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UNITED STATES DISTRICT COURT
Northern District of California
San Francisco Division

KATHERYN GIOVANNI,

No. C 12-02530 LB

Plaintiff,

v.

**AMENDED ORDER GRANTING
DEFENDANT’S MOTION TO
DISMISS SECOND AMENDED
COMPLAINT**

BANK OF AMERICA, NATIONAL
ASSOCIATION, an FDIC insured corporation
and DOES 1 through 100, inclusive,

[ECF No. 33]

Defendants.

_____ /

INTRODUCTION

Plaintiff Katheryn Giovanni alleges that Bank of America, N.A. (“BOA”) inaccurately informed credit reporting agencies that she had overdue payments on her credit account after those debts had been discharged through bankruptcy and refused to correct its inaccurate reports. Giovanni alleges three claims against BOA for violations of (1) the Fair Credit Reporting Act (“FCRA”), 15 U.S.C. § 1681s-2(b), (2) California’s Consumer Credit Reporting Agencies Act (“CCRAA”), Cal. Civ. Code § 1785.25(a), and (3) California’s Unfair Competition Law (“UCL”), Cal. Bus. & Prof. Code § 17200, *et seq.* The court finds the matter suitable for determination without oral argument, vacates the April 18, 2013 hearing, and **GRANTS** BOA’s motion to dismiss.

STATEMENT

I. FACTUAL BACKGROUND

Plaintiff, Katheryn Giovanni currently resides in Chatham County, Georgia, but lived in

1 California during the relevant times in the complaint. Second Amended Complaint (“SAC”), ECF
2 No. 30, ¶¶ 3, 6.¹ Defendant, Bank of America, N.A. is a national bank based in Charlotte, North
3 Carolina. *Id.* ¶ 7.

4 On September 30, 2010, Giovanni filed a voluntary Chapter 7 bankruptcy petition (the
5 “Petition”) in the United States Bankruptcy Court for the District of Oregon. *Id.* ¶ 12. Schedule F
6 of the Petition listed an unsecured debt of \$5,500.00 in BOA’s favor. *Id.* ¶ 13. Giovanni was
7 current on payments to BOA through September 2010. *Id.* ¶ 18.

8 On January 5, 2011, Giovanni’s dischargeable debts were discharged pursuant to 11 U.S.C.
9 § 727. *Id.* ¶ 14. The discharge order related back to when Giovanni filed for bankruptcy. *Id.* ¶ 21.
10 BOA was notified of the discharge the next day. *Id.* ¶ 14. Giovanni never entered a re-affirmation
11 agreement with BOA during her bankruptcy and she argues that the discharge, therefore, included
12 the BOA debt. *Id.*

13 On August 24, 2011, Giovanni received credit reports from Experian, Transunion, and Equifax,
14 the three credit reporting agencies (“CRAs”). *See Id.* ¶¶ 1, 15. The reports indicated that BOA
15 reported to all three CRAs that there were overdue payments on Giovanni’s credit account in
16 October and November 2010 and a “charge off” notation in December 2010. *Id.* ¶ 15.

17 On September 6, 2011, Giovanni sent written notice to the CRAs requesting “a formal, full, and
18 complete” investigation of her account and disputing BOA’s reported overdue payments and the
19 “charge off” notation. *Id.* ¶ 16. The only time overdue payments are reported is when the account is
20 in a collectable status. *Id.* ¶ 17. Because she filed for bankruptcy in September 2010, the account
21 was no longer collectable in October and November 2010, and thus BOA’s reporting of overdue
22 payments in October and November 2010 was inaccurate. *Id.* She was current in her payments in
23 September 2010 when she filed for bankruptcy. *Id.* (The argument in the complaint is that the
24 automatic stay operated as a freeze of the status quo, and Giovanni was never “late” after she filed
25 for bankruptcy in September 2010. *Id.*)

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28 ¹ Citations are to the Electronic Case File (“ECF”) with pin cites to the electronically-
generated page numbers at the top of the document.

1 On September 15, 2011, Giovanni received Transunion’s reinvestigation report, which stated
2 that BOA corrected and removed the disputed overdue payments and the “charge off” notation.
3 *Id.* ¶ 22.

4 **A. The Experian Credit Report**

5 On October 7, 2011, Giovanni received Experian’s reinvestigation report (the “Credit Report”),
6 which stated that BOA continued reporting overdue payments in October and November 2010. *Id.*
7 ¶ 23. Under the account balances section, the report indicates that BOA reported a “0” balance from
8 October 2010 through March 2011. *Id.* ¶ 23. BOA refuses to correct Giovanni’s Experian credit
9 report despite being noticed of the bankruptcy and the inaccurate reporting. *Id.* ¶ 24.

10 The parties submitted barely-legible pages three and four of the Credit Report.² *See, e.g.,* BOA’s
11 Request for Judicial Notice, ECF No. 34-1 at 23; Gale Decl. Ex. B, ECF No. 37 at 9-10; Reply Ex.
12 A, ECF No. 38 at 13-14. The Credit Report is dated October 7, 2011 but the date of status of
13 Giovanni’s account is January 2011. *See* Credit Report, ECF No. 37 at 9.

14 Until August 2010, the “payment history” is listed as “ok.” From August to November 2010, the
15 account was reported as 30, 60, 90, and 120 days past due, respectively. *Id.* The Credit Report also
16 indicates that there was a “Charge off” in December 2010. *Id.*

17 Under “Account History,” the Credit Report shows an account balance of over \$5,000³ from July
18 through September 2010 and an account balance of 0 from October to December 2010 and in March
19 2011. *Id.* at 10. The “Date payment received” for each of these months is May 25 or 26. The Credit
20 Report also notes “Discharged through Bankruptcy Chapter 7. This account is scheduled to continue
21 on record until Aug 2017.” *Id.* And under “Account History,” it states “Debt included in Chapter 7
22 Bankruptcy on Jan 05, 2011.” *Id.*

23 **B. Credit Reporting Practices**

24 BOA subscribes to the “Metro 2 Format” for credit reporting to CRAs. *Id.* ¶ 20. The Consumer
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26 ² As discussed below, the court grants the parties’ request for judicial notice of the credit
27 report pages. The court cites to the most legible copy of the credit report, ECF No. 37 at 9-10.

28 ³ The precise number is illegible, but the parties do not dispute the number.

1 Data Industry Association (“CDIA”) instructs creditors under the Metro 2 Format on how to
2 accurately report credit information during a Chapter 7 bankruptcy proceeding. *Id.* The CDIA
3 instructs credit furnishers to “report the value indicator ‘D’ or ‘no data’ in the payment history
4 section during a bankruptcy.” *Id.* The CDIA also instructs credit furnishers to “report the status of
5 the account at the time of the petition.” *Id.*

6 Giovanni alleges that BOA knowingly and intentionally disregarded CDIA’s instructions by
7 reporting the overdue payments and the account status as “charged off” after she filed for
8 bankruptcy. *Id.* Again, overdue payments are only reported when an account is “in a collectable
9 status.” *Id.* ¶ 17.

10 **II. PROCEDURAL HISTORY**

11 Giovanni sued BOA in state court, asserting nine federal and state claims. *See* Complaint, ECF
12 No. 1-2 at 9. BOA answered the complaint and removed it. Notice of Removal Ex. A, ECF No. 1 at
13 6. The parties stipulated to Giovanni’s filing a First Amended Complaint (“FAC”). *See* FAC, ECF
14 No. 18; Stipulation to Amend Plaintiff’s Complaint, ECF No. 17. The FAC alleged that BOA
15 violated the FCRA, CCRAA, and the UCL, by reporting overdue payments on her account during
16 her bankruptcy stay and refusing to alter that information not removing allegedly inaccurate
17 information from Giovanni’s Experian credit report. *See* FAC, ECF No. 18, ¶¶ 15, 18.

18 On December 18, 2012, the court granted BOA’s motion to dismiss with leave to amend on the
19 following grounds. First, the court rejected Giovanni’s arguments that reporting late payments on
20 debts during the pendency of a bankruptcy petition violates either the FCRA or the automatic
21 bankruptcy stay 11 U.S.C. § 352(a). Order, ECF No. 28 at 8-9. Second, the court rejected the
22 related argument that BOA’s reporting derogatory credit information during Giovanni’s bankruptcy
23 stay inaccurately “indicate[d] that the account is in active status and subject to collection.” *Id.* at 9.
24 Such allegations would were not actionable because they were not likely to have an adverse affect
25 on Giovanni. *Id.* Finally, the court rejected Giovanni’s argument that BOA was liable for “re-
26 reporting” that late payment information after discharge. *Id.* This allegation “appear[ed] to be
27 nothing more than another way of saying that BOA refused to alter the information it reported.” *Id.*
28 Because the reported information was accurate, liability could not attach. *Id.* at 9-10. The court

1 gave Giovanni 21 days to file an amended complaint. *Id.* at 12.

2 Giovanni filed the SAC on January 4, 2013. As before, she asserts claims under the Fair Credit
3 Reporting Act, California’s Consumer Credit Reporting Agencies Act, and the unlawful prong of
4 California’s Unfair Competition Law. SAC ¶¶ 28-55; *cf.* FAC ¶¶ 42-49 (FAC also stated a UCL
5 claim under the unfair prong). She seeks the following relief: (1) preliminary and permanent
6 injunctive relief; (2) \$10,000 in statutory and actual damages under 15 U.S.C. § 1681n and Cal. Bus.
7 & Prof. Code § 17206; (3) a \$2,500 civil penalty under Cal. Bus. & Prof. Code § 17206; (4)
8 determinations by the court that BOA’s “policies and practices” are unlawful, willful, and negligent
9 under 15 U.S.C. §§ 1681n, 1681o, and the UCL; (5) punitive damages; and (6) attorney’s fees and
10 costs. SAC at 10.

11 On February 15, 2013, BOA filed a motion to dismiss the complaint. Motion, ECF No. 33.

12 ANALYSIS

13 I. REQUESTS FOR JUDICIAL NOTICE⁴

14 A. BOA’S Request for Judicial Notice

15 Giovanni attached exhibits to her original complaint, and BOA asks the court to take judicial
16 notice of page 3 of Giovanni’s October 7, 2011 Experian credit card report. *See* BOA’s Request for
17 Judicial Notice, ECF No. 34 at 1. Giovanni does not object so long as the court also takes notice of
18 page 4. *See* Opp’n, ECF No. 35 at 14, n.17; Gale Decl., ECF No. 37 at 2, 9-10. BOA does not
19 object to this. Under the circumstances, the court takes judicial notice of both pages. *See United*
20 *States v. Corinthian Colleges*, 655 F.3d 984, 998-99 (9th Cir. 2011) (court may “consider unattached
21 evidence on which the complaint ‘necessarily relies’ if: (1) the complaint refers to the document; (2)
22 the document is central to the plaintiff’s claim; and (3) no party questions the authenticity of the
23 document.”).

24 BOA also asks the court to take judicial notice of the credit card statements attached to the
25 original complaint “because the content of the statements–Plaintiff’s payment status–is alleged” in

27 ⁴ Both parties filed requests for judicial notice of recent decisions. Civil Local Rule 7-
28 3(d)(2) permits the parties to file statements of recent decisions, and the court construes the requests
as statements of recent decision.

1 the SAC. BOA’s RJN, ECF No. 34 at 3. The content relates to the allegations, but the documents
2 are not central to the claims. *See Corinthian Colleges*, 655 F.3d at 998-99. Giovanni also appears to
3 object to their consideration. *See Opp’n*, ECF No. 35 at 13-14 (“Defendant goes well beyond the
4 pleadings” in referencing the statements). They are not necessary to the court’s holding, and the
5 court denies the request.

6 **B. Giovanni’s Requests for Judicial Notice**

7 In her opposition, Giovanni cites Consumer Data Industry Association’s 2011 Credit Reporting
8 Resource Guide and attests by declaration to its authenticity. *See Gale Decl.*, ECF No. 37 & Ex. A.
9 As with the credit card account statements, the document is not central to Giovanni’s claim even if
10 some of the topics it addresses relate to allegations in the FAC.

11 On March 29, 2013, three weeks after the reply brief was filed, Giovanni filed a late Request for
12 Judicial Notice. *See Docket*; N.D. Cal. Civil L.R. 7-3(d). It was late, the documents do not change
13 the outcome, and the court denies the RJN.

14 **II. MOTION TO DISMISS**

15 To survive a motion to dismiss, a complaint must contain sufficient factual matter, accepted as
16 true, to state a claim for relief that is plausible on its face. *Bell Atl. Corp. v. Twombly*, 550 U.S. 544
17 (2007). “A claim has facial plausibility when the plaintiff pleads factual content that allows the
18 court to draw the reasonable inference that the defendant is liable for the misconduct alleged.”
19 *Ashcroft v. Iqbal*, 129 S.Ct. 1937, 1949 (2009). “The plausibility standard is not akin to a
20 ‘probability requirement,’ but it asks for more than a sheer possibility that a defendant has acted
21 unlawfully.” *Id.* (quoting *Twombly*, 550 U.S. at 557). “While a complaint attacked by a Rule
22 12(b)(6) motion to dismiss does not need detailed factual allegations, a plaintiff’s obligation to
23 provide the ‘grounds’ of his ‘entitle[ment] to relief’ requires more than labels and conclusions, and a
24 formulaic recitation of the elements of a cause of action will not do. Factual allegations must be
25 enough to raise a right to relief above the speculative level.” *Twombly*, 550 U.S. at 555 (internal
26 citations and parentheticals omitted).

27 In considering a motion to dismiss, a court must accept all of the plaintiff’s allegations as true
28 and construe them in the light most favorable to the plaintiff. *See id.* at 550; *Erickson v. Pardus*, 551

1 U.S. 89, 93-94 (2007); *Vasquez v. Los Angeles County*, 487 F.3d 1246, 1249 (9th Cir. 2007). In
2 addition, courts may consider documents attached to the complaint. *Parks School of Business, Inc.*
3 *v. Symington*, 51 F.3d 1480, 1484 (9th Cir. 1995) (citation omitted). However, the court need not
4 accept as true allegations that contradict matters properly subject to judicial notice or by exhibit.
5 *Sprewell v. Golden State Warriors*, 266 F.3d 979, 988 (9th Cir. 2001).

6 If the court dismisses the complaint, it should grant leave to amend even if no request to amend
7 is made “unless it determines that the pleading could not possibly be cured by the allegation of other
8 facts.” *Lopez v. Smith*, 203 F.3d 1122, 1127 (9th Cir. 2000) (quoting *Cook, Perkiss and Liehe, Inc.*
9 *v. Northern California Collection Serv. Inc.*, 911 F.2d 242, 247 (9th Cir. 1990)). But when a party
10 repeatedly fails to cure deficiencies, the court may order dismissal without leave to amend. *See*
11 *Ferdik v. Bonzelet*, 963 F.2d 1258, 1261 (9th Cir. 1992) (affirming dismissal with prejudice where
12 district court had instructed *pro se* plaintiff regarding deficiencies in prior order dismissing claim
13 with leave to amend).

14 BOA argues that its reporting was accurate and that Giovanni lacks standing to bring a UCL
15 claim.

16 **A. The Fair Credit Reporting Act Claim**

17 The FCRA was enacted to ensure that CRAs adopt reasonable procedures so that consumers are
18 treated fairly and equitably. 15 U.S.C. § 1681. FCRA Section 1681s-2 imposes duties on those
19 who furnish information to CRAs to help achieve the FCRA’s purpose. 15 U.S.C. 1681s-2. FCRA
20 Section 1681s-2(a) bars such furnishers from reporting information they know or have reasonable
21 cause to believe is inaccurate. 15 U.S.C. § 1681s-2(a)(1)(A). Section 1681s-2(a) is not privately
22 enforceable. *Nelson v. Chase Manhattan Mortgage Corp*, 282 F.3d 1057, 1059-60 (9th Cir. 2002).

23 There is a private right of action to enforce section 1681s-2(b), however. *Id.*; *see* 15 U.S.C.
24 §§ 1681n, 1681o. That provision requires furnishers who receive notice that a consumer disputes
25 information on a credit report to conduct an investigation, report the results of the investigation to
26 the CRA, and, if the information is found to be inaccurate or incomplete, to make appropriate
27 corrections. 15 U.S.C. § 1681s-2(b). The reported information is “inaccurate or incomplete” within
28 the meaning of the statute if it is “patently incorrect, or because it is misleading in such a way and to

1 such an extent that it can be expected to adversely affect credit decisions.” *Gorman v. Wolpoff &*
2 *Abramson, LLP*, 584 F.3d 1147, 1163 (9th Cir. 2009).

3 In *Gorman*, the Ninth Circuit held that the reporting obligation under section 1681s-2(b) also
4 includes an obligation to report to the CRAs the fact the consumer disputed particular information.
5 *Id.* If the consumer’s dispute is meritless, however, the furnisher will not be held liable for failing to
6 report it “because reporting an actual debt without noting that it is disputed is unlikely to be
7 materially misleading. It is the failure to report a bona fide dispute . . . that gives rise to a furnisher’s
8 liability under § 1681s-2(b). *Id.*

9 ***1. Reporting a Debt During the Pendency of A Bankruptcy Proceeding***

10 BOA moves to dismiss to the extent Giovanni’s claims are premised on BOA’s reporting
11 delinquent payments while her bankruptcy petition was pending. Mot. at 12-14. The court
12 previously dismissed Giovanni’s claims on this basis and does so again here for the same reasons.
13 *See* Order, ECF No. 28 at 8. As discussed in the last order, this argument has been rejected by
14 several other courts in this district. *See, e.g., Mortimer v. Bank of America, N.A.*, No. C-12-01959
15 JCS, 2013 WL 1501452, at *9 (N.D. Cal. April 10, 2013); *id.*, 2013 WL 57856 (N.D. Cal. Jan. 3,
16 2013); *Harrold v. Experian Information Solutions, Inc.*, No. C 12-02987 WHA, 2012 WL 4097708,
17 at *4 (N.D. Cal. Sep. 17, 2012); *Mortimer v. JP Morgan Chase Bank, National Association*, No. C
18 12-1936 CW, 2012 WL 3155563 (N.D. Cal. Aug. 2, 2012) (“While it might be good policy . . . to
19 bar reporting of late payments while a bankruptcy petition is pending, neither the bankruptcy code
20 nor the FCRA does so.”).

21 Giovanni’s only new argument is that BOA did not comply with CDIA instructions in reporting
22 her late payments. Giovanni argues that under the Metro 2 Format, “while an account is in
23 bankruptcy, the proper notation in the payment history section of the report is the indicator ‘D.’”
24 Opp’n at 17-18. But the SAC does not allege that BOA was required to follow the Metro 2 Format,
25 the CDIA’s instructions on credit reporting, or that deviation from those instructions constitutes an
26 inaccurate or misleading statement. *See* SAC, ¶¶ 20. Accordingly, Giovanni has not alleged that
27 BOA’s failure to comply with the CDIA instruction renders its report inaccurate or incomplete.
28 Accordingly, the court grants BOA’s motion to dismiss Giovanni’s FCRA claim based on reporting

1 Giovanni's overdue payments during the bankruptcy proceedings.

2 **2. Giovanni's Relation Back Theory**

3 BOA next moves to dismiss Giovanni's FCRA claim to the extent it is based on the theory that
4 Giovanni's bankruptcy discharge renders the late payment reports retroactively inaccurate. Mot. at
5 15-16. Giovanni counters that the report is inaccurate because the bankruptcy discharge relates back
6 to the filing date. Thus, she never had an obligation to make the payments BOA reported as
7 overdue. Opp'n at 19-21. The court previously rejected this argument and reaches the same
8 conclusion. See Order, ECF No. 28 at 9. Judge Spero recently rejected an identical argument. See
9 *Mortimer v. Bank of Am.*, 2013 WL 57856 (N.D. Cal. Jan. 3, 2013). After thoroughly analyzing the
10 bankruptcy statute, he concluded that discharge:

11 does not change the underlying fact that, during the pendency of the bankruptcy, the account
12 was delinquent. See *In re O'Connell*, 2008 WL 5046496, *1. Thus, it is accurate to report,
13 after discharge, that a debtor was delinquent during the pendency of bankruptcy because at
14 that time the debt existed. To avoid presenting a misleading picture, the creditor must also
report that the account was discharged through the bankruptcy and the outstanding balance
on that account is zero.

15 *Id.* at *7; accord *Mortimer v. Bank of Am., N.A.*, 2013 WL 1501452, at *10-11 (analyzing additional
16 case law, reaching the same conclusion, and citing the undersigned's previous order dismissing
17 Giovanni's FAC). Judge Spero's reasoning bolsters the court's previous conclusion and the court
18 follows it. Accordingly, the court grants BOA's motion to dismiss Giovanni's FCRA claim under
19 the "relation back" theory.

20 **3. Giovanni's Re-Reporting Theory**

21 BOA also moves to dismiss the FCRA claim to the extent it is based on BOA's "re-reporting"
22 the disputed information without notifying Experian that Giovanni disputed it. Mot. at 17-18. The
23 court grants the motion to dismiss because, as in the previous order, "BOA did not report inaccurate
24 or misleading information." Order, ECF No. 28 at 9.

25 **4. Simultaneously Reporting Overdue Payment Notations and a Zero Past Due Balance**

26 Giovanni's only new theory of liability is that BOA reported inconsistent information to
27 Experian and that "inconsistent credit reporting is inaccurate under the FCRA." Opp'n, ECF No. 35
28 at 12-14. The key allegations are that BOA reported overdue payments in October and November

1 2010 and a “charge off” in December 2010, and simultaneously reported “an outstanding balance of
2 zero from October 2010 through March 2011.” Opp’n, ECF No. 35 at 13. BOA argues that there is
3 nothing inaccurate here.

4 Giovanni’s theory is unpersuasive. The court assumes for the purposes of this motion that the
5 “zero balance” notation is inconsistent with the “overdue payment” and “charge off” notations. An
6 internally inconsistent report, however, does not establish an FCRA violation. FCRA liability
7 attaches only if the inaccuracy is “patently incorrect” or “misleading in such a way and to such an
8 extent that it can be expected to adversely affect credit decisions.” *Gorman*, 584 F.3d at 1163.

9 None of these alleged misrepresentations are patently incorrect or materially misleading.

10 First, Giovanni does not contend that the “zero balance” notation is incorrect, and it would not
11 adversely affect credit decisions if it were.

12 Second, Giovanni has not established that the “overdue payment” notation is incorrect. It is
13 undisputed that she owed money to BOA when she filed for bankruptcy and that she had an
14 obligation to make payments up until she did. *See* Opp’n at 18 (“Plaintiff is not contesting the
15 existence of the prepetition debt.”). Giovanni does not allege that she made payments while her
16 bankruptcy petition was pending and nothing in the record supports such an allegation.⁵ And the
17 court has rejected all of Giovanni’s other theories that the overdue payments notation is wrong.
18 Accordingly, the Giovanni fails to state a claim on this basis.

19 Finally, the “charge off” notation does not support liability, either. The facts are that Giovanni
20 owed money, she filed for bankruptcy, and stopped making payments. Before her bankruptcy was
21 discharged, BOA “charged off” the balance due. Except for the theories rejected above, Giovanni
22 does not explain what is inaccurate here.

23 Giovanni argues that this court should be guided by *Grantham v. Bank of America, N.A.*, a case
24 involving the same attorneys as this matter making nearly identical arguments. No. CV12-1960
25 MEJ, 2012 WL 5904729 (N.D. Cal. Nov. 26, 2012). Giovanni suggests that the court in *Grantham*

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28 ⁵ Giovanni argues that the SAC makes such allegations, but she is incorrect.
Compare Opp’n at 8:11-14; 24:15-19, *with* SAC, *passim*.

1 held that the inconsistency allegation “plausibly stated a factual inaccuracy to support an FCRA
2 claim.” Opp’n at 13. Giovanni misstates that court’s reasoning. It was not the inconsistency itself
3 that supported liability in *Grantham*. Instead, it was the overdue payment report, which the court
4 noted was “adverse information.” 2012 WL 5904729, at *3; cf. *Mortimer*, 2013 WL 1501452, at
5 *12 (distinguishing *Grantham* because any inconsistency between the \$0 balance and late payment
6 notations did not render the latter inaccurate under the FCRA when debt existed during pendency of
7 bankruptcy and no payments were made). Here, the court has already rejected all of Giovanni’s
8 arguments that are predicated on overdue payments. Accordingly, the court grants BOA’s motion to
9 dismiss the claim on this theory.

10 **B. The California Consumer Credit Reporting Act Claim**

11 Giovanni alleges a CCRAA claim under section 1785.25(a), which states, “A person shall not
12 furnish information on a specific transaction or experience to any consumer credit reporting agency
13 if the person knows or should know the information is incomplete or inaccurate.” Unlike the FCRA,
14 the CCRAA includes a private right of action to directly enforce the prohibition against supplying
15 incomplete or inaccurate consumer credit information. Cal. Civ. Code § 1785.25(g) (“A person who
16 furnishes information to a consumer credit reporting agency is liable for failure to comply with this
17 section, unless the furnisher establishes by a preponderance of the evidence that, at the time of the
18 failure to comply with this section, the furnisher maintained reasonable procedures to comply with
19 those provisions.”).

20 Except for their standing provisions, the FCRA and CCRAA are substantially similar. The
21 CCRAA’s requirements of completeness and accuracy mirror those found in the FCRA. Thus cases
22 decided under the FCRA are “persuasive authority and entitled to substantial weight when
23 interpreting the California provisions.” *Carvalho v. Equifax Info. Servs., LLC*, 629 F.3d 876, 889
24 (9th Cir. 2010) (internal quotation marks and citation omitted).

25 As with regard to the FAC, the parties CCRAA arguments mirror their FCRA positions. Neither
26 suggests the court should reach a different result than on the FCRA claim. Accordingly, the court
27 applies the same reasoning and GRANTS the motion to dismiss Giovanni’s CCRAA claim.
28

1 to report late payments while her bankruptcy petition was pending are dismissed **WITH**
2 **PREJUDICE**. Otherwise, Giovanni's claims are dismissed with leave to amend within 21 days of
3 the date of this order.

4 This disposes of ECF No. 33.

5 **IT IS SO ORDERED.**

6 Dated: April 17, 2013

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9 LAUREL BEELER
10 United States Magistrate Judge
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