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 12 **UNITED STATES DISTRICT COURT**  
 13 **NORTHERN DISTRICT OF CALIFORNIA**  
 14 **SAN JOSE DIVISION**

15 HEATHER NEWTON, individually and) behalf  
 of others similarly situated,  
 16  
 PLAINTIFF,  
 17 v.  
 18 AMERICAN DEBT SERVICES, INC., a  
 California corporation; QUALITY SUPPORT  
 19 SERVICES, LLC, a California limited liability  
 company; GLOBAL CLIENT SOLUTIONS,  
 20 LLC; ROCKY MOUNTAIN BANK AND  
 TRUST; and DOES 1-100,  
 21  
 DEFENDANTS.  
 22

Case No. 3:11-cv-03228-EMC  
 HONOREABLE: Edward M.Chen  
 CLASS ACTION  
 [PROPOSED] STIPULATED PROTECTIVE  
 ORDER FOR STANDARD LITIGATION  
 Date Action Filed: May 27, 2011

23  
 24 **I. PURPOSES AND LIMITATIONS**

25 Disclosure and discovery activity in this action are likely to involve production of  
 26 confidential, proprietary, or private information for which special protection from public disclosure  
 27 and from use for any purpose other than prosecuting this litigation may be warranted. Accordingly, the  
 28

1 parties hereby stipulate to and petition the court to enter the following Stipulated Protective Order.  
2 The parties acknowledge that this Order does not confer blanket protections on all disclosures or  
3 responses to discovery and that the protection it affords from public disclosure and use extends only to  
4 the limited information or items that are entitled to confidential treatment under the applicable legal  
5 principles. The parties further acknowledge, as set forth in Section 12.3, below, that this Stipulated  
6 Protective Order does not entitle them to file confidential information under seal; Civil Local Rule 79-  
7 5 and General Order 62 set forth the procedures that must be followed and the standards that will be  
8 applied when a party seeks permission from the court to file material under seal.

9           2.     DEFINITIONS

10                   2.1     Challenging Party: a Party or Non-Party that challenges the designation of  
11 information or items under this Order.

12                   2.2     "CONFIDENTIAL" Information or Items: information (regardless of how it is  
13 generated, stored or maintained) or tangible things that qualify for protection under Federal Rule of  
14 Civil Procedure 26(c).

15                   2.3     Counsel (without qualifier): Outside Counsel of Record and House Counsel (as  
16 well as their support staff).

17                   2.4     Designating Party: a Party or Non-Party that designates information or items  
18 that it produces in disclosures or in responses to discovery as "CONFIDENTIAL."

19                   2.5     Disclosure or Discovery Material: all items or information, regardless of the  
20 medium or manner in which it is generated, stored, or maintained (including, among other things,  
21 testimony, transcripts, and tangible things), that are produced or generated in disclosures or responses  
22 to discovery in this matter.

23                   2.6     Expert: a person with specialized knowledge or experience in a matter pertinent  
24 to the litigation who has been retained by a Party or its counsel to serve as an expert witness or as a  
25 consultant in this action.

26                   2.7     House Counsel: attorneys who are employees of a party to this action. House  
27 Counsel does not include Outside Counsel of Record or any other outside counsel.

28

1           2.8    Non-Party: any natural person, partnership, corporation, association, or other  
2 legal entity not named as a Party to this action.

3           2.9    Outside Counsel of Record: attorneys who are not employees of a party to this  
4 action but are retained to represent or advise a party to this action and have appeared in this action on  
5 behalf of that party or are affiliated with a law firm which has appeared on behalf of that party.

6           2.10   Party: any party to this action, including all of its officers, directors, employees,  
7 consultants, retained experts, and Outside Counsel of Record (and their support staffs).

8           2.11   Producing Party: a Party or Non-Party that produces Disclosure or Discovery  
9 Material in this action.

10          2.12   Professional Vendors: persons or entities that provide litigation support services  
11 (e.g., photocopying, videotaping, translating, preparing exhibits or demonstrations, and organizing,  
12 storing, or retrieving data in any form or medium) and their employees and subcontractors.

13          2.13   Protected Material: any Disclosure or Discovery Material that is designated as  
14 "CONFIDENTIAL."

15          2.14   Receiving Party: a Party that receives Disclosure or Discovery Material from a  
16 Producing Party.

17          3.    SCOPE

18                The protections conferred by this Stipulation and Order cover not only Protected  
19 Material (as defined above), but also (1) any information copied or extracted from Protected Material;  
20 (2) all copies, excerpts, summaries, or compilations of Protected Material; and (3) any testimony,  
21 conversations, or presentations by Parties or their Counsel that might reveal Protected Material.  
22 However, the protections conferred by this Stipulation and Order do not cover the following  
23 information: (a) any information that is in the public domain at the time of disclosure to a Receiving  
24 Party or becomes part of the public domain after its disclosure to a Receiving Party as a result of  
25 publication not involving a violation of this Order, including becoming part of the public record  
26 through trial or otherwise; and (b) any information known to the Receiving Party prior to the  
27 disclosure or obtained by the Receiving Party after the disclosure from a source who obtained the  
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1 information lawfully and under no obligation of confidentiality to the Designating Party. Any use of  
2 Protected Material at trial shall be governed by a separate agreement or order.

3 4. DURATION

4 Even after final disposition of this litigation, the confidentiality obligations imposed by  
5 this Order shall remain in effect until a Designating Party agrees otherwise in writing or a court order  
6 otherwise directs. Final disposition shall be deemed to be the later of (1) dismissal of all claims and  
7 defenses in this action, with or without prejudice; and (2) final judgment herein after the completion  
8 and exhaustion of all appeals, rehearings, remands, trials, or reviews of this action, including the time  
9 limits for filing any motions or applications for extension of time pursuant to applicable law.

10 5. DESIGNATING PROTECTED MATERIAL

11 5.1 Exercise of Restraint and Care in Designating Material for Protection. Each  
12 Party or Non-Party that designates information or items for protection under this Order must take care  
13 to limit any such designation to specific material that qualifies under the appropriate standards. The  
14 Designating Party must designate for protection only those parts of material, documents, items, or oral  
15 or written communications that qualify - so that other portions of the material, documents, items, or  
16 communications for which protection is not warranted are not swept unjustifiably within the ambit of  
17 this Order.

18 Mass, indiscriminate, or routinized designations are prohibited. Designations that are  
19 shown to be clearly unjustified or that have been made for an improper purpose (e.g., to unnecessarily  
20 encumber or retard the case development process or to impose unnecessary expenses and burdens on  
21 other parties) expose the Designating Party to sanctions.

22 If it comes to a Designating Party's attention that information or items that it  
23 designated for protection do not qualify for protection, that Designating Party must promptly notify all  
24 other Parties that it is withdrawing the mistaken designation.

25 5.2 Manner and Timing of Designations. Except as otherwise provided in this  
26 Order (see, e.g., second paragraph of section 5.2(a) below), or as otherwise stipulated or ordered,  
27 Disclosure or Discovery Material that qualifies for protection under this Order must be clearly so  
28 designated before the material is disclosed or produced.

1 Designation in conformity with this Order requires:

2 (a) for information in documentary form (e.g., paper or electronic documents, but  
3 excluding transcripts of depositions or other pretrial or trial proceedings), that the Producing Party  
4 affix the legend "CONFIDENTIAL" to each page that contains protected material. If only a portion or  
5 portions of the material on a page qualifies for protection, the Producing Party also must clearly  
6 identify the protected portions) (e.g., by making appropriate markings in the margins).

7 A Party or Non-Party that makes original documents or materials available for  
8 inspection need not designate them for protection until after the inspecting Party has indicated which  
9 material it would like copied and produced. During the inspection and before the designation, all of  
10 the material made available for inspection shall be deemed "CONFIDENTIAL." After the inspecting  
11 Party has identified the documents it wants copied and produced, the Producing Party must determine  
12 which documents, or portions thereof, qualify for protection under this Order. Then, before producing  
13 the specified documents, the Producing Party must affix the "CONFIDENTIAL" legend to each page  
14 that contains Protected Material. If only a portion or portions of the material on a page qualifies for  
15 protection, the Producing Party also must clearly identify the protected portions) (e.g., by making  
16 appropriate markings in the margins).

17 (b) for testimony given in deposition or in other pretrial or trial proceedings, that the  
18 Designating Party identify on the record, before the close of the deposition, hearing, or other  
19 proceeding, all protected testimony.

20 (c) for information produced in some form other than documentary and for any other  
21 tangible items, that the Producing Party affix in a prominent place on the exterior of the container or  
22 containers in which the information or item is stored the legend "CONFIDENTIAL." If only a portion  
23 or portions of the information or item warrant protection, the Producing Party, to the extent  
24 practicable, shall identify the protected portions).

25 5.3 Inadvertent Failures to Designate. If corrected within thirty (30) days of  
26 production, an inadvertent failure to designate qualified information or items does not, standing alone,  
27 waive the Designating Party's right to secure protection under this Order for such material. Upon  
28

1 timely correction of a designation, the Receiving Party must make reasonable efforts to assure that the  
2 material is treated in accordance with the provisions of this Order.

3 6. CHALLENGING CONFIDENTIALITY DESIGNATIONS

4 6.1 Timing of Challenges. Any Party or Non-Party may challenge a designation of  
5 confidentiality at any time. Unless a prompt challenge to a Designating Party's confidentiality  
6 designation is necessary to avoid foreseeable, substantial unfairness, unnecessary economic burdens,  
7 or a significant disruption or delay of the litigation, a Party does not waive its right to challenge a  
8 confidentiality designation by electing not to mount a challenge promptly after the original  
9 designation is disclosed.

10 6.2 Meet and Confer. The Challenging Party shall initiate the dispute resolution  
11 process by providing written notice of each designation it is challenging and describing the basis for  
12 each challenge. To avoid ambiguity as to whether a challenge has been made, the written notice must  
13 recite that the challenge to confidentiality is being made in accordance with this specific paragraph of  
14 the Protective Order. The parties shall attempt to resolve each challenge in good faith and must begin  
15 the process by conferring directly (in voice to voice dialogue; other forms of communication are not  
16 sufficient) within 14 days of the date of service of notice. In conferring, the Challenging Party must  
17 explain the basis for its belief that the confidentiality designation was not proper and must give the  
18 Designating Party an opportunity to review the designated material, to reconsider the circumstances,  
19 and, if no change in designation is offered, to explain the basis for the chosen designation. A  
20 Challenging Party may proceed to the next stage of the challenge process only if it has engaged in this  
21 meet and confer process first or establishes that the Designating Party is unwilling to participate in the  
22 meet and confer process in a timely manner.

23 6.3 Judicial Intervention. If the Parties cannot resolve a challenge without court  
24 intervention, the Designating Party shall file and serve a motion to retain confidentiality under Civil  
25 Local Rule 7 (and in compliance with Civil Local Rule 79-5 and General Order 62, if applicable)  
26 within 21 days of the initial notice of challenge or within 14 days of the parties agreeing that the meet  
27 and confer process will not resolve their dispute, whichever is earlier. Each such motion must be  
28 accompanied by a competent declaration affirming that the movant has complied with the meet and

1 confer requirements imposed in the preceding paragraph. Failure by the Designating Party to make  
2 such a motion including the required declaration within 21 days (or 14 days, if applicable) shall  
3 automatically waive the confidentiality designation for each challenged designation. In addition, the  
4 Challenging Party may file a motion challenging a confidentiality designation at any time if there is  
5 good cause for doing so, including a challenge to the designation of a deposition transcript or any  
6 portions thereof. Any motion brought pursuant to this provision must be accompanied by a competent  
7 declaration affirming that the movant has complied with the meet and confer requirements imposed by  
8 the preceding paragraph.

9           The burden of persuasion in any such challenge proceeding shall be on the Designating  
10 Party. Frivolous challenges, and those made for an improper purpose (e.g., to harass or impose  
11 unnecessary expenses and burdens on other parties) may expose the Challenging Party to sanctions.  
12 Unless the Designating Party has waived the confidentiality designation by failing to file a motion to  
13 retain confidentiality as described above, all parties shall continue to afford the material in question  
14 the level of protection to which it is entitled under the Producing Party's designation until the court  
15 rules on the challenge.

16           7.     ACCESS TO AND USE OF PROTECTED MATERIAL

17           7.1     Basic Principles. A Receiving Party may use Protected Material that is  
18 disclosed or produced by another Party or by a Non-Party in connection with this case only for  
19 prosecuting, defending, or attempting to settle this litigation. Indeed, a Receiving Party shall not  
20 use Protected Materials for any other or future litigation. Such Protected Material may be  
21 disclosed only to the categories of persons and under the conditions described in this Order. When the  
22 litigation has been terminated, a Receiving Party must comply with the provisions of section 13 below  
23 (FINAL DISPOSITION).

24           Protected Material must be stored and maintained by a Receiving Party at a location  
25 and in a secure manner that ensures that access is limited to the persons authorized under this Order.

26           7.2     Disclosure of "CONFIDENTIAL" Information or Items. Unless otherwise  
27 ordered by the court or permitted in writing by the Designating Party, a Receiving Party shall not  
28 disclose any information or item designated "CONFIDENTIAL" to anyone outside of this litigation

1 and to anyone other than the following who have signed the "Acknowledgment and Agreement to Be  
2 Bound" that is attached hereto as Exhibit A:

3 (a) the Receiving Party's Outside Counsel of Record in this action, as well as  
4 employees of said Outside Counsel of Record to whom it is reasonably necessary to disclose the  
5 information for this litigation and who have signed the "Acknowledgment and Agreement to Be  
6 Bound" that is attached hereto as Exhibit A;

7 (b) the officers, directors, and employees (including House Counsel) of the Receiving  
8 Party to whom disclosure is reasonably necessary for this litigation and who have signed the  
9 "Acknowledgment and Agreement to Be Bound" (Exhibit A);

10 (c) Experts (as defined in this Order) of the Receiving Party to whom disclosure is  
11 reasonably necessary for this litigation and who have signed the "Acknowledgment and Agreement to  
12 Be Bound" (Exhibit A);

13 (d) the court and its personnel;

14 (e) court reporters and their staff, professional jury or trial consultants, mock jurors,  
15 and Professional Vendors to whom disclosure is reasonably necessary for this litigation and who have  
16 signed the "Acknowledgment and Agreement to Be Bound" (Exhibit A);

17 (f) during their depositions, witnesses in the action to whom disclosure IS reasonably  
18 necessary and who have signed the "Acknowledgment and Agreement to Be Bound" (Exhibit A),  
19 unless otherwise agreed by the Designating Party or ordered by the court. Pages of transcribed  
20 deposition testimony or exhibits to depositions that reveal Protected Material must be separately  
21 bound by the court reporter and may not be disclosed to anyone except as permitted under this  
22 Stipulated Protective Order.

23 (g) the author or recipient of a document containing the information or a custodian or  
24 other person who otherwise possessed or knew the information.

25 8. PROTECTED MATERIAL SUBPOENAED OR ORDERED PRODUCED IN  
26 OTHER LITIGATION

27 If a Party is served with a subpoena or a court order issued in other litigation that  
28 compels disclosure of any information or items designated in this action as "CONFIDENTIAL," that

1 Party must:

2 (a) promptly notify in writing the Designating Party. Such notification shall include a  
3 copy of the subpoena or court order;

4 (b) promptly notify in writing the party who caused the subpoena or order to issue in  
5 the other litigation that some or all of the material covered by the subpoena or order is subject to this  
6 Protective Order. Such notification shall include a copy of this Stipulated Protective Order; and

7 (c) cooperate with respect to all reasonable procedures sought to be pursued by the  
8 Designating Party whose Protected Material may be affected.

9 If the Designating Party timely seeks a protective order, the Party served with the  
10 subpoena or court order shall not produce any information designated in this action as  
11 "CONFIDENTIAL" before a determination by the court from which the subpoena or order issued,  
12 unless the Party has obtained the Designating Party's permission. The Designating Party shall bear the  
13 burden and expense of seeking protection in that court of its confidential material and nothing in these  
14 provisions should be construed as authorizing or encouraging a Receiving Party in this action to  
15 disobey a lawful directive from another court.

16 9. A NON-PARTY'S PROTECTED MATERIAL SOUGHT TO BE PRODUCED IN  
17 THIS LITIGATION

18 (a) The terms of this Order are applicable to information produced by a Non-Party  
19 in this action and designated as "CONFIDENTIAL." Such information produced by Non-Parties in  
20 connection with this litigation is protected by the remedies and relief provided by this Order. Nothing  
21 in these provisions should be construed as prohibiting a Non-Party from seeking additional  
22 protections.

23 (b) In the event that a Party is required, by a valid discovery request, to produce a  
24 Non-Party's confidential information in its possession, and the Party is subject to an agreement with  
25 the Non-Party not to produce the Non-Party's confidential information, then the Party shall:

26 1. promptly notify in writing the Requesting Party and the Non-Party that  
27 some or all of the information requested is subject to a confidentiality agreement with a Non-Party;  
28

1                                   2.       promptly provide the Non-Party with a copy of the Stipulated Protective  
2 Order in this litigation, the relevant discovery request(s), and a reasonably specific description of the  
3 information requested; and

4                                   3.       make the information requested available for inspection by the Non-  
5 Party.

6                                   (c)       If the Non-Party fails to object or seek a protective order from this court within  
7 14 days of receiving the notice and accompanying information, the Receiving Party may produce the  
8 Non-Party's confidential information responsive to the discovery request. If the Non-Party timely  
9 seeks a protective order, the Receiving Party shall not produce any information in its possession or  
10 control that is subject to the confidentiality agreement with the Non-Party before a determination by  
11 the court.<sup>1</sup> Absent a court order to the contrary, the Non-Party shall bear the burden and expense of  
12 seeking protection in this court of its Protected Material.

13                                   10.       UNAUTHORIZED DISCLOSURE OF PROTECTED MATERIAL

14                                   If a Receiving Party learns that, by inadvertence or otherwise, it has disclosed Protected  
15 Material to any person or in any circumstance not authorized under this Stipulated Protective Order,  
16 the Receiving Party must immediately (a) notify in writing the Designating Party of the unauthorized  
17 disclosures, (b) use its best efforts to retrieve all unauthorized copies of the Protected Material, (c)  
18 inform the person or persons to whom unauthorized disclosures were made of all the terms of this  
19 Order, and (d) request such person or persons to execute the "Acknowledgment and Agreement to Be  
20 Bound" that is attached hereto as Exhibit A.

21                                   11.       INADVERTENT PRODUCTION OF PRIVILEGED OR OTHERWISE  
22 PROTECTED MATERIAL

23                                   When a Producing Party gives notice to Receiving Parties that certain inadvertently  
24 produced material is subject to a claim of privilege or other protection, the obligations of the  
25 \_\_\_\_\_

26                                   <sup>1</sup> The purpose of this provision is to alert the interested parties to the existence of  
27 confidentiality rights of a Non-Party and to afford the Non-Party an opportunity to protect its  
28 confidentiality interests in this court.

1 Receiving Parties are those set forth in Federal Rule of Civil Procedure 26(b)(5)(B). This provision is  
2 not intended to modify whatever procedure may be established in an e-discovery order that provides  
3 for production without prior privilege review. Pursuant to Federal Rule of Evidence 502(d) and (e),  
4 insofar as the parties reach an agreement on the effect of disclosure of a communication or  
5 information covered by the attorney-client privilege or work product protection, the parties may  
6 incorporate their agreement in the stipulated protective order submitted to the court.

7 12. MISCELLANEOUS

8 12.1 Right to Further Relief. Nothing in this Order abridges the right of any person  
9 to seek its modification by the court in the future.

10 12.2 Right to Assert Other Objections. By stipulating to the entry of this Protective  
11 Order no Party waives any right it otherwise would have to object to disclosing or producing any  
12 information or item on any ground not addressed in this Stipulated Protective Order. Similarly, no  
13 Party waives any right to object on any ground to use in evidence of any of the material covered by  
14 this Protective Order.

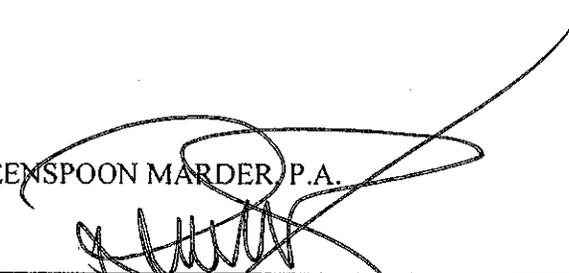
15 12.3 Filing Protected Material. Without written permission from the Designating  
16 Party or a court order secured after appropriate notice to all interested persons, a Party may not file in  
17 the public record in this action any Protected Material. A Party that seeks to file under seal any  
18 Protected Material must comply with Civil Local Rule 79-5 and General Order 62. Protected  
19 Material may only be filed under seal pursuant to a court order authorizing the sealing of the specific  
20 Protected Material at issue. Pursuant to Civil Local Rule 79-5 and General Order 62, a sealing  
21 order will issue only upon a request establishing that the Protected Material at issue is privileged,  
22 protectable as a trade secret, or otherwise entitled to protection under the law. If a Receiving Party's  
23 request to file Protected Material under seal pursuant to Civil Local Rule 79-5(d) and General  
24 Order 62 is denied by the court, then the Receiving Party may file the information in the public  
25 record pursuant to Civil Local Rule 79-5(e) unless otherwise instructed by the court.

26 13. FINAL DISPOSITION. Within 60 days after the final disposition of this action, as  
27 defined in paragraph 4, each Receiving Party must return all Protected Material to the Producing Party  
28 or destroy such material. As used in this subdivision, "all Protected Material" includes all copies,

1 abstracts, compilations, summaries, and any other format reproducing or capturing any of the  
2 Protected Material. Whether the Protected Material is returned or destroyed, the Receiving Party must  
3 submit a written certification to the Producing Party (and, if not the same person or entity, to the  
4 Designating Party) by the 60 day deadline that (1) identifies (by category, where appropriate) all the  
5 Protected Material that was returned or destroyed and (2) affirms that the Receiving Party has not  
6 retained any copies, abstracts, compilations, summaries or any other format reproducing or capturing  
7 any of the Protected Material. Notwithstanding this provision, Counsel are entitled to retain an  
8 archival copy of all pleadings, motion papers, trial, deposition, and hearing transcripts, legal  
9 memoranda, correspondence, deposition and trial exhibits, expert reports, attorney work product, and  
10 consultant and expert work product, even if such materials contain Protected Material. Any such  
11 archival copies that contain or constitute Protected Material remain subject to this Protective Order as  
12 set forth in Section 4 (DURATION).

13 IT IS SO STIPULATED, THROUGH COUNSEL OF RECORD.

14 DATED: December 20, 2012

15  
16 GREENSPOON MARDER, P.A.  
17 

18 By: \_\_\_\_\_

19 Richard W. Epstein (Fla. Bar. No. 229091)  
20 (Admitted Pro Hac Vice)  
21 Rebecca F. Bratter (Fla. Bar. No. 0685100)  
22 (Admitted Pro Hac Vice)

23 -and-

24 Robert S. Boulter, Attorney  
25 Robert Boulter (SBN 153549)  
26 *Attorneys for Defendants Global Client Solutions, LLC*  
27 *and Rocky Mountain Bank and Trust*  
28

1 DATED: December 7, 2012

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LAW OFFICE OF TAVY A. DUMONT

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By: Tavy A. Dumont

Tavy A. Dumont,  
Attorney for Plaintiff

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DATED: December 12, 2012

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LOGAN & RETOSKE, LLP

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By: William R. Mitchell

William R. Mitchell,  
Attorney for American Debt Services, Inc.

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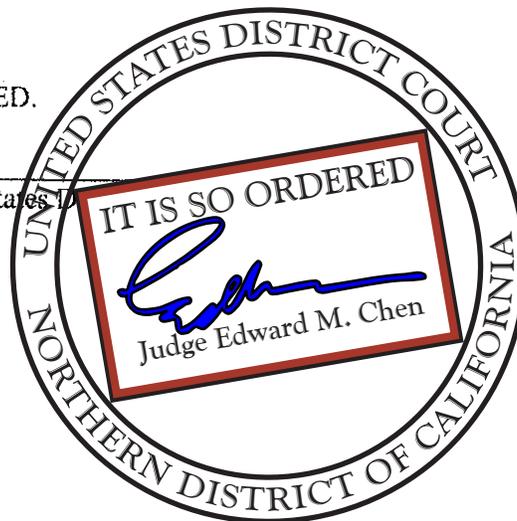
PURSUANT TO STIPULATION, IT IS SO ORDERED.

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DATED: 1/9/13

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United States District Court



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EXHIBIT A

ACKNOWLEDGMENT AND AGREEMENT TO BE BOUND

I, \_\_\_\_\_ [print or type full name], of \_\_\_\_\_ [print or type full address], declare under penalty of perjury that I have read in its entirety and understand the Stipulated Protective Order that was issued by the United States District Court for the Northern District of California on [date] in the case of \_\_\_\_\_ **[insert formal name of the case and the number and initials assigned to it by the court]**. I agree to comply with and to be bound by all the terms of this Stipulated Protective Order and I understand and acknowledge that failure to so comply could expose me to sanctions and punishment in the nature of contempt. I solemnly promise that I will not disclose in any manner any information or item that is subject to this Stipulated Protective Order to any person or entity except in strict compliance with the provisions of this Order.

I further agree to submit to the jurisdiction of the United States District Court for the Northern District of California for the purpose of enforcing the terms of this Stipulated Protective Order, even if such enforcement proceedings occur after termination of this action.

I hereby appoint \_\_\_\_\_ [print or type full name] of \_\_\_\_\_ [print or type full address and telephone number] as my California agent for service of process in connection with this action or any proceedings related to enforcement of this Stipulated Protective Order.

Date: \_\_\_\_\_

City and State where sworn and signed: \_\_\_\_\_

Printed name: \_\_\_\_\_  
[printed name]

Signature: \_\_\_\_\_  
[signature]

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