

United States District Court  
For the Northern District of California

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IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA

NELSON CARBALLO,

Plaintiff,

v.

COMCAST INC.,

Defendants.

No. C-13-5572 MMC

**ORDER GRANTING DEFENDANT  
COMCAST, INC.’S MOTION FOR  
SUMMARY JUDGMENT**

Before the Court is defendant Comcast, Inc.’s (“Comcast”) Motion for Summary Judgment or in the Alternative, Summary Adjudication, filed July 17, 2015. Plaintiff Nelson Carballo (“Carballo”) has filed opposition, to which Comcast has replied.<sup>1</sup> Having read and considered the papers filed in support of and in opposition to the motion, the Court hereby rules as follows.<sup>2</sup>

**BACKGROUND**

In the operative complaint, the First Amended Complaint (“FAC”), Carballo alleges he was formerly employed by Comcast for sixteen years, ultimately attaining the position of Network Technician (see FAC ¶ 8), also called a System Technician (see FAC Ex. A). Carballo alleges he has “suffered from a foot condition known as gout since 2006,” which

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<sup>1</sup>Defendant Communication Workers of America’s (“CWA”) has filed a notice of joinder in Comcast’s motion, which joinder the Court has addressed by separate order filed concurrently herewith.

<sup>2</sup>By order filed August 18, 2015, the Court took the matter under submission.

1 condition causes “intermittent periods of intense pain that his medication cannot combat.”  
2 (See FAC ¶ 9.) Carballo further alleges that, on December 3, 2012, when he was  
3 assigned duties that would require him to “climb cable poles using an aerial lift,” he  
4 informed his “direct supervisor” he was “suffering from an episode of gout that morning,”  
5 after which his supervisor did not “accommodat[e]” him and instead told him “to ‘do his  
6 best.’” (See FAC ¶ 11.) Carballo alleges that, later the same day, while securing himself to  
7 a pole, he “loosen[ed] the straps [around his legs] to mitigate the pain he was feeling due to  
8 gout,” and his supervisor “noticed that [his] leg straps were unsecured in violation of  
9 company policy.” (See id.) Thereafter, according to Carballo, Comcast conducted an  
10 investigation that culminated in the issuance of a notice of termination of Carballo’s  
11 employment for “repeat safety violations.” (See FAC ¶ 12; Ex. B.)<sup>3</sup>

12         Based on the above allegations, Carballo asserts eight causes of action against  
13 Comcast.<sup>4</sup> Specifically, Carballo alleges Comcast violated the Fair Employment and  
14 Housing Act (“FEHA”), Cal. Gov’t Code § 12940, by terminating his employment on account  
15 of his disability (Second Cause of Action), violated FEHA by failing to reasonably  
16 accommodate his disability (Third Cause of Action), violated FEHA by failing to engage in  
17 an interactive process to determine a reasonable accommodation (Fourth Cause of  
18 Action), violated FEHA by failing to prevent discrimination (Fifth Cause of Action), violated  
19 FEHA by terminating his employment in retaliation for his having engaged in protected  
20 activity (Sixth Cause of Action), violated FEHA by terminating his employment on account  
21 of his national origin (Seventh Cause of Action), violated FEHA by terminating his  
22 employment on account of his race (Eighth Cause of Action), and violated public policy by  
23 terminating his employment in violation of the policies embodied in FEHA (Ninth Cause of  
24 Action).

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26         <sup>3</sup>In its notice of termination, Comcast cited a prior incident in August 2012, when  
27 Carballo had not worn “his harness while performing aerial work.” (See FAC Ex. B.)

28         <sup>4</sup>The FAC consists of nine causes of action, the first of which is only alleged against  
defendant Communication Workers of America.

1 **LEGAL STANDARD**

2 Pursuant to Rule 56 of the Federal Rules of Civil Procedure, a “court shall grant  
3 summary judgment if the movant shows that there is no genuine issue as to any material  
4 fact and that the movant is entitled to judgment as a matter of law.” See Fed. R. Civ. P.  
5 56(a).

6 The Supreme Court’s 1986 “trilogy” of Celotex Corp. v. Catrett, 477 U.S. 317 (1986),  
7 Anderson v. Liberty Lobby, Inc., 477 U.S. 242 (1986), and Matsushita Electric Industrial Co.  
8 v. Zenith Radio Corp., 475 U.S. 574 (1986), requires that a party seeking summary  
9 judgment show the absence of a genuine issue of material fact. Once the moving party  
10 has done so, the nonmoving party must “go beyond the pleadings and by [its] own  
11 affidavits, or by the depositions, answers to interrogatories, and admissions on file,  
12 designate specific facts showing that there is a genuine issue for trial.” See Celotex, 477  
13 U.S. at 324 (internal quotation and citation omitted). “When the moving party has carried  
14 its burden under Rule 56[ ], its opponent must do more than simply show that there is some  
15 metaphysical doubt as to the material facts.” Matsushita, 475 U.S. at 586. “If the  
16 [opposing party’s] evidence is merely colorable, or is not significantly probative, summary  
17 judgment may be granted.” Liberty Lobby, 477 U.S. at 249-50 (citations omitted).  
18 “[I]nferences to be drawn from the underlying facts,” however, “must be viewed in the light  
19 most favorable to the party opposing the motion.” See Matsushita, 475 U.S. at 587  
20 (internal quotation and citation omitted).

21 **DISCUSSION**

22 Comcast argues it is entitled to summary judgment on each of the eight causes of  
23 action alleged against it in the FAC.

24 The Court discussed below each cause of action in turn, beginning with the two  
25 causes of action that are based on Comcast’s conduct during the course of Carballo’s  
26 employment, after which the Court addresses the six causes of action that are based on his  
27 termination.

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1 **A. Failure to Accommodate**

2 In the Third Cause of Action, Carballo alleges Comcast violated FEHA by failing to  
3 accommodate him on December 3, 2012, when Comcast “requir[ed] [him] to operate an  
4 aerial lift while he was experiencing extreme pain and discomfort due to his disability.”  
5 (See FAC ¶ 11.) Carballo alleges that Comcast, rather than giving him an assignment  
6 requiring aerial work, should have assigned him to “work[ ] on underground cable” or  
7 “reassign[ed] [him] to another position at Comcast.” (See FAC ¶¶ 11, 31.)

8 Comcast asserts it is undisputed that Comcast provided Carballo with a reasonable  
9 accommodation, specifically, allowing him to take off up to five days each month when his  
10 gout precluded him from working, and that Comcast is entitled to summary judgment  
11 because Carballo did not avail himself of such accommodation on December 3, 2012, and  
12 Comcast was not required to provide either of the two alternative accommodations  
13 identified in the FAC.

14 **1. Relevant Facts<sup>5</sup>**

15 Carballo’s position of System Technician “required [him] to perform routine  
16 maintenance and repair of Comcast’s distribution systems and troubleshoot Comcast’s  
17 equipment and power failures.” (See Carballo Decl. ¶ 3.)

18 Carballo has suffered from gout since 2006. (See Carballo Dep. at 102:16-19.)<sup>6</sup> As  
19 described by Carballo’s treating physician, Syed Anwar Qadri, M.D. (“Dr. Qadri”), “[g]out is  
20 a condition in which the uric acid level in the blood goes high and precipitating the joint, and  
21 they start an inflammation of the joint causing pain and swelling of the respective joint.”  
22 (See Qadri Dep. at 16:9-23, 18:1-4.)<sup>7</sup> Although Carballo has “experienced attacks of gout

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24 <sup>5</sup>The following facts are undisputed, or, to the extent disputed, are stated in the light  
25 most favorable to Carballo.

26 <sup>6</sup>Excerpts from Carballo’s deposition are filed as Exhibits A, B, and C to the  
27 Declaration of Troy A. Valdez, and as Exhibits A, B, and C to the Declaration of Daniel Ray  
28 Bacon.

<sup>7</sup>Excerpts from Dr. Qadri’s deposition are filed as Exhibit D to the Declaration of Troy  
A. Valdez, and as Exhibit D to the Declaration of Daniel Ray Bacon.

1 in [his] knees and elbows,” the “majority of attacks” have been “in the joints of [his] feet.”  
2 (See Carballo Decl. ¶ 6.) When the pain is “particularly severe,” Carballo is “sometimes  
3 unable to walk, climb, engage in heavy lifting, and sleep.” (See id.)

4 After one of his supervisors informed Carballo about the possibility of obtaining leave  
5 under the Family and Medical Leave Act (“FMLA”), Carballo called the telephone number  
6 the supervisor provided and was advised to have his physician complete a form, which  
7 Comcast subsequently provided to Carballo for that purpose. (See Carballo Dep. at 111:4-  
8 14, 298:2-20.) Thereafter, Dr. Qadri, on February 16, 2011, and December 19, 2011,  
9 respectively, completed the form, titled “Certificate of Health Care Provider for Family  
10 Leave” (“Certificate”), in each instance opining therein that Carballo “ha[d] a serious chronic  
11 health condition that require[d] intermittent time off” and, specifically, that “[p]eriods of  
12 incapacitation are likely to occur . . . 1-4 days” each month. (See Qadri Dep. Ex. 16  
13 (COM000966), Ex. 17 (COM000968).) The following year, on September 24, 2012, Dr.  
14 Qadri submitted a revised Certificate, in which he opined that “[p]eriods of incapacitation  
15 are likely to occur . . . 3-5 days” each month. (See id. Ex. 18 (COM001041).)<sup>8</sup> On each  
16 Certificate, Dr. Qadri left blank the portion in which a physician could identify job  
17 “restrictions” (see id. Exs. 16-18), as it was Dr. Qadri’s opinion that Carballo should take  
18 days off work when he experienced “acute attacks” of gout, rather than have his job duties  
19 modified (see id. at 58:13-17, 59:4-8).

20 Having received the Certificates from Dr. Qadri, Comcast allowed Carballo to take  
21 days off work, initially up to four days each month as first requested by Dr. Qadri, and,  
22 beginning in August 2012, up to five days each month. (See Carballo Dep. at 109:18-22,  
23 297:10-22.) Carballo determined when he needed to take time off (see id. at 110:17-20),  
24 and chose to take leave “when [he] was totally incapacitated, experiencing pain in the  
25 range of nine to ten” (see Carballo Decl. ¶ 13). When he decided to take leave, he used a  
26 “self-service portal” in which he entered a specified “code,” to inform Comcast he was

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28 <sup>8</sup>The “serious chronic health condition” to which Dr. Qadri refers in each Certificate is  
gout. (See id. at 54:6-8.)

1 taking the day off (see Carballo Dep. at 109:18 - 110:23, 303:19-24) without “repercussion”  
2 as to his job (see id. at 112:21-23). Carballo “estimates” that, during 2012, he took “less  
3 than 20 days” of leave. (See Carballo Decl. ¶ 13.) On some occasions when he had “an  
4 acute attack of gout,” but “was still capable of performing [his] duties as a System  
5 Technician,” his “managers would . . . allow [him] to work on Comcast’s underground cable  
6 systems which did not require [him] to perform the tasks associated with aerial work such  
7 as balancing on aerial lifts, engaging in heavy lifting, carrying ladders, and climbing poles.”  
8 (See id. ¶ 14.)<sup>9</sup> Because Carballo’s “gout attacks were episodic,” however, he could, “on  
9 most days,” perform “all of [his] System Technician duties.” (See id. ¶ 17.)

10 On December 3, 2012, although he had FMLA leave available, Carballo chose not to  
11 take the day off work as his pain was “maybe” at the “2 to 3” level. (See Carballo Dep.  
12 175:17 - 176:11, 183:10-16.) Upon his arrival at the office, he told his supervisor, Will  
13 Chandler (“Chandler”), that he was “getting . . . some pain.” (See id. at 176:8-11, 183:5-7.)  
14 When Chandler asked Carballo if “he felt well enough to perform his job or if he needed to  
15 go home” (see Chandler Dep. at 49:25 - 50:4),<sup>10</sup> Carballo responded, “Oh, I can do it. I’ll  
16 just go ahead.” (See Carballo Dep. at 183:20-25; see also Chandler Dep. at 50:6-8  
17 (testifying “I believe he said, ‘I can -- I can work today.’”). Thereafter, Chandler told the  
18 “whole group” that “there were a lot of outages” and “there was more than 15 outages,” and  
19 Carballo was assigned to work in South San Francisco. (See Carballo Dep. at 178:16 -  
20 179:4; 180:2-3; 182:1-3, 10-12.) When Chandler told Carballo that his assignments “would  
21 likely require [him] to ascend poles or strap [himself] into a harness in an aerial lift” (see  
22 Carballo Decl. ¶ 22), Carballo responded, “I told you that I’m suffering from the pain right  
23 now” (see Carballo Dep. at 184:3-7). Chandler replied, “Okay, Nelson. You know there’s a  
24 lot of outages, and we need you here, and go and do the best you can.” (See id. at 184:9-

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26 <sup>9</sup>According to Carballo, “[w]orking at underground locations required [him] to perform  
27 troubleshooting functions primarily on [his] stomach or [his] knees which [he] was capable  
of doing when [he] had gout.” (See id.)

28 <sup>10</sup>Excerpts from Chandler’s deposition are filed as Exhibit G to the Declaration of  
Troy A. Valdez.

1 11.) Carballo did not, at any time, tell Chandler he would be unable to perform aerial work  
2 nor did he ask to go home. (See id. at 185:8-21, 309:18-24).<sup>11</sup>

3 Carballo left the office, and, as he traveled to the assigned location, “the pain in [his]  
4 feet grew stronger.” (See Carballo Decl. ¶ 25.) When he “arrived at [the] outage,” he  
5 “attached all of [his] safety gear, and ascended a cable pole using [an] aerial lift.” (See id.)  
6 As he “tightened the legs straps that wrapped around [his] legs, [he] immediately felt  
7 severe pain and pressure in [his] legs.” (See id.) He then loosened the straps, which came  
8 loose. (See id. ¶ 26.) He realized the leg straps had come loose “[o]nce [he] was in the  
9 bucket [truck].” (See Carballo Dep. at 189:20-23.)

10 Chandler, who had arrived at the scene of the outage, saw Carballo working without  
11 his leg straps attached. (See Carballo Decl. ¶¶ 27, 29; Carballo Dep. at 199:12-18.)  
12 Thereafter, as discussed in more detail below, Comcast terminated Carballo’s  
13 employment.

## 14 **2. Legal Analysis**

15 Pursuant to FEHA, it is unlawful for an employer “to fail to make reasonable  
16 accommodation for the known physical or mental disability of an applicant or employee.”  
17 See Cal. Gov’t Code § 12940(m). “The elements of a reasonable accommodation cause of  
18 action are (1) the employee suffered a disability, (2) the employee could perform the  
19 essential functions of the job with reasonable accommodation, and (3) the employer failed  
20 to reasonably accommodate the employee’s disability.” Nealy v. City of Santa Monica, 234  
21 Cal. App. 4th 359, 373 (2015).

22 “A reasonable accommodation is a modification or adjustment to the work  
23 environment that enables the employee to perform the essential functions of the job he or  
24 she holds or desires.” Id. “[E]xamples of reasonable accommodations . . . include

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26 <sup>11</sup>Although, upon receiving his assignment, Carballo, as noted above, did tell  
27 Chandler his gout was causing him pain, it was his practice to work unless his pain was at  
28 the higher levels (see Carballo Decl. ¶ 13), and, indeed, the earlier conversation to which  
he referred was one in which he said he could perform his job (see Chandler Dep. at 50:6-  
8) despite having “some pain” (see Carballo Dep. at 176:8-11).

1 reallocating nonessential functions or modifying how or when an employee performs an  
2 essential function, but not eliminating essential functions altogether.” Id. at 375. “A finite  
3 leave of absence [also] may be a reasonable accommodation to allow an employee time to  
4 recover . . . .” Id. at 377. “Reasonable accommodation may also include reassignment to a  
5 vacant position if the employee cannot perform the essential functions of his or her position  
6 even with accommodation.” Id. (internal quotation and citation omitted).

7 Here, as discussed above, it is undisputed that Comcast did provide Carballo with  
8 an accommodation on December 3, 2012, specifically, the ability to take the day off if he so  
9 chose, and that Carballo did not avail himself of such accommodation. In light of such  
10 undisputed facts, to prevail on his claim, Carballo necessarily must offer evidence to  
11 establish that the accommodation he was provided was not reasonable. See Jensen v.  
12 Wells Fargo Bank, 85 Cal. App. 4th 245, 263 (2000) (holding employer can prevail on  
13 summary judgment on claim for failure to accommodate where it is undisputed that  
14 “reasonable accommodation was offered and refused”).

15 In that respect, Carballo relies on the following California regulation, which sets forth  
16 the circumstances under which affording a leave of absence constitutes a reasonable  
17 accommodation:

18 When the employee cannot presently perform the essential functions of the  
19 job, or otherwise needs time away from the job for treatment and recovery,  
20 holding a job open for an employee on a leave of absence or extending a  
21 leave . . . may be a reasonable accommodation provided that the leave is  
22 likely to be effective in allowing the employee to return to work at the end of  
23 the leave, with or without further reasonable accommodation, and does not  
24 create an undue hardship for the employer. When an employee can work  
25 with a reasonable accommodation other than a leave of absence, an  
26 employer may not require that the employee take a leave of absence. An  
27 employer, however, is not required to provide an indefinite leave of absence  
28 as a reasonable accommodation.

24 See Cal. Code Regs., tit. 2, § 11068(c).

25 Carballo argues that, on December 3, 2012, he could have worked with a  
26 “reasonable accommodation other than a leave of absence,” see id., and, consequently,  
27 that Comcast cannot rely on its having made a leave of absence available to Carballo on  
28 that date. Specifically, Carballo asserts that Comcast could have provided him with



1 assignments that did not require aerial work, such as allowing him to work at underground  
2 locations, or could have reassigned him to a different position.

3 The Court next considers whether a triable issue of facts exists as to whether either  
4 of the proposed accommodations would have been “reasonable.” See id.

5 **a. Non-Aerial Work**

6 Carballo argues that Comcast could have modified his duties to eliminate  
7 performance of aerial work. Limiting Carballo to non-aerial work can be deemed a  
8 reasonable accommodation only if performing aerial work is a non-essential function of the  
9 position of System Technician. See Nealy, 234 Cal. App. 4th at 375 (holding “elimination of  
10 an essential function is not a reasonable accommodation”). Carballo, however, fails to offer  
11 any evidence to support such a finding. Rather, as Comcast has shown, it is undisputed  
12 that performing aerial work is an essential function of the position.

13 The written job description for System Technician identifies the ability to “climb[ ]  
14 poles, ladders, towers and other structures as needed” as an “essential function” of the  
15 position (see Carballo Decl. Ex. 1), and, at his deposition, Carballo testified the written job  
16 description accurately identifies the essential functions of his position (see Carballo Dep. at  
17 99:11 - 100:5). Additionally, at his deposition, Carballo repeatedly confirmed that  
18 performing aerial work is an essential function of the position. (See id. at 135:25 - 136:4  
19 (agreeing that “to be able to fully do the system network technician job, [he] had to be able  
20 to do both underground and . . . overhead [work]”), 141:14-18 (agreeing that “being able to  
21 actually get into a bucket truck and get up on the poles and . . . get up into the air [was] an  
22 essential function [of] the job”), 167:22 - 168:2 (agreeing that “the ability to climb poles,  
23 ladders, towers, and other structures as needed was an essential function of [his]  
24 position”).) As Carballo explained at his deposition, when a System Technician responds  
25 to an outage, he may need to work underground or aerially, or both, depending on the  
26 location of the outage. (See id. at 132:24 - 133:3 (testifying, with respect to outages,  
27 “sometimes it’s just overhead, sometimes underground, and sometimes it’s both”).)

28 Carballo contends that assigning him to non-aerial work nonetheless would have

1 constituted a reasonable accommodation because, on various dates prior to December 3,  
2 2012, “when [he] desired to work through a gout attack rather than stay home,” his  
3 managers assigned him “work underground or in the office.” (See Pl.’s Opp. at 16:12-15.)  
4 The issue, however, is whether Comcast was required by FEHA to assign Carballo only  
5 tasks requiring no aerial work, i.e., whether performing aerial work is a non-essential  
6 function. As noted above, Carballo offers no such evidence, and, indeed, repeatedly  
7 conceded at his deposition that performing aerial work is an essential function of the  
8 System Technician position.<sup>12</sup>

9 Carballo, noting that a reasonable accommodation can consist of “permitting an  
10 alteration of when . . . an essential function is performed,” see Nealy, 234 Cal. App. 4th at  
11 374, also argues that limiting his assignments to non-aerial work during episodes of gout  
12 would simply change “when” he performs aerial work. Given the nature of the position  
13 here at issue, however, which, as a practical matter, requires resolution of an outage as  
14 quickly as possible, Carballo’s proposed accommodation would effectively eliminate an  
15 essential function of Carballo’s job and shift the performance thereof to other employees,  
16 an accommodation an employer is not obligated to make. See Dark v. Curry County, 451  
17 F.3d 1079, 1089 (9th Cir. 2006) (holding employer not required “to exempt an employee  
18 from performing essential functions or to reallocate essential functions to other  
19 employees”).

#### 20 **b. Reassignment**

21 Carballo next argues that a reasonable accommodation would have been to  
22 reassign him to another position at Comcast. As set forth above, “[r]easonable  
23 accommodation may also include reassignment to a vacant position if the employee cannot  
24 perform the essential functions of his or her position even with accommodation.” See  
25 Nealy, 234 Cal. App. 4th at 377. Here, however, reassignment would not have been a

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26  
27 <sup>12</sup>Carballo cites to no authority holding or suggesting that if an employer provides an  
28 accommodation beyond that required by FEHA, the employer is required to continue to  
provide such accommodation.

1 reasonable accommodation, as it is undisputed that Comcast was able to accommodate  
2 Carballo in a manner that allowed him to perform the essential functions of his position,  
3 specifically, by affording him a leave of absence on the days on which he needed to  
4 recover from an episode of gout.

### 5 **3. Conclusion**

6 Accordingly, (a) Comcast having shown it is undisputed that it provided Carballo with  
7 a reasonable accommodation, namely, the ability to take a leave of absence on December  
8 3, 2012, and that Carballo did not avail himself of such reasonable accommodation, and (b)  
9 Carballo having failed to show a triable issue of fact exists as to whether he could perform  
10 the essential functions of his job with a different reasonable accommodation, Comcast is  
11 entitled to summary judgment on the Third Cause of Action.

### 12 **B. Failure to Engage in Interactive Process**

13 In the Fourth Cause of Action, Carballo alleges that when Comcast “determined that  
14 [Carballo] was unable to carry out essential duties of his position[,] it had an affirmative duty  
15 [under FEHA] to engage in a timely, good faith interactive process with [Carballo] and his  
16 medical providers to determine whether [Carballo] could be accommodated in another job  
17 position at Comcast or whether he could be accommodated in his current position with  
18 Comcast.” (See FAC ¶ 38.) Carballo alleges Comcast violated FEHA by “fail[ing] to  
19 engage in any good faith interactive process with [Carballo] or his physicians to determine if  
20 [Carballo] could be reasonably accommodated in any job position with Comcast.” (See  
21 FAC ¶ 39.)

22 Pursuant to FEHA, it is unlawful for an employer “to fail to engage in a timely, good  
23 faith, interactive process with the employee or applicant to determine effective reasonable  
24 accommodation, if any, in response to a request for reasonable accommodation by an  
25 employee or applicant with a known physical or mental disability or known medical  
26 condition.” See Cal. Gov’t Code § 12940(n). “The employer’s obligation to engage in the  
27 interactive process extends beyond the first attempt at accommodation and continues  
28 when the employee asks for a different accommodation or where the employer is aware

1 that the initial accommodation is failing and further accommodation is needed.” Scotch v.  
2 Art Institute of California-Orange County, Inc., 173 Cal. App. 4th 986, 1013 (2009) (internal  
3 quotation, alteration, and citation omitted).

4 Comcast argues it is entitled to summary judgment because Carballo cannot show  
5 he requested an accommodation that Comcast did not consider. See Department of Fair  
6 Employment and Housing v. Lucent Technologies, Inc., 642 F.3d 728, 743 (9th Cir. 2011)  
7 (finding defendant entitled to summary judgment on claim alleging failure to engage in  
8 interactive process, where plaintiff “failed to bring to [employer’s] attention any possible  
9 accommodations it had not considered”). As discussed above, it is undisputed that  
10 Comcast, in response to Carballo’s request for intermittent leave, as supported by his  
11 treating physician, did provide Carballo with his requested accommodation.

12 In his opposition, Carballo argues that when, on December 3, 2012, he told his  
13 supervisor, Chandler, that he was experiencing pain from gout, Chandler should have  
14 understood him to be asking for an accommodation, specifically, to be assigned only tasks  
15 that require “underground work.” (See Pl.’s Opp. at 10:19-20, 25-26.) Assuming,  
16 arguendo, a trier of fact reasonably could find Carballo’s statement to Chandler constituted  
17 a request for an accommodation different from his existing accommodation of intermittent  
18 leave, Carballo nonetheless fails to create a triable issue of fact. To establish a claim for  
19 failure to engage in the interactive process, the “employee must identify a reasonable  
20 accommodation that would have been available at the time the interactive process should  
21 have occurred.” See Scotch, 173 Cal. App. 4th at 1018. For the reasons discussed above  
22 with respect to Carballo’s claim for failure to accommodate, a request to receive  
23 assignments that did not require aerial work is not a reasonable accommodation, as it  
24 would entail elimination of an essential function of the System Technician position, and  
25 Comcast had already engaged in an interactive process with Carballo, which resulted in  
26 the mutually acceptable, reasonable, and, indeed, physician-recommended  
27 accommodation that Carballo not work on the days he determined he was unable to  
28 perform his duties.

1           Accordingly, Comcast is entitled to summary judgment on the Fourth Cause of  
2 Action.

3 **C. Disability Discrimination**

4           In the Second Cause of Action, Carballo alleges that “Comcast fired [Carballo]  
5 because of . . . limitations placed upon [him] due to his disability,” in violation of FEHA.  
6 (See FAC ¶ 25.) Comcast argues it is entitled to summary judgment because it had a  
7 legitimate and nondiscriminatory reason for terminating Carballo’s employment, and that  
8 Carballo lacks evidence to support a finding that the termination was on account of  
9 Carballo’s disability.

10           **1. Relevant Facts**<sup>13</sup>

11           Comcast is regulated by “numerous government agencies, including the  
12 Occupational Safety & Health Administration” (“OSHA”) (See Silvey Decl. ¶ 5.) OSHA  
13 “mandates that Comcast implement and enforce various safety rules and requirements,”  
14 including a rule that when employees “utiliz[e] a bucket truck to gain access to a worksite  
15 above ground[,] employees are required to use hard hats, lanyards that connect them to  
16 the bucket trucks, and safety harnesses.” (See id.) “Comcast could face strict penalties for  
17 any violation.” (See id.) Carballo received training from Comcast about how to use a  
18 harness and acknowledges he was instructed to have all the straps attached while  
19 performing aerial work. (See Carballo Dep. at 198:23 - 199:5.)

20           On August 8, 2012, Carballo used a bucket truck in “responding to an escalating  
21 problem with an outage,” and, in haste, “ascended the aerial lift without wearing [his] safety  
22 equipment.” (See Carballo Decl. ¶ 21.) Carballo was not experiencing any symptoms from  
23 gout on that date. (See Carballo Dep. at 278:25 - 279:2.) Matt Silvey (“Silvey”), who at the  
24 time was Comcast’s Network Manager for the West Bay, observed Carballo “operating a  
25 bucket truck without a hard hat, connecting lanyard or safety harness.” (See Silvey Decl.  
26 ¶ 7; see also Carballo Dep. at 278:3-20.) Carballo told Silvey that he had forgotten to wear

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28           <sup>13</sup>The following facts are undisputed, or, to the extent disputed, are stated in the light most favorable to Carballo.

1 the safety equipment. (See Carballo Dep. at 281:24 - 282:5.) Silvey thereafter suspended  
2 Carballo without pay for three days. (See Silvey Decl. ¶ 7; Carballo Decl. ¶ 21.) In a form  
3 titled Employee Development Record, completed by Silvey in connection with the three-day  
4 suspension, Carballo was advised as follows: “Any repeated violation of this nature, or of  
5 any other Company rules, policies, procedures, etc. may subject you to further corrective  
6 action up to and including termination.” (See Carballo Dep. Ex. 9 (COM000665); Silvey  
7 Decl. ¶ 7.)

8 On December 3, 2012, as discussed above, Carballo’s supervisor, Chandler,  
9 observed Carballo using an aerial lift while the leg straps of his harness were not attached.  
10 (See Carballo Dep. 199:12-18.) At that time, Chandler did not mention anything about the  
11 manner in which Carballo had used the harness, but later in the day, Chandler telephoned  
12 Carballo at work and advised Carballo that he had talked to Comcast’s “safety coordinator.”  
13 (See id. at 202:2-15.) During that telephone conversation, Chandler asked about  
14 Carballo’s gout, and Carballo responded, “Oh, it’s getting better.” (See id. at 221:24.)  
15 Carballo also “mentioned to [Chandler] about the straps,” and Chandler stated, “If you’re  
16 sick and you need to go home, you can go home.” (See id. at 221:5-10.)

17 The next day, December 4, 2012, after Carballo had arrived at the office, Silvey and  
18 Chandler stated they needed to speak with him. (See id. at 222:21-24, 222:15-25.) About  
19 twenty minutes later, Carballo, accompanied by a shop steward, met with Silvey and  
20 Chandler. (See id. at 224:8-24.) At the meeting, Silvey advised Carballo, “We’re going to  
21 do an investigation because [of] the straps you didn’t have [on] yesterday.” (See id. at  
22 225:11-15.) When Silvey asked Carballo why he didn’t have the leg straps connected,  
23 Carballo responded that he had a “flare of gout.” (See id. at 225:15-20.)

24 Ten days thereafter, on December 14, 2012, Silvey asked Carballo to meet with him  
25 in the office. (See id. at 229:3-14.) After his shop steward arrived, Carballo went to see  
26 Silvey, who advised Carballo that Comcast had conducted an investigation and had  
27 decided to terminate his employment. (See id. at 234:1 - 235:5.) Silvey then gave Carballo  
28 a termination notice (see id. at 235:6-11), which stated as follows:

1 On Monday, December 3, 2012, Will Chandler (Supervisor) was responding to a 3-  
2 hour outage escalation in South San Francisco. He arrived to the work site at  
3 approximately 11:30 a.m. As Will drove down the 200 block of Conmur Street he  
4 observed Nelson Carballo using his aerial lift to work on the overhead amp located  
5 at 250 Conmur Street. Nelson was wearing the required safety harness and  
6 lanyard, but the lower legs straps were not attached as required. Will observed  
7 Nelson working without the lower legs straps attached for more than 10 minutes, the  
8 time it took Will to park his vehicle and make contact with Nelson.

6 On Tuesday, December 4, 2012, in the Burlingame office, Nelson was interviewed  
7 about the matter by Will Chandler and Matt Silvey (Manager) and witnessed by Shop  
8 Steward Joel Sawacki. When Nelson was asked why he did not have his harness  
9 properly attached, he indicated that his gout was acting up and that having the  
10 harness properly connected caused uncomfortable pressure on his leg. During the  
11 interview, Nelson acknowledged that not having the harness properly attached  
12 would defeat its function and endanger his own safety.

10 The expectation to properly use the safety harness and lanyard was covered with  
11 Nelson during the Bucket Truck Fall Protection training conducted on January 18,  
12 2012. Nelson completed his aerial lift certification on October 13, 2011 where the  
13 expectation to properly use the harness and lanyard was thoroughly covered. In  
14 addition, Nelson had a similar incident on August 8, 2012 where he did not wear his  
15 harness while performing aerial work. Due to this incident[,] the expectation to  
16 properly use his harness was covered during the interview on August 9, 2012.

14 . . . .  
15 Due to your repeat safety violations[,] your employment with Comcast is being  
16 terminated Friday, December 14, 2012.

16 (See id. Ex. C (COM000666).)

## 17 **2. Legal Analysis**

18 Pursuant to FEHA, it is unlawful for an employer, “because of . . . physical disability,  
19 . . . to discharge the person from employment.” See Cal. Gov’t Code § 12940(a).

20 “A prima facie case of disability discrimination under FEHA requires the employee to  
21 show he or she (1) suffered from a disability, (2) was otherwise qualified to do his or her  
22 job, and (3) was subjected to adverse employment action because of the disability.” Nealy,  
23 234 Cal. App. 4th at 378. “Once the employee establishes his or her prima facie case, the  
24 burden then shifts to the employer to offer a legitimate, nondiscriminatory reason for the  
25 adverse employment action.” Id. (internal quotation and citation omitted). “The employee  
26 may still defeat the employer’s showing with evidence that the stated reason is pretextual,  
27 the employer acted with discriminatory animus, or other evidence permitting a reasonable  
28 trier of fact to conclude the employer intentionally discriminated.” Id.

1 Comcast argues that it terminated Carballo's employment for a legitimate,  
2 nondiscriminatory reason, specifically, his second violation of Comcast's safety rules while  
3 using aerial equipment, as described in the above-quoted termination notice, and that  
4 Carballo lacks evidence to establish the stated reason is pretextual.

5 As discussed above, Comcast is required by OSHA to enforce safety rules  
6 pertaining to employees' use of aerial equipment and is itself subject to penalties for a  
7 failure to do so. Moreover, it is readily apparent that the above-discussed rule was adopted  
8 to protect the safety of workers, such as Carballo. Carballo argues that a triable issue of  
9 fact nonetheless exists as to whether Comcast's reason was discriminatory. Specifically,  
10 Carballo contends he was terminated "because his gout prohibited him from complying with  
11 a safety rule" (see Pl.'s Opp. at 24:27-28), i.e., on account of his disability.

12 In support of his position, Carballo relies on Humphrey v. Memorial Hospital Ass'n,  
13 239 F.3d 1128 (9th Cir. 2001). In Humphrey, the Ninth Circuit considered claims alleging a  
14 failure to accommodate and unlawful discharge, brought under both the Americans with  
15 Disabilities Act ("ADA") and FEHA by an employee who was terminated due to an asserted  
16 "history of tardiness and absenteeism," see id. at 1133, which conduct the employee  
17 contended was caused by a disability, specifically, "obsessive compulsive disorder," see id.  
18 at 1131. The Ninth Circuit found the employee had a triable claim for failure to  
19 accommodate, as the employer had failed to provide her a leave of absence. See id. at  
20 1139. The Ninth Circuit then addressed the termination claim, finding such claim likewise  
21 was triable and noting that "[f]or purposes of the ADA, with a few exceptions, conduct  
22 resulting from a disability is considered to be part of the disability, rather than a separate  
23 basis for termination." See id. at 1139-40 (internal footnote omitted) (observing "the  
24 consequence of the failure to accommodate is . . . frequently an unlawful termination"); see  
25 also id. at 1133 n.6 (applying holding to termination claim under FEHA).

26 Humphrey, however, is distinguishable on its facts. Unlike the employer therein,  
27 who declined to provide the employee with a reasonable accommodation in the form of a  
28 leave of absence, Comcast did provide Carballo with that very accommodation, which



1 accommodation Carballo declined to use on December 3, 2012. (See Chandler Dep. at  
2 49:25 - 50:8) (testifying he asked Carballo whether “he felt well enough to perform his job  
3 or if he needed to go home” and that Carballo told him, “I can work today”).<sup>14</sup> Carballo  
4 cites to no authority holding that where an employee declines to avail himself of a  
5 reasonable accommodation the employer has provided, and thereafter engages in  
6 misconduct at the workplace, the employer is prohibited from terminating the employee  
7 when the employee then contends the misconduct occurred as a result of the effects of  
8 his/her disability.

9         Indeed, as Comcast correctly points out, to the extent the issue has been  
10 addressed, the law is to the contrary. Specifically, as explained by the Tenth Circuit in an  
11 opinion cited with approval in Humphrey, although, “[a]s a general rule, an employer may  
12 not hold a disabled employee to precisely the same standards of conduct as a non  
13 -disabled employee,” it may do so if “such standards are job-related and consistent with  
14 business necessity,” and “so long as the disabled employee is given the opportunity to  
15 meet such performance criteria by reasonable accommodation.” See Den Hartog v.  
16 Wasatch Academy, 129 F.3d 1076, 1086 and n.8 (10th Cir. 1997); see also Humphrey, 239  
17 F.3d at 1139-40. Here, Carballo does not dispute that Comcast’s requiring its System  
18 Technicians to comply with OSHA-mandated safety rules while performing aerial work is

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20         <sup>14</sup>Similarly unavailing is Carballo’s reliance on other cases finding a triable issue  
21 where the employee contended his workplace misconduct was caused by a disability, as  
22 those cases likewise involved a failure to accommodate. See Gambini v. Total Renal Care,  
23 Inc., 486 F.3d 1087, 1095 and n.2 (9th Cir. 2007) (holding, where employer terminated  
24 bipolar employee, who had suggested “various accommodations she thought might reduce  
25 the chance of an outburst at work,” ADA requires “employers to make reasonable  
26 accommodations for disabilities”; noting plaintiff had proposed instruction reading “[a]n  
27 employer cannot fire an employee for poor job performance if the poor job performance  
28 was due to a mental disability and reasonable accommodation plausibly would have  
rectified the performance problem”); Dark, 451 F.3d at 1081, 1084, 1090 (holding, given  
employer’s failure to accommodate heavy equipment operator’s epilepsy by allowing him to  
take days off using “accumulated sick leave or unpaid medical leave,” employer not entitled  
to summary judgment where it terminated employee after he “fell unconscious while  
driving”); Kimbro v. Atlantic Richfield Co., 889 F.2d 869, 872-74 (9th Cir. 1989) (holding,  
where employee was terminated for “excessive absenteeism” he attributed to “cluster  
migraines,” employee entitled to judgment, as “the record demonstrate[d] that [the  
employer] could have attempted a reasonable accommodation of [employee’s] condition  
but failed to do so”).

1 “job-related and consistent with business necessity,” see id., and, as discussed above,  
2 Comcast provided Carballo with a reasonable accommodation.

### 3 **3. Conclusion**

4 Accordingly, Comcast having proffered a legitimate, nondiscriminatory reason for  
5 Carballo’s termination, and Carballo having failed to raise a triable issue of fact as to  
6 whether his termination was on account of his disability, Comcast is entitled to summary  
7 judgment on the Second Cause of Action.

### 8 **D. Failure to Prevent Discrimination**

9 In the Fifth Cause of Action, Carballo alleges Comcast violated FEHA by “fail[ing] to  
10 engage in any reasonable steps to prevent discrimination against [him].” (See FAC ¶ 46.)

11 Pursuant to FEHA, it is unlawful for an employer to “fail to take all reasonable steps  
12 necessary to prevent discrimination . . . from occurring.” See Cal. Gov’t Code § 12940(k).  
13 Here, the Fifth Cause of Action is in part derivative of the Second, Third, and Fourth  
14 Causes of Action (see FAC ¶¶ 43, 46), which causes of action, as discussed above,  
15 Carballo cannot establish. The remaining portion of the Fifth Cause of Action is based on  
16 Carballo’s retaliation claim (see FAC ¶ 47), pleaded as the Sixth Cause of Action, which  
17 cause of action, as discussed below, Carballo cannot establish.

18 Accordingly, Comcast is entitled to summary judgment on the Fifth Cause of Action.

### 19 **E. Retaliation**

20 In the Sixth Cause of Action, Carballo alleges that his “requests for accommodation  
21 for his disability [were] protected activities” (see FAC ¶ 52), and that Comcast, in violation  
22 of FEHA, “retaliated against [him] due to his protected activity” by “refusing to  
23 accommodate [him],” by “refusing to enter into any interactive process,” by “treating [him]  
24 disparately from non-disabled employees,” and by “terminating [his] employment” (see FAC  
25 ¶ 53).

26 Pursuant to FEHA, it is an unlawful for an employer to “discriminate against any  
27 person because the person has opposed any practices forbidden under [FEHA].” See Cal.  
28 Gov’t Code § 12940(h). “To establish a prima facie case of retaliation under FEHA,” the

1 plaintiff must establish, inter alia, that “he or she engaged in a ‘protected activity.’” See  
2 Nealy, 234 Cal. App. 4th at 380. “[P]rotected activity,” however, “does not include a mere  
3 request for reasonable accommodation.” Id. at 381. “Without more, exercising one’s rights  
4 under FEHA to request reasonable accommodation does not demonstrate some degree of  
5 opposition to or protest of unlawful conduct by the employer.” Id.

6 Here, as Comcast points out, Carballo’s retaliation claim is wholly premised on his  
7 having requested accommodation for his disability, and, consequently, the claim is not  
8 cognizable under California law.

9 Accordingly, Comcast is entitled to summary judgment on the Sixth Cause of Action.

#### 10 **F. Discrimination on Basis of National Origin**

11 In the Seventh Cause of Action, Carballo alleges that the termination of his  
12 employment constituted discrimination on account of his national origin, Salvadoran, in  
13 violation of FEHA. (See FAC ¶¶ 60, 62.)

14 “Under the burden-shifting framework of . . . FEHA, [the plaintiff] must establish a  
15 prima facie case of discrimination in the workplace by demonstrating that he: (1) was a  
16 member of a protected class; (2) performed his job in a competent manner; (3) suffered an  
17 adverse employment action; and (4) the action occurred under circumstances suggesting  
18 discriminatory motive.” Gathenji v. Autozoners, LLC, 703 F. Supp. 2d 1017, 1028 (E.D.  
19 Cal. 2010). “If [the plaintiff] establishes his prima facie case, the burden shifts to [the  
20 defendant] to rebut the presumption of discrimination . . . by producing evidence of a  
21 legitimate, non-discriminatory reason for its actions.” Id. If the employer meets its burden,  
22 “[t]he burden shifts back to [the plaintiff] to establish that [the employer’s] stated reasons for  
23 the adverse employment action [were a] pretext for unlawful discrimination.” Id.

24 Comcast argues it terminated Carballo for a legitimate, nondiscriminatory reason,  
25 specifically, his second violation of a workplace safety rule, and that Carballo lacks  
26 evidence to establish the proffered reason was a pretext for national origin discrimination.

27 As discussed above with respect to the Second Cause of Action, the Court finds  
28 Comcast’s stated reason for the termination was legitimate and nondiscriminatory. In

1 response to the instant motion, Carballo has not addressed this claim in any manner, let  
2 alone shown a triable issue of fact exists as to whether Comcast's stated reason was  
3 pretextual.

4 Accordingly, Comcast is entitled to summary judgment on the Seventh Cause of  
5 Action.

#### 6 **G. Discrimination on Basis of Race**

7 In the Eighth Cause of Action, Carballo alleges that the termination of his  
8 employment constituted discrimination on account of his race, Hispanic, in violation of  
9 FEHA. (See FAC ¶¶ 65, 67.)

10 Comcast again argues it terminated Carballo because of his second violation of a  
11 workplace safety rule and that Carballo lacks evidence to establish the proffered reason  
12 was a pretext for racial discrimination. Carballo, as with his claim based on national origin,  
13 makes no argument in response.

14 For the reasons stated above with respect to the Second Cause of Action, the Court  
15 finds Comcast's stated reason for the termination was legitimate and nondiscriminatory,  
16 and, as noted, no showing has been made as to pretext.

17 Accordingly, Comcast is entitled to summary judgment on the Seventh Cause of  
18 Action.

#### 19 **H. Wrongful Termination in Violation of Public Policy**

20 In the Ninth Cause of Action, Carballo alleges his termination was in violation of the  
21 "fundamental public policy set forth in [FEHA]." (See FAC second ¶ 61 (FAC at 25:24-  
22 26).)<sup>15</sup>

23 As discussed above, Comcast is entitled to summary judgment on each of the FEHA  
24 claims asserted in the FAC. Accordingly, Comcast is entitled to summary judgment on the  
25 Ninth Cause of Action.

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<sup>15</sup>The FAC includes two paragraphs numbered "61."

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**CONCLUSION**

For the reasons stated, Comcast's motion for summary judgment is hereby  
GRANTED.

**IT IS SO ORDERED.**

Dated: September 8, 2015

  
MAXINE M. CHESNEY  
United States District Judge