EXHIBIT E

Service Gap – Example

B.B.S. Electronics

- On 10/1/01 cancelled JDE support with Oracle

- On 4/1/06 started support with TN

- BBS ran self support for **4.5 years**

Service Gap – Example

textile management associates

- On 1/1/04 cancelled JDE support with Oracle

- On 3/7/07 started support with TN

- TMA ran self support for **3 years**

Joint Exclude – Example

Standard Register

- Standard Register was highly customized, disliked Oracle, in financial distress, did not want to upgrade and used little Oracle support.

- Discussed support with multiple providers (including TN)

Joint Exclude – Example

- No intention to upgrade

- Researched self-support

Product Extensions – Example

Capital Group™ Companies

The home of American Funds®

- First SAP sale 8/15/97; bought SAP again in 6/05 to 6/06

- Purchases extended Capital Group's purchases of SAP software that were made prior to TN's support

- Purchases after 06/06 extended the prior SAP purchases

Non-Replacement Products – Example

HITACHI
Inspire the Next

- Hitachi bought SAP Compliance Calibrator by Virsa Systems

- Not related to PeopleSoft software

- TN did not cause sale

Reseller/BPO – Example

Baxter

- Baxter bought software through BPO

- No SAP license in Baxter's name

- Baxter's relationship was with BPO, NOT SAP