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UNITED STATES DISTRICT COURT  
 NORTHERN DISTRICT OF CALIFORNIA  
 OAKLAND DIVISION

ORACLE USA, INC., *et al.*,

Plaintiffs,

v.

SAP AG, *et al.*,

Defendants.

CASE NO. 07-CV-01658 PJH (EDL)

**DECLARATION OF JENNIFER GLOSS IN SUPPORT  
 OF PLAINTIFFS' ADMINISTRATIVE MOTION TO  
 PERMIT PLAINTIFFS TO FILE UNDER SEAL  
 INFORMATION SUPPORTING PLAINTIFFS'  
 DAUBERT MOTIONS, OPPOSITIONS TO  
 DEFENDANTS' MOTIONS *IN LIMINE* AND 17 U.S.C.  
 § 410(C) MOTION  
 FILED PURSUANT TO DKT. NO. 915**

Case No. 07-CV-01658 PJH (EDL)

1 I, Jennifer Gloss, declare as follows:

2 1. I am an attorney licensed to practice law in the State of California and am Senior  
3 Corporate Counsel at Oracle America, Inc., successor to Oracle USA, Inc. (“Oracle”). I have  
4 personal knowledge of the facts stated within this Declaration and could testify competently to  
5 them if required.

6 2. I have reviewed Plaintiffs’ *Daubert* Motion to Exclude Testimony of Defendants’  
7 Expert Stephen Clarke and Exhibit A to the Declaration of Holly A. House in Support of  
8 Plaintiffs’ Motion to Exclude Testimony of Defendants’ Expert Stephen Clarke (“Exhibit A”).  
9 Exhibit A contains portions of the Report of Defendants’ Expert Stephen Clarke. Exhibit A  
10 contains non-public, commercially sensitive, private and confidential Oracle and third-party  
11 information, the disclosure of which would create a risk of significant competitive injury and  
12 particularized harm and prejudice to Oracle. Specifically:

13 a. Portions of Exhibit A, at page 56, contain proprietary and non-public  
14 details regarding certain research and development expenses incurred by  
15 Oracle, the disclosure of which would grant Oracle’s competitors,  
16 partners, and other interested parties insight into strategic decisions made  
17 regarding product development, as well as insight into the cost and  
18 personnel required for market entry.

19 b. Portions of Exhibit A, at pages 94-115 and 118-121, discuss the terms of  
20 agreements between Oracle (or its predecessors, J.D. Edwards or  
21 PeopleSoft) and its partners and other non-parties in this action. Many of  
22 these agreements contain Confidentiality or Nondisclosure provisions that  
23 extend to the terms of the agreements. These discussions, in this portion  
24 of Clarke’s report, directly quote from terms of these confidential  
25 agreements with non-parties. The disclosure of this information would,  
26 therefore, result in the disclosure of third-party confidential information.  
27 In addition, the disclosure of this information would grant Oracle’s  
28 competitors, potential competitors, and customers, non-public and

1 commercially sensitive information about Oracle's licensing practices,  
2 which customers and partners could use to their advantage in future  
3 negotiations with Oracle and which competitors could use in competing  
4 with Oracle. Such disclosure would create a risk of significant  
5 competitive injury and particularized harm and prejudice to Oracle.

6 c. Portions of Exhibit A, at pages 122, 138, 158, 170-171, 177, 180, 182-  
7 184, 187, 191 and 197, contain information and exemplary excerpts from  
8 a compilation maintained at Oracle called an At Risk Report. The Report  
9 contains highly sensitive internal Oracle pricing and customer negotiation  
10 history and strategy for over a hundred specific customers. These  
11 portions of Exhibit A contain information which many of the non-  
12 interested third-party customers reflected in the Report might consider  
13 confidential, and in an effort to respect their information, Oracle has filed  
14 these portions seal.

15 d. Portions of Exhibit, A at pages 273, 280 and 281, reflect Mr. Clarke's  
16 analysis of Oracle's profit margins using non-public Oracle financial  
17 information. Mr. Clarke's analysis is based on incomplete, hypothetical  
18 scenarios. To the extent his analysis is incomplete, inaccurate or  
19 misleading, the disclosure of his analysis and the results of his analysis  
20 may cause harm to Oracle's shareholders by providing misleading  
21 financial data to the market. In addition, the disclosure of his analysis, to  
22 the extent it is incomplete, inaccurate or misleading, may cause Oracle  
23 competitive harm by disclosing inaccurate and misleading data to  
24 Oracle's customers, partners, and analysts, with respect to Oracle's  
25 current or future business strategy and profitability. Accordingly, the  
26 disclosure of this information would create a risk of significant  
27 competitive injury and particularized harm and prejudice to Oracle and its  
28 shareholders.

1           3.       I have reviewed Plaintiffs’ *Daubert* Motion to Exclude Testimony of Defendants’  
2 Expert Stephen Clarke and the Declaration of Daniel S. Levy, Ph.D. in Support of thereof (“Levy  
3 Declaration”). Portions of the Levy Declaration, at paragraphs 8-17, 24-25, Figures 1, 2, 4, 5,  
4 and 6, and Appendix 2, contain Oracle’s confidential financial information. These portions  
5 discuss the same analysis of Defendants’ Expert Stephen Clarke as described in Paragraph 2.d  
6 above: Mr. Clarke’s analysis of Oracle’s confidential financial information using nonpublic  
7 Oracle financial information. As stated, Mr. Clarke’s analysis is based on incomplete,  
8 hypothetical scenarios, and the disclosure of his analysis and the results of his analysis may  
9 cause Oracle competitive harm by misleading Oracle’s customers, partners, and other interested  
10 parties such as analysts and shareholders, with respect to Oracle’s current or future business  
11 strategy and profitability. Accordingly, the disclosure of this information would create a risk of  
12 significant competitive injury and particularized harm and prejudice to Oracle.

13           4.       I have reviewed Plaintiffs’ Opposition to Defendants’ Motions *in Limine* and  
14 Exhibits D, N, P, Q, R and T to the Declaration of Chad Russell in Support thereof (“Russell  
15 Declaration”). Exhibits D, N, P, Q, R and T to the Russell Declaration contain testimony and  
16 confidential documents regarding internal Oracle decision-making business processes and  
17 valuation decisions, competitive business analyses, and the methods of valuation of assets in the  
18 context of acquisitions. Disclosure of such information would grant Oracle’s competitors,  
19 partners, customers, and other interested parties an insight into Oracle’s internal strategy and  
20 operations that would provide them with an unfair competitive advantage with respect to current  
21 and future operations and negotiations. Accordingly, the disclosure of this testimony would  
22 create a risk of significant competitive injury and particularized harm and prejudice to Oracle.

23           5.       I have reviewed Plaintiffs’ Motion Pursuant to 17 U.S.C. § 410(c) and Exhibits A-  
24 D and F-H to the Declaration of John A. Polito in Support thereof (“Polito Declaration”).  
25 Exhibits A-D and F-H to the Polito Declaration contain non-public, commercially sensitive,  
26 private and confidential Oracle information, the disclosure of which would create a risk of  
27 significant competitive injury and particularized harm and prejudice to Oracle. Specifically:

28                   a. Exhibit A to the Polito Declaration contains excerpts of Oracle’s source

1 code. Although these excerpts were submitted to the U.S. Copyright  
2 Office as a part of Oracle's deposit materials, it is my understanding that  
3 public access to this information is limited; although a member of the  
4 public may physically inspect these materials at the Copyright Office, the  
5 Copyright Office may not provide a member of the public a copy of these  
6 deposit materials. Oracle employs extraordinary measures to protect the  
7 confidentiality of its software code, including by restricting the  
8 redistribution, copying, or other disclosure of the code by customers and  
9 others with access to the code. Oracle's code is extremely sensitive,  
10 valuable and proprietary information, and is at the core of the products  
11 and services Oracle provides to its customers. Public disclosure of this  
12 information would cause competitive harm by giving competitors, as well  
13 as would-be infringers, unrestricted access to Oracle's source code.

14 b. Exhibits B, C, D, G and H to the Polito Declaration contain portions of  
15 Oracle's Release Notes, Programmer's Guides and Maintenance Guides.  
16 These documents contain non-public, commercially sensitive and  
17 confidential technical information regarding Oracle's software and  
18 support materials that Oracle creates for its customers. Disclosure of such  
19 information would also grant Oracle's competitors, partners, customers,  
20 and other interested parties an insight into Oracle's operations that would  
21 provide them with an unfair advantage with respect to current and future  
22 operations and negotiations. Accordingly, disclosure of such confidential  
23 information would create a risk of significant competitive injury and  
24 particularized harm and prejudice to Oracle.

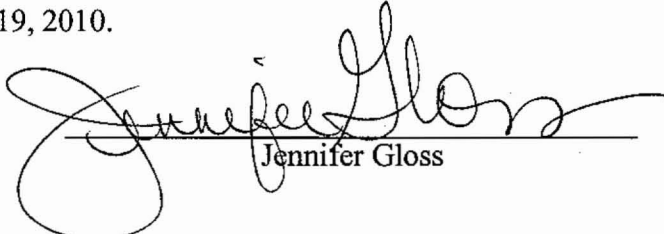
25 c. Exhibit F to the Polito Declaration contains excerpts of a confidential  
26 internal Oracle spreadsheet, which lists the dates, descriptions and  
27 resources associated with the development of over 49,000 Service Action  
28 Requests from 1991 to 2000. Exhibit F provides the names and titles of

1 Oracle's current and former employees and further provides insight on  
2 how Oracle develops its software. Disclosure of such information would  
3 also grant Oracle's competitors, partners, customers, and other interested  
4 parties an insight into Oracle's operations that would provide them with  
5 an unfair advantage with respect to current and future operations and  
6 negotiations. Finally, the disclosure of such a comprehensive list of  
7 Oracle's talented software developers and engineers would enable  
8 Oracle's competitors to quickly and easily begin contacting and trying to  
9 recruit Oracle's top talent. Accordingly, disclosure of such confidential  
10 information would create a risk of significant competitive injury and  
11 particularized harm and prejudice to Oracle.

12 6. Oracle has protected the information described in Paragraphs 2-5 above from  
13 public disclosure through the Stipulated Protective Order ("Protective Order") by designating  
14 this information as "Confidential" or "Highly Confidential Information — Attorneys' Eyes  
15 Only."

16 7. Oracle has narrowly tailored its request by seeking to seal only the most sensitive  
17 portions of the documents described in Paragraphs 2-5 above.

18 I declare under penalty of perjury that the foregoing is true and correct. Executed  
19 in Redwood Shores, California, on August 19, 2010.

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22 Jennifer Gloss  
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