

EXHIBIT SS

Message

From: Bulmer, Donald [/O=SAP/OU=AMERICA1/CN=RECIPIENTS/CN=000000115809]
Sent: 2/25/2005 2:56:14 PM
To: Agassi, Shai [/O=SAP/OU=AMERICA2/CN=RECIPIENTS/CN=000000115784]; Word, Jeffrey
[/O=SAP/OU=AMERICA2/CN=RECIPIENTS/CN=000000064566]
CC: Wohl, William [/O=SAP/OU=AMERICA1/cn=Recipients/cn=000000041767]; Graf, Peter
[/O=SAP/OU=AMERICA2/CN=RECIPIENTS/CN=000000103249]
Subject: RE: URGENT

Done.

-----Original Message-----

From: Agassi, Shai
Sent: Friday, Feb 25, 2005 12:46 PM
To: Bulmer, Donald; Word, Jeffrey
Cc: Wohl, William; Graf, Peter
Subject: Re: URGENT

Stop this thread. Please communicate with Jeff over the phone.

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I am not rude, I am on a blackberry

-----Original Message-----

From: Bulmer, Donald <donald.bulmer@sap.com>
To: Word, Jeffrey <jeffrey.word@sap.com>; Agassi, Shai <shai.agassi@sap.com>
CC: Wohl, William <william.wohl@sap.com>; Graf, Peter <peter.graf@sap.com>
Sent: Fri Feb 25 11:37:19 2005
Subject: RE: URGENT

Also, to clarify this. It is not being positioned as a disassociation of SAP and TN. It is a disassociation of TN to Safe Passage..

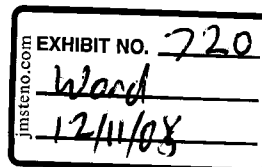
Don

From: Word, Jeffrey
Sent: Friday, Feb 25, 2005 11:26 AM
To: Bulmer, Donald; Agassi, Shai
Cc: Wohl, William; Graf, Peter
Subject: RE: URGENT

This doesn't sound right. We're setting up a firewall between the two companies, but essentially they will be a third party provider to SAP. We sell the 17%, collect the money and then pay them on the back end for their services. On the surface, its SAP, but when you dig deeper, its two companies. Customers should never know the difference

I'll talk to some people, but find out who the AE was-- I want to talk with him.

JW



From: Bulmer, Donald
Sent: Friday, Feb 25, 2005 8:15 PM
To: Agassi, Shai
Cc: Word, Jeffrey; Wohl, William; Graf, Peter
Subject: URGENT
Importance: High

Shai,

I just got a call from the VP of Marketing and Communications at TomorrowNow. He said that a decision has been made to dissociate the relationship with TomorrowNow and SAP - in-effect negating the Safe Passage program with a reversal of strategy.

Is this the true? He sent the below excerpt from an email that was sent from an SAP AE on the West Coast, who was working on a Safe Passage deal. There has been a change to the Safe Passage program as it relates to TomorrowNow. This change has been expected for some time, but only became official a few hours ago. We will NOT provide TomorrowNow support as part of our standard 17% maintenance. If the customer wants TomorrowNow support, they must contract directly with TomorrowNow, and pay TomorrowNow the 10% maintenance that they change as part of their business model.

If this is true - we have some very serious issues (credibility notwithstanding) both in the press as well as analyst community to prepare to deal with. The fact this has been communicated to/from the field and is out in the open is bad enough.

Bill Wohl and I need to prepare for damage control and take action on defining our official position on things - as press and analysts will hear about this ASAP (if not through customers - then directly from Oracle).

Don

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