

United States District Court
 For the Northern District of California

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

IN THE UNITED STATES DISTRICT COURT
 FOR THE NORTHERN DISTRICT OF CALIFORNIA

JULIE CHATTLER,
 Plaintiff,
 v.
 UNITED STATES OF AMERICA,
 DEPARTMENT OF STATE,
 Defendants

No. C-07-4040 MMC

**ORDER DENYING PLAINTIFF’S MOTION
 TO AMEND ORDER GRANTING
 DEFENDANTS’ MOTION FOR
 SUMMARY JUDGMENT**

Before the Court is plaintiff Julie Chattler’s motion, filed July 28, 2009, to vacate the judgment entered July 14, 2009 and to alter or amend the Court’s July 10, 2009 order granting defendants’ motion for summary judgment. Defendants United States of America and United States Department of State have filed opposition, to which plaintiff has replied. Having read and considered the papers filed in support of and in opposition to the motion, the Court rules as follows.¹

Plaintiff’s Second Claim for Relief alleges a violation of 22 C.F.R. § 51.63(c),² which at all relevant times provided as follows: “The passport expedite fee will be refunded if the

¹By order filed September 1, 2009, the Court deemed the matter suitable for decision on the parties’ respective filings, and vacated the hearing scheduled for September 4, 2009.

²As of July 10, 2009, the Second Claim for Relief constituted plaintiff’s sole remaining claim.

1 Passport Agency does not provide expedited processing as defined in § 51.66.” See 22
2 C.F.R. § 51.63(c). In their respective dispositive motions, the parties disagreed as to the
3 proper interpretation of § 51.63(c). Plaintiff argued the Court should interpret § 51.63(c) to
4 require the Department of State (“Department”) to determine whether each passport
5 applicant who paid for expedited processing received such service and to automatically
6 send a refund of the expedite fee to any applicant who did not receive expedited service.
7 Defendants, on the other hand, argued the Court should defer to the Department’s
8 interpretation that § 51.63(c) requires the Department to issue a refund when an applicant
9 requests it, if the Department determines the applicant did not receive expedited service.

10 A court must defer to an agency’s interpretation of an ambiguous regulation unless
11 the agency’s interpretation is “plainly erroneous or inconsistent with the regulation.” See
12 Auer v. Robbins, 519 U.S. 452, 461 (1997). In accordance with Auer, the Court, in its July
13 10, 2009 order, first found § 51.63(c) was ambiguous as to whether a refund must be
14 issued automatically or upon request, and then found deference to defendants’
15 interpretation of § 51.63(c) was proper because defendants’ interpretation was not plainly
16 erroneous or inconsistent with the regulation.

17 By the instant motion, plaintiff seeks, pursuant to Rule 59(e) of the Federal Rules of
18 Civil Procedure, an order altering or amending the Court’s July 10, 2009 order, to “reflect
19 the consideration of documents” filed by plaintiff that, according to plaintiff, show the
20 Department has not consistently interpreted § 51.63(c) to require an applicant to request a
21 refund, and thereafter to find deference to defendants’ interpretation is not warranted.
22 (See Pl.’s Mot., filed July 28, 2009, at 6:20 - 7:2.) Specifically, plaintiff argues, the Court
23 erred when it “relied on [d]efendants’ statements that their policy requiring applicants to
24 submit a request for a refund was long-standing and consistently applied.” (See id. at 1:13-
25 15.)

26 Under Rule 59(e), a party may seek reconsideration of a judgment entered on a
27 motion granting summary judgment. See, e.g., School Dist. No. 1J v. ACandS, Inc., 5 F.3d
28 1255, 1262-63 (9th Cir. 1993). Such reconsideration is appropriate where the plaintiff

1 demonstrates the district court “committed clear error” or that the challenged decision is
2 “manifestly unjust.” See id. at 1263.³

3 Here, to support the instant motion, plaintiff focuses exclusively on one part of the
4 Court’s July 10, 2009 order, in which the Court noted an absence of fluctuation in the
5 Department’s interpretation of § 51.63(c). The Court’s July 10, 2009 order is based,
6 however, on the following additional findings, none of which is addressed by plaintiff in the
7 instant motion: (1) because § 51.63(c) is “silent as to whether a refund would be issued
8 automatically or upon request the Department’s interpretation is not ‘inconsistent’ with
9 the text of § 51.63(c),” (see Order, filed July 10, 2009, at 5:4-6); (2) the Department’s
10 interpretation does not run counter to congressional intent as set forth in 31 U.S.C. § 9701,
11 the statute on which plaintiff relied, (see id. at 5:8-19); and (3) after Congress was
12 expressly advised by the Department of its interpretation of § 51.63(c), Congress declined
13 thereafter to take any action to revise or repeal any relevant statute or regulation, thereby
14 evidencing a congressional intent consistent with the Department’s interpretation (see id. at
15 5:19 - 6:4). By omitting any reference to the above-enumerated findings, plaintiff appears
16 to argue such findings cannot support a court’s determination to afford deference to an
17 agency’s interpretation of an ambiguous regulation, where the agency’s interpretation has
18 fluctuated over time. Any such argument, however, is foreclosed by the Ninth Circuit’s
19 holding that “[t]he fact that an agency’s interpretation has fluctuated over time . . . does not
20 make it unworthy of deference.” See Siskiyou Regional Educ. Project v. United States
21 Forest Service, 565 F.3d 545, 555 (9th Cir. 2009).

22 Indeed, in its July 10, 2009 order, the Court cited the holding in Siskiyou Regional
23 Educ. Project when it rejected plaintiff’s argument that any variance that may have existed
24 in the Department’s interpretation of § 51.63(c) in 1994, the year in which the regulation
25 was proposed and enacted, required the Court to find the Department’s current

27 ³Reconsideration is also proper where the plaintiff offers “newly discovered
28 evidence” or shows “an intervening change in controlling law.” See id. Such additional
grounds are not implicated by the instant motion.

1 interpretation was entitled to no deference.⁴ Plaintiff, in support of the instant motion, fails
2 to address in any manner the holding in Siskiyou Regional Educ. Project, and,
3 consequently, fails to demonstrate the materiality of any evidence of fluctuation with
4 respect to the issue of whether the Court should afford deference to the Department's
5 interpretation of the regulation under consideration herein.

6 Finally, even if fluctuation were a material factor, the documents on which plaintiff
7 relies do not support her position that the Department, during the fifteen years since the
8 subject regulation was enacted, has in fact fluctuated between an interpretation requiring
9 refunds to be requested and an interpretation requiring refunds to be automatically issued.
10 In particular, although some of the evidence on which plaintiff relies could support a finding
11 that certain Department employees either were not informed of or misunderstood the
12 Department's interpretation,⁵ such evidence is insufficient to support a finding that the
13 Department has fluctuated in its official position as to the subject of refunds.

14 Further, as defendants point out, the remainder of the documents on which plaintiff
15 relies fall into the following categories, none of which supports plaintiff's position:⁶

16 _____
17 ⁴In her reply, plaintiff asserts that certain testimony by Florence Fultz ("Fultz"),
18 offered by defendants to support their argument that no variance in departmental
19 interpretation existed in 1994, was inadmissible. (See Pl.'s Reply, filed August 21, 2009, at
20 3:22 - 4:5 (objecting to testimony set forth in ¶ 8 of Fultz Declaration).) The Court,
21 however, found it unnecessary to consider this objection when ruling on defendants' motion
22 for summary judgment because the Court did not cite to or rely on such testimony.

23 ⁵The single such example cited by plaintiff is that of one Department employee,
24 Vershell Hayes ("Hayes"), sending to Larry H. Mallare, apparently a co-worker of Hayes, an
25 email in which Hayes stated, "If an applicant pays the EF [expedite fee] and the book is not
26 issued in 3-5 days, they can be refunded without the applicant requesting it." (See Carey
27 Decl., filed February 22, 2009, Ex. 35.) There is no evidence that Hayes, who works for the
28 Department as an "accounting clerk" (see *id.* Ex. 8 at 163), has the responsibility or ability
to set or change Department policy, or that Hayes or any of her co-workers actually issued
refunds without the applicant's having requested a refund.

⁶Indeed, the evidence on which plaintiff relies was initially offered to support her
argument that the Court should not impose, as a prudential matter, a requirement that
plaintiff exhaust her administrative remedies before filing suit. In particular, plaintiff took the
position that the Department's administrative system for processing requests for refunds
was "inadequate" (see Pl.'s Opp., filed February 20, 2009, at 15:14-17) for the asserted
reason that, inter alia, Department staff are not properly trained and have denied
meritorious requests. As stated in the Court's July 10, 2009 order, however, the Court, in
light of its finding that deference is due the Department's interpretation of § 51.63(c), has

1 (a) internal memoranda and correspondence exchanged between Department staff, as well
2 as oral statements given by Department representatives at congressional hearings, in each
3 instance expressly confirming that a refund must be requested (see Carey Decl., filed
4 February 22, 2009, Ex. 17 at DOS 000249, Ex. 18 at DOS 000287, Ex. 24 ¶ 5, Ex. 26 at
5 DOS 000333-34, Ex. 34, Ex. 37 at DOS 000015; Carey Decl., filed June 22, 2009, Ex. 24,
6 Ex. 25, Ex. 26, Ex. 29, Ex. 31); (b) documents consisting of written statements by
7 Department staff or officers in which the writer does not address the subject of how refunds
8 are initiated (see Carey Decl., filed February 22, 2009, Exs. 11, 33, 36; Carey Decl., filed
9 June 22, 2009, Ex. 23 at DOS 003497, Ex. 27, Ex. 28); and (c) two declarations, each
10 signed by an applicant who requested a refund and was dissatisfied with the Department's
11 resolution of her respective request (see Carey Decl., filed February 22, 2009, Exs. 24, 25).

12 **CONCLUSION**

13 Accordingly, for the reasons stated above, plaintiff's motion is hereby DENIED.

14 **IT IS SO ORDERED.**

15
16 Dated: September 3, 2009

17 
18 MAXINE M. CHESNEY
19 United States District Judge
20
21
22
23
24
25
26

27 _____
28 not considered the Department's alternative argument that exhaustion should be required
as a prudential matter.