

EXHIBIT 21



E-Business Global Price List
December 1, 2004

| | Named User Plus License | Oracle Database Software License | Product Support | Processor License | Software Updates | Product Support |
|--|-------------------------|----------------------------------|-----------------|-------------------|------------------|-----------------|
| Oracle Database | | | | | | |
| Standard Edition One ¹⁰ | 149 | 22.35 | 10.43 | 4.995 | 749.25 | 349.65 |
| Standard Edition ¹¹ | 330 | 45.30 | 21.00 | 15.030 | 2,250.00 | 1,050.00 |
| Enterprise Edition ⁸ | 830 | 120.30 | 56.00 | 40.030 | 6,000.00 | 2,800.00 |
| Personal Edition ⁵ | 430 | 60.30 | 28.00 | - | - | - |
| Lite | 130 | 15.30 | 7.00 | - | - | - |
| Enterprise Edition Options: ¹ | | | | | | |
| Real Application Clusters | 430 | 60.30 | 28.00 | 20.030 | 3,000.00 | 1,400.00 |
| Partitioning | 230 | 30.30 | 14.00 | 10.030 | 1,500.00 | 700.00 |
| OLAP | 430 | 60.30 | 28.00 | 20.030 | 3,000.00 | 1,400.00 |
| Data Mining | 430 | 60.30 | 28.00 | 20.030 | 3,000.00 | 1,400.00 |
| Spatial | 230 | 30.30 | 14.00 | 10.030 | 1,500.00 | 700.00 |
| Advanced Security | 230 | 30.30 | 14.00 | 10.030 | 1,500.00 | 700.00 |
| Label Security | 230 | 30.30 | 14.00 | 10.030 | 1,500.00 | 700.00 |
| Enterprise Managers: ² | | | | | | |
| Diagnostics Pack | 50 | 9.30 | 4.20 | 3.030 | 450.00 | 210.00 |
| Tuning Pack | 50 | 9.30 | 4.20 | 3.030 | 450.00 | 210.00 |
| Change Management Pack | 50 | 9.30 | 4.20 | 3.030 | 450.00 | 210.00 |
| Configuration Management Pack | 50 | 9.30 | 4.20 | 3.030 | 450.00 | 210.00 |
| Internet Application Server ³ | | | | | | |
| TopLink | 130 | 15.00 | 7.00 | 5.000 | 750.00 | 350.00 |
| Java Edition | 130 | 15.00 | 7.00 | 5.000 | 750.00 | 350.00 |
| Standard Edition One ¹⁶ (Priced in Advance of Availability) | 149 | 22.35 | 10.43 | 4.995 | 749.25 | 349.65 |
| Standard Edition | 200 | 30.00 | 14.00 | 10.030 | 1,500.00 | 700.00 |
| Enterprise Edition | 600 | 90.00 | 42.00 | 30.030 | 4,500.00 | 2,100.00 |
| BPEL Process Manager | 800 | 120.00 | 56.00 | 40.030 | 6,000.00 | 2,800.00 |
| Portal | 200 | 30.00 | 14.00 | 10.030 | 1,500.00 | 700.00 |
| Identity Management | 300 | 45.00 | 21.00 | 15.030 | 2,250.00 | 1,050.00 |
| Integration | 400 | 60.00 | 28.00 | 20.030 | 3,000.00 | 1,400.00 |
| Forms | 400 | 60.00 | 28.00 | 20.030 | 3,000.00 | 1,400.00 |
| Business Intelligence | 400 | 60.00 | 28.00 | 20.030 | 3,000.00 | 1,400.00 |
| Internet Application Server Standard Edition Options: ¹⁷ | | | | | | |
| Identity Management Option | 100 | 15.00 | 7.00 | 5.000 | 750.00 | 350.00 |
| Internet Application Server Enterprise Edition Options: ¹⁵ | | | | | | |
| BPEL Process Manager Option | 200 | 30.00 | 14.00 | 10.000 | 1,500.00 | 700.00 |
| Internet Application Server Managers: ¹¹ | | | | | | |
| Diagnostics Pack | 60 | 9.00 | 4.20 | 3.030 | 450.00 | 210.00 |
| Configuration Management Pack | 60 | 9.00 | 4.20 | 3.030 | 450.00 | 210.00 |
| Tools | | | | | | |
| Internet Developer Suite | 5,300 | 750.00 | 350.00 | - | - | - |
| Discoverer Desktop Edition | 1,000 | 150.00 | 70.00 | - | - | - |
| JDeveloper | 385 | 149.25 | 69.65 | - | - | - |
| Programmer | 1,300 | 150.00 | 70.00 | - | - | - |
| Collaboration Program User License | | | | | | |
| Perpetual License | 60 | 10.00 | 5.00 | - | - | - |
| 1 Year Subscription License | 15 | 10.00 | 5.00 | - | - | - |
| Perpetual License | 45 | 8.00 | 3.00 | - | - | - |
| 1 Year Subscription License | 11 | 8.00 | 3.00 | - | - | - |
| Perpetual License | 45 | 8.00 | 3.00 | - | - | - |
| 1 Year Subscription License | 11 | 8.00 | 3.00 | - | - | - |
| Perpetual License | 45 | 8.00 | 3.00 | - | - | - |
| 1 Year Subscription License | 11 | 8.00 | 3.00 | - | - | - |
| Collaboration Suite ⁶ | | | | | | |
| Files ⁶ | | | | | | |
| Email ⁶ | | | | | | |
| Web Conferencing ⁶ | | | | | | |
| 5-Year Term License available at 70% of Perpetual License; 3-Year Term License at 50% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License | | | | | | |

| | Named User Plus License | Software Updates | Processor License | Product Support | Software Updates | Processor License | Product Support |
|--|-------------------------|------------------|-------------------|-----------------|------------------|-------------------|-----------------|
| Data Warehousing Products | | | | | | | |
| Express Server | 800 | 120.00 | 40,000 | 56.00 | 6,000.00 | 2,800.00 | |
| Express Analyzer | 800 | 120.00 | - | 56.00 | - | - | - |
| Express Objects | 5,000 | 750.00 | - | 350.00 | - | - | - |
| Integration Products | | | | | | | |
| Open System Gateways | - | - | 15,000 | - | 2,250.00 | 1,050.00 | - |
| Mainframe Integration Gateways | - | - | 95,000 | - | 14,250.00 | 6,650.00 | - |
| Enterprise Integration Gateways | - | - | 35,000 | - | 5,250.00 | 2,450.00 | - |
| Transparent Gateway for Way | - | - | 120,000 | - | 18,000.00 | 8,400.00 | - |
| Each Additional Way Driver | - | - | 50,000 | - | 9,500.00 | 4,200.00 | - |
| Application Adapters ³ | 15,000 | 2,250.00 | - | 1,050.00 | - | - | - |
| Oracle Applications Adapter | 15,000 | 2,250.00 | - | 1,050.00 | - | - | - |
| Mainframe and TP-Monitor Adapters ⁴ | 30,000 | 4,500.00 | - | 2,100.00 | - | - | - |
| RosettaNet Adapter | 30,000 | 4,500.00 | - | 2,100.00 | - | - | - |
| EDI Adapter | 30,000 | 4,500.00 | - | 2,100.00 | - | - | - |
| Customer Data Management | | | | | | | |
| Customer Data Hub ¹⁴ | 100,000 | 15,000.00 | Processor | 7,000.00 | 1 | - | - |
| Customer Data Spoke | 100,000 | 15,000.00 | System | 7,000.00 | 1 | - | - |
| Health Care | | | | | | | |
| Healthcare Transaction Base ^{11,12} | 1,000 | 150.00 | Named User Plus | 70.00 | 50 | - | - |
| | 100,000 | 15,000.00 | Processor | 7,000.00 | 1 | - | - |

¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.

² Enterprise Edition Options & Enterprise Managers must match the number of licenses of the associated Oracle Database Enterprise Edition. In addition, a minimum of 25 Named User Plus licenses per Processor must be met. Associated Database is defined as the database(s) which is (are) being managed by the option.

³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.

⁴ Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DC, IMS/TV, VSAM, and Tuxedo.

⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 processors. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses. Additionally, it may be licensed on a single cluster of servers supporting up to a maximum of four processors per cluster (2 2-way nodes, 4 1-way nodes, and 1 1-way and 1 3-way).

⁶ 2, 3, 4 and 5-Year Term Licenses are not available for Collaboration products. Customers must purchase Software Updates when purchasing Product Support. On Demand for Collaboration products is optional for customers purchasing Collaboration product licenses. Customers must purchase Software Updates and Product Support when purchasing On Demand. E-Business Discount Schedule applies to License, Software Updates, and Product Support fees. On Demand Discount Schedule applies to On Demand for Collaboration products. On Demand for this product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://resource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.

⁷ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.

⁸ Personal Edition provides a maximum of one Named User Plus per database.

⁹ Oracle Standard Edition One may only be licensed on servers that have a maximum capacity of 2 processors. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.

¹⁰ Internal Application Server Managers must match the number of licenses of the associated Internal Application Server (Excluding TopLink, for which these Manager Packs cannot be licensed). An associated Internal Application Server is defined as the Internal Application Server(s) which is (are) being managed by the option.

¹¹ Standard Edition Options must match the number of licenses of the associated Oracle Internal Application Server Standard Edition.

¹² This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://resource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.

¹³ For the purpose of licensing Healthcare Transaction Base, only the processors on which IAS Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of processors required to license this program. For the purpose of licensing Customer Data Hub, only the processors on which Oracle Database Enterprise Edition and this program are running in production are counted for determining the number of licenses required to license this program.

¹⁴ Internal Application Server Enterprise Edition Options must match the number of licenses of the associated Internal Application Server. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.

¹⁵ Internal Application Server Standard Edition One may only be licensed on servers that have a maximum capacity of 2 processors. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.

¹⁶ 5-Year Term License available at 70% of Perpetual License; 4-Year Term License at 60% of Perpetual License; 3-Year Term License at 50% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License.

| | Named User Plus License | Oracle Rdb | Product | Processor License | |
|---|-------------------------|------------|---------|-------------------|----------|
| Rdb Server Products ¹ | | | | | |
| Rdb Enterprise Edition | 800 | 120.00 | 56.00 | 40,000 | 2,800.00 |
| CODASYL DBMS | 800 | 120.00 | 56.00 | | |
| Rdb Server Options: | | | | | |
| TRACE ^{2,3} | 100 | 15.00 | 7.00 | 5,000 | 350.00 |
| Rdb Development, Query and Reporting Tools | | | | | |
| Programmer for Rdb ⁴ | 1,000 | 150.00 | 70.00 | | |
| ODD Repository | 5,000 | 750.00 | 350.00 | | |
| ODDIR Runtime ⁵ | | | | 5,000 | 750.00 |

¹ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
² Rdb Server Options must match the number of licenses of the associated database.
³ TRACE may also be licensed with CODASYL DBMS.
⁴ Oracle pre-compilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.
⁵ ODDIR Runtime is an unlimited use license for applications requiring ODDIR deployment licenses.

5-Year Term License available at 70% of Perpetual License; 4-Year Term License at 60% of Perpetual License; 3-Year Term License at 50% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual Lic

Oracle E-Business Suite

License Price

Software Updates

Oracle Support

License the Market

10%¹¹

| Product / Option | License Price | Software Updates | Oracle Support | License the Market | 10% ¹¹ |
|--|---------------|------------------|----------------|-----------------------------------|-------------------|
| E-Business Suite 2003 Professional User ¹² | 3,995 | 599.25 | 279.65 | Professional User 2003 | 10 |
| E-Business Suite 2003 Professional User (external usage) ¹³ | 995 | 149.25 | 69.65 | Professional User 2003 - External | 1 |
| Component Applications | | | | | |
| Intelligence | | | | | |
| In Bundle ¹ | | | | | |
| E-Business Intelligence | 3,995 | 599.25 | 279.65 | Application User | 10 |
| Balanced Scorecard | 1,995 | 289.25 | 139.65 | Application User | 20 |
| Financials & Sales Analyzers | 1,495 | 224.25 | 104.65 | Application User | 5 |
| Enterprise Planning and Budgeting ¹⁴ | 2,995 | 449.25 | 209.65 | Application User | 10 |
| | 595 | 89.25 | 41.65 | Application Read-Only User | 10 |
| Marketing and Sales | | | | | |
| In Bundle ¹ | | | | | |
| Marketing | 4,995 | 749.25 | 349.65 | Marketing User | 10 |
| Trade Management | 7,990 | 1,198.50 | 559.30 | Marketing User | 20 |
| Option: Advanced Pricing | 1,995 | 299.25 | 139.65 | Marketing User | 20 |
| TelSales | 5,995 | 899.25 | 419.65 | TelSales User | 10 |
| Option: Advanced Pricing ¹ | 1,995 | 299.25 | 139.65 | TelSales User | 10 |
| Field Sales | 3,995 | 599.25 | 279.65 | Field Sales User | 10 |
| Quoting | 1,195 | 179.25 | 83.65 | Field Sales User | 10 |
| Option: Advanced Pricing ¹ | 1,995 | 299.25 | 139.65 | Field Sales User | 10 |
| Partner Management ¹⁴ | 995 | 149.25 | 69.65 | Partner Organization | 100 |
| Proposals ¹¹ | 395 | 59.25 | 27.65 | Application User | 25 |
| Incentive Compensation | 495 | 74.25 | 34.65 | Compensated Individual | 10 |
| Order Management | | | | | |
| In Bundle ¹ | | | | | |
| Order Management ³ | 3,995 | 599.25 | 279.65 | Order Management User | 5 |
| | 0,200 | 0,030 | 0,014 | Electronic Order Line | 100,000 |
| Option: Advanced Pricing ¹ | 1,995 | 299.25 | 139.65 | Order Management User | 10 |
| Option: Release Management ¹ | 0,100 | 0,010 | 0,007 | Electronic Order Line | 100,000 |
| Sales Contracts ^{14,11} (11.5.10 only) | 0,200 | 0,030 | 0,014 | Electronic Order Line | 100,000 |
| Configurator ⁹ | 5,995 | 899.25 | 419.65 | Application User | 5 |
| Configurator ^{9,15} | 2,995 | 449.25 | 209.65 | Application User | 20 |
| iStore ⁴ | 150,000 | 22,500.00 | 10,500.00 | Processor | 1 |
| | 100,000 | 15,000.00 | 7,500.00 | Processor | 2 |
| Logistics | | | | | |
| In Bundle ¹ | | | | | |
| Inventory Management | 3,995 | 599.25 | 279.65 | Inventory/Shipping User | 5 |
| Option: Mobile Supply Chain Applications ^{1,15} | 1,495 | 224.25 | 104.65 | Inventory/Shipping User | 5 |
| Option: Warehouse Management ^{1,15} | 3,000 | 450.00 | 210.00 | Inventory/Shipping User | 20 |
| Transportation Execution ¹⁴ | 450 | 67.50 | 31.50 | SM Cost of Goods Sold | 100 |
| Transportation Planning ¹⁴ (11.5.10 only) | 1,000 | 150.00 | 70.00 | SM Cost of Goods Sold | 100 |
| Option: Transportation Optimization ^{1,14} (11.5.10 only) | 250 | 37.50 | 17.50 | SM Cost of Goods Sold | 100 |
| Supply Chain Planning | | | | | |
| Advanced Supply Chain Planning | | | | | |
| Option: Constraint Based Optimization ¹ | 1,500 | 225.00 | 105.00 | SM Cost of Goods Sold | 60 |
| | 375 | 56.25 | 26.25 | SM Cost of Goods Sold | 60 |
| | 750 | 112.50 | 52.50 | SM Cost of Goods Sold | 60 |
| Inventory Optimization | 300 | 45.00 | 21.00 | SM Cost of Goods Sold | 60 |
| Global Order Promising | 500 | 90.00 | 42.00 | SM Cost of Goods Sold | 60 |
| Demand Planning | 500 | 75.00 | 35.00 | SM Cost of Goods Sold | 60 |
| Collaborative Planning | 500 | 75.00 | 35.00 | SM Cost of Goods Sold | 60 |
| Procurement | | | | | |
| In Bundle ¹ | | | | | |
| Purchasing ² | 3,995 | 599.25 | 279.65 | Purchasing User | 5 |
| Option: Sourcing ¹ | 7,995 | 1,198.25 | 559.65 | Purchasing User | 5 |
| Option: Supplier Portal ¹ | 7,995 | 1,198.25 | 559.65 | Purchasing User | 5 |
| Option: Procurement Contracts ^{1,14} (11.5.10 only) | 5,995 | 899.25 | 419.65 | Purchasing User | 5 |
| Option: Services Procurement ^{1,14} (11.5.10 only) | 3,995 | 599.25 | 279.65 | Purchasing User | 5 |
| Option: Advanced Pricing ¹ (11.5.10 only) | 1,995 | 299.25 | 139.65 | Purchasing User | 5 |
| Procurement | 5 | 0.7500 | 0.3500 | Purchase Line | 5,000 |

5-Year Term License available at 70% of Perpetual License; 4-Year Term License at 60% of Perpetual License; 3-Year Term License at 50% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite



| Product | License Price* | Service Updates | Product Support | My Oracle Support |
|--|----------------|-----------------|-----------------|-----------------------|
| Manufacturing | | | | |
| Discrete Manufacturing ² | 3,995 | 599.25 | 279.85 | 10 Manufacturing User |
| Option: Mobile Supply Chain Applications ^{1,16} | 1,495 | 224.25 | 104.85 | 10 Manufacturing User |
| Option: Flow Manufacturing ^{3,16} | 2,995 | 449.25 | 209.65 | 10 Manufacturing User |
| Option: Manufacturing Scheduling ^{1,16} | 1,495 | 224.25 | 104.85 | 10 Manufacturing User |
| Process Manufacturing ^{2,20} | 3,995 | 599.25 | 279.85 | 10 Manufacturing User |
| Option: Manufacturing Scheduling ¹ (11.5.10 only) | 1,495 | 224.25 | 104.85 | 10 Manufacturing User |
| Maintenance Management | | | | |
| Enterprise Asset Management | 3,995 | 599.25 | 279.85 | EAM User |
| Option: Self-Service Work Requests ¹ | 495 | 74.25 | 34.85 | EAM User |
| Service | | | | |
| TeleService | 3,995 | 599.25 | 279.85 | 10 Application User |
| Service Contracts | 5,995 | 899.25 | 419.65 | 10 Application User |
| Field Service | 2,995 | 449.25 | 209.65 | Field Technician |
| Option: Spares Management ¹ | 995 | 149.25 | 69.65 | Field Technician |
| Option: Advanced Scheduler ^{1,14} | 1,495 | 224.25 | 104.85 | Field Technician |
| Option: Mobile Field Service | 995 | 149.25 | 69.65 | Field Technician |
| Depp Repair | 3,995 | 599.25 | 279.85 | 10 Application User |
| ISupport ⁴ | 50,000 | 7,500.00 | 3,500.00 | Processor |
| Projects | | | | |
| Project Costing ¹ | 3,995 | 599.25 | 279.85 | Application User |
| Option: Project Billing ¹⁷ | 2,995 | 449.25 | 209.65 | Application User |
| Project Resource Management | 195 | 29.25 | 13.65 | Person |
| Project Collaboration | 295 | 44.25 | 20.65 | Application User |
| Project Management | 1,495 | 224.25 | 104.85 | Application User |
| Project Contracts | 5,995 | 899.25 | 419.65 | Application User |
| Product Lifecycle Management | | | | |
| Advanced Product Catalog ¹⁴ | 995 | 149.25 | 69.65 | Application User |
| CADView-3D | 995 | 149.25 | 69.65 | Application User |
| Financial | | | | |
| Financials ² | 3,995 | 599.25 | 279.85 | Financials User |
| Option: Activity Based Management ^{1,10} | 1,195 | 179.25 | 83.65 | Financials User |
| Advanced Collections | 1,195 | 179.25 | 83.65 | Financials User |
| Interest Expenses | 5 | 0.7500 | 0.3500 | Expense Report |
| IRecivables | 50 | 7.50 | 3.50 | 1K Invoice Line |
| Treasury | 24,995 | 3,749.25 | 1,749.65 | Application User |
| Interest Controls Manager ¹⁴ | 30 | 4.50 | 2.10 | Employee |
| Human Resources | | | | |
| Human Resources | 50 | 7.50 | 3.50 | Person |
| Self-Service Human Resources | 35 | 5.25 | 2.45 | Person |
| Advanced Benefits | 40 | 6.00 | 2.80 | Person |
| Recruitment | 50 | 7.50 | 3.50 | Person |
| Payroll | 60 | 9.00 | 4.20 | Person |
| Time and Labor | 35 | 5.25 | 2.45 | Person |
| F-R Intelligence | 25 | 3.75 | 1.75 | Person |
| Learning Management | | | | |
| Learning Management (11.5.10 only) (formerly Training Admin in 11.5.9) | 30 | 4.50 | 2.10 | Trainee |
| Option: Online Learning ¹ (11.5.10 only) | 30 | 4.50 | 2.10 | Trainee |
| Learning | 30 | 4.50 | 2.10 | Trainee |
| Customer Data Management | | | | |
| Customer Data Librarian | 5,995 | 899.25 | 419.65 | Application User |
| Customer Data Hub ⁴ | 100,000 | 15,000.00 | 7,000.00 | Processor |
| Customer Data Spoke | 100,000 | 15,000.00 | 7,000.00 | System |
| Interaction Center Technology | | | | |
| Advanced Inbound Telephony ¹⁴ | 995 | 149.25 | 69.65 | Workstation |
| Advanced Outbound Telephony ¹⁴ | 995 | 149.25 | 69.65 | Workstation |
| Scripting | 595 | 89.25 | 41.65 | Workstation |
| Email Center | 1,995 | 299.25 | 139.65 | Workstation |

5-Year Term License available at 70% of Perpetual License; 4-Year Term License at 60% of Perpetual License; 3-Year Term License at 50% of Perpetual License; 2-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual Lic

Oracle E-Business Suite

| License Price | System Price | Product Support | Implementation | Training |
|---------------|--------------|-----------------|----------------|----------|
|---------------|--------------|-----------------|----------------|----------|

| Other | 405 | 74.25 | 34.65 | 5 |
|-------|-----|-------|-------|---|
|-------|-----|-------|-------|---|

| | | | | |
|-------------------------------------|-------|--------|--------|---|
| Tutor for Applications ⁵ | 45 | 8.00 | 3.00 | 1 |
| Files ¹ | 11 | 8.00 | 3.00 | 1 |
| Perpetual License | 20 | 3.00 | 1.40 | 5 |
| 1 Year Subscription License | 1,495 | 224.25 | 104.65 | 1 |

| | | | | |
|--|-------|--------|--------|-----|
| Self-Service Teler for Applications ⁵ | | | | |
| Applications - Read Only User | | | | |
| (for Financials, Purchasing, Project Costing, Service Contracts, Sales Contracts, Discrete Manufacturing, and Process Manufacturing) | | | | |
| Exchange Marketplace | 5,000 | 750.00 | 350.00 | 300 |

| | | | | |
|---|---------|-----------|-----------|---|
| Vertical Applications | | | | |
| Communications/Utilities | | | | |
| CRL Financial Management ⁸ | 249,995 | 37,499.25 | 17,499.55 | 1 |
| Module | 0.2600 | 0.6375 | 0.0175 | 1 |
| Per Subscriber Trainers | 249,995 | 37,499.25 | 17,499.55 | 1 |
| Network Logistics (Network Asset Tracking) ⁵ | 0.5000 | 0.6750 | 0.0350 | 1 |
| Module | 249,995 | 37,499.25 | 17,499.55 | 1 |
| Telco Provisioning ⁸ | 1.50 | 0.2250 | 0.1050 | 1 |
| Per Subscriber Trainers | 249,995 | 37,499.25 | 17,499.55 | 1 |
| Module | 1.10 | 1.50 | 0.7000 | 1 |
| Ported Number/Year | | | | |

| | | | | |
|---|-------|--------|--------|-------|
| Public Sector/University | | | | |
| Student System ¹⁴ | 115 | 17.25 | 8.05 | 3,000 |
| FTE Student | 30 | 4.50 | 2.10 | 3,000 |
| Financial Aid ¹⁴ | 30 | 4.50 | 2.10 | 3,000 |
| Student Recruiting ¹⁴ | 50 | 7.50 | 3.50 | 1,000 |
| Personal Portfolio ¹⁴ (11.5.10 only) | 3,965 | 598.25 | 279.55 | 5 |
| Grants | | | | |

| | | | | |
|--|---------|-----------|-----------|--------|
| Financial Services | | | | |
| Regulatory Capital Manager ¹⁴ (Priced in Advance of Availability) | 70 | 10.50 | 4.80 | 1,000 |
| Performance Analyzer | 70 | 10.50 | 4.80 | 1,000 |
| Transfer Pricing | 70 | 10.50 | 4.80 | 1,000 |
| Transfer Pricing Online | 750 | 112.50 | 52.50 | 5 |
| Budgeting and Planning | 3,000 | 450.00 | 210.00 | 5 |
| Risk Manager ⁸ | 50 | 9.00 | 4.20 | 1,000 |
| Financial Data Manager | 200,000 | 30,000.00 | 14,000.00 | 1 |
| Financial Services Provisioning | 0.2000 | 0.0300 | 0.0140 | 50,000 |
| Lease Management ^{13,14} | 2,000 | 300.00 | 140.00 | 500 |
| \$M Managed Assets | | | | |

| | | | | |
|--|---------|-----------|----------|--------|
| Health Care | | | | |
| Adverse Event Reporting System | 15,000 | 2,250.00 | 1,050.00 | 5 |
| Clinical | 15,000 | 2,250.00 | 1,050.00 | 5 |
| Orion: Distributed Study Conduct ¹ | 3,000 | 450.00 | 210.00 | 5 |
| Orion: Multinational Study ¹ | 3,000 | 1,350.00 | 630.00 | 5 |
| Remote Data Capture ⁵ | 8 | 1.35 | 0.6300 | 10,000 |
| CRF Page | | | | |
| Thesaurus Management System ⁷ | 10,000 | 1,500.00 | 700.00 | 9 |
| Application User | 9,000 | 1,350.00 | 630.00 | 1 |
| Thesaurus Management System - Read-Only ⁷ | 1,000 | 150.00 | 70.00 | 5 |
| Application Read-Only User | 5,000 | 750.00 | 350.00 | 10 |
| Clinical TrialMinder ¹⁴ | 5,000 | 750.00 | 350.00 | 10 |
| Clinical TrialMinder ¹⁴ | 1,000 | 150.00 | 70.00 | 50 |
| Healthcare Transaction Base ^{4,14} | 100,000 | 15,000.00 | 7,000.00 | 1 |
| Processor | | | | |

| | | | | |
|---|--------|----------|----------|----|
| High Tech | | | | |
| Shop Floor Management | 1,595 | 258.25 | 139.65 | 30 |
| Supply Chain Trading Connector for RosettaNet ¹⁵ | 50,000 | 7,500.00 | 3,500.00 | 2 |
| FIP | | | | |
| Aerospace, Defense and Transportation | | | | |
| Complex Maintenance, Repair & Overhaul ¹⁴ | 14,995 | 2,249.25 | 1,049.65 | 10 |
| Application User | | | | |

5-Year: 5-year License available at 70% of Perpetual License; 4-Year Term License at 50% of Perpetual License; 3-Year Term License at 35% of Perpetual License; 1-Year Term License at 20% of Perpetual License

Oracle E-Business Suite

- ¹ An option must be licensed at the same level as its parent. Example: number of Flow Manufacturing users = number of Discrete Manufacturing users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric. Example: number of Advanced Pricing Electronic Order Lines = number of Order Management users AND number of Advanced Pricing Electronic Order Lines = number of Order Management Electronic Order Lines.
- ² Primary Usage is defined as each User of the following applications: Financials, Discrete Manufacturing, Process Manufacturing, Project Costing and Purchasing. Each such User is counted only once based on primary usage. You must specify how many Users you are licensing for each application. Primary Usage of one of the applications listed above provides the User with the right to use any or all of the other application programs listed above for which you are licensed. Primary Usage does not provide you with the right to use other application programs including the extensions or options to the application programs listed above.
- ³ Order Management is licensed based upon the number of application users AND the number of order lines entered from any source other than those entered by licensed Order Management Users. Order Management User licenses are required for all individuals who are using Order Management. In addition, any order that is entered electronically into Order Management must be licensed using the Electronic Order Line metric. This applies to order lines originating in Store, Quoting, EDI/XML transactions, legacy applications or any other source. (Order lines entered manually by the licensed Order Management users are covered under the Order Management User license)
- ⁴ For the purpose of licensing this program (except Healthcare Transaction Base and Customer Data Hub), only the processors on which IAS Standard Edition and/or Enterprise Edition and this program are running are counted for the purpose of determining the number of processors required to license this program. For the purpose of licensing Healthcare Transaction Base, only the processors on which IAS Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of processors required to license this program. For the purpose of licensing Customer Data Hub, only the processors on which Oracle Database Enterprise Edition and this program are running in production are counted for the purpose of determining the number of licenses required to license this program.
- ⁵ The number of Applications Users for Tutor for Applications must match the number of Application Users of each Application for which the customer is using Tutor. If the application is licensed with a metric based on all the individuals in an organization, i.e., Person, Employee, then everyone in the LOB or organization must be licensed using the Self Service Tutor for Applications. If the application is licensed with any other metric, i.e., Purchase Line, Order Line, then the number of Application Users or Tutor for Applications must match the number of Application Users that the customer would have licensed for the application, had this metric been available.
- ⁶ Configurator can be licensed by Application User OR by Processor. If licensing by Application User, then the actual users accessing Configurator must be counted. If the user population accessing Configurator is uncountable, then the Processor metric must be used.
- ⁷ If licensed with Clinical, the total number of application users and application read-only users of TheSaurus Management System must match the number of application users of Clinical. If licensed separately, the minimum of application users for TheSaurus Management System is 1, the minimum of application read-only users is 5.
- ⁸ Customers must pay for both the module and the subscriber/workstation fee.
- ⁹ Separate Remote Data Capture licenses are required for remote site-based data entry. In-house entry users require Clinical licenses. Remote Data Capture is licensed by Application User when the annual CRF Page volume cannot be estimated, or if it is more cost effective.
- ¹⁰ If the customer is running Activity Based Management in conjunction with a 3rd party Financials application, and not Oracle Financials, then licenses of Oracle Financials are not required.
- ¹¹ The customer is required to maintain Professional User 2003 licenses for at least 10% of the employee population.
- ¹² The official source for the total company employee population is the company's annual report for publicly held companies. For private firms, this information must be verified in writing by a person who is authorized to make such a representation on the firm's behalf.
- ¹³ A company may not license the E-Business Suite 2003 at the division level, unless it has wholly owned subsidiaries. Lines of Business, Departments, and Organizations within a company are not eligible for the E-Business Suite 2003 pricing regardless of whether they meet the minimum licensing requirements.
- ¹⁴ If a company's employee population grows by 10% or more and the company is no longer meeting the minimum license requirements, the company will need to purchase incremental user licenses to satisfy the 10% requirement.
- ¹⁵ Once minimums are satisfied, they are not required to be met in subsequent purchases.
- ¹⁶ Customers who licensed Oracle applications under the E-Business Suite pricing model can continue to purchase licenses per pages 5 and 6 of the March 7, 2003 price list. This rule applies also to customers who do not have a price bid.
- ¹⁷ If Managed Assets are \$10 billion or less, the price per \$M in Managed Assets is 2,000. If Managed Assets are greater than \$10 billion, the price per \$M in Managed Assets for the first 10,000 licenses is 2,000, and the price per \$M in Managed Assets for each additional license is 1,000.
- ¹⁸ This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://resource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹⁹ Where Inventory Management is licensed across multiple plants or warehouses, the Inventory Management options (Mobile Supply Chain Applications, Warehouse Management) can be licensed individually for each plant/warehouse. Within each plant/warehouse using the Inventory option, the option must be licensed at the same user count as Inventory Management.
- ²⁰ Where Discrete Manufacturing is licensed across multiple plants, the Discrete Manufacturing options (Mobile Supply Chain Applications, Flow Manufacturing, Manufacturing Scheduling) can be licensed individually for each plant. Within each plant using the Manufacturing option, the option must be licensed at the same user count as Discrete Manufacturing.
- ²¹ Where Projects is licensed across many lines of business, the Project Billing option to Project Costing can be licensed individually for each line of business using the Oracle Projects solution. Within each line of business using the Project Billing option, the option must be licensed at the same user count as Project Costing.
- ²² 2, 3, 4 and 5-Year Term Licenses are not available for Collaboration products. Customers must purchase Software Updates when purchasing Product Support. On Demand for Collaboration products is optional for customers purchasing Collaboration product licenses. Customers must purchase Software Updates and Product Support when purchasing On Demand. E-Business Discount Schedule applies to License, Software Updates, and Product Support fees. On Demand Discount Schedule applies to On Demand for Collaboration products. On Demand for this product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://resource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ²³ Where Process Manufacturing is licensed across multiple plants, the Process Manufacturing option (Manufacturing Scheduling) can be licensed individually for each plant. Within each plant using the Manufacturing option, the option must be licensed at the same user count as Process Manufacturing.
- ²⁴ Sales Contracts Application User licenses are required for all contract administrators, legal staff, order administrators and sales personnel who manage the contracts library or author contracts.

Oracle Education Subscription

| | | | | |
|--------------|----|-------------------|--------|------|
| Subscription | 48 | Hosted Named User | Yearly | 5000 |
| Subscription | | | | |
| Subscription | | | | |

iLearning Subscription¹

¹ At the minimum, the customer must license a number of Named Users and Months that are equal to 5,000 USA (Dollar).

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non-human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs. If such devices can access the programs, (for example a barcode scanner or software kiosk, a IP monitor or a web server product) is used, this number must be measured at the midnight point in time. Automated batching of calls from computers is permitted. You are responsible for ensuring that the named user plus or processor allowances are maintained for the programs contained in the user minimum table in the licensing rules section. The minimum table provides for the minimum number of named users plus required and of actual users must be licensed.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors, a multiprocessor computer will be counted as "n" processors, where "n" is the number of processors installed on the computer. Processor licenses are not required to be licensed on a processor basis. Processor licenses are not required to be licensed on a processor basis. Processor licenses are not required to be licensed on a processor basis. Processor licenses are not required to be licensed on a processor basis.

Professional User (2003) - Estimate: is defined as an individual who is not your employee, contractor or sales rep, authorized to access the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. Professional Users 2003 - Estimate: is defined as an individual who is not your employee, contractor or sales rep, authorized to access the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time. Professional Users 2003 - Estimate: is defined as an individual who is not your employee, contractor or sales rep, authorized to access the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Active Conferencing users, a Collaboration Program User whose company is defined as a user able to initiate or host a web conference and also participate in a web conference, all participants in the web conference external to your company and attending web conferences are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar determined net value of all purchase orders submitted and all orders conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license agreement, of which any such order results in a purchase order, provided that an order resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "equation equivalent" of what would be the total number of physical paper pages initiated electronically by the Program (measured explicitly in the program as Received Data Collection Instruments). During a 12-month period, you may not exceed the license number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Computerized individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Computerized individual includes, but is not limited to your employees, contractors, releases, and any other Person. Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Electronic Order Line: is defined as the total number of electronic orders entered, regardless of whether the individual is actively using the programs at any given time. If you do not use the Self Service Web Request option in conjunction with EM, you are required to maintain licenses for the equivalent number of EM Users licensed and you are granted unlimited licenses to multiple users. View work request status and view scheduled completion date for your entire employee population.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non-read-only licenses. Application Read-Only User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Active Conferencing users, a Collaboration Program User whose company is defined as a user able to initiate or host a web conference and also participate in a web conference, all participants in the web conference external to your company and attending web conferences are not required to be licensed.

TERM DESIGNATION

If your Program License does not specify a term, the Program License is perpetual and shall continue unless terminated as otherwise provided in the Agreement.
 5 Year Term: A Program License specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program License shall terminate automatically.
 4 Year Term: A Program License specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program License shall terminate automatically.
 3 Year Term: A Program License specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program License shall terminate automatically.
 2 Year Term: A Program License specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program License shall terminate automatically.
 1 Year Term: A Program License specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program License shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs. Software Updates to provide customers with the right to Oracle product upgrades. Oracle Product Support for 24x7 support of all Oracle products, and Oracle Advanced Product Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Internal Sales Support website at <http://marketing.us.oracle.com> and select Support Marketing.

Software Updates (formerly known as Update Subscription)

Software Updates is a service that provides customers with rights to new Oracle releases including product upgrades, maintenance releases and patches. This service may be purchased as a stand-alone annual subscription. Prices shown on this price list apply to both perpetual and term licenses for first year support only.

Product Support

Product Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. Software Updates is a prerequisite. Prices shown on this price list apply to both perpetual and term licenses for first year support only.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Updates and Product Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Support Cap Rate (SCR) and the Local Renewal Adjustment (LRA). Support renewals for licenses sold under the old pricing model (generally prior to January 1, 2000), are renewed using the SCR. Support renewals for licenses sold under the current pricing model (generally on or after January 1, 2000), called e-Business licenses, are renewed using the LRA. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Product Support

Advanced Product Support is designed to provide an enhanced level of support to Oracle customers. Advanced Product Support delivers tailored, flexible support solutions built to meet the customer's specific business requirements. Advanced Product Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Advanced Product Support information and pricing.

Incident Support

Incident Support is a web-based incident track support mode through which technical support is available in packages of 10 incidents at a cost of 1,800 USA (Dollar). This service is available for the following products, across all platforms:

- Oracle Database Standard Edition
- Oracle Database Standard Edition
- Oracle Database Personal Edition
- Oracle Database Lite

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server)
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server)

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Support and Incident Server Support Packages, customers receive access to Oracle MetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Maintenance Support (EMS)

Customers with current Software Updates and Product Support, or Software Updates and Incident Support, can purchase EMS for certain Oracle programs after they are desupported. EMS may only be sold to customers who already have the applicable release at the time their support is renewed and may not be sold with new licenses. EMS fees are applied to the desupported Oracle programs only. EMS fees for most products consist of the prior year's fee for Software Updates and Product or Incident Support plus the applicable renewal adjustment (up to 30% (Prior Year's fee (1-Applicable Renewal Adjustment)*130%).

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance. Customers purchasing On Demand for either E-Business Suite or Technology Online must meet the minimum annual net fees for Administration Services of 48000 USA (Dollar) and minimum monthly net fees of 4000 USA (Dollar). Customers purchasing On Demand for both E-Business Suite and Technology Online must meet the minimum annual net fees for Administration Services of 80000 USA (Dollar) and minimum monthly net fees of 8000 USA (Dollar). Prices shown on this price list are monthly fees and apply to both perpetual and term licenses.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance. Customers purchasing On Demand for either E-Business Suite or Technology Online must meet the minimum annual net fees for Computer and Administration Services of 72000 USA (Dollar), and minimum monthly net fees of 8000 USA (Dollar). Customers purchasing On Demand for both E-Business Suite and Technology Online must meet the minimum annual net fees for Computer and Administration Services of 144000 USA (Dollar) and minimum monthly net fees of 12000 USA (Dollar). Prices shown on this price list are monthly fees and apply to both perpetual and term licenses.