

1 JEFFER, MANGELS, BUTLER & MARMARO LLP  
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2 CHRISTOPHER H. DOYLE (Bar No. 190016), chd@jmmbm.com  
Two Embarcadero Center, Fifth Floor  
3 San Francisco, California 94111-3824  
Telephone: (415) 398-8080  
4 Facsimile: (415) 398-5584

5 Attorneys for Defendant TRG CUSTOMER SOLUTIONS, INC.

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8 UNITED STATES DISTRICT COURT  
9 NORTHERN DISTRICT OF CALIFORNIA  
10 SAN FRANCISCO DIVISION

11 DAVID KECK, an individual,

12 Plaintiff,

13 v.

14 BANK OF AMERICA, a Delaware  
corporation; CENTRAL STATES  
15 INDEMNITY CO. OF OMAHA, a Nebraska  
Corporation; CSI PROCESSING LLC, a  
16 Nebraska company; and DOES 1 through 100,

17 Defendants.

CASE NO. C 08-01219 CRB


**SUBSTITUTION OF ATTORNEYS**

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19 Defendant TRG Customer Solutions, Inc. hereby substitutes the law firm of Jeffer,  
20 Mangels, Butler & Marmaro LLP as its attorney of record in place of Shartsis Friese LLP. The new  
21 firm name, address and attorney of record is:

22 Michael J. Hassen (mjh@jmmbm.com)  
23 Christopher H. Doyle (chd@jmmbm.com)  
Jeffer, Mangels, Butler & Marmaro LLP  
24 Two Embarcadero Center, 5<sup>th</sup> Floor  
San Francisco, CA 94111  
25 Telephone: (415) 398-8080  
26 Facsimile: (415) 398-5584  
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1 The undersigned consents to the above substitution on behalf of TRG CUSTOMER  
2 SOLUTIONS, INC.

3  
4 DATED: September 15, 2008

  
PAT W. COSTELLO, General Counsel

6 The undersigned consents to the above substitution.

7  
8 DATED: September \_\_, 2008

SHARTSIS FRIESE LLP

9  
10 By: \_\_\_\_\_  
11 ROBERT D. WARD  
12 Former Attorneys for TRG CUSTOMER  
13 SOLUTIONS, INC.

JMBM  
Jeffery Mangels  
Butler & Marmaro LLP

14 The undersigned is duly admitted to practice in the Northern District of California  
15 and accepts the above substitution.

16  
17 DATED: September \_\_, 2008

JEFFER, MANGELS, BUTLER & MARMARO LLP

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20 By: \_\_\_\_\_  
21 MICHAEL J. HASSEN  
22 Attorneys for Defendant TRG CUSTOMER  
23 SOLUTIONS, INC.



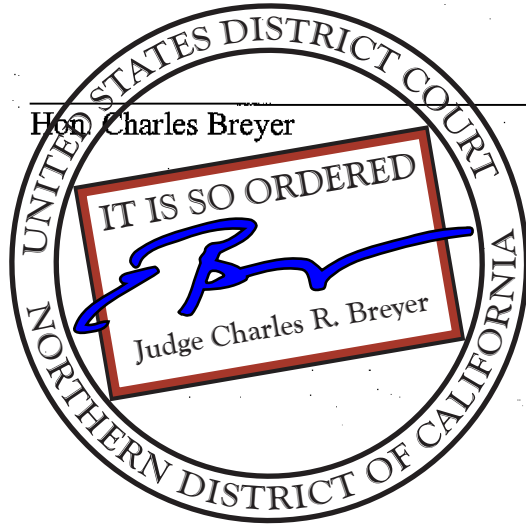
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**ORDER**

IT IS SO ORDERED.

DATED: September 19, 2008

Hon Charles Breyer



**JMBM**  
Jeffer Mangels  
Butler & Marmaro LLP