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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

LORRAINE WELLS, et al.,
Plaintiffs,
v.
THE REGENTS OF THE UNIVERSITY OF
CALIFORNIA, et al.,
Defendants.

Case No. [15-cv-01700-SI](#)

**ORDER GRANTING IN PART AND
DENYING IN PART MOTION TO
DISMISS THE SECOND AMENDED
COMPLAINT**

Re: Dkt. No. 32

Defendants move to dismiss plaintiffs’ claims for harassment, retaliation, and intentional infliction of emotional distress (Claims Two, Three, Five, Six, and Eleven) in the Second Amended Complaint. Pursuant to Local Rule 7-1(b), the Court determines this motion is appropriate for resolution without oral argument. For the reasons set forth below, the Court GRANTS in part and DENIES in part defendants’ motion to dismiss.

BACKGROUND

Plaintiffs are seven individuals who are or were employed with the Lawrence Berkeley National Laboratory (“the Lab”), which is managed by defendant Regents of the University of California. Second Amended Complaint (“SAC”) ¶¶ 1-2. They allege that the Lab and its managers, in response to pressures to decrease the Regents’ liability for employee pensions, devised and implemented a scheme of forcing older employees out of their jobs. In the SAC, Plaintiffs assert eleven causes of action, which include state and federal claims alleging discrimination, retaliation, and harassment on the basis of age, race, and disability, along with a tort claim for intentional infliction of emotional distress. Plaintiffs seek general and special damages against all defendants, punitive damages against the three individual defendants, and

1 attorneys' fees and costs.

2 Plaintiffs allege that in recent years while the University of California was experiencing
3 budget problems, the Lab hired Kim Williams to head the Office of the CFO for Procurement and
4 Property. *Id.* ¶ 13. The complaint describes how Williams and her direct report, defendant Becky
5 Cornett, “devised a plan to reduce the number of older employees, and vesting employees, in the
6 department.” *Id.* Defendants Diane Hutchinson and Edna Annis, who reported to defendant
7 Cornett, assisted in this plan. *See, e.g., id.* ¶¶ 16, 38-42, 65-68. They allegedly overloaded older
8 employees with work, refused to provide them with training, gave them negative performance
9 reviews, failed to extend permanent offers to older employees when their probationary periods
10 ended, and generally were derogatory to the targeted employees. *See, e.g., id.* ¶¶ 13, 19. All of
11 this was allegedly done in an effort to force older employees to resign, thus reducing the Lab’s
12 pension liability.

13 Five of the seven plaintiffs are over the age of forty and claim to have been directly
14 targeted by these actions.¹ The two remaining plaintiffs, Richard Kemp and Brandon Craig, held
15 managerial roles and resigned after refusing to comply with the force-out plan that defendants
16 created. *Id.* ¶¶ 16, 20, 79, 83. Of the plaintiffs, only Lisa Cordova still works for the Lab. *See*
17 *Opposition* at 1. All of the plaintiffs bring claims related to discrimination, harassment, and/or
18 retaliation on the basis of age. Plaintiff Lorraine Wells also brings claims related to race and
19 disability. All of the plaintiffs also bring claims for intentional infliction of emotional distress.

20 Plaintiffs originally filed this case in Alameda County Superior Court. Defendants
21 removed the case on April 15, 2015. Dkt. No. 1. Defendants filed a motion to dismiss on April
22 22, 2015. Dkt. No. 5. On June 5, 2015, plaintiffs filed their First Amended Complaint (“FAC”).
23 Dkt. No. 16. The parties then stipulated to the withdrawal of the motion to dismiss the original
24 complaint and stipulated to the filing of the FAC. Dkt. No. 17. On June 26, 2015, defendants
25 filed a new motion to dismiss the FAC based on failure to state a claim. Dkt. No. 19.

26
27 ¹ These plaintiffs are Lorraine Wells, Lisa Cordova (or Lisa Cordova-Bagley, as listed in
28 the caption of the complaint), Andrea Tung, Ron Harpole, and Eva McNeil.

1 in the plaintiff’s favor. *See Usher v. City of Los Angeles*, 828 F.2d 556, 561 (9th Cir. 1987).
2 However, the court is not required to “accept as true allegations that are merely conclusory,
3 unwarranted deductions of fact, or unreasonable inferences.” *In re Gilead Scis. Sec. Litig.*, 536
4 F.3d 1049, 1055 (9th Cir. 2008).

5 If the court dismisses the complaint, it must then decide whether to grant leave to amend.
6 The Ninth Circuit has “repeatedly held that a district court should grant leave to amend even if no
7 request to amend the pleading was made, unless it determines that the pleading could not possibly
8 be cured by the allegation of other facts.” *Lopez v. Smith*, 203 F.3d 1122, 1130 (9th Cir. 2000)
9 (citations and internal quotation marks omitted).

10
11 **DISCUSSION**

12 **I. Claims Under FEHA**

13 **A. Exhaustion of Administrative Remedies (Claims Two, Three, Five, Six)**

14 Defendants argue that plaintiffs have not exhausted their administrative remedies under
15 FEHA because they do not allege that plaintiffs’ administrative complaints named the individual
16 defendants or specified that they were pursuing retaliation claims.² Motion at 7-8, 11-12. As to
17 the individual defendants, plaintiffs argue that the SAC meets the pleading requirement regarding
18 administrative exhaustion and that they could amend their complaint to specify whom the
19 plaintiffs named at the administrative stage, and that the Ninth Circuit does not require that the
20 defendants have been specifically named. Opposition at 4-5. With regard to their retaliation
21 claims, plaintiffs argue that the SAC alleges that the administrative complaint was based on the
22 same facts as the SAC, which includes facts alleging retaliation. *Id.* at 12.

23 To pursue a claim for violations of FEHA in court, a plaintiff must first exhaust
24 administrative remedies. *Rodriguez v. Airborne Express*, 265 F.3d 890, 896 (9th Cir. 2001).

25
26 _____
27 ² Plaintiff Wells brings two claims for retaliation under FEHA: one based on race (Claim
28 Three) and one based on age (Claim Six). Defendants seek dismissal of Wells’s Claim Six as
redundant with Claim Three. Motion at 11 n.2. Because retaliation claims are based on
engagement in protected activity, rather than membership in a protected group, the Court
construes these as one claim for retaliation brought by Wells. *See* Cal. Gov’t Code § 12940(h).

1 FEHA imposes a duty upon plaintiffs to file a written charge of discrimination with the DFEH
2 within one year of the alleged violation and to obtain notice of the right to sue from the
3 Department. *Id.*; Cal. Gov't Code § 12960(d). Upon receiving a right to sue letter, a plaintiff has
4 one year to file his or her FEHA claim in a judicial forum. Cal. Gov't Code § 12965(b). The
5 plaintiff bears the “burden to plead and prove timely exhaustion of administrative remedies, such
6 as filing a sufficient complaint with [DFEH] and obtaining a right-to-sue-letter” prior to filing a
7 claim under FEHA in court. *Kim v. Konad USA Distribution, Inc.*, 226 Cal. App. 4th 1336, 1345
8 (2014) (citing *Garcia v. Los Banos Unified School Dist.*, 418 F. Supp. 2d 1194, 1215 (E.D. Cal.
9 2006)).

10 The purpose of the administrative charge requirement is to give “the charged party notice
11 of the claim and to narrow[] the issues for prompt adjudication and decision.” *Baird v. Office*
12 *Depot*, No. 12-cv-6316, 2014 WL 2527114, at *3 (N.D. Cal. June 4, 2014) (citing *B.K.B. v. Maui*
13 *Police Dep't*, 276 F.3d 1091, 1099 (9th Cir. 2002)). A court may adjudicate a claim not brought in an
14 administrative charge if the claim “is like or reasonably related to the charge” filed with the DFEH and
15 “would ‘reasonably have been uncovered in an investigation of the charges that were made.’” *Id.*
16 (citing *Okoli v. Lockheed Tech. Operations Co.*, 36 Cal. App. 4th 1607, 1617 (1995); *B.K.B.*, 276 F.3d
17 at 1100).

18 In their SAC, plaintiffs allege:

19 Plaintiffs Wells, Cordova, Kemp, Craig, and McNeil[] relied on the facts alleged
20 above and identified these facts as a basis for their Complaints of Employment
21 Discrimination to the California Department of Fair Employment and Housing
22 (“DFEH”). Each DFEH Complaint was filed within one year of the last harassing
act, and within one year of the last discriminatory act. Wells, Cordova, Kemp,
Craig, and McNeil requested an immediate Right to Sue from the DFEH, and filed
this lawsuit within one year of receiving a Right to Sue from the DFEH.

23 SAC ¶ 87.

24 Any further granularity is not required at the pleading stage. Courts have found sufficient
25 complaints alleging that a plaintiff exhausted his or her remedies by timely filing charges of
26 discrimination with and receiving right-to-sue letters from the DFEH, without the need to allege
27 that the plaintiff named the individual defendant. *See, e.g., Peterson v. State of California Dep't*
28 *of Corr. & Rehab.*, 451 F. Supp. 2d 1092, 1112 (E.D. Cal. 2006) (denying motion to dismiss

1 although plaintiff did not allege that he named the individual defendants whom he was suing in the
2 administrative charge).

3 Nor need plaintiffs have exhausted their retaliation claims in their charges with the DFEH,
4 so long as the claims are “like or reasonably related” to the filed charges. *See Baird*, 2014 WL
5 2527114, at *3. Plaintiffs Wells, Kemp, and Craig have brought retaliation claims under FEHA.
6 They claim to have been terminated, denied pay increases, and/or forced to resign as a result of the
7 discrimination or because of their refusal to go along with defendants’ discriminatory plan. SAC
8 ¶¶ 33, 44, 81, 83. They have thus raised claims of retaliation that are “like or reasonably related to
9 the charge” of discrimination filed with the DFEH and so need not have exhausted their retaliation
10 claims. *See Baird*, 2014 WL 2527114, at *3; *see also Zapponi v. CSK Auto, Inc.*, No. 02-cv-0536,
11 2002 WL 31750219, at *5 (N.D. Cal. Dec. 4, 2002) (“Given the relationship between the
12 retaliation claim and the other allegations, it is reasonable to assume that an investigation into the
13 harassment and discrimination claims would alert Defendant to Plaintiff’s allegation that she was
14 denied a promotion in retaliation for speaking out about Defendant’s unlawful conduct.”) (citations
15 omitted).

16 The Court therefore DENIES defendants’ motion to dismiss plaintiffs’ Claims Two, Three,
17 Five, and Six for failure to adequately plead exhaustion of administrative remedies under FEHA.

18
19 **B. Harassment Claims (Claims Two, Five)**

20 Defendants assert that plaintiffs failed to allege sufficient facts to establish harassment
21 claims under FEHA. Motion at 8-9. They seek to dismiss plaintiff Wells’s claim for harassment
22 based on race and disability (Claim Two), as well as the harassment claims of plaintiffs Wells,
23 Cordova, McNeil, Kemp, and Craig based on age (Claim Five).

24 FEHA makes it unlawful for any employer or person to harass an employee because of,
25 *inter alia*, age, race, or disability. Cal. Gov’t Code § 12940(j)(1). A *prima facie* case of
26 harassment under FEHA is stated when plaintiffs allege: (1) they are members of a protected
27 group; (2) they were subjected to harassment because they belonged to this group; and (3) “the
28 alleged harassment was so severe that it created a hostile work environment.” *Lawler v.*

1 *Montblanc N. Am., LLC*, 704 F.3d 1235, 1244 (9th Cir. 2013) (citing *Aguilar v. Avis Rent A Car*
2 *Sys., Inc.*, 21 Cal. 4th 121 (1999)).

3
4 **1. Plaintiffs Kemp and Craig**

5 Defendants argue that the harassment claims of Kemp and Craig fail because they do not
6 assert membership in a protected group. Motion at 8. The SAC does not state that Kemp and
7 Craig are over forty years old. Rather, plaintiffs argue that Kemp and Craig are members of a
8 protected group because FEHA “proscribes harassment against people that defend against
9 unlawful harassment.” Opposition at 11. In support, plaintiffs cite California Government Code
10 section 12940(h) and *Yanowitz v. L’Oreal USA, Inc.*, 36 Cal. 4th 1028, 1036 (2005). However,
11 these provide authority for retaliation claims under FEHA, not for harassment claims, which are
12 codified at California Government Code section 12940(j). Retaliation claims may be brought by a
13 person who opposed unlawful practices, such as defending against unlawful harassment. *See* Cal.
14 Gov’t Code § 12940(h). In contrast, harassment claims are limited to those belonging to a
15 protected group. *See* Cal. Gov’t Code § 12940(j)(1); *Lawler*, 704 F.3d at 1244.

16 Plaintiffs have not alleged any facts demonstrating that Kemp and Craig are members of a
17 protected group, nor have they provided any support for their proposition that defending against
18 harassment places them in a protected group for a *harassment* claim. Thus, the Court GRANTS
19 the motion to dismiss Kemp and Craig’s harassment claims, without leave to amend.

20
21 **2. Plaintiffs Wells, Cordova, and McNeil**

22 Defendants do not dispute that Wells, Cordova, and McNeil have alleged membership in a
23 protected group. They argue that the plaintiffs failed to allege facts going to the third element of a
24 FEHA harassment claim, that of severe or pervasive conduct sufficient to alter the conditions of
25 employment and create a hostile environment. Motion at 9. They also argue that personnel
26 management actions alone may not serve as the basis for a harassment claim, relying on *Roby v.*
27 *McKesson Corporation*, 47 Cal. 4th 686 (2009). *Id.* at 8.

28 In *Roby*, the California Supreme Court explained the distinction between discrimination

1 and harassment claims under FEHA: “discrimination refers to bias in the exercise of official
2 actions on behalf of the employer, and harassment refers to bias that is expressed or communicated
3 through interpersonal relations in the workplace.” 47 Cal. 4th at 707. The *Roby* court held that
4 “some official employment actions done in furtherance of a supervisor’s managerial role can also
5 have a secondary effect of communicating a hostile message,” and, therefore, evidentiary support
6 for a harassment claim may include personnel management actions. *Id.* at 709.

7 To meet the third element of a harassment claim—that the harassment was so severe as to
8 create a hostile work environment—a plaintiff must show a “concerted pattern of harassment of a
9 repeated, routine, or generalized nature.” *Aguilar*, 21 Cal. 4th at 131 (citation omitted). A court
10 determines whether a work environment is hostile “by looking at the circumstances [including] the
11 frequency of the discriminatory conduct; its severity; whether it is physically threatening or
12 humiliating, or a mere offensive utterance; and whether it unreasonably interferes with an
13 employee’s work performance.” *Landucci v. State Farm Ins. Co.*, No. 14-cv-0789, 2014 WL
14 3705117, at *4 (N.D. Cal. July 23, 2014) (citing *Lyle v. Warner Bros. Television Prods.*, 38 Cal.
15 4th 264, 283 (2006)).

16 The Court analyzes individually the harassment allegations brought by Wells, Cordova,
17 and McNeil.

18
19 **a. Plaintiff Wells**

20 Wells alleges harassment based on race, disability, and age (Claims Two and Five). She
21 alleges that she is a member of each of these three protected groups: she is African American,
22 suffered from a disability, and is over forty years old. SAC ¶¶ 36, 37, 42.

23 She also alleges that the harassment was based on her membership in a protected group.
24 Defendants do not dispute that Wells alleged facts sufficient to demonstrate that the alleged
25 harassment was because of her age, but they challenge whether any alleged harassment was based
26 on her race or disability. Motion at 10. For her race-based harassment claim, Wells alleges that
27 the “efforts to harass Wells were more concentrated, extreme, and personal” than the efforts to
28 harass the non-African American employees over forty years old. SAC ¶ 41. For her disability-

1 based harassment claim, Wells alleges that she informed her supervisor of her disability and then
2 was required to work longer hours without an accommodation. *Id.* ¶ 42. It is reasonable for the
3 Court to infer that Wells has alleged that she suffered harassment because of her race and/or
4 disability. *See Usher*, 828 F.2d at 561 (requiring courts to draw all reasonable inferences in the
5 plaintiff’s favor on a motion to dismiss).

6 Wells further alleges facts demonstrating harassment that is severe enough to create a
7 hostile work environment. She alleges that defendants “overloaded her with work, scrutinized her
8 on a regular basis, criticized her performance, refused to provide her with support or training, and
9 then gave her a poor performance review resulting in her being placed on a performance
10 improvement plan” indefinitely. SAC ¶ 38. She also complained of the “antagonistic, aggressive
11 and hostile conditions,” an “intimidating, oppressive atmosphere,” and that management “spoke to
12 her in a condescending tone, made her feel disliked and worthless, nitpicked her work and offered
13 unfair and inconsistent criticism.” *Id.* ¶¶ 39-41. This Court therefore need not decide whether
14 personnel management actions alone may support a harassment claim. Wells has alleged facts that
15 include both conduct “outside the scope of necessary job performance” as well as personnel
16 management actions that plausibly had a “secondary effect of communicating a hostile message.”
17 *See Roby*, 47 Cal. 4th at 707, 709. Under *Roby*, there is no dispute that such a combination of
18 alleged actions is sufficient to support a harassment claim.

19 The Court DENIES defendants’ motion to dismiss Wells’s harassment claims (Claims Two
20 and Five).

21
22 **b. Plaintiff Cordova**

23 Cordova brings a claim for harassment based on age (Claim Five). She alleges that she is
24 over forty years old. SAC ¶ 69. Defendants do not dispute that Cordova sufficiently pleads that
25 the alleged harassment occurred because of her age.

26 As to the third element of her claim, Cordova alleges sufficient facts to show harassment
27 that is severe enough to create a hostile work environment. She alleges that she was subjected to
28 criticism and scrutiny of her performance “in a manner that did not fairly reflect the task and

1 circumstances at issue” and to negative performance reviews, despite a history of good work
2 performance. *Id.* ¶¶ 70-72, 75. She alleges that defendant Hutchinson “would harp on small areas
3 for improvement and completely minimize all the positive feedback and achievements that had
4 been highlighted by vendors and colleagues.” *Id.* ¶ 75. Cordova also alleges that “Hutchinson
5 would not respond to her inquiries, Hutchinson would not provide collegial feedback as a
6 supervisor, Hutchinson often made comments that it was not her job to ‘train’ or give information,
7 and she would essentially remove herself from the environment as a resource to Ms. Cordova[.]”
8 *Id.* ¶ 74. Like Wells, Cordova has alleged facts demonstrating a combination of personnel
9 management actions that could create a harassing atmosphere as well as conduct outside the scope
10 of necessary job performance. *See Roby*, 47 Cal. 4th at 707, 709. At the pleading stage, this is
11 sufficient.

12 Because Cordova has sufficiently alleged a plausible *prima facie* case of harassment under
13 FEHA based on age, the Court DENIES defendants’ motion to dismiss Cordova’s harassment
14 claim (Claim Five).

15
16 **c. Plaintiff McNeil**

17 McNeil brings a claim for age-based harassment (Claim Five). McNeil alleges that she is
18 over forty years old and was harassed because of her age. SAC ¶ 84. However, McNeil fails to
19 allege actions that were sufficiently severe to create a hostile work environment. She alleges that
20 her schedule was changed, forcing her to sit through a longer commute, despite the fact that
21 younger and newer employees were given more flexible schedules. *Id.* ¶¶ 85-86. Having seen
22 targeting of other employees over forty years old, McNeil alleges that she was afraid to report this
23 conduct and was “concerned on a daily basis that she was being targeted[.]” *Id.* ¶ 86. McNeil’s
24 allegations do not demonstrate a “concerted pattern of harassment of a repeated, routine, or
25 generalized nature” against her. *See Aguilar*, 21 Cal. 4th at 131 (citation omitted). Thus, McNeil
26 does not plead a plausible *prima facie* case of harassment.

27 The Court therefore GRANTS defendants’ motion to dismiss McNeil’s harassment claim
28 (Claim Five) with leave to amend.

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II. Claim for Intentional Infliction of Emotional Distress (Claim Eleven)

All seven plaintiffs bring a claim for intentional infliction of emotional distress (“IIED”) against all defendants (Claim Eleven). Defendants argue that plaintiffs fail to allege facts supporting the first and second elements of IIED. Motion at 12.

To prevail on an IIED claim, a plaintiff must prove: “(1) extreme and outrageous conduct by the defendant with the intention of causing, or reckless disregard of the probability of causing emotional distress; (2) the plaintiff’s suffering severe or extreme emotional distress; and (3) actual and proximate causation of the emotional distress by the defendant’s outrageous conduct.” *Avina v. United States*, 681 F.3d 1127, 1131 (9th Cir. 2012) (applying California law).

A. Extreme and Outrageous Conduct

The Ninth Circuit defines “outrageous conduct” as conduct “so extreme as to exceed all bounds of that usually tolerated in a civilized society.” *Tekle v. United States*, 511 F.3d 839, 855 (9th Cir. 2007) (citation and internal quotation marks omitted). “[M]ere insulting language” will not typically suffice for outrageous conduct. *Schneider v. TRW, Inc.*, 938 F.2d 986, 992 (9th Cir. 1991) (citation and quotation marks omitted). “Whether a defendant’s conduct can reasonably be found to be outrageous is a question of law that must initially be determined by the court” *Berkeley v. Dowds*, 152 Cal. App. 4th 518, 534 (2007).

The Court previously dismissed the IIED claim as to all plaintiffs for failure to allege extreme and outrageous conduct. Dkt. No. 30 at 13. Plaintiffs now allege that defendants “successfully created a hostage-like environment for plaintiffs.” SAC ¶ 91. However, plaintiffs still fail to allege additional facts demonstrating extreme and outrageous conduct directed at each plaintiff, with the exception of Wells and Cordova.

1. Plaintiff Harpole

Ron Harpole alleges that Hutchinson told him to “button the top button of his shirt every day and shut up!” SAC ¶ 59. This Court previously found such conduct to be insufficient to

1 support an IIED claim. Dkt. No. 30 at 13. He also alleges that he was assigned to additional
2 projects causing him to work long hours, told he needed to improve his understanding of purchase
3 order software, and was twice told by a supervisor in front of his colleagues that he “didn’t know
4 what he was talking about” and “didn’t add value to the team.” SAC ¶¶ 60, 62. Although these
5 comments are unpleasant, they do not rise to the level of extreme and outrageous conduct.
6 California courts have found that, “[i]n the workplace setting, . . . even more serious conduct,
7 including terminating an employee in violation of an antidiscriminatory statute, or harshly
8 criticizing or insulting an employee, is not enough to constitute extreme and outrageous conduct.”
9 *Gooch v. Amer. Eagle Airlines, Inc.*, No. 13-cv-0226, 2014 WL 5023216, at *6 (C.D. Cal. Oct. 6,
10 2014) (internal quotation marks and citations omitted).

11 Harpole received leave to amend his IIED claim after this Court granted the last motion to
12 dismiss; in the SAC, he has not added additional allegations of extreme and outrageous conduct.
13 Thus, the Court GRANTS the motion to dismiss Harpole’s IIED claim without leave to amend.

14 15 **2. Plaintiff Tung**

16 Andrea Tung alleges that defendant Annis gave her additional and more complex work
17 assignments without additional support or training to cause her to fail during her probationary
18 period. *Id.* ¶¶ 64-65. She also alleges that she never received any feedback on her job
19 performance until the last month of her probationary period, when Annis “began to cryptically ask
20 and suggest that Ms. Tung was unhappy and that Ms. Tung may not want to continue at the Lab.”
21 *Id.* ¶¶ 66-67. Tung alleges that she did not receive a copy of her review and was not hired on
22 permanently after her probationary period ended. *Id.* ¶ 67. This is insufficient to allege extreme
23 and outrageous conduct. As Tung has already had the opportunity to amend her complaint to
24 allege extreme and outrageous conduct, the Court now GRANTS the motion to dismiss Tung’s
25 IIED claim without leave to amend.

26 27 **3. Plaintiff Kemp**

28 Richard Kemp alleges that he was warned about defending the targeted employees, that he

1 experienced “evil looks, cold shoulder, and an overall icy environment,” and that he was
2 effectively removed from the management team through a reduction in job duties and decision-
3 making power. *Id.* ¶¶ 27, 29, 30. In the SAC, Kemp has not alleged sufficiently extreme and
4 outrageous to support his IIED claim. Thus, the Court GRANTS the motion to dismiss Kemp’s
5 IIED claim without leave to amend.

6
7 **4. Plaintiff Craig**

8 Brandon Craig alleges that, after he was promoted, “Cornett refused to properly classify
9 [his] position as an F28.2 Lead Manager, for which he would earn more money.” *Id.* ¶ 81. He
10 also alleges that Cornett “encourag[ed] him to share his concerns and promis[ed] to keep them
11 confidential” but that she then conveyed his concerns to other managers. *Id.* ¶ 82. Neither of
12 these allegations is sufficient to constitute extreme and outrageous conduct. The Court GRANTS
13 the motion to dismiss Craig’s IIED claim without leave to amend.

14
15 **5. Plaintiff McNeil**

16 Eva McNeil alleges that her work schedule was changed, thereby forcing her “to sit in long
17 traffic delays because of the distance between her home and work.” *Id.* ¶ 85. She was denied the
18 same flexibility in her schedule and ability to take days off that younger employees enjoyed. *Id.*
19 ¶86. Although these allegations may sustain a claim of discrimination, they do not rise to the level
20 of extreme and outrageous conduct. Because she has been afforded the opportunity to amend her
21 IIED claim and still has not alleged sufficient facts, the Court GRANTS the motion to dismiss
22 McNeil’s IIED claim without leave to amend.

23
24 **6. Plaintiffs Wells and Cordova**

25 Because Wells and Cordova have sufficiently alleged harassment claims under FEHA —
26 *see* Section (I)(B)(2)(a), (b), *supra* — the analysis differs as to them. Courts have held that,
27 because employees have a “fundamental, civil right to a discrimination free work environment,”
28 “properly pled allegations of harassment . . . inherently satisfy the outrageous conduct element

1 required for claims of [IIED].” *Fisher v. San Pedro Peninsula Hosp.*, 214 Cal. App. 3d 590, 618
 2 (1989); *Mayfield v. Trevors Store, Inc.*, No. 01-cv-1483, 2004 WL 2806175, at *8 (N.D. Cal. Dec.
 3 6, 2004). Thus, Wells and Cordova have sufficiently alleged the extreme and outrageous element
 4 for an IIED claim.

5
 6 **B. Severe Emotional Distress**

7 Having sufficiently pled the first element of an IIED claim, Wells and Cordova must also
 8 plead the second element: severe emotional distress.

9 Under California law, “[s]evere emotional distress means emotional distress of such
 10 substantial quantity or enduring quality that no reasonable [person] in a civilized society should be
 11 expected to endure it.” *Hughes v. Pair*, 46 Cal. 4th 1035, 1051 (2009) (internal citations and
 12 quotations omitted). Demonstrating severe emotional distress is a “high bar.” *Id.* (affirming
 13 summary judgment for defendant on IIED claim in part because “plaintiff’s assertions that she has
 14 suffered discomfort, worry, anxiety, upset stomach, concern, and agitation” are not “severe”). The
 15 Ninth Circuit has found that emotional injuries consisting of “[a]nxiety, sleeplessness, upset
 16 stomach, [and] sometimes muscle twitches,” without more, are not “severe.” *Lawler*, 704 F.3d at
 17 1246. However, courts have found severe emotional distress where plaintiff demonstrated panic
 18 attacks, depression, inability to sleep, and a diagnosis of post-traumatic stress disorder. *See, e.g.*,
 19 *Kelly-Zurian v. Wohl Shoe Co.*, 22 Cal. App. 4th 397, 410 (1994).

20 Here, plaintiffs collectively allege that they “suffered and continue to suffer humiliation,
 21 lack of self-confidence, embarrassment, emotional distress and mental anguish.” SAC ¶ 143.
 22 They also collectively allege that they “experience anxiety, sleeplessness, anger, loss of sleep,
 23 hyper-vigilance consistent with post-traumatic stress disorder, depression, sadness, and excessive
 24 ruminations about their daily experiences at the hands of Defendants.” *Id.* ¶ 91. Cordova
 25 individually alleges that she “began to experience severe emotional distress due to the undue age-
 26 based harassment.” *Id.* at ¶ 77. Wells brings no allegations of severe emotional distress that she
 27 suffered in particular.

28 The Court finds that the allegations of the SAC are conclusory as to Wells and Cordova.

1 *See In re Gilead Scis. Sec. Litig.*, 536 F.3d at 1055. Should these plaintiffs wish to amend their
2 IIED claims, they are reminded that bringing claims of severe emotional distress may subject them
3 to independent medical examinations (IME's). *See Fed. R. Civ. P.* 35.

4 The Court GRANTS the motion to dismiss the IIED claims of Wells and Cordova for
5 failure to allege severe emotional distress, with leave to amend.

6

7

CONCLUSION

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For the foregoing reasons, the Court GRANTS in part and DENIES in part defendants' motion to dismiss. The Court DENIES the motion to dismiss the FEHA claims for failure to exhaust administrative remedies (Claims Two, Three, Five, Six). The Court DENIES the motion to dismiss Wells's race and disability harassment claim under FEHA (Claim Two). The Court GRANTS the motion to dismiss the age harassment claim under FEHA (Claim Five) as to Craig, Kemp, and McNeil and DENIES the motion to dismiss the age harassment claim as to Wells and Cordova. This claim is dismissed as to Craig and Kemp without leave to amend; McNeil may amend Claim Five. Finally, the Court GRANTS the motion to dismiss the IIED claim (Claim Eleven) as to all plaintiffs. This claim is dismissed without leave to amend as to Harpole, Tung, Kemp, Craig, and McNeil. Wells and Cordova may amend Claim Eleven in order to allege severe emotional distress.

If plaintiffs wish to amend, they must file their third amended complaint **by November 20, 2015.**

IT IS SO ORDERED.

Dated: November 5, 2015



SUSAN ILLSTON
United States District Judge