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9 *Attorneys for Plaintiff*  
 10 **MASTEROBJECTS, INC.**

11 UNITED STATES DISTRICT COURT  
 12 FOR THE NORTHERN DISTRICT OF CALIFORNIA  
 13 SAN FRANCISCO DIVISION

14  
 15 MASTEROBJECTS, INC.,  
 16  
 Plaintiff,  
 17  
 v.  
 18  
 MICROSOFT CORP.,  
 19  
 Defendant.  
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Case No. CV 11-2402 EMC

**ORIGINAL COMPLAINT AND  
 DEMAND FOR JURY TRIAL**

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1 Plaintiff MasterObjects, Inc. (“MasterObjects” or “Plaintiff”) hereby files its  
2 complaint against defendant Microsoft Corporation (“Microsoft” or “Defendant”), for patent  
3 infringement. For its complaint, Plaintiff alleges, on personal knowledge as to its own acts  
4 and on information and belief as to all other matters, as follows:

5 **PARTIES**

6 1. MasterObjects is a corporation organized under the laws of the State of  
7 Delaware, with its principal place of business in San Francisco, California, prior to January 1,  
8 2010, and now Maarsse, Netherlands.

9 2. Microsoft is a corporation organized under the laws of the State of Delaware,  
10 with its principal place of business in Redmond, Washington.

11 **JURISDICTION AND VENUE**

12 3. This complaint asserts a cause of action for patent infringement under the  
13 Patent Act, 35 U.S.C. § 271. This Court has subject matter jurisdiction over this matter by  
14 virtue of 28 U.S.C. § 1338(a). Venue is proper in this Court by virtue of 28 U.S.C. § 1391(b)  
15 and (c) and 28 U.S.C. § 1400(b), in that Microsoft may be found in this district, has  
16 committed acts of infringement in this district, and a substantial part of the events giving rise  
17 to the claim occurred in this district.

18 4. This Court has personal jurisdiction over Microsoft because Microsoft has a  
19 place of business in, and provides infringing products and services in, the Northern District  
20 of California.

21 **INTRADISTRICT ASSIGNMENT**

22 5. Pursuant to Civil LR 3-2(c), this case should be subject to district-wide  
23 assignment because it is an Intellectual Property Action.

1 **I. STATEMENT OF FACTS.**

2 **A. The Plaintiff MasterObjects and its Instant Search Technology.**

3 6. From the earliest days of Internet search, the search process has been  
4 hampered by what is known as the “request-response loop.” The user would type a query  
5 into a static input field, click a “submit” or “search” button, wait for the query to be sent to a  
6 remote database, wait for the result set to be returned to the server, wait for the server to  
7 build an HTML page, wait for the page to load into the browser, and then wait for the client  
8 window to be redrawn so that the result set could be viewed.  
9

10 7. Inherent in the “request-response loop” is the pragmatic reality that, if the  
11 result set did not match user expectations, the entire process had to be repeated, recursively,  
12 until the results satisfied the user.

13 8. In 2000, Mark Smit, the founder of Plaintiff MasterObjects, invented a novel  
14 approach to search, an approach that solved the “request-response loop” problem. Smit  
15 envisioned a system where a dynamic and intelligent search field would immediately begin  
16 submitting a search query as soon as the user began typing characters into the query field.  
17 Using asynchronous communications technology, as the user typed more characters, the  
18 results in the drop-down box would change dynamically, becoming increasingly relevant as  
19 the string of characters lengthened. In essence, search would become effective and granular  
20 at the *character* level, not the block request *submit* level. More, this would happen real-time,  
21 as the user typed in characters, and not be dependent on hitting a “search” or “submit  
22 button.”  
23

24 9. MasterObjects filed its first patent application in August 2001, “System and  
25 Method for Asynchronous Client Server Session Communication.”  
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1           10.     MasterObjects filed its second patent application in 2004, as a continuation-  
2 in-part of the 2001 filing. This second application, titled “System and Method for Utilizing  
3 Asynchronous Client Server Communications Objects,” issued as U.S. Patent No. 7,752,326  
4 in July 2010 (“’326” or “instant search”).

5           11.     The ’326 Abstract summarizes the invention as follows:

6                   A session-based client-server asynchronous information  
7 search and retrieval system for sending character-by-  
8 character or multi-character strings of data to an intelligent  
9 server, that can be configured to immediately analyze the  
10 lengthening string and return to the client increasingly  
11 appropriate search information. Embodiments include  
12 integration within an Internet, web or other online  
13 environment, including applications for use in interactive  
14 database searching, data entry, online searching, online  
purchasing, music purchasing, people-searching, and other  
applications. In some implementations the system may be  
used to provide dynamically focused suggestions, auto-  
completed text, or other input-related assistance, to the  
user.

15           12.     MasterObjects makes and sells products that practice the ’326 patent, and  
16 MasterObjects has been selling these products from approximately 2004 forward.  
17 MasterObjects remains a going concern today, selling products that practice its patented  
18 technology.

19           13.     By May 2008, Microsoft had been notified in writing of the MasterObjects  
20 technology, and its pursuit of patent protection for its inventions. Since that time,  
21 Microsoft’s continuing manufacture, use and sale of the infringing products and services  
22 identified below has been in deliberate disregard of a known risk that MasterObjects had a  
23 protective patent covering those technologies.  
24

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1           **B. The Infringing Microsoft Products.**

2           14. Microsoft products and services infringe the claims of MasterObjects' '326  
3 patent, as set out below.

4           **Microsoft Bing**

5           15. Bing, formerly known as Live Search, Windows Live Search, and MSN  
6 Search, is Microsoft's flagship Internet search engine, available at www.bing.com. Visitors  
7 to the site are presented with a large field for entry of text corresponding to a desired search  
8 term. Microsoft Bing technology drives other search engine sites as well, including  
9 Yahoo.com.  
10

11           16. On information and belief, Microsoft enhanced the Internet search capabilities  
12 of its search engine offering in 2006, with the introduction of Suggestions, a feature that  
13 suggests to the user possible search queries as the user types. Prior to the implementation of  
14 this feature, users of the Microsoft search engine were required to formulate their own search  
15 query, type it in, click a "search" button, and wait for the search results to be delivered as a  
16 series of web pages, and then, if the search results were not what was desired, refine the  
17 search query and repeat the process again.  
18

19           17. Using the Suggestions feature, as a visitor to Microsoft's search site begins  
20 typing individual characters in the search field, Microsoft's enhanced search system  
21 anticipates the user's query, and asynchronously suggests complete queries that match or  
22 enhance the partial query being typed by retrieving from Microsoft's servers a set of  
23 suggested queries. As the user types additional characters in the search box, the client  
24 asynchronously communicates with the server, and the server returns a more focused and/or  
25 predictive set of potentially matching queries to the user. This process continues as the user  
26 continues to type characters, until a query is selected and search results are retrieved.  
27  
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1 18. These enhancements provide numerous benefits to Microsoft and its  
2 customers, including speeding the search process, lessening user typing, catching mistakes  
3 mid-query, and otherwise increasing user efficiency.

4 19. Beginning at least in March 2011, Microsoft has been providing previews of a  
5 new version of Bing for HTML5-compatible browsers. Unlike previous versions of  
6 Microsoft's search engine offering, this new version of Bing not only provides suggested  
7 search queries as a user types, but also provides "instant" search results: using asynchronous  
8 communication technology, search results are sent to the user as the user types, character-by-  
9 character. Search results are changed based on the additional characters inputted by the user,  
10 that is, as the query character string lengthens.

11  
12 **Internet Explorer, Windows Phone, Browser Toolbars, and Mobile Applications**

13 20. Microsoft has now extended its enhanced search capabilities beyond the  
14 Bing.com website, via its Internet Explorer browser, its Windows Phone mobile phone  
15 software, browser toolbars for other browsers, and mobile Bing applications for the iOS and  
16 Android software platforms. Each of these software applications provides a more focused  
17 and/or predictive set of potentially matching queries to the user as the user types, utilizing  
18 asynchronous communication technology to retrieve these queries from a server location.

19  
20 **COUNT I**

21 **PATENT INFRINGEMENT**  
22 **(The Instant Search Patent)**

23 21. On July 6, 2010, United States Patent No. 7,752,326 entitled "System and  
24 Method For Utilizing Asynchronous Client Server Communications Objects" was duly  
25 and legally issued. A true and correct copy of the '326 patent is attached as Exhibit A.

26 22. Mark Smit is the inventor of the '326 instant search patent. The '326  
27  
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1 patent has been assigned to Plaintiff. Plaintiff MasterObjects is the sole legal and rightful  
2 owner of the instant search patent.

3 23. Microsoft makes, uses, and sells products that infringe the instant search  
4 patent, as alleged above in paragraphs 14 through 20 and incorporated here by reference.  
5 This conduct constitutes infringement under 35 U.S.C. § 271(a).

6 24. In addition, Microsoft has infringed and is still infringing the instant search  
7 patent in this country through, *inter alia*, its active inducement of others to make, use, and/or  
8 sell the systems, products and methods claimed in one or more claims of the patents.

9 Microsoft supplies infringing products and technology to others, including Yahoo.

10 Microsoft's customers directly infringe the instant search patent, and were induced to do so  
11 by Microsoft. Microsoft knows of the instant search patent and its contents, and has  
12 deliberately disregarded a known risk that MasterObjects had obtained an instant search  
13 patent. Microsoft actively and knowingly encouraged, aided and abetted its customers to  
14 directly infringe the instant search patent. Microsoft offered its infringing products for sale  
15 or distribution with the intent of promoting their use to infringe. Microsoft intentionally  
16 encouraged its customers to infringe the instant search patent by advertising its products for  
17 infringing uses, and instructing its customers how to use the products to engage in  
18 infringement. Microsoft had specific intent to encourage customers to infringe the instant  
19 search patent, knew of or deliberately disregarded a known risk that MasterObjects had  
20 obtained an instant search patent, and knew or should have known that its actions would  
21 encourage customers to actually infringe the instant search patent. This conduct constitutes  
22 infringement under 35 U.S.C. § 271(b).

23 25. In addition, Microsoft has infringed and is still infringing the instant search  
24 patent in this country through, *inter alia*, providing and selling goods and services including  
25

1 the infringing products and services designed for use in practicing one or more claims of the  
2 instant search patent, where the goods and services constitute a material part of the invention  
3 and are not staple articles of commerce, and which have no use other than infringing one or  
4 more claims of the instant search patent. Microsoft's customers commit the entire act of  
5 direct infringement. Microsoft has committed these acts with knowledge that the goods and  
6 services it provides are specially made for use in a manner that directly infringes the instant  
7 search patent. This conduct constitutes infringement under 35 U.S.C. § 271(c).  
8

9 26. As a result of the infringement by Microsoft, Plaintiff has been damaged, and  
10 will continue to be damaged, until this Defendant is enjoined from further acts of  
11 infringement.

12 27. Microsoft will continue to infringe unless enjoined by this Court. Plaintiff  
13 faces real, substantial and irreparable damage and injury of a continuing nature from  
14 infringement for which Plaintiff has no adequate remedy at law.  
15

#### 16 **PRAYER FOR RELIEF**

17 WHEREFORE, Plaintiff prays for entry of judgment:

- 18 A. that the Patents-in-Suit are valid and enforceable;
- 19 B. that Defendant has infringed one or more claims of the Patents-in-Suit;
- 20 C. that Defendant account for and pay to Plaintiff all damages caused by the  
21 infringement of the Patents-in-Suit, which by statute can be no less than a reasonable royalty;  
22
- 23 D. that this Court issue a preliminary and final injunction enjoining Microsoft, its  
24 officers, agents, servants, employees and attorneys, and any other person in active concert or  
25 participation with them, from continuing the acts herein complained of, and more  
26 particularly, that Microsoft and such other persons be permanently enjoined and restrained  
27 from further infringing the instant search patent;  
28



1 E. that Plaintiff be granted pre-judgment and post-judgment interest on the  
2 damages caused to them by reason of Defendant's infringement of the Patents-in-Suit;

3 F. that this Court require Defendant to file with this Court, within thirty (30)  
4 days after entry of final judgment, a written statement under oath setting forth in detail the  
5 manner in which Defendant has complied with the injunction;

6 G. that this be adjudged an exceptional case and the Plaintiff be awarded its  
7 attorney's fees in this action pursuant to 35 U.S.C. § 285;

8 H. that this Court award Plaintiff its costs and disbursements in this civil  
9 action, including reasonable attorney's fees; and  
10

11 I. that Plaintiff be granted such other and further relief as the Court may  
12 deem just and proper under the current circumstances.

13 Dated: May 17, 2011

Respectfully submitted,

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15  
16 /s/ Spencer Hosie

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24 *Attorneys for Plaintiff*

*MASTEROBJECTS, INC.*

**DEMAND FOR JURY TRIAL**

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Plaintiff, by its undersigned attorneys, demands a trial by jury on all issues so triable.

Dated: May 17, 2011

Respectfully submitted,

/s/ Spencer Hosie  
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