

EXHIBIT 21

North America Support Review

November 2005

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EXHIBIT SB
334
CUMMINS 4-22-09

Agenda

- Q2 Forecast
- Q2 Renewals Status
- Leading Indicator Report
- Revenue

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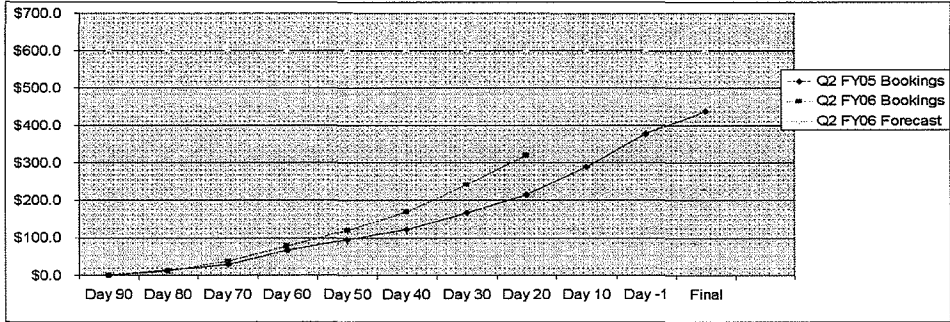
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Premier Support Bookings Forecast

	Q2 FY06 Forecast	FY06 Year to Date
Bookings Targets		
Quarterly Available to Book	\$664,758,161	\$1,035,766,602
Quarterly Bookings Target	\$649,358,992	\$1,014,054,641
Current Bookings Position		
% of Target Attained Period-to-Date	49%	82%
Prior Quarter and Earlier Bookings Completed	\$28,540,891	\$61,582,402
Current Quarter Bookings Completed	\$249,523,434	\$581,488,810
Future Quarter Bookings Completed	\$42,492,175	\$191,470,304
Total Bookings Completed	\$320,556,500	\$834,541,516
Bookings Still To Do	\$268,543,500	\$268,543,500
True Cancellations Period-to-Date	\$18,813,171 (2.8%)	\$42,880,274 (4.1%)
Current Total Backlog	\$133,858,882 (4.2%)	\$133,858,882 (4.2%)
Bookings Forecast		
Forecasted True Cancellations	\$33,000,000 (5.0%)	\$57,367,103 (5.5%)
Forecasted Closing Backlog	\$64,000,000 (2.0%)	\$64,000,000 (2.0%)
Oracle Bookings Forecast	\$445,000,000	\$833,017,042
Peoplesoft Bookings Forecast	\$160,000,000	\$285,867,974
TOTAL Bookings Forecast	\$605,000,000	\$1,118,885,016
Best Case (System Generated Forecast)	\$650,000,000	\$1,163,885,016
Bookings Growth		
Prior Year Bookings for Quarter	\$438,705,490	\$799,081,701
Bookings Growth % year-over-year	34%	38%
Contract Base		
Opening Contract Base	\$3,478,053,081	\$3,460,439,014
Forecasted Contract Base Close	\$3,665,000,000	\$3,665,000,000
Forecasted Contract Base Growth %	5%	6%
Revenue		
Revenue Forecast	\$901,748,030	\$1,805,642,485
Revenue Budget	\$883,089,847	\$1,754,651,454
Forecast as a % of Budget	102%	103%

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Q2 Premier Support Bookings Progress



	Day 90	Day 80	Day 70	Day 60	Day 50	Day 40	Day 30	Day 20	Day 10	Day -1	Final
Q2 FY05 Bookings	\$0.0	\$12.8	\$27.9	\$67.2	\$95.3	\$122.7	\$167.5	\$214.9	\$289.8	\$377.7	\$438.7
Q2 FY06 Bookings	\$0.0	\$12.0	\$38.4	\$77.3	\$119.4	\$169.8	\$242.7	\$320.6	\$377.7	\$438.7	\$438.7
Q2 FY06 Forecast	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0	\$605.0

North America SPS \$M

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Premier Support Revenue & Expenses Forecast

in \$000s	Q2FY06 Forecast	Q2FY06 SPS Budget	% of Budget	Q2FY06 Actuals	% Change from Prior Year
Total Revenue	901,748	883,100	102%	833,933	8%
Support Renewals Sales	17,493	17,558	100%	15,307	14%
SPS Renewal Ops	539	699	77%	747	-28%
SPS Service Mgmt	4,314	4,569	94%	4,649	-7%
Expense Sub-total	22,346	22,826	98%	20,703	8%
Acquisition Related Royalties	2,305	851	271%	761	203%
Total Expense	24,651	23,677	104%	21,464	15%
Total Margin \$	877,097	859,423	102%	812,469	8%

Support Renewals Sales includes PeopleSoft Operations and Calculations teams

Support Renewals Sales includes 6 LAD heads in Florida

\$621k of the Acquisition Related Royalty expense is related to FY05

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Headcount / Hires

North America

	Budget*	Hired	Offers in Process	Balance Remaining
Support Renewals	4	6	2	-4
ACS Delivery	20	5	4	11
PSFT Tiered Services	6	2	2	2
Total	30	13	8	9

Low Cost

	Budget*	Hired	Offers in Process	Balance Remaining
Support Renewals	0	0	0	0
ACS Delivery	8	2	0	6
PSFT Tiered Services	0	0	0	0
Total	8	2	0	6

* Per 10/05 LJE-Rottler headcount allocation approval

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Q2 Renewals Status

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Top 10 Renewals Due in Q2

	Customer Name	Region	Amount	Status
1	SAP America	Strategic	\$18,199,582	PO Received
2	TEXT REMOVED - NOT RELEVANT TO MOTION	Public Sector	TEXT REMOVED - NOT RELEVANT TO MOTION	In Forecast
3		Strategic		BOOKED
4		Public Sector		PO Received
5		Public Sector		PO Received
6		Public Sector		BOOKED
7		Strategic		In Forecast
8		Public Sector		BOOKED
9		Public Sector		In Forecast
10		Strategic		PO Received

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Top 10 Renewals Booked in Q2

	Customer Name	Region	Amount
1	TEXT REMOVED - NOT RELEVANT TO MOTION	Strategic	
2		Public Sector	TEXT
3		Public Sector	REMOVED
4		Strategic	- NOT
5		Public Sector	RELEVANT
6		Strategic	TO
7		Strategic	MOTION
8		Strategic	
9		Peoplesoft	
10		Public Sector	

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Top 10 Contracts in Backlog

	Customer	Region	Product Value	>90 Days?	Current Status
1	SAP America	Strategic	\$18,199,582	No	PO Received
2	TEXT REMOVED - NOT RELEVANT TO MOTION	Public Sector	TEXT REMOVED - NOT RELEVANT TO MOTION	No	TEXT REMOVED - NOT RELEVANT TO MOTION
3		Public Sector		Yes	
4		Peoplesoft		Yes	
5		Public Sector		No	
6		Public Sector		No	
7		Public Sector		No	
8		Public Sector		No	
9		Strategic		Yes	
10		Peoplesoft		No	

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Top Cancellations – Q2

Customer Name	Region	Cancellation Amount	Reason
1 Home Depot USA Incorporated	PEOPLESOFT	\$1,463,935	Home Depot has cancelled this agreement and is going to use Tomorrow Now (SAP). This is the last agreement in place between Oracle and Home Depot - they are a complete SAP shop now. In May 2005, it was announced that Home Depot signed a \$50M services deal with SAP.
TEXT REMOVED - NOT RELEVANT TO MOTION			Mirant has filed for Bankruptcy and said that they are in the process of reorganizing their company - will not be renewing their current contract. Out of the bankruptcy Mirant will form a new company and buy all new licenses which has been approved through HOApp.
3 PTL Information Tech Services Corp	PEOPLESOFT	\$1,017,927	PTL had decided to drop support for their JDE applications due to cost and no desire to move forward with Fusion. They decide to have a third party provider maintain support at approximately 50% discount. Customer would not provide the name of the third party.
TEXT REMOVED - NOT RELEVANT TO MOTION			Customer indicated that they no longer run this project and want to cancel this renewal. The Direct Exchange/U.S. Message Gateway environment that used the Oracle licenses is no longer in use by Visa, and all affected equipment and licenses have been decommissioned. Customer is on 7.5 and doesn't currently use these products. The CIO is not wanting to spend the money on maintenance for products that are self-sufficient. University is in a budget crisis and hasn't called on these products in a long time. They have no plans to upgrade and are willing to reinstate products at a later date if need be. Customer has no plans to move to another vendor but doesn't want to support apps at such a high cost.
6 Sybase, Inc	PEOPLESOFT	\$270,000	Support canceled on all products (ESA Billing, Contracts, Expenses, Basic Mobile Time & Expense, Projects, and Resource Management). This is the last product cancellation completing the cancellation process initiated in 2004 for all PSFT products. Customer is receiving support from TomorrowNow. Customer declining for now - currently under review as a possible cancel and replace as they discontinued one homegrown app, replaced with an SAP App, and claimed they no longer needed the Oracle DB, but repurchased the database to support other internal apps. The CNA Licenses have been incorporated into the Swiss Re's enterprise agreement. The support has already been reflected in Swiss Re's costs and therefore there is no need for this invoice. The Columbia House Company was recently acquired by the Bertelsmann Music Group (BMG). BMG uses the SAP product line for their financial systems. The PeopleSoft modules will be slowly phased out of use, and customer does not foresee the need to upgrade any of these modules to be completed some time early next year. Customer will continue to run current PeopleSoft licenses as they are needed in an unmaintained/unsupported condition from this point forward. Customer determined they have a surplus of licenses and that they intend to cancel support of all of the licenses covered by the current renewal. Spoke with customer and went over their options. Customer sent in signed termination letter.

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----- Original Message -----

From: "Chris Vogt" <chris.vogt@oracle.com>
 To: "Tom Marth" <tom.marth@oracle.com>; "Shelley Moses-Reed" <shelley.moses-reed@oracle.com>; "Juan C. Jones" <Juan.Jones@oracle.com> Cc: "Craig Tate" <craig.tate@oracle.com>; "Tom Marth" <tom.marth@oracle.com>
 Sent: Tuesday, June 28, 2005 7:04 PM
 Subject: RE: Fwd: FW: LEXMARK'S J. D. EDWARDS SOFTWARE MAINTENANCE CANCELLATION NOTIFICATION

Lexmark I believe was \$1M in annual maintenance on customized WORLD Software. Their CIO said that they'd rather go off maintenance with Oracle until FUSION is fully released, re-evaluate the product at that time and if interested, re-buy the needed modules.

Top 10 PSFT/JDE Renewals Due in Q2

#	Customer Name	Region	Amount	Status
1	TEXT REMOVED - NOT RELEVANT TO MOTION	Peoplesoft	TEXT REMOVED - NOT RELEVANT TO MOTION	In Forecast
2		Peoplesoft		In Forecast
3		Peoplesoft		In Forecast
4		Peoplesoft	\$1,259,969	BOOKED
5	Lockheed Martin Corporation	Peoplesoft	\$1,122,364	BOOKED
6	TEXT REMOVED - NOT RELEVANT TO MOTION	Peoplesoft	TEXT REMOVED - NOT RELEVANT TO MOTION	BOOKED
7		Peoplesoft		BOOKED
8		Peoplesoft		BOOKED
9		Peoplesoft		BOOKED
10	State Of Texas Dept Of Info Resources	Peoplesoft	\$845,930	BOOKED

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Top 10 PSFT/JDE Renewals Due in Q3

#	Customer Name	Region	Amount	Status
1	TEXT REMOVED - NOT RELEVANT TO MOTION	Peoplesoft	TEXT REMOVED - NOT RELEVANT TO MOTION	In Q3 Forecast
2		Peoplesoft		In Q3 Forecast
3		Peoplesoft		In Q3 Forecast
4		Peoplesoft		In Q3 Forecast
5		Peoplesoft		In Q3 Forecast
6		Peoplesoft		BOOKED
7		Peoplesoft		In Q3 Forecast
8		Peoplesoft		In Q3 Forecast
9		Peoplesoft		In Q3 Forecast
10		Peoplesoft		In Q2 Forecast

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Top 10 PSFT/JDE At Risk

	Customer Name	Cancellation Amount	
1	TEXT REMOVED - NOT RELEVANT TO MOTION		Support Sales, and License Sales met with Toyota on-site on 11-7 to present a proposal addressing Toyota's concerns regarding support services renewal fiscal terms. Toyota is reviewing the proposal as it relates to their upcoming December renewals and future renewals, and is also processing payment for support services' invoices in arrears from schedules that renewed earlier in the year. Follow-up will occur during the week of 11-14 to determine next steps based on feedback from Toyota and Oracle's need to ensure invoices are paid.
2			11/11 - We responded to Dole's maintenance RFP on 11/6. The RFP included an offer to shave 26% of their users thereby reducing the maintenance to 1.29M. We expect a response later this month.
3			Oracle Support Sales has submitted revised quote letter for backlogged Sept renewal and presented Ford with an amendment for HRMS schedule changes to review - we are working on setting up a call to review during week of 11-14.
4			Energy customer that divested 2/3 of business. Tomorrow Now wooed them heavily. Customer dropped 60% of their products resulting in a new maintenance fee of 700K. Customer has "committed" to renewing but has been waiting on contracts from Oracle legal for 2 weeks.
5			The forecasted loss was \$720K, but actual loss (including support tied to recent license deal is \$1M). This one will be moved to the Lost Tab. Customer is moving to 3rd party support but did not divulge which provider. Customer not interested in Fusion or upgrade and needed cost reductions greater than what Oracle could offer. They are retaining approximately \$200K of support for their PeopleSoft Enterprise investment.
6	PTL Information Technology Service	1,000,000	The balance of this amount (a partial renewal was done earlier in the year) is being processed for payment - this becomes a Win and will be moved to the Win tab.
7	TEXT REMOVED - NOT RELEVANT TO MOTION		The \$951K represents outstanding receivables from their 2005 renewal activity. Customer is insisting on a better maintenance contract, citing their strategic importance to Oracle and their total spend (inclusive of a recent \$20 MI + Retek investment). Customer was not satisfied with the proposal presented to them and has asked Oracle to mirror maintenance cap terms of their Retek agreement. Support Sales is awaiting final internal approval on a new proposal to submit to customer for review - this will be presented during week of 11-14 to customer.
8			Customer received a bid from Tomorrow Now at 60% of costs. Customer is on a current release and is considering purchasing the Enforcer (Sarban) product. We received approval to flatline maintenance for 3 years with 4% maintenance caps thereafter. At this time, we do not require Executive involvement. We are presenting this offer to the Office of the CIO next week.
9			Customer evaluating a move to SAP who has offered a very competitive software and support proposal. They are insisting on a significant reduction in support fees to continue with Oracle. License Sales team is arranging Demos so Charter can preview more of what they can leverage with current solutions and if positive momentum is gained, support sales will further explore options around support fees. At this juncture it may be appropriate to have more senior support sales management interact with the customer to help present our proposal/value proposition.
10			We have reviewed potential for savings via dropping support on 6 specific modules and found no savings due to steeply discounted initial pricing and subsequent years of flatlined support. We will be delivering that quote to client week of 11/14/05. Also, trying to set up visit or call with Chris Madson for early December.

Note: Rick updating to reflect status in Red, Yellow, Green

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----- Original Message -----

From: "Chris Vogt" <chris.vogt@oracle.com>
 To: "Tom Marth" <tom.marth@oracle.com>; "Shelley Moses-Reed" <shelley.moses-reed@oracle.com>; "Juan C. Jones" <Juan.Jones@oracle.com> Cc: "Craig Tate" <craig.tate@oracle.com>; "Tom Marth" <tom.marth@oracle.com>
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Lexmark I believe was \$1M in annual maintenance on customized WORLD Software. Their CIO said that they'd rather go off maintenance with Oracle until FUSION is fully released, re-evaluate the product at that time and if interested, re-buy the needed modules.

Actions Update

- PeopleSoft At Risk Accounts Action Plan
 - Executive site visits/calls in progress. Completed Dole, Toyota, and Intrawest. ServiceMaster and Praxair on schedule for week of November 14th.
 - Working with John Schiff's organization on product road-map for JDE World customers
- Third Party (Tomorrow Now) Threat
 - Actively looking for "win-backs" from third party Support providers.
 - Manitowoc
 - Decided strategic direction needed to include ability to enhance and expand its existing Oracle investment. Support before leaving: **\$219k**. Proposed Support: **\$97k** (22% of net license). Back Support: **\$85k** (based off of the proposed Support amount). **4% caps for 5 years** (above 3% target). Must serve as a reference and do PR
 - Praxair
 - Praxair canceled Support on January 1, 2005 and went to TomorrowNow. Praxair's attention was captured with our announcement of the new Premier Support offering extending support for XE to 2013. Support before leaving: **\$946k**. Proposal is as follows: Charge back Support fees only of **\$595,782**. Go Forward Support charged based on nonstandard migration to be **\$595,000** plus potential incremental max support fees from migration of **\$64,119 (list)**. Revenue potential for this year for this exception is **\$1,850,564**; out years revenue potential is **max of \$695k (2 year flatline followed by 4% caps for 5 years)**. Must serve as a reference and do PR .
 - Safeway
 - Using TN for tax and regulatory updates. Will be upgrading and are looking to move off of Tomorrow Now. We are in process of scheduling meeting with customer
 - Press Release: Manitowoc draft attached 

Microsoft Word
Document

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North America Premier (SPS) Sales Leading Indicator Report

On-time Quoting: % of contracts quoted at least 90 days
in advance

On Time Renewal Analysis: % of contracts renewed prior
to contract expiration date

Backlog: past due contract renewals, as % of active
contract base

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On Time Quoting

	Current	Prior Week	Change
NORTH AMERICA			-2%
COMMERICAL: Kathy Lindsey			-1%
Dave Collier			-2%
Quentin Hayden			-4%
Kersten Knickerbocker	91%	90%	1%
Tim McCarthy		85%	-1%
Jim Steder	88%	87%	-1%
PUBLIC SECTOR/CANADA: David Sweat	92%	94%	-2%
John Humphrys	94%	95%	-1%
Lars McCulloch	89%	91%	-2%
Susan Welch	94%	97%	-3%
STRATEGIC: Jason Taylor	89%	92%	-3%
Debra Hutchins	85%	91%	-6%
Barbara Sharp-Moore	93%	93%	0%
PEOPLESOFT: Rick Cummins			-1%
James Blackford			-2%
Robert Lachs			2%
James Mcleod			-1%
ONLINE RENEWALS TEAM			0%

On Time Percentage Key

Greater than 95%
Between 85% and 95%

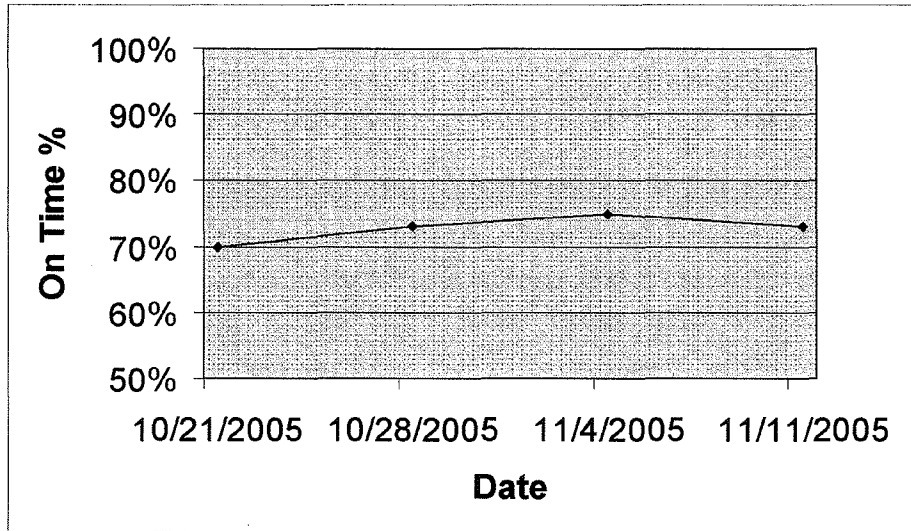
Definition and Measurement

Non \$0 Contracts which have a 'support start date' no later than 90 days from today's date are eligible
of eligible contracts quoted / total # of eligible contracts in 'Entered' status

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On Time Quoting Trend



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On Time Renewal

	Current	Prior Week	Change
NORTH AMERICA		85%	-3%
COMMERICAL: Kathy Lindsey		85%	-2%
Dave Collier		87%	-7%
Quentin Hayden	87%	87%	0%
Kersten Knickerbocker		85%	-1%
Tim McCarthy		86%	-3%
Jim Steder			-3%
PUBLIC SECTOR/CANADA: David Sweat			-2%
John Humphrys	90%	92%	-2%
Lars McCulloch			-2%
Susan Welch			-3%
STRATEGIC: Jason Taylor		85%	-2%
Debra Hutchins			-2%
Barbara Sharp-Moore	87%	86%	-1%
PEOPLESOFT: Rick Cummins			-4%
James Blackford	85%	89%	-4%
Robert Lachs		86%	-4%
James McLeod			-4%
ONLINE RENEWALS TEAM	86%	88%	-2%

On Time Percentage Key

Greater than 95%
Between 85% and 95%

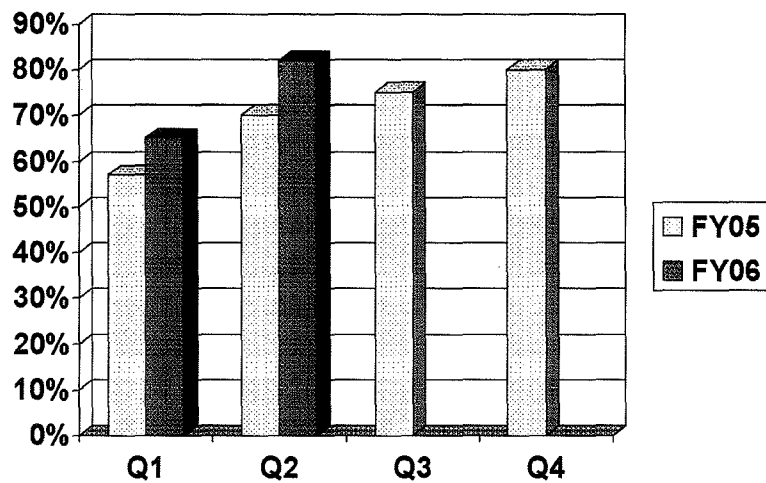
Definition and Measurement

Contracts that renew before or during Q2 and have Q2 start dates are eligible in this analysis

of contracts with Q2 start dates renewed prior to start date / total # of contracts with Q2 start dates renewed

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On Time Renewal Trend



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Backlog

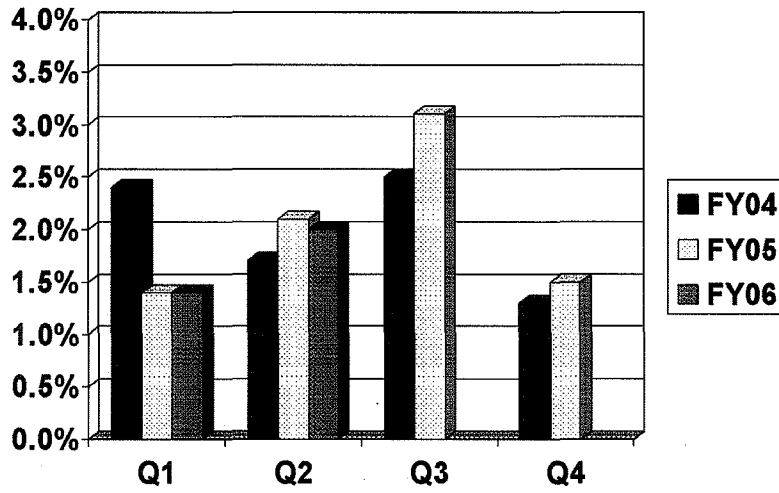
	Current	Prior Week	Change
NORTH AMERICA	4.2%	4.5%	0.3%
COMMERICAL: Kathy Lindsey	1.4%	1.3%	-0.1%
Dave Collier	1.7%	1.4%	-0.3%
Quentin Hayden	1.7%	1.6%	-0.1%
Kersten Knickerbocker	2.1%	2.3%	0.2%
Tim McCarthy	1.5%	1.3%	-0.2%
Jim Steder	0.7%	0.8%	0.1%
PUBLIC SECTOR/CANADA: David Sweat	8.1%	8.1%	0.0%
John Humphys	1.5%	1.7%	0.2%
Lars McCulloch	3.0%	3.0%	0.0%
Susan Welch	17.6%	17.5%	-0.1%
STRATEGIC: Jason Taylor	3.1%	2.9%	-0.2%
Debra Hutchins	1.9%	1.7%	-0.2%
Barbara Sharp-Moore	4.2%	4.2%	0.0%
PEOPLESOFT: Rick Cummins	5.0%	6.5%	1.5%
James Blackford	4.7%	6.0%	1.3%
Robert Lachs	5.0%	7.0%	2.0%
James Mcleod	5.4%	6.5%	1.1%
ONLINE RENEWALS TEAM	3.4%	3.0%	-0.4%

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Historical Backlog Trend

Note: Q2 FY06 Backlog shown below is current forecast



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Premier Support Full Year Forecast

CD Millions	FY05 Actual*	Q1 Actual**	Q2 Forecast	Q3 Forecast	Q4 Forecast	FY06 Forecast	FY06 Growth	FY06 Budget	FY06 % Attainment
Oracle	\$ 2,355.0	\$ 615.4	\$ 623.9	\$ 644.9	\$ 667.5	\$ 2,541.6	8%		
Inflationary Price Increases	-		0.4	2.0	4.9	7.3			
Premier Priority Support	-		-	1.0	4.0	5.0			
Acquisitions	427.0	279.6	277.4	269.3	261.7	1,088.1	155%		
Total Revenue	\$ 2,782.0	\$ 895.0	\$ 901.7	\$ 917.2	\$ 928.1	\$ 3,642.0	31%	\$ 3,673.9	102%

*Not-Normalized, Without Bad Debt

**Without Bad Debt

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Appendix

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ACS Un-staffed Contracts & Pipeline

Contract	Amount	Book Date	In Delivery?	H/C Req'd	Type	Area	Notes	
	288,200	May-05	No	1	Assisted	Commercial	Yughendra Meka	
	288,200	May-05	Yes	1	Assisted	Commercial	Down to 2 candidates	
TEXT REMOVED - NOT RELEVANT TO MOTION	310,000	Feb-05	Yes	1	Assisted	Commercial	Kevin Fain Interviewing	
		Mar-05	No	1	Assisted	Commercial	April Wells Interviewing	
	330,000	Mar-05	Yes	1	Assisted	Commercial		
	467,938	May-05	Yes	1	Assisted	Commercial	Candidate declined offer	
	347,125	Feb-05	No	1	Assisted	Canada		
	266,840	Dec-04	Yes	1	Assisted	Public Sec.		
	347,125	Feb-05	No	1	Assisted	Canada		
	266,840	Aug-05	No	1	Assisted	Public Sec.		
	253,154	May-05	No	1	Assisted	Public Sec.		
	253,154	May-05	No	1	Assisted	Public Sec.		
	266,834	Aug-05	No	1	Assisted	Public Sec.		
	351,737	Aug-05	No	1	Assisted	Public Sec.		
	308,916	Apr-05	No	1	Assisted	Public Sec.		
	323,848	Aug-05	No	1	Assisted	Public Sec.	Josh Ort (in process)	
	494,700	Feb-05	No	1	Assisted	Public Sec.		
	261,892	May-05	No	1	Assisted	Public Sec.		
	306,000	May-05	Yes	1	Assisted	Commercial		
	930,000	May-05	Yes	1	Assisted	Commercial	aSDM to One Stop program	
			Feb-05	Yes	2	SSC	Canada	BCA Delivery
				No	1		Commercial	Candidate declined offer
Total	\$ 6,683,303			23				

Opportunity	Amount	Expected?	H/C Req'd	Type	Area	Notes
	1,008,000	Nov-05	2.5	Assisted	Commercial	Psft Program Mgr, HCM Engineer
TEXT REMOVED - NOT RELEVANT TO MOTION	441,504	Nov-05	3.75	Assisted	Commercial	3 PeopleSoft testing engineers
	270,000	Nov-05	1	Assisted	Commercial	Peoplesoft engineer
	1,432,083	Nov-05	5	SSC	Commercial	Functional HelpDesk - Dallas
	229,895	Nov-05	1.7	SSC	Commercial	Core Tech
	624,150	Nov-05	4.25	Assisted	Commercial	Transition
	306,000	Nov-05	1	Assisted	Commercial	Core Tech
Total	\$ 4,311,632		19			

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