Elvey v. TD Ameritrade, Inc.

Doc. 11 Att. 10

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Exhibit H

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Ayuda | RegÃstrate

## news.admin.net-abuse.email

Buscar en este gr Buscar en los gru

## Ameritrade Reply #2

Opciones

Debates

+ nueva entrada

📆 5 mensajes

stinky Ver perfil

15 abr. 00:10 Grupos de noticias: news.admin.net-abuse.email

De: stinky <stee...@gmail.com>
Fecha: Sun, 15 Apr 2007 00:10:21 -0400
Local: Dom 15 abr 2007 00:10
Asunto: Ameritando Bank: #9

Asunto: Ameritrade Reply #2

Responder al autor | Reenviar | Imprimir | Mensaje individual | Mostrar mensaje original | Informar de este mensaje | Buscar mensajes de este autor

Here is the 2nd reply from Ameritrade

We understand your concern and frustration over the spam e-mail you?ve received, and we want you to know that we take your privacy and security seriously. We will continue to do all we can to protect both.

Our investigation into this issue is ongoing. We?ve recently expanded the directions in which we?re investigating, and have doubled our efforts in both internal and external investigations. We?re looking at our own systems, and working closely with our vendors to examine theirs.

We continue to make progress and work very hard at investigating this issue, but unfortunately we still don?t have an update we can share with you at this time. We hope you understand that sharing details of exactly what we have learned so far can compromise the ongoing investigation.

Please be sure to delete any spam you might receive, then empty your e-mail?s trash so that it?s no longer kept there, either.

If you haven?t lately, you might want to review the Security Center online, which has details about spam, and also about the Asset Protection Guarantee. It protects you if you lose cash or securities from your account due to unauthorized activity. If that happens, we can guarantee we?ll reimburse you if you work with us in three ways: 1) keep your account information secure and confidential, 2) frequently check your account and report any suspicious activity to us immediately, and 3) take steps we request if your account is ever compromised.

We understand that this issue is a nuisance and that it?s troubling. And we thank you for your cooperation and patience as we get to the bottom

Responder al autor Reenviar

Bill Cole Ver perfil 15 abr, 06:07

Grupos de noticias: news.admin.net-abuse.email De: Bill Cole <b...@scconsult.com>
Fecha: Sun, 15 Apr 2007 06:07:47 -0400
Local: Dom 15 abr 2007 06:07

Asunto: Re: Ameritrade Reply #2

Responder al autor | Reenviar | Imprimir | Mensaje individual | Mostrar mensaje original | Informar de este mensaje | Buscar mensajes de este autor

In article <steenky-12F26A.00102115042...@bignews.bellsouth.net>,

stinky <stee...@gmail.com> wrote:

> We continue to make progress and work very hard at investigating this

- > issue, but unfortunately we still don?t have an update we can share with
- > you at this time. We hope you understand that sharing details of exactly
- > what we have learned so far can compromise the ongoing investigation.

Cynical Translation: It looks bad, and Legal has gagged everyone involved.

- > Please be sure to delete any spam you might receive, then empty your > e-mail?s trash so that it?s no longer kept there, either.

Cynical Translation: Please don't retain any independent evidence.

Clues for the blacklisted: <a href="http://www.scconsult.com/bill/dnsblhelp.html">http://www.scconsult.com/bill/dnsblhelp.html</a> Current Peeve: People who poke at the trolls and regularly post wildly offtopic who still think others are being rude by auto-ignoring them

Acerca de este grupo Suscribirse a este grupo

Este es un grupo Usenet. MÃis informaciÃ3n

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## Responder al autor Reenviar

16 abr, 10:15 stinky Ver perfil

Grupos de noticias: news.admin.net-abuse.email

De: stinky <stee...@gmail.com> Fecha: Mon, 16 Apr 2007 10:15:51 -0400 Local: Lun 16 abr 2007 10:15 Asunto: Re: Ameritrade Reply #2

Responder al autor | Reenviar | Imprimir | Mensaje individual | Mostrar mensaje original | Informar de este mensaje | Buscar mensajes de este autor

In article <bill-A808F2.06074715042....@toaster.scconsult.com>, Bill Cole <b...@scconsult.com> wrote:

- > In article <steenky-12F26A.00102115042...@bignews.bellsouth.net>,
- > stinky <stee...@gmail.com> wrote:
- >> We continue to make progress and work very hard at investigating this >> issue, but unfortunately we still don?t have an update we can share with
- > > you at this time. We hope you understand that sharing details of exactly
- >> what we have learned so far can compromise the ongoing investigation.
- > Cynical Translation: It looks bad, and Legal has gagged everyone
- > involved.
- > > Please be sure to delete any spam you might receive, then empty your
- > > e-mail?s trash so that it?s no longer kept there, either.
- > Cynical Translation: Please don't retain any independent evidence.

Indeed. I suspect that they are not able to sweep this one under the carpet as easily as they did the other ones. Plus they are dealing with a more informed public, who has the access to create tagged email

One of the first excuses given to me on another instance of my tagged One of the first excuses given to me on another instance of my tagged email getting out to stock spammers was that my email address was easy to guess. I will give them that, no problem, my mistake to believe that a corporation would protect my privacy and when they didn't they would blame me for it. So then I changed my email to something a lot harder to guess. I banged on the keyboard and came up with my new and improved email address. Then again, here comes the spam after a period of time.

Another reason Ameritrade can't dismiss me as easily is that I have my own mail logs. They can't say "dictionary attack" because I have the logs. Most users don't have that luxury at their hands, and to get the logs would take a court order and \$\$\$\$\$.

It will be good to watch them wiggle on this one. I wonder if a media outlet would like to take this one on. I don't know, my faith in the media is so/so. I just need to remember to contact them every so often and see what the progress is and to send them the logs on my THREE previous ameritrade accounts that are still receiving stock spams. I do find it funny that they receive ONLY stock spams. It might be time to get the government involved in this one.

Responder al autor Reenviar

Karl-Henry Martinsson Ver perfil

17 abr, 21:14

Grupos de noticias: news.admin.net-abuse.email De: "Karl-Henry Martinsson" <n...@martinsson.us>
Fecha: Wed, 18 Apr 2007 01:14:36 GMT
Local: Mart 17 abr 2007 21:14

Asunto: Re: Ameritrade Reply #2

Responder al autor | Reenviar | Imprimir | Mensaje individual | Mostrar mensaje original | Informar de este mensaje | Buscar mensajes de este autor

"stinky" <stee ... @gmail.com > wrote in message

news:steenky-C9A87F.10155116042007@bignews.bellsouth.net...

- Mostrar texto de la cita -

Contact IDG (Computerworld/Infoworld). They have some clued in writers. Robert McMillan at their News Service is good. http://www.networkworld.com/Home/rmcmillan.html

/Karl

Responder al autor Reenviar

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Fin de los mensajes

« Volver a "Debatesâ€ω

« Tema más reciente Tema anterior »

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