

# EXHIBIT 4

CV 10-01321 EMC  
CV 10-02351 EMC



REDACTED

---

## flagged conversation

---

no-reply@yelp.com &lt;no-reply@yelp.com&gt;

Tue, Feb 23, 2010 at 10:54 AM

To: REDACTED @yelp.com

Flagged by: Vincent S. [http://www.yelp.com/user\\_details?userid=fuz9jc4RD9H56leao\\_IIIQ](http://www.yelp.com/user_details?userid=fuz9jc4RD9H56leao_IIIQ)Offending user: ELLYN M. [http://www.yelp.com/user\\_details?userid=dcuTyUmp5K4WuQma3fkNZQ](http://www.yelp.com/user_details?userid=dcuTyUmp5K4WuQma3fkNZQ)

Type: conversation

COMMENT: There's nothing on the invoice that says I'm not allowed to post positive or negative reviews, and now they're threatening me with legal action?

Is Yelp going to allow this?

### CONVERSATION:

Subject: Bad review to Wheel techniques

[02/23/10: 09:59] ELLYN M.: Dear Vincent, We here at Wheel Tech really feel put down by your recent review and want to let you know that legally you cannot put such input out on the net. If you read your invoice we can legally sue you for any positive OR negative reviews. (read the invoice) We are willing to fix any customers problem if you just speak to the owners. I know its very hard to do but we are very helpful in making our customers as happy with their work as can be. Maybe its easier to bring us down on the net ,but it is your choice. Please remove your negative comments or we have no choice to seek legal actions against you. Again, we are very willing to help you with your bubbling of the wheels if you contact soon. ....We have been in business for over 23 years and stand proud to our work. Hope to hear from you soon. John Mercurio owner

---