

[Click here for an explanation of BBB Ratings](#)

[Back to top](#)

Business Contact and Profile for Rockyou, Inc.

Name: Rockyou, Inc.
Phone: (650) 421-2000
Fax: (650) 368-8082
Address: 425 Broadway
Redwood City, CA 94063
Original Business Start Date: January 2006
Principal: Mr. Michael Chang, Senior Director of Marketing
Customer Contact: Ms. Helen Wang, Manager of Community - (650) 421-2000
Email Address: customerservice@rockyou.com
Incorporated: CA
Employees: 200
Type of Business: Social Networking, Internet Gaming
BBB Accreditation: Rockyou, Inc. is not a BBB Accredited business.

[Back to top](#)

Business Management

Additional company management personnel include:

Mr. Rober Kajikami - Lead, Customer Service-Platform
Monetization Group

[Back to top](#)

Additional Locations and Phone Numbers

Additional Email Addresses

michael.sun@rockyou.com

[Back to top](#)

Customer Complaint History for Rockyou, Inc.

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 24 complaints about Rockyou, Inc. in the last 36 months, our standard reporting period. Of the total of 24 complaints closed in 36 months, 21 were closed in the last year.

These complaints concerned :

- + 1 regarding [Advertising Issues](#)
- + 5 regarding [Billing or Collection Issues](#)