

United States District Court  
For the Northern District of California

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IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA

JOSHUA CAUDLE and KRYSTLE  
WHITE, individually and on behalf of all  
others similarly situated,  
  
Plaintiffs,

No. C 17-06874 WHA

v.

**ORDER GRANTING  
PRELIMINARY APPROVAL  
OF CLASS SETTLEMENT**

SPRINT/UNITED MANAGEMENT  
COMPANY, a Kansas corporation; and  
DOES 1 through 100,  
  
Defendant.

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**INTRODUCTION**

In this wage-and-hour class action, plaintiffs move for preliminary approval of a class settlement agreement. For the reasons stated below, the motion is **GRANTED**, reserving on final approval and on any incentive award, attorney’s fees, and costs later.

**STATEMENT**

The background of this action has been set forth in a prior order and needs not be discussed in detail herein (*see* Dkt. No. 45). In brief, defendant Sprint/United Management Company sells mobile phone devices and services to retail customers. In February 2016, Sprint instituted a redesigned incentive compensation plan called the Sprint Promoter Score Adjustment program, which remained in effect until March 2017. This program allegedly made an unlawful 10% “across-the-board deduction” from employees’ individually earned commission based on

1 factors outside the individual employees’ control and unrelated to the individual employees’  
2 efforts regarding a particular sale or transaction.

3 Plaintiffs Joshua Caudle and Krystle White — a former store manager and former lead  
4 retail consultant, respectively — worked in various northern California Sprint retail store  
5 locations. They brought the instant action in November 2017, asserting various claims arising  
6 out of the Sprint Promoter Score Adjustment program for alleged unlawful deductions from  
7 employees’ wages under California Labor Code Sections 221–23.

8 An order dated December 18, 2018, certified three classes relating to the deductions  
9 made under the Sprint Promoter Score Adjustment program (Dkt. No. 45 at 11–12). The first  
10 class was directly based on Sprint’s policy at issue (*i.e.*, the Sprint Promoter Score Adjustment  
11 program). The other two certified classes — the wage statement and waiting time classes — are  
12 derivative of the first class. Both Joshua Caudle and Krystle White were appointed as class  
13 representatives (*id.* at 12). Following class certification, the parties reached a settlement by  
14 ultimately accepting a mediator’s proposal (Dkt. No. 63-1 ¶ 9).

15 Plaintiffs now move for preliminary approval of the settlement agreement. This order  
16 follows a brief from plaintiffs, a statement of non-opposition from defendant, and oral argument.

### 17 ANALYSIS

18 “A settlement should be approved if ‘it is fundamentally fair, adequate and reasonable.’ ”  
19 *Torrisi v. Tuscon Elec. Power Co.*, 8 F.3d 1370, 1375 (9th Cir. 1993) (citation omitted).

20 Preliminary approval is appropriate if “the proposed settlement appears to be the product of  
21 serious, informed, non-collusive negotiations, has no obvious deficiencies, does not improperly  
22 grant preferential treatment to class representatives or segments of the class, and falls within the  
23 range of possible approval.” *In re Tableware Antitrust Litig.*, 484 F. Supp. 2d 1078, 1079 (N.D.  
24 Cal. 2007) (Chief Judge Vaughn Walker). Here, the proposed settlement agreement satisfies  
25 these requirements.

#### 26 1. PROPOSED SETTLEMENT.

27 Under the proposed settlement, the key terms would be as follows:  
28

1           **Net Settlement Fund:** The net settlement fund would be \$4,000,000 minus attorney’s  
2 fees and costs, incentive payments, administrative expenses, and payment to the Labor &  
3 Workforce Development Agency (“LWDA”) for civil penalties under the Labor Code Private  
4 Attorneys General Act (“PAGA”) (Dkt. No. 63 at 1), equaling to an estimated \$2,622,000 (Dkt.  
5 No. 67-1 ¶¶ 3.1, 3.1(e)). The fund would be composed as follows.

- 6           1.       **Incentive Award:** Caudle and White plan to request an incentive award  
7                   of \$5,000 and \$3,000, respectively, for a total of \$8,000. The  
8                   settlement agreement, however, is not contingent on approval of the  
9                   incentive award (*id.* ¶ 3.1(b)).
- 10          2.       **Attorney’s Fees and Costs:** Class counsel plan to request an award of  
11                   attorney’s fees of \$1,000,000 and costs of \$50,000. Any unapproved  
12                   portion of the request for fees and costs would be added to the net  
13                   settlement fund and distributed to the class on a *pro rata* basis. The  
14                   settlement agreement is not contingent on the approval of the requested  
15                   attorney’s fees and costs award (*id.* ¶ 3.1(a)).
- 16          3.       **PAGA Allocation:** \$300,000 would be paid to settle claims for  
17                   potential penalties under PAGA. In accordance with PAGA, 75% of  
18                   this amount (\$225,000) would be paid to the California Labor and  
19                   Workforce Development Agency and 25% (\$75,000) to the class  
20                   members as part of the *pro rata* distribution (*id.* ¶ 3.1(c)).
- 21          4.       **Administration Costs:** \$20,000 will be set aside from the gross  
22                   settlement to cover the cost of administering class notice. Any unused  
23                   amount would be added to the net settlement fund (*id.* ¶ 3.1(d)).
- 24          5.       **Allocation to the Class Members:** Following the above deductions, the  
25                   net settlement fund amounts to \$2,622,000. The following distributions  
26                   would be made with respect to the 2,290 class members:
  - 27               a.       Each class member would receive a 100 percent reimbursement  
28                   of all amounts deducted from their commissions under the

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Sprint Promoter Score Adjustment program, plus interest (*id.* ¶ 3.1(e)(i)–(ii)).

- b. The wage-statement class would receive \$133,820.71 for wage-statement penalties, distributed *pro rata* to each member based on their final hourly pay (Dkt. No. 63 at 15).
- c. The waiting-time class would receive \$1,204,386.38 for waiting-time penalties, distributed *pro rata* to each member based on the number of months between September 2016 and March 2017 that they incurred the deductions at issue (*ibid.*).
- d. Class members would receive \$75,000 in PAGA civil penalties, distributed *pro rata* based on the number of months they incurred the deductions at issue (Dkt. No. 67-1 ¶ 3.1(c)).

6. **No Reversion:** There would be no reversion to defendant.

**2. COST/BENEFIT TO THE ABSENT CLASS MEMBERS.**

Assuming all of the above deductions are finally approved in the amount specified, the average net allocation to each class member would be \$1,177.73 (Dkt. No. 63 at 15).

According to plaintiffs and their expert, a total of \$1,046,526.18 was deducted as a result of the Sprint Promoter Score Adjustment program, with an additional total of \$237,266.73 relating to two-years’ worth of interest on the deductions (Dkt. No. 63-1 ¶¶ 12–13). As for the waiting time penalties, plaintiffs multiplied the final rate of pay for each member of this derivative class by eight hours, then multiplied that amount by thirty days to find a total of \$5,531,836.19 in waiting time penalties (*id.* ¶ 15). As for the wage statement penalties, plaintiffs calculated a maximum total of \$541,050 in potential wage statement penalties (Dkt. Nos. 31-1, Exh B; 63 at 11). Additional penalties under PAGA could have resulted in a maximum amount of \$653,000 (although that amount could be reduced at the district court’s discretion), with 75% of the PAGA penalties allocated to the California Labor and Workforce Development Agency (Dkt. No. 63 at 11). Thus, the total maximum recovery at trial is approximately \$8,009,679.10, and the settlement of \$4,000,000 represents roughly one half of the available recovery (*id.* at 12).

1 Plaintiffs contend that this discount is warranted in light of the litigation risks and where each  
2 class member would receive full reimbursement plus interest of the underlying unpaid wages at  
3 issue (*ibid.*).

4 Plaintiffs' unlawful deduction claim turns on the theory that the Sprint Promoter Score  
5 Adjustment program unlawfully withheld 10% of each class members' incentive compensation  
6 based on a store-wide metric (*id.* at 7). Plaintiffs, however, are unaware of any controlling  
7 authority that addresses the specific facts at issue in the instant action. Moreover, defendant  
8 points to decisions that have held that variations in commissions resulting from contractual terms  
9 of an agreed-upon pay plan are generally lawful under California law. *See, e.g., Nguyen v. Wells*  
10 *Fargo Bank*, No. C 15-5239 JCS, 2016 WL 5390245, \*16 (N.D. Cal. Sept. 26, 2016) (Magistrate  
11 Judge Joseph Spero). As such, there is significant uncertainty in the strength of plaintiffs' claim.

12 The strength in plaintiffs' derivative penalty claims carry even greater uncertainty. The  
13 waiting-time penalty claim faces a "good faith defense" against the failure to pay the underlying  
14 wages at issue where the state of the law is unclear (Dkt. No. 63 at 8). *See, e.g., Kao v. Joy*  
15 *Holiday*, 12 Cal. App. 5th 947, 963 (2017) ("A good faith dispute that any wages are due will  
16 preclude imposition of waiting time penalties under Labor Code Section 203." (citation and  
17 alterations omitted)). The wage-statement penalties and PAGA civil penalties also carries  
18 significant uncertainty. There is a substantial risk that plaintiffs' wage-statement penalties  
19 would be denied because the wage statements contained an accurate accounting of wages  
20 actually paid to each employee, even assuming that the employees were unlawfully underpaid.  
21 *See Maldonado v. Epsilon Plastics, Inc.*, 22 Cal. App. 5th 1308, 1337 (2018) ("The purpose of  
22 section 226 is to 'document the paid wages to ensure the employee is fully informed regarding  
23 the calculation of those wages.' . . . The purpose of requiring greater wage stub information is to  
24 insure that employees are adequately informed of compensation received and are not  
25 shortchanged by their employers" (quoting *Soto v. Motel 6 Operating, L.P.*, 4 Cal. App. 5th 385,  
26 392 (2016) (internal citation and quotation marks omitted)). And, there is the risk that the  
27 PAGA civil penalties will be reduced due to defendant's good faith defenses.

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1           These risks sufficiently balance the benefit of a substantial cash payout of an average of  
2 \$1,177.73 for the class (particularly given that each class member would fully recover the  
3 underlying unpaid wages plus interest), at least enough to warrant preliminary approval and an  
4 opportunity for comment from the class members.

5           **3. SCOPE OF THE RELEASE.**

6           As background, the certified claims included the following (Dkt. No. 67-1 ¶ 1.4):

7           Class 1 (Unlawful Deductions – SPS Class): All current and former  
8 employees of Sprint who worked at Sprint’s retail store location(s) in  
9 California and whose compensation was based in full or in part on  
10 incentive compensation (also called “commissions”), and whose  
11 commissions were reduced by a Sprint Promoter Score Adjustment, at  
12 any time from February 2016 to March 2017.

13           Class 2 (Wage Statement Class): All members of the Unlawful  
14 Deductions – SPS Class whose commissions were reduced by a Sprint  
15 Promoter Score Adjustment at any time from September 29, 2016  
16 through March 2017.

17           Class 3 (Waiting Time Class): All members of the Unlawful Deductions  
18 – SPS Class who separated their employment from Sprint at any time  
19 from February 2016 through the present.

20           The proposed scope of the release is as follows (Dkt. No. 67-1 ¶¶ 4.3–4.4):

21           4.3. Release of All Settled Claims. As of the Effective Date and to the  
22 maximum extent permitted by law, the Plaintiffs, and all Participating  
23 Class Members (i.e., all Class Members who do not properly opt-out) and  
24 all persons purporting to act on the Participating Class Members’ behalf  
25 or purporting to assert a claim under or through them, hereby do and shall  
26 be deemed to have fully, finally, and forever released, settled,  
27 compromised, relinquished and discharged any and all of the Released  
28 Parties of and from any and all claims, judgments, liens, losses, debts,  
rights, liabilities, demands, guarantees, penalties, costs, expenses,  
attorneys’ fees, damages, indemnities, actions, suits, complaints,  
petitions, causes of action, and obligations of every kind and nature in  
law, equity or otherwise, known or unknown, suspected or unsuspected,  
disclosed or undisclosed, contingent or accrued, from the beginning of  
time through the Effective Date for all claims that were certified for class  
treatment, including claims for (1) unlawful deductions from wages (Cal.  
Labor Code §§ 221-223), (2) failure to furnish accurate itemized wage  
statements (Cal. Labor Code § 226), (3) failure to pay wages due to  
discharged employees (Cal. Labor Code §§ 201-203), and (4) unfair and  
unlawful business practices based on the above claims (Cal. Bus. & Prof.  
Code §§ 17200 et seq.), involving any conduct by any Released Party  
that arose during the Settlement Period. In addition to the foregoing, in  
recognition of the fact that they are receiving a larger payment, those  
Participating Class Members who are members of the Waiting Time  
Class, shall also release any claim for failure to pay waiting time  
penalties under Labor Code §203 (and any claims under Bus. & Prof.  
Code § 17200 et seq. based thereon) as to any wages allegedly unpaid at

1 the time of that individual’s termination during the Settlement Period,  
2 irrespective of the nature of the underlying unpaid wages. Whether such  
3 release is effective as to any claim for waiting time penalties under Labor  
4 Code § 203 in any context other than the underlying claims certified for  
5 class treatment in this Action, shall be determined in any such case by the  
6 court or other tribunal of competent jurisdiction in that case. All such  
7 disputes, claims, and/or causes of action, as described in this paragraph,  
8 are collectively referred to as the “Released Claims” or “Settled Claims.”

9  
10 4.4 Release of PAGA Claims. Upon the Court’s approval of the PAGA  
11 Payment and this release of PAGA Claims, Plaintiffs and the  
12 Participating Class Members and all persons purporting to act on the  
13 Participating Class Members’ behalf or purporting to assert a claim under  
14 or through them, hereby do and shall be deemed to have fully, finally,  
15 and forever released, settled, compromised, relinquished and discharged  
16 any and all of the Released Parties of and from any and all PAGA claims  
17 premised in whole or in part on any of the claims set forth in Paragraph  
18 4.3 above (collectively, the “PAGA Claims”), based on the claims  
19 certified for class treatment.

20 In short, the settlement agreement only releases the certified claims for unpaid wages and  
21 derivative wage statement and PAGA penalties for the same violation (*see also id.* ¶¶ 1.4, 2.5).  
22 The derivative waiting time penalty claim, however, would be released “irrespective of the  
23 nature of the underlying unpaid wages, in recognition of the fact that California law generally  
24 provides for only one waiting time penalty per employee” (Dkt. No. 63 at 16). Plaintiffs explain  
25 the exception for the waiting time penalty claim release is proper because Section 203 of the  
26 California Labor Code provides a waiting time penalty where an employer “willfully fails to pay  
27 . . . any wages of an employee who is discharged or who quits.” Cal. Lab. Code § 203 (emphasis  
28 added); *see also Reyes v. CVS Pharmacy, Inc.*, No. C 14-00964 MJS, 2016 WL 3549260, at \*9  
(E.D. Cal. June 29, 2016) (Judge Michael Seng) (noting that former employees “would not be  
entitled to additional waiting time penalties, as Labor Code section 203 provides penalties for the  
failure to pay any and all wages owed upon termination; multiple awards do not accrue for  
multiple violations”). The effectiveness of that release as to the waiting time penalties, however,  
would be “determined in any such case by the court or other tribunal of competent jurisdiction in  
that case” (Dkt. No. 67-1 ¶ 4.3).

26 Additionally, named plaintiffs, solely on their own behalf and not on behalf of any other  
27 class member, would fully generally release all claims, known and unknown, that they have or  
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1 may have against defendant as of the date they executed the settlement agreement in  
2 consideration for the incentive award (Dkt. No. 67-1 ¶ 4.7).

3 This order holds the proposed scope of the release for the absent class members is  
4 appropriately limited to the claims held appropriate for class treatment, with the addition of  
5 related claims for waiting time (to the foregoing extent), wage statement, and PAGA penalties.

6 **4. INCENTIVE PAYMENT, ATTORNEY’S FEES, AND COSTS.**

7 The settlement agreement contemplates \$1,000,000 in attorney’s fees (representing 25%  
8 of the gross settlement fund) and \$50,000 in costs, and a total incentive payment of \$8,000.  
9 While the prospect of these forthcoming requests does not prevent preliminary approval at this  
10 stage, the parties are advised that the requested amounts are subject to close scrutiny and  
11 potential reduction at the final approval stage.

12 In particular, and as cautioned in the Court’s Notice and Order Regarding Factors to be  
13 Evaluated for Any Proposed Class Settlement, the request for an incentive award to the lead  
14 plaintiff is a “red flag” (Dkt. No. 19 at 5). While helpful that the settlement agreement is not  
15 conditioned on a specific incentive award amount, it does not automatically eliminate the risk  
16 that the proposed award might make a flawed or inadequate settlement more “palatable” to the  
17 lead plaintiff (Dkt. No. 25). Nonetheless, because the proposed settlement agreement does not  
18 provide for an automatic incentive award, no request for such an award has been made yet, and  
19 the settlement agreement is not contingent on the outcome of any such request, preliminary  
20 approval remains appropriate.

21 Plaintiffs must file a separate motion for those awards at the final approval stage on the  
22 schedule detailed below and in comport with the companion order (Order re Attorney’s Fees and  
23 Costs).

24 **5. NOTICE AND SETTLEMENT ADMINISTRATION.**

25 The parties have agreed to a revised proposed form of notice (*see* Dkt. No. 67-3), which  
26 would be sent to the 2,290 class members via first-class mail, and skip traces will be performed  
27 on any notices returned as undeliverable (Dkt. No. 67-1 ¶¶ 1.3, 6.3, 6.3(b)–(c)). The notice  
28 procedure and the distribution of class funds is to be administered by Simpluris, Inc., and shall



1 not exceed \$20,000 (*id.* ¶ 3.1(d)). The notice would state the formula used in calculating the  
2 individual payments and the share of the PAGA payment. Class members challenging their  
3 individual settlement or PAGA payment may produce documentary evidence to the settlement  
4 administrator (*id.* ¶ 6.3(e)). There will be no claim forms. Payments will be automatically  
5 mailed to class members upon final approval of the settlement (unless a class member  
6 affirmatively opts out) (*see id.* ¶ 6.4). The parties propose a sixty-day opt-out and objection  
7 period (*id.* ¶ 2.26).

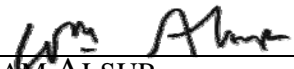
8 The parties' proposed form of notice is hereby **APPROVED**. Simpluris is **APPROVED** as  
9 settlement administrator.

10 **CONCLUSION**

11 Subject to final approval of the settlement and to the extent stated above, plaintiffs'  
12 motion for preliminary approval of the class settlement agreement is **GRANTED**. The proposed  
13 form of notice, to be administered by Simpluris, is also **APPROVED**. The final pretrial  
14 conference and trial dates, as well as other pending deadlines in this action, are hereby  
15 **VACATED**. The following dates are hereby set. Class notice shall be disseminated by **JULY 19**.  
16 The motion for attorney's fees and costs and incentive award is due by **AUGUST 16**. Objections  
17 by class members are due by **SEPTEMBER 13**. The motion for final approval of settlement  
18 agreement is due by **OCTOBER 15**. The final fairness hearing will be held on **NOVEMBER 14 AT**  
19 **11 A.M.**

20  
21 **IT IS SO ORDERED.**

22  
23 Dated: June 28, 2019.

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25 \_\_\_\_\_  
26 WILLIAM ALSUP  
27 UNITED STATES DISTRICT JUDGE  
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