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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

PHYLLIS SPARKS-MAGDALUYO,  
Plaintiff,  
v.  
NEW PENN FINANCIAL, LLC,  
Defendant.

Case No. [16-cv-04223-MEJ](#)

**ORDER RE: MOTION TO DISMISS**

Re: Dkt. No. 8

**INTRODUCTION**

Pending before the Court is Defendant New Penn Financial, LLC d/b/a Shellpoint Mortgage Servicing's ("Defendant") Motion to Dismiss pursuant to Federal Rules of Civil Procedure 12(b)(6) and 12(b)(7). Plaintiff filed an Opposition (Dkt. No. 13), but Defendant did not file a reply. The Court previously found this matter suitable for disposition without oral argument, but ordered supplemental briefing. Order, Dkt. No. 8. Both parties timely submitted supplemental responses. *See* Def.'s Suppl. Resp., Dkt. No. 16; Pl.'s Suppl. Resp., Dkt. No. 17. Having considered the parties' positions, the relevant legal authority, and the record in this case, the Court **GRANTS** Defendant's Motion for the following reasons.

**BACKGROUND**

The following factual background is taken from Plaintiff's Complaint (Dkt. No. 1) and is taken as true for purposes of this Motion. *See Brown v. Elec. Arts, Inc.*, 724 F.3d 1235, 1247 (9th Cir. 2013).<sup>1</sup> On or about March 22, 2005, Plaintiff obtained a \$377,000 loan (the "Loan") from

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<sup>1</sup> The Court acknowledges that the parties present vastly different descriptions of the events. While Plaintiff only alleges the existence of one Loan dated March 22, 2005, Defendant contends Plaintiff obtained *two* loans—the first in March 2005 and the second in September 2006—and that she conflates the events concerning them. *See* Mot. at 2-3; *see also* RJN, Exs. A (Deed of Trust

1 Quick Loan Funding, Inc. (“Quick Loan”). Compl. ¶ 9. The Loan was secured by a deed of trust  
2 encumbering real property located at 216 Bridgeview Drive, San Francisco, California 94590 (the  
3 “Property”). *Id.*; *see also id.* ¶ 3.

4 On or about April 15, 2008, the Property was sold at a public auction to Robert T. Dunn  
5 and the Dunn Family Trust (“Dunn”) for \$112,475.12. *Id.* ¶ 10. On or about April 28, 2008, FCI  
6 National Lender Services, Inc. (“FCI”), the purported trustee of the loan, recorded with the San  
7 Francisco County Recorder a Trustee’s Deed Upon Sale. *Id.* ¶ 11. According to this document,  
8 FCI served as a trustor for a deed of trust securing the Property dated September 13, 2006 and  
9 executed by Plaintiff. *Id.* The Deed Upon Sale further provided that FCI granted its rights and  
10 interests to the Property to Robert T. Dunn and the Dunn Family Trust (“Dunn”) and to  
11 Homesavers, a California Corporation. *Id.* Dunn received a 99% undivided interest and  
12 Homesavers received a 1% undivided interest. *Id.* The Deed Upon Sale states the Deed of Trust  
13 was recorded on June 29, 2006. *Id.* Plaintiff asserts “the purported conveyance date of the deed  
14 of trust dated September 13, 2006 is claimed to have taken place more than three months prior to  
15 the deed of trust’s recording date.” *Id.*

16 Between 2012 and 2015, the Loan was assigned to various entities. On or about April 17,  
17 2012, Quick Loan assigned the Deed of Trust to The Bank of New York Mellon, formerly known  
18 as The Bank of New York, as trustee for the Certificateholders of CWABS, Inc., Asset-Backed  
19 Certificates, Series 2005-SD2. *Id.* ¶ 12. “At some point subsequent to the Loan’s origination,  
20 Bank of America, N.A. purported to be the servicer of the Loan.” *Id.* ¶ 13. On or about February  
21 15, 2014, Resurgent Capital Services became the Loan’s servicer. *Id.* ¶ 14. Defendant became the

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22  
23 dated March 22, 2005) & G (Deed of Trust dated Sept. 13, 2006), Dkt. No. 9. Defendant contends  
24 the fraudulent conduct stems from the September 2006 loan in which Defendant has no  
25 involvement. Whether or not there were two loans and the extent of Defendant’s involvement in  
26 the second loan, if any, is a factual dispute the Court cannot resolve at a motion to dismiss. *See,*  
27 *e.g., Skinner v. Mountain Lion Acquisitions, Inc.*, 2014 WL 3853424, at \*3 (N.D. Cal. Aug. 1,  
28 2014) (declining to resolve factual dispute in Rule 12(b)(6) motion to dismiss). For purposes of  
this Motion, the Court must accept the allegations in Plaintiff’s Complaint as true. *See In re*  
*Tracht Gut, LLC*, 836 F.3d 1146, 1150 (9th Cir. 2016) (“At the motion to dismiss phase, the trial  
court must accept as true all facts alleged in the complaint and draw all reasonable inferences in  
favor of the plaintiff.”).

1 servicer on or about March 1, 2014 and subsequently began foreclosure proceedings against the  
2 Property. *Id.* ¶ 15. Defendant and its alleged agent, the Law Offices of Les Zieve, have also  
3 represented “that an owner of the [L]oan is Homesavers, a California Corporation.” *Id.* ¶ 18.

4 On or about October 26, 2015, Plaintiff sent Defendant “‘qualified written request’ in an  
5 attempt to determine whether or not [Defendant] had the proper authority to foreclose against the  
6 [] Property pursuant to the Loan and its accompanying deed of trust.” *Id.* ¶ 16. In so doing,  
7 Plaintiff requested “‘pertinent documents pertaining to the loan’s origination,’” assignments, and  
8 transfers of the Loan. *Id.* Defendant failed to provide evidence of (1) updated assignments of  
9 ownership, (2) its custodial servicing obligations to the Loan, (3) proof of purchases, (4) affidavits  
10 of sale, or (5) documentation detailing the restructuring of assignments of the Deed of Trust. *Id.*  
11 (citing *id.*, Ex. 3 (screenshot of internet website showing “Business Search – Results” of search for  
12 “Homesavers” dated May 19, 2016)). Despite its failure “to provide documentation legitimizing  
13 its ability to foreclose on the [] Property[,]” Defendant, through Zieve, scheduled trustee sales for  
14 November 9, 2015 and December 9 and 22, 2015. *Id.* ¶ 17 (citing *id.*, Ex. 2 (two “Notice[s] of  
15 Postponement of Trustee’s Sale” dated November 9 and December 8, 2015)). Plaintiff does not  
16 allege the Property has in fact been sold. *See* Compl.

17 Plaintiff initiated this action on July 26, 2016. *See id.* She asserts claims of fraud and  
18 quiet title, as well as claims for violations of the Federal Trade Commission (“FTC”) Act, 15  
19 U.S.C. § 45(a), and the Real Estate Settlement Procedures Act (“RESPA”), 12 U.S.C. § 2605. *Id.*  
20 ¶¶ 19-57.

## 21 LEGAL STANDARD

### 22 A. Rule 12(b)(6)

23 Rule 8(a) requires that a complaint contain a “short and plain statement of the claim  
24 showing that the pleader is entitled to relief.” Fed. R. Civ. P. 8(a)(2). A complaint must therefore  
25 provide a defendant with “fair notice” of the claims against it and the grounds for relief. *Bell Atl.*  
26 *Corp. v. Twombly*, 550 U.S. 544, 555 (2007) (internal quotations and citation omitted).

27 A court may dismiss a complaint under Rule 12(b)(6) when it does not contain enough  
28 facts to state a claim to relief that is plausible on its face. *Id.* at 570. “A claim has facial

1 plausibility when the plaintiff pleads factual content that allows the court to draw the reasonable  
2 inference that the defendant is liable for the misconduct alleged.” *Ashcroft v. Iqbal*, 556 U.S. 662,  
3 678 (2009). “The plausibility standard is not akin to a ‘probability requirement,’ but it asks for  
4 more than a sheer possibility that a defendant has acted unlawfully.” *Id.* (quoting *Twombly*, 550  
5 U.S. at 557). “While a complaint attacked by a Rule 12(b)(6) motion to dismiss does not need  
6 detailed factual allegations, a plaintiff’s obligation to provide the ‘grounds’ of his ‘entitle[ment] to  
7 relief’ requires more than labels and conclusions, and a formulaic recitation of the elements of a  
8 cause of action will not do. Factual allegations must be enough to raise a right to relief above the  
9 speculative level.” *Twombly*, 550 U.S. at 555 (internal citations and parentheticals omitted).

10 In considering a motion to dismiss, a court must accept all of the plaintiff’s allegations as  
11 true and construe them in the light most favorable to the plaintiff. *Id.* at 550; *Erickson v. Pardus*,  
12 551 U.S. 89, 93-94 (2007); *Vasquez v. Los Angeles Cty.*, 487 F.3d 1246, 1249 (9th Cir. 2007). In  
13 addition, courts may consider documents attached to the complaint. *Parks Sch. of Bus., Inc. v.*  
14 *Symington*, 51 F.3d 1480, 1484 (9th Cir. 1995) (citation omitted).

15 If a Rule 12(b)(6) motion is granted, the “court should grant leave to amend even if no  
16 request to amend the pleading was made, unless it determines that the pleading could not possibly  
17 be cured by the allegation of other facts.” *Lopez v. Smith*, 203 F.3d 1122, 1127 (9th Cir. 2000) (en  
18 banc) (internal quotations and citations omitted). However, the Court may deny leave to amend  
19 for a number of reasons, including “undue delay, bad faith or dilatory motive on the part of the  
20 movant, repeated failure to cure deficiencies by amendments previously allowed, undue prejudice  
21 to the opposing party by virtue of allowance of the amendment, [and] futility of amendment.”  
22 *Eminence Capital, LLC v. Aspeon, Inc.*, 316 F.3d 1048, 1052 (9th Cir. 2003) (citing *Foman v.*  
23 *Davis*, 371 U.S. 178, 182 (1962)).

24 **B. Rule 12(b)(7)**

25 A party may move to dismiss a complaint for “failure to join a party under Rule 19.” Fed.  
26 R. Civ. P. 12(b)(7). Rule 19 requires a three-step inquiry. *Salt River Project Agr. Imp. & Power*  
27 *Dist. v. Lee*, 672 F.3d 1176, 1179 (9th Cir. 2012). It “is a practical, fact-specific one, designed to  
28 avoid the harsh results of rigid application.” *Dawavendewa v. Salt River Project Agr. Imp. &*

1 *Power Dist.*, 276 F.3d 1150, 1154 (9th Cir. 2002). The court must first “determine whether a  
2 nonparty should be joined under Rule 19(a) . . . as a ‘person required to be joined if feasible.’”  
3 *E.E.O.C. v. Peabody W. Coal Co.*, 610 F.3d 1070, 1078 (9th Cir. 2010) (“*Peabody II*”). If so, the  
4 court next determines “whether it is feasible to order that the absentee be joined.” *Id.* (internal  
5 quotation marks omitted). Finally, “if joinder is not feasible, the court must determine at the third  
6 stage whether the case can proceed without the absentee or whether the action must be dismissed.”  
7 *Id.* (internal quotation marks omitted). “Rule 19 is designed to protect the interests of absent  
8 parties, as well as those ordered before the court, from multiple litigation, inconsistent judicial  
9 determinations or the impairment of interests or rights.” *CP Nat’l Corp. v. Bonneville Power*  
10 *Admin.*, 928 F.2d 905, 911 (9th Cir. 1991).

11 **REQUEST FOR JUDICIAL NOTICE**

12 Before turning to the parties’ substantive arguments, the Court first addresses Defendant’s  
13 Request for Judicial Notice. Under Federal Rule of Evidence 201(b), “[t]he court may judicially  
14 notice a fact that is not subject to reasonable dispute because it: (1) is generally known within the  
15 trial court’s territorial jurisdiction; or (2) can be accurately and readily determined from sources  
16 whose accuracy cannot reasonably be questioned.” Courts “may take judicial notice of court  
17 filings and other matters of public record.” *Reyn’s Pasta Bella, LLC v. Visa USA, Inc.*, 442 F.3d  
18 741, 746 n.6 (9th Cir. 2006); *see Rees v. PNC Bank, N.A.*, 308 F.R.D. 266, 271 (N.D. Cal. 2015)  
19 (taking judicial notice of recorded deed of trust, recorded assignments of deed of trust, recorded  
20 notice of default, and recorded notice of trustee’s sale). But while courts may take judicial notice  
21 of undisputed matters of public record, they may not judicially notice “*disputed* facts stated in  
22 public records.” *Lee v. City of Los Angeles*, 250 F.3d 668, 690 (9th Cir. 2001) (emphasis in  
23 original).

24 Additionally, “[w]hen ruling on a Rule 12(b)(6) motion to dismiss, if a district court  
25 considers evidence outside the pleadings, it must normally convert the 12(b)(6) motion into a Rule  
26 56 motion for summary judgment, and it must give the nonmoving party an opportunity to  
27 respond.” *United States v. Ritchie*, 342 F.3d 903, 907–08 (9th Cir. 2003). “A court may,  
28 however, consider certain materials—documents attached to the complaint, documents

1 incorporated by reference in the complaint, or matters of judicial notice—without converting the  
2 motion to dismiss into a motion for summary judgment.” *Id.*

3 Defendant requests the Court take judicial notice of the following documents:

4 1. Exhibit A: Deed of Trust dated March 2, 2005 and recorded in the official records  
5 of San Francisco Recorder’s Office on March 30, 2005 as instrument number 2005-  
6 H92955500.

7 2. Exhibit B: Assignment Deed of Trust dated April 9, 2012, and recorded in the  
8 official records of San Francisco Recorder’s Office on August 19, 2013 as instrument  
9 number 2012-J39396000.

10 3. Exhibit C: Loan Modification Agreement, dated July 17, 2013, and recorded in the  
11 official records of San Francisco Recorder’s Office on August 19, 2013 as instrument  
12 number 2013-J73201900.

13 4. Exhibit D: Notice of Default dated March 30, 2015 and recorded in the official  
14 records of San Francisco Recorder’s Office on April 2, 2015 as instrument number 2015-  
15 K04166600.

16 5. Exhibit E: Substitution of Trustee dated November 4, 2015, and recorded in the  
17 official records of San Francisco Recorder’s Office on November 12, 2015 as instrument  
18 number 2015-K15529000.

19 6. Exhibit F: Notice of Trustee’s Sale dated July 19, 2016, and recorded in the official  
20 records of San Francisco Recorder’s Office on July 21, 2016 as instrument number 2016-  
21 K29122300.

22 7. Exhibit G: Long Form Deed of Trust and Assignment of Rents for Home Equity  
23 Revolving Line of Credit dated September 14, 2006, and recorded in the official records of  
24 San Francisco Recorder’s Office on September 29, 2006 as instrument number 2006-  
25 I26381400.

26 8. Exhibit H: Assignment Deed of Trust dated October 3, 2006, and recorded in the  
27 official records of San Francisco Recorder’s Office on October 13, 2006 as instrument  
28 number 2006-I26996300.



1 some asset of the debtor if the note is not paid. *Id.* “In California, the security instrument is most  
2 commonly a deed of trust (with the debtor and creditor known as trustor and beneficiary and a  
3 neutral third party known as trustee).” *Id.* (internal quotation marks omitted). In other words,  
4 “[u]nder California law, a ‘deed of trust’ creates a lien on the property in favor of the creditor.” *St.*  
5 *Angelo v. Victoria Farms, Inc.*, 38 F.3d 1525, 1534 (9th Cir. 1994), *amended*, 46 F.3d 969 (9th  
6 Cir. 1995) (citing *Monterey S.P. P’ship v. W.L. Bangham, Inc.*, 49 Cal. 3d 454, 460 (Cal. 1989)  
7 (en banc)). But “a lien does not result in assignment of ownership; “a lien . . . transfers no title to  
8 the property subject to the lien.”” *BNY Midwest Tr. Co. v. Nat’l Union Fire Ins. Co. of Pittsburgh,*  
9 *Penn.*, 213 F. App’x 563, 566–67 (9th Cir. 2006) (quoting Cal. Civ. Code § 2888) (edits in  
10 original).

11 “Real property is transferable even though the title is subject to a mortgage or deed of trust,  
12 but the transfer will not eliminate the existence of that encumbrance.” *Nguyen*, 105 Cal. App. 4th  
13 438. “Thus, the grantee takes title to the property subject to all deeds of trust and other  
14 encumbrances, whether or not the deed so provides.” *Id.* But while

15 “[u]pon the transfer of real property covered by a mortgage or deed  
16 of trust as security for an indebtedness, the property remains subject  
17 to the secured indebtedness[,] . . . the grantee is not personally liable  
18 for the indebtedness or to perform any of the obligations of the  
19 mortgage or trust deed unless his agreement to pay the indebtedness,  
or some note or memorandum thereof, is in writing and subscribed  
by him or his agent or his assumption of the indebtedness is  
specifically provided for in the conveyance.”

20 *Secrest v. Sec. Nat’l Mortg. Loan Tr. 2002-2*, 167 Cal. App. 4th 544, 554 (2008), *as modified on*  
21 *denial of reh’g* (Nov. 3, 2008) (quoting *Cornelison v. Kornbluth*, 15 Cal. 3d 590, 596-97 (1975)  
22 (en banc)).

23 Plaintiff does not dispute that both she and Melecio signed the deed of trust. *See* Opp’n;  
24 RJN, Ex. A at ECF p.14. But the Interspousal Grant Deed in which Melecio transferred his  
25 interest in the Property to Plaintiff does not specifically provide that Plaintiff assumes Melecio’s  
26 obligations under the deed of trust. *See* Opp’n, Ex. 2. Nor does Plaintiff offer or allege the  
27 existence of another writing that transfers Melecio’s obligations to Plaintiff. Thus, at this point, it  
28 appears Melecio remains personally liable for the Loan. As such, the Court next considers



1 whether Melecio is a necessary party.

2 1. Necessary Party

3 A person who should be “joined if feasible” is a necessary party. *Disabled Rights Action*  
4 *Comm. v. Las Vegas Events, Inc.*, 375 F.3d 861, 867 n.5 (9th Cir. 2004) (“The term[] ‘necessary’ .  
5 . . [is a] term[] of art in Rule 19 jurisprudence: ‘Necessary’ refers to a party who should be ‘joined  
6 if feasible.’” (citing Fed. R. Civ. P. 19(a); *Dawavendewa*, 276 F.3d at 1154–55) (brackets  
7 omitted)). A person is necessary to the action if (1) “in his absence, the court cannot accord  
8 complete relief among existing parties in his absence”; (2) “he has an interest in the action and  
9 resolving the action in his absence may as a practical matter impair or impede his ability to protect  
10 that interest,” or (3) “he has an interest in the action and resolving the action in his absence may  
11 leave an existing party subject to inconsistent obligations because of that interest.” *Lee*, 672 F.3d  
12 at 1179 (citing Fed. R. Civ. P. 19(a)(1)(A), (a)(1)(B)(i), (a)(1)(B)(ii)).

13 Defendant argues Melecio is a necessary party to this action because his absence creates a  
14 significant risk of multiple lawsuits. Mot. at 4; Def.’s Suppl. Resp. at 4. Defendant specifically  
15 refers to Plaintiff’s RESPA and quiet title claims, as these particular claims carry the risk of  
16 multiple litigation or could affect Melecio’s rights if he is not joined. Def.’s Suppl. Resp. at 4.

17 Plaintiff alleges Defendant failed to respond to Plaintiff’s qualified written request  
18 (“QWR”) in violation of 12 U.S.C. § 2605(e). Compl. ¶¶ 50-57. Melecio, as a signatory to the  
19 deed of trust, could also bring claims against Defendant for conduct arising from Defendant’s  
20 servicing of the Loan. Cf. *McClain v. First Mortg. Corp.*, 2015 WL 11199074, at \*2 (C.D. Cal.  
21 Mar. 16, 2015) (“It is well established . . . that a person who is not a party to a contract does not  
22 have standing either to seek its enforcement or to bring tort claims based on the contractual  
23 relationship.”). Accordingly, Plaintiff’s failure to join Melecio runs the risk of duplicative  
24 litigation.

25 2. Whether Joinder is Feasible

26 “If an absentee is a necessary party under Rule 19(a), the second stage is for the court to  
27 determine whether it is feasible to order that the absentee be joined.” *E.E.O.C. v. Peabody W.*  
28 *Coal Co.*, 400 F.3d 774, 779 (9th Cir. 2005) (“*Peabody I*”). There are three instances where

1 joinder is not feasible: “when venue is improper, when the absentee is not subject to personal  
2 jurisdiction, and when joinder would destroy subject matter jurisdiction.” *Id.*; *see* Fed. R. Civ. P.  
3 19(a)(1), (3).

4 Defendant does not contest the feasibility of Melecio’s joinder, but it nevertheless urges  
5 the Court to dismiss the action. Mot. at 5 (“[T]here is nothing that would make joining [Melecio]  
6 in the lawsuit not feasible especially since Plaintiff is bringing forth this lawsuit based on federal  
7 claims[.]”); *id.* (“[T]he action should not continue unless Mr. Magdaluyo is involved[.]”). The  
8 Court declines to do so. Dismissal is appropriate where a necessary party cannot be joined. Fed.  
9 R. Civ. P. 19(b); *see also Standish v. Encore Credit Corp.*, 2014 WL 232021, at \*1 (D. Ariz. Jan.  
10 22, 2014) (“To justify dismissal of a case for failure to join an indispensable party, . . . joinder of  
11 the party must not be feasible.”). Indeed, there are no facts before the Court which suggest that  
12 venue is improper or that Melecio is not subject to the Court’s personal jurisdiction. Nor would  
13 joinder destroy subject matter jurisdiction when Plaintiff asserts federal claims under RESPA and  
14 the FTC Act. *See* Compl. ¶¶ 39-57; *Cement Masons Health & Welfare Tr. Fund for N. Cal. v.*  
15 *Stone*, 197 F.3d 1003, 1008 (9th Cir. 1999) (“Any non-frivolous assertion of a federal claim  
16 suffices to establish federal question jurisdiction[.]”). Thus, it appears joining Melecio will be  
17 feasible.

18 3. Dismissal of Action

19 As Melecio is a necessary party, the Court GRANTS Defendant’s Motion on this ground.  
20 But given that joinder is feasible, the Court GRANTS Plaintiff LEAVE TO AMEND to add  
21 Melecio as a co-plaintiff. If Plaintiff does not join Melecio, Rule 19(c) requires a party to plead  
22 the reasons for nonjoinder by “stat[ing]: (1) the name, if known, of any person who is required to  
23 be joined if feasible but is not joined; and (2) the reasons for not joining that person.” Fed. R. Civ.  
24 P. 19(c).

25 **B. Rule 12(b)(6)**

26 The Court now turns to Defendant’s argument that Plaintiff’s Complaint also fails to state  
27 a claim.

28 //

1           1.       Fraud

2           Count One of Plaintiff’s Complaint asserts a claim for fraud. Compl. ¶¶ 19-27. “The  
3 elements of a cause of action for fraud in California are: ‘(a) misrepresentation (false  
4 representation, concealment, or nondisclosure ); (b) knowledge of falsity (or ‘scienter’); (c) intent  
5 to defraud, i.e., to induce reliance; (d) justifiable reliance; and (e) resulting damage.’” *Kearns v.*  
6 *Ford Motor Co.*, 567 F.3d 1120, 1126 (9th Cir. 2009) (quoting *Engalla v. Permanente Med. Grp.*,  
7 *Inc.*, 15 Cal. 4th 951, 974 (Cal. 1997)) (emphasis omitted).

8           Rule 9(b) requires a plaintiff alleging fraud or mistake plead “with particularity the  
9 circumstances constituting fraud or mistake.” Fed. R. Civ. P. 9(b). A plaintiff must establish  
10 “more than the neutral facts necessary to identify the transaction”: she “must set forth what is false  
11 or misleading about a statement, and why it is false.” *Vess v. Ciba-Geigy Corp. USA*, 317 F.3d  
12 1097, 1106 (9th Cir. 2003) (internal quotation marks omitted). This “includ[es] the who, what,  
13 when, where, and how of the misconduct charged.” *Ebeid ex rel. U.S. v. Lungwitz*, 616 F.3d 993,  
14 998 (9th Cir. 2010) (internal quotation marks omitted). This “give[s] defendants notice of the  
15 particular misconduct which is alleged to constitute the fraud charged so that they can defend  
16 against the charge and not just deny that they have done anything wrong.” *United States v. United*  
17 *Healthcare Ins. Co.*, \_\_\_ F.3d \_\_\_, 2016 WL 7378731, at \*14 (9th Cir. Aug. 10, 2016) (quoting *Bly-*  
18 *Magee v. Cal.*, 236 F.3d 1014, 1019 (9th Cir. 2001)).

19           Defendant argues Plaintiff’s fraud claim should be dismissed on two grounds. First,  
20 Defendant contends Plaintiff’s allegations stem from confusion over her Loan and, as a result,  
21 Plaintiff cannot show Defendant engaged in fraudulent activity in relation to the Loan. Mot. at 6-  
22 7; *see id.* at 2-3. Second, Defendant argues Plaintiff’s fraud claim is barred by the statute of  
23 limitations. *Id.* at 7.

24                   a.       *Rule 9(b) Particularity*

25           At its core, Defendant’s argument regarding Plaintiff’s confusion over the Loan concerns  
26 Plaintiff’s failure to plead fraud with the requisite particularity. Defendants contend that by  
27 blurring the events, the Complaint fails to allege specific facts indicating Defendant—and not a  
28 third party—committed fraud with regard to the Loan. Mot. at 6.

1           The Complaint alleges Defendant made “affirmative” misrepresentations to Plaintiff and  
2 perpetuated its fraud through (1) FCI’s April 28, 2008 recording of a Deed Upon Sale for a deed  
3 of trust, the legitimacy of which “is called into question since the purported conveyance date of  
4 the deed of trust dated September 13, 2006 is claimed to have taken place more than three months  
5 prior to the deed of trust’s recording date”; (2) Defendant’s and Zieve’s “alleg[ations] that an  
6 owner of the [L]oan is Homesavers” where “the California Secretary of State shows no active  
7 corporation or entity by the name of ‘Homesavers’”; (3) Defendant’s “communicat[ions] to  
8 Plaintiff that i[t] has the authority to collect payments pursuant to the Loan” when Defendant<sup>2</sup>  
9 does not in fact have such authority; (4) Defendant “communicated to Plaintiff that i[t] has the  
10 authority to foreclose upon the [] Property on a number of occasions by scheduling trustee sale  
11 dates . . . including . . . November 9, 2015; December 9, 2015; and December 22, 2015.” *Id.* ¶¶  
12 24(a)-(d). Plaintiff asserts that she justifiably relied on and was harmed by Defendant’s  
13 misrepresentations. *Id.* ¶¶ 25-26.

14           Plaintiff fails to allege particularized facts as required by Rule 9(b). For instance,  
15 Plaintiff’s contends that “FCI . . . recorded a Deed Upon Sale with the San Francisco County  
16 Recorder” and questions the legitimacy of this document. Compl. ¶ 24(a). But she does not  
17 attribute this conduct to Defendant: there are no allegations that FCI acted upon Defendant’s  
18 orders, or that Defendant was otherwise involved or had any interest in the recording of the Deed  
19 Upon Sale. Plaintiff’s allegations regarding Defendant’s fraudulent communications to Plaintiff  
20 are also conclusory and lack specificity. *See* Compl. ¶ 24(b)-(d). She does not provide the date on  
21 which Defendant alleged that Homesavers is an owner of the Loan, nor does she allege the manner  
22 in which Defendant communicated this to her. The same applies to her allegation that Defendant  
23 stated it has the authority to collect payments under the Loan: Plaintiff does not explain when or  
24 how Defendant made this assertion.

25  
26 \_\_\_\_\_  
27 <sup>2</sup> Plaintiff alleges “Shellpoint has communicated to Plaintiff that is has the authority to collect  
28 payments pursuant the Loan. In actuality, *Plaintiff* does not have the authority to collect payments  
pursuant the Loan because the Deed Upon Sale is legally impossible and fraudulent.” Compl. ¶  
24(c) (emphasis added). Presumably, Plaintiff means to allege that Defendant does not have the  
authority collect payments pursuant to the Loan.

1 Plaintiff does provide greater detail regarding Zieve’s alleged communication that it had  
 2 the authority to foreclose on the Property. She attaches to her Complaint two letters from the  
 3 Zeive dated November 9 and December 8, 2015. *See* Compl., Ex. 2. These letters state that  
 4 trustee’s sales scheduled for November 9 and December 8, 2015 have been rescheduled for  
 5 December 9 and December 22, 2015, respectively. *See id.* Plaintiff does not provide a letter  
 6 scheduling the November 9, 2015 trustee’s sale. Although Plaintiff alleges Zieve—who is not a  
 7 defendant in this action—is Defendant’s agent, Plaintiff fails to plead the agency relationship with  
 8 particularity as she is required to do. *See Morici v. Hashfast Techs. LLC*, 2015 WL 906005, at \*4  
 9 (N.D. Cal. Feb. 27, 2015) (“[T]he agency relationship must be pleaded with particularity when a  
 10 claim for fraud, brought in federal court, purports to impose liability on such a theory.”); *Jackson*  
 11 *v. Fischer*, 2013 WL 6732872, at \*17 (N.D. Cal. Dec. 20, 2013) (“[W]here a plaintiff alleges that  
 12 a defendant is liable for fraud under an agency theory, Rule 9(b) requires that the existence of the  
 13 agency relationship be pled with particularity.”). Accordingly, the Court finds the Complaint  
 14 lacks the requisite level of detail to satisfy Rule 9(b).

15 b. *Statute of Limitations*

16 California law imposes a three-year statute of limitations on fraud claims, but it “is not  
 17 deemed to have accrued until the discovery, by the aggrieved party, of the facts constituting the  
 18 fraud or mistake.” Cal. Civ. Proc. Code § 338(d). “The limitations period for fraud thus  
 19 incorporates the ‘delayed discovery rule.’” *Dias v. Nationwide Life Ins. Co.*, 700 F. Supp. 2d  
 20 1204, 1222 (E.D. Cal. 2010) (citing *Broberg v. Guardian Life Ins. Co. of Am.*, 171 Cal. App. 4th  
 21 912, 920 (2009)). The delayed discovery rule provides that “a cause of action accrues and the  
 22 statute of limitations begins to run when the plaintiff has reason to suspect an injury and some  
 23 wrongful cause, unless the plaintiff pleads and proves that a reasonable investigation at that time  
 24 would not have revealed a factual basis for that particular cause of action.” *Fox v. Ethicon Endo-*  
 25 *Surgery, Inc.*, 35 Cal. 4th 797, 803 (2005). “A plaintiff whose complaint shows on its face that his  
 26 claim would be barred without the benefit of the discovery rule must specifically plead facts to  
 27 show (1) the time and manner of discovery and (2) the inability to have made earlier discovery  
 28 despite reasonable diligence.” *E-Fab, Inc. v. Accountants, Inc. Servs.*, 153 Cal. App. 4th 1308,

1 1319 (2007).

2 Plaintiff alleges that at least some of the fraudulent activity took place in 2008, including  
3 the sale of the Property and the recording of the Deed Upon Sale. *See* Compl. ¶¶ 10-11, 24(a).  
4 Plaintiff fails to plead facts that show how and when she discovered the fraudulent activity and  
5 why, despite reasonable diligence, she was unable to discover it earlier. Plaintiff initiated this  
6 action in 2016, approximately eight years after the alleged fraud occurred. Plaintiff thus fails to  
7 adequately allege the delayed discovery rule applies. And, as discussed above, the Complaint  
8 does not specify dates for the other allegedly fraudulent acts for the Court to believe that they fall  
9 within the statute of limitations.

10 c. *Leave to Amend*

11 As Plaintiff fails to meet the particularity requirements of Rule 9(b) and does not invoke  
12 the delayed discovery rule, the Court GRANTS Defendant’s Motion as to Plaintiff’s fraud claim.  
13 However, the Court will grant Plaintiff leave to amend, provided that she can allege specific facts  
14 that connect Defendant to the fraudulent activity and that shows the delayed discovery rule  
15 applies.

16 2. Quiet Title

17 Count Two of the Complaint asserts a quiet title claim. Compl. ¶¶ 28-38. California Code  
18 of Civil Procedure section 761.020 governs claims for quiet title. In order to state a quiet title  
19 claim, a plaintiff must allege the following in a verified complaint: (1) a description of the  
20 property that is the subject of the action, including, if real property, its legal description and its  
21 street address or any common designation; (2) the title of the plaintiff as to which a determination  
22 is sought and the basis of the title; (3) the adverse claims to the title of the plaintiff against which a  
23 determination is sought; (4) the date as of which the determination is sought; and (5) a prayer for  
24 the determination of the title of the plaintiff against the adverse claims. *See* Cal. Civ. Proc. Code  
25 § 761.020. Additionally, “[u]nder California law, the ‘tender rule’ requires that as a precondition  
26 to challenging a foreclosure sale, or any cause of action implicitly integrated to the sale, the  
27 borrower must make a valid and viable tender of payment of the secured debt.” *Montoya v.*  
28 *Countrywide Bank, F.S.B.*, 2009 WL 1813973, at \*11 (N.D. Cal. June 25, 2009). This rule

1 provides that “[t]he borrower must make a valid and viable tender of payment of the secured debt  
2 as a precondition to challenging a foreclosure sale.” *Roque v. Suntrust Mortg., Inc.*, 2010 WL  
3 546896, at \*6 (N.D. Cal. Feb. 10, 2010). A plaintiff’s “failure to offer tender at the pleading stage  
4 in a quiet title action is fatal.” *Chan Tang v. Bank of Am., N.A.*, 2012 WL 960373, at \*14 (C.D.  
5 Cal. Mar. 19, 2012).

6 Defendant argues Plaintiff fails to allege tender and to allege that Defendant’s rights under  
7 the Loan are adverse to Plaintiff’s rights to the Property. Mot. at 7. Plaintiff does not address  
8 Defendant’s argument regarding her lack of allegations that Defendant’s rights are adverse to her  
9 own. *See* Opp’n. Instead, Plaintiff requests leave to amend to “properly allege Plaintiff’s offer to  
10 tender the delinquent amount.” *Id.* at 11. In response to the Court’s request for “facts . . . Plaintiff  
11 ha[s] to support her offer to tender” (Order at 2), Plaintiff explains the Loan is entitled to a  
12 modification of the original terms and that such a “modification would place the arrears . . . on the  
13 back of the loan” and would eliminate the delinquent amount (Pl.’s Suppl. Resp. at 2). This would  
14 thus eliminate the need for a tender offer. *Id.* She asserts she has the ability to furnish proof of  
15 her ability to qualify for and her entitlement to a modification. *Id.* Plaintiff further contends,  
16 without citation, “Defendant . . . is obligated under federal guidelines to provide Plaintiff with a  
17 loan modification; thus, no delinquent amount should technically be owed at the moment.” *Id.*

18 Plaintiff’s contention that she is entitled to a loan modification diverges from her original  
19 assertion that she could “properly allege Plaintiff’s offer to tender the delinquent amount.” Opp’n  
20 at 11; *see* Pl.’s Suppl. Resp. at 11. Now, it appears Plaintiff does not intend or is unable to allege  
21 a viable tender of payment; rather, Plaintiff seems to argue that she is not required to pay the full  
22 amount indebtedness. In any event, that she intends to seek a loan modification suggests she is  
23 unable to tender the full delinquent payment, much less the full value of the loan. *See Thompson*  
24 *v. Residential Credit Sols., Inc.*, 2012 WL 1565688, at \*5 (E.D. Cal. May 2, 2012) (“The fact that  
25 plaintiff was seeking approval for loan modification further suggests that she is unable to tender  
26 her delinquency of over \$60,000, . . . much less the full value of the loan.” (internal citation  
27 omitted)). “Simply put, if the offeror is without the money necessary to make the offer good and  
28 knows it, the tender is without legal force or effect.” *Flores v. EMC Mortg. Co.*, 997 F. Supp. 2d

1 1088, 1107 (E.D. Cal. 2014) (quoting *Karlsen v. Am. Sav. & Loan Ass’n*, 15 Cal. App. 3d 112, 118  
2 (Ct. App. 1971)). As such, the Court GRANTS Defendant’s Motion to Dismiss as to Plaintiff’s  
3 quiet title claim. As Plaintiff failed to demonstrate in her Supplemental Response that she  
4 possesses facts necessary to allege an offer of tender, the Court dismisses this claim WITHOUT  
5 LEAVE TO AMEND. Accordingly, the Court need not address Defendant’s argument regarding  
6 Plaintiff’s failure to allege an adverse interest.

7 2. FTC Act Claim

8 Count Three asserts a violation of section 5(a) of the FTC Act, 15 U.S.C. § 45(a). Compl.  
9 ¶¶ 39-46. Section 5 of the FTC Act prohibits “[u]nfair methods of competition in or affecting  
10 commerce, and unfair or deceptive acts or practices in or affecting commerce, are hereby declared  
11 unlawful.” 15 U.S.C. § 45(a)(1). It further provides that “[t]he Commission is hereby empowered  
12 and directed to prevent persons, partnerships, or corporations . . . from using unfair methods of  
13 competition in or affecting commerce and unfair or deceptive acts or practices in or affecting  
14 commerce.”<sup>3</sup> *Id.* at § 45(a)(2) (emphasis added). “[P]rivate litigants may not invoke the  
15 jurisdiction of the federal district courts by alleging that defendants engaged in business practices  
16 proscribed by s 5(a)(1). The [FTC] Act rests initial remedial power solely in the Federal Trade  
17 Commission.” *Dreisbach v. Murphy*, 658 F.2d 720, 730 (9th Cir. 1981).

18 Defendant argues Plaintiff fails to allege facts that establish the FTC Act is applicable to  
19 her claims. Mot. at 8. In response, Plaintiff contends the Complaint alleges “Defendant engaged  
20 in deceptive acts and the mortgage loan industry certainly affects commerce.” Opp’n at 11.  
21 Further, “Defendant[] . . . does not explain how the statute fails to apply to its conduct.” *Id.*

22 Plaintiff lacks standing to assert violations of the FTC Act. Accordingly, the Court  
23 DISMISSES Plaintiff’s third claim. Given Plaintiff’s lack of standing, amendment would be  
24 futile, and the Court dismisses this claim WITHOUT LEAVE TO AMEND.

25 4. RESPA Claim

26 Court Four asserts a violation of RESPA, 12 U.S.C. § 2605(e). *See* Compl. ¶¶ 50-57.

27 \_\_\_\_\_  
28 <sup>3</sup> The “Commission” refers to the Federal Trade Commission. *See* 15 U.S.C. § 41.



1 RESPA allows a borrower or its agent to submit a QWR to a servicer of a federally related  
2 mortgage loan “for information relating to the servicing of such loan.” 12 U.S.C. § 2605(e)(1)(A).  
3 To constitute a QWR, the request must “(1) reasonably identif[y] the borrower’s name and  
4 account, (2) either state[] the borrower’s ‘reasons for the belief . . . that the account is in error’ or  
5 ‘provide[] sufficient detail to the servicer regarding other information sought by the borrower,’  
6 and (3) seek[] ‘information relating to the servicing of the loan.’” *Medrano v. Flagstar Bank,*  
7 *FSB*, 704 F.3d 661, 666 (9th Cir. 2012) (quoting 12 U.S.C. § 2605(e)(1)(A)–(B)) (ellipses in  
8 original; brackets omitted).

9 Servicers must respond to a QWR in one of three ways. First, the servicer may make the  
10 appropriate corrections to the borrower’s account. *Id.* § 2605(e)(2)(A). Second, it may conduct an  
11 investigation and either provide the borrower with a written explanation as to the reasons the  
12 servicer believes the borrower’s account is correct or the requested information or an explanation.  
13 *Id.* § 2605(e)(2)(B)(i)-(ii). Third, it may conduct an investigation and provide the borrower with  
14 the requested information or a written explanation of why the servicer cannot obtain the requested  
15 information. *Id.* § 2605(e)(2)(C)(i)-(ii). “RESPA does not require any magic language before a  
16 servicer must construe a written communication from a borrower as a qualified written request and  
17 respond accordingly.” *Medrano v. Flagstar Bank, FSB*, 704 F.3d 661, 666 (9th Cir. 2012)  
18 (quoting *Catalan v. GMAC Mortg. Corp.*, 629 F.3d 676, 687 (7th Cir. 2011)).

19 Defendant argues Plaintiff fails to allege she submitted a QWR as defined by RESPA.  
20 Mot. at 9; *see* 12 U.S.C. § 2605(e)(1)(B) (setting forth required contents of QWR). Specifically,  
21 Defendant contends “letters challenging only the [L]oan’s validity are not qualified written  
22 requests that give rise to a duty to respond under § 2605(e).” Mot. at 9. Plaintiff contends that the  
23 information she seeks falls “within the scope of servicing the Loan because the servicer of the  
24 [L]oan is responsible for . . . providing the loan information sought by Plaintiff.” Opp’n at 12.

25 As alleged, Plaintiff’s correspondence does not constitute a QWR. Her allegation that her  
26 “written requests for information about Plaintiffs account and requests for validation were  
27 ‘qualified written requests’ within the meaning of RESPA” (Compl. ¶ 54) is conclusory and does  
28 not show how her requests complied with the statutory requirements. There is nothing to suggest,

1 for instance, that Plaintiff provided her name and account number or included a statement as to  
2 why she believed her account was in error. *See id.* ¶¶ 50-57.

3 The Complaint also fails to allege that Plaintiff sought information related to the servicing  
4 of her Loan. Plaintiff’s “correspondence requested pertinent documents pertaining to the loan’s  
5 origination, as well as assignments and transfers of the Loan and its accompanying deed of trust.”  
6 *Id.* ¶ 53. However, Defendant “has failed to provide evidence of documentation detailing updated  
7 assignments of ownership or necessary proof of its custodial servicing obligations to the Loan”  
8 and “proof of purchases, affidavits of sale, and proper documentation detailing the restructuring of  
9 assignments of the deed of trust.” *Id.*

10 Section 2605 defines “servicing” as “receiving any scheduled periodic payments from a  
11 borrower pursuant to the terms of any loan, including amounts for escrow accounts . . . , and  
12 making the payments of principal and interest and such other payments[.]” 15 U.S.C. §  
13 2605(i)(3). This definition “does not include the transactions and circumstances surrounding a  
14 loan’s origination—facts that would be relevant to a challenge to the validity of an underlying debt  
15 or the terms of a loan agreement.” *Medrano*, 704 F.3d at 666–67. “Such events *precede* the  
16 servicer’s role in receiving the borrower’s payments and making payments to the borrower’s  
17 creditors.” *Id.* at 667 (emphasis in original). RESPA therefore “distinguishes between letters that  
18 relate to borrowers’ disputes regarding servicing, on the one hand, and those regarding the  
19 borrower’s contractual relationship with the lender, on the other.” *Id.*

20 Plaintiff’s correspondence falls into the latter category. She alleges Defendant is the  
21 Loan’s servicer (*see* Compl. ¶ 51), but Plaintiff’s request for information does not concern  
22 payments made on the loan. *See* 12 U.S.C. § 2605(e)(1)(A) (“[A] qualified written request from  
23 the borrower (or an agent of the borrower) for information [must] relat[e] to the *servicing* of such  
24 loan . . . .” (emphasis added)). Rather, Plaintiff seeks information regarding the Loan’s  
25 origination. As a servicer, Defendant is unlikely to possess information regarding the Loan’s  
26 origination. *See Medrano*, 704 F.3d at 667 (“[O]nly servicers of loans are subject to § 2605(e)’s  
27 duty to respond—and they are unlikely to have information regarding those loans’ originations.”).  
28 The Complaint does not contain facts that suggest otherwise. Thus, Plaintiff’s requests for

1 information, as alleged, do not constitute QWRs that create a duty for Defendant to respond. *See*  
2 *id.* (“[L]etters challenging only a loan’s validity or its terms are not qualified written requests that  
3 give rise to a duty to respond under § 2605(e).” (footnote omitted)).

4 Accordingly, the Court GRANTS Defendant’s motion to dismiss Plaintiff’s RESPA claim.  
5 In an abundance of caution, however, the Court GRANTS Plaintiff leave to amend provided that  
6 she can allege facts that show her requests to Defendant contained the necessary information set  
7 forth in 15 U.S.C. § 2605(e)(1)(B) and sought information concerning the servicing of the Loan,  
8 not its origination.

9 **CONCLUSION**

10 Based on the foregoing analysis, the Court orders the following:

- 11 1. Defendant’s Motion under Rule 12(b)(7) is GRANTED WITH LEAVE TO  
12 AMEND. Plaintiff may amend the FAC to add Melecio Magaluyo as a co-  
13 plaintiff or to state the reasons why he is not joined as a party in accordance  
14 with Rule 19(c).
- 15 2. Plaintiff’s fraud and RESPA claims are DISMISSED pursuant to Rule 12(b)(6)  
16 WITH LEAVE TO AMEND.
- 17 3. Plaintiff’s quiet title and FTC Act claims are DISMISSED pursuant to Rule  
18 12(b)(6) WITHOUT LEAVE TO AMEND.

19 Plaintiff shall file her amended complaint by **February 16, 2017**.

20 **IT IS SO ORDERED.**

21  
22 Dated: January 26, 2017

23  
24   
\_\_\_\_\_  
25 MARIA-ELENA JAMES  
26 United States Magistrate Judge  
27  
28