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**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
San Francisco Division**

FEDERAL TRADE COMMISSION,  
Plaintiff,  
v.  
INC21.com CORPORATION, et. al.,  
Defendants.

Case No. CV 10-00022 WHA

**TEMPORARY  
RESTRAINING ORDER**

Plaintiff, the Federal Trade Commission (“FTC” or “Commission”), having filed a Complaint for Injunctive and Other Equitable Relief pursuant to Section 13(b) and 19 of the Federal Trade Commission Act (“FTC Act”), 15 U.S.C. §§ 53(b) and 57(b), and having moved for the issuance of a Temporary Restraining Order (“TRO”) pursuant to Rule 65(b) of the Federal Rules of Civil Procedure, and this Court having considered the Complaint, the TRO Motion, Defendants’ Opposition, the declarations and exhibits filed in support thereof, and the arguments of counsel, finds that:

1. The Court has jurisdiction over the subject matter of the case, and there is good cause to believe it will have jurisdiction over all parties hereto;
2. There is good cause to believe that venue lies properly with this Court;
3. There is good and probable cause to believe that Defendants INC21.com Corporation, Jumpage Solutions, Inc., GST U.S.A., Inc., Roy Yu Lin, and John Yu Lin have engaged in and are likely to engage in acts or practices that violate Section 5(a) of the FTC Act, 15 U.S.C. §

TEMPORARY RESTRAINING ORDER

1 45(a), and the Telemarketing Sales Rule (“TSR”), 16 C.F.R. Part 310, and that Plaintiff is  
2 therefore likely to prevail on the merits of this action;

3 4. There is good cause to believe that consumers will suffer immediate and continuing harm  
4 unless Defendants are immediately restrained by Order of this Court. The FTC’s memorandum  
5 in support of its TRO Motion and the accompanying declarations and exhibits demonstrate that  
6 Defendants have engaged in a concerted course of illegal activity by deceptively telemarketing  
7 their Internet-related services and placing unauthorized charges on consumers’ telephone bills  
8 for those services. There is good cause to believe that, unless they are restrained from doing so  
9 by Order of this Court, Defendants will continue to profit from placing unauthorized charges on  
10 the telephone bills of existing customers;

11 5. Weighing the equities and considering Plaintiff’s likelihood of success on the merits, a  
12 TRO providing for expedited discovery and other equitable relief is in the public interest; and

13 6. No security is required of any agency of the United States for the issuance of a TRO. Fed.  
14 R. Civ. P. 65(c).

15 **DEFINITIONS**

16 For purposes of this Order, the following definitions shall apply:

17 1. “Billing Aggregator” means any billing and collection entity that aggregates billing for  
18 service providers and submits that billing to local exchange carriers for inclusion on consumers’  
19 telephone bills.

20 2. “Corporate Defendants” means INC21.com Corporation, also d/b/a INC21, INC21.net,  
21 INC21 Communications, Global YP, NetOpus, Metro YP, Jumpage Solutions, GoFaxer.com,  
22 and FaxFaster.com; Jumpage Solutions, Inc.; and GST U.S.A., Inc.; and their successors and  
23 assigns.

24 3. “Defendants” means the Individual Defendants and the Corporate Defendants,  
25 individually, collectively, or in any combination.

26 4. “Document” is synonymous in meaning and equal in scope to the usage of the term in  
27 Federal Rule of Civil Procedure 34(a).

28 5. “Individual Defendants” means Roy Yu Lin and John Yu Lin.

1 6. "Local Exchange Carrier" or "LEC" means the local telephone company that renders a  
2 telephone bill to consumers.

3 7. "Plaintiff" means the Federal Trade Commission.

4 **ORDER**

5 **I. DEFENDANTS PROHIBITED FROM RECEIVING LEC BILLING MONIES**

6 IT IS HEREBY ORDERED that Defendants, directly or through any corporation,  
7 partnership, subsidiary, division, trade name, or other device, and their officers, agents, servants,  
8 employees, and attorneys, and those persons or entities in active concert or participation with  
9 them who receive actual notice of this Order by personal service, facsimile, electronic mail, or  
10 otherwise, are temporarily restrained and enjoined from receiving any monies from any party,  
11 including any LEC or billing aggregator, collected as a result of the placement of Defendants'  
12 charges on any consumer's telephone bill. In the event that Defendants nonetheless come into  
13 receipt of such monies, Defendants shall preserve those monies in escrow, without deducting any  
14 fees or charges for any reason.

15 **II. LECS REQUIRED TO HOLD MONIES IN ESCROW**

16 IT IS FURTHER ORDERED that any LEC that places charges on any consumer's  
17 telephone bill on behalf Defendants, directly or through any corporation, partnership, subsidiary,  
18 division, trade name, or other device, and who receives actual notice of this Order by personal  
19 service, facsimile, electronic mail, or otherwise, is temporarily restrained and enjoined from:

- 20 A. failing to hold in escrow all monies collected from consumers as a result of those  
21 charges;
- 22 B. deducting from, or placing into reserve, any part of those monies for any reason;
- 23 C. forwarding any of those monies to anyone, including but not limited to Defendants  
24 or any billing aggregator doing business with the LEC on behalf of Defendants;
- 25 D. failing to maintain records relating to: all monies received from consumers as a  
26 result of those charges; the monies held in escrow; and the accounts with which  
27 those monies are associated; and
- 28 E. charging consumers or any other person or entity for any expenses associated with

1 compliance with this Order.

2 **III. BILLING AGGREGATORS REQUIRED TO HOLD MONIES IN ESCROW**

3 IT IS FURTHER ORDERED that any billing aggregator that facilitates the placement of  
4 charges on any consumer's telephone bill on behalf of Defendants, directly or through any  
5 corporation, partnership, subsidiary, division, trade name, or other device, and who receives  
6 actual notice of this Order by personal service, facsimile, electronic mail, or otherwise, is  
7 temporarily restrained and enjoined from:

- 8 A. failing to hold in escrow all monies collected from LECs as a result of those charges;  
9 B. deducting from, or placing into reserve, any part of those monies for any reason;  
10 C. forwarding any of those monies to anyone, including but not limited to Defendants;  
11 D. failing to maintain records relating to monies collected from LECs as a result of  
12 those charges; monies held in escrow; and the accounts with which those monies are  
13 associated; and  
14 E. charging consumers or any other person or entity for any expenses associated with  
15 compliance with this Order.

16 **IV. CONSUMER NOTIFICATION**

17 IT IS FURTHER ORDERED that Defendants shall send a letter and verification form to  
18 any consumer currently being billed for their services. The letter and verification form shall:

- 19 A. confirm that the consumer has agreed to Defendants' services and wishes to continue  
20 those services;  
21 B. ask whether the consumer prefers: (1) continuing to have charges appear on the  
22 consumer's telephone bill; or (2) having Defendants send the consumer a direct  
23 invoice; and  
24 C. ask the consumer to sign and return the verification form in a postage pre-paid  
25 envelope provided by Defendants.

26 Defendants will file a copy of the letter and verification form with the Court no later than noon  
27 on Tuesday, January 19, 2010. If the parties cannot agree on the contents of this letter and  
28 verification form, Defendants may seek approval from the undersigned in their filing.

1 Otherwise, no approval will be needed. Defendants will provide electronic copies of each  
2 consumer response to the FTC and the U.S. Attorney's Office within 24 hours of receipt.

3 **V. CONSUMER INFORMATION**

4 IT IS FURTHER ORDERED that Defendants, within two (2) days of entry of this TRO,  
5 shall provide the FTC and the U.S. Attorney's Office with a complete list of all consumers,  
6 including their addresses and telephone numbers, who are currently being charged for their  
7 services.

8 **VI. EXPEDITED DISCOVERY**

9 IT IS FURTHER ORDERED that the parties are authorized to conduct certain specified  
10 expedited discovery, and that commencing with the entry of this Order, in lieu of the time  
11 periods, notice provisions and requirements of the Federal Rules of Civil Procedure 26, 30, 34  
12 and 45, expedited discovery shall proceed as follows:

- 13 A. Depositions of Postal Inspector Andrew Wong, and Individual Defendants will take  
14 place as ordered by the undersigned on January 14, 2010 (DE 24).
- 15 B. The FTC may, upon three (3) days notice, including through the use of a Rule 45  
16 subpoena, demand the production of documents from any LEC or billing aggregator,  
17 relating to complaints against Defendants.
- 18 C. Service of discovery taken pursuant to this Part VI shall be sufficient if made by  
19 mail, facsimile, electronic mail, or overnight courier.

20 **VII. ORDER TO SHOW CAUSE AND PRELIMINARY INJUNCTION HEARING**

21 IT IS FURTHER ORDERED, pursuant to Federal Rule of Civil Procedure 65, that  
22 Defendants shall appear before the Court on February 11, 2010, at 8:00 a.m., at the United States  
23 Courthouse, 450 Golden Gate Ave., San Francisco, CA 94102, in the courtroom of the  
24 undersigned, to show cause, if there is any, why this Court should not enter a Preliminary  
25 Injunction, pending final ruling on the Complaint, enjoining Defendants from further violations  
26 of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and the TSR, 16 C.F.R. Part 310, continuing  
27 the terms of this Order, and imposing such additional relief as may be appropriate.

1 **VIII. SERVICE UPON THE COMMISSION**

2 IT IS FURTHER ORDERED, with regard to any discovery, correspondence or pleadings  
3 related to this Order, that service on the Commission’s counsel shall be performed by  
4 commercial overnight mail delivery, facsimile, or email to the attention of:

5 Douglas Wolfe  
6 Attorney, Division of Enforcement  
7 Federal Trade Commission  
8 600 Pennsylvania Ave., Mailstop NJ-2122  
9 Washington, D.C. 20580  
10 dwolfe@ftc.gov (email)  
11 (202) 326-2558 (fax)

12 **IX. DELIVERY TO THE U.S. ATTORNEY’S OFFICE**

13 IT IS FURTHER ORDERED, with regard to any documents to be provided to the U.S.  
14 Attorney as ordered herein, delivery to the U.S. Attorney shall be performed by commercial  
15 overnight mail delivery, facsimile, or email to the attention of:

16 David Countryman  
17 Assistant United States Attorney  
18 450 Golden Gate Avenue, 11<sup>th</sup> Flr.  
19 San Francisco, CA 94102  
20 david.countryman@usdoj.gov  
21 (415) 436-7234 (fax)

22 **X. DURATION OF ORDER**

23 IT IS FURTHER ORDERED that the Temporary Restraining Order granted herein shall  
24 expire on February 11, 2010 at 5 p.m., unless within such time, the Order, for good cause shown,  
25 is extended.

26 **XI. RETENTION OF JURISDICTION**

27 IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for all  
28 purposes.

IT IS SO ORDERED.

Dated: January 19, 2010.

WILLIAM ALSUP  
UNITED STATES DISTRICT JUDGE

