# **EXHIBIT 109**

Message

From: Julio Guzman [/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=JGUZMAN]

**Sent**: 7/11/2008 2:15:36 PM

To: Martin Breuer [/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=Mbreuer]; Tom Nolan [/O=TOMORROWNOW/OU=FIRST

ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=Tnolan]; Eskander Yavar

[/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=EYavar];

Harry Schoennagel [/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=HSchoennagel]; Tim Harper [/O=TOMORROWNOW/OU=FIRST

ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=THarper]; Anne Tuman

[/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=AnneTuman]

CC: Mel Gadd [/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=MGadd]; Shelley Nelson [/O=TOMORROWNOW/OU=FIRST

ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=SNelson]; Bert Oltmans

[/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=BOltmans]; Bob Ludlam [/O=TOMORROWNOW/OU=FIRST

ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=BLudlam]; Hendrik Zwart

[/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=HZwart];

John Tanner [/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=JTanner]; Mark Kreutz [/O=TOMORROWNOW/OU=FIRST

ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=MKreutz]; 'White, Mark'

[mark.white@sap.com]; Lesley Loftus [/O=TOMORROWNOW/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=LLoftus]; Greg Nelson [/O=TOMORROWNOW/OU=FIRST

ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=Gnelson69564371]

Subject: Privileged and Confidential: Wind Down Operational Program - Daily Status - Meeting Minutes -

11-Jul-08

Attachments: image001.jpg; Customer Case Process.vsd; Customer Case Toolkitv0.2.ppt; Returning IP - Next

Stepsv0.1.ppt; TomorrowNow - Wind Down Operational Programv1.3.ppt

## TOMORROW NOW

## **Global Project Management Office**

Program: Wind Down Operational Program

Title: Daily Status
Target Completion for October 31, 2008

Transition:

Project Workspace: Unavailable Until Announcement

#### Meeting Attendees:

Bert Oltmans, Tom Nolan, Tim Harper, Bob Ludlam, Martin Breuer, Hendrik Zwart, Harry Schoennagel, Anne Tuman, Eskander Yavar,

Julio Guzman

### **Attachments**

- 1) Customer Case Process Visio draft diagram outlining the details behind what process the Account Executives will need to follow.
- 2) Customer Case Toolkit Draft version of the customer case toolkit. Now transitioned to Tim Harper.
- 3) Return IP Next Steps Document outlining the high-level facts on returning IP. Now transitioned to Harry Schoennagel

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4) TomorrowNow – Wind Down Operational Program – Overview deck outlining all of the different components of the project. Sending out again to include the remainder of the Wind Down Core team.

#### Summary

After 24 hours, the project managers have done their best to consume all of the information presented in the kick-off call with them yesterday. We will now execute on the action items below beginning today.

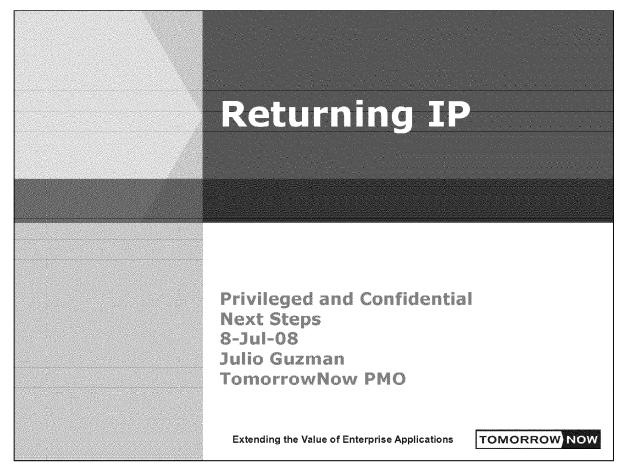
Daily status meetings will begin next week at 9AM US Central for a duration of 45 minutes. These will be chaired by Tim Harper. Martin Breuer will temporarily play the role of Program Manager during Julio Guzman's PTO next week. Please remember that our pre-work will be the key in determining the success of the actual wind down activities.

People Contacts For This Coming Week (Please Note: You will only be allowed to contact the people below until a public wind down announcements is made by SAP AG. Under no circumstance should anyone outside of the group below know about this effort.)

- SAP: Mark White, Martin Breuer, Patricia Lavan, Tom Nolan, Anne Tuman
- **TomorrowNow:** Shelley Nelson, Lesley Loftus, John Tanner, Mark Kreutz, Mel Gadd, Greg Nelson, Bob Ludlam, Hendrik Zwart, Bert Oltmans, Tim Harper, Harry Schoennagel, Eskander Yavar, Julio Guzman

#### Action Items

- General
  - All project managers must identify the resources they need by COB Tuesday, July 11, 2008 and provide that information to Martin Breuer so he can give it to Mark White to ensure that the required resources will be available throughout this effort, 15-Jul-08
- Project A1 Customer Pre-Work
  - Deliverable #1: Up-To-Date List of all customer contracts with categorization, contacts, and assignments
    - Bert Oltmans to verify customer case categorization ("contract exit option") one last time, 11-Jul-08
    - Bert to provide access of customer list to Tim Harper and Harry Schoennagel, 11-Jul-08
    - Bert to compare Tim's customer list with SAS Active Clients list and report discrepancies, 11-Jul-08
    - Hendrik Zwart to complete the identification of all contacts for each EMEA and APAC customers, 11-Jul-08
    - Bob Ludlam to finalize Account Executive assignments for all accounts, 11-Jul-08
    - Bob Ludlam to complete the identification of all contacts for NA customers, 14-Jul-08
    - Bert to prioritize customers in the list, 15-Jul-08
    - Bert to add a column to outline the outstanding payments and status of each customer, 15-Jul-08
  - Deliverable #2: Customer Case Toolkit
    - Martin Breuer to define the top "x" program, 14-Jul-08
    - Tim to make all of the updates discussed during meetings on Friday, July 11, 14-Jul-08
      - Look into wording of the negotiation guidelines.
      - Expectations of what they will get in terms of off-boarding (FAQs)
    - Tim to touch base with all Service Line VPs to create a Customer FAQ, 17-Jul-08
    - Mass Customer Communication #1
      - Martin to find out when the draft of the external communication(s) are ready, 15-Jul-08
      - Lesley Loftus to write up the mass customer communication draft, upon completion of draft of PR announcement



# **Purpose of This Document**

- The purpose of this document is to provide the background information to make a decision for each software line on the following questions:
  - Do we begin the manual activities required to return IP back to our customers on a proactive basis to be prepared for our customers?
  - Do we automate any part of the process?

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## **Contents**

- The Facts
- Return IP Process Overview
- Customer Activities-to-Date
- Automation Benefits
- Estimated Schedule and Resources
- Priorities
- **■** Recommendations and Conclusions

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TOMORROW NOW

## 

	J.D. Edwards	PeopleSoft	Baan	Siebel
	The Facts			
Number of customers with naterials stored at TomorrowNow	92	114	1	6
Number of customers with naterials stored at FomorrowNow and still on vendor support (who therefore still have access to support naterials)	0	2	0	0
Total Files	714,619	3,630,178	17,800	627,000
Total Folders	170,100	<del>500,303</del>	Undetermined	Undetermined
otal Volume (Gigabytes)	1,253	2,560	4	175
Manual Process Defined?	Yes	Yes	N/A	Yes
For PeopleSoft, the only downloads we can send ba and Upgrades. Roughly about 65% of the total.	ck to the customer are Installation	Guides, PeopleTools, Updates a	nd Fixes, Upgrade Documentation, F	Red Papers, Required for Install