

United States District Court
For the Northern District of California

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IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA

SONG FI INC., JOSEPH N.)	Case No. 14-5080 SC
BROTHERTON, LISA M. PELLEGRINO,)	
N.G.B., a minor, RASTA ROCK, INC.,)	ORDER GRANTING MOTION TO
D/B/A "THE RASTA ROCK OPERA,")	DISMISS AND DENYING MOTION
)	FOR PARTIAL SUMMARY
Plaintiffs,)	<u>JUDGMENT</u>
)	
v.)	
)	
GOOGLE, INC., YOUTUBE LLC,)	
)	
Defendants.)	
)	
)	
)	

I. INTRODUCTION

This case concerns the removal and relocation of a music video, "Luv ya Luv ya Luv ya" (or simply "Luv ya"), on Defendant YouTube's¹ video-sharing website. Plaintiffs Song fi, Inc., a music production company, N.G.B., a six-year old boy, his parents, Joseph Brotherton and Lisa Pellegrino, and the Rasta Rock Opera, a

¹ YouTube is a wholly-owned subsidiary of Defendant Google. FAC ¶ 7. Nevertheless, these motions concern only YouTube's conduct, its video-sharing service, and terms of service. Thus, for clarity the Court treats this motion as if there were only one defendant, YouTube.

1 music group, worked together to conceive, record, and produce "Luv
2 ya," and post it on YouTube. Plaintiffs allege that when YouTube
3 removed its video, because (at least according to a notice posted
4 in the video's place) its "content violated YouTube's Terms of
5 Service," YouTube violated consumer protection laws, breached
6 express or implied contracts, and committed both libel and tortious
7 interference. See ECF No. 13 ("FAC" or "Complaint") at ¶ 34.

8 Now before the Court are several potentially dispositive
9 motions. First, YouTube moves to dismiss the Complaint, arguing
10 Plaintiffs' claims are barred by the Communications Decency Act, 47
11 U.S.C. Section 230(c)(2)(A), or contract. ECF No. 26 ("MTD").
12 Plaintiffs oppose the motion to dismiss, ECF No. 37 ("MTD Opp'n"),
13 and have moved for partial summary judgment in their own right,
14 arguing the Court should find as a matter of law that YouTube's
15 notice was libel per se. ECF No. 32 ("MSJ"). Both motions are
16 fully briefed and appropriate for resolution without oral argument
17 under Civil Local Rule 7-1(b). ECF Nos. 38 ("MTD Reply"), 41 ("MSJ
18 Opp'n"), 48 ("MSJ Reply"). For the reasons set forth below,
19 YouTube's motion to dismiss is GRANTED while Plaintiffs' motion for
20 partial summary judgment is DENIED.

21

22 **II. BACKGROUND**

23 "Luv ya" is a music video by the Rasta Rock Opera featuring
24 the dramatized tale of a five-year-old boy (played by Plaintiff
25 N.G.B.) and five-year-old girl who dress up and go to a restaurant
26 for lunch on Valentine's Day. As the children eat their lunch, a
27 guitarist and a trumpet player (played by Plaintiff Joseph
28 Brotherton, N.G.B.'s father and the president of both Song fi and

1 Rasta Rock Opera) serenade them. Song fi produced "Luv ya" and
2 uploaded it to YouTube, in the process agreeing to YouTube's Terms
3 of Service. Since YouTube removed "Luv ya" and later relocated it
4 to a currently-private location on Song fi's user profile, the
5 video is no longer publicly accessible on YouTube. Nevertheless,
6 the video is still available on Song fi's website. See The Rasta
7 Rock Opera, Luv ya Luv ya Luv ya, Song fi,
8 [http://songfi.com/beta/wp-content/uploads/2015/03/Luv-ya-Luv-ya-](http://songfi.com/beta/wp-content/uploads/2015/03/Luv-ya-Luv-ya-Luv-ya.mp4)
9 [Luv-ya.mp4](http://songfi.com/beta/wp-content/uploads/2015/03/Luv-ya-Luv-ya-Luv-ya.mp4).

10 YouTube maintains a view count, visible to users next to each
11 video, for all videos accessible on its site. The view count
12 reflects "the number of times YouTube believes users . . .
13 legitimately requested to view the video." ECF No. 41-1 ("Second
14 Hushion Decl.") at ¶ 7. However, in an effort to make their videos
15 appear more popular than they actually are, some users or promoters
16 artificially inflate their view counts by using "'robots,'
17 'spiders,' or 'offline readers,' that access [a video] in a manner
18 that sends more request messages to YouTube servers in a given
19 period of time than a human can reasonably produce in the same
20 period by using a conventional on-line web browser." See ECF No.
21 8-3 ("First Hushion Decl.") at Ex. 1 ("Terms of Service") § 4(h).²
22 In an effort to maintain the legitimacy of its view counts,
23 YouTube's Terms of Service, to which all users must agree in order
24 to post videos, prohibit the use of such methods. See id. The
25 Terms of Service also incorporate by reference YouTube's Community

26 _____
27 ² YouTube's Terms of Service are incorporated by reference in the
28 Complaint, see, e.g., FAC ¶¶ 15, 26-27, 35, and thus are
appropriately considered on a motion to dismiss. See In re Calpine
Corp. Sec. Litig., 288 F. Supp. 2d 1054, 1076 (N.D. Cal. 2003).

1 Guidelines, which prohibit, among other things, uploading videos
2 with pornographic, obscene, or otherwise objectionable content.

3 During the two months after Song fi posted "Luv ya," the
4 video's view count rose to over 23,000, the link to the video was
5 posted on Song fi's and Rasta Rock's social media pages, and the
6 video was featured in various promotions. But, two months after
7 "Luv ya" was first posted, YouTube pulled the plug, removing the
8 video from its website and posting in its place a notice that
9 "[t]his video has been removed because its content violated
10 YouTube's Terms of Service." See FAC ¶ 34. Subsequently, YouTube
11 reposted the video to a new location (currently private) without
12 its view count, "likes," or comments. Plaintiffs protested, and
13 YouTube later explained that it removed the video because it
14 determined the view count for "Luv ya" was inflated through
15 automated means, and thus violated its Terms of Service. Id. at ¶
16 37. Plaintiffs deny any involvement in any view count inflation,
17 and allege that the removal and relocation of the video as well as
18 the notice's statement that the video's "content" violated the
19 Terms of Service harmed Song fi's business and efforts to obtain
20 funding, caused Nike to cancel a performance by the Rasta Rock
21 Opera, and personally injured N.G.B. and his father.

22 As a result, Plaintiffs brought suit, initially in the United
23 States District Court for the District of Columbia. See ECF No. 1.
24 The case was transferred to this District after Judge Collyer
25 granted a motion to transfer under Federal Rule of Civil Procedure
26 12(b)(3) pursuant to the forum selection clause in YouTube's Terms
27 of Service. See ECF No. 19 ("Transfer Order"). Now in this, the
28 contractually selected venue, YouTube has filed a motion to dismiss

1 and Plaintiffs a motion for partial summary judgment, seeking to
2 resolve all or part of Plaintiffs' claims.

3
4 **III. LEGAL STANDARDS**

5 **A. Federal Rule of Civil Procedure 12(b)(6)**

6 A motion to dismiss under Federal Rule of Civil Procedure
7 12(b)(6) "tests the legal sufficiency of a claim." Navarro v.
8 Block, 250 F.3d 729, 732 (9th Cir. 2001). "Dismissal can be based
9 on the lack of a cognizable legal theory or the absence of
10 sufficient facts alleged under a cognizable legal theory."
11 Balistreri v. Pacifica Police Dep't, 901 F.2d 696, 699 (9th Cir.
12 1988). "When there are well-pleaded factual allegations, a court
13 should assume their veracity and then determine whether they
14 plausibly give rise to an entitlement to relief." Ashcroft v.
15 Iqbal, 556 U.S. 662, 679 (2009). However, "the tenet that a court
16 must accept as true all of the allegations contained in a complaint
17 is inapplicable to legal conclusions. Threadbare recitals of the
18 elements of a cause of action, supported by mere conclusory
19 statements, do not suffice." Id. (citing Bell Atl. Corp. v.
20 Twombly, 550 U.S. 544, 555 (2007)). The allegations made in a
21 complaint must be both "sufficiently detailed to give fair notice
22 to the opposing party of the nature of the claim so that the party
23 may effectively defend against it" and "sufficiently plausible"
24 such that "it is not unfair to require the opposing party to be
25 subjected to the expense of discovery." Starr v. Baca, 652 F.3d
26 1202, 1216 (9th Cir. 2011).

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1 **B. Federal Rule of Civil Procedure 56**

2 Entry of summary judgment is proper "if the movant shows that
3 there is no genuine dispute as to any material fact and the movant
4 is entitled to judgment as a matter of law." Fed. R. Civ. P.
5 56(a). Summary judgment should be granted if the evidence would
6 require a directed verdict for the moving party. Anderson v.
7 Liberty Lobby, Inc., 477 U.S. 242, 251 (1986). "A moving party
8 without the ultimate burden of persuasion at trial—usually, but not
9 always, a defendant—has both the initial burden of production and
10 the ultimate burden of persuasion on a motion for summary
11 judgment." Nissan Fire & Marine Ins. Co., Ltd. v. Fritz Cos.,
12 Inc., 210 F.3d 1099, 1102 (9th Cir. 2000).

13
14 **IV. DISCUSSION**

15 The Court addresses YouTube's motion to dismiss first, before
16 turning to Plaintiffs' motion for partial summary judgment.

17 **A. Motion to Dismiss**

18 Plaintiffs' Complaint alleges five causes of action: (1)
19 libel, (2) breach of express contract, (3) breach of implied
20 contract, (4) tortious interference, and (5) violations of the D.C.
21 Consumer Protection Procedures Act ("CPPA"), D.C. Code Section 28-
22 3904.

23 YouTube argues it has statutory immunity from the breach
24 claims under the Communications Decency Act, 47 U.S.C. Section
25 230(c)(2)(A). Furthermore, even if it is not immunized, YouTube
26 contends these claims fail because it was authorized to relocate
27 the video by its Terms of Service. Similarly, YouTube argues the
28 claims stemming from its notice fail because the notice is true,

1 Plaintiffs have inadequately pleaded various elements of their
2 tortious interference claims, and the CPPA claims should be
3 dismissed because the Terms of Service provide that California law
4 governs.

5 The Court will address the statutory immunity argument first
6 before turning to the contract and implied contract claims, libel,
7 tortious interference, and finally, CPPA claims.

8 **1. Communications Decency Act Section 230(c)**

9 As a threshold matter, YouTube argues it is entitled to
10 statutory immunity from Plaintiffs' breach of contract and tortious
11 interference claims because "Luv ya" and its allegedly artificially
12 inflated view count are "otherwise objectionable" within the
13 meaning of Section 230(c)(2) of the Communications Decency Act.
14 See 47 U.S.C. § 230(c)(2). However, because the Court finds
15 neither the plain meaning of "otherwise objectionable" nor the
16 context, purpose, or history of the Communications Decency Act
17 support YouTube's interpretation of "otherwise objectionable,"
18 YouTube is not entitled to statutory immunity from Plaintiffs'
19 breach of contract or tortious interference claims.

20 Section 230(c), entitled "Protection for 'Good Samaritan'
21 blocking and screening of offensive material" states that:

22 No provider or user of an interactive computer
23 service shall be held liable on account of --

- 24 (A) any action voluntarily taken in good
25 faith to restrict access to or
26 availability of material that the
27 provider considers to be obscene,
28 lewd, lascivious, filthy, excessively
violent, harassing, or otherwise
objectionable, whether or not such
material is constitutionally
protected

1 Id. This language provides "a 'robust' immunity," Carafano v.
2 Metrosplash.com, Inc., 339 F.3d 1119, 1123 (9th Cir. 2003), and the
3 Ninth Circuit has counseled that all doubts should be resolved in
4 favor of immunity. Fair Housing Council v. Roommates.com, LLC, 521
5 F.3d 1157, 1174 (9th Cir. 2008).

6 When interpreting a statute, the Court must give words "their
7 'ordinary or natural' meaning." See United States v. TRW Rifle
8 7.62X51mm Caliber, One Model 14 Serial 593006, 447 F.3d 686, 689
9 (9th Cir. 2006) (quoting Leocal v. Ashcroft, 543 U.S. 1, 8-9
10 (2004)). Because Congress did not define the phrase "otherwise
11 objectionable," the Court "'follow[s] the common practice of
12 consulting dictionary definitions to clarify [its] original
13 meaning['] and look to how the terms were used 'at the time [the
14 Communications Decency Act] was adopted.'" Id. (quoting United
15 States v. Carter, 421 F.3d 909, 911 (9th Cir. 2005)). The
16 dictionary definition of the term "objectionable" at the time
17 Congress enacted the Communications Decency Act was "undesirable,
18 offensive." Webster's Ninth New Collegiate Dictionary 814 (9th ed.
19 1984).

20 Nevertheless, meaning is not determined in the abstract, and
21 the Court must look to whether these definitions are consistent
22 with the context of the Communications Decency Act. See TRW Rifle,
23 447 F.3d at 690; see also Pac. Gas & Elec. Co. v. G.W. Thomas
24 Drayage & Rigging Co., 442 P.2d 641 (Cal. 1968) (Traynor, J.) ("The
25 meaning of particular groups of words varies with the verbal
26 context and surrounding circumstances A word has no
27 meaning apart from these factors; much less does it have an
28 objective meaning, one true meaning.") (internal quotation marks

1 and alterations omitted). Here, the context provides additional
2 evidence Congress did not intended "otherwise objectionable" to
3 refer to (as YouTube believes) anything which it finds undesirable
4 for any reason.

5 First, when a statute provides a list of examples followed by
6 a catchall term (or "residual clause") like "otherwise
7 objectionable," the preceding list provides a clue as to what the
8 drafters intended the catchall provision to mean. See Circuit City
9 Stores, Inc. v. Adams, 532 U.S. 105, 115 (2001). This is the
10 rationale for the canon of construction known as eiusdem generis
11 (often misspelled ejusdem generis), which is Latin for "of the same
12 kind." See United States v. Taylor, 620 F.3d 812, 814 (7th Cir.
13 2010) (Posner, J.); see also Antonin Scalia & Bryan A. Garner,
14 Reading Law: The Interpretation of Legal Texts 199-213 (2012)
15 (discussing this canon at length). Given the list preceding
16 "otherwise objectionable," -- "obscene, lewd, lascivious, filthy,
17 excessively violent, [and] harassing . . ." -- it is hard to
18 imagine that the phrase includes, as YouTube urges, the allegedly
19 artificially inflated view count associated with "Luv ya." On the
20 contrary, even if the Court can "see why artificially inflated view
21 counts would be a problem for . . . YouTube and its users," MTD
22 Reply at 3, the terms preceding "otherwise objectionable" suggest
23 Congress did not intend to immunize YouTube from liability for
24 removing materials from its website simply because those materials
25 pose a "problem" for YouTube. See Goddard v. Google, Inc., No. C
26 08-2738 JF (PVT), 2008 WL 5245490, at *6 (N.D. Cal. Dec. 17, 2008)
27 (finding that information "relat[ing] to business norms of fair
28 play and transparency are . . . beyond the scope of § 230(c)(2)");

1 Nat'l Numismatic Cert., LLC v. eBay, Inc., No. 6:08-cv-42-Orl-
2 19GJK, 2008 WL 2704404, at *25 (M.D. Fla. July 8, 2008)
3 (concluding, based in part on eiusdem generis, that Congress did
4 not intend "otherwise objectionable" to refer to auction of
5 potentially counterfeited coins).

6 Similarly, both the context in which "otherwise objectionable"
7 appears in the Communications Decency Act and the history and
8 purpose of the Act support this reading. Section 230 is captioned
9 "Protection for 'Good Samaritan' blocking and screening of
10 offensive material," yet another indication that Congress was
11 focused on potentially offensive materials, not simply any
12 materials undesirable to a content provider or user. 47 U.S.C.
13 Section 230(c) (emphasis added); see Doe v. GTE Corp., 347 F.3d
14 655, 659-60 (7th Cir. 2003) (interpreting Section 230(c) in light
15 of this caption); see also Fair Housing Council, 521 F.3d at 1163-
16 64 (citing Doe and a subsequent Seventh Circuit decision discussing
17 the caption with approval). Second, Congress's purpose in granting
18 immunity to content-providers and users for blocking or screening
19 of offensive materials was (1) to eliminate liability for internet
20 content-providers that serve as intermediaries for others' messages
21 and (2) to eliminate disincentives for content-providers like
22 YouTube to self-regulate by blocking or screening offensive
23 materials. See Zeran v. Am. Online, Inc., 129 F.3d 327, 331 (4th
24 Cir. 1997) (discussing these purposes and a New York Supreme Court
25 case, Stratton Oakmont, Inc. v. Prodigy Services Co., 1995 WL
26 323710 (N.Y. Sup. Ct. May 24, 1995), which Congress intended to
27 supersede by adopting Section 230); see also Batzel v. Smith, 333
28 F.3d 1018, 1026-30 (9th Cir. 2003) (restating Congress's concerns

1 that "[i]f efforts to review and omit third-party defamation,
2 obscene or inappropriate material make a computer service provider
3 or user liable for posted speech, then website operators and
4 Internet service providers are likely to abandon efforts to
5 eliminate such material from their site.").

6 Nothing about this interpretation is inconsistent with other
7 portions of the text of Section 230(c)(2). YouTube complains that
8 Section 230(c)(2) specifically allows service providers like
9 YouTube to restrict access to or block material "that the provider
10 or user considers to be . . . otherwise objectionable," and there
11 is no doubt it considers an inflated view count to be
12 objectionable. 47 U.S.C. § 230(c)(2) (emphasis added). Thus,
13 YouTube concludes that "CDA immunity . . . applies regardless of
14 whether the material actually is objectionable in some objective
15 way, and regardless of whether anyone other than the service
16 provider might consider it objectionable." Reply at 3. But the
17 fact that the statute requires the user or service provider to
18 subjectively believe the blocked or screened material is
19 objectionable does not mean anything or everything YouTube finds
20 subjectively objectionable is within the scope of Section 230(c).
21 On the contrary, Judge Fisher on the Ninth Circuit expressed
22 concern that such an "unbounded" reading of "otherwise
23 objectionable" would enable content providers to "block content for
24 anticompetitive purposes or merely at its malicious whim, under the
25 cover of considering such material 'otherwise objectionable.'" See
26 Zango, Inc. v. Kaspersky Lab, Inc., 568 F.3d 1169, 1178 (9th Cir.
27 2009) (Fisher, J., concurring).

28 While the Court does not believe YouTube's decision to remove

1 and relocate "Luv ya" was malicious or anticompetitive, the Court
2 also does not believe the removal and relocation of "Luv ya" was
3 the kind of self-regulatory editing and screening that Congress
4 intended to immunize in adopting Section 230(c). Thus, the Court
5 declines to adopt YouTube's completely subjective (and entirely
6 unbounded) reading of these provisions. On the contrary, the
7 ordinary meaning of "otherwise objectionable," as well as the
8 context, history, and purpose of the Communications Decency Act all
9 counsel against reading "otherwise objectionable" to mean anything
10 to which a content provider objects regardless of why it is
11 objectionable.³ See also Sherman v. Yahoo! Inc., 997 F. Supp. 2d
12 1129, 1138 (S.D. Cal. 2014) ("The Court declines to broadly
13 interpret 'otherwise objectionable' material to include any or all
14 information or content."). Because the allegedly inflated view
15 count associated with "Luv ya" is not "otherwise objectionable"
16 within the meaning of Section 230(c)(2), YouTube is not entitled to
17 immunity from Plaintiffs' contract or tortious interference claims.

18 **2. Breach of Contract and Breach of the Implied**
19 **Covenant of Good Faith and Fair Dealing**

20 Although YouTube is not entitled to immunity from Plaintiffs'
21 claims based on the relocation of "Luv ya," it nonetheless argues

22 ³ While YouTube cites several cases concluding efforts to block or
23 filter "spam" emails were immunized from liability because spam is
24 "otherwise objectionable," these authorities are distinguishable.
25 A content provider or user could easily conclude that spam emails
26 are "harassing" within the meaning of the Act or are similar enough
27 to harassment as to fall within the catchall "otherwise
28 objectionable." See Holomaxx Techs. v. Microsoft Corp., 783 F.
Supp. 2d 1097, 1104 (N.D. Cal. 2011); e360Insight, LLC v. Comcast
Corp., 546 F. Supp. 2d 605, 607-08 (N.D. Ill. 2008). Unlike spam,
however, the text, context, history, and purposes of the
Communications Decency Act do not support reading "otherwise
objectionable" to encompass the allegedly inflated view count
associated with "Luv ya."

1 that Plaintiffs' contract claims fail because the Terms of Service
2 (to which all users must agree to post a video) authorize it to
3 relocate or remove videos in its sole discretion. While the Court
4 believes (as did Judge Collyer, who handled the case while it was
5 venued in Washington, D.C.) that YouTube's Terms of Service are
6 inartfully drafted, YouTube is correct. The Terms of Service
7 unambiguously reserve to YouTube the right to determine whether
8 "Content violates these Terms of Service" and, "at any time,
9 without prior notice and in its sole discretion, remove such
10 Content" Terms of Service at § 7.B; see also id. at § 2.A
11 (defining "Content"). Elsewhere, the Terms of Service also allow
12 YouTube to "discontinue any aspect of the Service at any time."
13 Id. at § 4.J; see also §§ 1.A; 2.A (defining "Service"). Thus,
14 whether "Luv ya" and the associated view count are deemed aspects
15 of YouTube's "Service" or are "Content" within the meaning of the
16 Terms of Service (an issue to which the parties devote significant
17 attention) is immaterial. Either way, the Terms of Service
18 permitted YouTube to remove "Luv ya" and eliminate its view count,
19 likes, and comments.

20 As a result, Plaintiffs cannot state a claim for breach of the
21 Terms of Service in removing the video, because conduct authorized
22 by a contract cannot give rise to a claim for breach of the
23 agreement. See Carma Dev. (Cal.) Inc. v. Marathon Dev. Cal., Inc.,
24 826 P.2d 710, 728 (Cal. 1992); see also FAC ¶ 62. Similarly,
25 Plaintiffs cannot state a claim for breach of the implied covenant
26 of good faith and fair dealing, because "if defendants were given
27 the right to do what they did by the express provisions of the
28 contract there can be no breach." Carma, 826 P.2d at 728 (citing

1 VTR, Inc. v. Goodyear Tire & Rubber Co., 303 F. Supp. 773, 777-78
2 (S.D.N.Y. 1969)). Further, to the extent Plaintiffs allege that
3 the relocation (as opposed to the removal) of the video is the
4 source of a cause of action for breach of contract or breach of the
5 implied covenant, those claims fail under the agreement as well
6 because the specific location of a video is an aspect of YouTube's
7 "Service" that it retains the right to discontinue at any time.
8 See Terms of Service at §§ 1.A; 2.A; 4.J.

9 Accordingly, YouTube's motion to dismiss Plaintiffs' claims
10 for breach of contract and breach of the implied covenant of good
11 faith and fair dealing is GRANTED. Furthermore, because the Court
12 finds YouTube's Terms of Service unambiguously foreclose these
13 claims, granting leave to amend would be futile. See Foman v.
14 Davis, 371 U.S. 178, 182 (1962). As a result, these claims are
15 DISMISSED WITH PREJUDICE.

16 **3. Libel**

17 Even if YouTube had the authority to relocate or remove
18 Plaintiffs' video, Plaintiffs allege that the statement YouTube
19 posted after removing "Luv ya" was libelous. After removing the
20 video, YouTube posted a notice in its place stating that "[t]his
21 video has been removed because its content violated YouTube's
22 Terms of Service." FAC at ¶ 34.

23 YouTube argues because this statement is true, Plaintiffs
24 cannot state a claim for libel. See Melaleuca, Inc. v. Clark, 66
25 Cal. App. 4th 1344, 1353 (Cal. Ct. App. 1998) ("An essential
26 element of libel . . . is that the publication in question must
27 contain a false statement of fact") (emphasis in
28 original). The Court must assess the truth or falsity of

1 YouTube's notice "according to natural and popular construction
2 [of the notice] . . . not so much by its effect when subjected to
3 the critical analysis of a mind trained in the law, but by the
4 natural and probable effect upon the mind of the average reader."
5 Id. at 1353-54 (internal citations and quotation marks omitted).

6 In arguing that the notice it posted was true and thus not
7 actionable, YouTube argues that "content" in its notice has the
8 same meaning as "Content" in its Terms of Service. Thus, "[t]o
9 understand what that meant, a visitor would have to read through
10 the Agreement and would recognize that YouTube merely determined
11 that the 'Content' violated one of the numerous prohibitions in
12 YouTube's governing documents, most of which have nothing to do
13 with violence or obscenity." Mot. at 15. If the Court's task was
14 to apply "the critical analysis of a mind trained in the law" to
15 the meaning of the allegedly defamatory notice, that argument
16 might hold water. See Melaleuca, 66 Cal. App. 4th at 1353-54.
17 However, the Court must assess the notice from the perspective of
18 an average reader. While the average reader encountering this
19 notice might refer to the Terms of Service to determine what sorts
20 of things "violate[] the Terms of Service," an average reader
21 would not refer to the Terms of Service for a definition of
22 "content" because "content" is a word in common use with a plain
23 and ordinary meaning.

24 Furthermore, even if the Court were to conclude an average
25 reader would regard "content" as having the same meaning in both
26 the Terms of Service and the notice posted in place of "Luv ya,"
27 it is by no means certain that the view count associated with "Luv
28 ya" even falls within the Terms of Service's definition of

1 "Content." Compare Terms of Service § 1.A (defining "Service" to
2 include "YouTube products . . . and services provided to you on,
3 from, or through the YouTube Website"), and id. at § 2.A (defining
4 "Service" as including "all aspects of YouTube, including but not
5 limited to all . . . services offered via the YouTube website"),
6 with id. at § 2.A (defining "Content" to include "text, . . .
7 interactive features and other materials you may view on, access
8 through, or contribute" to YouTube). Thus, while the Court need
9 not decide today whether "Content" under the Terms of Service
10 encompasses the view count associated with each video, at least
11 one potential interpretation of the Terms would classify the view
12 count as part of the "Service," not "Content." See ECF No. 12
13 ("Hr'g Tr.") at 36:02-36:10.

14 Despite the shortcomings of this argument, as discussed more
15 fully below, the Court finds that YouTube's allegedly libelous
16 statement is not libelous on its face (or "libel per se").
17 Instead, to the extent Plaintiffs have an actionable libel claim it
18 is a claim for libel per quod. See Cal. Civ. Code § 45a
19 (distinguishing between "libel on its face" and "[d]efamatory
20 language not libelous on its face"); see also Palm Springs Tennis
21 Club v. Rangel, 73 Cal. App. 4th 1, 5-6 (Cal. Ct. App. 1999) ("If a
22 defamatory meaning appears from the language itself without the
23 necessity of explanation or the pleading of extrinsic facts, there
24 is libel per se," however, "[i]f . . . the defamatory meaning would
25 appear only to readers who might be able to recognize it through
26 some knowledge of specific facts . . . not discernable from the
27 face of the publication, . . . then the libel cannot be libel per
28 se but will be libel per quod.") (citation omitted). Claims for

1 libel per quod require a plaintiff to plead that he suffered
2 "special damages." Cal. Civ. Code § 45a ("Defamatory language not
3 libelous on its face is not actionable unless the plaintiff alleges
4 and proves that he has suffered special damages as a proximate
5 result thereof."); Newcombe v. Adolf Coors Co., 157 F.3d 686, 695
6 (9th Cir. 1998); see also Cal. Civ. Code § 48a(4)(b) (defining
7 "special damages").

8 Because Plaintiffs have not pleaded special damages, their
9 libel claims are DISMISSED. Leave to amend as to the libel claim
10 is GRANTED.

11 **4. Tortious Interference**

12 Next, Plaintiffs allege that YouTube tortiously interfered
13 with Song fi and Rasta Rock's business relationships when it
14 removed and relocated "Luv ya" and posted the notice stating its
15 content violated YouTube's Terms of Service. Specifically,
16 Plaintiffs allege that Rasta Rock and Song fi featured "Luv ya" in
17 its attempt "to secure a sponsorship by Nike, an international
18 footwear company, of a July 4, 2014 performance of the 'Star
19 Spangled Banner'" at Nike's store in Washington, D.C. FAC ¶ 49.
20 While Nike gave "preliminary approval for the event," and Song fi
21 spent substantial amounts preparing for the event, the event was
22 cancelled after Nike discovered that YouTube removed "Luv ya" and
23 posted the notice that its content violated YouTube's terms of
24 service.⁴ Id. In addition, Plaintiffs allege that Song fi's

25 _____
26 ⁴ YouTube's argument that "Plaintiffs do not identify any specific
27 relationships that were allegedly disrupted," Mot. at 16,
28 particularly just one sentence after citing these precise
allegations, is risible. At the same time, YouTube is correct that
the references to Song fi's principal funder are vague. Plaintiffs
should provide greater detail in any amended complaint.

1 principal funder suspended financial support for the company after
2 "Luv ya" was removed from YouTube. Id. at ¶ 50.

3 Under California law, a claim for tortious interference
4 requires: "(1) an economic relationship between the plaintiff and
5 some third party, with the probability of future economic benefit
6 to the plaintiff; (2) defendant's knowledge of the relationship;
7 (3) intentional acts on the part of the defendant designed to
8 disrupt the relationship; (4) actual disruption of the
9 relationship; and (5) economic harm proximately caused by the acts
10 of the defendant." Korea Supply Co. v. Lockheed Martin Corp., 63
11 P.3d 937, 950 (Cal. 2003). Plaintiffs must also show that
12 YouTube's conduct was "wrongful by some legal measure other than
13 the fact of interference itself." Della Penna v. Toyota Motor
14 Sales, U.S.A., Inc., 902 P.2d 740, 746 (Cal. 1995) (citation and
15 emphasis omitted).

16 YouTube's chief objections to Plaintiffs' tortious
17 interference allegations are (1) the absence of allegations of its
18 knowledge of Plaintiffs' alleged economic relationship with Nike or
19 Song fi's unnamed funder, and (2) the lack of alleged intentional
20 acts designed to disrupt that relationship. However, Plaintiffs do
21 allege that YouTube was notified "on May 12, 2014 that its action
22 of removing the "Luv Ya" video and leaving instead a message that
23 the video had been removed because of its content was interfering
24 with Song fi and the Rasta Rock Opera's business relationships."
25 FAC ¶ 77. YouTube argues that because (by Plaintiffs' own
26 admission) it did not have knowledge of Plaintiffs' prospective
27 agreement with Nike at the time it posted the allegedly defamatory
28 notice, it cannot be liable for tortious interference. However,

1 Plaintiffs allege that YouTube refused to remove the notice stating
2 that the content of "Luv ya" violated the Terms of Service even
3 after Plaintiffs informed them that the notice was interfering with
4 their business relationships. See id. at ¶ 78. Taking Plaintiffs'
5 allegations as true (as the Court must for the purposes of this
6 motion), these allegations are sufficient to satisfy the knowledge
7 and intentional act requirements.

8 However, to allege a claim for tortious interference,
9 Plaintiffs must also allege that YouTube's conduct was "wrongful"
10 apart from the tortious interference itself. See Della Penna, 902
11 P.2d at 746. Were Plaintiffs able to state a claim for libel, for
12 instance, that would satisfy this standard. However, because the
13 Court finds Plaintiffs have not stated a claim on any of their
14 other legal theories, Plaintiffs' tortious interference claims are
15 also DISMISSED. Leave to amend to plead "wrongful" conduct apart
16 from the alleged tortious interference itself is GRANTED.

17 **5g. CPPA Claims**

18 Finally, Plaintiffs allege that YouTube's notice is actionable
19 under the D.C. Consumer Protection Procedures Act ("CPPA"). See
20 D.C. Code S 28-3901. However, as YouTube points out, the Terms of
21 Service provides that California law governs the parties' dispute.
22 See Terms of Service Section 14. Pointing to cases dismissing
23 similar non-California consumer protection claims based on similar
24 provisions, YouTube argues Plaintiffs' CPPA claims should be
25 dismissed. See Cannon v. Wells Fargo Bank, N.A., 917 F. Supp. 2d
26 1025, 1055 (N.D. Cal. 2013) (dismissing a California UCL claim
27 because the parties' mortgage agreement chose Florida law);
28 Armstrong v. Accrediting Council for Continuing Educ. & Training,

1 980 F. Supp. 53, 59-60 (D.D.C. 1997) (dismissing a CPPA claim
2 because the choice-of-law clause in the parties' agreement selected
3 California law).

4 Plaintiffs did not respond to YouTube's argument, and thus the
5 Court need not address it. See Stichting Pensioenfonds ABP v.
6 Countrywide Fin. Corp., 802 F. Supp. 2d 1125, 1132 (C.D. Cal. 2011)
7 ("[I]n most circumstances, failure to respond in an opposition
8 brief to an argument put forward in an opening brief constitutes
9 waiver or abandonment in regard to the uncontested issue.")
10 (internal quotation marks omitted). Accordingly, YouTube's motion
11 is GRANTED and these claims are DISMISSED. To the extent
12 Plaintiffs wish to plead a similar California consumer protection
13 claim, leave to amend is GRANTED.

14 **B. Motion for Summary Judgment**

15 Finally, Plaintiffs have moved for partial summary judgment on
16 the grounds that YouTube's notice that "[t]his video has been
17 removed because its content violated YouTube's Terms of Service" is
18 libel per se.

19 A statement is libel per se if "a defamatory meaning appears
20 from the language itself without the necessity of explanation or
21 the pleading of extrinsic facts" Palm Springs Tennis Club
22 v. Rangel, 73 Cal. App. 4th 1, 5 (Cal. Ct. App. 1999) (citation
23 omitted); see also Cal. Civ. Code § 45a. However, if the
24 defamatory meaning of the statement is only clear through "some
25 knowledge of specific facts and/or circumstances, not discernable
26 from the face of the publication, and which are not matters of
27 common knowledge rationally attributable to all reasonable persons,
28 then libel cannot be libel per se but will be libel per quod."

1 Palm Springs, 73 Cal. App. 4th at 5 (citation omitted).

2 To the extent Plaintiffs have an actionable claim for libel it
3 is for libel per quod, not libel per se. Plaintiffs' Complaint
4 states that YouTube's Terms of Service (and its Community
5 Guidelines, which are incorporated in the Terms of Service by
6 reference) "list as content violations such things as pornography,
7 sexually explicit content, child abuse, animal abuse, drug abuse,
8 under-age drinking and smoking, and bomb making," and the Terms of
9 Service directly references "pornography and obscenity, among other
10 things, as prohibited Content." FAC ¶ 35. Plaintiffs allege that
11 YouTube's notice "was defamatory because it gave the impression to
12 the reasonable average viewer that Plaintiffs' Content in the video
13 had been pornographic or otherwise beyond the bounds of
14 decency . . ." when is neither pornographic nor indecent. Id. at ¶
15 70. However, the only way the reference to "content" in YouTube's
16 notice could give that impression is if the average viewer knew
17 that pornography and obscenity, among other things, were prohibited
18 by YouTube's Terms of Service. After all, nothing in the notice
19 itself makes reference to any particular type of content at all.
20 Thus, YouTube's notice is not libel per se. See Newcombe v. Adolf
21 Coors Co., 157 F.3d 686, 695 (9th Cir. 1998). Furthermore, while
22 YouTube's service may be a ubiquitous part of contemporary culture,
23 its Terms of Service and their prohibitions are not "matters of
24 common knowledge rationally attributable to all reasonable
25 persons . . ." Palm Springs, 73 Cal. App. 4th at 5.

26 As a result, Plaintiffs' motion for partial summary judgment
27 is DENIED. Because the Court finds that YouTube is able to present
28 all the facts "essential to justify its opposition . . ." to

1 Plaintiffs' motion, YouTube's request for discovery prior to
2 addressing this motion under Federal Rule of Civil Procedure 56(d)
3 is DENIED.

4

5 **V. CONCLUSION**

6 For the reasons set forth above, Defendants' motion to dismiss
7 is GRANTED and leave to amend is GRANTED in part. Plaintiffs'
8 motion for partial summary judgment is DENIED. Plaintiffs shall
9 file any Second Amended Complaint within thirty (30) days of the
10 signature date of this order. Failure to file an amended complaint
11 within the time allotted may result in dismissal with prejudice.

12

13 Dated: June 10, 2015


UNITED STATES DISTRICT JUDGE

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