UNITED STATES DISTRICT COURT For the Northern District of California

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8	UNITED STATES DISTRICT COURT		
9	Northern District of California		
10	San Francisco Division		
11	STEPHEN ELLSWORTH, MARILYN WEAVER, and LAWRENCE and DONENE	No. C 12-02506 LB	
12	SKELLEY, individually and as representatives of the classes and on behalf of the general	ORDER GRANTING PLAINTIFFS' MOTION FOR CLASS	
13	public,	CERTIFICATION, DENYING U.S. BANK'S MOTION TO DISMISS FOR	
14	Plaintiffs, v.	LACK OF SUBJECT-MATTER JURISDICTION, AND DENYING U.S.	
15	U.S. BANK, N.A., and AMERICAN	BANK'S MOTION FOR JUDGMENT ON THE PLEADINGS REGARDING	
16	SECURITY INSURANCE COMPANY,	BACKDATING	
17	Defendants.	[ECF Nos. 190-4, 195, and 197]	
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19	INTRODU	CTION	
20	In this putative class action, Plaintiffs challenge U	J.S. Bank's practice of force-placing backdated	
21	flood insurance on their real property that was underwritten by American Security Insurance		
22	Company ("ASIC"). They also allege that U.S. Bank received kickbacks from ASIC in the form of		
23	expense reimbursements and discounted administrative insurance tracking services. Second		
24	Amended Class Action Complaint ("SAC"), ECF No. 169, $\P 2$ . <sup>1</sup> They allege six claims: (1) breach		
25	of their form mortgage contracts by U.S. Bank; (2) breach of the implied covenant of good faith and		
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27	<sup>1</sup> Citations are to the Electronic Case File ("ECF") with pin cites to the electronically- generated page numbers at the top of the document.		
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fair dealing by U.S. Bank under the laws of California and New Mexico; (3)-(4) unjust enrichment 1 2 of U.S. Bank and ASIC under the laws of California and New Mexico; and (5)-(6) violations of 3 California Business and Professions Code section 17200 et seq. against U.S. Bank and ASIC. 4 Plaintiffs move to certify three multi-state classes on the contract claims based on three theories 5 of liability (two on a kickback theory and one on a backdating theory). Each multi-state class has two subclasses to account for variations in state contract law: one subclass for states with contract 6 7 laws like California's, and one subclass for states with contract laws like New Mexico's. Plaintiffs 8 also propose three California classes and three New Mexico classes for the other state-law claims. 9 See Motion, ECF No. 190-4. For the reasons stated below, the court grants the motion and certifies 10 the classes set forth at the end of the order.

After Plaintiffs filed their class certification motion, U.S. Bank moved to dismiss for lack of
subject matter jurisdiction on the ground that Plaintiffs had no standing for states other than
California and New Mexico, and it also moved for judgment on the pleadings on the ground that a
recent amendment to the National Flood Insurance Act clarifies that borrowers can be charged for
backdated coverage. *See* ECF Nos. 195, 197. The court denies both motions.

## STATEMENT

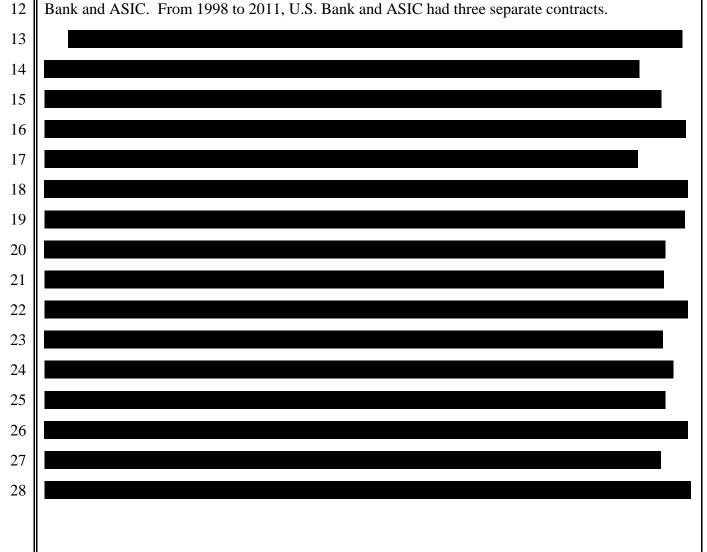
## 17 I. THE LAWSUIT

18 Plaintiffs challenge U.S. Bank's practice of charging them for flood insurance it purchased for 19 their residential properties, which secure mortgage loans U.S. Bank services (and sometimes owns)... 20 This practice is called "force-placed flood insurance" ("FPI") or "lender-placed flood insurance" 21 ("LPFI"). SAC ¶ 1. Lenders generally have the right to force-place flood insurance where the 22 property securing the loan falls in a Special Flood Hazard Area ("SFHA") and is not insured by the 23 borrower. Id. ¶ 2. Plaintiffs allege that U.S. Bank and ASIC engaged in a scheme to manipulate the 24 FPI process in two ways: (A) U.S. Bank received kickbacks from ASIC in the form of so-called 25 "qualified expense reimbursements" ("QERs") and subsidized insurance tracking services; and (B) 26 U.S. Bank and ASIC engaged in retroactively force-placing flood insurance coverage on Plaintiffs 27 and other borrowers in the event of a lapse in coverage without regard to (1) when the lapse was 28 discovered, (2) when notice of the lapse was provided to the borrower, or (3) whether there was any

damage to the property during the backdated coverage period. Motion, ECF No. 190-4 at 15.
Plaintiffs state six claims in the SAC: (1) breach of contract against U.S. Bank; (2) breach of the
covenant of good faith and fair dealing against U.S. Bank; (3)-(4) unjust enrichment against U.S.
Bank and ASIC; and (5)-(6) violations of California Business & Professions Code section 17200 *et seq.* against U.S. Bank and ASIC. *See* SAC, ¶ 86-130.

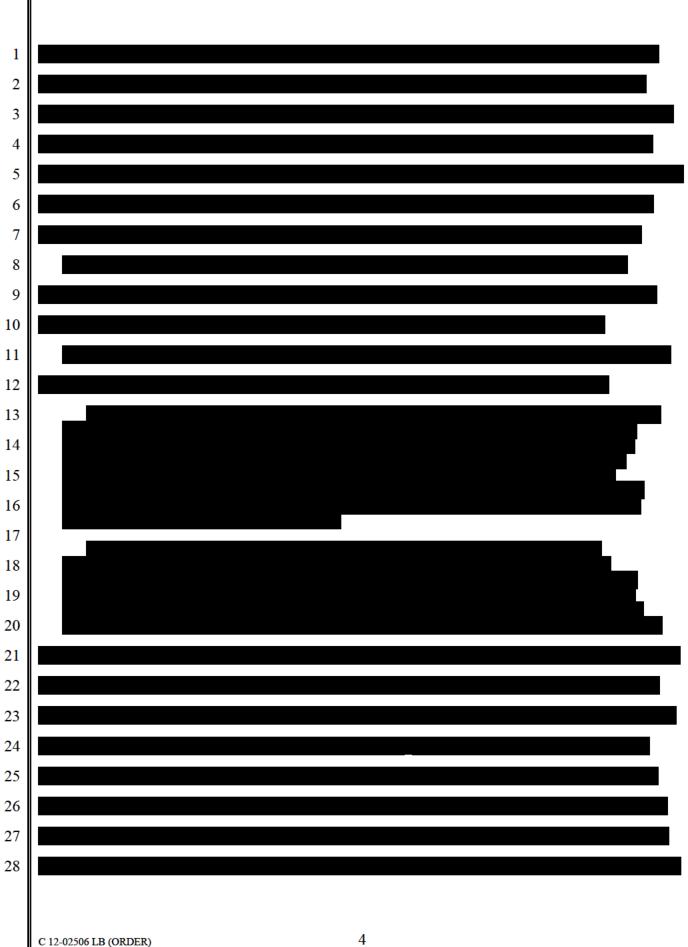
## II. U.S. BANK'S & ASIC'S FORCE-PLACED FLOOD INSURANCE PROGRAM

Since 1998, U.S. Bank has had an exclusive business arrangement with ASIC, which (1)
monitors U.S. Bank's residential mortgage loan portfolio to ensure that borrowers maintain adequate
flood and hazard insurance on the secured properties and (2) serves as U.S. Bank's sole provider of
the insurance when borrowers do not maintain adequate insurance. *See* Quist Dep. 117:10-20, 1st
Richter Decl. Ex. 1, ECF No. 139-5. The business relationship is set forth in contracts between U.S.
Bank and ASIC. From 1998 to 2011, U.S. Bank and ASIC had three separate contracts.

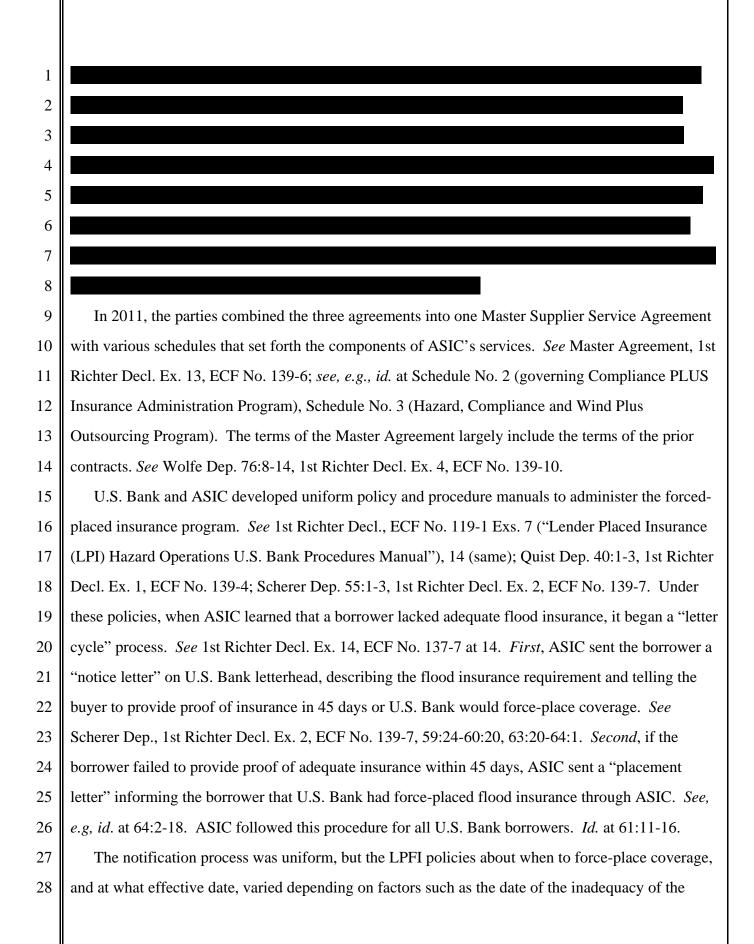


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flood insurance or its lapse. See Wolfe Decl., ECF No. 206, ¶ 6. For example, if a borrower with a 1 property in an SFHA never had flood insurance, the LPFI policy was effective on the initial date of 2 3 inadequacy. Id. ¶ 7. If a borrower had an existing flood insurance policy that lapsed or was 4 cancelled, the LPFI policy was effective on the date of lapse or cancellation. Id. If the borrower had 5 flood insurance with an inadequate coverage amount, a supplementary LPFI policy was issued effective the day after the 45-day notice period expired. *Id.* If the property initially was not in an 6 7 SFHA, but later was based on a FEMA map amendment, the LPFI policy was effective the day after 8 the 45-day notice period expired. Id. Flood insurance is required only for improved real property, 9 so construction loans are treated differently. Id.  $\P$  9. When the structure's footings are in place, a 10 second flood zone determination is made to be sure that the structure is in a SFHA, and if it is, the 11 LPFI letter cycle begins, and any LPFI policy is effective the day after the 45-day notice period 12 expires. Id.

Another iteration of the policy is that when U.S. Bank first acquires an existing mortgage loan or
its servicing rights, it has CoreLogic, a third-party vendor, check the flood zone status. *Id.* ¶ 13.
The earliest effective date for the LPFI policy is the date U.S. Bank acquired the loan or servicing
rights. *Id.* Also, U.S. Bancorp Service Providers, LLC sends the letters, not U.S. Bank through
ASIC. *Id.*

18 Regardless of the issuance date of the LPI policy, it is effective as of the date a borrower permits
19 his or her voluntary insurance to lapse. *See* Wolfe Decl. Ex. 2, ECF No. 202- 2 at 20.

20 According to U.S. Bank, it generally does not lender-place insurance with an effective date more 21 than 45 to 60 days before the date that the property is selected for lender placement. Wolfe Decl., 22 ECF No. 206, ¶ 8. A policy that is retroactive more than 60 days is the exception to the rule. *Id.* 23 When a policy is retroactively effective more than 60 days, it is commonly because U.S. Bank "is 24 unable to receive notice" of cancellation of the buyer's flood insurance, which generally happens 25 because the insurance company requires the borrower's consent to list U.S. Bank as a lienholder for 26 the insured property, and the buyer does not provide that consent *Id.* Alternatively, more than 60 27 days may lapse because if flood insurance lapses, it sometimes takes U.S. Bank and ASIC more than 28 15 days after the 45-day notice period to complete the processing. Id. Plaintiffs dispute that their

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experiences are exceptional and assert that in many cases, such as the Skelleys and Ellsworth,
 Defendants issue insurance coverage "well after the purported lapse." *See* Motion, ECF No. 190-4
 at 20 (citations omitted).

The policies typically are more expensive than non-force-placed coverage. *See, e.g.*, Ellsworth
Decl. Ex. 2, ECF No. 119-10 at 3 (U.S. Bank's form letter conceding this point). Plaintiffs cite
ASIC's data regarding the premiums and losses on force-placed flood insurance in 2010 and 2011.
Richter Decl. Ex. 15, ECF No. 137-9 at 30. The amounts show that less than 20% of the premiums
were returned to borrowers, and ASIC retained the rest or kicked it back to U.S. Bank. Motion, ECF

9 No. 190-4 at 21.

# 10 III. PLAINTIFFS AND THEIR FORCE-PLACED INSURANCE

Plaintiffs Stephen Ellsworth and Marilyn Weaver live in California, and Plaintiffs Lawrence and
Donene Skelley live in New Mexico. All plaintiffs had residential mortgage loans that were owned
or serviced by U.S. Bank, and all were secured by standard Single Family Fannie Mae/Freddie Mac
Uniform Instruments with the following standard uniform covenants that allow U.S. Bank to forceplace flood insurance if the borrower failed to maintain required coverage. *See* Ellsworth Decl.
¶¶ 3-4, Ex. 1, ECF No. 119-8 - 119-9; Donene Skelley Decl. ¶¶ 8-9, Ex. A, ECF No. 148-5 - 148-6;
1st Weaver Decl., ¶¶ 8-9, Ex. A, ECF No. 148-16 - 148-17.

**5. Property Insurance.** Borrower shall keep the improvements now existing or hereafter erected on the Property insured against loss by fire, hazards included within the term "extended coverage," and any other hazards including, but not limited to, earthquakes and floods, for which Lender requires Insurance. This Insurance shall be maintained in the amounts (including deductible levels) and for the periods that Lender requires. What Lender requires pursuant to the preceding sentences can change during the term of the Loan. The insurance carrier providing the insurance shall be chosen by Borrower subject to Lender's right to disapprove Borrower to pay, in connection with this Loan, either: (a) a one-time charge for flood zone determination, certification and tracking services; or (b) a one-time charge for flood zone determination and certification services and subsequent charges each time remappings or similar charges occur which reasonably might affect such determination or certification.

If Borrower fails to maintain any of the coverages described above, Lender may obtain insurance coverage, at Lender's option and Borrower's expense. Lender is under no
 obligation to purchase any particular type or amount of coverage. Therefore, such coverage shall cover Lender, but might or might not protect Borrower, Borrower's equity in the
 Property, or the contents of the Property, against any risk, hazard or liability and might provide greater or lesser coverage than was previously in effect. Borrower acknowledges that the cost of the insurance coverage so obtained might significantly exceed the cost of

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insurance that Borrower could have obtained. Any amounts disbursed by Lender under this Section 5 shall become additional debt of Borrower secured by this Security Instrument. These amounts shall bear interest at the Note rate from the date of disbursement and shall be payable, with such interest, upon notice from Lender to Borrower requesting payment.

**9.** Protection of Lender's Interest in the Property and Rights Under this Security Instrument. If (a) Borrower fails to perform the covenants and agreements contained in this Security Instrument, . . . then Lender may do and pay for whatever is reasonable or appropriate to protect Lender's interest in the Property and rights under this Security Instrument, including protecting and/or assessing the value of the Property, and securing and/or repairing the Property.

*Id.* At the time that they took out their loans, Plaintiffs did not maintain flood insurance, and they
were not required to obtain flood insurance as a condition of their loans. Ellsworth Decl. ¶ 4;

9 Donene Skelley Decl. ¶ 9; Weaver Decl. ¶ 9.

10 All Plaintiffs received U.S. Bank's form "Notice of Temporary Flood Insurance Placed by 11 Lender Due to Cancellation, Expiration, or Missing Policy Information" (described above), which 12 explained that (A) their properties were in an SFHA (as determined by FEMA), (B) they were 13 required to purchase flood insurance, (C) a failure to provide proof of adequate insurance within 45 days would result in the conversion of the temporary policy to a full-year policy, (D) the charge for 14 15 the FPI [which was specified] then would be added to their escrow account, and (E) this insurance 16 could be more expensive than the insurance they could purchase on their own (and included with 17 this explanation a telephone number for an insurance agent who could provide adequate coverage). 18 See Ellsworth Decl. ¶ 4, Ex. 2; Donene Skelley Decl. ¶ 12, Ex. C; 1st Weaver Decl. ¶ 12, Ex. C. All 19 had insurance force-placed on their residential properties, all were charged 90 cents per \$100 of 20 coverage, and all costs were charged to their escrow accounts so that they had no choice but to pay 21 them. Ellsworth Decl. ¶ 8, Ex. 2; Donene Skelley Decl. ¶ 20, Ex. C; 1st Weaver Decl. ¶ 16, Ex. F.

The following sections have additional facts about the individual plaintiffs.
A. Stephen Ellsworth

Ellsworth obtained his \$393,892 mortgage on July 2, 2007, and it originated with and was
serviced by U.S. Bank at all times. *See* SAC, ECF No. 169, ¶¶ 8, 18, Ex. 1 at 3-4; Ellsworth Decl.
¶¶ 3-13, Ex. 1. His loan originally was a construction loan and then was converted to a home loan. *See* Wolfe Decl., ECF No. 206, ¶ 18; Wolfe Dep. 36:12-37:14, ECF No. 139-10. U.S. Bank is the
lender-in-interest, and it services Ellsworth's loan through its U.S. Bank Home Mortgage division.

Wolfe Decl. ¶ 19. When Ellsworth entered into the mortgage agreement, U.S. Bank did not require
 him to carry flood insurance. SAC, ECF No. 169 at 5 n.2. At some point after U.S. Bank claimed
 that Ellsworth was required to obtain flood insurance, he obtained a letter of map amendment from
 FEMA establishing that his home is not in an SFHA. *Id.* On June 9, 2010, U.S. Bank sent Ellsworth the notice (described in the previous section) that

6 Ellsworth was required to have flood insurance. *Id.* ¶ 23, Ex. 2 at 3. On August 18, 2010, U.S.
7 Bank sent its second notice and force-placed an ASIC insurance policy for \$2,250 issued on August
8 18, 2010 and "backdated" it so that it was effective from July 3, 2009 to July 3, 2010. *Id.* ¶¶ 24-25,
9 Ex. 4 at 2. In August 2010, Ellsworth purchased a one-year flood insurance policy through State
10 Farm effective September 1, 2010. *See id.* ¶ 28, Ex. 5, ECF No. 169-5. This policy (like the ASIC
11 policy) provided \$250,000 in flood insurance coverage, but it was not backdated and cost only \$276.
12 *Id.*

On April 9, 2012, Ellsworth sent a letter to U.S. Bank requesting a refund of the charges he paid
but received no response. *See id.* ¶ 29, Ex. 6 at 2. After Ellsworth filed his motion for class
certification, U.S. Bank reimbursed the FPI charge, paid an interest rate of less than 1% (instead of
the rate applicable to the mortgage loan), and did not reimburse any costs, expenses, attorney's fees,
or damages sought in this litigation. *See id.* ¶ 27.

18 **B**.

# B. Plaintiff Marilyn Weaver

On August 28, 2011, Weaver obtained her \$435,000 mortgage from First Nations Home Finance.
After closing, by letter dated November 2, 2011, Freddie Mac notified her that her loan had been
sold to Freddie Mac, and the new servicer of her loan was U.S. Bank. *Id.* ¶ 30, Ex. 7 at 2.

On or about June 11, 2012, U.S. Bank sent Weaver its standard notice that she was required to
have flood insurance. *Id.* ¶ 33, Ex. 9. On July 3, 2012, Weaver sold the property, and she finalized
the sale papers on July 16, 2012. *Id.* ¶ 34. On July 18, 2012, Weaver notified U.S. Bank by letter
and fax that she would not need flood insurance because the property had been sold and escrow
would close on August 31, 2012. *Id.* ¶ 34, Ex.10 at 2-3.

On August 13, 2012, U.S. Bank sent its second notice that it had force-placed an ASIC insurance
policy effective July 27, 2012. *Id.* ¶ 35, Ex. 11, ECF No. 169-11 at 2. On August 21, 2012, Weaver

received the binder with the declarations page showing the ASIC-issued force-placed flood 2 insurance with an effective date of July 27, 2012, coverage of \$250,000, and an annual premium of 3 \$2,250. *Id.* ¶ 36, Ex. 12 at 2-3. 4 Weaver signed the final papers for the sale of her house on August 29, 2012. Id. ¶ 37. Weaver

5 made several attempts to contact U.S. Bank to ask about canceling the force-placed flood insurance. Id. ¶ 38, Ex. 14 at 2. On September 11, 2012, U.S. Bank sent Weaver a letter stating that the 6 7 insurance coverage on her property had been partially cancelled effective August 30, 2012. Id. ¶ 38, 8 Ex. 15 at 2. On or about September 22, 2012, Weaver received a check in the amount of \$2,041 for 9 a partial refund of the \$2,250 that she initially paid for the force-placed flood insurance coverage. 10 *Id.* ¶ 39, Ex. 16 at 2.

## C. Plaintiffs Lawrence and Donene Skelley

12 On or about February 21, 2002, Plaintiffs Lawrence and Donene Skelley obtained their \$100,000 13 mortgage from Firstbank. Id. ¶ 40, Ex. 17, ECF No. 169-17 at 2. When they closed on their 14 mortgage loan, the Skelleys' home was not located in an SFHA, and they were not required to carry 15 flood insurance on their property. Id.  $\P$  41. On September 7, 2011, they received a notice that their 16 mortgage had been assigned to U.S. Bank effective February 3, 2011. Id. ¶ 42, Ex. 18 at 2-3.

17 On December 12, 2011, U.S. Bank sent the standard form notice (described above) that the 18 Skelleys were required to buy flood insurance and that it had placed a temporary ASIC-issued flood 19 insurance policy with an effective date of June 1, 2011. Id. ¶ 43, Ex. 19 at 2. The attached 20 insurance binder showed the ASIC-issued policy with an effective date of June 1, 2011, a coverage 21 amount of \$86,461, and a \$778 annual premium. Id. ¶ 43, Ex. 19 at 3; see id. ¶ 44, Ex. 20 at 3 22 (February 20, 2012 notice and declarations showing the same coverage and effective date).

23 On February 21, 2012, the Skelleys' insurance agent sent U.S. Bank a flood-zone determination 24 that showed that the Skelleys' home was not located in an SFHA and that flood insurance thus was 25 not available or required. Id. ¶ 45, Ex. 21 at 3 (effective date on map was October 6, 2010). On 26 March 5, 2012, U.S. Bank said that the property was no longer in a flood zone, and it no longer 27 required flood insurance. Id. ¶ 46, Ex. 22, ECF No. 169-22 at 2. It sent another letter that day that 28 its records showed "a lapse of insurance coverage from 06/01/11 to 03/05/12." Id., Ex. 23, ECF No.

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169-23 at 2. On March 12, 2012, U.S. Bank said that it would cancel the flood insurance, issue a 1 2 partial refund of \$187, and retain \$591 for the coverage it provided through the termination date. Id. 3 ¶ 47, Ex. 24, ECF No. 169-24 at 2. It maintained that position after Ms. Skelley faxed another flood zone determination on July 5, 2012. *Id.* ¶ 48-49, Exs. 25-26. 4

## **IV. PROPOSED CLASS DEFINITIONS**

Plaintiffs state six claims in the SAC: (1) breach of contract against U.S. Bank; (2) breach of the 6 covenant of good faith and fair dealing against U.S. Bank; (3)-(4) unjust enrichment against U.S. Bank and ASIC; and (5)-(6) violations of California Business & Professions Code section 17200 et 9 seq. against U.S. Bank and ASIC. See id., ¶ 86-130. They propose multi-state and state classes. 10 Plaintiffs propose three multi-state classes for the breach of contract claim, one for each of the

11 following three theories: a lender-placed class, a QER class, and a backdating class. The first two 12 challenge the alleged kickbacks, and the third challenges the alleged backdating. Motion, ECF No. 13 190-4 at 2-4. Each class has two subclasses: one for states with contract laws similar to California's contract law (Ellsworth/Weaver subclasses), and one for states with contract laws similar to New 14 15 Mexico's contract law (Skelley subclasses). Id. In their reply brief, Plaintiffs agreed to narrow the 16 proposed class definition for all contract claims to include only loans owned by U.S. Bank and to 17 exclude loans "merely serviced by the bank." Reply, ECF No. 222-4 at 7.

18 Plaintiffs also propose separate classes for the non-contract state-law claims under California and 19 New Mexico law based on the same three theories: a lender-placed class, a QER class, and a 20 backdating class. Motion, ECF No. 190-4 at 5-7.

21 The classes do not include "(1) Defendants' agents, board members, directors, officers, or 22 employees; or (2) any judicial officer assigned to this case or any immediate family member of such 23 judicial officer." Motion, ECF No. 190-4 at 2 n.1. Also, all classes have a limitation that excludes 24 "persons whose force-placed flood insurance charges were completely refunded or extinguished 25 through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-26 lieu of foreclosure." In their reply brief, Plaintiffs refine the limitation about refunds to include the 27 words "in the ordinary course of business." See Reply, ECF No. 222-4 at 7.

The following chart summarizes the proposed classes by claim, and the proposed class

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1 definitions (including any refinements by Plaintiffs in the reply brief) are set forth after the chart.

Claim	Defendant	Proposed Classes
Breach of Contract (Claim 1)	U.S. Bank	<ol> <li>Multi-State Lender Placed Class         <ul> <li>a. Ellsworth Lender-Placed Sub-Class</li> <li>b. Skelley Lender-Placed Sub-Class</li> </ul> </li> </ol>
		<ul><li>2. Multi-State QER Class</li><li>a. Ellsworth QER Sub-Class</li><li>b. Skelley QER Sub-Class</li></ul>
		<ul> <li>Multi-State Backdated Class         <ul> <li>a. Ellsworth Backdated Sub-Class</li> <li>b. Skelley Backdated Sub-Class</li> </ul> </li> </ul>
Implied Covenant (Claim 2)	U.S. Bank	1. California Lender-Placed Class
Unjust Enrichment / Restitution / Disgorgement (Claim 3)	U.S. Bank	<ol> <li>California QER Class</li> <li>California Backdated Class</li> <li>New Mexico Lender-Placed Class</li> <li>New Mexico QER Class</li> </ol>
Unjust Enrichment / Restitution		6. New Mexico Backdated Class
Disgorgement (Claim 4)	ASIC	
California Unfair Competition	U.S. Bank	1. California Lender-Placed Class
Law (Claim 5)		2. California QER Class 3. California Backdated Class
California Unfair Competition Law (Claim 6)	ASIC	

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# A. Proposed Multi-state Classes for Breach of Contract Claim (Claim 1)

Plaintiffs assert breach of contract claims for the following classes (the first two on a kick-back

20 theory and the third on a backdating theory) with two subclasses based on the California-like and

21 New Mexico-like contract laws. See Motion, ECF No. 190-4 at 2-4. The word "mortgage" includes

22 a mortgage, deed of trust, or other type of security instrument. *Id.* at 2 n.2.

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1. Proposed Multi-State Lender-Placed Flood Insurance Class

Proposed Multi-State Lender-Placed Class: All persons with a closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in California, Alabama, Alaska, Colorado, Connecticut, Florida, Illinois, Indiana, Iowa, Kansas, Louisiana, Massachusetts, Missouri, New Jersey, New York, North Dakota, Oregon, Texas, Utah, West Virginia, New Mexico, Arizona, Arkansas, Delaware, Georgia, Maine, Minnesota, Mississippi, Montana, Nebraska, Nevada, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Washington, Wisconsin, or Wyoming within the applicable statute of limitations, where such flood insurance

was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

(a) **Proposed Ellsworth Lender-Placed Sub-Class**: All persons within the Multi-State Lender-Placed Class whose property is located in California, Alabama, Alaska, Colorado, Connecticut, Florida, Illinois, Indiana, Iowa, Kansas, Louisiana, Massachusetts, Missouri, New Jersey, New York, North Dakota, Oregon, Texas, Utah, and West Virginia.

(b) Proposed Skelley Lender-Placed Sub-Class: All persons within the Multi-State Lender-Placed Class whose property is located in New Mexico, Arizona, Arkansas, Delaware, Georgia, Maine, Minnesota, Mississippi, Montana, Nebraska, Nevada, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Washington, Wisconsin, and Wyoming.

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2. The Multi-State Qualified Expense Reimbursement ("QER") Classes

**Proposed Multi-State QER Class:** All persons with a closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for forceplaced flood insurance on property in California, Alabama, Alaska, Colorado, Connecticut, Florida, Illinois, Indiana, Iowa, Kansas, Louisiana, Massachusetts, Missouri, New Jersey, New York, North Dakota, Oregon, Texas, Utah, West Virginia, New Mexico, Arizona, Arkansas, Delaware, Georgia, Maine, Minnesota, Mississippi, Montana, Nebraska, Nevada, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Washington, Wisconsin, or Wyoming with an effective date within the applicable statute of limitations and prior to December 1, 2011, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, shortsale, or deed-in-lieu of foreclosure.

(a) **Proposed Ellsworth QER Sub-Class:** All persons within the Multi-State QER Class whose property is located in California, Alabama, Alaska, Colorado, Connecticut, Florida, Illinois, Indiana, Iowa, Kansas, Louisiana, Massachusetts, Missouri, New Jersey, New York, North Dakota, Oregon, Texas, Utah, and West Virginia.

(b) **Proposed Skelley QER Sub-Class**: All persons within the Multi-State QER whose property is located in New Mexico, Arizona, Arkansas, Delaware, Georgia, Maine, Minnesota, Mississippi, Montana, Nebraska, Nevada, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Washington, Wisconsin, and Wyoming.

## 3. The Multi-State Backdated Flood Insurance Classes

**Proposed Multi-State Backdated Class:** All persons with a closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the United States before January 1, 2013 and within the applicable statute of limitations, where such insurance was backdated by more than 60 days, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

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1 2 3	(a) <b>Proposed Ellsworth Backdated Sub-Class:</b> All persons within the Multi-State Backdated Class whose property is located in California, Alabama, Alaska, Colorado, Connecticut, Florida, Illinois, Indiana, Iowa, Kansas, Louisiana, Massachusetts, Missouri, New Jersey, New York, North Dakota, Oregon, Texas, Utah, and West Virginia.		
4 5	(b) Proposed Skelley Backdated Sub-Class: All persons within the Multi-State Backdated Class whose property is located in New Mexico, Arizona, Arkansas, Delaware, Georgia, Maine, Minnesota, Mississippi, Montana, Nebraska, Nevada, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Virginia, Washington, Wisconsin, and Wyoming.		
6	B. Proposed California State Classes (Claims 2 through 6)		
7	1. California Breach of the Covenant of Good Faith and Fair Dealing Claim		
8	Ellsworth asserts a claim for breach of the covenant of good faith and fair dealing (claim 2) on		
9	behalf of three California classes. See id.; Reply, ECF No. 222-4 at 7 (limited by definition to		
10	contract claims and thus to borrowers whose loans are owned by U.S. Bank; excluding Weaver).		
11	Proposed California Lender-Placed Good Faith and Fair Dealing Class: All persons with a		
12	closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged		
13	by U.S. Bank, N.A. for force-placed flood insurance on property in the State of California on or after May 16, 2008, where such flood insurance was procured with the assistance of American		
14	Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a heatman force-place provide the provided of		
15	extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.		
16	<b>Proposed California QER Good Faith and Fair Dealing Class:</b> All persons with a closed-		
17	end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force placed flood insurance on property in the State of California with an		
18	U.S. Bank, N.A. for force-placed flood insurance on property in the State of California with an effective date on or after May 16, 2008 and prior to December 1, 2011, where such flood insurance was produced with the assistance of American Security Insurance Company or its		
19	insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptay forcelesure		
20	refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.		
21	<b>Proposed California Backdated Good Faith and Fair Dealing Class:</b> All persons with a closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced		
22	by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of California on or		
23	after May 16, 2008 and before January 1, 2013, where such insurance was backdated by more than 60 days, excluding persons whose force-placed flood insurance charges were completely		
24	refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.		
25	judgment, tour mounteuton, torocarance, short suic, of deed in neu of torectosuic.		
26	2. California Unjust Enrichment and Unfair Competition Claims		
27	Ellsworth and Weaver assert claims for unjust enrichment (claims 3 and 4) and violations of		
28	California's Unfair Competition Law (claims 5 and 6) on behalf of three California classes. See		

1 Motion, ECF No. 190-4 at 5.<sup>2</sup>

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**Proposed California Lender-Placed Unjust Enrichment and UCL Class:** All persons with a closed-end residential mortgage loan secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of California on or after May 16, 2008, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

**Proposed California QER Unjust Enrichment and UCL Class:** All persons with a closedend residential mortgage loan secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of California with an effective date on or after May 16, 2008 and prior to December 1, 2011, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

**Proposed California Backdated Unjust Enrichment and UCL Class:** All persons with a closed-end residential mortgage loan secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of California on or after May 16, 2008 and before January 1, 2013, where such insurance was backdated by more than 60 days, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

- C. Proposed New Mexico Classes
  - 1. New Mexico Breach of the Covenant of Good Faith and Fair Dealing Claim
- Lawrence and Donene Skelley assert a claim for breach of covenant of good faith and fair

19 dealing (claim 2) on behalf of three New Mexico classes. *Id.* at 6-7.

- Proposed New Mexico Lender-Placed Good Faith and Fair Dealing Class: All persons with a closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of New Mexico on or after May 16, 2008, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.
  - **Proposed New Mexico QER Good Faith and Fair Dealing Class:** All persons with a closedend residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by
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<sup>2</sup> Weaver is not a class representative for the QER class.

U.S. Bank, N.A. for force-placed flood insurance on property in the State of New Mexico on or after May 16, 2008 and prior to December 1, 2011, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

**Proposed New Mexico Backdated Good Faith and Fair Dealing Class:** All persons with a closed-end residential mortgage loan owned by U.S. Bank (and excluding loans merely serviced by the bank) and secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of New Mexico on or after May 16, 2008 and before January 1, 2013, where such insurance was backdated by more than 60 days, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

- 2. New Mexico Unjust Enrichment Claim
- The Skelleys assert a claim for unjust enrichment on behalf of the following three New Mexico
- 11 classes. *Id.* at 6-7.

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**Proposed New Mexico Lender-Placed Unjust Enrichment Class:** All persons with a closedend residential mortgage loan secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of New Mexico on or after May 16, 2008, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

**Proposed New Mexico QER Unjust Enrichment Class:** All persons with a closed-end residential mortgage loan secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of New Mexico on or after May 16, 2008 and **prior to December 1, 2011**, where such flood insurance was procured with the assistance of American Security Insurance Company or its affiliates, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

**Proposed New Mexico Backdated Unjust Enrichment Class:** All persons with a closed-end residential mortgage loan secured by a Fannie Mae/Freddie Mac Uniform Instrument, who were charged by U.S. Bank, N.A. for force-placed flood insurance on property in the State of New Mexico on or after May 16, 2008 and before January 1, 2013, where such insurance was backdated by more than 60 days, excluding persons whose force-placed flood insurance charges were completely refunded [in the ordinary course of business] or extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure.

- 26 V. ADDITIONAL RELEVANT PROCEDURAL HISTORY
  - On September 24, 2013, Ellsworth moved for class certification. See ECF No. 135. In its
- 28 opposition, U.S. Bank said that it discovered at Ellsworth's October 4, 2013 deposition that

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Ellsworth's property was never in a flood zone, and it said that it would issue a refund. See ECF No. 1 2 132-5. Ellsworth then proposed new class definitions and additional class representatives and 3 moved to amend the complaint. See ECF Nos. 149-5, 151, 152. Then U.S. Bank conducted an 4 internal review of the new proposed representative plaintiffs and "discovered that, like Mr. 5 Ellsworth, Ms. Skelley's property was never in a flood zone." Wolfe Decl. Supp. U.S. Bank Opp'n to Motion to Amend, ECF No. 165-1,  $\P$  7-9. It issued a refund. Id.  $\P$  9. The court allowed the new 6 7 complaint, ordered additional briefing to address the new class definitions, issued a new case 8 management schedule, and denied Defendants' motion to dismiss. On May 15, 2014, the court held 9 a hearing on the motion for class certification and U.S. Bank's two motions.

# ANALYSIS

## 11 I. CLASS CERTIFICATION

Plaintiffs move to certify a damages classes under Rule 23(b)(3).

A threshold requirement is that Plaintiffs must establish a definable class. *See* Fed. R. Civ. P.
23(c)(1)(B) ("[a]n order that certifies a class action must define the class and the class claims, issues,

15 or defenses"); *Mazur v. Ebay Inc.*, 257 F.R.D. 563, 567 (N.D. Cal. 2009). A party seeking class

16 certification then must show the following prerequisites of Rule 23(a): numerosity, commonality,

17 typicality, and adequacy of representation. A court may certify a class under Rule 23(b)(3) if the

18 court finds that questions of law or fact common to class members predominate over any questions

19 affecting only individual members, and a class action is superior to other available methods for

20 fairly and efficiently adjudicating the controversy. *See* Fed. R. Civ. P. 23(b)(3).

21 "Certification is proper only if the trial court is satisfied, after a rigorous analysis, that the

22 prerequisites of Rule 23(a) have been satisfied." *Wal-Mart Stores, Inc. v. Dukes*, 131 S. Ct. 2541,

23 2550 (2011) (internal quotation marks and citation omitted). The "rigorous analysis" often will

<sup>24</sup> "entail some overlap with the merits of the plaintiff's underlying claim." 131 S. Ct. at 2551. More

25 specifically:

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[A] party seeking to maintain a class action must affirmatively demonstrate his compliance with Rule 23. The Rule does not set forth a mere pleading standard. Rather, a party must not only be prepared to prove that there are *in fact* sufficiently numerous parties, common questions of law or fact, typicality of claims or defenses, and adequacy of representation, as required by Rule 23(a). The party must also satisfy through evidentiary proof at least one of the provisions of

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Rule 23(b). . . . [I]t may be necessary for the court to probe behind the pleadings before coming to rest on the certification question, and . . . certification is proper only if the trial court is satisfied, after a rigorous analysis, that the prerequisites of Rule 23(a) have been satisfied. Such an analysis will frequently entail overlap with the merits of the plaintiff's underlying claim. That is so because the class determination generally involves considerations that are enmeshed in the factual and legal issues comprising the plaintiff's cause of action. The same analytical principles govern Rule 23(b).

*Comcast Corp. v. Behrend*, 133 S. Ct. 1426, 1432 (2013) (quotation marks and citations omitted).
Still, "Rule 23 grants no license to engage in free-ranging merits inquiries at the certification stage.
Merits questions may be considered to the extent – but only to the extent – that they are relevant for
determining whether the Rule 23 prerequisites for class certification are satisfied." *Amgen Inc. v. Conn. Ret. Plans & Trust Funds*, 133 S. Ct. 1184, 1194-95 (2013). If a court concludes that the
moving party has met its burden of proof, then the court has broad discretion to certify the class. *Zinser v. Accuflix Res. Inst., Inc.*, 253 F.3d 1180, 1186, *amended by* 273 F.3d 1266 (9th Cir. 2001).

# A. Plaintiffs Establish a Definable, Ascertainable Class

A class should be sufficiently definite and "clearly ascertainable" by reference to objective 13 14 criteria "so that it is administratively feasible [for a court] to determine whether a particular person is a class member" and thus "bound by the judgment." Shepard v. Lowe's HIW, Inc., No. C 12-3893 15 16 JSW, 2013 WL 4488802 (N.D. Cal. Aug. 19, 2013) (collecting cases); Deitz v. Comcast Corp., No. 17 C 06-06352 WHA, 2007 WL 2015440, at \*8 (N.D. Cal. July 11, 2007) (proposed class of cable 18 subscribers who owned cable-ready televisions or related equipment not ascertainable where the 19 defendant did not maintain records to identify those customers, rendering it "impossible to 20 determine without significant inquiry which subscribers owned such devices"); see also Newberg on 21 Class Actions § 3:3 (5th Ed. 2013) ("Administrative feasibility means that identifying class members 22 is a manageable process that does not require much, if any, individual factual inquiry."); Annotated 23 Manual for Complex Litigation (Fourth) § 21.222 (2013) ("Because individual class members must 24 receive the best notice practicable and have an opportunity to opt out, and because individual 25 damage claims are likely, Rule 23(b)(3) class actions require a class definition that will permit 26 identification of individual class members"). Still, "the class need not be so ascertainable that every 27 potential member can be identified at the commencement of the action." Ortiz v. CVS Caremark 28 Corp., No. C-12-05859 EDL, 2013 WL 6236743 (N.D. Cal. Dec. 2, 2013) (quotation omitted).

As refined, the class definitions exclude persons whose force-placed flood insurance charges were [1]"completely refunded ['in the ordinary course of business'] or [2] extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure." *See supra* Statement; Reply, ECF No. 222-4 (inserting bracketed quote as an additional limitation). These limitations are crafted to exclude anyone who received a full refund or otherwise had their obligations extinguished. Defendants do not argue that it is possible to extinguish the obligation to pay FPI charges in ways other than the six examples.

8 Defendants agree that this limitation is required for class certification but assert that its business 9 records do not allow it to identify these borrowers who are excluded from the class. See U.S. Bank 10 Opp'n, ECF No 200-5 at 18; ASIC Opp'n, ECF No. 199 at 16. More specifically, according to the 11 Defendants, "[t]he only way to tell how much has been paid is to analyze each borrower's escrow 12 account or manually review each borrower's loan file" and the "only way to determine whether a 13 borrower's Flood LPI charge has been completely refunded through a flat-out cancellation is to 14 conduct a file-by-file review of all borrowers with Flood LPI charges." U.S. Bank Opp'n, ECF No. 15 200-5 at 11; see Stewart Decl., ECF No. 207, ¶¶ 4-5. ASIC adds that "U.S. Bank's records might 16 indicate that a complete refund occurred or a charge was extinguished, but they are insufficiently 17 detailed to explain why that occurred" without a file-by-file review. ASIC Opp'n, ECF No. 199 at 18 16 (citing Stewart Decl., ECF No. 207, ¶¶ 5-6).

According to Plaintiffs, U.S. Bank produced data for borrowers including the loan type, the issue and effective dates for force-placed insurance, the coverage amount, the gross amount charged, the amount of any refund, and the net amount (meaning, the gross amount less any refund). *See* 3d Richter Decl., ECF No. 221-3, ¶ 5; *id.* Exs. 1-2. This information shows that excluded members of the class are identifiable. It does not matter why a charge is refunded or extinguished; it is sufficient that U.S. Bank can identify borrowers whose charges were completely refunded in the ordinary course of business or otherwise cancelled or extinguished.

Moreover, to the extent that U.S. Bank makes the argument that a file-by-file review is required to calculate damages for borrowers who make partial payments, *see* U.S. Bank Opp'n, ECF No. 200-5 at 18 n.11, again, the net amount is reflected in the data. Again, it does not matter why refunds

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were made. If extinguishments are different (for example, because there is a partial write-off during a loan modification), the net amount apparently is on the spreadsheet, the reason does not matter, 3 and the amount of any write-off by U.S. Bank is ascertainable from the general data and reflected (as 4 are the damages) in the net amount.

5 Thus, like the definition in Lane v. Wells Fargo Bank, N.A., limiting the class to exclude recovered or extinguished charges is appropriate. See No. C 12-04026 WHA, 2013 WL 3187410, at 6 7 \*10 (N. D. Cal. June 21, 2013). That information is ascertainable from the records, even if it "will 8 entail some effort on the part of counsel for both parties" to identify the class members. See id. 9 (reaching this conclusion). Also, and for the reasons stated in *Lane*, the class does not exclude 10 borrowers with charges on the books that were not otherwise refunded or extinguished, even if the 11 borrowers have not paid them. Id. at \*9. The limitation will read: "excluding persons whose force-12 placed flood insurance charges were (1) completely refunded in the ordinary course of business or 13 (2) extinguished through a bankruptcy, foreclosure judgment, loan modification, forbearance, short sale, or deed-in-lieu of foreclosure." 14

15 To the extent that Defendants argue that Ellsworth or the Skelleys are excluded from the class 16 because U.S. Bank refunded or tried to refund their FPI charges in this litigation, they are not. The 17 "complete refund in the ordinary course of business" limitation is crafted so that it does not exclude 18 Ellsworth or the Skelleys. As the court held previously, the refunds in this litigation arguably were 19 part of a litigation strategy, were not in the ordinary course of business, and did not moot the claims. 20See 3/21/14 Order, ECF No. 186 at 25.

21 ASIC also argues that the class definition is unmanageable because some borrowers may have 22 received assistance from loan assistance programs such as the U.S. Treasury's Hardest Hit Fund or 23 Keep Your Home California. See ASIC Opp'n, ECF No. 199 at 11. The programs provide 24 mortgage assistance to borrowers who are delinquent or facing default. Id. Examples include 25 providing up to \$3,000 per month for 12 months to borrowers who are involuntarily unemployed or 26 providing help to borrowers with reinstating a loan (including up to \$25,000). See id. U.S. Bank 27 participates in the programs and has had transactions funded through them. Id. ASIC argues that it 28 would be unmanageable to conduct the file-by-file review needed to ascertain whether the program

assistance was credited to borrowers' LPI charges. *Id.* This order does not exclude program
payments credited to LPI charges, which in turn eliminates ASIC's manageability concern because
no file-by-file review will be necessary. This approach also is consistent with the point of the
programs, which is to help borrowers with delinquent mortgages. If Defendants credited mortgage
assistance to LPI charges, then refunds of the charges – again, identifiable from general records –
allow the program funds to be used for their intended purpose: delinquent mortgage payments.
Defendants do not offer any arguments that support a contrary conclusion.

8 Defendants also note that U.S. Bank owns some loans and services others. If U.S. Bank just 9 services the loans (as with Ms. Weaver's loan), a file-by-file review is needed to determine whether 10 U.S. Bank acquired a "partial interest" in a loan sufficient to allow a breach of contract claim against 11 it. U.S. Bank Opp'n, ECF No. 200-5 at 18. U.S. Bank has identified "the loans where it acted 12 exclusively in a servicing capacity." Plaintiffs' Reply, ECF No. 222-4 at 7. To address the issue, in 13 the reply brief, Plaintiffs narrowed the class definition for the contract claims to include only loans 14 owned by U.S. Bank and to exclude loans "merely serviced by the bank." Id. This limitation 15 eliminates the need for a file-by-file review and addresses U.S. Bank's manageability concern.

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# **B.** Rule 23(a) Requirements

Plaintiffs must show the following prerequisites of Rule 23(a): numerosity, commonality,
typicality, and adequacy of representation.

# 1. Numerosity

Rule 23(a)(1) requires that, for a class to be certified, "the class is so numerous that joinder of all
members is impracticable." Defendants do not challenge certification based on the numerosity
element. Plaintiffs submitted evidence establishing that the total number of loans with force-placed
flood insurance policies is approximately 16,000 (14,000 with effective dates during the period that
ASIC paid QERs to U.S. BIS and 4,500 that are backdated more than 60 days). *See* 1st Richter
Decl., ECF No. 119-1, ¶ 23-24. That submission satisfies the numerosity requirement.

# 2. Commonality

Under Rule 23(a)(2), a class cannot be certified unless Plaintiffs establish that "there are
questions of law or fact common to the class." Rule 23(a)(2) does not require Plaintiffs to show that

1	each class member's claim is based on identical factual and legal issues: "The existence of shared		
2	legal issues with divergent factual predicates is sufficient" to meet the requirements of Rule		
3	23(a)(2). Parra v. Bashas, Inc., 536 F.3d 975, 978 (9th Cir. 2008) (quoting Hanlon v. Chrysler		
4	Corp., 150 F.3d 1011, 1019 (9th Cir. 1998)). Under Rule 23(a)(2), "even a single common question		
5	will do." Dukes, 131 S. Ct. at 2556 (quotation omitted). "Commonality requires the plaintiff to		
6	demonstrate that class members have suffered the same injury. This does not mean merely that they		
7	have all suffered a violation of the same provision of law." Id. at 2551. The common question		
8	"must be of such a nature that it is capable of classwide resolution – which means that determination		
9	of its truth or falsity will resolve an issue that is central to the validity of each one of the claims in		
10	one stroke." Id. "What matters to class certification is not the raising of common 'questions'-		
11	even in droves – but rather the capacity of a classwide proceeding to generate common answers apt		
12	to drive resolution of the litigation. Dissimilarities within the proposed class are what have the		
13	potential to impede the generation of common answers." Id. (citation omitted).		
14	Plaintiffs identify the following common factual and legal questions, among others:		
15	1. Whether the QERs that ASIC provided to U.S. BIS were legitimate or simply constituted a kickback;		
16 17	2. Whether ASIC offered insurance tracking services to U.S. Bank at a discount in return for its FPI business, and if so, whether this constituted a type of kickback;		
18 19	3. Whether U.S. Bank had the contractual authority under Paragraph 5 of the Uniform Instrument to (1) arrange for cash or in-kind compensation for itself or its affiliates on FPI; and (2) whether it had the authority to significantly backdate coverage;		
20	4. Whether the QERs and subsidized services that U.S. Bank received from ASIC were		
21	"reasonable and appropriate," as required by Paragraph 9 of the Uniform Instrument;		
22	5. Whether significantly backdating coverage is reasonable and appropriate; and		
23	6. Whether statutory amendments apply retroactively to authorize backdated FPI.		
24	Motion, ECF No. 190-4 at 31-32; Reply, ECF No. 222-4 at 6. Additional common issues on the		
25	state claims include whether the FPI practices of kickbacks and backdating violated U.S. Bank's		
26	duty of good faith and fair dealing, whether Defendants were enriched unjustly, and whether the		
27	practices were unfair under California's unfair competition law. See Motion, ECF No. 190-4 at 32.		
28	The allegations here are that Plaintiffs had identical form contracts, the policies were applied		

uniformly, and form notices were sent about the FPI and the charges. Plaintiffs allege a common 1 2 scheme to force place insurance on borrowers in a way designed to increase kickbacks to U.S. Bank 3 from a captive insurance provider (ASIC) in the form of QERs or discounted tracking services, and 4 to maximize costs collected from borrowers by force-placing LPFI policies that were backdated 5 more than 60 days. See Motion, ECF No. 190-4 at 23-26. In similar cases, courts in this district have found commonality under Rule 23(a)(2). See, e.g., Hofstetter v. Chase Home Finance, LLC, 6 7 No. C 10-01313 WHA, 2011 WL 1225900, at \*8 (N.D. Cal. Mar. 31, 2011) (TILA claim), \*13 8 (UCL claim); Lane v. Wells Fargo Bank, N.A., No. C 12-04026 WHA, 2013 WL 3187410, at \*8 9 (N.D. Cal. June 21, 2013) (commonality satisfied as to a California class).

Defendants do not argue otherwise and instead argue that individual issues predominate over
common issues. *See* U.S. Bank Opp'n, ECF No. 200-5 at 10-23; ASIC Opp'n, ECF No. 199 at 1524. The order addresses predominance below.

# 3. Typicality

Rule 23(a)(3) requires, as a prerequisite to class certification, that "the claims or defenses of the class representatives [must be] typical of the claims or defenses of the class.... [R]epresentative 16 claims are typical if they are reasonably co-extensive with those of absent class members; they need 17 not be substantially identical." Hanlon 150 F.3d at 1020 (internal quotation marks and citation omitted). "Typicality refers to the nature of the claim or defense of the class representative, and not 19 to the specific facts from which it arose or the relief sought." Ellis v. Costco Wholesale Corp., 657 20 F.3d 970, 984 (9th Cir. 2011). "The test of typicality is whether other members have the same or 21 similar injury, whether the action is based on conduct which is not unique to the named plaintiffs, 22 and whether other class members have been injured by the same course of conduct." Hanon v. 23 Dataproducts Corp., 976 F.2d 497, 508 (9th Cir. 1992) (citation and internal quotation marks 24 omitted). "The purpose of the typicality requirement is to assure that the interest of the named 25 representative aligns with the interests of the class. . . . [C]lass certification is inappropriate when a 26 putative class representative is subject to unique defenses which threaten to become the focus of the litigation." Id. 27

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The claims are typical. The allegations here are that Plaintiffs had identical form contracts, and

the policies were applied uniformly (including through uniform notices). The harms are identical,
 and classes and subclasses address different theories of liability.

U.S. Bank challenges typicality in four ways.

First, it argues that the QER theory requires payment of QERs when the borrower was charged 4 5 for the FPI. U.S. Bank Opp'n, ECF No. 200-5 at 30. Defendants discontinued QERs effective December 1, 2011. Id. (noting that Plaintiffs concede this point).<sup>3</sup> Plaintiffs' revised class 6 7 definitions define the QER classes by reference to persons who were charged for FPI "with an 8 effective date within the applicable statute of limitations and prior to December 1, 2011." See supra 9 Statement. The Skelleys and Weaver were not charged for FPI until after December 1, 2011, but 10 they meet the class definition because the effective date for their FPI is before December 1, 2011. 11 But U.S. Bank argues that the claim of an unlawful kickback in the form of a QER necessarily 12 requires tying the FPI charge to the QER, meaning, U.S. Bank needs to be paid the QER when the 13 borrower is charged for the FPI. Thus, U.S. Bank argues, the Skelleys – while technically meeting 14 the class definition – are not typical (or adequate) class representatives because they were not 15 charged for FPI until after Defendants terminated QERs. U.S. Bank Opp'n, ECF No. 200-5 at 30. 16 Plaintiffs' QER theory is that the QERs were really kickbacks to U.S. Bank that were passed on 17 to borrowers in inflated charges for the LPFI. See Reply, ECF No. 222-4 at 19. Charges for LPFI 18 accrue as of the effective date of the coverage, not the issue date. Id. If QERs are built into the pre-19 December 1, 2011 LPFI charges, then under Plaintiffs' theory, the charges were inflated improperly, 20 and the damages would be the same for the Skelleys and the QER class members. Id. Plaintiffs also 21 point out that U.S. Bank provides no evidence that QERs were not paid for the Skelleys' loan. Id. 22 In addition, U.S. Bank makes no showing that the QERs would have affected the Skelleys

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- <sup>3</sup> The documents filed by Plaintiffs are undated but the termination agreement has an
  effective date of December 1, 2013 (although the addendum is redacted). *See* Termination of the
  Expense Reimbursement Addendum to Schedule 1 of the Master Supplier Service Agreement, 1st
  Richter Decl. Ex. 16, ECF No. 137-10.

differently than other proposed class members. *See* U.S. Bank's Opp'n, ECF No. 200-5 at 30.<sup>4</sup>

Second, U.S. Bank argues that Ellsworth's claims are not typical because he took out a
construction loan, not a home loan. U.S. Bank Opp'n, ECF No. 200-5 at 31. Construction loans do
not require flood insurance; only improved real estate does, and even then, only if the structure is in
a flood zone. Wolfe Decl., ECF No. 206, ¶ 9. But Ellsworth's construction loan was later converted
into a standard home mortgage loan, which was subject to the same flood insurance requirements
and notices. See Wolfe Dep. 36:17-37:10, 1st Richter Decl. Ex. 4, ECF No. 139-10. Ellsworth's

9 *Third*, U.S. Bank argues that Ellsworth and the Skelleys are atypical class representatives
10 because they were treated differently than the putative class members. U.S. Bank Opp'n, ECF No.

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12 <sup>4</sup> In support of its conclusion that the Skelleys are "wholly inadequate and not typical" because they were not charged until after QERs were terminated, U.S. Bank cites Gooden v. 13 SunTrust Mortg., Inc., No. 2:11-cv-02595-JAM-DAD, 2013 WL 6499250, at \*9 (E.D. Cal. Dec. 11, 14 2013). See U.S. Bank Opp'n, ECF No. 200-5 at 30-31. That case involved only a determination that plaintiffs with force-placed flood insurance were atypical representatives of a force-placed hazard 15 insurance class. See Gooden, 2013 WL 6499250, at \*9. This case involves named plaintiffs with the same injury as putative class members who fit within the class definition, and Plaintiffs assert a 16 coherent theory on the effect of QERs on FPI charges. While the court considers merits issues, it 17 does so only to the extent that they are relevant to the Rule 23 prerequisites. See Amgen, 133 S. Ct. at 1194-95. 18

<sup>5</sup> In support of its conclusion that Ellsworth is not typical, U.S. Bank cites (without further 19 explanation) Broussard v. Meineke Discount Muffler Shops, Inc., 155 F.3d 331, 340 (4th Cir. 1998), 20 for the proposition that there is no "typicality where '[t]he differences between the [Franchise and Trade Agreements] raise the distinct possibility that there was a breach of contract with some class 21 members but not with other class members"). U.S. Bank Opp'n, ECF No. 200-5 at 31. In 22 Broussard, the Fourth Circuit reversed class certification (and a \$590 million judgment) and remanded in part because the plaintiffs were not typical of the putative class members. *Broussard* 23 was a franchisor-franchisee suit in which ten muffler shop owners sued the franchisor and its advertising agency, among others, for breach of their FTAs. Id. at 335. The plaintiffs were atypical 24 class representatives because the franchisees "signed FTAs containing materially different contract 25 language." Id. at 340. Thus, "the contract claims of plaintiffs are not typical of claims of franchisees who entered into FTAs containing different language." Id. Unlike the different 26 contracts in *Broussard*, this case ultimately involves the same form contracts, and the fact that Ellsworth's loan began as a construction loan does not matter because in the end, his mortgage 27 converted to a standard home mortgage loan with the same terms resulting in the same FPI imposed 28 pursuant to standard policies.

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200-5 at 31. The point is that U.S. Bank made mistakes with both. Both homes were improperly classified as being in SFHAs. Id.; see supra Statement. Also, with Ellsworth, U.S. Bank did not follow its policy regarding timing of the placement of the FPI. If it had, the policy "would have resulted in coverage effective the day after the 45 day notice period expires, rather than retroactively lender-placed by more than one year." U.S. Bank Opp'n, ECF No. 200-5 at 31 (citing Wolfe Decl., ECF No. 206, ¶ 9). Once it discovered its errors, U.S. Bank refunded the LPFI charges to Ellsworth and the Skelleys. Id.; see ASIC Opp'n, ECF No. 199 at 18 (arguing this results in mootness and a lack of standing to pursue injunctive relief). These differences do not alter typicality. The nature of the claim remains the same: wrongful FPI. The injury is the same. The interests of the named plaintiffs are the same as the interests of the named class. Whether U.S. Bank made mistakes here is just another reason why the FPI was wrong and does not change Plaintiffs' challenges to the alleged uniform policies and practices of wrongful FPI, kickbacks, and backdating. Also, "[w]here a plaintiff challenges a well-established company policy, a defendant cannot cite poor management to defend against class certification." Kurihara v. Best Buy Co., No. C 06-01884 MHP, 2007 WL 2501698, at \*10 (N.D. Cal. Aug. 30, 2007). The attempted refund does not change the typicality analysis either. To the extent that it is a defense, it is not the kind of defense that defeats typicality by the need for substantial cross-examination on negative facts or that poses "a danger that absent class members will suffer if their representative is preoccupied with defenses [or issues] unique to it," at least with regard to a claim for damages. See Hanon, 976 F.3d at 508. The court already held that the refunds during this litigation arguably was a litigation strategy that did not moot the claims (including those under the UCL). See 3/21/2014 Order, ECF No. 186 at 21-25. Fourth, U.S. Bank argues that Ellsworth and the Skelleys are atypical because they agree that it

22 23 was not reasonable to ignore the 45-day notice letters warning of imminent FPI. U.S. Bank Opp'n, 24 ECF No. 200-5 at 32. This is a "failure to mitigate" defense that U.S. Bank argues renders them 25 atypical and creates conflicts with other class members. *Id.* This does not affect typicality. What is 26 at issue here is whether U.S. Bank appropriately force-placed backdated insurance and the relatively 27 higher LPFI charges caused by U.S. Bank and ASIC's undisclosed kickback arrangements. It is not 28 a defense that poses the kind of danger that defeats typicality. See Hanon, 976 F.3d at 508.

ASIC's argument is that Plaintiffs lack Article III standing on their injunctive relief claims because they cannot demonstrate a real or immediate threat of being forced to pay for inflated or backdated LPFI charges. *See* ASIC Opp'n, ECF No. 199 at 18. Ellsworth's and the Skelleys' properties are no longer located in flood zones, and Weaver is no longer a U.S. Bank borrower. *See* SAC, ECF No. 169, ¶¶ 21 n.2, 34, 45-49. Plaintiffs do not respond to this argument in their reply brief. *See generally* Reply, ECF No. 222-4.

7 ASIC's reasoning makes sense to the extent Plaintiffs seek injunctive relief under the UCL. But 8 the court disagrees with ASIC's argument that this dooms Plaintiffs' UCL claim for restitution. 9 See ASIC Opp'n at 18. ASIC cites *Deitz* for the proposition that where a plaintiff "lacks standing 10 even to obtain an injunction," he "is not entitled to restitutionary relief." 2006 WL 3782902, at \*5. 11 As the California Supreme Court made clear in a post-Deitz opinion, however, "the right to seek 12 injunctive relief under section 17203 is not dependent on the right to seek restitution; the two are wholly independent remedies." Clayworth v. Pfizer, Inc., 49 Cal. 4th 758, 790 (2010) (citation 13 omitted) (section 17203 "contains . . . no language of condition linking injunctive and restitutionary 14 15 relief"); see also Maraventano v. Nordstrom, Inc., No. 10-CV-02671 JM WMC, 2013 WL 5936183, 16 at \*3-5 (S.D. Cal. Nov. 1, 2013) (discussing the developments in this case law).

## 4. Adequacy of Representation

18 Rule 23(a)(4) requires that, before a court may certify a class, it must find that "the 19 representative parties will fairly and adequately protect the interests of the class." The requirement 20 applies to the class representative and class counsel and requires resolution of two questions: "(1) do 21 the named plaintiffs and their counsel have any conflicts of interest with other class members, and 22 (2) will the named plaintiffs and their counsel prosecute the action vigorously on behalf of the 23 class?" Hanlon, 150 F.3d at 1020. Rule 23(g)(4) also specifies that class counsel "must fairly and adequately represent the interests of the class." Under Rule 23(g)(1)(A), the court must consider the 24 following criteria in appointing class counsel: 25

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27 28 (i) the work counsel has done in identifying or investigating potential claims in the action;

(ii) counsel's experience in handling class actions, other complex litigation, and the types of claims asserted in the action;

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(iii) counsel's knowledge of the applicable law; and

(iv) the resources that counsel will commit to representing the class.

Rule 23(g)(1)(B) permits the court to "consider any other matter pertinent to counsel's ability to
fairly and adequately represent the interests of the class."

5 Defendants do not dispute the adequacy of Plaintiffs' counsel. Plaintiffs retained counsel with significant experience in prosecuting force-placed insurance cases, and other courts in this district 6 7 have appointed them class counsel in force-placed insurance cases. See 1st Richter Decl., ECF No. 136, ¶ 28-33; see also Transcript of Oral Argument at 8-9, Hofstetter v. Chase Home Finance, LLC, 8 9 No. C 10-1313 WHA (N.D. Cal. Sept. 19, 2012) (referring to the attorneys in that LPFI class action, 10 including Plaintiffs' counsel, as "models of excellent professionals" in final settlement approval 11 hearing). Counsel have worked vigorously to identify and investigate the claims in this case, and, as 12 this litigation has revealed, understand the applicable law and have represented their clients vigorously and effectively. See In re Netflix Privacy Litigation, No. 5:11-CV-00379 EJD, 2012 WL 13 2598819, at \*3 (N.D. Cal. July 5, 2012). 14

15 As to the adequacy of the named Plaintiffs, the requirement is meant to evaluate whether "the 16 named plaintiff's claim and the class claims are so interrelated that the interests of the class 17 members will be fairly and adequately protected in their absence." Gen. Tel. of Sw. v. Falcon, 457 18 U.S. 147, 158 n.8 (1982). Plaintiffs assert, and Defendants do not dispute, that they have worked 19 actively with counsel to prepare and "vigorously" prosecute the case, have no conflicts, and will 20 represent the class members' interests as if they were their own. See Ellsworth Decl., ECF No. 119-21 8, ¶ 18; 2d Weaver Decl., ECF No. 189-3, ¶¶ 7-8; 2d Donene Skelley Decl., ECF No. 189-1, ¶¶ 7-8; 22 2d Lawrence Skelley Decl., ECF No. 189-2, ¶ 7-8. All suffered the same injuries as the multi-state 23 class members they seek to represent. See Hofstetter, 2011 WL 1225900, at \*9 (finding plaintiffs 24 adequate because they suffered the same injury and had no conflicts of interest with the class 25 members). Given their common claims and shared interests, Plaintiffs adequately represent the classes' interests under Rule 23(a)(4). 26

Defendants' only argument against this result is that Plaintiffs are not adequate representatives
under Rule 23(b)(3). The order addresses Rule 23(b) below.

## C. Rule 23(b)(3) Requirements

Under Rule 23(b)(3), a class action is maintainable if "the court finds that questions of law or fact common to class members predominate over any questions affecting only individual members, and that a class action is superior to other available methods for fairly and efficiently adjudicating the controversy." Rule 23(b)(3) thus requires two inquiries: (1) do the common questions of law or fact "predominate" over questions over questions affecting only individual class members, and (2) is class treatment "superior" to alternative methods for adjudicating the controversy?

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## **1.** Predominance of Common Questions

9 The Rule 23(b)(3) predominance inquiry involves weighing and evaluating the common and 10 individual issues in the case. See Dukes, 131 S. Ct. at 2556. It involves consideration of the same 11 principles that guide the Rule 23(a) commonality analysis, but it "is even more demanding than Rule 12 23(a)." Comcast, 133 S. Ct. at 1432. The Rule 23(a)(2) inquiry concerns only whether the plaintiff 13 shows the existence of a common issue of law or fact. See Dukes, 131 S. Ct. at 2556. The 14 predominance inquiry looks at those common questions, "focuses on the relationship between the 15 common and individual issues," Hanlon, 150 F.3d at 1022, and requires the court to weigh the 16 common issues against the individual issues. See Dukes, 131 S. Ct. at 2556. Class certification 17 under Rule 23(b)(3) is proper when common questions represent a significant portion of the case and 18 can be resolved for all members of the class in a single adjudication. *Hanlon*, 150 F.3d at 1022.

19 "Considering whether 'questions of law or fact common to class members predominate' begins, 20 of course, with the elements of the underlying cause of action." Erica P. John Fund, Inc. v. 21 Halliburton Co., 131 S. Ct. 2179, 2184 (2011). "In determining whether common questions 22 predominate, the Court identifies the substantive issues related to plaintiff's claims (both the causes 23 of action and affirmative defenses); then considers the proof necessary to establish each element of 24 the claim or defense; and considers how these issues would be tried." Gaudin v. Saxon Mortgage 25 Servs., Inc., No. 11-CV-01663-JST, 2013 WL 4029043 (N.D. Cal. Aug. 5, 2013) (citing Cal. Prac. 26 Guide Fed. Civ. Pro. Before Trial Ch. 10-C § 10:412). The predominance analysis is a pragmatic 27 one: it is not a numerical analysis and instead is a qualitative assessment of overriding issues in the 28 case, despite the existence of individual questions. See Newberg on Class Actions, § 4.51 (5th Ed.

2013); Butler v. Sears, Roebuck & Co., 727 F.3d 796, 801 (7th Cir. 2013) (finding a single, central 2 issue of liability in a class action involving defects in washing machines; the two central defects were mold and the control unit; those differences could be addressed by subclassing; differences in 4 damages can be addressed in individual hearings, in settlement negotiations, or by creation of 5 subclasses), cert. denied, 134 S. Ct. 1277 (2014).

As discussed in the section on commonality, Plaintiffs – all with the same Fannie Mae/Freddie 6 7 Mac Uniform Instrument - allege a common scheme to force-place insurance on borrowers and pass 8 on inflated charges that include kickbacks to U.S. Bank in the form of QERs and discounted tracking 9 services and a policy and practice of backdating policies, resulting in increased charges for FPI. See 10 supra I.B.2, Commonality (listing common issues regarding the alleged kickbacks, the contractual 11 authority for the FPI compensation arrangements and backdating, the retroactivity of legislation, and 12 the state claims). The challenged practices are the same, the insurer ASIC is the same, and the legal 13 issues generally are the same: were the practices lawful under the standard mortgage contract or 14 under state laws regarding the implied covenant of good faith and fair dealing, unjust enrichment, or 15 unfair competition.

16 These common issues have resulted in courts – including courts in this district – concluding that 17 common issues predominate and certifying class-wide relief to borrowers with claims based on a 18 kickback theory and/or inflated charges for FPI. See, e.g., Lane, 2013 WL 3187410, at \*8 19 (certifying California class asserting breach of Fannie Mae/Freddie Mac and FHA form contracts by 20 taking kickbacks in connection with FPI); Williams v. Wells Fargo Bank, N.A., 280 F.R.D. 665, 675-21 76 (S.D. Fla. 2012) (certifying Florida class on claims of unjust enrichment and breach of the 22 covenant of good faith and fair dealing related to inflated charges and unlawful commissions/kickbacks on FPI); Hofstetter, 2011 WL 1225900, at \*8, \* 11 (certifying national 23 24 TILA class and California UCL class based on theory of inflated charges and 25 commissions/kickbacks to bank in connection with FPI); Hall v. Midland Group, No. CIV.A. 99-3108, 2000 WL 1725238, at \*1, \*3 (E.D. Pa. Nov. 20, 2000) (certified nationwide settlement class 26 27 on RICO, FDCPA, and state law contract, breach of the duty of good faith, fraud, and unfair 28 practices claims regarding FPI through agencies owned by affiliates that received commissions for

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the placements); Robinson v. Countrywide Credit Indus., No. CIV.A. 97-2747, 1997 WL 634502, at 2 \*4-5 (E.D. Pa. Oct. 8, 1997) (certifying nationwide class on RICO claims of mail and wire fraud 3 relating to FPI with common issues about whether the form contracts authorized placement of the type of insurance and whether Countrywide knowingly purchased inflated or expensive policies to 4 5 generate commissions); accord Wahl v. Am. Sec. Ins. Co., No. C 08-00555 RS, 2010 WL 1881126, at \*7-8 (N.D. Cal. May 20, 2010) (certifying California class to pursue UCL claim on the ground 6 7 that that the insurance company and mortgage servicer both stood to benefit from the FPI); see also 8 Brand v. Nat'l Bank of Commerce, No. 99-60167, 213 F.3d 636, 2000 WL 554193, at \*1 (5th Cir. 9 2000) (upholding certification of RICO/fraud class regarding FPI on ground that bank charged 10 borrowers more than the cost of insurance under a system of kickbacks from the insurer; noted that 11 issues would be determined on the basis of the terms of the loan agreement, the terms of the 12 insurance policies, the existence of a robotic system, and the bank's policies regarding collateral 13 protection insurance; "[d]ue to the uniformity of these issues and the relatively small damages to 14 each class member, these claims are particularly suited to class determination."). 15 Moreover, courts routinely certify class actions regarding breaches of form contracts. See In Re 16

Med. Capital Secs. Litig., No. SAML 10-2145 DOC (RNBx), 2011 WL 5067208, at \*3 (C.D. Cal. 17 Jul. 26, 2011) (collecting cases); see also Motion, ECF No. 190-4 at 32-33 n.17 (collecting other 18 cases holding that commonality and predominance exist in form contracts).

19 This authority supports the conclusion that common questions predominate when, as here, they 20involve form contracts and standardized policies and practices applied on a routine basis to all 21 customers by a bank. See, e.g., Gutierrez v. Wells Fargo Bank, No. C 07-5923 WHA, 2008 WL 22 427999550, at \*17 (N.D. Cal. Sept. 11, 2008).

23 U.S. Bank and ASIC nonetheless argue that individual issues predominate over common issues 24 in six ways: (a) variations in state contract law defeat certification; (b) the damages theory does not 25 tether damages to the QERs or insurance tracking; (c) the backdating allegations require an 26 individualized inquiry; (d) the kickback allegations require an individualized inquiry; (e) individual 27 issues predominate regarding claims of breach of contract, breach of the implied covenant of good 28 faith and fair dealing, unjust enrichment, and unfair competition; and (f) affirmative defenses require

an individualized inquiry. See U.S. Bank Opp'n, ECF No. 200-5 at 10-23; ASIC Opp'n, ECF No. 1 2 199 at 15-24. The next sections address these arguments in order and conclude that they do not 3 defeat predominance given Plaintiffs' identical mortgage contracts, the ability to subclass to address 4 different contract laws, a sufficient damages theory, and a predominance of common issues 5 regarding claims and defenses.

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## a. Variations In State Contract Law and the Multi-State Contract Claims

7 Plaintiffs propose three multi-state classes on their breach of contract claim (claim 1), one for 8 each of the following three theories: a lender-placed class, a QER class, and a backdating class. The 9 first two challenge the alleged kickbacks, and the third challenges the allegedly backdating. Motion, 10 ECF No. 190-4 at 2-5. Each class has two subclasses for two categories of states with contract laws similar to either California's contract law or New Mexico's contract law. Id.; see supra Statement 12 (class definitions list the states). Plaintiffs categorize the states using a 50-state survey of the 13 elements of a contract claim that U.S. Bank filed. See id.; Droske Decl. Ex. 10, ECF No. 130-30. The summary charts the elements of a breach of contract claim for each state and the District of 14 15 Columbia as a means of identifying the following ways contract laws can vary: (1) whether the 16 materiality of a breach is a question of law or fact; (2) whether damages are an element of breach; 17 (3) whether plaintiff's performance is an element of breach, and (4) whether parol evidence is 18 allowed to vary contract terms. See id.

19 The next sections address the following issues in this order: (i) whether the differences in issues 20 1 and 2 (materiality and damages as an element) matter; (ii) whether it is appropriate to group states 21 into the two subclasses to account for differences in state contract law regarding a plaintiff's 22 performance; (iii) whether differences about the parol evidence rule and issues of extrinsic evidence 23 nonetheless militate against subclassing; and (iv) whether differences in state interpretations about 24 what is a reasonable, appropriate, or permitted loan charge defeat subclassing.

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#### i. Materiality and Damages As Element of Breach

26 As to whether materiality of a breach is a question of law or fact, U.S. Bank identified two states 27 in its chart (New York and Alabama) as states where it is a question of law. Id. Plaintiffs point out, 28 and Defendants do not dispute, that materiality actually is an issue of fact in those states (meaning

that they can be included in the Ellsworth/Weaver California-like class). Motion, ECF No. 190-4 at 1 2 36 (citing state cases to support this conclusion). Plaintiffs also point out, and Defendants do not 3 dispute, that whether Plaintiffs committed a material breach is not an issue – even in states where 4 Plaintiffs' performance is an element of the claim – because the issue is whether U.S. Bank breached 5 the remedies provisions of the contracts. *Id.* (citing cases).

As to states where damages are an element of breach, Plaintiffs exclude those states (Idaho, 6 Maryland, Michigan, New Hampshire, North Carolina, and Vermont) from the proposed class 8 definitions.

Thus, these points do not detract from the predominance of common claims.

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## ii. Appropriateness of Subclassing To Account For Variations in State Law

11 As to whether a plaintiff's performance is an element of a claim for breach of contract, the class 12 members' form mortgage contracts require application of the contract law of the state where the 13 property is located. Plaintiffs' performance is required under the contract law of the California-like states, and it is not for the New Mexico-like states. See Droske Decl. Ex. 10, ECF No. 130-30. That 14 15 distinction is the basis for Plaintiffs' proposed subclasses: the Ellsworth/Weaver (California-like) 16 subclass and the Skelley (New Mexico-like) subclass. See Motion, ECF No. 190-4 at 34-35. 17 Because the contract laws of the various states are capable of being organized into groups with 18 similar legal regimes, the court finds that common issues predominate in each subclass. See 19 Newberg on Class Actions, § 4.61 (5th Ed. 2013).

20 Case law in the Ninth Circuit supports this approach. For example, in Hanlon, the Ninth Circuit 21 upheld a nationwide settlement in a products liability class action related to faulty rear liftgate 22 latches on certain Chrysler minivans. 150 F.3d at 1011. The court observed that "[v]ariations in 23 state law do not necessarily preclude a 23(b)(3) action, but class counsel should be prepared to 24 demonstrate the commonality of substantive law applicable to all class members." Id. at 1022 25 (citing Phillips Petroleum Co. v. Shutts, 472 U.S. 797, 821-23 (1985)). While there were "slightly differing remedies based on state statute or common law ... they [were] local variants of a generally 26 27 homogenous collection of causes which include products liability, breaches of express and implied warranties, and 'lemon laws.'" Id. at 1022-23. Individual claims based on personal injury and 28

wrongful death were excluded from the class, and thus the idiosyncratic differences among state
 consumer protection laws were not sufficiently substantive to predominate over the common claims.
 *Id.*

4 Differences in state law can militate against class certification because they "compound the 5 disparities among class members from the different states." Zinser, 253 F.3d at 1189. "Where significant differences in applicable law will arise, plaintiffs should also propose 'a suitable and 6 7 realistic plan for trial of the class claims." In re Conseco Life Ins. Co. Lifetrend Ins. Sales and 8 Mktg. Litig., 270 F.R.D. 521, 529 (N.D. Cal. 2010) (quoting Zinser, 253 F.3d at 1189). One way of 9 accounting for "isolated and relatively minor variations" is "by grouping similar state laws together 10 and applying them as a unit." Id. at 529 (quoting In re Prudential Ins. Co. Am. Sales Prac. Litig., 11 148 F.3d 283, 315 (3d Cir. 1998)). That is what Plaintiffs propose here. And in 2012, the Ninth 12 Circuit implicitly approved the use of subclassing to account for variations in state law in Mazza v. 13 American Honda Motor Co., Inc, 666 F.3d 581, 594 (9th Cir. 2012). The Mazza court reversed a 14 determination that California consumer protection laws could apply to all consumers who purchased 15 or leased certain Acuras. Id. It remanded for a determination about whether it would be correct to 16 certify only a smaller class of California consumers or instead to certify a class more broadly "but 17 with subclasses for class members in different states, with different jury instructions for materially 18 different bodies of state law." Id. (expressing no view on which approach to class certification 19 would be correct on remand).

*Lane* does not alter this analysis. There, the plaintiffs failed to address the issue of state-law
variances. *See* 2013 WL 3187410, at \*4. By contrast, on this record, Plaintiffs propose a realistic
plan to group the breach of contract classes into two subclasses to address differences in state law. *See Zinser*, 253 F.3d at 1189. These are identical form mortgage contracts involving identical harm
with relatively small damages, precisely the sort of contract claims that lends themselves to class
treatment.

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## iii. Parol Evidence

Plaintiffs' proposed class definitions exclude states that do not permit courts to consider parol
evidence to resolve contractual ambiguities: Hawaii, Kentucky, Ohio, South Dakota, and the

District of Columbia. See State Law Summary, ECF No. 130-30; Motion, ECF No. 190-4 at 35 1 2 n.20. The rest of the states permit extrinsic evidence. The parties disagree about whether the 3 differences in states' parol evidence rules matter. Plaintiffs argue that extrinsic evidence is not an 4 issue with form contracts of adhesion. Reply, ECF No. 222-4 at 16. Defendants argue that the 5 differences are meaningful. See U.S. Bank Opp'n, ECF No. 200-5 at 19. For example, California admits extrinsic evidence without regard to whether there is contractual ambiguity. Id. (citing 6 7 Gustafson v. BAC Home Loans Servicing, LP, 294 F.R.D. 542-47 (C.D. Cal. 2013)). Alabama 8 admits extrinsic evidence only when a contract is ambiguous, and Alaska applies a multi-factor test. 9 Id. (citing Birmingham Steel Erectors v. Haynes, 816 So. 2d 494, 497 (Ala. Civ. App. 2001); Alaska Diversified Contractors, Inc. v. Lower Kuskokwim Sch. Dist., 778 P.2d 581, 583-84 (Alaska 1989)).

11 On this record, and based on counsel's argument, the court finds that these distinctions do not 12 defeat predominance. These are form Fannie Mae/Freddie Mac Uniform Instrument mortgage 13 contracts, Plaintiffs challenge Defendants' uniform FPI policies, and the alleged injury is the 14 backdating and kickbacks. It is hard to see what extrinsic evidence would be relevant to interpreting 15 the form contract terms or U.S. Bank's liability based on these theories, and U.S. Bank does not 16 identify any extrinsic evidence or ambiguous contract terms. Accord Ewert v. eBay, Inc., No. C-07-02198 RMW, 2010 WL 4269259, at \*7 (N.D. Cal. Oct. 25, 2010). Also, with identical form 17 18 contracts, courts in this district generally hold that extrinsic evidence is unlikely to be important, and 19 ambiguous terms would be construed against the drafter. See id.; see also In re Conseco Life Ins. 20 Co., 270 F.R.D. 521 at 529 (noting Conseco's overstatement of the extent of any variations in state 21 contract law, including the definition of breach, the existence of causation and damages 22 requirements, and the admissibility of extrinsic evidence).

Moreover, when a form contract is at issue, courts in this district have held that a breach can be determined on a class-wide basis when the harm is the same and the contract terms are the same. *See id.*; *Vedachalam v. Tata Consultancy Services, Ltd.*, No. C 06-0963 CW, 2012 WL 1110004, at \*3, 13-14 (N.D. Cal. Apr. 2, 2012). In *Verdachalam*, the court certified a national class alleging breach of a form employment contract. The specific amounts varied, but the contracts were uniform in their terms. *Id.* at \*11. The court explained that "where a form contract of adhesion is at issue, 5 Contracts § 2 6 Finally, P 7 and "widely a 8 contract. See 9 2d 1139, 115 10 Cal. 2011)). 11 In sum, is 12 involving for 13 It is not obvious 14 entirely hypo

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the court will, whenever reasonable, interpret the agreement 'as treating alike all those similarly situated, without regard to their knowledge or understanding of the standard terms of the writing' in order to 'effectuate the reasonable expectations of the average member of the public who accepts it.''' *Id.* at \*13 (quoting *Ewert*, 2010 WL 4269259, at \*7); *see also* Restatement (Second) of Contracts § 211(1)-(2).

Finally, Plaintiffs point out that those states such as California and Arizona that "freely admit"
and "widely accept" extrinsic evidence do not allow parol evidence to vary the terms of a mortgage
contract. *See* Reply, ECF No. 222-4 at 16-17 (citing *Snyder v. HSBC Bank, USA, N.A.*, 873 F. Supp.
2d 1139, 1150 (D. Ariz. 2012); *Quintera v. Aurora Loan Servs.*, 740 F. Supp. 2d 1163, 1171 (E. D.
Cal. 2011)).

In sum, issues regarding extrinsic evidence do not necessarily defeat predominance in a case
 involving form contracts and, for the reasons stated above, do not defeat predominance in this case.
 It is not obvious that extrinsic evidence will be introduced at all, and at best (and on this record,
 entirely hypothetically), it would be non-individualized extrinsic evidence.

U.S. Bank nonetheless cites recent cases denying certification in force-placed insurance cases in
support of its argument that predominance does not exist here. *See* U.S. Bank Opp'n, ECF No. 2005 at 19-20, n.11. Those cases are distinguishable.

18 The first case is *Gustafson*, 294 F.R.D. at 542-47. There, the district court denied class 19 certification in a FPI case, finding that the plaintiffs' breach of contract claim failed Rule 23's 20 commonality and predominance requirements. Id. at 542. As in this case, the plaintiffs alleged 21 breach of a contract provision that limited the bank to "that which is 'reasonable' and/or 'necessary' 22 to protect Lender's interest in the property." *Id.* The court found that the plaintiffs failed to 23 demonstrate commonality or predominance for two reasons. Id. at 542-44. First, there were many 24 different form mortgage contracts issued by the over 3,000 lenders from whom Bank of America 25 purchased loans. Those contracts had "numerous material variations" of the reasonable-andnecessary term. Id. "The sheer number of the form contracts at issue itself counsel[ed] against 26 27 certification." Id. at 543-44. Second, the plaintiffs sought to certify a nationwide class but failed to 28 "propose a plan to manage differences among states' laws regarding the use of extrinsic evidence."

1 *Id.* at 544.

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The *Gustafson* court was concerned that key differences in state contract laws included the admissibility of extrinsic evidence. *Id.* Plaintiffs responded only that the words reasonable and necessary were clear and unambiguous and that Defendants treated all borrowers identically, which meant that they "must believe all of the terms in the contracts are materially the same." *Id.* at 544 n.16. The court rejected the uniform treatment argument on the ground that the only evidence of the alleged uniform treatment was the forceplacing of insurance when voluntary insurance lapsed. *Id.* By contrast, as summarized above in the Statement, the Plaintiffs in this case offer evidence that the FPI took place pursuant to form contracts and practices applied uniformly.

10 Moreover, the *Gustafson* court ultimately rejected the uniform argument on the ground that there 11 were too many contracts with too many differences, holding that "even if defendants had engaged in 12 a common course of conduct with all borrowers, this does not change the material differences among the contract provisions on which Plaintiffs rely." Id. Unlike the many contracts in Gustafson, 13 14 Plaintiffs here limit the class to those borrowers with the identical Fannie Mae/Freddie Mac Uniform 15 Instrument. Finally, *Gustafson* involved only a nationwide proposed class and did not propose 16 subclassing to address differences in state law regarding breach of contract claims. See id. (also did 17 not propose a backdating subclass); see also Gordon v. Chase Home Finance, LLC, No. 8:11-cv-18 2001-T-33EAJ, 2013 WL 436445, at \*2, \*5 (M.D. Fla. Feb. 5, 2013) (sought only nationwide class 19 for claims of breach of contract, breach of the implied covenant of good faith and fair dealing, 20 breach of fiduciary duty, violation of the anti-tying provisions of the Bank Holding Company Act, 21 and TILA primarily on issues regarding coverage amount, which allegedly was force placed by 22 Chase up to the replacement value of the property even when the loan balance due was much less; 23 class members did not have the same common contract; Plaintiffs did not propose subclassing; 24 Plaintiffs' counsel were disqualified by Judge Alsup in Lane); Kunzelmann v. Wells Fargo Bank, N.A., No. 9:11-cv-81373-DMM, 2013 WL 139913, at \*2, \*5-6, (S.D. Fla. Jan. 10, 2013) (sought 25 26 certification of nationwide class for stand-alone unjust enrichment and a Florida subclass for breach 27 of the implied covenant of good faith and fair dealing; raised concerns about Plaintiff's counsel's 28 maneuvering to shoehorn in his claim to establish commonality and typicality (thereby defeating

adequacy); class did not have common form contract; Plaintiff did not propose subclasses).

2 The next case that U.S. Bank cites to show that common issues do not predominate is *Gooden v*. 3 Suntrust Mortg, Inc., No. 2:11-cv-02595-JAM-DAD, 2013 WL 6499250 (E.D. Cal. Dec. 11, 2013). 4 There, the court denied a motion to certify nationwide and state classes for claims alleging breach of 5 contract and TILA violations. The plaintiffs' theory was that the defendant force placed hazard insurance policies in excess of the replacement value of the home and thereby breached the 6 7 plaintiffs' mortgage contracts. Id. at \*5-6. The court rejected "as little more than an educated 8 guess" the plaintiffs' proposed theory for determining the replacement value of the class members' 9 homes, which was the only way to ascertain class membership without individualized inquiries. *Id.* 10 at \*6. That reasoning does not apply here. Also, the Gooden class was not limited to borrowers 11 with the same mortgage contract, and the plaintiffs proposed a nationwide class.

12 Finally, a remaining issue is that in a footnote, Plaintiffs propose adding back in the states that 13 exclude parol evidence entirely (Hawaii and Ohio to the California-like subclasses and Kentucky, 14 South Dakota, and the District of Columbia to the New Mexico-like subclasses) on the ground that 15 parol evidence likely will not be an issue and in any event will not individualized. Motion, ECF No. 16 190-4 at 35 n.20. In the end, and based only on this record, the court concludes that the type of 17 extrinsic evidence that might be introduced in any event would not be individualized for the reasons 18 discussed above and advanced by Plaintiffs. And it may be that extrinsic evidence will not figure at 19 all. That being said, assuming the possibility of non-individualized extrinsic evidence, having a few 20 extra states that allow no extrinsic evidence could complicate the proceedings by requiring another 21 approach to analyzing the form contracts. For this reason, Plaintiffs' first proposal (excluding the 22 states entirely from their proposed class definitions) is the one that the court sticks with. The case is 23 big enough.

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## iv. Other Variations in State Laws

U.S. Bank argues that state contract laws differ about what is a reasonable, appropriate, or
permitted loan charge as it relates to QERs, tracking expenses, or retroactive placement. U.S. Bank
Opp'n, ECF No. 200-5 at 20. It provides no examples except to suggest in a footnote that different
states find backdating reasonable. *Id.* at 21 n.14. The cases it cites in that footnote involve courts

that rejected backdating claims on the merits, examining contract laws from different states without 1 2 identifying conflicts of laws issues, apparently because they did not matter. See Cannon v. Wells 3 Fargo Bank, N.A., No. C-12-1376 EMC, 2013 WL 3388222, at \*6-7 (N.D. Cal. July 5, 2013) 4 (dismissing all claims based on backdating allegations in part because backdating was permissible 5 under the mortgage contracts at issue and relying on case law from various states); LaCroix v. U.S. Bank, N.A., No. 11-3236(DSD/JJK), 2012 WL 2357602, at \*5 (D. Minn. June 20, 2012) (analyzing 6 7 covenant of good faith and fair dealing claim brought under Connecticut law by applying case law 8 from South Carolina, Ohio and California); Webb v. Chase Manhattan Mortg. Corp., No. 2:05-cv-9 0548, 2008 WL 2230696, at \*3, 6, 19 (S.D. Ohio May 28, 2008) (analyzing breach of mortgage 10 contract claims on properties located in Tennessee and Colorado by applying case law from various 11 states). In other words, these opinions suggest that the differences in state law are immaterial.

U.S. Bank also points out that states "specifically address kickbacks, commissions, and other
compensation in their regulatory scheme," and that laws on the filed rate doctrine vary. *Id.* As to
regulatory schemes, U.S. Bank provide no argument about how those affect a borrower's right to sue
under a mortgage loan contact. As to the filed rate doctrine argument, U.S. Bank makes no
argument, and the court already held – at the 12(b)(6) stage – that it did not apply.

In sum, on this record, the court finds that variations in state contract law do not defeat thepredominance of common questions.

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#### b. Whether the Damages Theory Tethers Damages to the QERs or Insurance Tracking

U.S. Bank argues that Plaintiffs' failure to tether damages to the QERs or insurance tracking –
the actions that allegedly create liability – forecloses predominance. U.S. Bank Opp'n, ECF No.
200-5 at 22-24.

To prevail on class certification, Plaintiffs must "show that their damages stemmed from the defendant's actions that created legal liability." *Comcast* 133 S. Ct. at 1435. In *Comcast*, the Supreme Court reversed an order granting class certification in an antitrust case where the damages model "did not isolate damages resulting from any one theory of antitrust impact." *Id.* at 1431. Instead, the model would have included damages stemming from theories of liability that were no longer at issue. *Id.* 

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Plaintiffs' damages expert is Birny Birmbaum, and his methodology for assessing damages on a class-wide basis has been accepted by courts in similar FPI cases. See Lane, 2013 WL 3187410, at \*9; Williams, 280 F.R.D. at 670-71. First, a borrower may assert a claim for restitution (or a 4 "credit" of any charge not paid) for unlawful charges or expenses associated with FPI, such an inflated charge. See Lane, 2013 WL 3187410, at \*9. Second, Birnbaum calculates damages as a percent of "unreasonable expenses" – defined as those not actually associated with the provision of 6 FPI – multiplied by the total amount of FPI. See id.

8 Here, as in *Lane*, allegedly unreasonable expenses include (a) expenses for the QERs paid by 9 ASIC to U.S. BIS (described by Birnbaum as a kickback in part because U.S. BIS provided no other 10 services to ASIC that U.S. Bank would not have already provided to mortgage owners like Fannie 11 Mae and Freddie Mac and to ensure the continuous insurance coverage required by the NFIA) and 12 (b) expenses for insurance tracking, which are incurred on a portfolio-wide basis and should be 13 borne by all borrowers. See Birnbaum Report, ECF No. 162 ¶¶ 9-10; accord Lane, 2013 WL 3187410, at \*9 (stating that Birmbaum opined that unlawful expenses were charges not associated 14 15 with the provision of FPI, including kickbacks and fixed costs for servicing).

16 Also, the theory for calculating damages is equivalent to that in *Lane*. There are three damages 17 calculations: retroactive billing (or backdating), QERs, and insurance tracking. First, for retroactive 18 billing, the damages are any amounts charged 61 days or more after the lapse in coverage.

19 Birnbaum Report, ECF No. 162, ¶ 19. This is based on Birnbaum's opinion that retroactive charges 20 imposed more than 60 days after lapse are unreasonable. Id. Second, the QER damages are based 21 on the amount of QER payments allocable to class members' flood insurance charges, rather than to 22 total hazard insurance charges. Id.  $\P$  20. Third, the damages based on insurance tracking expenses 23 that were included in the FPI charges to class members can be determined by using ASIC's business 24 records to identify the total amount of insurance tracking expenses included in FPI charges to class 25 members and expressing that as a percentage of their total FPI charges. Id. ¶ 21.

26 U.S. Bank challenges this methodology in three ways: (1) QERs are tied exclusively to hazard 27 insurance; (2) insurance tracking cannot be expressed as a percent of force placed flood insurance 28 because one cannot assume that reasonable tracking expenses are tied to the amount of coverage (a

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variable that is unrelated to the cost of the tracking services); and (3) Birnbaum's conclusion that he
 can calculate the damage for insurance tracking charge from ASIC's normal business records is
 conclusory. *See* U.S. Bank Opp'n, ECF No. 200-5 at 22-24.

First, as to tying QERs to hazard insurance, Plaintiffs' theory is that everything was negotiated as a package deal. *See supra* Statement, II. Birnbaum opines that the codification of the QERs in an LPI hazard agreement does not alter the fact that the QERs paid by ASIC to U.S. Bank also inflated charges for force-placed flood insurance because it was an integrated package. Birnbaum Report, ECF No. 162, ¶ 9. If Plaintiffs prove this, the methodologies appear tethered to the harm.

9 Second, as to whether it is unreasonable to tie tracking expenses to the amount of coverage,
10 Plaintiff's theory is that the cost of discounted tracking was passed forward in the form of inflated
11 FPI charges, meaning, the discount was built into the charge. U.S. Bank's citation to *Gustafson*, 294
12 F.R.D. at 545-46, does not alter this result. There, the FPI charges and tracking fees both varied
13 through the class period. *Id.* By contrast, in this case, U.S. Bank charged Plaintiffs \$0.50 per \$100
14 of coverage and paid the amount per loan set forth in the Statement.

15 Third, Birnbaum's methodology - accepted by other courts - is sufficiently detailed at class 16 certification. See Lane, 2013 WL 3187410, at \*9; Williams 280 F.R.D. at 670-71. If it turns out to 17 be inadequate, the damages theory will fail, and the class can be decertified. See Lane, 2013 WL 18 3187410, at \*9. U.S. Bank cites cases where courts reject damages methodologies, but those cases 19 involve either assumptions with no ascertainable way to prove factual premises or no damages 20 evidence at all. For example, in Perez v. State Farm Mut. Auto. Ins. Co., No. C 06-01962 JW, 2012 21 WL 1570035, at \*2 (N.D. Cal. May 2, 2012), the expert could calculate damages only if another 22 expert could first identify "categories of inferior parts," and Plaintiffs did not identify a way to do 23 that. In Astiana v. Ben & Jerry's Homeade, Inc., No. C 10-4387 PJH, 2014 WL 60097, at \*10 (N.D. 24 Cal. Jan. 7, 2014), the court denied class certification in an "all natural" labeling case because the 25 plaintiff provided no damages evidence or any model that showed consumers would pay a premium for an "all natural" product. 26

In sum, these are not tethering issues. Instead, as Plaintiffs point out in their reply brief, they are
disagreements about damages calculations that do not defeat certification. *See Leyva v. Medline*

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# *Indus. Inc.*, 716 F.3d 510, 513-14 (9th Cir. 2013); Reply Brief, ECF No. 222-4 at 17.

c. Whether the Backdating Allegations Require an Individualized Inquiry

Plaintiffs allege backdating classes for borrowers who were charged for FPI backdated by more than 60 days. *See supra* Statement, III, C. Plaintiffs chose that period as "reasonable" because federal law requires a 45-day notice period and the extra 15 days are to account for "any paperwork delays or 'holiday periods.'" Reply, ECF No. 222-4 at 13 (quoting U.S. Bank Opp'n, ECF No. 200-5 at 4). U.S. Bank argues that 60 day is arbitrary. US. Bank Opp'n, ECF No. 200-5 at 4. On this record, the court finds that Plaintiffs' position appears reasonable.

9 U.S. Bank's citation to *Hartman v. United Bank Card, Inc.*, 291 F.R.D. 591, 597 (W.D. Wash.
10 2013), does not change this conclusion. The *Hartman* court denied a motion for leave to file a
11 second class certification motion in a case involving telephone solicitations to class members. To
12 prove liability, the plaintiff needed to show that the defendant made telephone solicitations to the
13 putative class members, and he proposed a class definition that assumed arbitrarily that any call
14 longer than 30 seconds must be a solicitation. Here, by contrast, Plaintiffs identify a time period that
15 includes a reasonable time to account for administrative error after the 45-day notice period.

U.S. Bank argues that reasonableness could turn on whether extenuating circumstances occurred
during the retroactive time period, such as a reason for a processing delay such as a flood. U.S.
Bank Opp'n, ECF No. 200-5 at 15. But Plaintiffs' case is built on Defendants' issuing FPI
according to standard policies and procedures, not individualized inquiries. Also, the class
definition here has been narrowed so that any mistakes that Defendants caught later and fixed (by,
say, a full refund) would be excluded from the class.

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#### d. Whether Individual Issues Predominate for Claims

This section addresses U.S. Bank's arguments that individual issues predominate regarding
claims of breach of contract, breach of the implied covenant of good faith and fair dealing, unjust
enrichment, and unfair competition.

As to the breach of contract claim, as discussed above, the common elements and any variations
in state law can be addressed by the proposed subclassing. The form mortgage contracts are

4 faith and reasonableness is rooted in form contracts and the application of uniform policies to the 5 rights and obligations under those contracts. The duty does not require examining each plaintiff's individual expectations because those – as discussed in the subclassing section – are reflected in the 6 7 contract. At best, the issue is U.S. Bank's conduct and reasonableness, and any issues there do not 8 defeat the common issues. 9 As to unjust enrichment, the law is similar in California and New Mexico: both require retention 10 of a benefit by Defendants that is unjust. See Walters v. Fid. Mortg. of Cal., No. 2:09-cv-3317 11 FCD/KJM, 2010 WL 1493131, at \*12 (E.D. Cal. Apr. 14, 2010) ("to state a claim for restitution, a 12 13 14

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plaintiff 'must plead receipt of a benefit and the unjust retention of the benefit at the expense of another.") (quoting Lectrodryer v. SeoulBank, 77 Cal. App. 4th 723, 726 (2000)); Starko, Inc. v. Presbyterian Health Plan, Inc., 276 P.3d 252, 278 (N.M. Ct. App. 2011) (plaintiffs must allege that the defendant knowingly benefitted at their expense and that allowing the defendant to retain this benefit would be unjust).

identical, and Plaintiffs allege uniform policies and practices surrounding FPI. Common issues

predominate regarding breach. As to breach of the implied covenant of good faith and fair dealing,

the analysis is the same because (whether through California or New Mexico law), the duty of good

17 The undersigned previously addressed the appropriateness of simultaneously pleading contract 18 claims and unjust enrichment/restitution claims. See 12/11/12 Order, ECF No. 80 at 26-27. 19 Defendants argued then that the two theories of recovery were inconsistent for claims grounded in a 20 contract. See id. Although some opinions hold that a stand-alone unjust enrichment claim is just 21 another characterization of relief that cannot form a claim separate from a breach of contract claim, 22 the court followed the weight of authority in allowing both claims to go forward at the motion to 23 dismiss stage given that restitution provides a different avenue for relief when contracts are 24 unenforceable. See id. That situation exists now for claims arising out of FPI when U.S. Bank is the 25 servicer (and not the owner) of the mortgages. See supra (narrowing the contract class definition). 26 If U.S. Bank merely services a loan, then the borrower is limited to the unjust enrichment and UCL 27 claims. See Plaintiff's Reply Brief, ECF No 222-4 at 7. Moreover, a fallback unjust 28 enrichment/restitution claim also remains for borrowers where U.S. Bank owns the mortgages.

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The common issues with backdating and kickbacks in the context of an unjust enrichment claim 1 2 remain the same because the ability to force place insurance stems from the common mortgage 3 contract and is implemented under Defendants' common policies and practices. The question is 4 whether there nonetheless are individual issues about unjust enrichment that defeat the common 5 issues recited earlier in this order. Plaintiffs point out that courts in this district allow unjust enrichment claims to go forward at the class certification state. Id. at 14 (citing Lane, 2013 WL 6 7 3187410, at \*5 (FPI); Keilhotz v. Lennox Hearth Prods. Inc., 268 F.R.D. 330, 642-43 (N.D. Cal. 8 2010) (products liability); In re Abbott Labs. Norvir Anti-Trust Litig., No. C 04-1511 CW, 2007 WL 9 1689899, at \*9-10 (N.D. Cal. June 11, 2007) (antitrust)).

10 Defendants give examples of how individual issues predominate. See U.S. Bank Opp'n, ECF 11 No. 200-5 at 28; ASIC Opp'n, ECF No. 199 at 21-24. The best are examples of how unjust 12 enrichment depends on the borrower. For example, perhaps it is more inequitable to force-place 13 insurance against people (Ellsworth and the Skelleys) who are not in an SFHA, and less inequitable for someone like Weaver who let her insurance lapse. See U.S. Bank Opp'n, ECF No. 200-5 at 28. 14 15 That being said, the case is about the appropriateness of backdating and passing along QERs and 16 tracking costs to buyers in the form of increased charges. In the context of FPI, that inquiry does not 17 require the kind of individualized inquiry that defeats predominance.

Less persuasive are Defendants' arguments that whether a practice is unjust is different for
borrowers who know about insurance tracking or QERs than for borrowers who do not, and that
what is just differs for buyers who acquiesce to FPI because it is easier than shopping around. *See*ASIC's Opp'n, ECF No. 199 at 21-22. Again, the case remains about the reasonableness of the
kickbacks or backdating, not choices that buyers make to take an easy insurance option.

In sum, given the classic class-wide questions that can be answered the same way for all
borrowers, on this record, and in accord with other decisions in this district, the court finds that
individual issues do not defeat predominance on the unjust enrichment claim.

As to the UCL claim, the issue is similar: whether it is unfair for Defendants to backdate FPI and arrange for kickbacks. *See* California Business & Professions Code § 17200; SAC, ECF No. 169, ¶¶ 115-130; Reply, ECF No. 222-4 at 14. The common issues are the same and are grounded in the Frannie Mae/Freddie Mac mortgage form and the uniform policies regarding FPI. Plaintiffs point
 out that other courts in this district have certified classes in FPI cases to pursue UCL claims. *See Lane*, 2013 WL 3187410, at \* 11; *Hofstetter*, 2011 WL 1225900, at \*12-14; *Wahl*, 2010 WL
 1881126, at \*8-10. The same analysis applies here. Whether a practice is unfair in the context of
 legislative policy, or whether harms outweigh utilities, are questions capable of classwide resolution.
 *See* 12/11/12 Order, ECF No. 80 at 27-30 (discussing analysis under section 17200).

7 Defendants reiterate that the varied circumstances of class members affects the determination of what is unfair. U.S. Bank Opp'n, ECF No. 200-5 at 28-29; ASIC Opp'n, ECF No. 199 at 24-25. 8 9 Again, the case is about the appropriateness of backdating and the alleged kickbacks, common issues 10 are substantial, and issues of policy and balancing are susceptible of class-wide determination. Any 11 individual issues do not defeat predominance. To the extent that ASIC argues that disclosures to 12 borrowers vary, any differences do not defeat predominance because the disclosures do not reveal 13 kickbacks or backdating. Nothing in the record suggests that issues of unfairness are not susceptible 14 to class-wide proof. All of the main and relevant disclosures (at least on this record, as summarized 15 in the Statement) suggest only uniformity of policy and common issues of notice.

#### e. Whether Affirmative Defenses Require an Individualized Inquiry

Defendants contend that the following defenses require an individualized inquiry that defeats
predominance: the failure to mitigate damages, the possibility that some plaintiffs let their FPI
policies renew or engaged in mortgage fraud or breached their mortgage contracts in other ways
such as failure to pay (giving rise to possible defenses of voluntary payment, waiver, laches, unclean
hands, or consent), or settlement and release. *See* U.S. Bank Opp'n, ECF No. 200-5 at 29-30; ASIC
Opp'n, ECF No. 199 at 26-28. The affirmative defenses do not preclude certification.

As for the failure to mitigate damages defense, it is discussed above in the section addressing typicality and hinges on the argument that it was unreasonable to ignore the 45-day notices of FPI. *See supra* Analysis, I.B.3. This is not a defense that requires substantial cross-examination on individual facts. Either a borrower paid or did not pay the cost that U.S. Bank passed on. As to Defendants' contention that it is important to know what the borrower knew individually, the main information about what the borrower knew is contained in U.S. Bank's notices warning of the

1 imminent placement of FPI.

In concluding that the same defenses did not defeat predominance in a similar FPI case against
Wells Fargo Bank, the *Lane* court observed that the bank applied the same polices and procedures
for FPI for all loans, and sent the same notices of warning, which meant that the success or failure of
the defenses were susceptible to common methods of proof. 2013 WL 2187410, at \*8.

The basic facts are common to the class: class members had similar contracts and received the same form notice of lapsed insurance; they failed to act in response to receiving multiple notices; defendant eventually force-placed insurance procured from QBE or ASIC on class members' properties; defendant then charged class members an allegedly inflated premium for the insurance and received a percent of the premium as a commission or kickback through [Wells Fargo]. Whether and to what extent class members were adequately warned of the commissions, could have avoided the force-placement of insurance (and payment of the commission), or accepted the benefits of the force-placed insurance is a matter for trial, or summary judgment, based on common methods of proof.

11 *Id.* The court also dismissed the bank's possible defense of voluntary payment on the ground that

- 12 the point of the lawsuit was to challenge the increased cost passed on to them either by kickbacks
- 13 included in the costs or by charging class members for costs not actually incurred (and was not about
- 14 the bank's purchase of insurance on the borrowers' behalf). *Id.*

The same result makes sense here for the same reasons: the defenses are susceptible to common methods of proof. *See also Smilow v. Southwestern Bell Mobile Sys., Inc.*, 323 F.3d 32, 39 (1st Cir.

17 2003) ("Courts traditionally have been reluctant to deny class action status under Rule 23(b)(3)

18 simply because affirmative defenses may be available against individual members . . . . instead,

19 where common issues otherwise predominated, courts have usually certified rule 23(b)(3) classes

20 even though individual issues were present in one or more affirmative defenses."); *McLaughlin v.* 

21 American Tobacco Co., 522 F.3d 215, 233 (2d Cir. 2003) ("the presence of individual defenses does

22 not by its terms preclude class certification").

## 2. Superiority

Rule 23(b)(3) requires a court to assess whether class treatment is "superior to other available methods for the fair and efficient adjudication of the controversy." Factors to consider in assessing superiority include the following: (A) the class members' interests in individually controlling the prosecution or defense of separate actions; (B) the extent and nature of any litigation concerning the controversy already begun by or against class members; (C) the desirability or undesirability of

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concentrating the litigation of the claims in the particular forum; and (D) the likely difficulties in
managing a class action. Fed. R. Civ. P. 23(b)(3). Aggregation in a class action can be efficient
when many individuals have small damages because absent a class suit, it is unlikely that any of the
claimants will be accorded relief. *See Amchem*, 521 U.S. at 617. The point of the superiority
analysis is a focus on efficiency and economy so that appropriate cases may be adjudicated most
profitably on a representative basis. *Zinser*, 253 F.3d at 1190.

The main factors here militating in favor of the superiority of a class action are the small
individual claims, the common theories of liability, and the form contracts and standard policies. *See* Fed. R. Civ. P. 23(b)(3)(A), (C)-(D).; SAC ¶¶ 24, 36 (Ellsworth and the Skelleys paid \$2,250),
47 (Weaver paid \$591). Concentrating litigation thus makes sense for efficiency and economy.
Manageability should not be an issue (and Defendants do not argue otherwise). *See* Fed. R. Civ. P.
23(b)(3)(D). There apparently is no other litigation concerning the controversy already commenced
by or against members of the class. *See* Fed. R. Civ. P. 23(b)(3)(B).

Based on these factors, a class action is superior for the California class for all claims: contract,
breach of the implied contract of good faith and fair dealing, unjust enrichment, and UCL. *See* Fed.
R. Civ. P. 23(b)(3)(C); *see also Lane*, 2013 WL 3187410, at \*12 (certifying similar class on FPI
claims). The court also disagrees with Defendants' characterization that the plethora of issues
related to the borrowers makes the class action inferior. *See* ASIC Opp'n, ECF No. 199 at 29. The
reason is that common issues predominate, and the issues do not raise manageability concerns. *See supra*.

21 The issue regarding superiority is the desirability of a class action in this forum regarding classes 22 other than the California class: the California-like multi-state subclasses, the New Mexico-like 23 multi-state subclasses, and the New Mexico classes. See ASIC Opp'n, ECF No. 199 at 30; U.S. 24 Bank Opp'n, ECF No. 200-5 at 21. U.S. Bank and ASIC both contend that members of the proposed 25 New Mexico classes and the New Mexico-like multi-state subclasses have no nexus to this district 26 (although neither extends that argument to the states other than California in the Ellsworth/Weaver 27 multi-state class). U.S. Bank Opp'n, ECF No. 200-5 at 21; ASIC Opp'n, ECF No. 199 at 29. ASIC 28 also asserts that to its knowledge, no New Mexico court has certified a stand-alone claim for unjust

enrichment (which is the only claim for New Mexico borrowers whose loans U.S. Bank services but does not own). ASIC Opp'n, ECF No. 199 at 21.

In *Lane*, a court in this district denied a motion to certify an Arkansas class raising Arkansas state claims. 2013 WL 3187410, at \*12 (quoting Zinser, 253 F.3d at 1192). The reason was that Plaintiffs offered no "adequate justification for the concentration of litigation in this particular forum," given that no class members were in Arkansas, and the forum would be disadvantageous to class members who lived in Arkansas. Id. In the same order, the court also denied certification of a nationwide class raising claims for violation of the National Bank Holding Act and contract claims. See id. at \* 4-5. As to the contract claims, because the plaintiffs never addressed adequately the 10 differences in state law, the court certified only a California class. Id.

11 Given the context in Lane, it made good sense to decline to certify an Arkansas class in a 12 California federal court. There was no national class and no multi-state contract class. This case is 13 different. On this record, the court concludes that Plaintiffs propose a workable multi-state contract 14 class where common issues predominate and that appears manageable. See supra.

15 In this form contract case, the differences in contract law between the California-like and New 16 Mexico-like classes are modest, and the similarities and common issues predominate and are 17 substantial. Put another way, if multi-state classes can be certified with subclasses to accommodate 18 differences in state law (and the case law establishes that they can), then that approach can trump (on 19 the right record) the "no nexus to the forum" argument. Otherwise, the "no nexus to the forum" 20 argument would preclude any multi-state class actions asserting claims under the laws of multiple 21 states. Particularly given the form contracts, trying the New Mexico class claims here makes sense 22 for the same reasons for including the California classes. Given the multi-state subclassing, and on 23 this record, including the New Mexico state class does not defeat superiority.

24 ASIC also argues that class adjudication is not necessary because federal and state regulators are 25 available and already have intervened in Defendants' alleged practices and afforded relief. See ASIC Opp'n, ECF No. 199 at 29-30 (quoting Plaintiffs' submissions regarding negotiated 26 27 settlements and regulatory interventions by the California Insurance Commissioner). This is a short 28 argument at the end of the brief, does not demonstrate an alternative forum, and does not defeat

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## II. MOTION TO DISMISS

3 U.S. Bank also moves to dismiss for lack of subject matter jurisdiction on the ground that 4 Plaintiffs lack standing to assert claims under the laws of states other than California and New 5 Mexico. See ECF No. 195. The only claim at issue is the multi-state breach of contract claim. The court previously held that the named plaintiffs had standing to sue. See 3/21/2014 Order, ECF No. 6 7 186 at 12-14. Ellsworth and Weaver are from California. The Skelleys are from New Mexico. The 8 gist of U.S. Bank's argument is that there needs to be a named plaintiff for each state in each multi-9 state class. See ECF No. 197. The court concludes that only the named plaintiffs need to have 10 standing to assert a breach of contract claim based on an identical form contract on behalf of class 11 members in states with similar contract laws. See, e.g., Stearns v. Ticketmaster Corp., 655 F.3d 12 1013, 1021 (9th Cir. 2011); Bates v. United Parcel Serv., Inc., 511 F.3d 974, 985 (9th Cir. 2007) 13 (only named plaintiffs must have standing). As discussed above, certification of multi-state 14 subclasses is appropriate, particularly when the case involves (A) a breach of contract claim 15 stemming from a form contract that implicates FPI administered through uniform policies and 16 procedures, and (B) subclassing to account for variations in state law. See Conseco, 270 F.R.D. at 17 529; see also Pls.' Opp'n, ECF No. 213 at 11-12 (collecting cases where courts have certified 18 national or multi-state classes on breach of contract claims).

19 The cases Defendants cite do not compel a different result. They generally involve statutory 20 claims or unjust enrichment claims on behalf of class members in other states. See, e.g., Lauren v. 21 PNC Bank, 296 F.R.D. 389, 390-91 (W.D. Wash. 2014) (unjust enrichment); O'Shea v. Epson Am., 22 Inc., No. CV 09-8063 PSG (CWx), 2011 WL 4352458 (C.D. Cal. Sept. 19, 2011) (various state 23 consumer protection and unfair competition laws); Pecover v. Electonics Arts Inc., 633 F. Supp. 2d 24 976, 984 (N.D. Cal. 2009) (different state unfair competition statutes); In Re Diptropan XL Antitrust 25 Litig., 529 F. Supp. 2d 1098, 1107 (N.D. Cal. 2007) (different state antitrust statutes). Those are 26 state-specific statutes and claims that vary by jurisdiction. By contrast, and as the court already 27 determined, the law regarding the contract claims does not differ materially in the multi-state 28 subclasses. The order already distinguished *Gustafson* because, among other reasons, the borrowers

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did not share the same form contract. See 294 F.R.D. at 544. The order also distinguished Lane on 1 2 the ground that the *Lane* plaintiffs' submissions did not address differences in state law. See 2013 3 WL 3187410 at \*4; supra Analysis, I.C.1.a.ii.

### **III. MOTION FOR JUDGMENT ON THE PLEADINGS REGARDING BACKDATING**

5 U.S. Bank moves for judgment on the pleadings on the ground that a recent amendment (the Biggert-Waters amendment) to the National Flood Insurance Act ("NFIA") clarifies that borrowers 6 can be charged for backdated coverage. See ECF No. 197. The NFIA allows a lender or servicer to 8 force-place flood insurance on a property in an SFHA if the property is not insured adequately by 9 the borrower. See supra Statement, I; 42 U.S.C. § 4012. The lender must give notice, and if the 10 borrower does not purchase adequate insurance within 45 days, the lender or servicer can force place the insurance. Id. § 4012a(e)(2). The amendment, which became effective on January 14, 2013, 12 added one sentence to the NFIA relating to a lender's ability to force place insurance and charge for 13 it back to the date of the lapse. The additional sentence is italicized and bolded below. 14 (e) Placement of flood insurance by lender 15

(2) Purchase of coverage on behalf of borrower

If the borrower fails to purchase such flood insurance within 45 days after notification under paragraph (1), the lender or servicer for the loan shall purchase the insurance on behalf of the borrower and may charge the borrower for the cost of premiums and fees incurred by the lender or servicer for the loan in purchasing the insurance, *including* premiums or fees incurred for coverage beginning on the date on which flood insurance coverage lapsed or did not provide a sufficient coverage amount.

21 42 U.S.C.A. § 4012a(e) (2012) & (2013).

22 By its plain language, the amended statute thus allows FPI back to the date of the lapse or 23 inadequacy. U.S. Bank argues that the amendment is only clarifying legislation that makes explicit 24 what always has been allowed: force placing insurance back to the date of lapse or inadequacy, 25 whatever that date is, and even if that date is before the start of the 45-day notice period. If that is 26 true, then the amendment would apply to all cases pending at the date of its enactment and would 27 foreclose the backdating claims in this case. See ABKCO Music, Inc. v. LaVere, 217 F.3d 684, 689 28 (9th Cir. 2000). By contrast, if the amendment is construed as attaching new legal consequences to

3 applied retroactively absent a showing of "unequivocal" Congress intent. See id. 4 More specifically, a clarifying amendment is to an ambiguous statute, meaning, it clarifies what 5 the statute was meant to address all along. See ABKCO, 217 F.3d at 691. Congress is not changing the law, merely clarifying it. See id. Factors relevant to the inquiry about whether an amendment 6 7 merely clarifies a statute include the following: 8 "An amendment in the face of an ambiguous statute ... indicates that Congress is clarifying, • rather than changing, the law."<sup>6</sup> 9 Subsequent legislation declaring the intent of an earlier statute<sup>7</sup>. 10 • 11 Statements of the bill's co-sponsor 12 If the amendment was adopted soon after a controversy arose concerning the proper statutory interpretation.9 13 Looking at the statute's plain language, the agency guidance, and legislative history, the 14 ambiguity at best (before the amendment) is whether insurance could be force-placed back to the 15 16 beginning of the 45-day notice period. It made sense under the previous version of the statute that it 17 could be: a lapse is identified, an opportunity is given to cure within 45 days, and a remedy (in the 18 form of force-placed insurance) kicks in if the borrower does not cure the situation by buying

actions completed before its enactment, then a presumption against retroactivity applies. See

Landgraf v. USI Film Products, 511 U.S. 244, 280 (1994). In that case, the amendment will not be

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<sup>6</sup> ABKCO, 217 F.3d at 689.

<sup>7</sup> "Subsequent legislation declaring the intent of an earlier statute is entitled to great weight in statutory construction." *Loving v. United States*, 517 U.S. 748, 770 (1996) (quotations, citations, and indications of alteration omitted).

adequate flood insurance. But while the statute was explicit that a lender may force-place insurance

<sup>8</sup> While "the statements of one legislator made during debate may not be controlling," the remarks of the sponsors of the bill "are an authoritative guide to the statute's construction." *United States v. Maciel–Alcala*, 612 F.3d 1092, 1100 (9th Cir. 2010) (quoting *N. Haven Bd. of Educ. v. Bell*, 456 U.S. 512, 526-27 (1982)).

<sup>9</sup> 1A Sutherland Statutory Construction § 22:31 (7th ed.); *McCoy v. Chase Manhattan Bank,* USA, N.A., 654 F.3d 971, 974 (9th Cir. 2011).

45 days after the notice of inadequacy, it did not say expressly that it can be retroactively effective. 1 2 It said only that the lender "shall" purchase the insurance after the 45-day period. 3 The scope of the discussion about the ambiguity matters because if it was only about charging 4 for coverage that was backdated to the beginning of the 45-day notice period, then it would not 5 affect the backdating claims here. That is because Plaintiffs challenge only insurance that is retroactively effective by more than 60 days (or before the beginning of the 45-day notice period). 6 7 To the extent the Biggert-Waters Amendment authorized backdating to before the notice period, it 8 would be a change in law and not a clarifying amendment as to that practice. 9 Agency guidance and legislative history confirm that the pre-amendment conversation about 10 backdating was limited to whether force-placed insurance can be retroactively effective to provide 11 coverage during the 45-day notice period, not whether it could be retroactively effective to before 12 the borrower received notice. For example, in July 2009, the OCC issued draft guidance about 13 retroactive LPFI. It said: There is no authority under the Act and Regulation to charge a borrower for a force-14 placed flood insurance policy until the 45-day notice period has expired. The ability to impose the costs of force placed flood insurance on a borrower commences 45 15 days after notification to the borrower of a lack of insurance or of inadequate insurance coverage. Therefore, lenders may not charge borrowers for coverage 16 during the 45-day notice period. 17 18 OCC, Notice and Request for Comment: Flood Insurance Questions & Answers, 74 Fed. Reg. 19 35914, 35934 (July 21, 2009). In October 2011, the OCC characterized the 2009 question as 20 "whether a borrower may ever be charged for the cost of flood insurance that provides coverage for the 45-day force-placement notice period." OCC, Notice and Request for Comment, Interagency 21 22 Questions & Answers Regarding Flood Insurance, 76 Fed. Reg. 64175, 64180-81 (Oct. 17, 2011) 23 (emphasis added). After considering the public comments, the OCC stated: 24 In consideration of the comments received, the Agencies are revising proposed question and answer 62. As a general rule, the revised proposed question and answer would allow a lender or its servicer to charge a borrower for insurance coverage for any part of the 45-day notice 25 period in which no adequate borrower-purchased flood insurance coverage is in effect if the 26 borrower has given the lender or its servicer the express authority to charge the borrower for such coverage as a contractual condition of the loan being made. Any policy that is 27 obtained by a lender or its servicer, the premium of which is charged to the borrower pursuant to a contractual right, should be equivalent in coverage and exclusions to an NFIP 28 policy and cover the interests of both the borrower and the lender.

**JNITED STATES DISTRICT COURT** For the Northern District of California 1 *Id.* at 64180 (emphasis added).

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In 2011, in discussing an earlier proposed amendment similar to the Biggert-Waters amendment
(that did not pass), the House of Representatives' report said the following:

Additionally, this section clarifies and codifies longstanding practices that allow lenders and servicers to collect premiums and fees incurred for coverage beginning on the date an existing flood insurance policy lapsed or did not provide sufficient coverage. <u>In this circumstance, the lender can collect fees and premiums for "force-placed" insurance during the 45-day notification period.</u>

7 Flood Insurance Reform Act of 2011, H.R. 112-102, 112th Cong. § 3 at \*39 (2011) (emphasis

8 added). (U.S. Bank omitted the underlined sentence in its excerpt of the report. *See* Motion, ECF
9 No. 197 at 5.)

Thus, the discussion was only about force-placing during the 45-day period, even in the context of the 2011 House Report for a previous version of a similar amendment. The Biggert-Waters amendment permitted FPI back to the date of lapse or inadequacy. If – as U.S. Bank argues – the amendment was intended to clarify that it was always okay to backdate FPI to the date of the lapse or inadequacy (even if that date was before the 45-day notice period), then why was the discussion only about backdating during the 45-day period? U.S. Bank cites no authority or legislative history suggesting that it was acceptable to charge for LPFI backdated to a date before the lender sent out

17 the 45-say notice.

In sum, to the extent that there was ambiguity, it was only about whether it was permissible to force-place insurance within the 45-day notice period. Plaintiffs avoid any issue by limiting the backdating claims to insurance force-placed retroactively 61 days or more after notice. U.S. Bank nonetheless points to the OCC's proposed rules to implement the amendment and its use of the word "clarify" to describe the amendment, and argues that this shows that the amendment is only a clarification. *See* Office of the Comptroller of the Currency, *Joint Notice of Proposed Rulemaking*,

24 78 Fed. Reg. 65108 (Oct. 30, 2013). The relevant excerpt is as follows:

Among other changes, the Act *significantly amends* the NFIP requirements, over which the Agencies have jurisdiction. Specifically, the Act: . . . [(i) increases the civil monetary penalty; (ii) generally requires escrow of premiums and fees; (iii) directs lenders to accept and notify borrowers about private insurance; and] (iv) amends the force-placement requirement to *clarify* that regulated lending institutions may charge a borrower for the cost of premiums and fees incurred for coverage beginning on the date on which the flood insurance coverage lapsed or did not provide sufficient coverage and to prescribe the procedures for terminating flood insurance.

*Id.* at 65110 (emphasis added). The use of the word "clarify" does not change the analysis. The
 preamble to the summary of the changes (omitted by U.S. Bank in its excerpted quote) describes the
 amendment as significant, the next sections describe the changes, and the pre-amendment agency
 guidance and legislative history (including history for a similar amendment) discuss only the
 appropriateness of force-placing in the 45-day notice period.

Decisions in this district are consistent with this interpretation.

In Lane v. Wells Fargo Bank, No. C 12-04026 WHA, 2013 WL 1758878, at \*2 (N.D. Cal. Apr. 7 8 24, 2013), the court rejected the bank's argument that the NFIA's continuous coverage requirement 9 mandated backdating, holding that while the statute suggested continuous insurance was necessary, 10 its plain language did not require backdating FPI and charging borrowers for it. Id. The court noted 11 that administrative guidance (including the OCC October 2011 guidance) supported this statutory 12 interpretation. Id. And the court rejected the argument that the 2013 Biggert-Waters amendment 13 was a clarifying amendment and accorded little persuasive value to the House report in 2011 14 because it was for a different bill that never passed. Id. at \*3. In sum, the court concluded that 15 federal law did not require backdating, noted that the bank might be able to show that backdating 16 complied with its contractual ability to take "reasonable and appropriate" or "necessary" actions to 17 protect its interests in the collateral for the mortgages, and held that the "reasonable and necessary" 18 analysis was not appropriate for resolution on a motion to dismiss. Id. at \*3; accord Leghorn v. 19 Wells Fargo Bank, N.A., 950 F. Supp. 2d 1093, 1112, 1119 (N.D. Cal. June 19, 2013).

The decision in *Cannon*, 2013 WL 3388222, at \*6-7, does not change the outcome. There, the court dismissed the backdating claims with prejudice and limited the case to a kickback theory. *Id.* at \*8. First, the court held that the mortgage contracts at issue did not preclude backdating, finding that plaintiffs did not explain why it would be unreasonable to backdate insurance. *Id.* at \*6. Second, the court agreed with the analysis in *Lane* that the NFIA did not require backdating. *Id.* at \*7. But because the plaintiffs' mortgage contracts permitted backdating, the issue was only whether the NFIA barred the practice. The court held that – as amended in 2013 – it does not. *Id.* 

The *Cannon* court also held that the 2013 amendment was a clarifying amendment that applied
to all pending cases and thus barred the backdating claim (given that the mortgage contract

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permitted backdating). *Id.* Unlike the *Lane* court, the *Cannon* court credited the 2011 House
 Report's discussion that the amendment was a clarification. The reason is that the legislative history
 for an unenacted bill can have relevance for the bill that is enacted ultimately, particularly when – as
 here – the language is carried forward from the unenacted bill to the enacted one. *Id.* (citations
 omitted).

As discussed above, the 2011 House Report's discussion of the amendment supports only the
conclusion that the lender can "collect fees and premiums for 'force-placed' insurance during the
45-day notification period." *See* H.R. 112-102 at \*39; *supra* (quoting a fuller excerpt from the
report). The backdating allegations in *Cannon* involved only the bank's charges for FPI within the
45-day notice period. *See* Second Amended Complaint, ECF No. 105, *Cannon v. Wells Fargo Bank*,
No. C 12-01376 EMC; Wells Fargo's Request for Judicial Notice Supp. Motion to Dismiss, ECF
No. 107. For example, one time line is as follows:

4/6/06 WF sent a Notice Letter5/30/06 WF sent Notice of Temporary Flood Insurance Placed by Lender.

5/26/06 Effective date of insurance

*Id.* The other allegations similarly all involve FPI within the 45-day period. *Id.* After the hearing in
this matter, counsel for U.S. Bank sent the court a letter acknowledging this point. *See* Letter, ECF
No. 238.

In sum, there are strong arguments that the Biggert-Waters amendment is substantive and thus
not retroactive. If it is a clarifying amendment, at most it would be limited to allowing backdating
within the 45-day period. Because Plaintiffs defined their claims to those backdated before January
1, 2013 by more than 60 days, the amendment does not preclude the backdating claims.

U.S. Bank also contends that even if the Biggert-Waters amendment is not retroactive, the mortgage contracts permit lenders to take steps that are "reasonable or appropriate" to protect the lender's interest in the property. *See* U.S. Bank Motion, ECF No. 197 at 9; *supra* Statement, III (excerpting paragraph 9 of the form mortgage contract). The bank asserts that it would be incongruous to hold that retroactive placement is unreasonable or inappropriate given that Congress and the OCC have decided that it is reasonable and appropriate. Motion, ECF No. 197 at 9. It points out that damage could happen during the lapse and become apparent only later. *Id.* at n.4

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(citing *Cannon*, 2013 WL 3388222, at \*6). Also, even though the allegations in *Cannon* are about
 FPI in the 45-day period, the holding does not make that distinction, which shows that backdating is
 reasonable as a matter of law.

Unlike the Plaintiffs in *Cannon*, who made no showing about reasonableness in the context of
allegations about force-placement in the 45-day period, Plaintiffs here have alleged
unreasonableness regarding backdating FPI more than 60 days based in part on U.S. Bank's own
assertions about its force-placement practices. *See supra* Statement, II. (discussing how a policy that
is retroactive more than 60 days is the exception to the rule). Under the circumstances, and on this
record, the court cannot rule as a matter of law on a 12(c) motion that the amendment manifests
Congress's intent to provide blanket permission to backdate insurance, no matter how far outside the
45-day notice period.

## CONCLUSION

The court grants Plaintiffs' motion for class certification and certifies the classes with the definitions set forth in the definitions section of this order. *See* Statement, III. The court also grants the motion to appoint Ellsworth, Weaver, and the Skelleys as class representatives and to appoint Plaintiffs' counsel as class counsel.

The court denies U.S. Bank's motion to dismiss and motion for judgment on the pleadings.

This disposes of ECF Nos. 190-4, 195, and 197.

9 Dated: June 13, 2014

LAUREL BE United States Magistrate Judge

C 12-02506 LB (ORDER)