

# **EXHIBIT HHH**

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
2	Alberto-Culver USA, Inc.	CRM	24X7 Stnd - CRM 7.5	Client/Business Functionality Siebel Install/Admin Other Scripting Siebel EIM Siebel Reports/Charts Siebel Tools/Configuration Siebel Workflow	7.5.x	SQL Server			NAMERICA
3	Alberto-Culver USA, Inc.	CRM	24x7 Hrly - CRM 7.5	Siebel Install/Admin Other Scripting Security/Authentication Siebel EAI/UAN Siebel EIM Siebel Reports/Charts Siebel Tools/Configuration Siebel Workflow	7.5.x	SQL Server			NAMERICA
4	Alcatel-Lucent	CRM	24X7 Stnd - CRM 6.x	Assignment Manager Client/Business Functionality Comm Server / Email Response Siebel Install/Admin Scripting Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel Handheld/Wireless Siebel Reports/Charts Siebel Tools/Configuration Siebel Workflow	6.x	Oracle			EMEA
5	By Referral Only	CRM	24X7 Stnd - CRM 7.8	Assignment Manager Client/Business Functionality Comm Server / Email Response Siebel Install/Admin Other Scripting Security/Authentication Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Marketing		SQL Server			NAMERICA

	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Windows Servers		9/17/2007	10/31/2008	Yes	7.5.x		No	Yes	5/31/2007	
2	Windows Servers		9/17/2007	9/16/2008	Yes	7.5.x		No	Yes	5/31/2007	
3	Windows Servers		12/18/2007	10/31/2008		6.x		Yes	Yes	12/31/2007	
4	Windows Servers		7/1/2008	8/14/2008	No	7.8.x		Yes	Yes	7/29/2008	
5											

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
6	CSBP Limited	CRM	24X7 Stnd - CRM 7.0	Assignment Manager Client/Business Functionality Siebel Install/Admin Scripting Security/Authentication Siebel EAI/UAN Siebel EIM Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	7.x	DB2			APAC
7	EDF Energy	CRM	24x7 Hrly - CRM 6.x	Siebel Install/Admin	6.x				NAMERICA
8	Everdream Corporation	CRM	24X7 Stnd - CRM 6.x	Assignment Manager Client/Business Functionality Siebel Install/Admin Scripting Security/Authentication Siebel Anywhere Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel SmartScript Siebel Tools/Configuration Siebel Workflow	6.x	SQL Server			NAMERICA
9	Fujitsu Siemens Computers	Analytics	24X7 Stnd - Analytics 7.8.x Apps	Analytics Functionality Analytcs Repository Analytics Server Data Warehouse Server ETL Configuration Mobile Analytics Client(disconnected) Other	7.8.x	Oracle			EMEA
10	Fujitsu Siemens Computers	Analytics	24X7 Stnd - Analytics 7.7.2	Analytics Functionality Analytcs Repository Analytics Server Data Warehouse Server ETL Configuration Mobile Analytics Client Other	7.7.x	Oracle			EMEA

	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Windows Servers		4/1/2007	9/30/2008	Yes	7.x		No	Yes	4/1/2007	
6											
7	Windows Servers		7/2/2007	8/31/2007	Yes	6.x		No	Yes	7/2/2007	
8	Windows Servers		2/9/2007	2/8/2008		6.x		No	Yes	2/9/2007	
9	Solaris		10/1/2006	10/31/2008		7.8.x		Yes	Yes	7/4/2007	
10			10/1/2006	10/31/2008	No	7.7.x		Yes	Yes	7/4/2007	

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
11	Fujitsu Siemens Computers	CRM	24X7 Stnd - CRM 7.8	Assignment Manager Client/Business Functionality Communication Server/Email Response Other Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Installation/Administration Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel Scripting Siebel Security/Authentication Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	7.8.x	Oracle			EMEA
12	Fujitsu Siemens Computers	CRM	24X7 Stnd - CRM 7.7	Assignment Manager Client/Business Functionality Comm Server / Email Response Siebel Install/Admin Other Scripting Security/Authentication Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	7.7.x	Oracle			EMEA
13	Hager Electro S.A.S.	Analytics	24X7 Stnd - Analytics 7.5	Analytics Functionality Analytcs Repository Analytics Server Data Warehouse Server ETL Configuration Mobile Analytics Client	7.x	DB2			EMEA

	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Solaris		10/1/2006	10/31/2008	No	7.8.x		Yes	Yes	7/4/2007	
11	Windows Servers		10/1/2006	10/31/2008	No	7.7.x		Yes	Yes	7/4/2007	
12	Windows Servers		5/23/2007	9/30/2008		7.x		Yes	Yes	6/23/2007	
13											

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
14	Hager Electro S.A.S.	CRM	24X7 Stnd - CRM 7.0	Assignment Manager Client/Business Functionality Siebel Install/Admin Other Scripting Siebel CTI Siebel EAI/UAN Siebel Reports/Charts Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	7.x				EMEA
15	Madix, Inc.	CRM	24X7 Stnd - CRM 7.0	Client/Business Functionality Siebel Install/Admin Scripting Siebel EAI/UAN Siebel EIM Siebel Tools/Configuration Siebel Workflow	7.x	SQL Server			NAMERICA
16	MKS Inc.	CRM	24X7 Stnd - CRM 7.7	Assignment Manager Client/Business Functionality Siebel Installation/Administration Siebel Remote/Replication Siebel Reports/Charts Siebel Scripting Siebel Tools/Configuration Siebel Workflow	7.7.x	Oracle			NAMERICA



	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
14	Windows Servers		5/23/2007	9/30/2008		7.x		Yes	Yes	6/23/2007	
15	Windows Servers		9/28/2007	10/17/2008		7.x		No	Yes	9/7/2007	
16			9/29/2006	10/17/2008	No	7.7.x		Yes	Yes	11/19/2006	

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
	NextiraOne France S.A	CRM	24X7 Stnd - CRM 6.x	Assignment Manager Client/Business Functionality Communication Server/Email Response Other Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Installation/Administration Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel Scripting Siebel Security/Authentication Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	6.x	Oracle			NAMERICA
17	Pomeroy IT Solutions, Inc.	CRM	24X7 Stnd - CRM 7.5	Assignment Manager Client/Business Functionality Communication Server/Email Response Other Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Installation/Administration Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel Scripting Siebel Security/Authentication Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	7.5.x	DB2			NAMERICA
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	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Windows Servers		10/20/2006	12/31/2007	No	6.x		Yes	Yes	12/31/2007	
17	HP/UX		10/4/2006	8/3/2008		7.5.x		No	Yes	10/4/2006	
18											

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
19	PSCU Financial Services	CRM	24X7 Stnd - CRM 7.5	Assignment Manager Client/Business Functionality Siebel Install/Admin Other Scripting Security/Authentication Siebel Anywhere Siebel EAI/UAN Siebel EIM Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	7.5.x	Oracle			NAMERICA
20	Rockwell Automation	CRM	24X7 Stnd - CRM 7.8	Assignment Manager Client/Business Functionality Other Siebel Anywhere Siebel Handheld/Wireless Siebel Installation/Administration Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel Scripting Siebel Security/Authentication Siebel Tools/Configuration Siebel Workflow	7.8.x	Oracle			NAMERICA
21	Smart Centers, LLC	CRM	24X7 Stnd - CRM 6.x	Assignment Manager Client/Business Functionality Siebel Install/Admin Scripting Siebel EIM Siebel Performance Siebel Tools/Configuration Siebel Workflow	6.x	SQL Server			NAMERICA

	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Windows Servers		3/6/2007	3/18/2008	No	7.5.x		No	Yes	3/6/2007	
19	Solaris		11/17/2006	2/20/2008		7.8.x		No	Yes	9/30/2006	
20	Windows Servers		12/20/2007	9/30/2008	No	6.x		No	Yes	12/18/2008	
21											

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
22	Smart Centers, LLC	CRM	24X7 Stnd - CRM 6.x	Assignment Manager Client/Business Functionality Comm Server / Email Response Siebel Install/Admin Other Scripting Security/Authentication Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	6.x	SQL Server			NAMERICA
23	Standard Register Company	CRM	24X7 Stnd - CRM 6.x	Assignment Manager Client/Business Functionality Siebel Install/Admin Scripting Security/Authentication Siebel Anywhere Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	6.x	Oracle			NAMERICA
24	Watson Laboratories, Inc.	CRM	24X7 Stnd - CRM 5.x	Assignment Manager Other Siebel Anywhere Siebel Marketing Siebel Remote/Replication Siebel Tools/Configuration Siebel Workflow	5.x	SQL Server			NAMERICA

	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Windows Servers		12/20/2007	12/19/2007	No	6.x		No	Yes	12/18/2008	
22											
23	Solaris		1/15/2007	9/30/2008		6.x		Yes	Yes	1/14/2007	
24	Windows Servers		9/29/2007	9/28/2010		5.x		Yes	Yes	9/28/2007	

	A	B	C	D	E	F	G	H	I
1	Customer Name	Product Line	Service	Applications/Areas	Tools Release	Database	Regs Updates Included	Regs Territory	Case Region
25	Watson Laboratories, Inc.	CRM	24X7 Stnd - CRM 5.x	Assignment Manager Client/Business Functionality Comm Server / Email Response Siebel Install/Admin Other Scripting Security/Authentication Siebel Anywhere Siebel CTI Siebel EAI/UAN Siebel EIM Siebel Handheld/Wireless Siebel Marketing Siebel Performance Siebel Remote/Replication Siebel Reports/Charts Siebel SmartScript Siebel Tools/Configuration Siebel Upgrade Siebel Workflow	5.x	SQL Server			NAMERICA



	J	K	L	M	N	O	P	Q	R	S	T
	Hardware/OS	First TomorrowNow Update	Start Date	End Date	Billable	Application/Area Release	Market	Vendor Maintenance	Applicable to Routing	Vendor Maintenance End Date	Last Vendor Update
1	Windows Servers		9/29/2007	10/17/2008		5.x		Yes	Yes	9/28/2007	
25											