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 San Francisco, CA 94104
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 11 jmalimoto@aliotolaw.com

12 *Co-Lead Class Counsel for Indirect-Purchaser Plaintiffs*

13
 14 **UNITED STATES DISTRICT COURT**
 15 **NORTHERN DISTRICT OF CALIFORNIA**
 16 **SAN FRANCISCO DIVISION**

17 IN RE TFT-LCD (FLAT PANEL)) Case No. 3:07-MD-1827 SI
 ANTITRUST LITIGATION) MDL No. 1827
)
 18)

19 This Document Relates to:) ~~PROPOSED~~ ORDER RE:
 20 All Indirect-Purchaser Actions;) DISTRIBUTION FROM ESCROW
) FUNDS FOR CLAIMS
) ADMINISTRATION

21 *State of Missouri, et al. v. AU Optronics*)
Corporation, et al., Case No. 10-cv-3619;)
 22 *State of Florida v. AU Optronics Corporation,*)
et al., Case No. 10-cv-3517; and)
 23)
 24 *State of New York v. AU Optronics*)
Corporation, et al., Case No. 11-cv-0711.)
)
 25)

The Honorable Susan Illston

[PROPOSED] ORDER RE: DISTRIBUTION FROM ESCROW FUNDS FOR CLAIMS ADMINISTRATION

1 WHEREAS, on December 27, 2011, the Court granted final approval to settlements
2 between the Indirect-Purchaser Plaintiffs (“IPPs”) and the States of Arkansas, California,
3 Florida, Michigan, Missouri, New York, West Virginia, and Wisconsin (“Settling States”) on the
4 one hand, and defendants Chimei, Chunghwa, Epson, HannStar, Hitachi, Samsung and Sharp, as
5 identified in the respective Settlement Agreements, and inclusive of related entities also
6 identified in the respective Settlement Agreements (collectively, “Group-I Settling Defendants”),
7 on the other hand; and

8 WHEREAS, on July 30, 2012, the Court granted preliminary approval to the settlements
9 between IPPs and the Settling States, and defendants AUO, LG and Toshiba, as identified in the
10 respective Settlement Agreements (collectively, “Group-II Settling Defendants” and with the
11 Group-I Settling Defendants referred to hereafter as “All Settling Defendants”), on the other
12 hand; and

13 WHEREAS, the Settlement Agreements with All Settling Defendants provide that the
14 costs of administration of the claims process shall be paid from the Settlement Fund of each
15 Settling Defendant, *pro rata*, based on each Settling Defendant’s Settlement Amount; and

16 WHEREAS, the cost of claims administration invoiced by Rust Consulting is
17 \$127,003.55 (see Exhibits 1 and 2 attached hereto); and

18 WHEREAS, pursuant to the Settlement Agreements the following amounts may be
19 deducted from each Settling Defendant’s Settlement Fund to pay such costs of claims
20 administration:

| | | |
|----|----------|-------------|
| 21 | Chimei | \$12,943.05 |
| 22 | Chunghwa | \$622.67 |
| 23 | Epson | \$334.51 |
| 24 | HannStar | \$3,010.61 |
| 25 | Hitachi | \$4,574.85 |
| 26 | Samsung | \$28,169.40 |
| 27 | Sharp | \$13,556.52 |
| 28 | AUO | \$18,955.66 |

| | | |
|---|----------------|---------------------|
| 1 | LG | \$42,371.46 |
| 2 | <u>Toshiba</u> | <u>\$2,464.82</u> |
| 3 | TOTAL | \$127,003.55 |

4 WHEREAS, Well Fargo Bank, N.A. has informed the parties that it requires an order
5 from the Court before it will distribute payment for these additional costs;

6 THEREFORE, IT IS HEREBY ORDERED that Wells Fargo Bank, N.A. shall wire
7 **\$127,003.55** to the following account:

- 8 Bank of Texas
- 9 ABA/Routing # 111014325
- 10 Account # 8093434387
- 11 Account Name: Rust Consulting
- 12 Reference # 128325
- 13 Federal Tax ID # 41-1813634
- 14 Bank Contact: Mayra Landeros, (214) 987-8817

15 The balance of funds in the demand-deposit account, if any, shall be retained for
16 additional costs as they are incurred.

17
18 **IT IS SO ORDERED.**

19
20 Dated: May 20, 2014



Hon. Susan Illston
United States District Judge

21
22
23
24
25
26
27 3251661v2



Invoice

625 MARQUETTE AVENUE, SUITE 880
MINNEAPOLIS, MN 55402
P 612.359.2000 | F 612.359.2050
WWW.RUSTCONSULTING.COM
FEDERAL ID #: 41-1813634

DATE: 03/27/14
INVOICE #: 14-8111
MATTER #: 8292

TO: Francis O. Scarpulla
Zelle Hofmann Voelbel & Mason LLP
44 Montgomery Street
Suite 3400
San Francisco, CA 94104
fscarpulla@zelle.com
jdc@coopkirk.com

| PROJECT |
|--|
| <i>LCD Indirect February 2014 Claims Administration Services</i> |

| | |
|---|---|
| Pre-Matter Planning | \$ 129.00 |
| Project Database | 1,050.50 |
| Project Management | 5,111.57 |
| Technical Consulting | 266.90 |
| Email Notification | 67.62 |
| Follow-Up Notice | 1,770.75 |
| Document Receipting | 342.78 |
| Claim Forms Submitted (1,264 @ \$0.15 each) | 189.60 |
| Scanning | 1,219.16 |
| Correspondence/ Admin Mail | 2,611.00 |
| Data Capture | 4,551.04 |
| Claims Validation & Audits | 27,850.11 |
| Deficiency Claim Processing | 2,663.46 |
| Deficiency Notification | 4,941.41 |
| Mailroom & Data Capture Management | 203.20 |
| Call Center Training | 526.33 |
| Call Center Scripting | 1,068.81 |
| Call Center Support | 1,317.81 |
| | SUBTOTAL 55,881.05 |
| Expenses: Other Charges and Out-of-Pocket Costs | |
| Call Center/ Telecommunications | 2,622.27 |
| Postage/ Federal Express | 1,244.78 |
| Shredding/ Storage | 24.75 |
| Photocopies/ Faxing/ Printing | 104.60 |
| Printing | 700.00 |
| Address Traces | 98.50 |
| Website Hosting | 300.00 |
| | SUBTOTAL 5,094.90 |
| | TOTAL INVOICE \$ <u><u>60,975.95</u></u> |

PAYMENT TERMS: NET DUE UPON RECEIPT

WIRE INFORMATION

ACCOUNT #: 8093434387
ABA/ROUTING # WIRE or ACH: 111014325
BANK: BANK OF TEXAS, DALLAS, TX 75225
BANK CONTACT: MAYRA LANDEROS 214.987.8817
REFERENCE: INVOICE NUMBER

RUST

PAYMENT MAILING ADDRESS:

P O BOX 142589
DRAWER #9051
Irving, TX 75014-2589

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Zelle Hofmann Voelbel & Mason LLP
44 Montgomery Street
Suite 3400
San Francisco, CA 94104
fscarpulla@zelle.com
jdc@coopkirk.com

Re: LCD Indirect - Pre-Matter Planning 829201

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEs |
|---------------|----|--------|-------|--------|
| Robin Niemiec | RN | 215.00 | 0.60 | 129.00 |
| Total Fees: | | | | 129.00 |

Total Services 129.00

Total Expenses .00

Total This Matter 129.00

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Project Database 829202

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|--------------------|-----|--------|-------|----------|
| Greg Brown | GSB | 147.00 | 0.50 | 73.50 |
| Juan Carlos Quiroz | JQ | 180.00 | 1.30 | 234.00 |
| Rebecca Zoubek | RZ | 96.00 | 1.00 | 96.00 |
| Roso Suarez | RS | 190.00 | 2.90 | 551.00 |
| Tracey Rolle | TR | 96.00 | 1.00 | 96.00 |
| Total Fees: | | | | 1,050.50 |

Total Services 1,050.50

Total Expenses .00

Total This Matter 1,050.50

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Project Management 829206

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|----|--------|-------|----------|
| Danielle Cook | DC | 93.00 | 0.69 | 64.17 |
| Justin Honse | JH | 170.00 | 12.10 | 2,057.00 |
| Robin Niemiec | RN | 215.00 | 6.90 | 1,483.50 |
| Sandra Peters | SP | 195.00 | 2.19 | 427.05 |
| Sondra Weikert | SW | 147.00 | 5.84 | 858.48 |
| Sylvia Nettles | SN | 96.00 | 1.25 | 120.00 |
| Travis Duarte | TD | 93.00 | 1.09 | 101.37 |
| Total Fees: | | | | 5,111.57 |

Total Services 5,111.57

Total Expenses ----- .00

Total This Matter ----- 5,111.57

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Technical Consulting 829207

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|--------------|----|--------|-------|--------|
| Hai Bui | HB | 147.00 | 0.80 | 117.60 |
| Jason Moberg | JM | 170.00 | 0.10 | 17.00 |
| Lee Anderson | LA | 147.00 | 0.90 | 132.30 |

Total Fees: 266.90

Total Services 266.90

Total Expenses .00

Total This Matter 266.90

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Email Notification 829212

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEES |
|----------------|----|--------|-------|-------|
| Derrick Wersal | DW | 147.00 | 0.46 | 67.62 |
| Total Fees: | | | | 67.62 |

Total Services 67.62

Total Expenses .00

Total This Matter 67.62

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Follow-Up Notice 829213

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|---------------|----|--------|-------|----------|
| Brittany Flom | BF | 147.00 | 0.25 | 36.75 |
| Mark Seubert | MS | 180.00 | 7.10 | 1,278.00 |
| Roso Suarez | RS | 190.00 | 2.40 | 456.00 |

Total Fees: 1,770.75

Total Services 1,770.75

Total Expenses .00

Total This Matter 1,770.75

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Document Receipting 829230

For Professional Services Rendered:

| TIMEKEEPER | | | RATE | HOURS | FEEES |
|----------------|-----|-----|-------|-------|--------|
| Processor | 244 | 244 | 55.00 | 4.26 | 234.30 |
| Jackie Jostock | | JJ | 96.00 | 1.13 | 108.48 |
| Total Fees: | | | | | 342.78 |

Total Services 342.78

Total Expenses ----- .00

Total This Matter ----- 342.78

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Scanning 829231

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEE\$ |
|----------------------|--------|--------|-------|----------|
| Mailroom Processor | 151144 | 55.00 | 0.01 | 0.55 |
| Scan Image Processor | 144 | 55.00 | 5.82 | 320.10 |
| Carol Osborne | CO | 147.00 | 0.39 | 57.33 |
| Jace Krause | JK | 96.00 | 1.58 | 151.68 |
| Peter Hesse | PH | 215.00 | 2.50 | 537.50 |
| Roso Suarez | RS | 190.00 | 0.80 | 152.00 |
| Total Fees: | | | | 1,219.16 |

Total Services 1,219.16

Total Expenses ----- .00

Total This Matter ----- 1,219.16

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Correspondence/Admin Mail 829232

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|-------|----------|
| Danielle Cook | DC | 93.00 | 1.02 | 94.86 |
| Doreen McGinley | DM | 130.00 | 10.60 | 1,378.00 |
| Sondra Weikert | SW | 147.00 | 0.72 | 105.84 |
| Travis Duarte | TD | 93.00 | 11.10 | 1,032.30 |
| Total Fees: | | | | 2,611.00 |

Total Services 2,611.00

Total Expenses ----- .00

Total This Matter ----- 2,611.00

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Data Capture 829234

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|------------------------|-----|--------|-------|----------|
| Data Capture Processor | 144 | 55.00 | 4.98 | 273.90 |
| Danielle Cook | DC | 93.00 | 27.98 | 2,602.14 |
| Doreen McGinley | DM | 130.00 | 12.30 | 1,599.00 |
| Roso Suarez | RS | 190.00 | 0.40 | 76.00 |
| Total Fees: | | | | 4,551.04 |

Total Services 4,551.04

Total Expenses ----- .00

Total This Matter ----- 4,551.04

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Claims Validation & Audits 829236

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|----|--------|--------|-----------|
| Danielle Cook | DC | 93.00 | 86.11 | 8,008.23 |
| Justin Honse | JH | 170.00 | 6.60 | 1,122.00 |
| Sandra Peters | SP | 195.00 | 28.41 | 5,539.95 |
| Sondra Weikert | SW | 147.00 | 15.93 | 2,341.71 |
| Travis Duarte | TD | 93.00 | 116.54 | 10,838.22 |
| Total Fees: | | | | 27,850.11 |

Total Services 27,850.11

Total Expenses .00

Total This Matter 27,850.11

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Deficiency Claim Processing 829237

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|-------|----------|
| Danielle Cook | DC | 93.00 | 0.58 | 53.94 |
| Doreen McGinley | DM | 130.00 | 5.70 | 741.00 |
| Sandra Peters | SP | 195.00 | 1.32 | 257.40 |
| Sondra Weikert | SW | 147.00 | 10.96 | 1,611.12 |
| Total Fees: | | | | 2,663.46 |

Total Services 2,663.46

Total Expenses ----- .00

Total This Matter ----- 2,663.46

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Deficiency Notification

829238

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|--------------------|----|--------|-------|----------|
| Christy Gilman | CG | 195.00 | 0.20 | 39.00 |
| Cynthia Romero | CR | 180.00 | 1.20 | 216.00 |
| Danielle Cook | DC | 93.00 | 0.58 | 53.94 |
| Derrick Wersal | DW | 147.00 | 6.91 | 1,015.77 |
| Juan Carlos Quiroz | JQ | 180.00 | 1.90 | 342.00 |
| Julie Zitzmann | JZ | 130.00 | 5.18 | 673.40 |
| Justin Honse | JH | 170.00 | 2.30 | 391.00 |
| Lucretia Hassing | LH | 130.00 | 0.78 | 101.40 |
| Michelle Lara | ML | 130.00 | 1.61 | 209.30 |
| Sandra Peters | SP | 195.00 | 4.05 | 789.75 |
| Sondra Weikert | SW | 147.00 | 7.55 | 1,109.85 |
| Total Fees: | | | | 4,941.41 |

Total Services 4,941.41

Total Expenses .00

Total This Matter 4,941.41

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Mailroom & Data Capture Management 829239

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|--------------------|--------|-------|-------|--------|
| Mailroom Processor | 151144 | 55.00 | 1.60 | 88.00 |
| Jackie Jostock | JJ | 96.00 | 0.79 | 75.84 |
| Sara Kanzenbach | SK | 96.00 | 0.41 | 39.36 |
| Total Fees: | | | | 203.20 |

Total Services 203.20

Total Expenses .00

Total This Matter 203.20

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Call Center Training 829245

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|-----|-----------|-------|--------|
| CSR | 240 | 240 53.00 | 7.25 | 384.25 |
| Rebecca Hensel | | RH 96.00 | 1.48 | 142.08 |
| Total Fees: | | | | 526.33 |

Total Services 526.33

Total Expenses .00

Total This Matter 526.33

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Call Center Scripting 829246

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|----|--------|-------|----------|
| Sandra Peters | SP | 195.00 | 2.33 | 454.35 |
| Sondra Weikert | SW | 147.00 | 4.18 | 614.46 |
| Total Fees: | | | | 1,068.81 |

Total Services 1,068.81

Total Expenses .00

Total This Matter 1,068.81

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Call Center Support 829247

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|-------|----------|
| Danielle Cook | DC | 93.00 | 4.17 | 387.81 |
| Doreen McGinley | DM | 130.00 | 1.20 | 156.00 |
| Rebecca Hensel | RH | 96.00 | 1.06 | 101.76 |
| Robin Niemiec | RN | 215.00 | 1.50 | 322.50 |
| Sondra Weikert | SW | 147.00 | 0.38 | 55.86 |
| Travis Duarte | TD | 93.00 | 3.16 | 293.88 |
| Total Fees: | | | | 1,317.81 |

Total Services 1,317.81

Total Expenses ----- .00

Total This Matter ----- 1,317.81

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Re: LCD Indirect - Expenses

829290

For Professional Services Rendered:

Expense Detail:

| Reference | Date | Description | Amount |
|--------------------------------|----------|-------------------------------------|----------|
| ----- | ---- | ----- | ----- |
| Call Center/Telecommunications | | | |
| | 02/27/14 | Live Call Center Support; 114 Calls | 1,340.00 |
| | 02/28/14 | IVR 1184.6 Minutes | 497.53 |
| | 02/28/14 | Conference Calls 286.83 Minutes | 143.42 |
| | 02/28/14 | IVR System Charge | 275.00 |
| | 02/28/14 | Line Maintenance Charge Schedule | 150.00 |
| | 02/28/14 | Long Distance 1802.7 Minutes | 216.32 |
| | | Subtotal | 2,622.27 |
| Postage/Federal Express | | | |
| | 02/27/14 | Weekly Mail Pickup | 2.60 |
| | 02/28/14 | Metered Postage; 1 piece | 0.48 |
| | 02/28/14 | Metered Postage | 357.24 |
| | 02/28/14 | Postage; 776 pieces | 372.48 |
| | 02/28/14 | Postage; 410 pieces | 196.80 |
| | 02/28/14 | Postage; 687 pieces | 233.58 |
| | 02/28/14 | Metered Postage; 170 pieces | 81.60 |
| | | Subtotal | 1,244.78 |
| Shredding/Storage | | | |
| | 02/28/14 | Storage and/or Shredding 6 Boxes | 13.50 |
| | 02/28/14 | Storage and/or Shredding 5 Boxes | 11.25 |
| | | Subtotal | 24.75 |
| Photocopies/Faxing/Printing | | | |
| | 02/28/14 | Photocopies/Faxing/Printing | 104.60 |
| | | Subtotal | 104.60 |
| Printing | | | |
| | 02/28/14 | 1 Postcard Stock | 700.00 |

Inv# 148111
Date Mar 27, 2014
Client Number 8292

Subtotal 700.00

Address Traces:

| | | |
|----------|--------------------------------|-------|
| 02/28/14 | 20 Undeliverable Notice | 10.00 |
| 02/28/14 | 124 Undeliverable Notice | 62.00 |
| 02/28/14 | 4 Undeliverable Notice Forward | 2.00 |
| 02/28/14 | 3 Undeliverable Notice Forward | 1.50 |
| 02/28/14 | 16 Undeliverable Notice | 8.00 |
| 02/28/14 | 25 Undeliverable Notice | 12.50 |
| 02/28/14 | 5 Undeliverable Notice Forward | 2.50 |
| | Subtotal | 98.50 |

Website Hosting

| | | |
|----------|--------------------|--------|
| 02/27/14 | Web Monitor & Host | 300.00 |
| | Subtotal | 300.00 |

Total Expenses 5,094.90

Total This Matter 5,094.90



Invoice

625 MARQUETTE AVENUE, SUITE 880
 MINNEAPOLIS, MN 55402
 P 612.359.2000 | F 612.359.2050
 WWW.RUSTCONSULTING.COM
 FEDERAL ID #: 41-1813634

DATE: 04/21/14
 INVOICE #: 14-8190
 MATTER #: 8292

TO: Francis O. Scarpulla
 Zelle Hofmann Voelbel & Mason LLP
 44 Montgomery Street
 Suite 3400
 San Francisco, CA 94104
fscarpulla@zelle.com
jdc@coopkirk.com

| PROJECT |
|--|
| <i>LCD Indirect</i> |
| <i>March 2014 Claims Administration Services</i> |

| | |
|---|-----------|
| Project Database | \$ 676.30 |
| Project Management | 5,256.98 |
| Technical Consulting | 549.90 |
| Email Notification | 1,888.79 |
| Follow-Up Notice | 2,172.00 |
| Print & Mail | 323.89 |
| Supplemental Notice | 2,489.15 |
| Website - Dynamic | 485.00 |
| Website Modification | 435.00 |
| Electronic Claim Processing | 76.00 |
| Document Receipting | 369.05 |
| Claim Forms Submitted (382 @ \$0.15 each) | 57.30 |
| Scanning | 1,844.41 |
| Correspondence/ Admin Mail | 4,098.59 |
| Data Capture | 1,248.40 |
| Return Mail Processing | 205.80 |
| Claims Validation & Audits | 22,591.47 |
| Deficiency Claim Processing | 2,298.90 |
| Deficiency Notification | 8,551.44 |
| Mailroom & Data Capture Management | 50.60 |
| Call Center Scripting | 150.57 |
| Call Center Support | 798.28 |
| SUBTOTAL | 56,617.82 |

| | |
|---|----------|
| Expenses: Other Charges and Out-of-Pocket Costs | |
| Call Center/ Telecommunications | 3,062.29 |
| Postage/ Federal Express | 2,365.33 |
| Shredding/ Storage | 989.66 |
| Other/ Postcards | 1,419.50 |
| Photocopies/ Faxing/ Printing | 1,228.50 |
| Address Traces | 44.50 |
| Website Hosting | 300.00 |
| SUBTOTAL | 9,409.78 |

TOTAL INVOICE \$ 66,027.60

OUTSTANDING INVOICE(s) \$ 60,975.95

TOTAL DUE \$ 127,003.55

PAYMENT TERMS: NET DUE UPON RECEIPT

WIRE INFORMATION

ACCOUNT #: 8093434387
 ABA/ROUTING # WIRE or ACH: 111014325
 BANK: BANK OF TEXAS, DALLAS, TX 75225
 BANK CONTACT: MAYRA LANDEROS 214.987.8817
 REFERENCE: INVOICE NUMBER

RUST

PAYMENT MAILING ADDRESS:

P O BOX 142589
 DRAWER #9051
 Irving, TX 75014-2589



DATE: 04/21/14
INVOICE #: 14-8190
MATTER #: 8292

STATEMENT OF ACCOUNT

Current Invoice Period: March 2014 Claims Administration Services

Total Current Invoice \$ 66,027.60

OUTSTANDING INVOICES:

| Date | Invoice # | Amount | Payments | Balance |
|----------|-----------|-----------|----------|-----------|
| 03/27/14 | 148111 | 60,975.95 | | 60,975.95 |

PREVIOUS BALANCE DUE \$ 60,975.95

Total Amount Due \$ 127,003.55

WIRE INFORMATION

ACCOUNT #: 8093434387
ABA/ROUTING # WIRE or ACH: 111014325
BANK: BANK OF TEXAS, DALLAS, TX 75225
BANK CONTACT: MAYRA LANDEROS 214.987.8817
REFERENCE: INVOICE NUMBER

RUST

PAYMENT MAILING ADDRESS:

P O BOX 142589
DRAWER #9051
Irving, TX 75014-2589

PAYMENT TERMS: NET DUE UPON RECEIPT

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Zelle Hofmann Voelbel & Mason LLP
44 Montgomery Street
Suite 3400
San Francisco, CA 94104
fscarpulla@zelle.com
jdc@coopkirk.com

Re: LCD Indirect - Project Database 829202

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|-----|--------|-------|--------|
| Cynthia Romero | CR | 180.00 | 0.60 | 108.00 |
| Greg Brown | GSB | 147.00 | 0.20 | 29.40 |
| Rebecca Zoubek | RZ | 96.00 | 0.90 | 86.40 |
| Ron Swinehart | RS | 195.00 | 0.10 | 19.50 |
| Roso Suarez | RS | 190.00 | 1.00 | 190.00 |
| Sondra Weikert | SW | 147.00 | 1.00 | 147.00 |
| Tracey Rolle | TR | 96.00 | 1.00 | 96.00 |
| Total Fees: | | | | 676.30 |

Total Services 676.30

Total Expenses .00

Total This Matter 676.30

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Project Management 829206

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|------------------|----|--------|-------|----------|
| Justin Honse | JH | 170.00 | 8.60 | 1,462.00 |
| Robin Niemiec | RN | 215.00 | 6.10 | 1,311.50 |
| Roso Suarez | RS | 190.00 | 0.50 | 95.00 |
| Sandra Peters | SP | 195.00 | 5.00 | 975.00 |
| Sondra Weikert | SW | 147.00 | 6.40 | 940.80 |
| Sylvia Nettles | SN | 96.00 | 2.40 | 230.40 |
| Travis Duarte | TD | 93.00 | 2.21 | 205.53 |
| Virginia Ponzini | VP | 147.00 | 0.25 | 36.75 |
| Total Fees: | | | | 5,256.98 |

Total Services 5,256.98

Total Expenses .00

Total This Matter 5,256.98

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Technical Consulting 829207

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|-----|--------|-------|--------|
| Blair Boehm | BB | 170.00 | 0.10 | 17.00 |
| Greg Brown | GSB | 147.00 | 0.20 | 29.40 |
| Gregory Sartor | GWS | 190.00 | 0.40 | 76.00 |
| Hai Bui | HB | 147.00 | 0.60 | 88.20 |
| Jason Moberg | JM | 170.00 | 0.10 | 17.00 |
| Lee Anderson | LA | 147.00 | 1.70 | 249.90 |
| Michael Oanes | MO | 170.00 | 0.20 | 34.00 |
| Rebecca Zoubek | RZ | 96.00 | 0.40 | 38.40 |
| Total Fees: | | | | 549.90 |

Total Services 549.90

Total Expenses .00

Total This Matter 549.90

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Email Notification 829212

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|----|--------|-------|----------|
| Cynthia Romero | CR | 180.00 | 1.20 | 216.00 |
| Derrick Wersal | DW | 147.00 | 4.17 | 612.99 |
| Justin Honse | JH | 170.00 | 0.70 | 119.00 |
| Sondra Weikert | SW | 147.00 | 6.40 | 940.80 |
| Total Fees: | | | | 1,888.79 |

Total Services 1,888.79

Total Expenses .00

Total This Matter 1,888.79

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Follow-Up Notice 829213

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|-----|--------|-------|----------|
| Gregory Sartor | GWS | 190.00 | 0.20 | 38.00 |
| Jason Farb | JF | 180.00 | 2.10 | 378.00 |
| Lissa Studell | LB | 147.00 | 1.00 | 147.00 |
| Mark Seubert | MS | 180.00 | 3.40 | 612.00 |
| Roso Suarez | RS | 190.00 | 3.70 | 703.00 |
| Sondra Weikert | SW | 147.00 | 2.00 | 294.00 |
| Total Fees: | | | | 2,172.00 |

Total Services 2,172.00

Total Expenses .00

Total This Matter 2,172.00

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Print & Mail 829215

For Professional Services Rendered:

| TIMEKEEPER | | | RATE | HOURS | FEEES |
|------------------|-----|-----|--------|-------|--------|
| Administration | 294 | 294 | 63.00 | 0.23 | 14.49 |
| Lucretia Hassing | | LH | 130.00 | 2.38 | 309.40 |
| Total Fees: | | | | | 323.89 |

Total Services 323.89

Total Expenses .00

Total This Matter 323.89

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Supplemental Notice 829219

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|----|--------|-------|----------|
| Justin Honse | JH | 170.00 | 1.00 | 170.00 |
| Sandra Peters | SP | 195.00 | 3.45 | 672.75 |
| Sondra Weikert | SW | 147.00 | 11.20 | 1,646.40 |
| Total Fees: | | | | 2,489.15 |

Total Services 2,489.15

Total Expenses .00

Total This Matter 2,489.15

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Website - Dynamic 829222

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|--------------------|----|--------|-------|--------|
| Christopher Townes | CT | 200.00 | 2.00 | 400.00 |
| Jason Moberg | JM | 170.00 | 0.50 | 85.00 |
| Total Fees: | | | | 485.00 |

Total Services 485.00

Total Expenses .00

Total This Matter 485.00

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Website Modification 829223

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|----|--------|-------|--------|
| Hai Bui | HB | 147.00 | 0.30 | 44.10 |
| Sandra Peters | SP | 195.00 | 1.10 | 214.50 |
| Sondra Weikert | SW | 147.00 | 1.20 | 176.40 |
| Total Fees: | | | | 435.00 |

Total Services 435.00

Total Expenses .00

Total This Matter 435.00

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Electronic Claim Processing 829226

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------|-----|--------|-------|-------|
| Gregory Sartor | GWS | 190.00 | 0.40 | 76.00 |
| Total Fees: | | | | 76.00 |

Total Services 76.00

Total Expenses .00

Total This Matter 76.00

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Document Receipting 829230

For Professional Services Rendered:

| TIMEKEEPER | | | RATE | HOURS | FEEES |
|-------------|-----|-----|-------|-------|--------|
| Processor | 244 | 244 | 55.00 | 6.71 | 369.05 |
| Total Fees: | | | | | 369.05 |

Total Services 369.05

Total Expenses .00

Total This Matter 369.05

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Scanning 829231

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|----------------------|-----|--------|-------|----------|
| Scan Image Processor | 144 | 55.00 | 9.90 | 544.50 |
| Carol Osborne | CO | 147.00 | 0.38 | 55.86 |
| Daniel Hanson | DH | 170.00 | 1.75 | 297.50 |
| Jace Krause | JK | 96.00 | 5.30 | 508.80 |
| Kalene Jones | KLJ | 195.00 | 0.85 | 165.75 |
| Peter Hesse | PH | 215.00 | 1.00 | 215.00 |
| Roso Suarez | RS | 190.00 | 0.30 | 57.00 |
| Total Fees: | | | | 1,844.41 |

Total Services 1,844.41

Total Expenses .00

Total This Matter 1,844.41

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Correspondence/Admin Mail 829232

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|-------|----------|
| Danielle Cook | DC | 93.00 | 2.30 | 213.90 |
| Deborah Rubin | DR | 147.00 | 4.80 | 705.60 |
| Doreen McGinley | DM | 130.00 | 6.20 | 806.00 |
| Sandra Peters | SP | 195.00 | 0.75 | 146.25 |
| Sondra Weikert | SW | 147.00 | 0.80 | 117.60 |
| Taryn Diddle | TD | 93.00 | 2.08 | 193.44 |
| Travis Duarte | TD | 93.00 | 20.60 | 1,915.80 |
| Total Fees: | | | | 4,098.59 |

Total Services 4,098.59

Total Expenses .00

Total This Matter 4,098.59

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Data Capture 829234

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|------------------------|-----|--------|-------|----------|
| Data Capture Processor | 144 | 55.00 | 2.41 | 132.55 |
| Danielle Cook | DC | 93.00 | 5.30 | 492.90 |
| Doreen McGinley | DM | 130.00 | 3.90 | 507.00 |
| Kalene Jones | KLJ | 195.00 | 0.25 | 48.75 |
| Rebecca Zoubek | RZ | 96.00 | 0.70 | 67.20 |
| Total Fees: | | | | 1,248.40 |

Total Services 1,248.40

Total Expenses ----- .00

Total This Matter ----- 1,248.40

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Return Mail Processing 829235

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-------------|----|--------|-------|--------|
| Bjorn Bergh | BB | 147.00 | 1.40 | 205.80 |
| Total Fees: | | | | 205.80 |

Total Services 205.80

Total Expenses .00

Total This Matter 205.80

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Claims Validation & Audits 829236

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|--------|-----------|
| Danielle Cook | DC | 93.00 | 64.70 | 6,017.10 |
| Deborah Rubin | DR | 147.00 | 1.10 | 161.70 |
| Doreen McGinley | DM | 130.00 | 0.50 | 65.00 |
| Justin Honse | JH | 170.00 | 1.10 | 187.00 |
| Sandra Peters | SP | 195.00 | 28.15 | 5,489.25 |
| Sondra Weikert | SW | 147.00 | 6.90 | 1,014.30 |
| Travis Duarte | TD | 93.00 | 103.84 | 9,657.12 |
| Total Fees: | | | | 22,591.47 |

Total Services 22,591.47

Total Expenses .00

Total This Matter 22,591.47

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Deficiency Claim Processing 829237

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|-------|----------|
| Danielle Cook | DC | 93.00 | 0.20 | 18.60 |
| Doreen McGinley | DM | 130.00 | 14.70 | 1,911.00 |
| Joel Cooper | JC | 180.00 | 0.50 | 90.00 |
| Sondra Weikert | SW | 147.00 | 1.90 | 279.30 |
| Total Fees: | | | | 2,298.90 |

Total Services 2,298.90

Total Expenses ----- .00

Total This Matter ----- 2,298.90

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Deficiency Notification

829238

For Professional Services Rendered:

| TIMEKEEPER | | | RATE | HOURS | FEEES |
|-------------------|-----|-----|--------|-------|----------|
| Processor | 244 | 244 | 55.00 | 3.37 | 185.35 |
| Danielle Cook | | DC | 93.00 | 1.80 | 167.40 |
| Derrick Wersal | | DW | 147.00 | 2.27 | 333.69 |
| Elizabeth Sammons | | ES | 130.00 | 1.08 | 140.40 |
| Gregory Sartor | | GWS | 190.00 | 0.60 | 114.00 |
| Joel Cooper | | JC | 180.00 | 1.60 | 288.00 |
| Julie Zitzmann | | JZ | 130.00 | 7.28 | 946.40 |
| Justin Honse | | JH | 170.00 | 3.00 | 510.00 |
| Lucretia Hassing | | LH | 130.00 | 2.88 | 374.40 |
| Sandra Peters | | SP | 195.00 | 2.40 | 468.00 |
| Sondra Weikert | | SW | 147.00 | 19.70 | 2,895.90 |
| Swarna Kotha | | SK | 170.00 | 1.30 | 221.00 |
| Thomas Bauer | | TB | 130.00 | 6.52 | 847.60 |
| Thomas Cooper | | TC | 180.00 | 1.70 | 306.00 |
| Travis Duarte | | TD | 93.00 | 8.10 | 753.30 |
| Total Fees: | | | | | 8,551.44 |
| Total Services | | | | | 8,551.44 |
| Total Expenses | | | | | .00 |
| Total This Matter | | | | | 8,551.44 |

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Mailroom & Data Capture Management 829239

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|--------------------|--------|-------|-------|-------|
| Mailroom Processor | 151144 | 55.00 | 0.92 | 50.60 |
| Total Fees: | | | | 50.60 |

Total Services 50.60

Total Expenses .00

Total This Matter 50.60

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Call Center Scripting 829246

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|------------------|-----|--------|-------|--------|
| Rebecca Hensel | RH | 96.00 | 0.42 | 40.32 |
| Sandra Feriancek | SJF | 147.00 | 0.75 | 110.25 |
| Total Fees: | | | | 150.57 |

Total Services 150.57

Total Expenses ----- .00

Total This Matter ----- 150.57

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Call Center Support 829247

For Professional Services Rendered:

| TIMEKEEPER | | RATE | HOURS | FEEES |
|-----------------|----|--------|-------|--------|
| Danielle Cook | DC | 93.00 | 1.60 | 148.80 |
| Doreen McGinley | DM | 130.00 | 0.10 | 13.00 |
| Rebecca Hensel | RH | 96.00 | 0.31 | 29.76 |
| Sondra Weikert | SW | 147.00 | 2.90 | 426.30 |
| Travis Duarte | TD | 93.00 | 1.94 | 180.42 |
| Total Fees: | | | | 798.28 |

Total Services 798.28

Total Expenses ----- .00

Total This Matter ----- 798.28

Inv# 148190
Date Apr 21, 2014
Client Number 8292

Re: LCD Indirect - Expenses 829290
For Professional Services Rendered:

Expense Detail:

| Reference | Date | Description | Amount |
|--------------------------------|----------|-------------------------------------|----------|
| ----- | ---- | ----- | ----- |
| Call Center/Telecommunications | | | |
| | 03/28/14 | Live Call Center Support; 132 Calls | 1,585.00 |
| | 03/31/14 | Long Distance 23.2 Canadian Minutes | 23.20 |
| | 03/31/14 | Long Distance 2078.8 Minutes | 249.46 |
| | 03/31/14 | Line Maintenance Charge Schedule | 150.00 |
| | 03/31/14 | IVR System Charge | 275.00 |
| | 03/31/14 | IVR 1841.83 Minutes | 773.57 |
| | 03/31/14 | Conference Calls 12.12 Minutes | 6.06 |
| | | Subtotal | 3,062.29 |
| Postage/Federal Express | | | |
| | 03/31/14 | Weekly Mail Pickup | 5.05 |
| | 03/31/14 | Metered Postage; 2907 pieces | 1,395.36 |
| | 03/31/14 | Postage; 2838 pieces | 964.92 |
| | | Subtotal | 2,365.33 |
| Shredding/Storage | | | |
| | 03/31/14 | Storage and/or Shredding 6 Boxes | 13.50 |
| | 03/31/14 | Data Storage March 2014 | 859.16 |
| | 03/31/14 | Storage and/or Shredding 44 Boxes | 99.00 |
| | 03/31/14 | Storage and/or Shredding 8 Boxes | 18.00 |
| | | Subtotal | 989.66 |
| Other | | | |
| | 03/31/14 | 4x6 Postcards; 2839 | 1,419.50 |
| | | Subtotal | 1,419.50 |
| Photocopies/Faxing/Printing | | | |
| | 03/31/14 | Photocopies/Faxing/Printing ;6135 | 1,228.50 |
| | | Subtotal | 1,228.50 |

Inv# 148190
Date Apr 21, 2014
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Address Traces:

| | | |
|----------|---------------------------------|-------|
| 03/31/14 | 10 Undeliverable Notice Forward | 5.00 |
| 03/31/14 | 79 Undeliverable Notice | 39.50 |
| | Subtotal | 44.50 |

Website Hosting

| | | |
|----------|--------------------|--------|
| 03/28/14 | Web Monitor & Host | 300.00 |
| | Subtotal | 300.00 |

Total Expenses 9,409.78

Total This Matter 9,409.78
