

United States District Court
For the Northern District of California

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IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA

NELSON CARBALLO,

Plaintiff,

v.

COMCAST INC., et al.,

Defendants.

No. C-13-5572 MMC

**ORDER DENYING COMMUNICATION
WORKERS OF AMERICA’S MOTION
FOR SUMMARY JUDGMENT**

Before the Court is defendant Communication Workers of America’s (“CWA”) Motion for Summary Judgment, filed May 15, 2015. Plaintiff Nelson Carballo (“Carballo”) has filed opposition, to which CWA has replied.¹ Having read and considered the papers filed in support of and in opposition to the motion, the Court rules as follows.²

BACKGROUND

A. Carballo’s Allegations

In his First Amended Complaint (“FAC”), Carballo alleges he was formerly employed by Comcast, Inc. (“Comcast”) for sixteen years, ultimately attaining the position of Network

¹With its reply, CWA filed a separate document titled “Objection to and Motion to Strike Portions of the Declaration of Plaintiff Nelson Carballo.” As the Court has not relied on the challenged statements, the objection and motion to strike are hereby DENIED as moot. For future reference, CWA is advised that objections to evidence offered with the opposition must be made in the reply brief, not in a separate filing. See Civil L.R. 7-3(c).

²By order filed June 24, 2015, the Court took the matter under submission.

1 Technician (see FAC ¶ 8), and that the terms of his employment were governed by a
2 collective bargaining agreement as to which CWA was his “exclusive bargaining agent”
3 (see FAC ¶ 18). Carballo alleges that he has “gout,” which condition causes “intermittent
4 periods of intense pain that his medication cannot combat.” (See FAC ¶ 9.)

5 Carballo also alleges he informed his “direct supervisor that he suffered from gout
6 multiple times during his employment with Comcast and requested accommodation in his
7 System Network Technician position on several occasions throughout the year of 2012”
8 (see id.), and that Comcast “accommodated [him] when [he] complained of pain due to his
9 condition by allowing [him] to work on underground cable” (see FAC ¶ 11). According to
10 Carballo, on December 3, 2012, when he informed his “direct supervisor” he was “suffering
11 from an episode of gout that morning” that would make performance of his assigned duties
12 “difficult,” his supervisor “failed to accommodate [him]” and instead told him “to ‘do his
13 best’.” (See id.) Carballo alleges that, later that same day, while in the process of securing
14 himself to a pole, he “loosen[ed] the straps to mitigate the pain he was feeling due to gout”
15 and his supervisor “noticed that [his] leg straps were unsecured in violation of company
16 policy” (see id.), after which, on December 14, 2012, Comcast “discharged” him “without
17 any just cause” (see FAC ¶ 19). Carballo alleges that CWA initially filed a grievance on his
18 behalf and pursued it “through Step Two of the grievance procedure” (see FAC ¶ 19), but
19 did not further pursue the matter (see FAC ¶ 20).

20 In the FAC, Carballo asserts several causes of action in which he brings
21 employment discrimination claims against Comcast and a single cause of action against
22 CWA. In support of his claim against CWA, titled “Breach of Duty of Fair Representation,”
23 Carballo alleges that CWA, in “bad faith,” made a “decision not to pursue [his] grievance” to
24 arbitration. (See FAC ¶ 20(A).)

25 **B. Evidence Pertaining to Carballo’s Grievance**

26 The following facts are undisputed.

27 Under the terms of the governing CBA, a three-step procedure applies to
28 grievances. (See Bacon Decl. Ex. C at 10-11.) The first step is submission of a written

1 grievance to Comcast's Operations Director (see id. Ex. C at 10), the second step is
2 submission of a written grievance to Comcast's Regional Vice President of Human
3 Resources (see id.), and the third step is submission of the grievance "for binding and final
4 resolution by arbitration" (see id. Ex. C at 11).

5 On December 17, 2012, CWA Local 9415 submitted a grievance to Comcast, titled
6 "Step: One," asserting on behalf of Carballo a claim of "Unfair/Unjust termination." (See id.
7 Ex. B.) A "Step 1 grievance meeting" was held on January 2, 2013, and Comcast denied
8 the grievance on January 10, 2013. (See id. Ex. D.) Thereafter, CWA Local 9415
9 submitted a grievance to Comcast, titled "Step: Two," and again asserted on behalf of
10 Carballo a claim of "Unfair/Unjust termination." (See id. Ex E.)³ A "Step Two" meeting was
11 held on January 23, 2013, and Comcast denied the grievance on February 7, 2013. (See
12 id. Ex. F at 5.)

13 On March 4, 2013, Frank Manibusan ("Manibusan"), a Business Agent with CWA
14 Local 9415, submitted a "Top Level Grievance Referral" to Valerie Reyna ("Reyna"), a Staff
15 Representative with CWA District 9, recommending the grievance be taken to arbitration.
16 (See id. Exs. F, I.)⁴ In said document, Manibusan informed Reyna that, at the first two
17 steps, Comcast took the position that Carballo's conduct fell within a "serious offenses"
18 provision in the CBA, and that, under such provision, Comcast "[did] not have to go through
19 the steps of progressive discipline" (See id. Ex. F at 6.) Manibusan summarized CWA
20 Local 9415's case at the first two steps as acknowledging Carballo did "not have his leg
21 straps properly attached," but pointing out that "the mitigating factor contributing to this
22 failure was his gout had flared up and the straps caused him pain when the leg straps were
23 attached properly" (see id. Ex. F at 5-6); in support of his recommendation to pursue
24 Carballo's grievance, Manibusan stated the discipline was "too harsh for a 17 year

26 ³The Step Two grievance is dated January 4, 2013, which date appears to be a
27 typographical error, in that Comcast denied the first grievance on January 10, 2013.

28 ⁴A local union cannot arbitrate a grievance and must request that a district office
arbitrate it. (See id. Ex. H at 16:10-17:10.)

1 employee with an excellent attendance record,” and that other CWA members who had
2 engaged in “serious offenses” received “far lesser disciplines” than termination (see id. Ex.
3 F at 7).

4 By letter dated March 26, 2013, Reyna “denied” the grievance, indicating therein that
5 although Carballo “stated the straps were not properly attached because he suffers from
6 gout and the straps were causing him pain,” she did not believe CWA would prevail before
7 an arbitrator. (See id. Ex I.) She also stated that Carballo could appeal to Jim Weitkamp,
8 Vice President of CWA District 9 (“Weitkamp”). (See id.)

9 Carballo thereafter submitted an appeal to Weitkamp,⁵ who, by letter dated May 22,
10 2013, stated “[t]here were no mitigating facts and due to the repeated nature of the safety
11 violations in question an arbitrator would most likely find just cause,” and, consequently, his
12 “decision [was] not to arbitrate this grievance.” (See Carballo Decl. Ex. E.) Weitkamp also
13 stated Carballo could appeal to Larry Cohen, CWA’s President (“Cohen”). (See id.)

14 On July 25, 2013, Carballo, through counsel, submitted an appeal seeking review of
15 Weitkamp’s decision, in which appeal Carballo stated the termination constituted “disability
16 discrimination.” (See Bacon Decl. Ex. J.) By letter dated August 23, 2013, Cohen denied
17 the appeal, stating, inter alia, “[t]here is nothing in the record to indicate that [Carballo]
18 informed Comcast about [his] condition or that [he] requested accommodation.” (See id.
19 Ex. K.) Cohen also stated Carballo could appeal to the CWA Executive Board. (See id.)

20 On September 13, 2013, Carballo, through counsel, submitted an appeal to the
21 CWA Executive Board (see id. Ex. L), which appeal was denied by letter dated October 24,
22 2013 (see id. Ex. N).

23 **LEGAL STANDARD**

24 Pursuant to Rule 56 of the Federal Rules of Civil Procedure, a “court shall grant
25 summary judgment if the movant shows that there is no genuine issue as to any material
26 fact and that the movant is entitled to judgment as a matter of law.” See Fed. R. Civ. P.

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⁵Neither party has offered a copy of the appeal Carballo submitted to Weitkamp.

1 56(a).

2 The Supreme Court’s 1986 “trilogy” of Celotex Corp. v. Catrett, 477 U.S. 317 (1986),
3 Anderson v. Liberty Lobby, Inc., 477 U.S. 242 (1986), and Matsushita Electric Industrial Co.
4 v. Zenith Radio Corp., 475 U.S. 574 (1986), requires that a party seeking summary
5 judgment show the absence of a genuine issue of material fact. Once the moving party
6 has done so, the nonmoving party must “go beyond the pleadings and by [its] own
7 affidavits, or by the depositions, answers to interrogatories, and admissions on file,
8 designate specific facts showing that there is a genuine issue for trial.” See Celotex, 477
9 U.S. at 324 (internal quotation and citation omitted). “When the moving party has carried
10 its burden under Rule 56[], its opponent must do more than simply show that there is some
11 metaphysical doubt as to the material facts.” Matsushita, 475 U.S. at 586. “If the
12 [opposing party’s] evidence is merely colorable, or is not significantly probative, summary
13 judgment may be granted.” Liberty Lobby, 477 U.S. at 249-50 (citations omitted).
14 “[I]nferences to be drawn from the underlying facts,” however, “must be viewed in the light
15 most favorable to the party opposing the motion.” See Matsushita, 475 U.S. at 587
16 (internal quotation and citation omitted).

17 DISCUSSION

18 CWA argues it is entitled to summary judgment on the one claim alleged against it,
19 specifically, the First Cause of Action, in which Carballo alleges CWA breached its duty of
20 fair representation by not pursuing his grievance.

21 Where a union is the “exclusive bargaining representative of the employees in [a]
22 bargaining unit,” the union has a duty to “fairly represent all of those employees, both in its
23 collective bargaining with [the employer], . . . and in its enforcement of the resulting
24 collective bargaining agreement.” See Vaca v. Sipes, 386 U.S. 171, 177 (1967). “A union
25 breaches this duty only when its ‘conduct toward a member of the collective bargaining unit
26 is arbitrary, discriminatory, or in bad faith’.” Moore v. Bechtel Power Corp., 840 F.2d 634,
27 636 (9th Cir. 1988) (quoting Vaca, 386 U.S. at 190). “Bad faith” can be established by
28 “substantial evidence of fraud, deceitful action or dishonest conduct.” See Beck v. United

1 Food & Commercial Workers Union, Local 99, 506 F.3d 874, 880 (9th Cir. 2007) (internal
2 quotation and citation omitted).

3 In support of its motion, CWA relies exclusively on testimony provided by plaintiff
4 during his depositions⁶ and on exhibits attached to the FAC. Where, as here, a party
5 seeking summary judgment does not “produce affirmative evidence,” such party “carr[ies]
6 its initial burden of production” by showing “the nonmoving party does not have enough
7 evidence of an essential element of its claim . . . to carry its ultimate burden of persuasion
8 at trial.” See Nissan Fire & Marine Ins. Co. v. Fritz Cos., 210 F.3d 1099, 1106 (9th Cir.
9 2000). Consequently, in order to meet its initial burden, CWA must show that Carballo’s
10 testimony or the exhibits he attached to the FAC, or both, establish Carballo’s lack of
11 sufficient evidence to establish one or more elements of his claim. See, e.g., Celotex, 477
12 U.S. at 319-20, 325 (holding, as to wrongful death claim alleging defendant’s asbestos
13 products caused decedent’s death, defendant met initial burden by showing plaintiff “failed
14 to identify, in answering interrogatories specifically requesting such information, any
15 witness who could testify about the decedent’s exposure to [defendant’s] asbestos
16 products”).

17 In that regard, CWA first argues that Carballo cannot establish a claim that CWA’s
18 decision not to pursue Carballo’s grievance was arbitrary, because the denial letters set
19 forth reasons for CWA’s decision. Although, as CWA notes, a claim of “arbitrariness” can
20 only be based on conduct that is “procedural or ministerial” in nature, not on conduct
21 reflecting the union’s judgment, see Moore, 840 F.2d at 636, here, there is no allegation
22 that CWA acted in an arbitrary manner. Rather, as CWA acknowledges, the FAC alleges
23 CWA acted in “bad faith” (see FAC ¶¶ 20(A), 20(D)), which claim may be raised where, as
24 here, “it is a union’s judgment that is in question,” see Moore, 840 F.2d at 636.

25 Second, CWA argues that Carballo’s bad faith claim is not cognizable because,
26 according to CWA, it is based on a theory that CWA had an obligation to pursue the

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28 ⁶Carballo was deposed on two occasions, first, by Comcast on October 27, 2014
(see Sencer Decl. ¶ 4), and second, by CWA on April 9, 2015 (see id. ¶ 3).

1 grievance irrespective of its merits. In support of this assertion, CWA relies on Carballo's
2 deposition testimony in which he answered, "yes" to a question asking him whether he
3 "believe[d]" that CWA's "decision was in bad faith because it didn't agree with [his] opinion
4 of the case" (see Sencer Decl. Ex. A at 78:15-18), as well as on Carballo's deposition
5 testimony that, in light of his "16, 17 years" as a union member, the grievance "should have
6 been [taken] all the way" (see id. Ex. A at 17:16-22). There is no dispute that a claim of
7 bad faith cannot be based solely on a "disagreement" between the union and the plaintiff
8 as to the strength of the plaintiff's case, see Moore, 840 F.2d at 637, nor does an
9 employee have "an absolute right to take every grievance to arbitration," see id. Carballo's
10 claim, however, is not based on such assertions. Rather, as set forth in the FAC,
11 Carballo's claim that CWA denied his grievance in bad faith is based on "lies" by Weitkamp
12 and Cohen (see FAC ¶¶ 20(C), 20(D)), specifically, the following alleged
13 misrepresentations of fact made in their respective letters denying Carballo's appeals:
14 (1) Weitkamp's statement that "there are no mitigating facts" (see FAC ¶ 20(D));
15 (2) Cohen's statement that "there is nothing in the record to indicate that [Carballo]
16 informed Comcast about his condition" (see FAC ¶ 20(C)); and (3) Cohen's statement that
17 Carballo had not raised a claim that Comcast engaged in "disability discrimination" until
18 Carballo submitted an appeal to Cohen (see FAC ¶ 20(C)).

19 Next, CWA argues that one of the three "lies" identified in the FAC is not false,
20 specifically, the statement by Cohen that Carballo had not raised a claim of disability
21 discrimination prior to appealing to him. The deposition testimony and exhibits offered by
22 CWA in support of its motion, however, do not show Carballo will be unable to establish at
23 trial that a claim of disability discrimination had in fact been raised prior to his appeal to
24 Cohen and that Cohen knew about it. CWA points to no testimony by Carballo as to the
25 content of the claims CWA had raised in the first two steps of the grievance procedure, nor
26 does CWA make an affirmative showing or offer any deposition testimony or other
27 concession by Carballo that the exhibits attached to the FAC constitute the entirety of the
28 available evidence pertaining to the information conveyed to Weitkamp and Cohen

1 regarding Carballo's grievance. Moreover, even assuming CWA is correct that one of the
2 alleged "lies" was in fact a truthful statement, two other allegedly false statements remain to
3 support Carballo's claim of bad faith.

4 Lastly, in its reply, CWA asserts that all of the alleged "lies" are "CWA's rational
5 conclusions based upon its thorough review of the record." (See Def.'s Reply at 10:15-17.)
6 CWA has not offered, however, any affirmative evidence, e.g., declarations from Weitkamp
7 and Cohen as to what they meant by the statements on which Carballo relies, and, as
8 discussed above, the evidence offered with the moving papers does not foreclose his
9 claim. Consequently, although a trier of fact may well find the challenged statements, read
10 in context, are good faith assessments consistent with the factual record, CWA has failed to
11 show it is entitled to such a finding at this time, i.e., to judgment as a matter of law.

12 **CONCLUSION**

13 For the reasons stated above, CWA's motion for summary judgment is hereby
14 DENIED.

15 **IT IS SO ORDERED.**

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17 Dated: July 16, 2015


MAXINE M. CHESNEY
United States District Judge

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