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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

JAMIE MADRIGAL MENDEZ,  
Plaintiff,  
v.  
C-TWO GROUP, INC., et al.,  
Defendants.

Case No. 13-cv-05914-HSG

**ORDER CERTIFYING CLASS**

Re: Dkt. No. 64

Before the Court is Plaintiff Jamie Mendez’s (“Plaintiff”) motion for class certification. Dkt. No. 64-1 (“Mot.”).<sup>1</sup> Plaintiff seeks to certify a damages class under Federal Rule of Civil Procedure 23(b)(3) that includes all individuals who received a text message from a source associated with Defendants C & L Associates Inc. (“C & L”) and C-Two Group, Inc. (“C-Two”) (collectively, “Defendants”) after entering their contact information on a website for a nightclub. Plaintiff contends that these text messages were nonconsensual and were therefore in violation of the Telephone Consumer Protection Act of 1991 (47 U.S.C. § 227) (“TCPA”). Defendants jointly opposed class certification, Dkt. No. 68 (“Opp.”), and Plaintiff replied, Dkt. No. 72 (“Reply”).

The Court has carefully considered the arguments offered by the parties, both in their written submissions and during oral argument. For the reasons set forth below, the Court **GRANTS** Plaintiff’s motion for class certification and **ORDERS** the parties to meet and confer and submit a stipulation and proposed order directing appropriate notice to the class.

**I. BACKGROUND**

**A. The Operative Class Action Complaint**

Plaintiff filed her initial complaint, on behalf of herself and others similarly situated, in

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<sup>1</sup> The Court previously issued a memorandum order certifying the class, Dkt. No. 75, and stated that it would set out its reasoning in more detail in an order to follow. The Court does so here.

1 San Francisco Superior Court. Dkt. No. 1 at 2. The defendants named in that original complaint  
2 jointly removed the action to this Court shortly afterwards. *Id.* Plaintiff then filed a first amended  
3 class action complaint, which, on motion, the Court dismissed for failure to state a claim under  
4 Federal Rule of Civil Procedure 12(b)(6). Dkt. Nos. 9, 23 & 36. With leave of the Court, Dkt.  
5 No. 40, Plaintiff filed the operative second amended class action complaint against Defendants,  
6 alleging that they sent her unsolicited and nonconsensual text messages that sought her patronage  
7 at a nightclub in San Francisco called Infusion Lounge (“Club”) for over two years. Dkt. No. 41  
8 ¶¶ 13-14. Plaintiff argues that this conduct violated Section 227 of the TCPA, which proscribes,  
9 in relevant part, using an automatic telephone dialing system to contact someone in the United  
10 States on their telephone without prior express consent. *Id.* ¶¶ 27-28. Plaintiff seeks  
11 compensatory and punitive damages, injunctive relief, and attorneys’ fees and costs. *Id.* at 7-8.

12 **B. Plaintiff’s Motion for Class Certification**

13 Plaintiff now moves for class certification.<sup>2</sup> The facts are largely undisputed. C & L is the  
14 owner of the Club, and it hired C-Two Group as its manager. Dkt. No. 64-2, Ex. A at 9:9-13,  
15 10:12-25 & Ex. B ¶ 2. C-Two hired the vendor Metrowize, which is not a party to this action, to  
16 implement a social media marketing program for the Club. *Id.* Ex. A at 24:10-12, 34:25-35:3.  
17 That program included sending text messages to individuals for whom Metrowize had maintained  
18 mobile contact information. *Id.* at 42:16-43:10. That information was collected from individuals  
19 who signed up to be on a guest list for the Club (“Guest List”) on its website and provided their  
20 mobile telephone numbers, or who texted the word “INFUSION” to the SMS Short Code 99158  
21 (“Club SMS”)<sup>3</sup> from their mobile device. Dkt. No. 68-2 ¶¶ 3-4. Signing up to be on the Guest  
22 List did not require providing a mobile telephone number, *id.* ¶ 7, but texting the Club SMS  
23 necessarily provided the sender’s number, *see id.* ¶ 4. A confirmation email was sent when a  
24

25 <sup>2</sup> In connection with her class certification motion, Plaintiff requests that the Court take judicial  
26 notice of the Federal Communications Commission (“FCC”) filing entitled *In the Matter of the*  
*Petition No. 08-7*. Dkt. No. 64-15 & Ex. A (“RJN”). The Court denies the RJN because the  
27 material identified is irrelevant to class certification.

28 <sup>3</sup> It is well known that SMS means “short message service” and is a communication platform that  
allows users to send text messages to mobile devices. An SMS Short Code is a special telephone  
number that is shorter than an ordinary 10-digit telephone number and that is capable of sending  
and receiving text messages. *See Mot.* at 4-5 nn. 4-5.

1 patron signed up on the Guest List, and a confirmation text was sent when a patron texted the Club  
2 SMS. *Id.* ¶¶ 3-4. Each text message sent to these numbers included either “Txt STOP to cancel or  
3 HELP for help” or “Reply STOP to cancel, HELP for help.” *Id.* ¶ 4. These texts, like all of the  
4 texts at issue, were sent using software developed by the company mobileStorm, Inc, which was  
5 previously dismissed as a defendant in this action. Dkt No. 64-2, Ex. E ¶ 2; Dkt. No. 36.

6 On February 25, 2011, Plaintiff signed up to be on the Guest List for the Club by visiting  
7 the Club’s website and completing a standard form. *Id.* Ex. D, Resp. No. 1, Ex. F, Resp. No. 3 &  
8 Ex. G at CTW0027. In completing that form, Plaintiff entered her cellphone number, which was  
9 not required for any reason. Dkt. No. 68-2 ¶ 7 & Ex. B. In exchange for signing up for the Guest  
10 List, Plaintiff received a one-time free or discounted admission to the Club. Dkt. No. 64-13 ¶ 2 &  
11 Ex. A at 1. She also received a confirmation email. Dkt. No. 68-2 ¶ 8. Between May 26, 2011  
12 and October 15, 2013, Plaintiff received a total of nineteen texts from the Club. Dkt. No. 64-13 ¶  
13 2 & Ex. A. Plaintiff testified that she did not consent to receiving any of these texts, *id.* ¶ 3, but  
14 admits that she took no action to stop the texts, Dkt. No. 68-4, Ex. A at 44:23-45:13, 47:14-48:23,  
15 49:2-50:12, 53:12-54:10, 58:9-59:19.

16 Plaintiff moves to certify a damages class under Rule 23(b)(3). Mot. at 1. The proposed  
17 class includes: “[a]ll individuals who entered their contact information online through [the Club’s]  
18 website and were sent a text message from [the Club SMS] that referenced [the Club] from  
19 November 5, 2009 through October 15, 2013. Reply at 1.<sup>4</sup>

20 **II. LEGAL STANDARD**

21 Rule 23 of the Federal Rules of Civil Procedure governs class actions, including the issue  
22 of class certification. In that respect, “Rule 23 does not set forth a mere pleading standard.” *Wal-*

23 \_\_\_\_\_  
24 <sup>4</sup> Plaintiff previously provided two different class definitions. In the operative complaint, Plaintiff  
25 sought to certify a class that includes: “All persons in the United States of America who were sent,  
26 to their wireless numbers, unsolicited and un-consented to SMS or MMS messages from C&L  
27 Associates, Inc. or C-Two Group, Inc. which were solicitations without the recipients' prior  
28 express consent within the four years prior to the filing of this Complaint.” Dkt. No. 41 ¶ 24. In  
her initial moving papers for class certification, Plaintiff sought to certify a class that includes:  
“All individuals who, from November 5, 2009 through October 15, 2013, entered their contact  
information online through the Club's website and were sent a text message from SMS Short Code  
99158 that referenced the Club.” Dkt. No. 64 at 1. The Court discusses these shifts below.

1 *Mart Stores, Inc. v. Dukes*, — U.S. —, 131 S. Ct. 2541, 2551, 180 L. Ed. 2d 374 (2011). A  
 2 plaintiff bears the burden of showing that she has met each of the four requirements of Rule 23(a)  
 3 and at least one subsection of Rule 23(b). *Zinser v. Accufix Research Inst., Inc.*, 253 F.3d 1180,  
 4 1186, *amended by* 273 F.3d 1266 (9th Cir. 2001); *see also Dukes*, 131 S. Ct. at 2551 (“A party  
 5 seeking class certification must affirmatively demonstrate [her] compliance with the Rule.”).

6 Rule 23(a) provides that a district court may certify a class only if: “(1) the class is so  
 7 numerous that joinder of all members is impracticable; (2) there are questions of law or fact  
 8 common to the class; (3) the claims or defenses of the representative parties are typical of the  
 9 claims or defenses of the class; and (4) the representative parties will fairly and adequately protect  
 10 the interests of the class.” Fed. R. Civ. P. 23(a). That is, the class must satisfy the requirements of  
 11 numerosity, commonality, typicality, and adequacy of representation to maintain a class action.  
 12 *Mazza v. Am. Honda Motor Co., Inc.*, 666 F.3d 581, 588 (9th Cir. 2012). Further, while Rule  
 13 23(a) is silent as to whether the membership of the class must be ascertainable, there is a growing  
 14 consensus in this district that the Rule necessarily implies this requirement as well. *See, e.g., In re*  
 15 *High-Tech Employee Antitrust Litig.*, 985 F. Supp. 2d 1167, 1178 (N.D. Cal. 2013).

16 If all four prerequisites of Rule 23(a) are satisfied, a court must also find that the plaintiff  
 17 “satisf[ies] through evidentiary proof” one of the three subsections of Rule 23(b). *Comcast Corp.*  
 18 *v. Behrend*, — U.S. —, 133 S. Ct. 1426, 1432, 185 L. Ed. 2d 515 (2013). Where the plaintiff  
 19 seeks to certify a class under Rule 23(b)(3), she must show that “questions of law or fact common  
 20 to class members predominate over any questions affecting only individual members, and that a  
 21 class action is superior to other available methods for fairly and efficiently adjudicating the  
 22 controversy.” Fed. R. Civ. P. 23(b)(3).

23 “[A] court's class-certification analysis must be ‘rigorous’ and may ‘entail some overlap  
 24 with the merits of the plaintiff's underlying claim.’” *Amgen Inc. v. Conn. Ret. Plans and Trust*  
 25 *Funds*, — U.S. —, 133 S. Ct. 1184, 1194, 185 L. Ed. 2d 308 (2013) (quoting *Dukes*, 131 S. Ct.  
 26 at 2551); *see also Mazza*, 666 F.3d at 588 (“Before certifying a class, the trial court must conduct  
 27 a rigorous analysis to determine whether the party seeking certification has met the prerequisites  
 28 of Rule 23.”) (internal marks omitted). This “rigorous” analysis applies to both Rule 23(a) and

1 Rule 23(b). *Comcast*, 133 S. Ct. at 1432. District courts considering certifying a class under Rule  
2 23(b)(3) must take a particularly “close look at whether common questions predominate over  
3 individual ones.” *Id.* (internal marks omitted). But, “Rule 23 grants courts no license to engage  
4 in free-ranging merits inquiries at the certification stage.” *Amgen*, 133 S. Ct. at 1194–95. “Merits  
5 questions may be considered to the extent—but only to the extent—that they are relevant to  
6 determining whether the Rule 23 prerequisites for class certification are satisfied.” *Id.* at 1195. If  
7 a district court concludes that the moving party has met its burden of proof under Rule 23, then the  
8 court has broad discretion to certify the class. *Zinser*, 253 F.3d at 1186.

9 **III. DISCUSSION**

10 Defendants challenge class certification on several grounds. Defendants contend that: (1)  
11 the putative class is not ascertainable; (2) Plaintiff does not satisfy the Rule 23(a) requirements  
12 because she is not an adequate class representative and her counsel is not adequate class counsel;  
13 (3) common issues do not predominate over individual issues; and (4) class treatment is not  
14 superior to other methods of adjudication. The Court will address each issue in the context of the  
15 overall analysis district courts must conduct to determine the propriety of class certification.

16 **A. Ascertainability and Plaintiff’s Amended Class Definition**

17 Defendants contend that class certification is inappropriate because Plaintiff’s proposed  
18 class definition, as set forth in the operative complaint, is not sufficiently ascertainable. Opp. at 4-  
19 7. Plaintiff does not defend that class definition. Instead, Plaintiff argues that she permissibly  
20 modified the proposed class definition in her moving papers, which mooted the class definition  
21 from the complaint, and that the new proposed class definition is ascertainable. Reply at 1-2.

22 The threshold question is whether Plaintiff is permitted to modify her proposed class  
23 definition on motion for class certification. As a general proposition, “[c]ourts, including those in  
24 the Ninth Circuit, regularly allow class definitions to be adjusted over the course of a lawsuit.”  
25 *Brown v. The Hain Celestial Group, Inc.*, No. C 11-03082, 2014 WL 6483216, at \*6 (N.D. Cal.  
26 Nov. 18, 2014). That said, when a plaintiff needs to amend a class definition, “[t]he usual practice  
27 . . . is to revise the complaint.” *Id.* Assuming that the class definition set forth in the complaint is  
28 not ascertainable, the Court could deny class certification on that basis and permit Plaintiff to

1 amend the complaint. But the law does not require this inefficient result. *See id.* (permitting  
2 Plaintiff to amend the class definition on motion for class certification in the interest of judicial  
3 efficiency). The fact that Plaintiff again modifies the class definition in her reply brief, however,  
4 might counsel in favor of refusing to consider that definition if it prejudiced Defendants’  
5 opposition. In the end, because the change is purely stylistic and immaterial to the merits of class  
6 certification, Plaintiff’s class definition set forth in the reply brief controls the Court’s certification  
7 inquiry. *See In re TFT-LCD (Flat Panel) Antitrust Litig.*, 267 F.R.D. 583, 592-93 (N.D. Cal.  
8 2010) (permitting new class definition on reply).

9 Defendants do not contend that the amended class definition is not ascertainable. A class  
10 is ascertainable if it is defined by “objective criteria” and if it is “administratively feasible” to  
11 determine whether a particular individual is a member of the class. *In re High-Tech.*, 985 F. Supp.  
12 2d at 1178 (internal citations and marks omitted). Here, membership in the class is clearly defined  
13 by two objective criteria: (1) whether an individual entered their contact information on the Club’s  
14 website; and (2) whether that individual received a text message that referenced the Club. Reply  
15 at 1. Determining whether an individual meets those two objective criteria is also administratively  
16 feasible. In fact, Defendants have already produced to Plaintiff a list of the persons who meet the  
17 first criterion. Reply at 2 & n.1. And Defendants agree that they sent text messages to that list of  
18 persons. Dkt. 68-2 ¶ 4. Accordingly, Plaintiff has shown that the proposed class is ascertainable.

19 **B. Numerosity**

20 Rule 23(a)(1) requires that the class be “so numerous that joinder of all members is  
21 impracticable.” Fed. R. Civ. P. 23(a)(1). As discussed above, Defendants have already produced  
22 a list of the proposed class members to Plaintiff. Reply at 2 & n.1. That list contains the names of  
23 4,878 individuals. Joinder of all the proposed class members would be impracticable. *See Mazza*  
24 *v. Am. Honda Motor Co.*, 254 F.R.D. 610, 617 (C.D. Cal. 2008) (“As a general rule, classes of  
25 forty or more are considered sufficiently numerous.”) Numerosity is therefore satisfied.

26 **C. Commonality**

27 A class is certifiable only if “there are questions of law or fact common to the class.” Fed.  
28 R. Civ. P. 23(a)(2). Even a single common question is sufficient. *Dukes*, 131 S. Ct. at 2556. But

1 the common contention “must be of such a nature that it is capable of classwide resolution—which  
2 means that determination of its truth or falsity will resolve an issue that is central to the validity of  
3 each one of the claims in one stroke.” *Id.* at 2551. “What matters to class certification . . . is not  
4 the raising of common ‘questions’ – even in droves – but rather the capacity of a classwide  
5 proceeding to generate common *answers* apt to drive the resolution of the litigation.” *Id.*  
6 (emphasis in original) (internal citation omitted).

7 Plaintiff contends that there are several sufficient common questions. These questions are:  
8 (1) whether the mobileStorm software that Metrowize used to send the text messages constitutes  
9 an “automatic telephone dialing system” under Section 227(b)(1)(A) of the TCPA; (2) whether  
10 Defendants could be held vicariously liable for the text messages that Metrowize sent to the  
11 proposed class using the mobileStorm software; and (3) whether the proposed class provided  
12 “prior express consent” to receive text messages referencing the Club. Mot at 11-17. Defendants  
13 do not contest that these questions are common among the class and susceptible to class treatment.

14 The Court finds that each of these questions is sufficient to show commonality because the  
15 class-wide resolution of each question would generate common answers that would drive  
16 disposition of this case. In fact, courts in this district have previously held class certification is  
17 appropriate in TCPA cases that raise these precise issues. *E.g., Lee v. Stonebridge Life Ins. Co.*,  
18 289 F.R.D. 292, 294-95 (N.D. Cal. 2013). Specifically, whether the mobileStorm software that  
19 Metrowize used to send the text messages at issue to the proposed class constitutes an “automatic  
20 telephone dialing system” is a prima facie issue under Section 227(b)(1)(A) of the TCPA. If the  
21 software does not qualify, then Defendants would not be liable to the proposed class as a matter of  
22 law. *See id.* at 295. The same is true of the question whether the proposed class gave “prior  
23 express consent” by voluntarily entering their mobile telephone numbers on the Club’s website. If  
24 that voluntary action uniformly constitutes consent to the text messages received, then Defendants  
25 must prevail on a class-wide basis. *See id.* Similarly, class-wide resolution in favor of Defendants  
26 is appropriate if they cannot be held vicariously liable for Metrowize’s conduct. *See id.* at 294.  
27 Accordingly, there are common questions sufficient to drive class treatment.

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1           **D.       Typicality**

2           In certifying a class, courts must find that “the claims or defenses of the representative  
3 parties are typical of the claims or defenses of the class.” Fed R. Civ. P. 23(a)(3). “The purpose  
4 of the typicality requirement is to assure that the interest of the named representative aligns with  
5 the interests of the class.” *Hanon v. Dataproducts Corp.*, 976 F.2d 497, 508 (9th Cir. 1992). “The  
6 test of typicality is whether other members have the same or similar injury, whether the action is  
7 based on conduct which is not unique to the named plaintiffs, and whether other class members  
8 have been injured by the same course of conduct.” *Id.* (internal citation and quotation omitted).  
9 That said, under the “permissive standards” of Rule 23(a)(3), “representative claims are typical if  
10 they are “reasonably co-extensive with those of absent class members; they need not be  
11 substantially identical.” *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1020 (9th Cir. 1998).

12           Typicality is satisfied here because Plaintiff’s claim is at least “reasonably co-extensive”  
13 with that of the proposed class. *See Hanlon*, 150 F.3d at 1020. Plaintiff and the proposed class  
14 each entered their information on the Club’s website and then received text messages that  
15 reference the Club, purportedly injuring them in the same way. *See Hanon*, 976 F.2d at 508.

16           **E.       Adequacy of Representation**

17           Rule 23(a)(4) permits class certification only if the “representative parties will fairly and  
18 adequately represent the interests of the class.” Fed. R. Civ. P. 23(a)(4). Adequacy of  
19 representation requires two legal determinations: “(1) do the named plaintiffs and their counsel  
20 have any conflicts of interest with other class members and (2) will the named plaintiffs and their  
21 counsel prosecute the action vigorously on behalf of the class?” *Hanlon*, 150 F.3d at 1020. With  
22 regard to the first question, class representatives fail to meet the adequacy standard when the  
23 “conflicts between the class members are serious and irreconcilable.” *Breeden v. Benchmark*  
24 *Lending Group, Inc.*, 229 F.R.D. 623, 629 (N.D. Cal. 2005) (citing *Sosna v. Iowa*, 419 U.S. 393,  
25 403 (1975)). The second question determines whether “the named plaintiff’s claim and the class  
26 claims are so interrelated that the interests of the class members will be fairly and adequately  
27 protected in their absence.” *Gen. Tel. Co. of Sw. v. Falcon*, 457 U.S. 147, 158 n.13 (1982).

28           Defendants contend that Plaintiff and her counsel would not adequately represent the class.



1 Opp. at 12-16. Specifically, Defendants argue that: (1) Plaintiff and her counsel have a conflict of  
2 interest with the proposed class because Plaintiff is her counsel’s former paralegal and a current  
3 friend of a former attorney there; (2) Plaintiff lacks credibility on issues material to the litigation;  
4 and (3) Plaintiff does not understand her fiduciary duties as a proposed class representative. *Id.*

5 Defendants’ most serious argument, in theory, is that Plaintiff and her counsel have an  
6 actual conflict of interest with the proposed class. That conflict purportedly flows from the fact  
7 that Plaintiff used to be a paralegal at her counsel’s firm and that Plaintiff is currently friends with  
8 a former attorney at her counsel’s firm. Dkt. No. 68-4, Ex. A at 55:2-56:15. These claims are  
9 meritless. A proposed class representative’s current and primary employment with proposed class  
10 counsel may create a conflict of interest with absent class members, because the proposed class  
11 representative’s livelihood depends on her employment with class counsel. *Cf. Krueger v. Wyeth,*  
12 *Inc.*, No. 03CV2496, 2011 WL 8971449, at \*15 (C.D. Cal. Mar. 30, 2011). There is plainly no  
13 risk of a conflict, however, where the employment was terminated before the litigation began, as  
14 here. That same logic applies with even greater force to Defendants’ indictment of Plaintiff’s  
15 friendship with a former attorney at her counsel’s firm. Even where a plaintiff is “close friends  
16 with her [current] counsel,” that is not a sufficient basis to create a conflict without something  
17 more. *Kesler v. Ikea U.S. Inc.*, No. SACV 07-568, 2008 WL 413268, at \*5 (C.D. Cal. Feb. 4,  
18 2008), *superseded by statute on other grounds as recognized by Bateman v. Am. Multi-Cinema,*  
19 *Inc.*, 252 F.R.D. 647, 651-52 & n.4 (2008). Because neither Plaintiff nor her friend currently  
20 works for proposed class counsel, the Court finds no disqualifying conflict of interest.

21 Defendants also argue that Plaintiff lacks credibility on issues material to the litigation  
22 because during her deposition she was “clearly evasive” when testifying about several issues.  
23 Those issues were: (1) when and how she learned about the Club; (2) whether entering her mobile  
24 phone number to enroll for the Guest List for the Club was voluntary; and (3) whether she had an  
25 unlimited texting plan with her cellphone service provider at the time she received the texts. Opp.  
26 at 13. Courts in this district have noted that a proposed class representative’s credibility may be a  
27 relevant consideration with respect to adequacy of representation. *E.g., Harris v. Vector*  
28 *Marketing Corp.*, 753 F. Supp. 2d 996, 1015 (N.D. Cal. 2010). But “[o]nly when attacks on the

1 credibility of the representative party are so sharp as to jeopardize the interests of absent class  
2 members should such attacks render a putative class representative inadequate.” *Id.* (quoting  
3 *Lapin v. Goldman Sachs & Co.*, 254 F.R.D. 168, 177 (S.D.N.Y. 2008)). Such issues arise only if  
4 the representative's credibility is “questioned on issues directly relevant to the litigation or there  
5 are confirmed examples of dishonesty, such as a criminal conviction for fraud.” *Id.* (quoting *Ross*  
6 *v. RBS Citizens, N.A.*, No. 09 CV 5695, 2010 WL 3980113, at \*4 (N.D. Ill. Oct. 8, 2010)).

7 In this case, having reviewed Plaintiff’s deposition transcript, the Court finds no  
8 evidentiary basis for the purported credibility issues claimed by Defendants. It is unclear why  
9 Plaintiff’s memory about when and how she first learned about the Club as a college student has  
10 any bearing on this case. Being unable to remember some aspects of one’s college experience  
11 does not inherently reflect poor credibility. If Defendants mean to suggest that Plaintiff learned  
12 about the Club only in order to receive text messages and then file this lawsuit, there is no  
13 evidence in the record to support that contention. And while Plaintiff may in fact be incorrect  
14 about whether she was required to enter her telephone number on the Club’s website, or may not  
15 have remembered if she had an unlimited texting plan with her carrier, there is no evidence to  
16 suggest that Plaintiff was lying about her memory.

17 Defendant also argues that Plaintiff would be an inadequate class representative because  
18 she would not understand her fiduciary duties to the absent class members. “While the Ninth  
19 Circuit has never imposed a knowledge requirement on class representatives at the certification  
20 stage, some district courts have done so.” *Trosper v. Styker Corp.*, No. 13-CV-0607, 2014 WL  
21 4145448, at \*12 (N.D. Cal. Aug. 21, 2014). “Because class representatives serve as a guardian of  
22 the interests of the class, the representatives must have some minimal familiarity with the  
23 litigation, although a detailed understanding of the theories and facts of the case is not required.”  
24 *In re Tableware Antitrust Litig.*, 241 F.R.D. 644, 649 (N.D. Cal. 2007) (internal citations omitted).

25 Defendants contend that Plaintiff does not understand her fiduciary duties to absent class  
26 members based exclusively on the following exchange during her deposition:

27 Q. But I'm asking what your understanding is of being a class  
28 representative. Other than reviewing documents do you

1                    have any other understanding of what it means to be a class  
2                    representative?

3                    A.        Understanding my rights.

4        Dkt. No. 68-5 at 62:8-24. As Plaintiff aptly summarizes, “Defendants argue that Plaintiff is an  
5        inadequate class representative because she used the wrong pronoun.” Reply at 13. There is  
6        nothing about this statement that suggests Plaintiff does not have the required “minimal familiarity  
7        with the litigation.” *See In re Tableware*, 241 F.R.D. at 649.

8                    Accordingly, because Defendants have failed to adduce any real evidence of inadequacy,  
9        the Court finds that Plaintiff and her counsel have satisfied the requirements of Rule 23(a)(4).

10                   **F.        Predominance**

11                   “Considering whether questions of law or fact common to class members predominate  
12        begins . . . with the elements of the underlying causes of action.” *Erica P. John Fund, Inc. v.*  
13        *Halliburton Co.*, — U.S. —, 131 S. Ct. 2179, 2184, 180 L. Ed. 2d 24 (2011). A court must  
14        analyze these elements to “determine which are subject to common proof and which are subject to  
15        individualized proof.” *In re TFT–LCD*, 267 F.R.D. at 311–13.

16                   In this case, Plaintiff asserts on behalf of herself and the proposed class that Defendants  
17        have violated Section 227 of the TCPA. There are three elements to a TCPA claim: “(1) the  
18        defendant called a cellular telephone;<sup>5</sup> (2) using an automatic telephone dialing system; (3)  
19        without the recipient’s prior express consent.” *Meyer v. Portfolio Recovery Assocs., LLC*, 707  
20        F.3d 1036, 1043 (9th Cir. 2012).<sup>6</sup> The Court agrees with Plaintiff, and Defendants do not contest,  
21        that common issues predominate in this putative class action.<sup>7</sup> By definition, the proposed class

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23        <sup>5</sup> The Ninth Circuit has held that a text message is a call under the TCPA. *Satterfield v. Simon & Schuster, Inc.*, 569 F.3d 946, 953 (9th Cir. 2009).

24        <sup>6</sup> While some district courts have treated “prior express consent” as an affirmative defense, *see*  
25        *Van Patten v. Vertical Fitness Group, LLC*, 22 F. Supp. 3d 1069, 1073-78 (S.D. Cal. 2014), that is  
26        irrelevant for the purposes of conducting a predominance analysis because claim elements and  
27        defenses alike can create common questions. *See Stockwell v. City and Cnty. of San Francisco*,  
28        749, F.3d 1107, 1111 (9th Cir. 2014) (“[A] common contention need not be one that ‘will be  
29        answered, on the merits, in favor of the class.’ Instead, it only ‘must be of such a nature that it is  
30        capable of classwide *resolution*[.]’”) (emphasis original) (quoting *Amgen*, 133 S. Ct. at 1191).

<sup>7</sup> Defendants do argue that they are entitled to judgment as a matter of law because Plaintiff and  
the proposed class voluntarily provided their mobile contact information. Opp. at 7-9. That  
argument is not appropriately addressed at class certification, which the Court already noted in its

1 consists of persons who entered their contact information on the Club’s website and then received  
2 text messages that reference the Club. This raises three uniform questions of law that are capable  
3 of classwide resolution: (1) whether the mobileStorm software that Metrowize used to send those  
4 texts constitutes an automated telephone dialing system; (2) whether voluntarily providing contact  
5 information on a website constitutes prior express consent; and (3) whether Defendants are  
6 vicariously liable for Metrowize’s conduct. In addition, whether the proposed class members  
7 entered their contact information on the Club’s website and then received a text message about the  
8 Club is an issue susceptible to classwide proof. Those evidentiary questions are likely already  
9 resolved: Defendants have produced a list of proposed class members (persons who entered their  
10 cellphone number on the Club’s website and whom Defendants concede received a text message).  
11 Accordingly, the Court finds that Plaintiff has satisfied the predominance requirement of Rule  
12 23(b)(3).

13 **G. Superiority**

14 Rule 23(b)(3) also tests whether “a class action is superior to other available methods for  
15 fairly and efficiently adjudicating the controversy.” Fed. R. Civ. P. 23(b)(3). The Court must  
16 consider four non-exclusive factors in evaluating whether a class action is a superior method of  
17 adjudicating plaintiffs’ claims: (1) the interest of each class member in individually controlling the  
18 prosecution or defense of separate actions; (2) the extent and nature of any litigation concerning  
19 the controversy already commenced by or against the class; (3) the desirability of concentrating  
20 the litigation of the claims in the particular forum; and (4) the difficulties likely to be encountered  
21 in the management of a class action. *Id.*; *Zinser*, 253 F.3d at 1190–92.

22 Plaintiffs contend that class action treatment is superior to other forms of relief because she  
23 and the proposed class are each entitled to the same statutory relief. Mot. at 21. Further, Plaintiff  
24 argues that in balancing the limited amount of those statutory damages—\$500 per call, or \$1,500  
25 if trebled—with the cost and time of bringing an individual suit, a class action is the only realistic  
26 way to achieve redress for these claims.

27  
28 memorandum order granting class certification. Dkt. No. 75. Once an appropriate notice program  
has been completed, the Court will issue an order on summary judgment. *See* Dkt. Nos. 84-85.

1 Defendants contend, however, that Congress did not intend for TCPA claims to be brought  
2 in class actions, but instead through individual suits brought in small-claims courts. Opp. at 9-11.  
3 In support of that proposition, Defendants point to a statement made during congressional debate  
4 about the bill referencing the hope that the states will “make it as easy as possible for consumers to  
5 bring [TCPA] actions, preferably in small claims court.” See 137 Cong. Rec. S16204 (daily ed.  
6 Nov. 7, 1991) (statement of Sen. Hollings). Defendants also point to two decisions from district  
7 courts in the Third Circuit that concluded a class action was inferior to small-claims adjudication.  
8 See *Forman v. Data Transfer, Inc.*, 164 F.R.D. 400, 405 (E.D. Pa. 1995) (“A [TCPA] class action  
9 would be inconsistent with the specific and personal remedy provided by Congress to address the  
10 minor nuisance of unsolicited facsimile advertisements.”). Defendants’ argument essentially rests  
11 on the premise that either the federal courts do not have federal question jurisdiction to hear TCPA  
12 cases or Rule 23 is inapplicable to TCPA cases.

13 The Supreme Court rejected Defendants’ precise argument in *Mims v. Arrow Financial*  
14 *Services, LLC*, — U.S. —, 132 S. Ct. 740, 752, 181, L. Ed. 2d 881 (2012). In that case, the  
15 Supreme Court considered a claim that the TCPA divested the federal courts of federal question  
16 jurisdiction to hear TCPA claims in favor of state small-claims courts. 132 S. Ct. at 752-53. The  
17 defendant in that case also pointed to Senator Hollings’ statement. *Id.* In response, the Supreme  
18 Court emphasized that “the views of a single legislator, even a bill’s sponsor, are not controlling  
19 . . . [and] Senator Hollings did not mention federal-court jurisdiction or otherwise suggest that [the  
20 TCPA] is intended to divest federal courts of authority to hear TCPA claims.” *Id.* at 752. And, in  
21 concluding that federal courts can hear TCPA cases under federal question jurisdiction, the  
22 Supreme Court specifically contemplated that plaintiffs would permissibly bring TCPA cases as  
23 class actions. *Id.* at 753. In any case, district courts around the nation have repeatedly certified  
24 TCPA classes without concern. *E.g., Lee*, 289 F.R.D. at 294-95.

25 The Court finds that a class action is superior to thousands of individual small-claims  
26 cases. Plaintiff correctly points out that that “[t]he policy at the very core of the class action  
27 mechanism is to overcome the problem that small recoveries do not provide the incentive for any  
28 individual to bring a solo action prosecuting his or her rights.” *Anchem*, 117 S. Ct. at 2246. The

1 fact that Plaintiff could have brought this action in small-claims court has no bearing whatsoever  
2 on the propriety of class action treatment under Rule 23(b)(3) unless it is a superior method of  
3 adjudication.

4 **H. Appointment of Class Representatives and Class Counsel**

5 Because the Court finds that Plaintiff meets the commonality, typicality, and adequacy  
6 requirements of Rule 23(a), the Court appoints Plaintiff as class representative. When a court  
7 certifies a class, the court must also appoint class counsel, giving due consideration to:

- 8 (i) the work counsel has done in identifying or investigating potential  
9 claims in the action;
- 10 (ii) counsel’s experience in handling class actions, other complex  
11 litigation, and the types of claims asserted in the action;
- 12 (iii) counsel’s knowledge of the applicable law; and
- 13 (iv) the resources that counsel will commit to representing the class.

14 Fed. R. Civ. P. 23(g)(1)(A). A court may also consider “any other matter pertinent to counsel’s  
15 ability to fairly and adequately represent the interests of the class.” Fed. R. Civ. P. 23(g)(1)(B).

16 In light of the fact that Plaintiff’s counsel has experience litigating TCPA claims, *see* Dkt. Nos.  
17 64-9 & 64-12, and given its diligence in prosecuting this action to date, the Court appoints  
18 Stonebarger Law APC and Kearny Littlefield LLP as Co-Class Counsel in this case, as requested.

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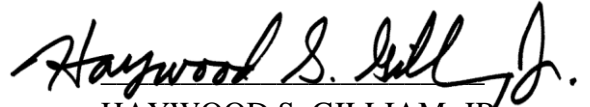
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**IV. CONCLUSION**

For the foregoing reasons, the Court finds that Plaintiff has satisfied all of the requirements for Rule 23(a) of the Federal Rules of Civil Procedure, as well as the requirements of Rule 23(b)(3). Accordingly, the Court hereby **GRANTS** Plaintiff's motion for class certification and **ORDERS** the parties to meet and confer and submit a stipulation and proposed order regarding a class notice program that comports with the requirements of Rule 23(c) by December 22, 2015.

**IT IS SO ORDERED.**

Dated: December 10, 2015

  
HAYWOOD S. GILLIAM, JR.  
United States District Judge