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 7 AMERICA LLC (erroneously sued as “Sony  
 Computer Entertainment America Inc.”)  
 8

9 UNITED STATES DISTRICT COURT  
 10 NORTHERN DISTRICT OF CALIFORNIA  
 11 SAN FRANCISCO DIVISION

12  
 13 In re SONY PS3 “OTHER OS”  
 14 LITIGATION

CASE NO. 3:10-CV-01811

**DEFENDANT’S REPLY MEMORANDUM  
 OF POINTS AND AUTHORITIES IN  
 SUPPORT OF MOTION TO STRIKE**

Date: November 4, 2010  
 Time: 1:30 p.m.  
 Judge: Hon. Richard Seeborg  
 Courtroom: 3

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1 **I. INTRODUCTION**

2 Plaintiffs' claims and the factual allegations offered to support them are patently  
3 unsuitable for class treatment, as defendant Sony Computer Entertainment America LLC  
4 ("SCEA") demonstrated in its opening brief. Plaintiffs offer nothing in their opposition that  
5 refutes SCEA's showing and accordingly the Court should strike the class allegations.

6 The five putative class representatives purchased PS3s over a span of more than two years  
7 from unidentified retailers (not SCEA) at significantly different purchase prices. They have  
8 declined in both the Consolidated Complaint and their Opposition to identify specifically what (if  
9 any) statements by SCEA each of them actually read and relied upon in making their purchasing  
10 decision. Plaintiffs' evasiveness does not save them – the mere variation among purchase dates  
11 precludes any assertion that all five saw and relied upon the representations alleged in the  
12 Consolidated Complaint. The five putative class representatives used their PS3s in very different  
13 ways: Mr. Stovell never utilized the Other OS function in 30 months (notwithstanding that he  
14 supposedly intended to at the time of purchase); conversely, Mr. Herz used the feature  
15 extensively, including to develop applications and program software. Nothing that Plaintiffs say  
16 in their opposition dispels the conclusion compelled by these facts: even the five putative class  
17 representatives lack the necessary cohesiveness to prosecute a class action.

18 But the lack of cohesion is even more apparent when the absent putative class members  
19 are considered. For example, the Consolidated Complaint contains a litany of supposed injuries  
20 sustained by absent class members but not by the putative class representatives – including  
21 purchased peripherals rendered superfluous by Update 3.21 and data lost due to its download.  
22 SCEA identified these injuries unique to absent class members in its opening brief. Plaintiffs  
23 offered no response, thus conceding that these consequential damages could not be supported by  
24 proof relevant to the class representatives.

25 Overlaying the inescapable defects regarding predominance of common issues and  
26 typicality is the fact that the class as defined would include many, likely millions, of PS3 owners  
27 who have suffered no injury, because they never saw or relied upon any representation by SCEA  
28 regarding the Other OS feature, never intended to use this feature, and/or regard their PS3 as just

1 as valuable today as it was prior to the release of Update 3.21. Try as they might, Plaintiffs  
2 cannot manufacture an injury for absent class members who do not themselves contend to have  
3 suffered a loss, *i.e.*, standing to sue.

4 Finally, SCEA established in its opening brief that Plaintiffs' class is not ascertainable.  
5 Plaintiffs simply ignored definitional flaws SCEA raised, most notably the fact that PS3 gift  
6 recipients and gift givers cannot objectively and readily discern their right to participate in the  
7 class. Plaintiffs did argue that class members could be determined by "readily available  
8 mechanisms" but failed to elucidate the mechanisms they had in mind. Thus, for all the reasons  
9 stated below and in SCEA's opening brief, the class allegations should be stricken.

## 10 **II. THE MOTION TO STRIKE IS PROCEDURALLY APPROPRIATE**

11 Plaintiffs expend more than six pages arguing that SCEA's motion to strike is  
12 procedurally improper and even contend that SCEA attempted to mislead the Court by citing  
13 *General Telephone Company of Southwest v. Falcon*.<sup>1</sup> But references to *Falcon* in the context of  
14 pleading challenges to class allegations appear repeatedly in the very cases that Plaintiffs cite.

15 For example, in one such case, a Northern District of California Court stated:

16 Class allegations are generally not tested at the pleadings stage and instead are  
17 usually tested after one party has filed a motion for class certification. . . .  
18 However, as the Supreme Court has explained, '[s]ometimes the issues are plain  
19 enough from the pleadings to determine whether the interests of the absent parties  
20 are fairly encompassed within the named plaintiff's claim.' *Gen. Tel. Co. of Sw. v. Falcon* [citation omitted]. Thus, a court may grant a motion to strike class  
21 allegations if it is clear from the complaint that the class claims cannot be  
22 maintained.<sup>2</sup>

23 Another cited case from the Northern District includes the following statement:

24 Rule 23(c)(1) provides that 'as soon as practicable after the commencement of an  
25 action brought as a class action, the court shall determine by order whether it is to  
26 be so maintained.' Though that determination is often undertaken after the issue of  
27 class certification has been fully briefed, class allegations can be stricken at the  
28 pleading stage as well. [citation omitted] Whether discovery (or further discovery)  
is necessary to refine and clarify class-certification issues is a case-specific

<sup>1</sup> Opposition to Motion to Strike (Docket #103), 2:9 – 8:13.

<sup>2</sup> *Collins v. Gamestop Corp.*, 2010 WL 3077671, at \*2 (N.D. Cal. Aug. 6, 2010) (cited in  
Opposition to Motion to Strike (Docket #103), 4:6 & 20:8, n.9); *Accord Shabaz v. Polo Ralph  
Lauren Corp.*, 586 F. Supp. 2d 1205, 1211 (C.D. Cal. Aug. 25, 2008) (citing *Falcon* as well as  
*Kamm v. Cal. City Dev. Co.*, 509 F.2d 205 (9th Cir. 1975) and *Miller v. Motorola Inc.*, 76 F.R.D.  
516, 518 (N.D. Ill. Nov. 10, 1977)).

1 determination, but dismissal of class allegations at the pleading stage is nonetheless  
2 rare. . . . But when the necessary factual issues can be resolved without discovery,  
3 it is not required. *Kamm*, 509 F.2d at 210.<sup>3</sup>

4 Consequently, notwithstanding all of Plaintiffs' lamentations to the contrary, it is well-settled that  
5 class allegations may be attacked through a motion to strike. Indeed, this case is akin to *Sanders*  
6 *v. Apple Inc.*, 672 F. Supp. 2d 978 (N.D. Cal. Jan. 21, 2009), and *Dodd-Owens v. Kyphon, Inc.*,  
7 2007 WL 3010560 (N.D. Cal. Oct. 12, 2007), in which two different Northern District of  
8 California courts concluded that class allegations were susceptible to pending pleading challenges  
9 – even though discovery had not yet commenced.<sup>4</sup>

10 Plaintiffs also argue repeatedly that the Court may not look beyond the four corners of the  
11 Consolidated Complaint in ruling on SCEA's motion to strike, and thus may not consider the  
12 contents of the Underlying Complaints, nor any matter of which SCEA has requested the Court  
13 take judicial notice. Notably, the opposition brief is devoid of any legal authority for this  
14 proposition, other than as it relates to the Underlying Complaints. Even there the cited authority  
15 fails to support Plaintiffs' position that "[i]t is well settled that parties may not rely on allegations  
16 made in a complaint that is superseded by a consolidated complaint . . . courts routinely reject  
17 defendants' arguments based on prior, superseded complaints."<sup>5</sup> The three cited cases are all  
18 from distant courts, suggesting that the issue is hardly well-settled, particularly in the Ninth  
19 Circuit. None of the cases involved a motion to strike class allegations.<sup>6</sup> The only case involving  
20 class claims actually supports SCEA's references to the Underlying Complaints in its pending

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21 <sup>3</sup> *Brazil v. Dell Inc.*, 2008 WL 4912050, at \*3 (N.D. Cal. Nov. 14, 2008) (cited in Opposition to  
22 Motion to Strike (Docket #103), 4:14 & 5:16-17); *see also Hibbs-Rines v. Seagate Tech., LLC*,  
23 2009 WL 513496, at \*3 (N.D. Cal. Mar. 2, 2009) ("Defendants correctly assert that class  
24 allegations may be stricken at the pleading stage.") (cited in Opposition to Motion to Strike  
25 (Docket #103), 5:14-15).

26 <sup>4</sup> Plaintiffs also confuse the applicable standard, asserting that the Motion to Strike is governed by  
27 Rule 12(f). Opposition to Motion to Strike (Docket #103), 2:11-3:20. Although the Motion to  
28 Strike is procedurally based on Rule 12(f), it is governed by Rule 23. *Blihovde v. St. Croix*  
*County, Wis.*, 219 F.R.D. 607, 612 (W.D. Wis. Feb. 13, 2003); *Cook County Coll. Teachers*  
*Union v. Byrd*, 456 F.2d 882, 885 (7th Cir. 1972).

<sup>5</sup> Opposition to Motion to Strike (Docket #103), 8:1-12.

<sup>6</sup> One court did decline to consider allegations from a prior complaint in ruling on a motion to  
dismiss. *Emcore Corp. v. PricewaterhouseCoopers LLP*, 102 F. Supp. 2d 237, 264 (D.N.J. Jul. 6,  
2000). However, there the Court found that allegations dropped by a single plaintiff from a prior  
pleading, argued in support of an out of jurisdiction pleading standard, were not sufficient to  
warrant granting a motion to dismiss.

1 motions, as the Court held that “the prior allegations . . . stand as evidentiary admissions, which  
2 the defendants may offer to show that plaintiffs’ theory of the conspiracy has changed” and “to  
3 contradict plaintiffs’ theory of the case on the merits.”<sup>7</sup> Numerous other courts agree.<sup>8</sup> Thus, the  
4 allegations of the “superseded” underlying complaints are nonetheless available to SCEA for use  
5 in attacking Plaintiffs’ class action theories.

6 Moreover, it is well-settled that in ruling on a motion to strike, like a motion to dismiss,  
7 the Court may consider material submitted with the complaint, including documents attached to  
8 the complaint and incorporated therein by reference,<sup>9</sup> documents referenced by the complaint but  
9 not attached,<sup>10</sup> and matters subject to judicial notice.<sup>11</sup>

### 10 III. THE PROPOSED CLASS IS NOT ASCERTAINABLE

11 Plaintiffs overtly acknowledge that a class definition must be precise, objective, and  
12 identifiable based on readily-available criteria for the class to be ascertainable.<sup>12</sup> They concede  
13 that membership may not turn on extensive fact-finding, a resolution of the merits of the claims,

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17 <sup>7</sup> *In re Commercial Tissue Prod.*, 183 F.R.D. 589, 592 (N.D. Fla. Jul. 22, 1998).

18 <sup>8</sup> *See Pennsylvania R. Co. v. City of Girard*, 210 F.2d 437, 440 (6th Cir. 1954) (“[P]leadings  
19 withdrawn or superseded by amended pleadings are admissions against the pleader in the action  
20 in which they were filed.”); *see also White v. ARCO/Polymers, Inc.*, 720 F.2d 1391, 1396 n.5 (5th  
21 Cir. 1983); *U.S. v. Purdy*, 144 F.3d 241, 246 (2d Cir. 1998) (citing *U.S. v. GAF Corp.*, 928 F.2d  
22 1253, 1260 (2d Cir. 1991)); *Dugan v. EMS Helicopters, Inc.*, 915 F.2d 1428, 1432 (10th Cir.  
1990).

23 <sup>9</sup> *Hal Roach Studios, Inc. v. Richard Feiner & Co., Inc.*, 896 F.2d 1542, 1555 n.19 (9th Cir.  
24 1990); *Kaufman & Broad–South Bay v. Unisys Corp.*, 822 F. Supp. 1468, 1472 (N.D. Cal. May 7,  
25 1993) (disapproved of on other grounds by *KFC Western, Inc. v. Meghriq*, 49 F.3d 518, 523 (9th  
26 Cir. 1995)).

27 <sup>10</sup> *Branch v. Tunnell*, 14 F.3d 449, 454 (9th Cir. 1994) (plaintiff not required to attach to the  
28 complaint the documents on which it is based, but if he or she fails to do so, defendant may attach  
to a Rule 12(b)(6) motion the documents referred to in the complaint to show that they do not  
support plaintiff’s claim) (overruled on other grounds in *Galbraith v. County of Santa Clara*, 307  
F.3d 1119, 1127 (9th Cir. 2002)); *Bryant v. Avado Brands, Inc.*, 187 F.3d 1271, 1280 n.16 (11th  
Cir. 1999); *In re Stac Elec. Sec. Litig.*, 89 F.3d 1399, 1405 n.4 (9th Cir. 1996) (court may  
consider the full text of a document that the complaint quotes only in part).

<sup>11</sup> *MGIC Indem. Corp. v. Weisman*, 803 F.2d 500, 504 (9th Cir. 1986); *In re Colonial Mortg.  
Bankers Corp.*, 324 F.3d 12, 16, 20 (1st Cir. 2003).

<sup>12</sup> *See DeBremaecker v. Short*, 433 F.2d 733, 734 (5th Cir. 1970); *Deitz v. Comcast Corp.*, 2007  
WL 2015440, at \*8 (N.D. Cal. Jul. 11, 2007); Opposition to Motion to Strike (Docket #103),  
8:21-28.

1 or the subjective belief of class members.<sup>13</sup> Nonetheless, they fail to offer a class definition  
2 consistent with these requirements.

3 The parties and the Court have no means of determining those individuals who “continued  
4 to own the PS3 on March 27, 2010,” as opposed to those who sold, gave away, or simply  
5 disposed of their PS3s before, on or after that date.<sup>14</sup> Plaintiffs offer a circular argument that their  
6 class is ascertainable by identifying “those persons who actually possessed a PS3 on a date  
7 certain”<sup>15</sup> through “readily available mechanisms.”<sup>16</sup> But Plaintiffs propose no such mechanism  
8 and thus have not shown how class membership can be determined without extensive  
9 individualized inquiry. This is glaringly obvious when one considers the effect on class  
10 membership of having given or received a PS3 as a gift – a complicating factor raised by SCEA  
11 in its opening motion, and completely ignored by Plaintiffs in their opposition brief. Plaintiffs  
12 said nothing to clarify the uncertainty regarding whether a PS3 purchased to be given as a gift or  
13 received as a gift from a third party qualifies as one bought for “personal use and not resale.”

14 Confusing the matter further, Plaintiffs contend that the “personal use” requirement is  
15 easily resolved by the “objective” inquiry of whether “a particular person purchase[d] a PS3 for  
16 use in a business.”<sup>17</sup> Rather than resolving the problem, Plaintiffs’ assertion only highlights it.  
17 What qualifies as buying for “use in a business?” Would the purchase by Mr. Huber, or others  
18 like him, who supposedly used their PS3 to develop applications, software programs and video  
19 games constitute “use in a business”?

20 Plaintiffs also assert that they have defined their class to include only those that purchased  
21 for “personal use” to comply with the limitations of the CLRA.<sup>18</sup> But that does not save them  
22 either – the mere fact that the CLRA does not permit claims by an individual who has purchased  
23 for “business” purposes does not answer the question of whether, in this particular instance, the

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24  
25 <sup>13</sup> *Adashunas v. Negley*, 626 F.2d 600, 603-04 (7th Cir. 1980) (class certification denied because  
of extensive fact finding necessary to identify members of class); Opposition to Motion to  
Dismiss (Docket #104), 8:15-12:7.

26 <sup>14</sup> Motion to Strike (Docket #96), 15:13-16.

27 <sup>15</sup> Opposition to Motion to Strike (Docket #103), 9:1-9.

28 <sup>16</sup> Opposition to Motion to Strike (Docket #103), 11:12-27.

<sup>17</sup> Opposition to Motion to Strike (Docket #103), 9:20-10:2.

<sup>18</sup> Opposition to Motion to Strike (Docket #103), 9:22-10:1.

1 proposed class is ascertainable, given that Plaintiffs have proffered no objective or readily-  
2 available means of distinguishing those who purchased for “personal use and not for resale” from  
3 among all current owners of PS3s.<sup>19</sup>

4 In addition, *Shein v. Canon U.S.A., Inc.*, cited by Plaintiffs, comports with SCEA’s  
5 position on ascertainability – in that case, everyone who owned a Canon printer that emitted an  
6 ink status level message was in the class<sup>20</sup> – membership did not turn on the subjective intent of  
7 the original retail purchaser at the time he or she bought the printer, *i.e.*, whether to use it for  
8 personal versus business purposes, or whether to give it as a gift or resell it on eBay. Class  
9 membership turned on the simple requirement that an individual own(ed) the subject printer.<sup>21</sup>  
10 *Williams v. City of Antioch* is similarly supportive of SCEA’s position – the court concluded that  
11 the original class definition improperly required “inquiring into the subjective mindsets of  
12 individual police officers.”<sup>22</sup> Another case cited by Plaintiffs, *O’Connor v. Boeing North  
13 American, Inc.*, is one in which the Court originally rejected the proposed class definition due to  
14 ascertainability concerns, but then allowed a refined class definition to proceed based on evidence  
15 the plaintiffs offered showing their definition to be reasonable.<sup>23</sup>

16 The remainder of Plaintiffs’ cited authority is factually inapposite – involving challenged  
17 lending practices or employment claims – and thus hardly supports Plaintiffs’ assertion that  
18 “courts routinely reject objections to class certification based on the claim that some consumers’  
19 use of a particular product for business purposes . . . makes a class definition unmanageable or  
20 unascertainable.”<sup>24</sup>

21 \_\_\_\_\_  
22 <sup>19</sup> It was Plaintiffs’ decision to define their class to include only those individuals who purchased  
23 for “personal” purposes, but also allege that numerous PS3 owners purchased for “business”  
24 purposes. SCEA cannot be blamed for identifying the ascertainability flaws that this presents.

<sup>20</sup> 2010 WL 3170788, at \*6 n.13 (C.D. Cal. Aug. 10, 2010).

<sup>21</sup> *Id.*

<sup>22</sup> 2010 WL 3632197, at \*6-7 (N.D. Cal. Sept. 2, 2010).

<sup>23</sup> 184 F.R.D. 311, 327- 29 (C.D. Cal. Jul. 13, 1998).

<sup>24</sup> Opposition to Motion to Strike (Docket #103), 10:10-11:3 (citing *Chisolm v. TranSouth Fin. Corp.*, 194 F.R.D. 538, 551 (E.D. Va. May 12, 2000) (court could examine the general nature of the debts at issue to determine categorically if they were personal or business in nature); *Ballard v. Equifax Check Services, Inc.*, 186 F.R.D. 589, 598-99 (E.D. Cal. Feb. 22, 1999) (class action involving lending practices); *Powell v. Advanta Nat’l Bank*, 2001 WL 1035715, at \*1 (N.D. Ill. Sept. 10, 2001) (class action involving lending practices); *Sullivan v. Kelly Services, Inc.*, 268 F.R.D. 356, 361 (N.D. Cal. Apr. 27, 2010) (class action involving employment claims)).

1 **IV. PLAINTIFFS' PROPOSED CLASS IS OVERBROAD**

2 “[N]o class may be certified that contains members lacking Article III standing”; rather a  
3 proposed “class must [] be defined in such a way that anyone within it would have standing.”<sup>25</sup>  
4 Plaintiffs’ proposed class is comprised of numerous individuals that lack standing because they  
5 sustained no injury: they did not see any representation regarding the Other OS function, they did  
6 not rely upon such a representation in making their purchasing decision, and they never used or  
7 intended to use the Other OS function.<sup>26</sup> Certification of the proposed class is therefore improper.

8 Plaintiffs offer no legal authority in their response to SCEA’s standing argument and fail  
9 to even attempt to distinguish SCEA’s cited cases. Instead, they regurgitate their arguments  
10 regarding the supposedly pervasive nature of SCEA’s representations regarding the Other OS  
11 function.<sup>27</sup> This gains them nothing, particularly in light of the fact that even the five class  
12 representatives have yet to identify a single specific statement by SCEA that each of them saw  
13 and relied upon. But more notably, the very chat room that Plaintiffs quoted from in their  
14 Consolidated Complaint is replete with statements by putative absent class members indicating  
15 the absence of any injury prompted by SCEA’s actions,<sup>28</sup> and confirms that there was no  
16 ubiquitous representation by SCEA regarding the Other OS function reviewed and relied upon by  
17 all PS3 purchasers.<sup>29</sup>

18 Based on the overbreadth of Plaintiffs’ proposed class alone, the Court may strike the  
19 class allegations. Neither the Court nor the parties should bear the burden, time, and expense of  
20 litigating a class action that ultimately cannot be certified.

21  
22 \_\_\_\_\_  
23 <sup>25</sup> *Denney v. Deutsche Bank AG*, 443 F.3d 253, 264 (2d Cir. 2006).

24 <sup>26</sup> Motion to Strike (Docket #96), 15:22-16:15.

25 <sup>27</sup> Opposition to Motion to Strike (Docket #103), 14:24-27.

26 <sup>28</sup> Motion to Strike (Docket #96), 16:9-12. As a further example of Plaintiffs’ desire to have it  
27 both ways, Plaintiffs demand that the Court bar SCEA from using documents that Plaintiffs cite  
28 in their Consolidated Complaint. Specifically, they demand that the Court not consider these  
Internet postings even though they were made on the same site as the postings Plaintiffs cite in  
their Consolidated Complaint. Opposition to Request for Judicial Notice (Docket #102), 6:14-  
7:2. Plaintiffs cannot both rely on these postings as a basis for their claims and also demand that  
the Court not consider them when offered by SCEA. By relying on these postings, Plaintiffs have  
opened the door to their admission and they must live with the obvious consequences.

<sup>29</sup> Motion to Strike (Docket #96), 16:4-8.

1 **V. PLAINTIFFS ARE NOT TYPICAL OF THEIR PROPOSED CLASS**

2 **A. The Class Representatives' Facts, Claims and Defenses Are Not Typical Of**  
3 **Those Of Putative Class Members**

4 Plaintiffs' argument regarding typicality is relatively brief, and consists principally of the  
5 notion that everyone who bought a PS3 has been injured in the same way because of the release  
6 of Update 3.21.<sup>30</sup> Plaintiffs' argument entirely ignores the substantial distinctions between and  
7 among the injuries alleged by the class representatives and those ascribed in the Consolidated  
8 Complaint to absent class members, as well as other differences SCEA highlighted in its opening  
9 brief and its Motion to Dismiss, and the apposite legal authority SCEA cited.<sup>31</sup>

10 Plaintiffs' theory of injury turns on the fundamental notion that everyone bought a PS3  
11 based on SCEA's supposed representations regarding the Other OS feature. Of course, given that  
12 the class representatives themselves have yet to specifically identify the representations they each  
13 saw and relied upon, Plaintiffs' theory is insupportable. In fact, based on the dates on which they  
14 allegedly purchased their PS3s, the class representatives could not all have seen and relied upon  
15 the same supposed representations by SCEA.<sup>32</sup> Compounding that fact is that there is nothing  
16 proffered in the Consolidated Complaint, nor in Plaintiffs' opposition, that constitutes a  
17 representation regarding the Other OS function that necessarily was seen by all putative class  
18 members. As Plaintiffs have now conceded, there was nothing on the packaging of the PS3 about  
19 the Other OS function. And the fact that many PS3 purchasers never saw any representations  
20 regarding the Other OS function is highlighted by postings on the very chat room that Plaintiffs  
21 offered in the allegations of the Consolidated Complaint.<sup>33</sup>

22 If PS3 purchasers did not see representations regarding the Other OS function, surely they  
23 could not have relied upon them and could not have suffered injury based on the alleged  
24 elimination of the feature. And this is further confirmed by postings on the chat room selected for  
25 inclusion in the Consolidated Complaint by Plaintiffs.<sup>34</sup>

26 <sup>30</sup> Opposition to Motion to Strike, 14:5-8.

27 <sup>31</sup> Motion to Strike (Docket #96), 22:1-24:4.

28 <sup>32</sup> Motion to Strike (Docket #96), 22:9-18.

<sup>33</sup> Motion to Strike (Docket #96), 22:14-23:4.

<sup>34</sup> Motion to Strike (Docket #96), 23:4-24:4.

1 But most importantly, the Consolidated Complaint asserts claims for consequential  
2 damages on behalf of the class that the class representatives do not seek, which is fatal to  
3 typicality. Specifically, SCEA identified in its opening brief a litany of additional injuries  
4 supposedly sustained by class members – including loss of data, inadvertent download of Update  
5 3.21, and loss of the use of peripherals for the Other OS function. Plaintiffs completely ignore  
6 this troublesome issue in their opposition. Thus, on this basis alone, the Court may find that the  
7 putative class representatives are not typical of their proffered class.<sup>35</sup>

8 Finally, Plaintiffs cannot save typicality by arguing that their case is based on a uniform  
9 omission, *i.e.*, “SCEA’s failure to inform users that it would disable that [Other OS] feature when  
10 it found it expedient to do so...”<sup>36</sup> This omission theory depends entirely on the notion that there  
11 was an ubiquitous representation of fact regarding the Other OS function that in turn required  
12 SCEA to make the alleged disclosure and that its failure to do so caused common injury among  
13 the class. The Consolidated Complaint’s factual allegations, as well as the matters offered by  
14 SCEA in its request for judicial notice, refute such a notion conclusively.

15 **VI. PLAINTIFFS CANNOT SATISFY RULE 23(b)(3)**

16 The Consolidated Complaint demonstrates that common issues of law and fact will not  
17 predominate in the resolution of the putative class claims; instead, individual inquiries of each  
18 class member will be necessary. Here, as in most fraud cases, class treatment is not appropriate  
19 because of the material variations in the representations that each class member relied upon and  
20 the injuries that they each allegedly sustained. Indeed, Plaintiffs concede that each class  
21 member’s potential injuries depend upon his or her particular use of the PS3 and the  
22 representations he or she heard or saw and relied upon in deciding to buy a PS3. Statements from  
23 members of Plaintiffs’ proposed class support this – many admit that they never saw or heard any  
24 representations regarding the Other OS feature or even knew what it was before Update 3.21 was  
25 released. Clearly, further questions regarding materiality abound.

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28 <sup>35</sup> Motion to Strike (Docket #96), 23:13-24:4; Consolidated Complaint (Docket #76), ¶ 45.

<sup>36</sup> Opposition to Motion to Strike (Docket #103), 13:17-20.

1           Nevertheless, Plaintiffs contend that the Court can certify their class pursuant to Rule  
2 23(b)(3) based on two “primary issues”: (i) “whether SCEA’s release of Update 3.21, which  
3 disabled the Other OS feature...was a violation of California common and statutory law and  
4 Federal statutory law”; and (2) whether the “release of Update 3.21 uniformly devalued PS3s  
5 because they were no longer capable of both running an Other OS and the On-Line Features.”<sup>37</sup>  
6 But the questions specific to each class members’ experience related to their purported reliance  
7 and any duty to disclose as a result of such representations, materiality, and the specific injury (or  
8 injuries) they sustained make resolution of these questions based on common proof impossible  
9 and unmanageable.<sup>38</sup>

10           In an effort to avoid the consequences of these individual issues, Plaintiffs also contend  
11 that the Court may presume reliance on a classwide basis.<sup>39</sup> But the authority they rely on –  
12 based on a theory espoused in *Plascencia v. Lending 1st Mortgage*, 259 F.R.D. 437 (N.D. Cal.  
13 Aug. 21, 2009) – provides no support.<sup>40</sup> In *Plascencia*, the district court concluded that questions  
14 regarding the putative class members’ reliance did not preclude class certification because the  
15 plaintiff’s claim, which was based solely on fraudulent omissions, did not require positive proof  
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17 <sup>37</sup> Opposition to Motion to Strike (Docket #103), 18:27-19:5.

18 <sup>38</sup> Motion to Strike (Docket #96), 7:18-11:12. The authority Plaintiffs cite are also factually  
19 distinguishable and do not apply here. *Plascencia v. Lending 1st Mortg.*, 259 F.R.D. 437, 440-41  
20 (N.D. Cal. Aug. 21, 2009), relates to a class action regarding the violation of the Truth in Lending  
21 Act based on the use of allegedly uniform loan documents that allegedly did not “clearly and  
22 conspicuously disclose” the interest rate of the mortgage and other information required by the  
23 Truth in Lending Act. *Randolph v. Crown Asset Mgmt., LLC*, 254 F.R.D. 513, 516 (N.D. Ill. Dec.  
24 11, 2008), relates to a class action regarding, in part, specific documents uniformly not afforded  
25 by the defendant to class members in the defendant’s collection actions against those class  
26 members, in violation of federal and state law. *Keele v. Wexler*, 149 F.3d 589, 591-92 (7th Cir.  
27 1998), addresses a class action regarding threatening debt collection letters and improper  
28 collection fees received by class members. And *In re Prudential Ins. Co. Am. Sales Practice  
Litig. Agent Actions*, 148 F.3d 283, 289-294 (3d Cir. 1998), relates to specific uniform sales  
practices. Plaintiffs incorrectly offer that SCEA contests certification of some of their claims but  
not others. Opposition to Motion to Strike (Docket #103), 19 n.7. As made clear in its Notice of  
Motion and Motion, SCEA seeks an order striking all class allegations. In addition, SCEA’s  
Memorandum of Points and Authorities demonstrate that the issues precluding certification infect  
all of their claims.

26 <sup>39</sup> Opposition to Motion to Strike (Docket #103), 19:16-22:15.

27 <sup>40</sup> Opposition to Motion to Strike (Docket #103), 19:16-21:5. The other cases Plaintiffs rely on  
28 are based on the holding in *Plascencia*. *Tietzworth v. Sears, Roebuck and Co.* is premised on the  
ruling in *Plascencia*. 2010 WL 1268093, at \*20 (N.D. Cal. Mar. 31, 2010). And *Collins v.*  
*Gamestop Corp.* is premised on *Tietzworth*. 2010 WL 3077671, at \*3 (N.D. Cal. Aug. 6, 2010).

1 of reliance.<sup>41</sup> That court’s reasoning was based on *Affiliated Ute Citizens of Utah v. United*  
2 *States*, 406 U.S. 128 (1972), in which the Supreme Court concluded that “positive proof of  
3 reliance is not a prerequisite to recovery” in a Securities Exchange Commission Rule 10b-5 claim  
4 “involving primarily a failure to disclose....”<sup>42</sup> The *Plascencia* decision, however, is based on a  
5 misinterpretation of the applicability of *Affiliated Ute* to fraud claims.<sup>43</sup> First, the California  
6 Supreme Court has expressly held that the presumption of reliance in *Affiliated Ute* does not  
7 apply to fraud claims under California law.<sup>44</sup> Instead, under California law a plaintiff must “show  
8 actual reliance on a defendant’s misrepresentations or omissions as a prerequisite to establishing  
9 fraud.”<sup>45</sup> In addition, the *Plascencia* ruling is not applicable here because Plaintiffs’ claims are  
10 not based purely on omission. Rather, at best, their claims are based on a mix of  
11 misrepresentation and fraudulent omission.<sup>46</sup>

12 Plaintiffs also contend that the California Supreme Court decision *In re Tobacco II Cases*,  
13 46 Cal. 4th 298, 324 (2009), supports their entitlement to a presumption of reliance. But the  
14 presumption utilized there is specifically limited to the facts of that case where a company had  
15 “engaged in a long-term campaign of deceptive advertising and misrepresentations to the  
16 consumers of its products regarding the health risks of [its] products.”<sup>47</sup> Such a campaign stands

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19 <sup>41</sup> 259 F.R.D. at 447.

20 <sup>42</sup> 406 U.S. at 153.

21 <sup>43</sup> *Quezada v. Loan Ctr. of California, Inc.*, 2009 WL 5113506, at \*4 (E.D. Cal. Dec. 18, 2009).

22 <sup>44</sup> *See Mirkin v. Wasserman*, 5 Cal. 4th 1082, 1093 (1993) (“We see no reason to adopt the *Ute*  
presumption as California law... it is not logically impossible to prove reliance on an omission.  
One need only prove that, had the omitted information been disclosed, one would have been  
aware of it and behaved differently. Moreover...the body of law that has developed under Rule  
10b-5 is not sufficiently analogous to the law of fraud to justify its importation into the latter.”).

23 <sup>45</sup> *Gawara v. U.S. Brass Corp.*, 63 Cal. App. 4th 1341, 1351-52 (1998); *Quezada*, 2009 WL  
5113506, at \*4.

24 <sup>46</sup> *Quezada*, 2009 WL 5113506, at \*5 (citing *Poulous v. Caesars World, Inc.*, 279 F.3d 654, 666-  
67 (9th Cir. 2004)).

25 <sup>47</sup> 46 Cal. 4th at 324. *See Pfizer Inc. v. Superior Court*, 182 Cal. App. 4th 622, 632 (2010) (“The  
26 circumstances herein stand in stark contrast to those in *Tobacco II*.... *Tobacco II* does not stand  
for the proposition that a consumer who was never exposed to an alleged false or misleading  
27 advertising or promotional campaign is entitled to restitution.”); *Cohen v. DirectTV, Inc.*, 178 Cal.  
App. 4th 966, 981 (2009); *see also In re Tobacco II Cases*, 46 Cal. 4th 298, 324 (2009);  
28 Opposition to Motion to Strike (Docket #103), 13 n.4 & 21:12-19 (citing and arguing Court  
should follow *In re Tobacco II Cases*).

1 in stark contrast to the handful of statements Plaintiffs rely on that numerous class members admit  
2 they never saw.<sup>48</sup>

3 Of course, in addition to the numerous individual issues regarding reliance and  
4 materiality, the Court must resolve questions specific to each class member's experience  
5 regarding entitlement to, type, and amount of relief. In such a case, federal courts routinely  
6 conclude that Rule 23(b)(3) certification is improper.<sup>49</sup> Having already admitted that they seek a  
7 myriad of different types of relief for their proposed class, Plaintiffs contend that these questions  
8 do not preclude certification in this Circuit,<sup>50</sup> but the legal authority they cite permits certification  
9 only where any question regarding damages can be resolved using a mathematical calculation.<sup>51</sup>  
10 Clearly, this is not the case here.

## 11 **VII. PLAINTIFFS CANNOT SATISFY RULE 23(b)(2)**

12 Plaintiffs' allegations and posted comments from members of their proposed class  
13 demonstrate that individual questions regarding each class member's entitlement to monetary  
14 relief will predominate in this litigation. Plaintiffs admit in their Consolidated Complaint that the  
15 types and amounts of monetary relief they seek for the class differ, depending on how each class  
16 member has been affected by Update 3.21, *i.e.*, the allegedly diminished value of each class  
17 member's PS3. The individual-specific questions related to materiality and reliance, as well as  
18 the type and amount of available damages also will necessitate individual inquiries of each class  
19 member. These questions will determine the key procedures that the Court will use in managing

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20 <sup>48</sup> Consolidated Complaint (Docket #76), ¶ 45; Motion to Strike (Docket #96), 7:18-11:12.

21 <sup>49</sup> *Windham v. Am. Brands, Inc.*, 565 F.2d 59, 68 & 71-72 (4th Cir. 1977) (class certification not  
22 appropriate, in part, because of the "overwhelming burden of damage mini-trials that class  
23 certification would impose"; where the issue of damages "does not lend itself to ... mechanical  
24 calculation, but requires 'separate "mini-trial[s]" of an overwhelmingly large number of  
25 individual claims," the need to calculate individual damages will defeat predominance); *Rodney  
26 v. Northwest Airlines, Inc.*, 146 Fed. Appx. 783, 791 (6th Cir. 2005) ("A plaintiff seeking class  
27 certification must present a damages model that functions on a class-wide basis."); *see also Reed  
28 v. Advocate Health Care*, 2009 WL 3146999, at \*22 (N.D. Ill. Sept. 28, 2009) (relying on  
*Windham*, 565 F.2d at 68); *Piggly Wiggly Clarksville, Inc. v. Interstate Brands Corp.*, 215 F.R.D.  
523, 531 (E.D. Tex. Jun. 6, 2003); *Banda v. Corzine*, 2007 WL 3243917, at \*19 (D.N.J. Nov. 1,  
2007).

<sup>50</sup> Opposition to Motion to Strike (Docket #103), 22:22-23:4.

<sup>51</sup> *See Blackie v. Barrack*, 524 F.2d 891, 905 (9th Cir. 1975); *see also Yokoyama v. Midland Nat'l  
Life Ins. Co.*, 594 F.3d 1087, 1093 (9th Cir. 2010) (2009 WL 2634770 (9th Cir. Aug. 28, 2009)  
has been withdrawn and superseded by 594 F.3d 1087).

1 the case, involve the introduction of significant legal and factual issues related solely to Plaintiffs’  
2 damages claims, require individual hearings regarding absent class members right to recover, and  
3 consequently raise due process and manageability concerns.<sup>52</sup>

4 Plaintiffs fail to address any of these concerns.<sup>53</sup> Instead, they repeat their refrain that the  
5 Court cannot resolve this question without discovery because it cannot otherwise determine the  
6 “value of the loss of function each class member suffered and the amount per class member  
7 owing in damages.”<sup>54</sup> But the question is “the objective ‘effect of the relief sought’ on the  
8 litigation,” not the “value” of damages. Here, the substantial questions and procedures necessary  
9 to resolve questions regarding monetary damages makes clear that that relief predominates over  
10 the equitable relief sought by the Plaintiffs.<sup>55</sup>

#### 11 **VIII. PLAINTIFFS’ RULE 23(b)(1)(A) ARGUMENT IS IRRELEVANT**

12 Plaintiffs cannot avoid an order striking their class allegations by their sudden assertion in  
13 their opposition brief that they also intend to pursue class certification premised on Rule  
14 23(b)(1)(A).<sup>56</sup> Plaintiffs do not request that the Court certify such a claim in their Consolidated  
15 Complaint. Thus, Plaintiffs’ Rule 23(b)(1)(A) argument should be disregarded for purposes of  
16 this pleading challenge as it is a transparent attempt to stave off an order by this Court striking  
17 their class claims.<sup>57</sup>

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18 <sup>52</sup> Motion to Strike (Docket #96), 24:14-25:16, citing *Dukes v. Wal-Mart Stores, Inc.*, 603 F.3d  
19 571, 623 (9th Cir. 2010).

20 <sup>53</sup> Motion to Strike (Docket #96), 24:5-25:16.

21 <sup>54</sup> Opposition to Motion to Strike (Docket #103), 17:11-20. Of course, Plaintiffs’ argument that  
22 they need discovery, to establish that certification pursuant to Rule 23(b)(2) is appropriate, is  
23 disingenuous as, according to their Consolidated Complaint, they only seek certification pursuant  
24 to Rule 23(b)(3). Consolidated Complaint (Docket #76), ¶ 74.

25 <sup>55</sup> Plaintiffs’ assertion that they can rely on a Rule 23(b)(2)/23(b)(3) hybrid certification to obtain  
26 class treatment is flawed. Opposition to Motion to Strike (Docket #103), 17:21-25. To obtain  
27 certification pursuant to a hybrid approach, they must satisfy Rule 23(a) as well as 23(b)(2) and  
28 23(b)(3), none of which they can do. See *Dukes*, 603 F.3d at 620 (citing *Jefferson v. Ingersoll  
Int’l Inc.*, 195 F.3d 894, 897-98 (7th Cir. 1999) (hybrid certification permissible “only when the  
monetary relief is incidental to the equitable remedy...”); *Garcia v. Veneman*, 211 F.R.D. 15, 24-  
25 (D.D.C. Dec. 2, 2002); *Cooper v. Southern Co.*, 205 F.R.D. 596, 631 (N.D. Ga. Oct. 11, 2001)  
(hybrid certification not available when “common elements of proof would not predominate . . .  
to meet the requirements of (b)(3)”); *Lott v. Westinghouse Savannah River Co., Inc.*, 200 F.R.D.  
539, 563 (D.S.C. May 25, 2000) (hybrid certification “requires satisfaction of both the (b)(2) and  
(b)(3) requirements”).

29 <sup>56</sup> Opposition to Motion to Strike (Docket #103), 16:3-9.

30 <sup>57</sup> *Cwiak v. Flint Ink Corp.*, 186 F.R.D. 494, 497 (N.D. Ill. Apr. 26, 1999) (citing *Heastie v.  
Comm. Bank of Greater Peoria*, 125 F.R.D. 669, 672 n.3 (N.D. Ill. 1989) (plaintiff’s attempt to

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**IX. CONCLUSION**

On the grounds set forth more fully above and in its Motion to Strike, defendant Sony Computer Entertainment America LLC respectfully requests that the Court enter an order striking the class allegations in the Consolidated Complaint.

Dated: October 21, 2010

DLA PIPER LLP (US)

By: /s/ Luanne Sacks  
LUANNE SACKS  
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SONY COMPUTER ENTERTAINMENT  
AMERICA LLC

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amend class definition via the class certification is improper; “we refused to treat the motion for class certification as a ‘*de facto* amendment’ of the pleading...”); *see also Richard v. Oak Tree Group, Inc.*, 2009 WL 3234159, at \*1 (W.D. Mich. Sept. 30, 2009) (denial of class certification motion because it “was different from the class as alleged in the first amended complaint.”).