

EXHIBIT 2

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

ORACLE CORPORATION, a)
Delaware corporation, ORACLE)
USA, INC., a Colorado)
corporation, and ORACLE)
INTERNATIONAL CORPORATION, a)
California corporation,)

Plaintiffs,)

vs.) No. 07-CV-1658 (PJH)

SAP AG, a German corporation,)
SAP AMERICA, INC., a Delaware)
corporation, TOMORROWNOW,)
INC., a Texas corporation, and)
DOES 1-50, inclusive,)

Defendants.)

VIDEOTAPED DEPOSITION OF
RICHARD ALLISON

THURSDAY, NOVEMBER 12, 2009

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REPORTED BY: HOLLY THUMAN, CSR No. 6834, RMR, CRR

(1-424330)

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13:41:00 10 Q. Do you have Exhibit 822 before you?

13:41:03 11 A. I do.

13:41:03 12 Q. Does that appear to be a copy of the same

13:41:05 13 Customer Connection Terms of Use document that

13:41:08 14 appears at Tab 2 in Exhibit 823?

13:41:12 15 A. Given the Bates numbers at the bottom, yes.

13:41:14 16 Otherwise, I'd have to look word for word.

13:41:17 17 Q. Okay. So that does have Bates numbers.

13:41:19 18 Okay.

13:41:20 19 So I'm going to ask my questions with

13:41:23 20 reference to Exhibit 822, since it's a standalone

13:41:27 21 document.

13:41:28 22 A. Okay.

13:41:43 23 Q. Okay. So you've indicated that this is

13:41:48 24 Terms of Use for the Customer Connection system.

13:41:51 25 Right?

13:41:53 1 A. Correct.

13:41:53 2 Q. Or website. Is that correct?

13:41:56 3 So please explain to me how this works.

13:42:00 4 When in the process does an Oracle customer

13:42:03 5 encounter the Customer Connection Terms of Use?

13:42:10 6 A. These specific terms of use are accessed
13:42:12 7 when the customer uses their password to access the
13:42:15 8 system.

13:42:16 9 Q. Okay. So you only get to the Customer
13:42:18 10 Connection Terms of Use if you access the system
13:42:21 11 using a password?

13:42:22 12 A. These particular terms of use, yes. Only
13:42:32 13 supported customers have access to that system.

13:42:34 14 Q. Okay. And by supported customers, you mean
13:42:36 15 customers who have signed a support agreement with
13:42:38 16 Oracle that's currently in effect?

13:42:40 17 A. Correct.

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13:45:02 3 Q. Okay. So then let's stay with Exhibit 822

13:45:08 4 for the moment. You said that that -- that form of

13:45:12 5 the Terms of Use first became in effect on September

13:45:16 6 20, 2005. Is that right?

13:45:18 7 A. Yes, that's my understanding.

13:45:20 8 Q. For how long was that form of the Terms --

13:45:24 9 Customer Connection Terms of Use in effect?

13:45:26 10 A. Until February 19th, 2007.

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13:45:45 16 Q. Okay. So then on Exhibit 822, the Customer

13:45:47 17 Connection Terms of Use that became effective

13:45:52 18 September 20, 2005, I have some questions for you.

13:45:55 19 So a customer who has a -- an existing

13:46:00 20 support agreement with Oracle could then log on to

13:46:06 21 the Customer Connection website, correct, using the

13:46:09 22 password?

13:46:10 23 A. Correct.

13:46:10 24 Q. And then when they would do so, they would

13:46:15 25 be confronted with the Customer Connection terms

13:46:17 1 use. Is that right?

13:46:18 2 A. Correct.

13:46:19 3 Q. Would they have to click through and

13:46:21 4 acknowledge they agree with it, or how was it set up

13:46:24 5 to work?

13:46:25 6 A. These are click-through terms.

13:46:27 7 Q. And what do you mean by that?

13:46:29 8 A. You have to accept the terms in order to

13:46:31 9 proceed.

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13:47:05 25 MR. McDONELL: Q. So the Customer

13:47:06 1 Connection Terms of Use, even though we're looking
13:47:11 2 here in Exhibit 822 at a hard copy piece of paper,
13:47:16 3 these are the terms that were on line that the
13:47:19 4 customer would see on the computer screen?

13:47:21 5 A. Correct.

13:47:22 6 Q. And to the best of your knowledge, would
13:47:24 7 they see the exact content that's reflected here in
13:47:26 8 Exhibit 822?

13:47:28 9 A. Yes. For the date prior to two thousand --
13:47:31 10 between 2005 and 2007, this is the version that was
13:47:34 11 used.

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13:51:35 3 Q. All right. In the -- in your binder of
13:51:38 4 exhibits, which is marked 823, could you turn to Tab
13:51:44 5 11, please?

13:51:46 6 A. Yes.

13:51:46 7 Q. And this is a document with Bates
13:51:50 8 numbers ORCL00051969 through -970.

13:51:59 9 Can you identify this for the record?

13:52:00 10 A. Yes. The PeopleSoft Customer Connection
13:52:02 11 Terms of Use that was in use prior to September
13:52:06 12 20th, 2005.

13:52:13 13 Q. When was this agreement first in use?

13:52:15 14 A. I do not know.

13:52:16 15 Q. Did you ask anybody?

13:52:17 16 A. I didn't.

13:52:24 17 Q. Do you believe it was in effect upon the
13:52:26 18 acquisition by Oracle of PeopleSoft?

13:52:28 19 A. I do.

13:52:30 20 Q. Why do you say that?

13:52:32 21 A. This was the last version that was -- as
13:52:34 22 part of their system that we then changed. So this
13:52:36 23 was the one in use.

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13:57:11 12 Q. Okay. So I will focus my questions on

13:57:13 13 Exhibit 824.

13:57:18 14 Can you identify that for the record,

13:57:18 15 please?

13:57:19 16 A. Customer Connection Terms of Use with an

13:57:21 17 effective date of 2-19-07.

13:57:25 18 Q. And with reference to Exhibit 821, which is

13:57:27 19 your table, is this the document then that's

13:57:31 20 referred to as the February 19, 2007 version?

13:57:37 21 A. Yes. There's two references actually.

13:57:39 22 There's an Oracle and a PeopleSoft reference. So if

13:57:41 23 you look at the PeopleSoft reference, this is the

13:57:43 24 February 19th, 2007 PeopleSoft. Because it's

13:57:48 25 Customer Connection, not MetaLink.

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13:57:51 1 Q. Oh. So this is a PeopleSoft document.

13:57:55 2 Customer Connection?

13:57:56 3 A. It's -- for the PeopleSoft and JDE

13:58:00 4 programs, correct.

13:58:01 5 Q. So during what period of time was this form

13:58:03 6 of the Customer Connection Terms of Use in effect?

13:58:07 7 A. It was effective February 19th, 2007

13:58:09 8 through March 1st, 2008.

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MR. McDONELL: Q. Showing you what's been

14:24:15 1 marked as Exhibit 827, and it's a 1-page document
14:24:19 2 entitled "Legal Disclaimer," Bates number
14:24:23 3 ORCL00051976.

14:24:28 4 Does that appear to be the same document
14:24:30 5 that appears in Exhibit 823, your binder, at Tab 10?

14:24:36 6 A. It does.

14:24:42 7 Q. What is it?

14:24:44 8 A. It's a PeopleSoft download agreement. It's
14:24:49 9 the agreement that they click through when they
14:24:51 10 chose to download software off of Customer
14:24:53 11 Connection.

14:24:54 12 Q. During what period of time was this in
14:24:56 13 effect?

14:24:58 14 A. This is again prior to the acquisition.

14:25:11 15 Q. Okay. And the -- did this get replaced by
14:25:19 16 some later Oracle agreement after the acquisition?

14:25:27 17 A. It did.

14:25:28 18 Q. And what did it get replaced with?

14:25:30 19 A. If got replaced with the Oracle download
14:25:33 20 agreement, which is in my Tab 8 of the -- the
14:25:39 21 binder, which is Exhibit 823.

14:25:43 22 Q. And when did the Oracle download agreement
14:25:50 23 become effective?

14:25:51 24 A. I do not have the effective date for that
14:25:53 25 agreement. It was relatively early, because it has

14:26:00 1 an Oracle bar PeoplSoft, which was a brand that we
14:26:05 2 used at the beginning of the acquisition.

14:26:07 3 Later on that was replaced by Oracle, so
14:26:10 4 the early part of acquisition we used that branding.
14:26:13 5 So it would be at the early part that this would
14:26:15 6 have been put in place.

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14:26:30 9 MR. McDONELL: Q. Showing you what's been
14:26:30 10 marked as Exhibit 828, it's a document with
14:26:34 11 Bates No. ORCL000511974 to -75.

14:26:42 12 Do you have that before you?

14:26:43 13 A. I do.

14:26:44 14 Q. Does it appear to be the same document that
14:26:46 15 appears in your binder, Exhibit 823, at Tab 8?

14:26:51 16 A. It does.

14:26:54 17 Q. So this is the -- what you call the Oracle
14:26:57 18 download agreement?

14:26:58 19 A. Yes.

14:27:00 20 Q. And what point in the process -- I think
14:27:03 21 you've already told us.

14:27:04 22 After a customer logs onto Customer
14:27:07 23 Connection, clicks through the Customer Connection
14:27:10 24 agreement, then if they're downloading material they
14:27:13 25 might encounter this agreement. Is that right?

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14:27:15 1 A. Yes.

14:27:16 2 Q. And this is also a click-through agreement?

14:27:18 3 A. It is.

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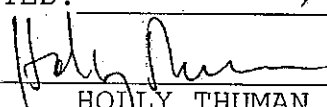
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That said deposition was taken down in shorthand by me, a disinterested person, at the time and place therein state, and that the testimony of said witness was thereafter reduced to typewriting, by computer, under my direction and supervision;

That before completion of the deposition review of the transcript [X] was [] was not requested. If requested, any changes made by the deponent (and provided to the reporter) during the period allowed are appended hereto.

I further certify that I am not of counsel or attorney for either or any of the parties to the said deposition, nor in any way interested in the event of this cause, and that I am not related to any of the parties thereto.

DATED: 11.19.09


HOLLY THUMAN, CSR

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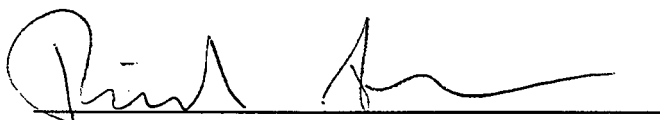
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