

EXHIBIT A

Support : Warranties

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PLAYSTATION®3 Warranties

The following are copies of the Limited Warranty for the PLAYSTATION®3 computer entertainment system, along with those for SCEI manufactured [peripherals](#) and [software](#).

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Sony Computer Entertainment America ("SCEA") warrants to the original purchaser that the PS3™ hardware shall be free from material defects in material and workmanship for a period of one (1) year from the original date of purchase (the "Warranty Period"). If the product is determined to be materially defective during the Warranty Period, your sole remedy and SCEA's sole and exclusive liability shall be limited to the repair or replacement of this product with a new or refurbished product at SCEA's option. For purpose of this Limited Hardware Warranty and Liability, "refurbished" means a product that has been returned to its original specifications. Visit www.us.playstation.com or call 1-800-345-7669 for instructions on how to deliver the product, freight prepaid, to an authorized service facility.

THIS WARRANTY SHALL NOT APPLY IF THIS PRODUCT (A) IS USED WITH PRODUCTS THAT ARE NOT COMPATIBLE WITH THIS PRODUCT; (B) IS USED FOR COMMERCIAL PURPOSES (INCLUDING RENTAL); (C) IS MODIFIED, OR TAMPERED WITH; (D) IS DAMAGED BY ACTS OF GOD, MISUSE, ABUSE, NEGLIGENCE, ACCIDENT, WEAR AND TEAR, UNREASONABLE USE, OR BY OTHER CAUSES UNRELATED TO DEFECTIVE MATERIALS OR WORKMANSHIP; (E) HAS HAD THE SERIAL NUMBER ALTERED, DEFACED OR REMOVED; OR (F) HAS HAD THE WARRANTY SEAL ON THE PS3™ SYSTEM ALTERED, DEFACED, OR REMOVED. THIS WARRANTY DOES NOT COVER CONSUMABLES (SUCH AS BATTERIES) OR PRODUCTS SOLD "AS IS" OR WITH ALL FAULTS. THIS WARRANTY SHALL ALSO BE VOIDABLE BY SCEA IF (1) SCEA REASONABLY BELIEVES THAT THE PS3™ SYSTEM HAS BEEN USED IN A MANNER THAT WOULD VIOLATE THE TERMS AND CONDITIONS OF A SEPARATE END USER LICENSE AGREEMENT FOR SYSTEM SOFTWARE; OR (2) THE PRODUCT IS USED WITH PRODUCTS NOT SOLD OR LICENSED BY SCEA (INCLUDING, BUT NOT LIMITED TO, NON-LICENSED GAME ENHANCEMENT DEVICES, CONTROLLERS, ADAPTORS AND POWER SUPPLY DEVICES). YOU ASSUME ALL RISKS AND LIABILITIES ASSOCIATED WITH USE OF THIRD PARTY PRODUCTS. A VALID PROOF OF PURCHASE IN THE FORM OF A BILL OF SALE OR RECEIPT FROM AN AUTHORIZED RETAILER WITH THE DATE OF THE ORIGINAL PURCHASE MUST BE PRESENTED TO OBTAIN WARRANTY SERVICE.

THIS WARRANTY IS PROVIDED TO YOU IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE FOR THE PS3™ HARDWARE, WHICH ARE DISCLAIMED HEREUNDER. HOWEVER, IF SUCH WARRANTIES ARE REQUIRED AS A MATTER OF LAW, THEN THEY ARE LIMITED IN DURATION TO THE WARRANTY PERIOD.

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