## **EXHIBIT F**

Message

From:

Mackey, James [/O=SAP/OU=AMERICA1/CN=RECIPIENTS/CN=00000065459]

Sent:

12/14/2004 9:06:38 AM

To:

Shenkman, Arlen [/O=SAP/OU=AMERICA1/CN=RECIPIENTS/CN=000000225832]

Subject:

FW: TomorrowNow

FYI

From:

Agassi, Shai

Sent:

Monday, December 13, 2004 9:05 AM

To: Subject:

RE: TomorrowNow

Not at all., there is a preference to get someone with real experience and a bunch of customers to boot...

From: Mackey, James

Sent: Monday, December 13, 2004 2:30 PM

To: Agassi, Shai Cc: Brandt, Werner

Subject: RE: TomorrowNow

Hi Shai,

We will take a quick look. It appears as if they are based in California and Georgia, I know that there are a couple of companies similar to this in India, one of which is called Hexaware Technologies. Is there a preference for location?

Best. Jim

> From: Sent:

Agassi, Shai

Monday, December 13, 2004 7:48 AM Mackey, James

Cc:

Brandt, Werner

Subject:

In continuation to the PSFT ORCL saga, we decided to take a strong look at the possibility of offering PSFT support/maintenance services from SAP starting early 2005. The idea is to take away the maintenance revenue stream away from ORCL. Recent research by IDC showed that 60% of PSFT customers would rather not get maintenance from ORCL if they could.

As such, after consulting with Henning we decided to look for ways we can seed such a group. I found out about the leader in this 3<sup>rd</sup> party support services, a company call TomorrowNow (<u>www.tomorrownow.com</u> <a href="mailto://www.tomorrownow.com">http://www.tomorrownow.com</a>) we would like to run a quick cycle on them and see if they can be acquired in a short term. Also please look at alternate possibilities as I know that there are two or three other contenders...

Thanks

shai

Holly Thuman, CSR

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SAP-OR00004915

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

Case #: 07-cv-01658-PJH PLNTF EXHIBIT NO. 0002 Date Admitted:\_

Nichole Heuerman, Deputy Clerk