UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

LAN YING XIE,

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Plaintiff,

v.

CAROLYN W. COLVIN,

Defendant.

Case No. 14-cv-02325-JCS

ORDER RE MOTIONS FOR SUMMARY JUDGMENT

Re: Dkt. Nos. 17, 20

T. INTRODUCTION

On June 1, 2011, Plaintiff filed an application for disability insurance benefits pursuant to Title II of the Social Security Act. The claim was denied initially and on reconsideration, and an Administrative Law Judge ("ALJ") convened a hearing on November 27, 2012. In a decision dated January 7, 2013, the ALJ found that Plaintiff was not disabled prior to her date last insured ("DLI"). The Appeals Council denied Plaintiff's request for review, making the ALJ's decision the final determination of the Commissioner of Social Security ("Commissioner"). Plaintiff timely filed the complaint in this action seeking review of the Commissioner's decision pursuant to 42 U.S.C. § 405(g), which gives the Court jurisdiction to review the final decision of the Commissioner.

Presently before the Court are cross motions for summary judgment. Plaintiff asks the Court to reverse the decision of the Commissioner and award benefits, or alternatively, to remand for further proceedings. Defendant asks the Court to affirm the Commissioner's decision denying benefits. The parties have consented to the jurisdiction of the undersigned United States magistrate judge pursuant to 28 U.S.C. § 636(c). For the reasons stated below, the Court GRANTS Plaintiff's summary judgment motion, DENIES Defendant's summary judgment

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motion, reverses the decision of the ALJ and remands to the Commissioner for further proceedings.

II. BACKGROUND

A. Personal Background

Ms. Xie was born on March 21, 1951 in China. Administrative Record ("AR") at 310. She is a mono-lingual Cantonese speaker with at most, two years of education. AR 190, 205, 244–45, 310, 410. She was married in 1974 to Mr. Zuo X. Ou. AR 136. The couple moved to the United States in 1984 and had four children, all of whom are now adults. AR 310. Ms. Xie and her husband were divorced on November 30, 2009. AR 136. She currently lives alone in Oakland, California, in a townhouse owned by family members. AR 324, 464.

B. Work History

Ms. Xie was gainfully employed from 1984 to March 1, 2006. AR 166-67. From 1992 to 2004, the majority of her working life, Ms. Xie worked in the capacity of a "machinist/sewing," an unskilled job in which she operated sewing machines and lifted and carried plastic parts. AR 187. This position also required her to stand and walk eight hours a day and to frequently carry weight exceeding fifty pounds. AR 187, 210. Ms. Xie worked in this capacity at three separate plastic bag companies during this period. AR 207. Additionally, she held positions as a dishwasher at a restaurant for several days in 2004 and as a seamstress at a sewing company for seven months between 2005 and 2006. AR 207. In her Function Report – Adult dated August 24, 2007, Ms. Xie states that she was terminated from the plastic bag company, restaurant, and sewing company because of problems getting along with other people, specifically that she did not listen to her bosses and thought their decisions were incorrect. AR 206; see also AR 198 (Ms. Betty Chieng, Ms. Xie's daughter, writes in a Function Report – Adult – Third Party, dated August 28, 2007, that Ms. Xie was fired from the plastic bag company "because of her paranoid behaviors toward others"). In a second Function Report – Adult dated December 18, 2007, Ms. Xie writes that she was terminated from those jobs because of problems getting along with others, particularly because she experienced difficulty understanding at times. AR 231; see also AR 239 (Ms. Chieng writes in a second Function Report – Adult – Third Party, dated December 20, 2007, that Ms. Xie

was terminated because she was "talking non-sense [sic]" and because of her "paranoid thoughts toward others"). Ms. Xie left her most recent position on March 1, 2006. AR 187. Her Date Last Insured was September 30, 2006. AR 182. In 2011, Ms. Xie reported to several doctors that she was working as a prostitute in order to make ends meet. AR 310, 325, 408, 510. However, on February 28, 2012, Ms. Xie told one of her doctors that she no longer worked in the sex trade. AR 469.

C. Medical History

Ms. Xie is an obese, HIV-positive, paranoid schizophrenic with depression, diabetes, chronic dizziness, vertigo, and a latent tuberculosis infection. AR 355, 366–68, 385–87, 391, 444. Ms. Xie has been treated by medical professionals at Asian Health Services, Pathways to Wellness, and Highland Hospital.

1. Asian Health Services Records

Ms. Xie was brought by her son to Asian Health Services ("AHS") on July 28, 2006, and was seen by Dr. Zhi Huang, a family practitioner. AR 355. Ms. Xie complained that someone shot needles into her, that she was not sleeping well, and that she was experiencing dizziness. *Id.* Her son told the doctor that Ms. Xie was having a mental problem (paranoid type), and said that she suspected other people were trying to harm her. *Id.* Dr. Huang diagnosed her with "psychotic symptoms (hallucinations)," and started her on a trial of Haldol. *Id.*

Ms. Xie returned to AHS on October 19, 2006, and was seen by Dr. Fumi Suzuki, a family practitioner. AR 352. Dr. Suzuki diagnosed Ms. Xie with psychosis after she described her auditory hallucinations and paranoia. AR 352–53. Dr. Suzuki's notes state that the psychosis diagnosis was made in July 2006. AR 353. Dr. Suzuki also noted that Ms. Xie's daughter felt that Ms. Xie had been suffering from psychotic symptoms since five years previously, in 2001. *Id.* She was prescribed Haldol for her psychosis, and Dr. Suzuki made a note to refer Ms. Xie to Alameda County Mental Health Services or a psychiatrist "ASAP." AR 352. Dr. Suzuki faxed her referral to Alameda County Mental Health Services on October 23, 2006. AR 353.

Ms. Xie saw Dr. Suzuki again on November 30, 2006. AR 350. Dr. Suzuki's notes indicate a diagnosis of psychosis and hypertension. *Id.* Dr. Suzuki noted that Ms. Xie still "thinks

people are after her." *Id.* Ms. Xie's daughter, Betty Chieng, also told Dr. Suzuki that Ms. Xie had not been taking her medicine for either her psychosis or her hypertension. *Id.*

Ms. Xie saw family nurse practitioner Jennifer Chiu at AHS on September 28, 2010, complaining of pain while urinating. AR 347. She told the nurse practitioner that she was not seeing a mental health doctor or taking mental health drugs because she is not "crazy." *Id.* However, Ms. Chiu's notes reflect a diagnosis of psychosis, and reported that Ms. Xie became "easily agitated throughout [their] conversation." *Id.* Additionally, Ms. Chiu reported poor medical regimen adherence by Ms. Xie, specifically that Ms. Xie told her that she "never" takes her hypertension medications. AR 346–47. At her follow up appointment on October 7, 2010, another AHS nurse practitioner advised Ms. Xie to take her medications, and to decrease the fat in her diet and to exercise more regularly. AR 344.

On January 12, 2011, Ms. Xie visited another AHS family nurse practitioner, Gina Nguyen, complaining of headaches, dizziness, and that the upstairs neighbor did "voodoo" on her. AR 342. Ms. Nguyen's notes indicate a diagnosis of paranoia and psychosis. *Id.* Ms. Xie again denied taking psychiatric medication or seeing a psychiatrist. *Id.* Ms. Nguyen noted that Ms. Xie was not taking her hypertension medications regularly. *Id.*

Ms. Xie returned to AHS on March 24, 2011, and was seen by Dr. Christina Ng, a family practitioner. AR 340. Ms. Xie complained that the neighbors upstairs were poking drug-laden needles through the ceiling into her body, causing constipation and difficulty urinating. *Id.* Ms. Xie told Dr. Ng that these drugs were purchased from a black man at the Casino San Pablo. *Id.* Ms. Xie also complained of her head ringing, and explained that she would miss doses of her hypertension medication, and then take four at once. *Id.* Ms. Xie also described hearing voices that threatened to kill her. *Id.* Dr. Ng reported that Ms. Xie continued to deny her mental illness, because she feels that mental illness is taboo. *Id.*

On May 31, 2011, in response to a referral by Dr. Christina Ng, AHS conducted an initial behavioral health evaluation on Ms. Xie. AR 310–312. The AHS evaluation report reflects a diagnosis of psychosis and paranoid schizophrenia. AR 310, 312. The report states that Ms. Xie's mental illness began in 2005. AR 310–312. At the evaluation, Ms. Xie described an upstairs

tenant putting needles into her head, causing her headaches. AR 310. She also described hearing sounds and voices, as well as experiencing dizziness and leg weakness. AR 310. The evaluating practitioner described Ms. Xie as experiencing delusions of persecution and presenting with diminished attention and concentration. AR 311. The report stated that Ms. Xie lacked family support and was socially isolated. AR 312. It also stated that Ms. Xie refused medication and specialty mental health services. *Id*.

Ms. Xie returned to AHS over the next few months for a variety of new as well as ongoing issues. On August 25, 2011, Ms. Xie was seen by family nurse practitioner Gina Nguyen for "multiple bizarre complaints." AR 330. She told Ms. Nguyen that her neighbors were trying to kill her and that there was a "plug" in her cervix. *Id.* Ms. Nguyen described Ms. Xie as obese, having poor hygiene, and appearing "confused." AR 331. The notes reflect a diagnosis of paranoid schizophrenia. AR 330. On September 20, 2011, Ms. Xie was seen by Dr. Sophia Wong, an AHS family practitioner, and was newly diagnosed with HIV. AR 318. Dr. Wong gave Ms. Xie "extensive" counseling and education on the importance of taking her HIV medication as prescribed. *Id.* The notes indicate her ongoing diagnoses of paranoid schizophrenia and hypertension. *Id.* Dr. Wong also noted that Ms. Xie was having social issues. *Id.* On October 7, 2011, Ms. Xie saw AHS family practitioner Dr. Jenny Riley complaining of cheek and jaw pain. AR 520. Dr. Riley noted that Ms. Xie had multiple "very decayed" teeth, one of which was loose. *Id.* Ms. Xie was referred to a dentist on November 8, 2011, but refused an appointment because her "teeth [were] not broken yet." AR 513.

Ms. Xie returned to AHS on November 8, 2011, and was again seen by Dr. Wong. According to Dr. Wong's notes, Ms. Xie was "still having auditory hallucinations, . . . telling her that her body is not healthy." AR 518. Ms. Xie reported being hesitant to take her HIV medications due to the size of the pills and her fear of "being unable to swallow" them. AR 518. Dr. Wong also noted Ms. Xie's poor dentition and periodontal disease. *Id*.

Dr. Wong saw Ms. Xie again on December 6, 2011. Dr. Wong reported that Ms. Xie was poorly adhering to her prescription plan. AR 510. According to Dr. Wong's notes, Ms. Xie has limited medical understanding. *Id.* As of that date, Ms. Xie was taking six prescriptions for her

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HIV, hypertension, and nerve pain, as well as "Herbal Meds" for general discomfort. AR 511. Dr. Wong noted that Ms. Xie forgets to take her HIV medications, and that Ms. Xie explained that she occasionally would not take certain of her medications when she took others. AR 510-511.

On December 28, 2011, Ms. Xie saw Dr. Wong after her dizziness caused her to fall off a swing. AR 504–505. She sustained hip and upper arm injuries as a result of her fall. *Id.* According to an October 12, 2012 letter written by Dr. Kerry Kay of AHS, Ms. Xie's chronic dizziness has resulted in several falls. AR 498.

On January 26, 2012, Dr. Wong prepared a Medical Statement at the request of the Alameda County Social Security Agency. AR 390–92. Dr. Wong stated that Ms. Xie has been diagnosed with "[s]chizophrenia with paranoid features [and] auditory hallucinations," chronic vertigo, hypertension, HIV, and a latent tuberculosis infection. AR 391. She described Ms. Xie's psychotic symptoms as "difficult-to-control," including "commanding auditory hallucinations." Id. Dr. Wong explained that Ms. Xie has difficulty "understanding and adhering to chronic medications, so her chronic conditions in turn are difficult to control and are disabling." Id. As regards Ms. Xie's ability to work, Dr. Wong said that "she is too disorganized with her psychotic symptoms to . . . conduct work safely." Id. In particular, the psychosis "makes it difficult for [Ms. Xie] to follow instructions, and her auditory hallucinations make it difficult for her to listen to and understand directions." AR 392. Dr. Wong also wrote that Ms. Xie has poor memory recall. *Id.* Further, "[h]er vertigo makes it difficult for her to do physical activities." AR 392. According to Dr. Wong, Ms. Xie retains the capacity to lift and carry under ten pounds for up to one third of an eight-hour workday, stand or walk less than two hours in an eight-hour workday, and sit less than about six hours in an eight-hour workday. Id.

On February 28, 2012, Ms. Xie returned to Dr. Wong at AHS and reported hearing static sounds and indistinct voices "like in [the] forest when she worked on [a] farm." AR 468. Ms. Xie also told Dr. Wong that the sounds get louder with spicy foods. Id. In the same visit, however, Ms. Xie "denies auditory hallucinations." *Id.* Dr. Wong's notes state that Ms. Xie had not taken her HIV medications for over two weeks. Id. Ms. Xie told Dr. Wong that the pills are too big and get stuck in her throat. Id. Dr. Wong reported her fear that HIV resistance might occur with Ms.

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Xie's low level of adherence to her medication. *Id*.

Ms. Xie returned to AHS on April 17, 2012, and was seen by Dr. Wong for an "HIV Visit." AR 456. According to the HIV Visit Summary, Ms. Xie complained of throbbing head pain that she described as "needle pricks." Id. Ms. Xie also told Dr. Wong that she was suffering from insomnia, and continued to feel dizzy and hear noises in her head. AR 456-57. Dr. Wong reported that Ms. Xie had "poor adherence" to her prescribed medication. Id. Dr. Wong also referred Ms. Xie to an AHS nutritionist for evaluation and guidance. Id. Ms. Xie met with Elize Chan, the AHS nutritionist, on May 14, 2012, who encouraged her to reduce the amount of sugar she consumes. AR 455.

Ms. Xie returned to AHS on May 15, 2012 and June 12, 2012 for HIV Visits, and was seen at both appointments by Dr. Wong. AR 452. In her May 15, 2012 notes, Dr. Wong reported that Ms. Xie was likely not taking her HIV, hypertension, or psychosis medications as prescribed. *Id.* According to Dr. Wong's notes, Ms. Xie was taking over-the-counter Chinese caffeine powder for headaches. AR 453. Dr. Wong requested that she return in two weeks with her pill bottles. *Id.* On June 12, 2012, Ms. Xie returned to Dr. Wong, complaining of "always feeling sleepy," often feeling dizzy, and hearing a "ding dong" sound in her head. AR 448-49. Despite telling Dr. Wong that she took her medications, Dr. Wong's notes state that "after extensive counseling and adherence checks" Ms. Xie was not taking "virtually any" of her medications for HIV, hypertension, or psychosis. Id.

On May 15, 2012, a medical professional at AHS completed a Medical Report – Verification of Physical/Mental Incapacity – General Assistance ("Alameda County Medical Report") for the Alameda County Economic Benefits Department. AR 496. According to the AHS medical professional completing the Alameda County Medical Report, Ms. Xie's disability is permanent and does not allow her to do any work. Id. The Alameda County Medical Report indicates that while Ms. Xie retains partial capacity for continuous sitting and standing, as well as full function of both her hands, she is not capable of performing sedentary or clerical work because she "does not have the mental capacity." *Id.*

On October 30, 2012, Dr. Kerry Kay, a doctor at AHS identifying herself as Ms. Xie's

"treating physician," sent a letter as part of Ms. Xie's application for Social Security Disability Income stating that Ms. Xie has been a clinic patient since 1985 and that her diagnoses have included paranoid schizophrenia since 2001. AR 498. As of the date of the letter, October 30, 2012, Ms. Xie was also diagnosed with hypertension, HIV, chronic dizziness, vertigo, and diabetes. *Id.* According to Dr. Kay, Ms. Xie's main disabilities result from her paranoid schizophrenia and chronic dizziness. *Id.*

2. Dr. Tuong Vi Ta Psychiatric Treatment Notes

Ms. Xie began receiving psychiatric treatment from Dr. Tuong Vi Ta on December 20, 2006 for her psychosis. AR 493. Ms. Xie continued to see Dr. Ta until November 1, 2007. *Id.* According to Dr. Ta's psychiatry notes dated December 20, 2006, Ms. Xie's paranoid thoughts about others trying to harm her began approximately five years previously, in 2001, when she was still working at the plastic bag factory. AR 493. Dr. Ta's notes from May 8, 2007 indicate that Ms. Xie "still has paranoid thinking." AR 494. Dr. Ta's notes from July 7, 2007 state that Ms. Xie presented as "withdrawn" and kept her eyes down. On that date, Dr. Ta wrote that Ms. Xie continued to have paranoid thinking and auditory hallucinations in the form of voices whose contents she does not know. *Id.* Dr. Ta's July 7, 2007 notes further state that Ms. Xie reported wearing aluminum on her body as a bullet-proof shield. *Id.* At Ms. Xie's last visit, on November 1, 2011, Dr. Ta reports that Ms. Xie continued to suffer from hallucinations and paranoia. *Id.* Throughout this period, Dr. Ta prescribed Lexapro and Seroquel for Ms. Xie's psychosis. *Id.*

3. Function Reports - Adult completed by Claimant

a. August 28, 2007 Function Report

On August 28, 2007, Ms. Xie completed a Function Report – Adult ("August 28, 2007 Function Report") for the Social Security Administration with the help of her daughter, Betty Chieng. AR 200–214. In the report, Ms. Xie described her daily activities as remaining at home sitting on her couch, watching TV, looking at her yard, and cooking and eating simple meals. AR 200. She also reported putting "tan can cover" over her body for protection. *Id.* Ms. Xie reported that before her illness, she was able to "go outside [and] go to work," but could not now. AR 201. She used to "like going out to different stores to shop around or window shop[]" before her illness,

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and used to watch TV and sleep much less. AR 204. She reported that her "pain all over" is caused by "someone . . . harming [her]" and that she cannot sleep as a result. AR 201. She also reported problems using the bathroom, because "someone put a needle in [her] stomach." Id.

In the August 28, 2007 Function Report, Ms. Xie stated that she relies on her children to take care of her cat and mother-in-law, to help her wash dishes, and that she needs them to remind her to take her medicine and wash her clothes. AR 201–202. Ms. Xie stated that her daughter forces her to take her medicine, which she considers to be "poison." AR 202. She also relies on her children to handle her finances, as she does not speak any English. AR 203.

Ms. Xie also described in the August 28, 2007 Function Report the ways in which her illness has limited her cognition and social life. She reported that her illness has affected her ability to walk, sit, talk, remember, concentrate, understand, and get along with others. AR 205. She stated that she is "always" arguing with her husband, and that since her illness, she cannot make any friends. Id. Ms. Xie reported fearing people. AR 206. She estimated that she can concentrate for one minute and stated that she does not follow written or verbal instructions "too well." AR 205. She also reported that she does not handle stress or changes in routine well. AR 206.

b. December 18, 2007 Function Report

On December 18, 2007, Ms. Xie completed a second Function Report – Adult ("December 18, 2007 Function Report") for the Social Security Administration with the help of her daughter, Betty Chieng. AR 225-32.

Ms. Xie gives substantially the same responses to the Function Report questions in the December 18, 2007 Function Report as she gave in her August 28, 2007 Function Report. Ms. Xie reiterated that she feels her medicine is "poison" and that her daughter and husband force her to take it. AR 227. She also reiterated that she relies on her children's reminders to wash up and to wash her clothes. Id. Ms. Xie's daughter, Tina, helps her care for her mother-in-law and her cat. AR 226. Ms. Xie reported continuing to have difficulty sleeping because she does not feel safe and feels pain all over "because someone [is] sticking [her] with needles." Id. Ms. Xie also reported continued putting "tin can over [her] body to protect" herself at bedtime. AR 225.

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Ms. Xie described again how she was once able to "interact with others," but her illness has now made it difficult for her to "get along with people" and that she no longer "know[s] how to make friends." AR 226, 230. In particular, Ms. Xie wrote that she continues to have problems getting along with her husband, and that the two of them "always argue about money." AR 230.

4. Function Reports – Third Party completed by Ms. Betty Chieng

August 24, 2007 Third Party Function Report

Ms. Xie's daughter, Betty Chieng, also completed a Function Report – Adult – Third Party for the Social Security Administration dated August 24, 2007 ("August 24, 2007 Third Party Function Report"). AR 192-99. Ms. Chieng's description of Ms. Xie's daily activities aligns closely with that given by Ms. Xie herself, including lying down on the sofa, putting a "tin can cover over her body," cooking and eating simple meals, and watching TV. AR 192. Ms. Chieng stated that her mother wears the tin can cover because she fears being shot, and because she is "always afraid someone will hurt her." *Id.* According to Ms. Chieng, prior to her illness, Ms. Xie was able to care for herself, her children, her mother-in-law, and was able to hold a job. AR 193. Further, prior to her illness, her mother "used to only watch [TV a] couple times a week for short times" and that she "used to like going out shopping for things." AR 196. According to Ms. Chieng, although Ms. Xie's personal hygiene improved since starting her medication, she still needs reminders from family to wash her clothes and take her medication. AR 193-94. Ms. Chieng also stated that her mother requires assistance handling her finances and that when she goes out grocery shopping, she is usually accompanied by a family member. AR 195–96.

As to her mother's cognitive and social abilities, Ms. Chieng reported that Ms. Xie's illness has caused her to be unable to make friends because she can no longer carry out a normal conversation. AR 197. She also reported that Ms. Xie does not get along with her husband. *Id.* Further, Ms. Xie talks about "delusional things," has a hard time concentrating "if distracted by something else," has "poor" understanding and insight, and is "too paranoid to get along with others, without feeling others [are] out to harm her and her family." Id. According to Ms. Chieng, Ms. Xie "fears others [are] out to get her money and hurt her family" and "[w]ears tin cans to protect herself." AR 198. Ms. Chieng wrote that Ms. Xie can concentrate for about one minute,

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and that she does not follow spoken instructions too well. AR 197. Ms. Chieng stated that Ms. Xie is "fairly ok" with Chinese words when following written instructions. *Id.* She reported that Ms. Xie's ability to get along with authority figures, handle stress, and handle changes in routine is "fair." AR 198.

b. December 20, 2007 Third Party Function Report

On December 20, 2007, Ms. Chieng completed a second Function Report – Adult – Third Party ("December 20, 2007 Third Party Function Report") for the Social Security Administration. AR 233-40. Ms. Chieng gave substantially the same responses to the Function Report questions in the December 20, 2007 Third Party Function Report as she gave in her August 24, 2007 Third Party Function Report. However, she does elaborate on several important points.

In particular, Ms. Chieng described Ms. Xie's worsening personal hygiene. According to Ms. Chieng, "[f]amily members [are] needed to tell [Ms. Xie] to wash up, do her hygiene care more often and change and wash her dirty clothes." AR 235. Ms. Chieng wrote that Ms. Xie "don't [sic] go do her morning hygiene" and that she "[n]eeds my sister to remind her to do [it]." AR 233. Ms. Chieng wrote that Ms. Xie "wears [the] same clothes day to night" and often does not change her clothes for several days at a time. AR 233-34. According to Ms. Chieng, Ms. Xie only bathes 2–3 times per month. AR 234. Ms. Chieng also explained that Ms. Xie had "severe tooth pain" that caused her face to swell. Id. Ms. Xie refused, however, to be taken to the dentist on account of her paranoia that people are trying to kill her. Id. Ms. Xie ended up losing one of her front teeth as a result. Id.

Ms. Chieng also described Ms. Xie's resistance to medical treatment. In particular, Ms. Chieng wrote that Ms. Xie requires "close monitoring to comply with [her] medications." AR 235. According to Ms. Chieng, Ms. Xie thinks that the medicine is "poison" and says that she forgets to take it, or sometimes, refuses to take it. Id. Further, Ms. Xie "[n]eeds reminder[s] to see her doctor, once a month" and is sometimes resistant to going. AR 237. Ms. Chieng wrote that she has "to take [Ms. Xie] to see Dr. Ta or she will never go." Id.

According to Ms. Chieng, Ms. Xie's cognitive and social functioning deteriorated since writing the August 24, 2007 Third Party Function Report. Ms. Chieng wrote that Ms. Xie's

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eyesight, memory, concentration, and task follow-through are worsening. AR 238. Ms. Chieng stated that Ms. Xie is talking to herself more, and has become "[m]ore hyper vigilant of people around her." AR 239. Further, Ms. Chieng explained that since Ms. Xie's husband's recent car accident, her ability to cope with stress has suffered. Id. Ms. Chieng also wrote that since the accident, Ms. Xie's paranoid thoughts of people wanting to hurt her and her family have increased. Id. Ms. Xie continued to experience marital tension and is "unable to make friends," because her illness has caused her difficulty "trusting others" and has made her "paranoid and suspicious of others." AR 238.

5. Pathways to Wellness Records

On December 14, 2011, the Pathways to Wellness Medication Clinic ("PTW") conducted an initial mental state assessment of Ms. Xie. AR 407–12. The reason listed for the assessment is "Medication Management for Psychiatric Symptoms." AR 407. Dr. Hiawatha Harris, the PTW doctor evaluating Ms. Xie, described her as "somewhat disheveled," "withdrawn depressed," with "impaired" reasoning. AR 407, 410. Dr. Harris indicated that Ms. Xie suffers from moderate functional limitation to her daily life, specifically in "maintaining social functioning/ relationships," "maintaining, concentration, persistence of place," and through suffering "episodes of decomposition and increase of symptoms." AR 411. According to the assessment notes, Ms. Xie "exhibits repeated presence of psychotic symptoms" and "has a psychiatric history of recurring substantial functional impairments of symptoms." AR 412. The notes indicate that Ms. Xie suffers from paranoid delusions and auditory hallucinations. AR 410–412. The report further states that Ms. Xie has "paranoid thinking" and "fears of people harming her." AR 412. Using the DSM-IV, Dr. Harris diagnosed Ms. Xie with psychosis, HIV, and having moderate physical issues. AR 411. Dr. Harris prescribed Ms. Xie Risperdal for her psychosis. *Id.*

Ms. Xie returned to PTW several times between January 13, 2012 and May 10, 2012. AR 403. Dr. Harris completed mental state assessments for each of her visits, which occurred on January 13, 2012, February 17, 2012, March 16, 2012, April 11, 2012, and May 10, 2012. AR 394, 397, 399, 401, 403. In the January 13, 2012 mental state assessment, Ms. Xie reported feeling the same, and complained of feeling weak, dizzy, and hearing noises in her head. Id.

Specifically, she told Dr. Harris that the upstairs neighbors continued to push needles into her head and body. *Id.* Dr. Harris noted that Ms. Xie was "still delusional" and increased her dosage of Risperdal. AR 403, 406. Ms. Xie returned to PTW on February 17, 2012, and Dr. Harris noted that Ms. Xie told him that was reluctant to take more than one pill daily. AR 401. According to the March 16, 2012 assessment notes taken by Dr. Harris, Ms. Xie continued to report hearing noises in her head. AR 400. Dr. Harris's April 11, 2012 assessment notes state that Ms. Xie "will not take multiple pills." AR 397. At each assessment, Dr. Harris continued Ms. Xie's Risperdal prescription and on May 10, 2012 he also prescribed her Zoloft, an anti-depressant. AR 396.

6. Highland Hospital Emergency Room Visit

On September 18, 2012, Ms. Xie went to the Highland Hospital Emergency Room in Alameda because she had heard the hospital had a "special treatment" to stop the noises in her head. AR 414–415. According to the notes taken by the triage nurse, Ms. Xie stated that she "has been hearing a voice or sound on the top of her head for many years" and that "someone used a gun with a needle to inject the voice or sound into her head." AR 414, 416. Ms. Xie told the triage nurse that a doctor in China gave her a medication that made the noise go away, but since she has ran out of the medication, the noise has returned. AR 416. The triage nurse was unable to take Ms. Xie's blood pressure because she refused to take off her jacket or sit still for the test. AR 414, 416.

Ms. Xie was seen by Dr. William Soares, who evaluated her with the help of a Cantonese bedside interpreter. AR 414. Ms. Xie told him, through the interpreter, that she heard a "humming sound" on the top of her head for the past year, but denied hearing voices. *Id.* She explained that she had experienced seven episodes of noises in her head throughout her life, each lasting "only [a] short amount of time" before being resolved. *Id.* Ms. Xie told Dr. Soares that she has been experiencing a continuous, pounding noise in her head for a year or more now. *Id.* Ms. Xie told Dr. Soares that her current psychiatric medications have not helped improve her symptoms and that "nothing makes [them] better or worse." *Id.* Ms. Xie also described two episodes of "passing out" from dizziness in 2011, bilateral hearing decreases, and worsening vision. *Id.*

Ms. Xie was uncooperative with the nurse trying to place an IV into her for her CT scan. AR 417. The nurse asked Dr. Soares whether to place Ms. Xie in restraints. *Id.* While her CT scan revealed some abnormalities, Ms. Xie was discharged with a prescription for Meclizine, a medication for vertigo. AR 415, 420. Following her examination, Dr. Soares' notes reflect a diagnosis of schizophrenia, HIV, and possible tinnitus. AR 415. Shortly thereafter, on October 24, 2012, Dr. Wong of Asian Health Services ordered an MRI scan at the Highland Hospital for Ms. Xie to have imaging done of her brain. AR 490. When Ms. Xie arrived at the hospital, however, she refused to have the scan done because she was scared that she would die. AR 491.

D. The Administrative Hearing

Ms. Xie was represented by Chantal Tien, a non-attorney advocate, at her administrative hearing. AR 26. Ms. Xie was asked questions and gave answers through a Cantonese interpreter. AR 25. At numerous points throughout the hearing, Ms. Tien expressed that she felt that the Cantonese interpreter was not accurately conveying her questions and Ms. Xie's answers.

Most of the discussion centered on the onset of Ms. Xie's paranoid symptoms, specifically whether they began prior to September 30, 2006, Ms. Xie's DLI. However, it is unclear based on Ms. Xie's hearing testimony whether she began hearing voices in 2006 or in 2010. Ms. Tien asked Ms. Xie several questions aimed at ascertaining the onset date of her symptoms. Ms. Xie was unable to answer most of her questions directly, however, or responded in a confusing or contradictory manner. At several points in the hearing, the ALJ took over the questioning to move matters along.

Ms. Xie was asked to describe when she began to hear voices. AR 27. In response to Ms. Tien's first question "when [did] you hear the sounds on your head?" Ms. Xie stated "[b]ecause somebody tried to kill me. So he—that person hit my head and then . . . I hear things." *Id.* Later, Ms. Tien asked again when Ms. Xie first began to hear sounds in her head. Ms. Xie answered, "[s]tart from 2010, I heard voices. Then I have a headache. Somebody hit my head" AR 31. The ALJ asked when it was that someone hit her on the head, and Ms. Xie responded September 2010. *Id.*

The ALJ then asked Ms. Xie to elaborate on her earlier statement about somebody trying

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to kill her. Ms. Xie stated "[t]he person live upstair" and that "[a]ll of a sudden I have a pain, I feel dizzy and then I feel my head hurts." AR 32. She also testified that the neighbor from upstairs used a "[gun].... [a]nd then needle" to hurt her. Id. With leave to ask leading questions, Ms. Tien asked Ms. Xie if she ever thought someone would hurt her. AR 35. Ms. Xie responded yes, and when asked to elaborate, she simply stated that "I just think somebody's going to hurt me." Id. Ms. Xie testified that the upstairs neighbor is named Tommy and that this neighbor used either a gun, needle, or needle gun to hurt her. AR 35–36. In response to a question by the ALJ, Ms. Xie explained that Tommy wants to kill her because she scolded her on one occasion. AR 36. Ms. Xie also testified that Tommy has lived upstairs for eight or nine years. AR 37.

Ms. Xie was initially more responsive to Ms. Tien's question about when Ms. Xie began seeing a therapist, to which Ms. Xie responded "2011." Id. This question, however, was followed by discussions between Ms. Tien and the ALJ about how Ms. Xie must not remember because the record reflects that Ms. Xie began counseling in 2006. AR 27–28. Ms. Tien sought to clarify: "why do you have to go to Asian Health Services and go to Doctor . . . and, also the psychiatrist in 2006 . . . ?" AR 34. Ms. Xie answered, "[b]ecause of dizziness. And, then my whole body ache. And then, I heard voices." Id. But when Ms. Tien tried to clarify the inconsistency, Ms. Xie stated, "2006 is only dizziness and headache. In 2010, I heard the voice." *Id.* Another discussion followed between Ms. Tien and the ALJ regarding the contents of the record, in which Ms. Tein expressed that in light of the record, Ms. Xie did not have the dates correct. Id. Later in the hearing, Ms. Xie reiterated that "sounds that [she] heard started 2010, September" and that before that she experienced only the "headache, dizziness and whole body ache." AR 36. However, Ms. Xie also answered "[c]orrect" when asked if she saw the psychiatrist back in 2006. AR 39.

Ms. Xie also discussed her prior work history. Ms. Xie testified that she last worked in 2006 as a seamstress at "Foothill . . . inside the park." AR 29. She also testified that she left that job because she had headaches and felt dizzy such that "[she] couldn't do it." AR 30. Ms. Xie stated that the headaches and dizziness kept her from getting along with her co-workers. Id. However, in response to a later question by the ALJ as to the cause of the headaches, Ms. Xie testified that "[she] heard noise from [her] head." AR 33. When the ALJ asked "[w]as there

anything else going on back in 2006 aside from the headaches and dizziness?" Ms. Xie responded "just the headaches and dizziness." *Id*.

Ms. Tien asked further questions of Ms. Xie regarding whether she took the medicine prescribed to her by the psychiatrist. Ms. Xie reported that she took this medication. AR 42. Specifically, when asked by Ms. Tien, "[i]f you take it . . . why [do] the medical records show[] that you're not complying with the medication?" Ms. Xie stated "I took the medication." *Id*. However, Ms. Xie then admitted that she switched back and forth between the prescribed medications and "older medication like Chinese herbs." AR 43. Ms. Xie explained that she switched because she "understand[s] Chinese medicine better than western medicine." *Id*. This line of questioning ended when Ms. Tien explained to Ms. Xie that she wanted to understand why the medical records stated that Ms. Xie did not take the medicine prescribed. *Id*. Ms. Xie answered only that she "took the medication." *Id*.

The hearing also included the testimony of Thomas Linvill, a Vocational Expert. Mr. Linvill testified that work as a sewing machine operator (DOT 786.682–054) is classified as light work. AR 40. He also testified that work as a bag machine operator (DOT 649.685–014) is classified as medium work. AR 41. Ms. Tien asked no questions of Mr. Linvill.

The hearing ended with a closing argument by Ms. Tien. AR 44-46.

E. The ALJ's Analysis and Findings of Fact

1. Legal Standard for Determination of Disability

a. Five-Step Analysis

Disability insurance benefits are available under the Social Security Act when an eligible claimant is unable "to engage in any substantial gainful activity by reason of any medically determinable physical or mental impairment . . . which has lasted or can be expected to last for a continuous period of not less than 12 months." 42 U.S.C. § 423(d)(1)(A); *see also* 42 U.S.C. § 423(a)(1). A claimant is only found disabled if his physical or mental impairments are of such severity that he is not only unable to do his previous work but also "cannot, considering his age, education, and work experience, engage in any other kind of substantial gainful work which exists in the national economy." 42 U.S.C. § 423(d)(2)(A). The claimant bears the burden of proof in

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establishing a disability. Gomez v. Chater, 74 F.3d 967, 970 (9th Cir.), cert. denied, 519 U.S. 881 (1996).

The Commissioner has established a sequential five-part evaluation process to determine whether a claimant is disabled under the Social Security Act. 20 C.F.R. § 404.1520(a). At Step One, the Commissioner considers whether the claimant is engaged in "substantial gainful activity." 20 C.F.R. § 404.1520(a)(4)(I). If she is, the Commissioner finds that the claimant is not disabled, and the evaluation stops. If the claimant is not engaged in substantial gainful activity, the Commissioner proceeds to Step Two and considers whether the claimant has "a severe medically determinable physical or mental impairment," or combination of such impairments, which meets the duration requirement in 20 C.F.R. § 404.1509. An impairment is severe if it "significantly limits [the claimant's] physical or mental ability to do basic work activities." 20 C.F.R. § 404.1520(c). If the claimant does not have a severe impairment, disability benefits are denied at this step. If it is determined that one or more impairments are severe, the Commissioner will next perform Step Three of the analysis, comparing the medical severity of the claimant's impairments to a compiled listing of impairments that the Commissioner has found to be disabling. 20 C.F.R. § 404.1520(a)(4)(iii). If one or a combination of the claimant's impairments meet or equal a listed impairment, the claimant is found to be disabled. Otherwise, the Commissioner proceeds to Step Four and considers the claimant's residual functional capacity ("RFC") in light of her impairments and whether she can perform past relevant work. 20 C.F.R. § 404.1520(a)(4)(iv); 20 C.F.R. § 404.1560(b) (defining past relevant work as "work . . . done within the past 15 years, that was substantial gainful activity, and that lasted long enough for you to learn to do it"). If the claimant can still perform past relevant work, she is found not to be disabled. If the claimant cannot perform past relevant work, the Commissioner proceeds to the fifth and final step of the analysis. 20 C.F.R. § 404.1520(a)(4)(v). At Step Five, the burden shifts to the Commissioner to show that the claimant, in light of her impairments, age, education, and work experience, can perform other jobs in the national economy. Johnson v. Chater, 108 F.3d 178, 180 (9th Cir. 1997). A claimant who is able to perform other jobs that are available in significant numbers in the national economy is not considered disabled, and will not receive

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disability benefits. 20 C.F.R. § 404.1520(f). Conversely, where there are no jobs available in significant numbers in the national economy that the claimant can perform, the claimant is found to be disabled. Id.

b. Analysis of Mental Impairment

Where there is evidence of a mental impairment that allegedly prevents a claimant from working, the Social Security Administration has supplemented the five-step sequential evaluation process with additional regulations to assist the ALJ in determining the severity of the mental impairment. Clayton v. Astrue, 2011 WL 997144, at *3 (E.D. Cal. Mar. 17, 2011) (citing 20 C.F.R. §§ 404.1520a, 416.920a). These regulations provide a method for evaluating a claimant's pertinent symptoms, signs, and laboratory findings to determine whether the claimant has a medically determinable mental impairment. 20 C.F.R. § 404.1520a(a). In conducting this inquiry, the ALJ must consider all relevant and available clinical signs and laboratory findings, the effects of the claimant's symptoms, and how the claimant's functioning may be affected by factors including, but not limited to, chronic mental disorders, structured settings, medication, and other treatment. 20 C.F.R. § 404.1520a(c)(1). The ALJ must then assess the degree of the claimant's functional limitations based on the individual's impairments. 20 C.F.R. § 404.1520a(c)(2).

Although analysis under 20 C.F.R. § 404.1520a includes an assessment of the individual's limitations and restrictions, this is not a residual functional capacity assessment but rather a component of analyzing the severity of mental impairments at Steps Two and Three of the sequential evaluation process. SSR 96-8p. The mental residual functional capacity assessment used at Steps Four and Five requires a more detailed assessment in which the ALJ must address the various functions contained in the broad categories found in Paragraph B of the adult mental disorders listed in 12.00 of the Listing of Impairments. *Id*.

2. The ALJ's Five-Step Analysis

At Step One, the ALJ found that Ms. Xie did not engage in substantial gainful activity from March 1, 2006, the alleged onset date, through September 30, 2006, her DLI. AR 14.

At Step Two, the ALJ found that Ms. Xie did not have a severe impairment or combination of impairments that significantly limited her ability to perform basic work-related activity for

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twelve consecutive months, and therefore concluded that Ms. Xie was not disabled at the date of her DLI. AR 12, 14, 17.

Beginning the Step Two analysis, the ALJ found that Ms. Xie had an underlying medically determinable physical or mental impairment that could have been reasonably expected to produce her alleged symptoms. AR 15. The ALJ all but admitted that Ms. Xie currently suffers from a severe mental impairment, stating that "claimant's presentation at the hearing and substantial treatment notes from 2010 and 2011 indicate that she may well currently suffer debilitating symptoms of psychosis." AR 16.

Continuing with Step Two, however, the ALJ found that the evidence in the record failed to establish the "regulatory requirements" for the severity and duration of Ms. Xie's mental impairments, finding that the "medical evidence [was] simply insufficient to enable an evaluation of the severity of the claimant's impairment prior to the DLI (9/30/06)" and that "the medical evidence [was] insufficient to establish a continuous 12-month longitudinal history within the relevant period." AR 16. According to the ALJ, the record "contain[ed] scant evidence of mental impairment prior to September 2006." Id.

First, the ALJ did not find credible Ms. Xie's statements made regarding the intensity, persistence, and limiting effects of her symptoms. *Id.* The ALJ states that Ms. Xie's testimony at the administrative hearing was vague, and in particular relies on the fact that Ms. Xie stated more than once in her testimony that her auditory hallucinations began in 2010, four years after her September 30, 2006 DLI. Id.

Second, the ALJ points to the fact that there is only one medical report included in the record dated prior to Ms. Xie's DLI indicating that she suffered from psychological impairment – the July 2006 notes from Dr. Huang at AHS in which Ms. Xie reports having psychotic symptoms and is prescribed Haldol. *Id.*; AR 355. The ALJ cites the subsequent October and November 2006 AHS notes taken by Dr. Suzuki, which reference Ms. Xie's psychosis diagnosis, ongoing Haldol treatment, and her continuing paranoid symptoms. AR 16, 352-53, 355. The ALJ also points to Dr. Ta's treatment notes, which began in December 2006, in which Dr. Ta diagnosed Ms. Xie with psychotic disorder. AR 16, 493. According to the ALJ, this medical evidence is "simply

insufficient" to enable an evaluation of the severity of Ms. Xie's impairment prior to her September 2006 DLI or to establish a continuous twelve month longitudinal history within the relevant period necessary to satisfy the regulatory duration requirement. AR 16.

Third, the ALJ did not find credible the medical statements made by Dr. Wong, Dr. Kay, and social worker Flora Chu or the third party statements of Ms. Betty Chieng, because the ALJ found that their statements about Ms. Xie's impairments were not consistent with the "minimal" medical evidence available for the period prior to September 30, 2006. AR 16. According to the ALJ, the medical source statements were not credible because the earliest assessment was made in May 2011, and none of these providers treated Ms. Xie prior to 2010. *Id.* The ALJ did not find credible Ms. Chieng's statements for similar reasons, namely that the record during the relevant period contained what the ALJ considered to be insufficient evidence to support her statements. *Id.* Particularly, the ALJ did not find that Ms. Xie's termination from the plastic bag factory to be sufficient, without more, to establish that she suffered from a disabling impairment prior to her DLI. AR 17.

For the reasons set forth above, the ALJ found that Ms. Xie failed to demonstrate, at the time of her DLI, that she was suffering from a severe medically determinable impairment that had lasted or could be reasonably expected to last a continuous period of twelve months or more, and therefore did not disturb the determination that Ms. Xie is not disabled under the Social Security Act. AR 17. Because the analysis terminated with the decision at Step Two, the ALJ did not proceed to Steps Three through Five.

F. Contentions of the Parties

In Ms. Xie's summary judgment motion ("Mot."), she asks the Court to reverse the Commissioner's denial of disability benefits, or alternatively to remand for further proceedings, on the following grounds: (1) the ALJ erred in finding that Ms. Xie's psychosis did not cause more than minimal impairments to her functioning prior to her DLI, September 30, 2006, as suffices to satisfy the threshold analysis at Step Two; (2) the ALJ erred in her evaluation of Ms. Xie's credibility and of third party statements by failing to consider the entire case record; (3) the ALJ's finding that Ms. Xie was not disabled prior to her DLI was not supported by substantial evidence;

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and (4) the ALJ committed legal error and abused her discretion in failing to provide a medical expert and a supplemental hearing to determine the onset date of Ms. Xie's disability, as required by SSR 83-20 where the medical record is insufficient to infer the onset date of a claimant's disability. Mot. at 11–19.

The Commissioner contends that the record contained insufficient evidence to support an evaluation of severity or continuity necessary to find that Ms. Xie had a severe medically determinable impairment that had lasted or could reasonably be expected to last twelve months or more. Opp'n at 5. Particularly, the Commissioner contends that although treatment notes prior to Ms. Xie's DLI reflect a diagnosis of psychosis, the treating doctor did not evaluate or discuss the severity of Ms. Xie's mental impairment other than to note that she was non-compliant with her medication. *Id.* Further, the Commissioner maintains that there is substantial evidence supporting the ALJ's decision to discount the third party statements made by Ms. Xie's medical providers and her daughter, as well as the ALJ's finding that Ms. Xie's statements concerning the extent of her symptoms were not credible, because the statements made by Ms. Xie, her daughter, and her providers are unsupported by the medical record. Id. at 5-7. The Commissioner further maintains that the ALJ's finding that Ms. Xie failed to meet her burden of establishing that she was under a disability during the relevant period was supported by substantial evidence. *Id.* at 8–9. Lastly, the Commissioner contends that the ALJ was not required to obtain testimony from a medical expert in order to determine the onset date of Ms. Xie's disability. *Id.* at 9. In particular, the Commissioner argues that medical experts are only required when the ALJ makes a preliminary determination that the claimant is disabled. *Id.* In this case, however, since the ALJ found that Ms. Xie was not disabled, no medical expert was required to determine the onset date of her disability. Id.

III. ANALYSIS

A. Legal Standard Under 42 U.S.C. § 405(g)

When asked to review the Commissioner's decision, the Court takes as conclusive any findings of the Commissioner which are free from legal error and supported by "substantial evidence." 42 U.S.C. § 405(g). Substantial evidence is "such evidence as a reasonable mind

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might accept as adequate to support a conclusion," and it must be based on the record as a whole. Richardson v. Perales, 402 U.S. 389, 401 (1971). Substantial evidence means "more than a mere scintilla," id., but "less than a preponderance." Desrosiers v. Sec'y of Health and Human Servs., 846 F.2d 573, 576 (9th Cir. 1988). Even if the Commissioner's findings are supported by substantial evidence, they should be set aside if proper legal standards were not applied when weighing the evidence and in reaching a decision. Benitez v. Califano, 573 F.2d 653, 655 (9th Cir. 1978). In reviewing the record, the Court must consider both the evidence that supports and detracts from the Commissioner's conclusion. Smolen v. Chater, 80 F.3d 1273, 1279 (9th Cir. 1996) (citing *Jones v. Heckler*, 760 F.2d 993, 995 (9th Cir. 1985)).

If the Court identifies defects in the administrative proceeding or the ALJ's conclusions, the Court may remand for further proceedings or for a calculation of benefits. See Garrison v. Colvin, 759 F.3d 995, 1019–21 (9th Cir. 2014).

В. The ALJ's Finding at Step Two that Plaintiff did not have a Severe Impairment as of September 30, 2006 is Not Supported by Substantial Evidence

In finding that Plaintiff did not have a "severe mental impairment" at Step Two, the ALJ appears to have applied a more stringent legal standard than is applicable at this stage of the 5-step analysis. See Edlund v. Massanari, 253 F.3d 1152, 1158-59 (th Cir. 2001). The Step Two inquiry is "a de minimis screening device to dispose of groundless claims." Smolen v. Chater, 80 F.3d 1273, 1290 (9th Cir. 1996) (citing *Bowen v. Yuckert*, 482 U.S. 137, 153-54 (1987)). As noted above, the ALJ essentially acknowledged that Plaintiff had a severe mental impairment sometime after September 30, 2006. Her conclusion that Plaintiff did not meet the Step Two requirement is based on her finding that there was insufficient evidence of the severity of Plaintiff's condition as of the September 30, 2006. The reasoning supporting that conclusion includes several legal errors.

First, the ALJ notes that there was only "a single medical reference to psychological impairment prior to the DLI," namely, that "the claimant was reported to have psychotic symptoms in July 2006, and was started on Haldol." AR 16 (citing Ex. 8F/46). The ALJ acknowledges that examining physicians agreed with the diagnosis in treatment notes from October 19, 2006 and November 30, 2006. She does not, however, address the comments that

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Plaintiff was "paranoid" and "hallucinating," AR 352, or that she "still thinks people are after her." AR 350. Given that these observations were made by examining physicians only weeks after Plaintiff's September 30, 2006 DLI, these opinions were relevant to the severity of Plaintiff's symptoms during the covered period and should have been addressed. See Flaten v. Sec'y of Health & Human Servs., 44 F.3d 1453, 1461 (9th Cir. 1995) ("The claimant is eligible for coverage only if the current period of disability extends back continuously to an onset date prior to the expiration of insured status. The claimant may establish such continuous disabling severity by means of a retrospective diagnosis"); Lester v. Chater, 81 F.3d 821, 830 (9th Cir.1995) (in order to reject the uncontradicted opinion of an examining physician, an ALJ must offer clear and convincing reasons); Hartman v. Bowen, 636 F. Supp. 129, 134 (N.D. Cal. 1986) (report of examining physician should not be rejected "due to absence of substantial documentation, unless there are other reasons to question the diagnostic technique" and therefore ALJ erred in rejecting doctor's statements without offering any reasons for questioning doctor's diagnostic technique).

Even more troubling is the ALJ's mischaracterization of Plaintiff's testimony and her arbitrary decision to credit some statements over others to determine the severity of Plaintiff's symptoms as of the DLI. In particular, the ALJ states that Plaintiff testified she left her job in 2006 because "she always felt dizzy and had headaches." AR 15. The ALJ does not mention in her decision, however, that Plaintiff also testified, when asked for the cause of her headaches, that she "heard noise from the head." AR 33. Rather, the ALJ apparently credited a subsequent, contradictory statement by Plaintiff that she began to hear voices in 2010. AR 34.

In determining whether to credit or reject a claimant's testimony about the severity of her symptoms, an ALJ is required to offer specific reasons that are clear and convincing unless there is a finding of malingering. Molina v. Astrue, 674 F.3d 1104, 1112 (9th Cir. 2012). Where, as here, there was no finding of malingering and the claimant's testimony was confused and internally inconsistent as to dates (as acknowledged by the ALJ on the record, see AR 34), the ALJ had an obligation to offer clear and convincing reasons for choosing to credit Plaintiff's testimony that she did not hear voices until 2010 while rejecting testimony that she had to leave her job in 2006 due to auditory hallucinations. Given that contemporaneous medical notes from July 2006 (before

the DLI) reflect that Plaintiff's son took her to be seen at Asian Health Services because she was hallucinating and exhibiting a "paranoid type" "mental problem," AR 355, the ALJ's failure to offer any reasons for rejecting Plaintiff's testimony that she was having auditory hallucinations in 2006 was a serious error going to a key issue in the case.

Third, the ALJ did not apply the appropriate standard when evaluating the statements of Plaintiff's daughter, Betty Xie. As discussed above, Betty Xie's Third-Party Function Reports reflected that Plaintiff suffered from a serious psychological impairment - that Plaintiff put tin cans over her body because she thought people were trying to kill her, that her speech was delusional, that she was "too paranoid to get along with others" and that she had been fired from her job due to paranoid behavior. AR 192-198. "Lay testimony as to a claimant's symptoms is competent evidence which the Secretary must take into account, unless he expressly determines to disregard such testimony, in which case 'he must give reasons that are germane to each witness." *Nguyen v. Chater, 100 F.3d 1462, 1467 (9th Cir. 1996) (quoting Dodrill v. Shalala, 12 F.3d 915, 919 (9th Cir.1993)). The ALJ stated generally that she gave "little weight" to the statements of Plaintiff's daughter because "the record during the relevant period contains insufficient evidence to support the statements." AR 16. She did not give any specific reasons, however, for concluding that the testimony offered by Plaintiff's daughter as to Plaintiff's symptoms - which was entirely consistent with the observations of the doctors who examined Plaintiff at the Asian Health Center in July, October and November 2006 - was not credible.

Finally, the ALJ did not fulfill her duty to develop the record as to Plaintiff's onset date. In SSR 83-20, the Social Security Administration recognized that "[i]n many claims, the onset date is critical; it may affect the period for which the individual can be paid and may even be determinative of whether the individual is entitled to or eligible for any benefits." SSR 83-20. To determine the onset date, the ALJ must consider "the individual's allegation, the work history, and the medical evidence." *Id.* The SSA explains, "[d]etermining the proper onset date is particularly difficult, when, for example, the alleged onset and the date last worked are far in the past and adequate medical records are not available. In such cases, it will be necessary to infer the onset date from the medical and other evidence that describe the history and symptomatology of the

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disease process." *Id.* Under SSR 83-20, "[a]t the hearing, the administrative law judge (ALJ) should call on the services of a medical advisor when onset must be inferred" and "if there is information in the file indicating that additional medical evidence concerning onset is available, such evidence should be secured before inferences are made." Id. The Ninth Circuit has held that "in this context the word 'should' means 'must." Armstrong v. Comm'r of Soc. Sec. Admin., 160 F.3d 587, 589 (9th Cir. 1998). Further, the duty to develop the record does not end with medical evidence, as SSR 83-20 explains:

> If reasonable inferences about the progression of the impairment cannot be made on the basis of the evidence in file and additional relevant medical evidence is not available, it may be necessary to explore other sources of documentation. Information may be obtained from family members, friends, and former employers to ascertain why medical evidence is not available for the pertinent period and to furnish additional evidence regarding the course of the individual's condition.

Id. Here, the ALJ failed to call a medical expert and did not seek additional information from other sources as to Plaintiff's symptoms prior to the onset date or the reasons she was terminated from her job in March 2006, simply pointing to insufficient medical evidence as a basis for finding that Plaintiff's impairment was non-severe as of the DLI.

The United States argues that SSR 83-20 does not apply because the ALJ did not make a determination that Plaintiff was disabled at any point. Docket No. 20 at 9. This argument flies in the face of the well-established rule that the ALJ has a duty to develop the record - a duty that is heightened when the claimant suffers from a mental impairment and therefore may not be able to protect her own interests. As Judge Chen explained in *Hilliard v. Barnhart*:

> "[t]he ALJ in a social security case has an independent 'duty to fully and fairly develop the record and to assure that the claimant's interests are considered." Tonapetyan v. Halter, 242 F.3d 1144, 1151 (9th Cir.2001) (quoting Smolen v. Chater, 80 F.3d 1273, 1288 (9th Cir.1996)). The Ninth Circuit has recently reiterated that "the ALJ should not be 'mere umpire' during disability proceedings," but must "'scrupulously and conscientiously probe into, inquire of, and explore for all relevant facts." Widmark v. Barnhart, 454 F.3d 1063, 2006 DJDAR 9741, 9443 (9th Cir. 2006). "Ambiguous evidence, or the ALJ's own finding that the record is inadequate to allow for proper evaluation of the evidence, triggers the ALJ's duty to 'conduct an appropriate inquiry.'" Id. (citing Smolen, 80 F.3d at 1288). "This duty extends to the represented as well as to the

unrepresented claimant." *Tonapetyan* at 1151. "The ALJ's duty to develop the record fully is also heightened where the claimant may be mentally ill and thus unable to protect [his] own interests." *Id.* (citing *Higbee v. Sullivan*, 975 F.2d 558, 562 (9th Cir.1992)); *DeLorme v. Sullivan*, 924 F.2d 841, 849 (9th Cir.1991) ("In cases of mental impairments, this duty [to develop the record] is especially important.").

Hilliard v. Barnhart, 442 F. Supp. 2d 813, 817 (N.D. Cal. 2006). Where, as here, the ALJ all but conceded that Plaintiff suffered from a severe mental impairment sometime *after* the DLI, she may not evade her duty to develop the record as to the onset date simply by failing to formally address the question of whether Plaintiff was at any point disabled. The ALJ's error was particularly egregious in light of the fact that the medical evidence in the record as to Plaintiff's symptoms and the third party description of her symptoms by Plaintiff's daughter were consistent in pointing to the conclusion that Plaintiff suffered from a severe impairment and that she may well have exhibited severe symptoms as of the DLI.

For all of these reasons, the ALJ's finding at Step Two that Plaintiff's impairment was non-severe as of the DLI is not supported by substantial evidence. Therefore, the decision of the Commissioner must be reversed.

C. Appropriate Remedy

"Generally when a court . . . reverses an administrative determination, 'the proper course, except in rare circumstances, is to remand to the agency for additional investigation or explanation." *Benecke v. Barnhart*, 379 F.3d 587, 595 (9th Cir. 2004) (citations omitted); *Moisa v. Barnhart*, 367 F.3d 882, 886 (9th Cir. 2004). Here, the court concludes that it is appropriate to remand for further proceedings because the ALJ did not complete the five-step disability analysis, committed numerous legal errors at Step Two and failed to develop the record as to Plaintiff's onset date. *See Edlund v. Massanari*, 253 F.3d 1152, 1160 (9th Cir. 2001), as amended on reh'g (Aug. 9, 2001) (reversing and remanding for further proceedings where ALJ's conclusion that claimant did not have severe mental impairment was not supported by substantial evidence); *Tagger v. Astrue*, 536 F. Supp. 2d 1170, 1181 (C.D. Cal. 2008) (same).

IV. CONCLUSION

For the reasons stated above, Plaintiff's motion for summary judgment is GRANTED;

Northern District of California United States District Court

Defendant's motion for summary judgment is DENIED. The Court reverses the decision of the ALJ and remands for further proceedings to address the deficiencies identified above. IT IS SO ORDERED. Dated: September 18, 2015

JOSEPH C. SPERO Chief Magistrate Judge