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IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA

NAZREEN RAZZAK, et al.,
Plaintiffs,
v.
WELLS FARGO BANK, N.A.,
Defendant.

Case No. [17-cv-04939-MMC](#)

**ORDER GRANTING DEFENDANT'S
MOTION TO DISMISS**

Re: Dkt. No. 41

Before the Court is defendant Wells Fargo Bank, N.A.'s ("Wells Fargo") Motion to Dismiss, filed February 9, 2018. Plaintiffs Nazreen Razzak ("Razzak") and Sharifa Shama Ali ("Ali") have filed opposition, to which Wells Fargo has replied. The Court, having read and considered the papers filed in support of and in opposition to the motion, rules as follows.

FACTUAL AND PROCEDURAL BACKGROUND¹

"On or about October 12, 2005," Razzak obtained a loan for \$624,000 ("the Loan"), pursuant to a Promissory Note ("the Note"). (See SAC ¶ 10.) The Loan was secured by a first-lien Deed of Trust on a property located at 45 Blossom Court, Daly City, CA 94014 ("the Property"), which loan subsequently was "acquired" by Wells Fargo, the "current successor-in-interest" to the Loan. (See SAC ¶¶ 9-10.)²

In March 2009, Razzak stopped making monthly payments on the Loan, and,

¹ The following facts are taken from the Second Amended Complaint ("SAC") and documents identified in Wells Fargo's request for judicial notice.

² Ali, the co-owner of the Property, has been joined as a necessary party pursuant to Rule 19(a)(1) of the Federal Rules of Civil Procedure.

1 consequently, on July 8, 2016, and October 11, 2016, respectively, Wells Fargo recorded
2 a Notice of Default and a Notice of Trustee’s Sale. (See Request for Judicial Notice, filed
3 February 9, 2018 (“RJN”), Exs. I, J.)³ On October 14, 2016, Razzak filed for Chapter 13
4 bankruptcy (see RJN Ex. K), and, “[a]round the same time,” applied for a loan
5 modification (see SAC ¶ 20).

6 On December 9, 2016, Wells Fargo denied Razzak’s application on the ground
7 she had “insufficient income” (see SAC ¶ 20), after which denial, Razzak, on February
8 27, 2017, reapplied for a loan modification, on the basis that she had increased the
9 amount she charged for the rental of the Property (see SAC ¶¶ 20-22). Between
10 February 2017, and May 2017, Razzak “submitted all information requested” by Wells
11 Fargo’s “point of contact,” Derrick Pargas. (See SAC ¶¶ 22-32.)

12 On May 16, 2017, Wells Fargo, through an online service, “notified” Razzak that
13 her application was “complete.” (See SAC ¶ 35 & Ex. B.) “That same day,” Wells Fargo
14 denied Razzak’s application on the ground that she “did not provide [Wells Fargo] with
15 valid documents as requested.” (See SAC Ex. C; see also id. ¶ 36.)

16 On July 21, 2017, plaintiffs filed the above-titled action in state court, after which
17 the case was removed to this District, where plaintiffs, on September 28, 2017, filed a
18 First Amended Complaint (“FAC”) alleging the following four Causes of Action: (1)
19 “Negligence,” (2) “Negligent Misrepresentation,” (3) “Unfair Competition [in] Violation of
20 Business and Professions Code Section 17200 *et seq.*,” and (4) “Declaratory Relief,”
21 pursuant to California Code of Civil Procedure § 1060.

22 By order filed December 8, 2017, the Court dismissed the FAC in its entirety and
23 afforded plaintiffs leave to amend, after which dismissal plaintiffs filed, on January 26,
24 2018, their SAC, alleging the same four Causes of Action. By the instant motion, Wells
25

26 ³ Wells Fargo’s unopposed request for judicial notice of fifteen documents, all of
27 which are either (1) referenced and relied on in the SAC or (2) copies of official records,
28 is hereby GRANTED. See Sanchez v. Wells Fargo Bank, N.A., No. 14-CV-07119-BRO
(JEM), 2014 WL 12597038, at *2-3 (C.D. Cal. Nov. 21, 2014) (holding courts may take
judicial notice of documents referenced in complaint and/or publicly filed).

1 Fargo moves to dismiss the SAC in its entirety, pursuant to Rule 12(b)(6) of the Federal
2 Rules of Civil Procedure.

3 **LEGAL STANDARD**

4 Dismissal under Rule 12(b)(6) of the Federal Rules of Civil Procedure “can be
5 based on the lack of a cognizable legal theory or the absence of sufficient facts alleged
6 under a cognizable legal theory.” See Balistreri v. Pacifica Police Dep’t, 901 F.2d 696,
7 699 (9th Cir. 1990). Rule 8(a)(2), however, “requires only ‘a short and plain statement of
8 the claim showing that the pleader is entitled to relief.’” See Bell Atlantic Corp. v.
9 Twombly, 550 U.S. 544, 555 (2007) (quoting Fed. R. Civ. P. 8(a)(2)). Consequently, “a
10 complaint attacked by a Rule 12(b)(6) motion to dismiss does not need detailed factual
11 allegations.” See id. Nonetheless, “a plaintiff’s obligation to provide the grounds of his
12 entitlement to relief requires more than labels and conclusions, and a formulaic recitation
13 of the elements of a cause of action will not do.” See id. (internal quotation, citation, and
14 alteration omitted).

15 In analyzing a motion to dismiss, a district court must accept as true all material
16 allegations in the complaint, and construe them in the light most favorable to the
17 nonmoving party. See NL Indus., Inc. v. Kaplan, 792 F.2d 896, 898 (9th Cir. 1986). “To
18 survive a motion to dismiss, a complaint must contain sufficient factual material, accepted
19 as true, to ‘state a claim to relief that is plausible on its face.’” Ashcroft v. Iqbal, 556 U.S.
20 662, 678 (2009) (quoting Twombly, 550 U.S. at 570). “Factual allegations must be
21 enough to raise a right to relief above the speculative level[.]” Twombly, 550 U.S. at 555.
22 Courts “are not bound to accept as true a legal conclusion couched as a factual
23 allegation.” See Iqbal, 556 U.S. at 678 (internal quotation and citation omitted).

24 **DISCUSSION**

25 By the instant motion, Wells Fargo seeks dismissal of the SAC on two separate
26 grounds. First, Wells Fargo contends plaintiffs are judicially estopped from asserting their
27 claims because Razzak failed to timely disclose those claims in her Chapter 13
28 bankruptcy. Second, Wells Fargo contends the SAC fails to state claims upon which

1 relief may be granted. The Court addresses each ground for dismissal in turn.

2 **A. Judicial Estoppel**

3 As noted, Razzak filed for Chapter 13 bankruptcy on October 14, 2016. (See
4 RJN, filed February 9, 2018, Ex. K.) On October 31, 2016, Razzak filed a schedule of
5 assets; among those assets she listed one legal claim, which claim is unrelated to the
6 instant action. (See id. Ex. L at 8); see also 11 U.S.C. § 521(a) (providing, “[t]he debtor
7 shall . . . file . . . a schedule of assets and liabilities”). Thereafter, on June 12, 2017,
8 Razzak filed a Second Amended Chapter 13 Plan (“the Plan”), on which form, under the
9 heading “Collateral to be Surrendered,” she listed “45 Blossom Court, Daly City CA
10 94014.” (See id. Ex. N) The Plan was confirmed by the bankruptcy court on July 27,
11 2017, six days after plaintiffs filed the instant action in state court. (See id. Ex. O.) On
12 October 20, 2017, eight days after Wells Fargo filed its motion to dismiss the FAC, which
13 motion was based in part on judicial estoppel, Razzak filed an amended schedule of
14 assets in which she listed the instant claims against Wells Fargo, giving them a value of
15 “\$0.00.” (See RJN, filed February 23, 2018, Ex. A at 6.)⁴ Based on the above events,
16 Wells Fargo contends the doctrine of judicial estoppel bars plaintiffs’ claims.

17 “[J]udicial estoppel is an equitable doctrine invoked by a court at its discretion,”
18 and is intended to “protect the integrity of the judicial process by prohibiting parties from
19 deliberately changing positions according to the exigencies of the moment.” See Ah
20 Quin v. Cty. of Kauai Dep’t of Transp., 733 F.3d 267, 270 (9th Cir. 2013) (quoting New
21 Hampshire v. Maine, 532 U.S. 742, 749-50 (2001)) (alteration in original). In the
22 bankruptcy context, the Ninth Circuit looks to several factors when determining whether
23 to apply the doctrine in a particular case: (1) whether the positions taken before the
24 bankruptcy court and the court asked to apply the doctrine are “clearly inconsistent (‘a
25 claim does not exist’ vs. ‘a claim does exist’); (2) whether “the plaintiff-debtor succeeded

27 ⁴ Plaintiffs’ unopposed request for judicial notice of Razzak’s amended schedule is
28 hereby GRANTED. See Sanchez, 2014 WL 12597038, at *3.

1 in getting the first court (the bankruptcy court) to accept the first position”; and (3)
 2 whether “the plaintiff-debtor obtained an unfair advantage (discharge or plan confirmation
 3 without allowing the creditors to learn of the pending lawsuit).” See id. at 271.
 4 Nevertheless, because the doctrine of judicial estoppel is intended to “prevent litigants
 5 from playing ‘fast and loose’ with the courts[,] . . . ‘it may be appropriate to resist
 6 application of judicial estoppel when a party’s prior position was based on inadvertence
 7 or mistake.” See id. (quoting New Hampshire, 532 U.S. at 750-53).

8 In that regard, although federal courts have adopted a “presumption of deceit,” by
 9 which, “if a plaintiff-debtor omits a pending (or soon-to-be-filed) lawsuit from the
 10 bankruptcy schedules and obtains a discharge (or plan confirmation),” judicial estoppel
 11 bars the action, see id. at 271, where, as here, a debtor, after omitting pending claims,
 12 corrects such omission by amending the schedule of assets to disclose the omitted
 13 claims, the presumption of deceit “no longer comports with New Hampshire,” see id. at
 14 273. Rather, under such circumstances, “judicial estoppel requires an inquiry into
 15 whether the plaintiff’s bankruptcy filing was, in fact, inadvertent or mistaken, as those
 16 terms are commonly understood,” see id. at 276, and in connection therewith, the Court
 17 may consider evidence outside the pleadings, see Dzakula v. McHugh, 746 F.3d 399,
 18 401 (9th Cir. 2014); Zyla v. Am. Red Cross Blood Servs., No. 13-CV-2464-EMC, 2014
 19 WL 3868235, at *8 (N.D. Cal. Aug. 6, 2014) (holding, “although courts do not typically
 20 look outside the pleadings to decide a motion to dismiss, the Court finds it necessary to
 21 consider [plaintiff’s] declaration in deciding whether the inadvertent/mistake exception
 22 applies”).

23 In this instance, the Court, in dismissing the FAC, directed plaintiffs to submit,
 24 along with any amended pleading, one or more declarations explaining (1) Razzak’s
 25 failure to amend her schedule of assets to disclose the instant claims, (2) Razzak’s
 26 designation of the claims’ value as \$0.00, and (3) the import of Razzak’s “surrender” of
 27 the Property.

28 By the instant motion, Wells Fargo, citing Hamilton v. State Farm Fire & Cas. Co.,

1 270 F.3d 778 (9th Cir. 2001), first argues plaintiffs’ claims are barred because “[n]owhere
 2 did [] Razzak disclose any claims against Wells Fargo, nor were the bankruptcy
 3 schedules amended to preserve any [such] claims” until after her proposed plan was
 4 confirmed and Wells Fargo had raised the issue of judicial estoppel. (See Mot. at 4:24-
 5 27); see also see Hamilton, 270 F.3d at 785 (holding “[t]he Bankruptcy Code and Rules
 6 impose upon the bankruptcy debtors an express, affirmative duty to disclose all assets,
 7 *including contingent and unliquidated claims*”; further holding “[t]he debtor’s duty to
 8 disclose potential claims as assets does not end when the debtor files schedules, but
 9 instead continues for the duration of the bankruptcy proceeding”) (internal quotation and
 10 citation omitted) (emphasis in original).

11 In support of the SAC, plaintiffs have submitted a declaration from Razzak, in
 12 which she states she “was not aware of any requirement to amend” her schedules, and
 13 that, “[a]fter being notified of the potential requirement[,] . . . [she] immediately agreed to
 14 have [her] bankruptcy attorney file an amended schedule.” (See Razzak Decl., filed Jan.
 15 26, 2018, ¶¶ 9-10.) The Court finds Razzak’s statement as to inadvertence or mistake
 16 suffices to avoid dismissal at this early stage of the proceedings. See, e.g., Powell v.
 17 Wells Fargo Home Mortg., No. 14-CV-04248-MEJ, 2015 WL 4719660, at *3, *6 (N.D. Cal.
 18 Aug. 7, 2015) (holding plaintiff’s declaration, in which he stated he “did not understand”
 19 he was required to “list as property anything related to a future recovery on a claim” or
 20 that his “concerns” about defendant’s conduct was “property,” sufficient to avoid judicial
 21 estoppel at pleading stage).

22 Wells Fargo next contends Razzak’s ultimate disclosure is insufficient to prevent
 23 judicial estoppel, given her amended schedule assigned “\$0.00” value to the instant
 24 claims, for which claims, in a lawsuit filed prior to her amended schedule, she initially
 25 sought, and continues to seek, monetary damages. Although such inconsistency may
 26 have some bearing on Razzak’s assertion of inadvertence or mistake as an explanation
 27 for her earlier failure to disclose, Wells Fargo has not cited, and the Court has not
 28 located, any case holding the assignment of \$0.00 value to an asset can, by itself,

1 support judicial estoppel. See Myers v. Dolgencorp, Inc., No. 05-CV-1419-SMH, 2006
 2 WL 3290475, at *5 (W.D. La. Nov. 13, 2006) (declining to apply judicial estoppel based
 3 solely on debtor-plaintiff’s assignment of “0.00” value to asset; noting “this Court has
 4 found no precedent” for dismissal under such circumstances). Moreover, in conjunction
 5 with their SAC, plaintiffs have submitted a declaration by Razzak’s bankruptcy counsel, in
 6 which he states the value “was set at \$0.00” because it is his “understanding” that “these
 7 types of cases . . . often settle or resolve in a manner which does not provide monetary
 8 value to the Chapter 13 estate, such as through a loan modification or restructure.” (See
 9 Seabrook Decl., filed January 26, 2018, ¶ 4.)

10 Lastly, Wells Fargo contends Razzak’s “surrender” of the property to Wells Fargo,
 11 as set forth in the Plan, estops plaintiffs from pursuing their claims for an injunction to
 12 prevent foreclosure. The Court agrees. Although the Bankruptcy Code does not define
 13 “surrender,” courts interpret the term to mean the debtor “will make the collateral
 14 available so the secured creditor can, if it chooses to do so, exercise its state law rights in
 15 the collateral.” See In re Rosa, 495 B.R. 522, 523 (Bankr. D. Haw. 2013); see also Bank
 16 of New York Mellon v. Watt, No. 14-CV-02051-AA, 2015 WL 1879680, at *4 (D. Or. Apr.
 17 22, 2015) (defining “surrender” in Chapter 13 context as “the debtor’s relinquishment of
 18 his or her right to the property at issue, such that the secured creditor is free to accept or
 19 reject that collateral”) (citing Rosa, 495 B.R. at 523). Consequently, plaintiffs’ attempt to
 20 enjoin Wells Fargo from foreclosing on the Property is “clearly inconsistent,” see Ah Quin,
 21 733 F.3d at 271, with Razzak’s agreement, set forth in the plan for which she obtained a
 22 confirmation, to surrender such collateral to Wells Fargo, and, accordingly, to the extent
 23 plaintiffs seek to enjoin foreclosure of the Property, plaintiffs’ claims are barred, see Hull
 24 v. Wells Fargo Bank, N.A., No. 15-CV-01990-AA, 2016 WL 1271675, at *4 (D. Or. Mar.
 25 28, 2016) (holding Chapter 13 debtor-plaintiff estopped from asserting claim to invalidate
 26 foreclosure because debtor-plaintiff “cannot tell the bankruptcy court she will surrender
 27 the property and then use [another] court to block [creditor] from exercising its ownership
 28 rights”); cf. In re Ryan, No. BAP HI-16-1391, 2017 WL 6803538, at *3 n.4 (B.A.P. 9th Cir.

1 Jan. 4, 2017) (observing debtor-plaintiff who “surrender[ed]” property and “never opposed
2 their lender’s right to foreclose” may be able to bring state law claim to require lender to
3 “comply with state foreclosure law”).

4 To the extent plaintiffs assert claims for damages, the Court next turns to the
5 sufficiency of the pleadings.

6 **B. First Cause of Action (Negligence)**

7 Under California law, to state a claim for negligence, a plaintiff must adequately
8 plead the following elements: “(1) the defendant owed the plaintiff a duty of care, (2) the
9 defendant breached that duty, and (3) the breach proximately caused the plaintiff’s
10 damages or injuries.” See Lueras v. BAC Home Loans Servicing, LP, 221 Cal. App. 4th
11 49, 62 (Cal. Ct. App. 2013).

12 **1. Duty of Care**

13 Plaintiffs allege Wells Fargo breached its duty of care by denying Razzak’s loan
14 modification application on the basis of a failure to “provide [Wells Fargo] with valid
15 documents as requested” (see SAC Ex. C), whereas, according to plaintiffs, Razzak did,
16 in fact, “provide all information within the timeframes proscribed” by Wells Fargo (see
17 SAC ¶ 36). Additionally, plaintiffs allege, Wells Fargo was “negligen[t] per se” by “fail[ing]
18 to maintain policies and procedures designed to provide a borrower with accurate
19 information,” as required by the Real Estate Settlement Procedures Act (“RESPA”). (See
20 SAC ¶¶ 43-47 (citing 12 U.S.C. § 2605(k)(E); 12 C.F.R. § 1024.38(a)).)

21 Under California law, “as a general rule, a financial institution owes no duty of care
22 to a borrower when the institution’s involvement in the loan transaction does not exceed
23 the scope of its conventional role as a mere lender of money.” See Nymark v. Heart Fed.
24 Sav. & Loan Assn., 231 Cal. App. 3d 1089, 1096 (Cal. Ct. App. 1991). California Courts
25 of Appeal and federal district courts are, however, “divided on the question of whether
26 accepting documents for a loan modification is within the scope of a lender’s conventional
27 role,” and, if it is not, “under what circumstances [such acceptance] can give rise to a duty
28 of care with respect to the processing of the loan modification application.” See Rossetta

1 v. CitiMortgage, Inc., 18 Cal. App. 5th 628, 638 (Cal. Ct. App. 2017) (internal quotation
2 and citation omitted) (collecting cases).

3 For purposes of the latter inquiry, courts, although not “settling on a uniform
4 application thereof,” see id. at 637, look to the following factors set forth in Biakanja v.
5 Irving, 49 Cal. 2d 647 (Cal. Ct. App. 1958): (1) “the extent to which the transaction was
6 intended to affect the plaintiff”; (2) “the foreseeability of harm” to the plaintiff; (3) “the
7 degree of certainty that the plaintiff suffered injury”; (4) “the closeness of the connection
8 between the defendant’s conduct and the injury suffered”; (5) “the moral blame attached
9 to the defendant’s conduct”; and (6) “the policy of preventing future harm.” See id. at
10 650; see also Rossetta, 18 Cal. App. 5th at 637.

11 The California Supreme Court, however, has not addressed the question of
12 whether acceptance of a loan modification application can give rise to a duty of care, and,
13 consequently, this Court is required to “predict” how it would decide the issue. See
14 Strother v. S. Cal. Permanente Med. Grp., 79 F.3d 859, 865 (9th Cir. 1996) (holding, in
15 absence of precedent from state’s highest court, federal court applying state law “must
16 predict how the highest state court would decide the issue”) (internal quotation and
17 citation omitted).⁵ As set forth below, the Court, applying the Biakanja factors to the
18 facts presented in the instant action, finds the California Supreme Court would not find
19 Wells Fargo owed Razzak a duty of care.

20 As to the first factor, the extent to which the transaction was intended to affect
21 Razzak, any potential loan modification, although undoubtedly intended to affect Razzak,
22 was “also intended to affect and benefit [Wells Fargo] by maximizing its return.” See
23 Daniels v. Select Portfolio Servicing, Inc., 246 Cal. App. 4th 1150, 1182 (Cal. Ct. App.
24 2016). Consideration of Razzak’s application thus was intended to affect Razzak to “a

25
26 ⁵ To date, there are no published Ninth Circuit opinions addressing the issue. In
27 its most recent unpublished opinion, however, it weighed the Biakanja factors and found
28 the lender had no duty of care to promptly process the borrower’s loan modification
application. See Anderson v. Deutsche Bank Nat. Tr. Co. Americas, 649 Fed. App’x.
550, 552 (9th Cir. 2016).

1 lesser extent than was the case in Biakanja, . . . where the end and aim of the
2 transaction” was to benefit the plaintiff. See id. (internal quotation and citation omitted).

3 Accordingly, the first factor weighs only slightly in favor of finding a duty of care.

4 As to the second factor, the foreseeability of harm to the plaintiff, although the loss
5 of an opportunity to obtain a modification can constitute a foreseeable injury, see Alvarez
6 v. BAC Home Loans Servicing, LP, 228 Cal. App. 4th 941, 949 (Cal. Ct. App. 2014),
7 where, as here, there is a lengthy history of nonpayment, in this instance almost eight
8 years, the magnitude of the foreseeable harm is relatively small.

9 Accordingly, the second factor likewise weighs only slightly in favor of finding a
10 duty of care.

11 As to the third factor, the degree of certainty the plaintiff suffered harm, given the
12 substantial number of years in which Razzak had been in default, the primary harm,
13 namely, potential loss of the Property, as well as late fees, foreclosure fees, and
14 emotional distress (see SAC ¶ 51), had already been incurred, and is wholly attributable
15 to the applicant’s own conduct, not that of the lender.

16 Accordingly, the third factor weighs against finding a duty of care.

17 As to the fourth factor, the closeness of the connection between the defendant’s
18 conduct and the injury suffered, “[i]f the modification was necessary due to the borrower’s
19 inability to repay the loan, the borrower’s harm, suffered from denial of a loan
20 modification, [is] not . . . closely connected to the lender’s conduct.” See Lueras, 221
21 Cal. App. 4th at 67. Here, it is undisputed that Razzak’s need for a loan modification was
22 the result of her inability to repay her loan, which inability is, in no manner, attributable to
23 Wells Fargo.

24 Accordingly, the fourth factor weighs against finding a duty of care.

25 As to the fifth factor, the moral blame attached to the defendant’s conduct, “[i]f the
26 [defendant] lender did not place the borrower in a position creating a need for a loan
27 modification, then no moral blame [is] attached to the lender’s conduct.” See id. Here,
28 Wells Fargo played no role in the circumstances that created Razzak’s need for a

1 modification.

2 Accordingly, the fifth factor weighs against finding a duty of care.

3 As to the sixth factor, the policy of preventing future harm, although California
4 courts have found the state legislature's enactment of the Homeowner Bill of Rights'
5 ("HBOR"), reflects a "strong preference for fostering more cooperative relations between
6 lenders and borrowers who are at risk of foreclosure, so that homes will not be lost," see
7 Alvarez, 228 Cal. App. 4th at 950, the relevant question is "not whether there is a public
8 policy in favor of preventing future harm to borrowers," but "whether imposing a duty
9 would further that policy," see Daniels, 246 Cal. App. 4th at 1183. Here, imposition of a
10 duty of care would not further the policy interests reflected in HBOR. First, the sections
11 of HBOR on which the cases citing the policy rely exclude from the definition of
12 "borrower" individuals such as Razzak, who, at the time her modification application was
13 under consideration, had a pending Chapter 13 case in which there was no order
14 granting relief from the statutory stay of foreclosure. See Cal. Civ. Code
15 § 2920.5(c)(2)(C). Further, as one California court has observed, even where the policy
16 reflected in HBOR is applicable, although "[i]mposing negligence liability may give
17 lenders an incentive to handle loan modification applications in a timely and responsible
18 manner," imposing such liability "could be a disincentive to lenders from ever offering
19 modifications" in the first place. See Daniels, 246 Cal. App. 4th at 1183.

20 Accordingly, the sixth factor is neutral.

21 In sum, as set forth above, only two of the six relevant factors weigh, and only
22 slightly so, in favor of finding a duty of care. Consequently, the Court finds Wells Fargo
23 owed Razzak no such duty.

24 Further, to the extent plaintiffs' negligence claim is based on the additional theory
25 that Wells Fargo is negligent per se by violating RESPA's requirement that lenders
26 "maintain policies and procedures that are reasonably designed to . . . [p]rovide owners .
27 . . of mortgage loans with accurate and current information and documents about [their]
28 loans," see 12 C.F.R. §§ 1024.38(a), (b)(iv), plaintiffs reliance thereon is unavailing.

1 Negligence per se is an evidentiary presumption that “applies only after
2 determining that the defendant owes the plaintiff an independent duty of care.” See Cal.
3 Serv. Statoin & Auto Repair Ass’n v. Am. Home Assurance Co., 73 Cal. Rptr. 182, 192
4 (Cal. Ct. App. 1998). As set forth above, the Court has found Wells Fargo owed Razzak
5 no duty of care. Moreover, plaintiffs’ allegation of a single failure to properly process a
6 loan modification application is insufficient to plead a failure to maintain policies and
7 procedures.

8 **2. Causation**

9 The Court previously dismissed plaintiffs’ negligence claim as alleged in the FAC,
10 finding plaintiffs had failed to allege facts sufficient to show Wells Fargo’s conduct
11 proximately caused plaintiffs’ claimed injuries. Even assuming, arguendo, plaintiffs have
12 sufficiently alleged a duty of care, plaintiffs have again failed to sufficiently allege such
13 causal connection, as the SAC contains no additional allegations pertaining to causation.

14 Instead, in the SAC, as in the FAC, plaintiffs again allege, in conclusory fashion,
15 that, “[a]s a result of [d]efendant’s conduct, [p]laintiffs face the imminent loss of their
16 property to foreclosure, late fees and foreclosure fees . . . , loss of money, expenditure of
17 attorney’s fees, severe emotional distress, loss of appetite, frustration, fear, anger,
18 helplessness, nervousness, anxiety, sleeplessness, sadness and depression.” (See SAC
19 ¶ 51.) Moreover, as noted above, plaintiffs incurred any such injuries as a result of
20 Razzak’s failure to make her loan payments for a period of almost eight years prior to her
21 submission of the instant modification application. See, e.g., Garcia v. PNC Mortg., No.
22 14-CV-3543-PJH, 2015 WL 534395, at *10 (N.D. Cal. Feb. 9, 2015) (dismissing
23 negligence claim predicated on lender’s alleged mishandling of loan modification
24 application; finding plaintiff’s claimed injuries, including penalties and interest accrued
25 during application period, attorney’s fees, and loss of equity in home as result of late
26 fees, were “not the product of” lender’s alleged conduct, but rather the “result of plaintiff’s
27 defaulting on his loan payments”).

28 Accordingly, for all of the reasons set forth above, plaintiffs’ First Cause of Action

1 will be dismissed.

2 **C. Second Cause of Action (Negligent Misrepresentation)**

3 Under California law, a plaintiff must allege the following elements to state a claim
4 for negligent misrepresentation: (1) “a misrepresentation of a past or existing material
5 fact”; (2) “without reasonable grounds for believing it to be true”; (3) “justifiable reliance
6 thereon by the party to whom the misrepresentation was directed”; and (4) “damages.”
7 See Fox v. Pollack, 181 Cal. App. 3d 954, 962 (Cal. Ct. App. 1986); see also Conroy v.
8 Regents of Univ. of Cal., 45 Cal. 4th 1244, 1255 (Cal. 2009) (holding claims for negligent
9 misrepresentation “do[] not require intent to defraud”).

10 Here, in light of Wells Fargo’s denial of Razzak’s application on the basis that she
11 had failed to provide all requested documents, plaintiffs, in support of their negligent
12 misrepresentation claim, allege Wells Fargo “must have misrepresented what was
13 actually necessary for her to be reviewed for a loan modification.” (See SAC ¶ 59.) Such
14 inference is not, however, supported by the events on which it relies. See Moss v. U.S.
15 Secret Serv., 572 F.3d 962, 971 (9th Cir. 2009) (holding “courts are not required to make
16 unreasonable inferences or unwarranted deductions of fact to save a complaint from a
17 motion to dismiss”) (internal quotation and citation omitted). Moreover, even if plaintiffs
18 had alleged a misrepresentation, plaintiffs, in spite of the Court’s prior directive to clarify
19 the damages they incurred as a result of any reliance thereon, again fail to allege, other
20 than in conclusory fashion, any detrimental reliance. (See SAC ¶ 60 (alleging “[i]nstead
21 of looking for alternatives, [Razzak] was lured into acting on the idea that a loan
22 modification was possible”).

23 Accordingly, plaintiffs’ Second Cause of Action will be dismissed.

24 **D. Third Cause of Action (Unfair Competition, Business and Professions Code**
25 **§§ 1700 et seq.)**

26 Plaintiffs’ Third Cause of Action is based on the same conduct as their First and
27 Second Causes of Action. Accordingly, given the Court’s finding that those two causes of
28 action are subject to dismissal, plaintiffs’ Third Cause of Action likewise will be dismissed.

1 See Ingels v. Westwood One Broad. Servs., Inc., 129 Cal.App.4th 1050, 1060 (Cal. Ct.
2 App. 2005) (holding “defendant cannot be liable under § 17200 for committing unlawful
3 business practices without having violated another law”) (internal quotation and citation
4 omitted).

5 **E. Fourth Cause of Action (Declaratory Relief)**

6 Plaintiff's claim for declaratory relief is brought under section 1060 of the California
7 Code of Civil Procedure, which statute provides an action for such relief where an “actual
8 controversy” exists as to “the legal rights and duties of the respective parties” to a
9 contact. See Cal. Code Civ. Proc. § 1060. Here, the Fourth Cause of Action is premised
10 on plaintiffs’ contention that the Note does not allow plaintiffs’ principal balance to exceed
11 \$780,000, an amount equal to 125% of the original principal balance of \$624,000. (See
12 SAC ¶ 78.) In support of their position, plaintiffs rely on the following two provisions in
13 the Note:

14 (E) Deferred Interest, Additions to My Unpaid Principal

15 From time to time, my monthly payments may be insufficient to pay the
16 total amount of monthly interest that is due. If this occurs, the amount of
17 interest that is not paid each month, called “Deferred Interest,” will be
18 added to my Principal and will accrue interest at the same rate as the
19 Principal.

18 (F) Limit on My Unpaid Principal, Increased Monthly Payment

19 My unpaid principal balance can never exceed 125% of the Principal I
20 originally borrowed, called “Principal Balance Cap.” If, as a result of the
21 addition of deferred interest to my unpaid principal balance, the Principal
22 Balance Cap limitation would be exceeded on the date that my monthly
23 payment is due, I will instead pay a new monthly payment.
24 Notwithstanding Sections 3(C) [Payment Change Dates] and 3(D)
25 [Calculation of Payment Changes] above, I will pay a new monthly
26 payment which is equal to an amount that will be sufficient to repay my
27 then unpaid principal balance in full on the Maturity Date at the interest
28 rate then in effect, in substantially equal payments.

(See SAC Ex. A at 3.)

24 Plaintiffs contend Wells Fargo, contrary to the above-quoted language, filed in
25 Razzak’s bankruptcy proceedings a claim for \$979,345.46, which amount, according to
26 plaintiffs, included a claim for principal in the amount of \$924,523.13,⁶ which, in turn,
27

28 ⁶ Plaintiffs have not explained how they arrived at such figure, nor can it be

1 plaintiffs assert, exceeds the 125% “cap.”

2 In support of its motion, however, Wells Fargo has offered the proof of claim it
3 submitted in Razzak’s bankruptcy case (see RJN Ex. M), by which Wells Fargo sought
4 \$979,345.46 in total, \$687,891.28 of which was attributed to principal balance, a sum well
5 below the 125% “cap” of \$780,000 (see id. at 7). The remainder of the total amount
6 claimed included interest in the amount of \$266,631.85, fees and costs in the amount of
7 \$3527.57, and escrow deficiencies in the amount of \$21,294.76. (See id.)


8 To the extent plaintiffs contend those additional amounts should be deemed part
9 of the principal balance, the Court notes that, in at least three other actions in this district,
10 the same argument has been made with regard to essentially identical loan provisions,
11 and has been, in each instance, “soundly rejected.” See Velasquez v. Wells Fargo, N.A.,
12 No. 17-CV-03868-KAW, 2017 WL 3267608, at *2 (N.D. Cal. Aug. 1, 2017) (rejecting
13 argument that total payoff amount exceeded percentage “cap” on principal balance); see
14 also Diamos v. Fay Servicing, LLC, No. 16-CV-05164-DMR, 2016 WL 7230896, at *4
15 (N.D. Cal. Dec. 14, 2016) (holding provision placing 115% “cap” on principal balance “not
16 reasonably capable” of being read to preclude lender’s ability to recover “interest accrued
17 . . . due to the borrower’s default[]”); Nadaf-Rahrov v. Shellpoint Mortgage Servicing, No.
18 16-CV-2112-RS, at *3 (N.D. Cal. Nov. 23, 2016) (explaining in detail post-default
19 application of “cap” on principal balance; characterizing borrower’s argument to contrary
20 as “frivolous”).

21 **CONCLUSION**

22 For the reasons set forth above, Wells Fargo’s motion is hereby GRANTED and
23 plaintiffs’ SAC is hereby DISMISSED without further leave to amend.

24 **IT IS SO ORDERED.**

25 Dated: March 28, 2018

26 
27 MAXINE M. CHESNEY
28 United States District Judge

calculated from the other figures provided to the Court.