

United States District Court  
For the Northern District of California

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IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA

RICHARD CAYO,

No. C 08-4763 CW

Plaintiff,

v.

ORDER GRANTING IN  
PART DEFENDANTS'  
MOTIONS TO DISMISS

VALOR FIGHTING & MANAGEMENT LLC; RICK  
BASSMAN; AIG DOMESTIC CLAIMS, INC.;  
GAGLIARDI INSURANCE SERVICES, INC.;  
and DOES 1-15, inclusive,

Defendants.

Defendants Gagliardi Insurance Services, Inc. and AIG Domestic  
Claims, Inc. move separately to dismiss the claims against them.  
Plaintiff Richard Cayo opposes the motions. The matter was taken  
under submission on the papers. Having considered all of the  
papers submitted by the parties, the Court grants each motion in  
part.

BACKGROUND

This case arises from an injury Plaintiff suffered while  
participating in a mixed martial arts fight at the Cache Creek  
Casino Resort in Brooks, California. According to the complaint,  
the fight was organized and put on by Defendant Valor Fighting &

1 Management LLC, which is owned by Defendant Rick Bassman.

2 Plaintiff alleges that, pursuant to an agreement between  
3 Valor, Bassman and Cache Creek Casino, Valor and Bassman assumed  
4 liability for all injuries resulting from the fight. Valor and  
5 Bassman also agreed, "as a condition to the fights taking place,  
6 that they had or would obtain insurance coverage to cover any  
7 liabilities associated with the fights, including but not limited  
8 to insurance coverage for any injuries that occurred during the  
9 course of such fights." Compl. ¶ 11. Valor and Bassman also  
10 allegedly entered into a contract with Plaintiff, pursuant to which  
11 they agreed to assume liability for any injuries that Plaintiff  
12 might suffer during the fight. Id.

13 The complaint states that Plaintiff "was advised" that Valor  
14 and Bassman obtained the insurance coverage required by their  
15 agreement with Cache Creek Casino by purchasing an insurance policy  
16 from AIG. Id. ¶ 16. Gagliardi, an insurance brokerage, allegedly  
17 arranged for this purchase. Id. ¶ 19. The complaint alleges  
18 elsewhere, however, that Valor and Bassman "failed to secure  
19 insurance [] coverage" for the fight. Id. ¶ 22.

20 Plaintiff claims that he "snapped his right ACL" during the  
21 fight, a serious injury that necessitated the ACL's surgical  
22 replacement. Id. ¶ 14. He continues to undergo physical and  
23 rehabilitative therapy. Id.

24 Plaintiff filed a claim with AIG seeking compensation for his  
25 injury, but the claim was denied. Id. ¶ 18. Plaintiff claims that  
26 AIG "has provided only cryptic and conflicting bases for its denial  
27 of coverage" and, "[w]hen pressed for further information," has  
28 "refused to provide any clarification." Id. Gagliardi allegedly

1 informed Plaintiff that AIG denied his claim because Valor and  
2 Bassman "failed to pay the policy premiums." Id. ¶ 20. According  
3 to Plaintiff, Bassman has denied Gagliardi's allegation, and AIG  
4 "has refused to confirm or deny" it. Id.

5 Plaintiff now charges Valor and Bassman with breach of  
6 contract, intentional infliction of emotional distress and  
7 violation of California's Unfair Competition Law. He charges AIG  
8 with breach of contract, breach of the covenant of good faith and  
9 fair dealing and negligence. He charges Gagliardi with negligence.

10 LEGAL STANDARD

11 A complaint must contain a "short and plain statement of the  
12 claim showing that the pleader is entitled to relief." Fed. R.  
13 Civ. P. 8(a). When considering a motion to dismiss under Rule  
14 12(b)(6) for failure to state a claim, dismissal is appropriate  
15 only when the complaint does not give the defendant fair notice of  
16 a legally cognizable claim and the grounds on which it rests. See  
17 Bell Atl. Corp. v. Twombly, 550 U.S. 544, 127 S. Ct. 1955, 1964  
18 (2007). In considering whether the complaint is sufficient to  
19 state a claim, the court will take all material allegations as true  
20 and construe them in the light most favorable to the plaintiff. NL  
21 Indus., Inc. v. Kaplan, 792 F.2d 896, 898 (9th Cir. 1986).

22 When granting a motion to dismiss, the court is generally  
23 required to grant the plaintiff leave to amend, even if no request  
24 to amend the pleading was made, unless amendment would be futile.  
25 Cook, Perkiss & Liehe, Inc. v. N. Cal. Collection Serv. Inc., 911  
26 F.2d 242, 246-47 (9th Cir. 1990). In determining whether amendment  
27 would be futile, the court examines whether the complaint could be  
28 amended to cure the defect requiring dismissal "without

1 contradicting any of the allegations of [the] original complaint."  
2 Reddy v. Litton Indus., Inc., 912 F.2d 291, 296 (9th Cir. 1990).  
3 Leave to amend should be liberally granted, but an amended  
4 complaint cannot allege facts inconsistent with the challenged  
5 pleading. Id. at 296-97.

6 DISCUSSION

7 I. Plaintiff's Claims Against AIG

8 A. Breach of Contract

9 AIG asserts that the breach of contract claim against it must  
10 be dismissed because Plaintiff has "failed to attach the insurance  
11 policy and did not plead the essential terms of the policy." AIG's  
12 Mot. at 4. It maintains that "a complaint pleading breach of a  
13 written contract must either set out the contract terms verbatim in  
14 the body of the complaint or attach a copy of the written  
15 instrument and incorporate it by reference." Id. at 5 (citing  
16 Otworth v. S. Pac. Transp. Co., 166 Cal. App. 3d 452, 459 (1985)).  
17 Assuming that this is an accurate characterization of California  
18 law, it nonetheless does not apply to the present motion. As a  
19 procedural matter, the sufficiency of the complaint is governed,  
20 not by state law, but by the Federal Rules of Civil Procedure and  
21 federal law interpreting those rules. See Vess v. Ciba-Geigy Corp.  
22 USA, 317 F.3d 1097, 1102-03 (9th Cir. 2003); Securimetrics, Inc. v.  
23 Hartford Cas. Ins. Co., 2005 WL 1712008, at \*2.<sup>1</sup>

24 Under the notice pleading requirements of Rule 8 of the  
25 Federal Rules of Civil Procedure, the complaint states a claim for  
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27 <sup>1</sup>Ironically, AIG removed this case from the Alameda County  
28 Superior Court, where it could have invoked state law procedural  
requirements.

1 breach of contract. It alleges that AIG issued Valor and Bassman a  
2 policy that would compensate individuals who were injured in the  
3 martial arts fight, and then breached the policy by refusing to  
4 compensate Plaintiff when he was injured in the fight. These  
5 allegations are sufficient to put AIG on notice of the claim  
6 against it and allow it to formulate a responsive pleading.  
7 Moreover, Plaintiff cannot be expected to provide more specific  
8 information about the terms of the policy, because Defendants  
9 allegedly have refused to let him see it. AIG cannot prevent  
10 Plaintiff from obtaining information relevant to his claim and then  
11 move to dismiss the claim on the basis that the complaint lacks  
12 such information.

13 AIG correctly notes that the complaint makes inconsistent  
14 allegations: it alleges both that Gagliardi failed to secure an  
15 insurance policy that covered Plaintiff's injury and that AIG  
16 breached the terms of an insurance policy that covered Plaintiff's  
17 injury. Neither party has cited any Ninth Circuit case addressing  
18 the propriety of inconsistent factual allegations in a complaint.  
19 However, Rule 8(e) of the Federal Rules of Civil Procedure provides  
20 that a party "may state as many separate claims or defenses as it  
21 has, regardless of consistency." In addition, the Seventh Circuit  
22 has held that a pleader "may assert contradictory statements of  
23 fact" if he or she is "legitimately in doubt about the facts in  
24 question." Am. Int'l Adjustment Co. v. Galvin, 86 F.3d 1455, 1461  
25 (7th Cir. 1996). Plaintiff has alleged that Defendants have  
26 prevented him from determining the details of insurance coverage  
27 for the fight. He is thus legitimately in doubt about the facts in  
28 question, and the inconsistency is permissible.

1           B. Breach of the Covenant of Good Faith and Fair Dealing  
2           To state a claim for breach of the covenant of good faith and  
3 fair dealing based on an insurer's failure to pay benefits due  
4 under a policy, the insurer must have withheld payment  
5 "unreasonably and in bad faith." Wilson v. 21st Century Ins. Co.,  
6 42 Cal. 4th 713, 720 (2007) (quoting Frommoethelydo v. Fire Ins.  
7 Exch., 42 Cal. 3d 208, 214 (1986)). AIG asserts that Plaintiff has  
8 not alleged that it acted in bad faith because "Plaintiff admits in  
9 his Complaint that the reason coverage was denied was due to the  
10 fault of other defendants who either did not pay the policy  
11 premiums and/or failed to obtain the necessary coverage." AIG's  
12 Mot. at 4. Plaintiff makes no such admission. The complaint  
13 alleges simply that Gagliardi informed Plaintiff that his claim was  
14 denied because Valor and Bassman did not pay the policy premiums.  
15 Compl. ¶ 20. It further alleges that AIG has failed to confirm or  
16 deny whether this was the basis for its denial.

17           The complaint charges AIG with:

18           (a) attempting to avoid payment of plaintiff's legitimate  
19 claims, (b) failing and refusing to properly investigate  
20 plaintiff's claim for benefits; (c) failing to timely and  
21 meaningfully communicate with plaintiff regarding the  
22 status of his claim, including providing cryptic and  
23 conflicting information in denial of the claim, and  
24 refusing to provide any clarification; [and]  
25 (d) intentionally misrepresenting and concealing  
26 information concerning their obligations under the  
27 Policy.

28 Compl. ¶ 45. These allegations support a conclusion that AIG acted  
unreasonably and in bad faith, and Plaintiff has therefore stated a  
claim for breach of the covenant of good faith and fair dealing.

C. Negligence

Plaintiff asserts a claim against AIG based on its negligent

1 handling of his claim. But under California law, "negligence is  
2 not among the theories of recovery generally available against  
3 insurers." Sanchez v. Lindsey Morden Claims Servs., Inc., 72 Cal.  
4 App. 4th 249, 254 (1999). "Delay or failure to pay policy benefits  
5 may be actionable as a breach of contract or bad faith, not  
6 negligence." Benavides v. State Farm Gen. Ins. Co., 136 Cal. App.  
7 4th 1241, 1253-54 (2006) (Mosk, J., concurring) (quoting Croskey et  
8 al., Cal. Practice Guide: Ins. Litig. (The Rutter Group 2005)  
9 § 11:205); see also Adelman v. Associated Int'l Ins. Co., 90 Cal.  
10 App. 4th 352, 369 (2001) ("If an insured seeks to recover in tort  
11 for an insurer's mishandling of a claim, it must allege more than  
12 mere negligence."). Plaintiff has not cited any case to the  
13 contrary, and his negligence claim is therefore dismissed.

14 II. Plaintiff's Claim Against Gagliardi

15 Plaintiff alleges that Gagliardi was negligent in that it  
16 "failed to procure the necessary insurance coverage, and/or  
17 procured faulty or inadequate coverage, for injuries to  
18 participants in the mixed martial arts fight." Compl. ¶ 51.  
19 Plaintiff further alleges that Gagliardi was negligent in its  
20 "handling of [his] claim, by failing to handle the claim in a  
21 timely fashion, and making misrepresentations and/or materially  
22 omitting information pertaining to the claim, in communications  
23 with" Plaintiff. Id. ¶ 52. Because these theories of negligence  
24 are entirely independent of each other, the Court will construe  
25 them as two separate claims.

26 To prevail on a claim for negligence under California law, a  
27 plaintiff must show "that the defendant owed a duty to [him or  
28 her], that the defendant breached that duty, and that the breach

1 proximately caused the plaintiff's injuries." John B. v. Superior  
2 Court, 38 Cal. 4th 1177, 1188 (2006). Gagliardi argues that  
3 Plaintiff has not stated a claim for negligence because he has not  
4 alleged facts that would support the conclusion that Gagliardi owed  
5 him a legal duty.

6 With respect to Plaintiff's negligence claim based on  
7 Gagliardi's handling of his claim, the complaint contains no  
8 factual allegations concerning Gagliardi's involvement in handling  
9 the claim. It states simply that Gagliardi informed Plaintiff of  
10 the reason for AIG's denial of the claim. This does not imply that  
11 Gagliardi itself was involved in the denial in any way, and the  
12 Court therefore cannot conclude that Gagliardi owed Plaintiff a  
13 duty of care with respect to the handling of his claim.<sup>2</sup> In  
14 addition, as discussed above, a negligence claim cannot lie against  
15 an insurer for failure to pay benefits due under the plan. This  
16 rule also applies to claims handling performed by an agent of the  
17 insurer. Sanchez, 72 Cal. App. 4th at 254-55. Thus, any  
18 negligence claim asserted against Gagliardi for its role in  
19 handling Plaintiff's claim must be dismissed.

20 As for Plaintiff's other negligence claim, liberally  
21 construed, the complaint alleges that Valor and Bassman engaged  
22 Gagliardi to locate and arrange the purchase of a suitable

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23  
24 <sup>2</sup>Plaintiff points to the complaint's allegation that Gagliardi  
25 owed him a legal duty "with respect to the timely and accurate  
26 processing of his claim." Compl. ¶ 23. It is not clear whether  
27 Plaintiff asserts that the Court must accept this allegation as  
28 true. To the extent he does, the argument fails because the  
"existence of a legal duty is a question of law for the court," not  
one of fact. John B., 38 Cal. 4th at 1188. On a motion to  
dismiss, the Court "need not assume the truth of legal conclusions  
cast in the form of factual allegations." United States ex rel.  
Chunie v. Ringrose, 788 F.2d 638, 643 n.2 (9th Cir. 1986).



1 insurance policy that would compensate participants injured in the  
2 martial arts fight, but that Gagliardi did not in fact secure a  
3 suitable policy. Among the cases cited by the parties, Business to  
4 Business Markets, Inc. v. Zurich Specialties, 135 Cal. App. 4th 165  
5 (2006), most closely addresses the issue of whether, in promising  
6 to procure insurance for Valor and Bassman, Gagliardi assumed a  
7 legal duty to Plaintiff.

8 In Business to Business, the plaintiff B2B had entered into a  
9 contract with Tricon, an Indian company, for software development  
10 services. The contract specifically obliged Tricon to carry an  
11 insurance policy that would compensate B2B if Tricon failed to  
12 deliver the promised software. B2B thereafter contacted a retail  
13 insurance broker and informed it of Tricon's insurance needs. The  
14 broker contacted Professional Liability Insurance Services (PLIS),  
15 a surplus lines insurance broker. PLIS contacted Zurich, which  
16 issued a policy to Tricon. The policy, however, excluded coverage  
17 for any claim arising from or related to work performed in India.  
18 Tricon subsequently failed to deliver the software to B2B, and B2B  
19 sued for breach of contract. Relying on the policy exclusion,  
20 Zurich refused to pay for Tricon's defense or to indemnify it.  
21 Default judgment was entered against Tricon, but B2B could not  
22 collect on the judgment. B2B then sued PLIS for negligence in  
23 procuring a policy that did not cover work done in India. PLIS  
24 moved to dismiss on the ground that it owed no duty of care to B2B.

25 Citing Biakanja v. Irving, 49 Cal. 2d 647 (1958), the Business  
26 to Business court identified six factors that should be considered  
27 in determining whether "a defendant had a duty to exercise due care  
28 to protect the plaintiff although they were not in privity of

1 contract": 1) the extent to which the transaction was intended to  
2 affect the plaintiff; 2) the foreseeability of harm to the  
3 plaintiff; 3) the degree of certainty that the plaintiff suffered  
4 injury; 4) the closeness of the connection between the defendant's  
5 conduct and the injury suffered; 5) the moral blame attached to the  
6 defendant's conduct; and 6) the policy of preventing future harm.  
7 135 Cal. App. 4th at 168.

8 The court found that the first factor was satisfied because,  
9 "even though Tricon was the named insured, Tricon bought the  
10 policy, as required under its contract with B2B, for the purpose of  
11 protecting B2B against Tricon's possible breach of contract." Id.  
12 at 169. For this reason, "the insurance transaction greatly  
13 affected B2B." Id. Here, the complaint alleges that the policy  
14 was purchased specifically to protect injured participants in the  
15 martial arts fight. The insurance transaction thus "greatly  
16 affected" Plaintiff. In addition, the second factor is satisfied  
17 because it was clearly foreseeable that a participant would be  
18 injured in the fight; this was the alleged purpose of obtaining the  
19 insurance policy. It is also certain, accepting the allegations in  
20 the complaint, that Plaintiff has suffered an injury. The third  
21 factor is therefore satisfied as well. Concerning the fifth  
22 factor, while Gagliardi's alleged conduct may not be "morally"  
23 wrong, Gagliardi may still be blameworthy in that it allegedly  
24 violated a legal obligation, as did PLIS in the Business to  
25 Business case. Additionally, imposing liability on Gagliardi could  
26 potentially prevent it -- or others in its position -- from causing  
27 similar harm in the future. The fifth factor is therefore  
28 satisfied.

1 Here, as in Business to Business, the existence of a duty  
2 turns on the fourth factor: in this case, the closeness of the  
3 connection between Gagliardi's alleged negligence and the injury  
4 suffered by Plaintiff. In Business to Business, the plaintiff and  
5 PLIS had a "tenuous" connection: "PLIS dealt directly only with  
6 Tricon's broker, Hoyla, and Tricon's insurer, Zurich. PLIS had no  
7 dealings with B2B, and indeed B2B was not even named on the  
8 insurance policy PLIS procured." Id. at 170. In the court's view,  
9 however, this did not necessarily indicate the absence of a duty.  
10 Instead, the "issue on which [the fourth] factor turns is whether  
11 B2B was an intended third party beneficiary -- to which PLIS owed a  
12 duty of care -- or merely an incidental third party beneficiary, to  
13 which PLIS owed no such duty. Id. at 170. Thus, according to the  
14 reasoning in Business to Business, Gagliardi owed a duty of care to  
15 Plaintiff if he was supposed to be<sup>3</sup> an intended beneficiary of the  
16 policy or came "close enough to being one that imposing [a] duty"  
17 on Gagliardi would be "within the spirit of Biakanja." Id. at 171.

18 An intended third-party beneficiary "is one who intentionally  
19 receives the benefit of the insurance." Id. at 171. The person  
20 "does not need to be specifically named, as long as he is in the  
21 class of members that the insurance is intended to benefit." Id.  
22 "[W]hether a third party is an intended beneficiary or merely an  
23 incidental beneficiary 'involves construction of the parties'  
24 intent, gleaned from reading the contract as a whole in light of

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26 <sup>3</sup>Plaintiff's negligence claim against Gagliardi is premised on  
27 Gagliardi's failure to secure a policy that covered Plaintiff's  
28 injury. Thus, whether Gagliardi owed Plaintiff a duty of care may  
have to be determined, not by reference to the terms of the policy  
that was actually secured, but by reference to the coverage that  
Valor and Bassman instructed Gagliardi to secure.

1 the circumstances under which it was entered.'" Id. at 170  
2 (quoting Jones v. Aetna Cas. & Surety Co., 26 Cal. App. 4th 1717,  
3 1725 (1994)).

4 The Court cannot determine at this time whether Gagliardi was  
5 instructed to obtain the type of policy in which Plaintiff would be  
6 an intended third-party beneficiary because the precise terms of  
7 the policy sought by Valor and Bassman are not reflected in the  
8 complaint. Harper v. Wausau Insurance Co., 56 Cal. App. 4th 1079  
9 (1997), demonstrates why this is the case. The plaintiff in Harper  
10 had been injured in a slip-and-fall accident on the property of a  
11 company insured by the defendant. The insurance policy contained a  
12 "medical payment" provision that was distinct from the provision  
13 that insured the property owner against "bodily injury and property  
14 damage liability." Id. at 1083. Under the former provision, the  
15 defendant agreed to pay the medical expenses of any individual  
16 injured on the covered property, without regard to fault. The  
17 court noted that such provisions, unlike liability insurance,  
18 "directly confer a benefit upon third parties who are injured on  
19 the owner's property." Id. at 1090. Medical payments "are not  
20 dependent upon the liability of the insured and are considered to  
21 be separate contractual obligations from the rest of the policy."  
22 Id. at 1089. The court further explained:

23 The payment is premised on the happening of the event and  
24 is not premised on fault. Thus, the insurer undertook a  
25 separate and direct obligation to pay to the medical  
26 expenses of any persons injured on the owner's property  
regardless of its insured's negligence. Accordingly, the  
payments were plainly intended to directly benefit  
plaintiff and were not incidental or remote.

27 Id. at 1090 (emphasis in original). Accordingly, the court  
28 determined that the plaintiff was an intended beneficiary and could

1 bring a claim against the insurer.

2 Here, the complaint does not specify the precise terms of the  
3 policy under which fight participants could potentially receive a  
4 payment from AIG for their injuries. If the policy contains -- or  
5 was supposed to contain -- a medical payment provision similar to  
6 the one in Harper, Plaintiff would be an intended third-party  
7 beneficiary. Pursuant to the holding of Business to Business,  
8 Gagliardi would thus owe a duty of care to Plaintiff. On the other  
9 hand, if Valor and Bassman sought and secured insurance to cover  
10 only their own liability to injured fight participants, Plaintiff  
11 would be merely an incidental third-party beneficiary, and  
12 Gagliardi would not owe him a duty of care. The Court cannot  
13 determine at this stage of the litigation whether Plaintiff was an  
14 intended third-party beneficiary of the desired policy. While the  
15 Court could require Plaintiff to amend the complaint to specify a  
16 factual basis for concluding that he was (or should have been) an  
17 intended third-party beneficiary, Defendants have allegedly  
18 prevented him from accessing the information he would need in order  
19 to do so. Thus the Court will instead allow Plaintiff to try to  
20 uncover the relevant facts through discovery.

21 Gagliardi argues that Business to Business does not apply to  
22 this case because its holding is limited to negligence claims  
23 against surplus lines insurance brokers. It is true that the  
24 Business to Business court, in a footnote, stated:

25 We confine our analysis to the somewhat particularized  
26 facts of this case. Nothing in our opinion suggests that  
27 in a more typical case (e.g., an automobile accident) an  
28 injured third person has a cause of action against the  
at-fault party's insurance broker for failing to secure  
coverage that might compensate the injured party for his  
damages.

1 135 Cal. App. 4th at 172. Nonetheless, the alleged facts in the  
2 present case are more similar to those in Business to Business than  
3 to those in the "typical case" such as one involving an automobile  
4 accident. And although Business to Business addressed the duty of  
5 a surplus lines insurance broker, the court did not restrict its  
6 holding to such brokers, and its reasoning applies equally to other  
7 types of insurance brokers committing similar negligent acts.  
8 Here, as in Business to Business, the insurance policy was  
9 allegedly intended to provide coverage for a very specific purpose:  
10 in this case, injuries resulting from a single event on a  
11 particular date. Gagliardi has not cited any case that is more  
12 closely applicable to the issue here than Business to Business;  
13 although it cites cases demonstrating the limited scope of an  
14 insurance broker's duties, those cases hold simply that a broker  
15 has no duty to advise the insured of the need for or desirability  
16 of a specific type or amount of insurance. See, e.g., Jones v.  
17 Grewe, 189 Cal. App. 3d 950, 955-56 (1987); Fitzpatrick v. Hayes,  
18 57 Cal. App. 4th 916, 927 (1997). Under this holding, Gagliardi  
19 cannot be held liable if Valor and Bassman instructed it to obtain  
20 insurance of a particular type and amount and Gagliardi complied,  
21 even if that insurance was insufficient to cover Plaintiff's  
22 injuries. But if Valor and Bassman requested that Gagliardi secure  
23 an insurance policy with specific coverage and Gagliardi failed to  
24 do so, Gagliardi may be held liable for negligence. See  
25 Fitzpatrick, 57 Cal. App. 4th at 927 (noting that an insurance  
26 agent may be held liable for negligence if "there is a request  
27 . . . by the insured for a particular type or extent of coverage"  
28 and the agent does not secure such coverage).

