

Exhibit O

Message

From: CN=John Baugh/O=TomorrowNow
Sent: 10/26/2006 2:56:56 AM
To: CN=Joo Wah Low/O=TomorrowNow
Subject: Re: Oracle Bugs Fixed in 10.2.0.3

We talked about that. At one time I had talked with George about getting the clients' metalink accounts with the preinstall questionnaire when we get their CC access. I will bring it up again the next time I talk to Shelley.

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Joo Wah Low/TomorrowNow 10/26/2006 02:54 AM To John Baugh/TomorrowNow cc Subject Re: Oracle Bugs Fixed in 10.2.0.3

What about leveraging the relationship with SAP ? I'm sure SAP will have something ?

Regards,
Joo Wah

John Baugh/TomorrowNow 10/26/2006 03:51 PM To Joo Wah Low/TomorrowNow cc Subject Re: Oracle Bugs Fixed in 10.2.0.3

Hi Joo Wah,

I'm glad to help.

I brought up the issue again in a meeting I had last week with Shelley. I don't think we're going to get an Oracle license. I think I may look into getting personal Oracle just so I can get access to metalink. I'll let you know what happens.

Thanks,
John

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Joo Wah Low/TomorrowNow 10/26/2006 02:46 AM To John Baugh/TomorrowNow cc Subject Re: Oracle Bugs Fixed in 10.2.0.3

Thanks John.

The temp alternate workaround can be done by 'ALTER SESSION SET "_gby_hash_aggregation_enabled" = FALSE;' or in the init.ora too

Going to ask them to try it, rather than apply patch since it's urgent and they need to do closing.

Thanks.

Can we bring up to the mgmt that we do not have maintenace for Oracle Servers ? I think it's useful to have metalink access.

Regards,
Joo Wah

John Baugh/TomorrowNow 10/26/2006 03:24 PM To Joo Wah Low/TomorrowNow cc Subject Oracle Bugs Fixed in 10.2.0.3

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