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8	UNITED STATES DISTRICT COURT		
9	Northern District of California		
10	San Francisco Division		
11	CYNTHIA PAPILLON,	No. C 12-01847 LB	
12	Plaintiff,	ORDER GRANTING DEFENDANT'S MOTION TO DISMISS	
13	v.	[Re: ECF No. 5]	
14	SAN FRANCISCO UNIFIED SCHOOL DISTRICT,		
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21	Local Rule 7-1(b), the court finds this matter suitable for determination without oral argument and		
22	vacates the October 18, 2012 hearing. Upon consideration of the papers submitted and applicable		
23	legal authority, the court GRANTS SFUSD's motion and DISMISSES WITHOUT PREJUDICE		
24	Ms. Papillon's complaint.		
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27	¹ Citations are to the Electronic Case File ("ECF") with pin cites to the electronic page		
28	number at the top of the document, not the pages at the bottom.		
	C 12-01847 LB ORDER		

II. BACKGROUND

Ms. Papillon, who is of African descent and from "the British Isles," worked for SFUSD from November 2006 to February 2010. Complaint, ECF No. 1, ¶¶ 4, 5. She was hired as a full-time 1632 Senior Account Clerk and worked in SFUSD's Accounts Payable Department. *Id.*, ¶ 4. Her job duties included analyzing "the financial activities for the department's fiscal role, reconciling contractor accounts, and [completing] other administrative financial tasks." *Id.* Paulette Terrell, the Director of Financial Services for SFUSD, became Ms. Papillon's direct supervisor in April 2007. *Id.*, ¶ 5. Ms. Terrell is African-American. *Id.*

9 Ms. Papillon alleges that she was the victim of discriminatory and/or retaliatory conduct during 10 her tenure at SFUSD. See id., ¶¶ 6-23. In short, she alleges that she was denied several promotions 11 due to her race and national origin, that she was the subject of false accusations and discriminatory 12 comments and was forced to work in a hostile work environment, and that she was harassed and 13 retaliated against by Ms. Terrell and others because she discovered, and alerted other employees 14 about, possible tax-related improprieties committed by SFUSD. See id. On January 25, 2010, as a 15 result of this situation, Ms. Papillon "took a [three-week] medical leave for stress related to her 16 employment." Id., \P 23. Her medical leave was scheduled to end on February 15, 2010, but before that date, Ms. Papillon accepted a new job with the San Francisco Public Utilities Commission, thus 17 18 ending her employment at SFUSD. Id., ¶ 25.

On May 26, 2010, Ms. Papillon filed a complaint with the Equal Opportunity Employment
Commission ("EEOC"). *See* Complaint, ECF No. 1, ¶ 28, Ex. A. The EEOC issued what Ms.
Papillon alleges is a right-to-sue letter on September 29, 2011. *See id.*, Ex. A.

On April 13, 2012—197 days after the purported right-to-sue letter was issued—Ms. Papillon
instituted this action. *Id.* She alleges five causes of action. *See id.* Her first cause of action actually
contains two discrimination and harassment claims: one under Title VII of the Civil Rights Act of
1964 ("Title VII"), 42 U.S.C. § 2000e-3(a), and one under the California Fair Employment and
Housing Act ("FEHA"), Cal. Gov't Code §§ 12940(a). *Id.*, ¶¶ 29-39. And her second cause of
action actually contains four retaliation claims: one under Title VII, one under the Whistleblower
Protection Act ("WPA"), 5 U.S.C. § 2302, one under FEHA, and one under California Labor Code §

C 12-01847 LB ORDER

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1102.5(b). *Id.*, ¶ 40-49. Her third, fourth, and fifth causes of action allege claims for intentional
 infliction of emotional distress, negligent infliction of emotional distress, and breach of the covenant
 of good faith and fair dealing, respectively. *Id.*, ¶ 50-65.

On August 9, 2012, SFUSD filed a motion to dismiss Ms. Papillon's complaint. Motion to Dismiss, ECF No. 5. Ms. Papillon filed an opposition, Opposition, ECF No. 15, and SFUSD filed a reply, Reply, ECF No. 16.

III. LEGAL STANDARD

Rule 8(a) requires that a complaint contain a "short and plain statement of the claim showing that the pleader is entitled to relief." Fed. R. Civ. P. 8(a)(2). A complaint must therefore provide a defendant with "fair notice" of the claims against it and the grounds for relief. *See Bell Atlantic Corp. v. Twombly*, 550 U.S. 544, 555 (2007) (quotation and citation omitted).

12 A court may dismiss a complaint under Federal Rule of Civil Procedure 12(b)(6) when it does 13 not contain enough facts to state a claim to relief that is plausible on its face. See Twombly, 550 14 U.S. at 570. "A claim has facial plausibility when the plaintiff pleads factual content that allows the 15 court to draw the reasonable inference that the defendant is liable for the misconduct alleged." 16 Ashcroft v. Iqbal, 129 S.Ct. 1937, 1949 (2009). "The plausibility standard is not akin to a 17 'probability requirement,' but it asks for more than a sheer possibility that a defendant has acted unlawfully." Id. (quoting Twombly, 550 U.S. at 557.). "While a complaint attacked by a Rule 18 19 12(b)(6) motion to dismiss does not need detailed factual allegations, a plaintiff's obligation to 20 provide the 'grounds' of his 'entitle[ment] to relief' requires more than labels and conclusions, and a 21 formulaic recitation of the elements of a cause of action will not do. Factual allegations must be 22 enough to raise a right to relief above the speculative level." Twombly, 550 U.S. at 555 (internal 23 citations and parentheticals omitted).

In considering a motion to dismiss, a court must accept all of the plaintiff's allegations as true
and construe them in the light most favorable to the plaintiff. *See id.* at 550; *Erickson v. Pardus*, 551
U.S. 89, 93-94 (2007); *Vasquez v. Los Angeles County*, 487 F.3d 1246, 1249 (9th Cir. 2007).

If the court dismisses the complaint, it should grant leave to amend even if no request to amendis made "unless it determines that the pleading could not possibly be cured by the allegation of other

C 12-01847 LB ORDER 7

facts." Lopez v. Smith, 203 F.3d 1122, 1127 (9th Cir. 2000) (quoting Cook, Perkiss and Liehe, Inc.
v. Northern California Collection Serv. Inc., 911 F.2d 242, 247 (9th Cir. 1990)). But when a party
repeatedly fails to cure deficiencies, the court may order dismissal without leave to amend. See *Ferdik v. Bonzelet*, 963 F.2d 1258, 1261 (9th Cir. 1992) (affirming dismissal with prejudice where
district court had instructed pro se plaintiff regarding deficiencies in prior order dismissing claim
with leave to amend).

IV. DISCUSSION

8 A. <u>Ms. Papillon's Claims for Intentional and Negligent Infliction of Emotional Distress</u>,

9 Breach of the Covenant of Good Faith and Fair Dealing, and Retaliation in Violation of the
10 WPA

The court first addresses Ms. Papillon's claims for intentional and negligent infliction of
emotional distress, breach of the covenant of good faith and fair dealing, and for retaliation in
violation of the WPA.

In its motion, SFUSD pointed out that Ms. Papillon's emotional distress claims are barred by the applicable two-year statute of limitations because she knew of the essential facts underlying these claims no later than the date she left SFUSD in February 2010 but did not file this action until April 13, 2012. Motion to Dismiss, ECF No. 5 at 6. In her opposition, Ms. Papillon conceded that the statute of limitations has run on these claims. Accordingly, Ms. Papillon's claims for intentional and negligent infliction of emotional distress are **DISMISSED WITH PREJUDICE**.

SFUSD also argues in its motion that Ms. Papillon's claim for breach of the covenant of good
faith and fair dealing must fail because such a claim requires a contractual relationship, but Ms.
Papillon is a public employee whose employment is "not held by contract but by statute. *Id.* at 6-7
(quoting *Shoemaker v. Myers*, 52 Cal. 3d 1, 23 (1990)). It is true that, "[g]enerally speaking, public
employment in California is held by statute, not by contract." *Byrd v. California Superior Court, County of Marin*, No. C 08–04387 MHP, 2009 WL 2031761, at *6 (N.D. Cal. July 8, 2009) (citing

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C 12-01847 LB ORDER

Shoemaker, 52 Cal. 3d at 23).² For this reason, the California Supreme Court has held that a state 1 2 employee cannot bring a claim for breach of the covenant of good faith and fair dealing. 3 Shoemaker, 52 Cal. 3d at 23 ("Plaintiff has also attempted to state a cause of action for breach of 4 contract or breach of the implied covenant of good faith and fair dealing. However, because plaintiff is a civil service employee, he cannot state such a cause of action."); see Scott v. Solano County Health and Social Services Dept., 459 F. Supp. 2d 959, 957 (E.D. Cal. 2006) ("Given that plaintiff was a public employee whose terms of employment is governed by statute, she cannot state a cause of action for breach of the implied covenant of good faith and fair dealing.") (citing Shoemaker, 52 Cal. 3d at 23-24). Ms. Papillon does not address SFUSD's argument at all in her opposition, and in light of the authority cited above, the court can only take her silence as a concession on this point. Accordingly, Ms. Papillon's claim for breach of the covenant of good faith and fair dealing is **DISMISSED WITH PREJUDICE.**

SFUSD also correctly points out a plaintiff may only bring a retaliation claim under the WPA if he or she is a federal employee. Reply, ECF No. 16 at 5; *see Williams v. Virginia, State Bd. of Elections*, Civil Action No. 3:11CV863–HEH, 2012 WL 2878579, at *5 (E.D. Va. July 13, 2012) ("According to the express terms of the statute, the WPA applies only to federal employees.") (citing 5 U.S.C. § 2105); *Wills v. Grundy County*, No. 07 C 5257, 2008 WL 4874061, at *4 (N.D. Ill. June 26, 2008) ("The federal whistleblower statute [(the WPA)] only applies to federal employees.") (citing *Quarles v. Colo., Sec. Agency, Inc.*, 843 F.2d 557, 559 (D.C. Cir. 1988)). Ms. Papillon alleges that she was an employee of SFUSD during the entire time at issue here; she does not, and cannot, allege that she was a federal employee. Accordingly, Ms. Papillon's retaliation claim under the WPA is **DISMISSED WITH PREJUDICE**.

23 B. Ms. Papillon's Title VII Claims

SFUSD argues that Ms. Papillon's Title VII discrimination and harassment claim alleged in her

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- ² "The California Supreme Court has held, however, that some aspects of a public
 employee's employment are nonetheless protected by the contract clause." *Byrd*, 2009 WL
 2031761, at *6 (citing *White v. Davis*, 30 Cal. 4th 528, 564–65 (2003) (holding that a public
- ²⁸ employee has a contractual right to the payment of an earned salary)).

C 12-01847 LB ORDER first cause of action and her Title VII retaliation claim alleged in her second cause of action fail because she failed to timely file this action.

3 "Plaintiffs must bring a civil action under Title VII within 90 days of receipt of a notice of right to sue from the EEOC as required by 42 U.S.C. § 2000e-5(f)(1)." Varnado v. ABM Industries, Inc., 4 5 No. C-07-00804 CRB, 2007 WL 2915027, at *2 (N.D. Cal. Oct. 5, 2007). "Procedural requirements such as a statute of limitations are to be strictly adhered to." Id. (citing Scholar v. Pac. Bell, 963 6 7 F.2d 264, 268 (9th Cir. 1992) (holding that a Title VII claim was foreclosed because it was filed 8 three days after expiration of the statute of limitations) and Gonzalez v. Stanford Applied Eng'g, 9 Inc., 597 F.2d 1298, 1299 (9th Cir.1979) (per curiam) (affirming dismissal of Title VII claim on 10 ground that suit was not timely brought)). "When a Title VII claimant fails to file within the 90-day 11 statute of limitations, the action is barred." Id. (citing Scholar, 963 F.2d at 267).

Ms. Papillon alleges that she filed a complaint with the EEOC on May 26, 2010 and received a right-to-sue letter on September 29, 2011. *See* Complaint, ECF No. 1, ¶ 28, Ex. A. However, the September 29, 2011 letter that she says is the right-to-sue letter, which she attached as Exhibit A to her Complaint, does not actually appear to be one. *See id.*, Ex. A. Rather, it appears to be a letter from the EEOC that says Ms. Papillon will receive a right-to-sue letter sometime in the future. *See id.*, Ex. A.

Even if the court considers the September 29, 2011 letter to be a right-to-sue letter, it would 18 19 appear that Ms. Papillon's Title VII claims are time barred because she did not institute this action 20 until April 13, 2012-197 days after the purported right-to-sue letter was issued. Id. Of course, the 21 Title VII's 90-day statute of limitations is subject to the doctrine of equitable tolling, Scholar, 963 22 F.2d at 266-67, but a Title VII plaintiff has the burden of demonstrating entitlement to it, see id. at 23 268. Ms. Papillon does not allege any facts in support of tolling, see generally Complaint, ECF No. 24 1, nor does she argue for it in her opposition, see Opposition, ECF No. 15 at 2. Instead, she argues 25 that because she filed this action within the one-year statute of limitations applicable to FEHA 26 claims, her Title VII claims likewise should be considered timely. See id. This argument is not 27 persuasive. "Equitable tolling of the Title VII's 90-day statute of limitations is appropriate where, 28 'for example, ... the statute of limitations was not complied with because of defective pleadings,

C 12-01847 LB ORDER

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when a claimant was tricked by an adversary into letting a deadline expire, and when the EEOC's
notice of the statutory period was clearly inadequate.'" *Thomas v. City and County of San Francisco*, No. 03-1258 MMC, 2004 WL 1091146, at *2 (N.D. Cal. May 4, 2004) (quoting *Scholar*,
963 F.2d at 267-68). "Equitable tolling is not available, however, 'when a late filing is due to [the]
claimant's failure to exercise due diligence in preserving his legal rights.'" *Id*. (quoting *Scholar*, 963
F.2d at 267-68) (internal quotation marks omitted). Simply put, Ms. Papillon's argument does not
implicate any recognized basis for equitable tolling.

8 In sum, because Ms. Papillon has not clearly alleged that she received an actual right-to-sue
9 letter, and thus has not clearly alleged that she exhausted her administrative remedies and timely
10 filed this action, her Title VII claims must be dismissed. However, given the confusion about the
11 purported right-to-sue letter, and the lack of any allegations addressing tolling, her Title VII claims,
12 for now, are **DISMISSED WITHOUT PREJUDICE**.

13 C. Ms. Papillon's FEHA Claims

SFUSD argues that Ms. Papillon's FEHA discrimination and harassment claim alleged in her
first cause of action and her FEHA retaliation claim alleged in her second cause of action fail
because she failed to exhaust her administrative remedies. Motion to Dismiss, ECF No. 5 at 5.

17 "Under the FEHA, the employee must exhaust the administrative remedy provided by the statute 18 by filing a complaint with [California's] Department of Fair Employment and Housing [("DFEH")] 19 and must obtain from [the DFEH] a notice of right to sue in order to be entitled to file a civil action 20 in court based on violations of the FEHA. Romano v. Rockwell Int'l, Inc., 14 Cal. 4th 479, 492 21 (1996) (citing Cal. Gov't Code §§ 12960, 12965(b); Martin v. Lockheed Missiles & Space Co., 29 Cal. App. 4th 1718, 1724 (1994); Rojo v. Kliger, 52 Cal. 3d 65, 88 (1990)). "The timely filing of an 22 23 administrative complaint is a prerequisite to the bringing of a civil action for damages under the 24 FEHA." Id. (citing Accardi v. Superior Court, 17 Cal. App. 4th 341, 349 (1993); Denny v. 25 Universal City Studios, Inc., 10 Cal. App. 4th 1226, 1232 (1992)).

Nowhere in her Complaint does Ms. Papillon allege that she received a right-to-sue notice from
the DFEH. *See generally* Complaint, ECF No. 1. She does allege that he received a right-to-sue
letter from the EEOC (although, as explained above, the court is unsure whether the letter attached

to the Complaint actually is one), but "[a]n EEOC right-to-sue letter does not satisfy the 1 2 jurisdictional requirement of exhaustion of remedies as to FEHA claims." Alberti v. City & County 3 of San Francisco Sheriff's Dept., 32 F. Supp. 2d 1164, 1174 (N.D. Cal. 1998 (citing Martin, 29 Cal. 4 App. 4th at 1724). Because the court cannot waive the jurisdictional requirement that Ms. Papillon 5 first file a complaint with the DFEH and receive a right-to-sue letter before bringing a civil suit under FEHA, Ms. Papillon's FEHA claims in her first and second causes of action must be 6 7 dismissed. But given the general confusion about whether Ms. Papillon filed a complaint with the 8 DFEH—she argues in her opposition that the complaint she filed with the EEOC on May 26, 2012 9 also was filed with the DFEH, but this is not clear from the document she attached to her Complaint, 10 see Complaint, ECF No. 1, Ex. A-and whether she received a right-to-sue letter from the DFEH, 11 her FEHA claims, for now, are **DISMISSED WITHOUT PREJUDICE**. 12 D. Ms. Papillon's Retaliation Claim under California Labor Code § 1102.5(b)

13 SFUSD also argues that Ms. Papillon's retaliation claim under California Labor Code § 14 1102.5(b) fails. Reply, ECF No. 16 at 5-6. Section 1102.5 is a "whistle-blower" protection statute. 15 *Ferretti v. Pfizer Inc.*, No. 11–CV–04486 LHK, --- F. Supp. 2d ----, 2012 WL 694513, at *4 (N.D. 16 Cal. Feb. 29, 2012). The provision that Ms. Papillon believes SFUSD violated provides that "[a]n 17 employer may not retaliate against an employee for disclosing information to a government or law enforcement agency, where the employee has reasonable cause to believe that the information 18 19 discloses a violation of state or federal statute, or a violation or noncompliance with a state or federal rule or regulation." Cal. Labor Code § 1102.5(b). California Labor Code § 98.7, in turn, 20 21 provides: "Any person who believes that he or she has been discharged or otherwise discriminated 22 against in violation of any law under the jurisdiction of the Labor Commissioner may file a 23 complaint with the division within six months after the occurrence of the violation." 24 Judge Koh recently held that a plaintiff is required to exhaust his or her administrative remedies 25 under California Labor Code § 98.7 before filing a claim for violation of California Labor Code §

- 1102.5. Ferretti, 2012 WL 694513, at *4-6. She explained: 26
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- of California, 35 Cal. 4th 311, 25 Cal. Rptr. 3d 320, 106 P.3d 976 (2005), "the rule is that where an administrative remedy is provided by statute, relief must be sought

C 12-01847 LB ORDER

As the California Supreme Court reaffirmed in Campbell v. Regents of University

from the administrative body and this remedy exhausted before the courts will act." Id. at 321, 25 Cal. Rptr. 3d 320, 106 P.3d 976 (internal quotation marks and citation omitted). "In *Campbell*, the California Supreme Court expressly held that even though § 1102.5 is silent as to any requirement for administrative exhaustion, 'the past 60 years of California law on administrative remedies' nevertheless compelled the conclusion that a person bringing a claim under the section is subject to the exhaustion requirement." Reynolds v. City and Cnty. of San Francisco, Case No. 09-CV-0301-RS, 2011 WL 4808423, at *1 (N.D. Cal. Oct. 11, 2011) (quoting *Campbell*, 35 Cal. 4th at 329, 25 Cal. Rptr. 3d 320, 106 P.3d 976) (emphasis in original). Thus, under *Campbell*, because section 98.7 provides Plaintiff an administrative remedy for a violation of section 1102.5(c), Plaintiff was required to exhaust that remedy before filing her section 1102.5 claim in federal court. Plaintiff has not alleged that she filed a complaint with the Labor Commissioner. Although the *Campbell* court noted that there are some exceptions to the exhaustion requirement, 35 Cal. 4th at 322, 25 Cal. Rptr. 3d 320, 106 P.3d 976, Plaintiff has not alleged that any of those exceptions apply here.

Plaintiff cites *Lloyd v. County of Los Angeles*, 172 Cal. App. 4th 320, 90 Cal. Rptr. 3d 872 (2009), *Cates v. Division of Gambling & Control*, D046874, 2007 WL 702229, at *11 (Cal. Ct. App. Mar. 8, 2007) (unpublished), and *Creighton v. City of Livingston*, Case No. CV–F–08–1507 OWW/SMS, 2009 WL 3246825 (E.D. Cal. Oct. 7, 2009) for the proposition that, under California law, a plaintiff is not required to exhaust her administrative remedy under section 98.7 before filing a court action. Opp'n 6. For reasons that this Court finds persuasive, a sister court in this district has declined to follow *Lloyd* and *Creighton. See Dolis v. Bleum USA, Inc.*, Case No. 11–CV–2713–TEH, 2011 WL 4501979, at *2 (N.D. Cal. Sep. 28, 2011). As Judge Henderson stated, "this Court does not find *Lloyd* persuasive because the case made no attempt to reconcile *Campbell* or any of the cases cited therein that established the general rule requiring administrative exhaustion." *Id.* Judge Henderson also "disagree[d] with the narrow reading of *Campbell* adopted by the district court in *Creighton.*..." *Id.* at *2 n. 1.

Indeed, since *Campbell* was decided in 2005, "courts in this district have uniformly held that claims under section 1102.5 must first be presented to the Labor Commissioner" before a court can consider them. *Reynolds*, 2011 WL 4808423, at *1 (citing *Carter v. Dep't of Corr.*, No. 09–CV–2413–JF, 2010 WL 2681905, at *9–10 (N.D. Cal. July 6, 2010)); *see also Sullivan v. Aramark Uniform and Career Apparel, Inc.*, Case No. 11–CV–2973–HRL, 2011 WL 3360006, at *6 (N.D. Cal. Aug. 3, 2011); *Hall v. Apartment Inv. and Mgmt. Co.*, Case No. 08–CV–3447–CW, 2008 WL 5396361, at *3 (N.D. Cal. Dec. 19, 2008); *Romaneck v. Deutsche Asset Mgmt.*, Case No. 05–CV2473–TEH, 2006 WL 2385237, at *6 (N.D. Cal. Aug. 17, 2006). The Court agrees that this reading is most faithful to the California Supreme Court's decision in *Campbell*.

23 *Id.* at *5 (footnote omitted).

This court agrees with Judge's Koh's and Judge Henderson's decisions and with their reasons for them. And because Ms. Papillon has not alleged that she filed a complaint with the California Labor Commissioner and exhausted her administrative remedies (but it is not clear that she cannot do so),

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> C 12-01847 LB ORDER

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1	her claim fails and is DISMISSED WITHOUT PREJUDICE . ³	
2	V. CONCLUSION	
3	For the foregoing reasons, the court GRANTS SFUSD's motion to dismiss and DISMISSES	
4 5	Ms. Papillon's Complaint. Her Title VII claims, her FEHA claims, and her claim under California	
5	Labor Code § 1102.5 are DISMISSED WITHOUT PREJUDICE . Her other claims are	
6	DISMISSED WITH PREJUDICE . Ms. Papillon may file a First Amended Complaint within 21	
7	days from the date of this order. If she does, she should allege her Title VII and FEHA claims in	
8	separate causes of action, rather than together as she did in her Complaint.	
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10	IT IS SO ORDERED.	
11	Dated: October 12, 2012	
12	LAUREL BEELER United States Magistrate Judge	
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22	³ The court also notes SFUSD's argument that Ms. Papillon simply has not sufficiently	
23	alleged a claim under California Labor Code § 1102.5. See Reply, ECF No. 16 at 5-6. It is true that the protection afforded whistle-blowers under § 1102.5 is not extended to general complaints made about the work environment. <i>See Mueller v. Cnty. of Los Angeles</i> , 176 Cal. App. 4th 809, 822, 98 Cal. Rptr. 3d 281 (2009) ("Matters such as transferring employees, writing up employees, and counseling employees are personnel matters. To exalt these exclusively internal personnel disclosures with whistleblower status would create all sorts of mischief. Most damagingly, it would thrust the judiciary into micromanaging employment practices and create a legion of undeserving protected 'whistleblowers' arising from the routine workings and communications on the job site.");	
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	C 12-01847 LB ORDER	
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