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and Oracle International Corporation  
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16 UNITED STATES DISTRICT COURT  
17 NORTHERN DISTRICT OF CALIFORNIA  
18 SAN FRANCISCO DIVISION

19 ORACLE CORPORATION, a Delaware  
20 corporation, ORACLE USA, INC., a Colorado  
21 corporation, and ORACLE INTERNATIONAL  
CORPORATION, a California corporation,

22 Plaintiffs,

23 v.

24 SAP AG, a German corporation, SAP  
AMERICA, INC., a Delaware corporation,  
25 TOMORROWNOW, INC., a Texas corporation,  
and DOES 1-50, inclusive,

26 Defendants.  
27  
28

No. C07-1658 EMC

**[PROPOSED] INTERIM  
PRESERVATION ORDER AND  
ORDER TO MEET AND CONFER  
ON FINAL PRESERVATION  
ORDER**

Date: June 6, 2007

Time: 10:30 a.m.

Judge: The Honorable Edward M. Chen  
Courtroom C, 15th Floor

1 This matter came on for hearing before the Court on the motion of plaintiffs Oracle  
2 Corporation, Oracle USA, Inc., and Oracle International Corporation for an Interim Preservation  
3 Order and to set a meet and confer schedule regarding a Final Preservation Order. This Court  
4 having considered the motion, the supporting memorandum, the declarations in support thereof,  
5 the pleadings on file in this matter, and any argument on the motion, finds good cause exists for  
6 GRANTING the motion.

7 Accordingly, the Court HEREBY GRANTS the motion and ORDERS that the Interim  
8 Preservation Order shall be entered as follows:

9 1. "All" includes "any" and "each," and vice versa.

10 2. "And" and "or," as used below, shall be construed both conjunctively and  
11 disjunctively and each shall include the other whenever such construction will serve to bring  
12 within the scope of this Order any information that would not otherwise be brought within its  
13 scope.

14 3. "Documents, Data, and Tangible Things" is to be interpreted broadly and includes  
15 all forms of writings, tangible things, and other documents contemplated by Federal Rule of  
16 Civil Procedure 34 and/or Federal Rule of Evidence 1001. This includes without limitation  
17 writings; records; files; correspondence; reports; memoranda; calendars; diaries; minutes;  
18 electronic messages; voicemail; e-mail; telephone message records or logs; computer and  
19 network activity logs; hard drives; backup data; removable computer storage media such as  
20 tapes, disks, and cards; printouts; document image files; web pages; databases; spreadsheets;  
21 software; hardware; books; ledgers; journals; orders; invoices; bills; vouchers; checks;  
22 statements; worksheets; summaries; compilations; computations; charts; diagrams; graphic  
23 presentations; drawings; films; charts; digital or chemical process photographs; video,  
24 phonographic, tape, or digital recordings or transcripts thereof; drafts; jottings; and notes.  
25 Information that serves to identify, locate, or link such material, such as file inventories, file  
26 folders, indices, and metadata, is also included in this definition.

27 4. "Oracle" means plaintiffs Oracle Corporation, Oracle USA, Inc., and Oracle  
28 International Corporation.

1           5.       “SAP” means defendants SAP AG, SAP America, Inc., TomorrowNow, Inc.,  
2 their predecessors, and their successors.

3           6.       “SAP TN” or “TomorrowNow” mean defendant, TomorrowNow, Inc., its  
4 predecessors, and its successors.

5           7.       “Software and Support Materials” means, without limitation, all program updates,  
6 software updates, bug fixes, patches, custom solutions, and instructional materials across the  
7 entire family of Oracle software products.

8           8.       “Communication” means any and all contact or transmission of information  
9 between two or more Persons, whether in a face-to-face meeting, telephone conversation, or  
10 otherwise, or whether by letter, electronic mail, instant messaging system, facsimile  
11 transmission, cable, letters, correspondence, video conference, message, or any other method or  
12 medium of information transfer or exchange.

13          9.       “Customer Connection” means the Oracle-maintained support website for  
14 Peoplesoft and JD Edwards customers and all associated Software and Support Materials,  
15 Documents, Data, and Tangible Things, hardware, software, physical server locations, and  
16 internet protocol addresses.

17          10.      “Change Assistant” means that Oracle software used to search, select, download,  
18 and deploy software updates from Customer Connection.

19          11.      “Download” means any duplication, copying, or replication, in whole or in part.

20          12.      “Named Customers” refers to the following current or former customers of SAP  
21 TN: Abbot Laboratories, Abitibi-Consolidated Inc., Allianz of America, Bear, Stearns & Co.,  
22 Berri Limited, Border Foods, Caterpillar Elphinstone, Distrubution & Auto, Fuelserv Limited,  
23 Grupo Costamex S.A. de C.V., Helzberg Diamonds, Herbvert Waldman, Honeywell  
24 International, Interbrew UK, Laird Plastics, Inc., Merck & Co., Metro Machines, Mortice Kern  
25 Systems Inc., National Manufacturing Company, NGC Management Limited, OCE-  
26 Technologies B.V., Perot Systems, Phelps Dodge, Ronis SA, Sandia Labs Federal Credit Union,  
27 Smithfield Foods, SPX Corporation, Stora Enso, Texas Association of School Boards, VSM  
28 Group AB, and Yazaki North America.

1 13. "Person(s)" means, without limitation, any individual, corporation, partnership,  
2 limited partnership, or legal entity and includes the present and former officers, executives,  
3 directors, employees, attorneys, agents, representatives, and all other Persons acting or  
4 purporting to act on behalf of any of them, and any of their present or former parent  
5 corporations, subsidiaries, affiliates, divisions, predecessors, and successors in interest.

6 14. To "Use" means to access, transmit, maintain, manage, store, or otherwise interact  
7 with.

8 15. "Customer Contracts" means contracts and agreements with customers for the  
9 license of software programs and related technical support services, including, but not limited to  
10 Terms and Conditions, ordering documents, incorporated policies, and service agreements and  
11 any exhibits and addenda relating to such contracts and agreements.

12 16. "Party" means each party to the Litigation.

13 17. "Preservation" and "Preserve" are to be interpreted broadly to accomplish the  
14 goal of maintaining the integrity of all Documents, Data, and Tangible Things reasonably  
15 anticipated to be subject to discovery under the Federal Rules of Civil Procedure in this action.  
16 Preservation includes without limitation taking reasonable steps to prevent the partial or full  
17 destruction, alteration, testing, deletion, degradation, shredding, incineration, wiping, relocation,  
18 migration, theft, or mutation of such material, as well as negligent or intentional handling that  
19 would make material incomplete or inaccessible.

20 18. During the pendency of the Litigation, each Party shall Preserve Any and All  
21 Documents, Data, and Tangible Things within its possession, custody or control, relevant to any  
22 of the issues raised in Oracle's Complaint, including without limitation:

23 a. Any Software and Support Materials SAP has Used, Downloaded, or  
24 otherwise taken on behalf of any SAP Customer, including without  
25 limitation the Named Customers, and the individuals involved in all such  
26 Uses and Downloads.

27 b. SAP's Use of Customer Connection and Change Assistant in the name of,  
28 or Use of the log-in credentials of, any SAP customer, including without

1 limitation the Named Customers.

- 2 c. Any computers used by SAP TN's to access or connect through Customer  
3 Connection or Change Assistant and/or to Use or Download Oracle's  
4 Software and Support Materials, including without limitation the  
5 computers known as: CNU51405KW, CO-AGhosh-L01,  
6 COi808745L01, dcdevtestpc, dcdl01, dcdl02, dcdl03, dcdl05, dcdl06,  
7 dcdl07, dcdl09, dcdl10, dcdl11, dcdl12, dcdl13, dcdl15, dcdl16, dcdl17,  
8 dcdl18, DCDL19, dcdl20, dcjdev02, dcjdent02, DCTEMPDWLD01,  
9 hqawoodspc01, HQi809240L02, jd-dev03, L34217Z, LeasedDesktop27,  
10 tn-dl02, TN-DL03, TN-DL08, TNL-02, and tn-wts01.
- 11 d. SAP's network environment and architecture, including any internet  
12 protocol addresses, hardware (including server names and architecture),  
13 software, or other means used to (i) Use or Download from, or connect  
14 through, Customer Connection or Change Assistant; (ii) Use any  
15 materials Downloaded in the course of such access; or (iii) communicate  
16 through electronic mail or instant messaging within SAP TN or between  
17 SAP TN and SAP America, Inc. or SAP AG.
- 18 e. Any database or other storage device, method, or application by which  
19 SAP Uses Oracle's Software and Support Materials.
- 20 f. All patches, updates, fixes, or other software or code provided by SAP  
21 TN to any of SAP TN's customers since January 1, 2003.
- 22 g. What SAP has done with the Software and Support Materials that SAP  
23 has Used or Downloaded, including, without limitation:
- 24 i. all copies made,
- 25 ii. all customers or other third parties to whom SAP has provided  
26 Software and Support Materials that SAP has Used or  
27 Downloaded,
- 28 iii. how SAP has been storing the Software and Support Materials

- 1 that SAP Used or Downloaded, and how SAP is storing them now,
- 2 iv. how SAP has been regulating access to the Software and Support
- 3 Materials that SAP has Used or Downloaded, and how access is
- 4 regulated now,
- 5 v. who has had access to the Software and Support Materials that
- 6 SAP has Used or Downloaded, and who has access now, and
- 7 vi. all SAP's plans for further Use of any Software and Support
- 8 Materials.
- 9 h. Information reflecting SAP's unauthorized access to, and taking of
- 10 information from, Oracle's systems.
- 11 i. SAP's Customer Contracts related to all of SAP TN's current or former
- 12 customers.
- 13 j. SAP's "Safe Passage" program.
- 14 k. Oracle's losses related to SAP's unauthorized access to, and taking of
- 15 information from, Oracle's systems.
- 16 l. Customer Contracts related to former PeopleSoft, JD Edwards, and/or
- 17 Siebel customers.
- 18 m. Terms and conditions and/or other legal restrictions related to Customer
- 19 Connection.

20 19. During the pendency of the Litigation, if the business processes of any Party  
21 involve the routine destruction, recycling, relocation, alteration or mutation of Documents, Data,  
22 and Tangible Things within its possession, custody or control and relevant to any of the issues  
23 raised in Oracle's Complaint the Party must, to the extent practicable for the pendency of this  
24 order, either:

- 25 a. halt such business processes; or
- 26 b. sequester or remove such material from the business processes; or
- 27 c. confirm the separate existence of complete and accurate duplicates or
- 28 copies of such material that are suitable for inspection and/or production

- 1 in later discovery if requested; or
- 2 d. arrange for the Preservation of complete and accurate duplicates or copies
- 3 of such material, suitable for inspection and/or production in later
- 4 discovery if requested.

5 Notwithstanding the above, neither Party shall be required to alter any business process that  
6 affects only disaster recovery/backup tapes provided that information contained in the disaster  
7 recovery/backup tapes is used, and intended for use, solely for disaster recovery purposes.

8 20. During the pendency of the Litigation, no Party shall knowingly erase, alter,  
9 delete, or otherwise destroy any Document, Data or Tangible Thing within its possession,  
10 custody, or control that is relevant to the issues raised in plaintiff's Complaint without making  
11 complete and accurate duplicates or copies of such material, suitable for inspection and/or  
12 production in later discovery if requested, or confirming the separate existence of complete and  
13 accurate duplicates or copies of such material that are suitable for inspection and/or production in  
14 later discovery if requested. Each Party will retain its duplicates or copies of any Document,  
15 Data or Tangible Thing in the form in which the Document, Data or Tangible Thing is normally  
16 kept.

17 21. No Party shall knowingly transfer, sell, or otherwise dispose of any computer  
18 and/or computer equipment, including personal computers, servers, hard drives or other storage  
19 devices, that contain any Document, Data or Tangible Thing relevant to any of the issues raised  
20 in Oracle's Complaint, in any form, whether active, deleted, or fragmented, unless the Party has:

- 21 a. first made or confirmed the separate existence of a complete and accurate
- 22 duplicate or copy of such material that is suitable for inspection and/or
- 23 production in later discovery if requested; or
- 24 b. first given all other Parties a reasonable opportunity to inspect and copy
- 25 the Document, Data or Tangible Thing before the computer and/or
- 26 computer equipment is transferred, sold or otherwise disposed of by the
- 27 Party.

28 22. This Preservation Order is without prejudice to the right of any Party to seek other

1 or further relief from the Court.

2 23. This Preservation Order shall not be construed as waiving any right to assert a  
3 claim of privilege, relevance, overbreadth, burdensomeness or other grounds for not producing  
4 material called for, and access to such material shall be only as otherwise provided by the  
5 discovery rules and other applicable laws.

6 24. In the event that any Person or Party violates or threatens to violate the terms of  
7 this Preservation Order, the aggrieved disclosing party may immediately apply to obtain relief  
8 against any such Person or Party violating or threatening to violate any of the terms of this  
9 Preservation Order. The Parties and any other Person subject to the terms of this Preservation  
10 Order agree that this Court shall retain jurisdiction over it and them for the purpose of enforcing  
11 this Preservation Order.

12 25. The Parties may agree in writing to reasonable modifications of this Preservation  
13 Order.

14 26. This Order is made without prejudice to either Party seeking a further Order  
15 concerning any Document, Data or Tangible Thing, or other information felt to be entitled to  
16 Preservation.

17 The Court further ORDERS that the parties shall meet and confer in good faith  
18 concerning entry of a Final Preservation Order and shall submit a proposed Final Preservation  
19 Order within 30 days of entry of this Order.

20 IT IS SO ORDERED.  
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23 DATED: \_\_\_\_\_, 2007

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The Honorable Edward M. Chen  
United States District Court Judge

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