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UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA  
OAKLAND DIVISION

RANDOLPH T. SCOTT,  
  
Plaintiff,  
  
vs.  
  
UNUM LIFE INSURANCE COMPANY OF  
AMERICA,  
  
Defendant.

Case No: C 09-1841 SBA  
  
**AMENDED ORDER GRANTING  
DEFENDANT’S MOTION FOR  
PARTIAL SUMMARY JUDGMENT**  
  
Dkt. 42

Plaintiff brings this breach of contract and insurance bad faith action against Defendant, alleging that Plaintiff was wrongfully denied benefits under disability income policies issued by Defendant. The parties are presently before the Court on Defendant’s Motion for Partial Summary Judgment, whereby Defendant moves for summary judgment on Plaintiff’s claim for punitive damages. Dkt. 42. Having read and considered the papers filed in connection with this matter and being fully informed, the Court hereby GRANTS the motion for the reasons set forth below. The Court, in its discretion, finds this matter suitable for resolution without oral argument. See Fed.R.Civ.P. 78(b).

**I. FACTUAL BACKGROUND**

**A. THE DISABILITY POLICIES**

**1. Policy No. LAN660597**

In 1982, Union Mutual issued Plaintiff an “own occupation” disability income policy, Policy No. LAN660597. Dkt. 46, Eichel Decl. ¶ 4; Ex. A. Defendant assumed Plaintiff’s disability income coverage in November 1986. Id. The policy provides a maximum monthly benefit for total disability until age sixty-five, with a sixty-day elimination period, plus a Residual Disability Benefit Rider, which provides a benefit for residual disability that follows a period of total disability. Id.

1 The policy defines total disability in the insured's own occupation as follows: "'Total  
2 disability' and 'totally disabled' mean that, as a result of sickness or injury, you are unable to  
3 perform the material and substantial duties of your occupation." Id., Ex. A at 5. The policy  
4 defines "your occupation" as:

5 (1) your regular occupation at the time disability begins – during the first 120  
6 months of any continuous disability (or to the policy anniversary when you are  
7 age 55 if that is later);

8 (2) thereafter – any gainful occupation for which you are reasonably fitted based  
9 on your training, education, experience and/or prior average earning. Id.

10 The Residual Disability Rider provides:

11 (1) "Residual disability" means that, as a result of the sickness or accident which  
12 caused total disability:

13 (a) you are unable to perform one or more but not all of the material and  
14 substantial duties of your occupation; or

15 (b) you can not (sic) perform the material and substantial duties of your  
16 occupation for as much time as they usually require. Id. at 9.

## 17 **2. Policy No. LAD015365**

18 A second disability income policy was issued by Defendant to Plaintiff in 1987, under  
19 Policy No. LAD015365. Id. ¶ 4; Ex. B. The policy provides benefits until age sixty-five, and  
20 includes the following definitions:

21 "Impairment," "impairs" and "impaired" mean: (1) injury or sickness totally or  
22 residually disables the Insured; and (2) the Insured is receiving medical care  
23 from someone other than himself which is appropriate for the injury or sickness.  
24 ... "Total disability" and "totally disabled" mean injury or sickness restricts the  
25 Insured's ability to perform the material and substantial duties of his regular  
26 occupation to an extent that prevents him from engaging in his regular  
27 occupation. Id., Ex. B at 4.

28 Moreover, the policy defines "regular occupation" as "the Insured's occupation at the  
time the Elimination Period begins. If the Insured engages primarily in a professionally  
recognized specialty at that time, his occupation is that specialty." Id. Also under this policy,  
an insured is "residually disabled" when the "injury or sickness does not prevent the Insured  
from engaging in his regular occupation, BUT does restrict his ability to perform the material

1 and substantial duties of his regular occupation: (i) for as long a time as he customarily  
2 performed them before the injury or sickness; or (ii) as effectively as he customarily performed  
3 them before the injury or sickness.” Id. Policy Nos. LAN660597 and LAD015365 are referred  
4 to collectively herein as “the Policies.”

5 **B. PLAINTIFF’S CLAIM OF DISABILITY**

6 In early January 2002, Plaintiff submitted a claim for disability benefits to Defendant.  
7 Id. ¶ 30. In his claim, Plaintiff represented that he was disabled from his own occupation since  
8 October 2001 because of depression. Id. Plaintiff reported his occupation as President/CEO of  
9 Search & Consulting Partners, Inc., an executive search firm, and indicated that he spent fifty  
10 to sixty hours per week performing his occupational duties. Id., ¶ 30; Ex. C.

11 **C. DEFENDANT’S INVESTIGATION**

12 **1. Initial Payments Under the Policies**

13 On February 4, 2002, Defendant conducted a telephone interview with Plaintiff, during  
14 which he stated that he started experiencing symptoms related to depression twelve years prior  
15 to the date of his claim. Id., Ex. C at 0238-241. Also during the interview, Plaintiff mentioned  
16 “job burnout” when discussing the nature of his disability, and stated he “goes through periods  
17 of burnout about once a year,” with this period of burnout being worse. Id. at 0240. Plaintiff  
18 stated that he expected to return to his occupation, full time, by April 2002. Id. at 0239.  
19 Defendant offered to pay Plaintiff benefits until June 15, 2002. Id. at 0247. Upon discussing  
20 Defendant’s offer with his treating physician, Dr. Michael Levin, Plaintiff agreed to an advance  
21 payment of \$31,341.80, which represented benefits from December 12, 2001 through June 15,  
22 2002. Id. at 0247. Defendant advised Plaintiff that, in the event he had not returned to work by  
23 June 2002, he could submit a Claimant Statement and Attending Physician Statement (“APS”).  
24 Id. at 0247-248. On February 11, 2002, Defendant informed Plaintiff that his claim was  
25 closed. Id. at 0248.

26 **2. Reopening of Plaintiff’s Claim**

27 In June 2002, Plaintiff submitted a Claimant Statement that listed the same symptoms as  
28 previously reported. Id. at 0255. At that time, Plaintiff provided no expected return to work

1 date, but stated he “continued to stay open to jobs [he] might be able to perform.” Id.  
2 Defendant then obtained medical records from Dr. Levin, requested documents from Plaintiff,  
3 and conducted field interviews of Plaintiff. Id. at 0273-275, 0286-292, 0326-330.

4       Upon receiving Plaintiff’s medical records and the field interview reports, Larry  
5 Iannetti, Defendant’s clinical consultant, reviewed Plaintiff’s medical file and concluded that  
6 there was no documentation consistent with either significant distress or impairment in  
7 functioning. Id. at 0451-453. However, he reported that he would wait until he had an  
8 opportunity to speak with Dr. Levin before rendering a definitive decision. Id. at 0452. After  
9 speaking with Dr. Levin, and learning that Plaintiff had become more symptomatic, Mr.  
10 Iannetti concluded that the medical information was consistent with significant distress and  
11 functional impairments that would preclude Plaintiff from performing the duties of his  
12 occupation at that time. Id. at 0470. He also suggested that a vocational rehabilitation contact  
13 “may be appropriate to explore [Plaintiff’s] potential interest in such services when clinically  
14 stable.” Id.

15       Plaintiff’s claim was thus reopened, and Defendant paid him benefits through  
16 September 2002. Id. ¶ 29.

### 17                   **3.       Release to Return to Work**

18       After reopening Plaintiff’s claim, Defendant continued its investigation by evaluating  
19 Plaintiff’s Claim Statements and APS forms, which indicated a potential return to work by  
20 April 2003, and requesting updated medical records from Dr. Levin. Id. ¶ 30; Ex. C at 0486,  
21 0490, 0494-495. In January 2003, Defendant received from Plaintiff a Claimant Statement and  
22 APS form, which stated a potential April 2003 return to work date. Id., Ex. C at 0566, 0570.  
23 Mr. Iannetti spoke with Dr. Levin, who opined that Plaintiff’s occupation remained a “good  
24 option” for him in the future, but it was premature to consider April 2003 as a return to work  
25 date. Id. at 0580. Mr. Iannetti told Dr. Levin that he would check in with him in March 2003  
26 to further assess Plaintiff’s readiness to return to work, and the two discussed the possibility of  
27 vocational rehabilitation for Plaintiff for another occupation. Id.

1 By March 2003, Defendant learned from Plaintiff that he had suffered a back injury  
2 and, given that development, Defendant delayed contacting Dr. Levin. Id. at 0611. By May  
3 2003, Plaintiff's Statement of Claim and APS form indicated that his back problem had  
4 resolved. Id. at 0700, 0703.

5 In June and July 2003, Dr. Levin submitted APS forms that indicated he had released  
6 Plaintiff to return to work in "his occupation" and "any occupation." Id. at 0726, 0751, 0828.  
7 Upon receipt of the APS forms, Defendant contacted Plaintiff to further discuss his return to  
8 work. Id. at 0770-771. Defendant admitted that he had been working for at least six months,  
9 but he had not earned any income. Id. at 0772-773. Subsequently, Dr. Levin provided an APS  
10 form dated July 31, 2003, again releasing Plaintiff to work in his occupation or any occupation.  
11 Id. at 0828. Plaintiff informed Defendant in a later telephone discussion that he was spending  
12 thirty hours per week contacting clients in an effort to reestablish contacts, but he was unable to  
13 generate any income. Id. at 0808-809.

14 Based on this information, on September 2, 2003, Defendant paid Plaintiff \$28,430.27,  
15 which represented benefits from August 15, 2003 through January 31, 2004. Id. at 0816-817.

#### 16 **4. Vocational Rehabilitation**

17 In February 2003, while Defendant was investigating Plaintiff's claim, Defendant  
18 contacted Plaintiff to discuss the option of vocational services and the possibility of conducting  
19 a transferable skills analysis. Id. at 0586. During an initial call with Defendant's vocational  
20 rehabilitation consultant, Plaintiff stated that he was agreeable to "whatever will help," and  
21 indicated that he had no objection to Defendant contacting Dr. Levin for his input regarding  
22 vocational assistance. Id.

23 In 2004, Defendant conducted a field visit to discuss Plaintiff's vocational plans and  
24 performed a transferable skills analysis. Id. at 1414. The vocational analyst observed in her  
25 notes: "[Plaintiff] stated that he feels that with 2 to 3 months of intensive psychotherapy, he'd  
26 have more concentration and more focus in being able to actually embark on a job search. ... I  
27 did point out to him that it appeared, based on his report of feeling he needs 'intense  
28 psychotherapy,' he may wish to do this prior to embarking on a job search/career exploration.

1 I also pointed out that if we provide services, they need to be mutually beneficial and further  
2 testing may not be mutually beneficial if it does not result in his return to work.” Id. Thus,  
3 Defendant communicated to Plaintiff on September 7, 2004 that it would not be providing  
4 further vocational services “at this time.” Id.

### 5 **5. Independent Medical Examinations**

6 While receiving disability benefits through January 2004, Plaintiff submitted additional  
7 information to Defendant, including updated notes from Dr. Levin. Upon receipt of this  
8 information, Defendant informed Plaintiff that it would continue to pay Plaintiff benefits under  
9 a reservation of rights, while conducting independent medical evaluations (“IMEs”) to assess  
10 his condition. Id. at 0963. In February 2004, Defendant requested independent medical  
11 evaluations of Plaintiff by Mark Kimmel, Ph.D. and Charles Seaman, M.D. Id. at 1017.

12 In March 2004, Dr. Kimmel issued a twenty-page psychological IME report. Id. at  
13 1058-1077. Dr. Kimmel reported that the results of Plaintiff’s psychological testing “suggest  
14 exaggeration,” and stated that, while Plaintiff’s history indicated a “longstanding personality  
15 dysfunction,” “pathology does not always translate into disability.” Id. at 1076. Dr. Kimmel  
16 also concluded that Plaintiff had not had adequate psychotherapy and suggested that his  
17 medications be adjusted. Id.

18 In April 2003, Dr. Seaman generated a forty-seven page psychiatric IME report in  
19 which he opined that Plaintiff suffered from an Adjustment Disorder, but did not have Major  
20 Depressive Disorder. Id. at 1112-1158. Dr. Seaman concluded that Plaintiff’s “lack of  
21 employment pursuits is not the result of any specific psychiatric symptoms or impairments,”  
22 but rather was due to Plaintiff’s opinion that “he cannot work in a job that is below a  
23 professional or management level.” Id. at 1157. Dr. Seaman suggested a treatment plan  
24 focused on psychotherapy, and found that Plaintiff’s impairments and symptoms were  
25 “situational in nature,” and would “likely improve immediately if he was given the financial  
26 support necessary to get his business started.” Id. at 1158. Dr. Seaman also opined that “he  
27 could probably start working or training immediately .... However, if his work involves  
28 restarting a business in the executive search or consulting industry, he would be highly

1 vulnerable to losing his motivation ....” Id. Finally, Dr. Seaman opined that Plaintiff “should  
2 consider other occupational opportunities besides the executive search and consulting business  
3 because he has recurrent problems with thinking of himself as ‘fake’ or ‘phoney’ in that  
4 environment.” Id.

5 The IME reports of Drs. Kimmel and Seaman were reviewed in 2004 by Drs. John  
6 Szlyk and Alex Ursprung, Defendant’s medical consultants specializing in psychology and  
7 psychiatry, and they agreed with the conclusions drawn in the IME reports. Id. at 1170-1175,  
8 1178-1180. The IME reports were also provided to Dr. Levin, who did not comment on or  
9 challenge the conclusions drawn in the reports. Id. ¶¶ 28-29. Defendant continued to pay  
10 monthly disability benefits to Plaintiff while it considered the IME reports. Id. ¶ 29.

#### 11 **6. Defendant’s Reevaluation of Plaintiff’s Condition After Two Years**

12 Following the IME reports, Plaintiff continued to submit Claimant Statements and APS  
13 forms, indicating minimal changes in his clinical treatment or his claimed symptoms. Id., Ex.  
14 C. at 1665, 1669, 1680, 1690, 1699. In November 2006, Defendant requested that additional  
15 examinations be conducted by Drs. Kimmel and Seaman. Id. at 2070.

16 Dr. Kimmel conducted Plaintiff’s evaluation on December 1, 2006. Id. at 2163-2176.  
17 In his fourteen-page report, Dr. Kimmel opined that “there are elements of secondary gain  
18 operating here. [Plaintiff] is clearly capable of working from a cognitive perspective.” Id. at  
19 2174. Dr. Kimmel further opined that “there are also elements of malingering, as [Plaintiff]  
20 appears to be overstating the nature and extent of his problems.” Id. Dr. Kimmel’s report was  
21 sent to Dr. Levin on December 12, 2006. Id. at 2179.

22 In January 2007, Dr. Seaman produced a thirty-page report that concluded that Plaintiff  
23 was not depressed at the time of the evaluation. Id. at 2211-2240. Dr. Seaman also opined that  
24 Plaintiff did not have an Axis I psychiatric condition or diagnosis because he was generally  
25 functioning well in all areas of life except for employment. Id. Dr. Seaman diagnosed Plaintiff  
26 as having an “‘Occupation Problem,’ namely, [Plaintiff] does not have an occupation that he  
27 feels suitable with.” Id. at 2231. Dr. Seaman noted that Plaintiff “reported that he is now  
28 waiting for the right opportunity to come along, one that [he] will feel is appropriate.” Id.

1 Defendant's internal medical consultants reviewed and agreed with the additional IME  
2 reports. Id. at 2265-2270, 2273-2276. During this time, Plaintiff continued to receive monthly  
3 disability benefits as Defendant continued to investigate his claim. Id. ¶ 29. Then, in March  
4 2007, Defendant sent Plaintiff a letter indicating that it was denying Plaintiff's claim for  
5 disability benefits, as of March 28, 2007, because he had not shown that he was totally disabled  
6 under the terms of the Policies. Id., Ex. C. at 2438-2443.

7 **D. PLAINTIFF'S APPEAL**

8 On May 1, 2007, Dr. Levin sent Defendant a letter expressing his disagreement with the  
9 denial of Plaintiff's claim. Id. at 2568-2569. He opined that the claim denial was furthering  
10 Plaintiff's disability and interfering with his ability to work. Id. Defendant considered this  
11 letter during its review of the claim file during the processing of Plaintiff's appeal (which  
12 Plaintiff initiated on a date not specified in the record). Id. at 2637-2639.

13 In a subsequent letter, dated June 28, 2007, Dr. Levin detailed the adverse impact that  
14 the claim denial was having on Plaintiff's condition. Id. at 2912-2913. Upon receipt of that  
15 letter, Defendant requested that Dr. Levin provide a complete set of Plaintiff's medical records.  
16 Id. at 2925. Defendant received and reviewed the updated medical records provided by Dr.  
17 Levin during the appeal process, and contacted Dr. Levin to discuss his opinions as to  
18 Plaintiff's condition. Id. at 2974-2976.

19 Defendant reopened Plaintiff's claim at the end of 2007, and advised him that additional  
20 independent medical examinations would be conducted to clarify the difference in opinions  
21 between Dr. Levin and Drs. Kimmel and Seaman. Id. at 2868-2869. Defendant also informed  
22 Plaintiff that his benefits "would be updated" and paid under a reservation of rights. Id. at  
23 2876.

24 **E. DEFENDANT'S SUBSEQUENT INVESTIGATION AND DENIAL**

25 After reopening Plaintiff's claim, Defendant arranged for IMEs with two new doctors  
26 that had no prior involvement with his claim – Eric Morganthaler, Ph.D. and Dr. Kenneth  
27 Gottlieb. Id. ¶¶ 18-19. Defendant also conducted multiple days of surveillance of Plaintiff.  
28 Dkt. 43, Parsons Decl. ¶ 7.



1 In March 2008, Dr. Morgenthaler completed his psychological testing of Plaintiff.  
2 Eichel Decl., Ex. C at 3768-3780. In his report, Dr. Morgenthaler opined that Plaintiff's test  
3 results indicated that he was "grossly exaggerating" the extent of his emotional difficulties, to  
4 the point that Plaintiff presented himself as a "severely psychotic, paranoid, depressed,  
5 anxious, and physically ill individual" who was suffering from "auditory and visual  
6 hallucinations, persecutory beliefs, depersonalization, and bizarre experiences." *Id.* at 3778.  
7 Also in March 2008, Defendant received Dr. Gottlieb's report, in which he concluded that  
8 Plaintiff's cognitive functioning was unimpaired, he had normal attention and concentration,  
9 and there was no suggestion of depression, dysphoria, or anxiety. *Id.* at 3800-3831.

10 Defendant also obtained Social Security information from Plaintiff, as he had been  
11 approved for Social Security benefits in June 2004, based on a diagnosis of affective mood  
12 disorder. *Id.* at 2215. However, that information did not include any medical information past  
13 2004. *Id.* ¶ 18.

14 On April 11, 2008, Defendant sent Plaintiff a denial letter explaining its claim  
15 determination and enclosing a final benefits check. *Id.* ¶¶ 24, 26. Plaintiff expressed his  
16 dissatisfaction with the denial, and the claim was subsequently reviewed by Defendant's appeal  
17 unit, which upheld the denial. *Id.* ¶ 27; Dkt. 44, Carlson Decl. ¶¶ 5-12.

## 18 **II. PROCEDURAL BACKGROUND**

19 Plaintiff filed this action in the Superior Court of California, County of Contra Costa, on  
20 March 27, 2009. In his complaint, Plaintiff brings the following causes of action against  
21 Defendant: (1) breach of contract; and (2) and breach of the implied covenant of good faith and  
22 fair dealing. In his breach of implied covenant claim, Plaintiff asserts that Defendant breached  
23 the covenant by unreasonably failing to pay benefits, delaying the payment of benefits,  
24 misrepresenting pertinent facts, failing to reasonably and promptly investigate and process  
25 Plaintiff's claim, and failing to provide a reasonable explanation of the basis for its denial.  
26 Dkt. 1, Compl. at 6-7. Plaintiff also seeks, in his breach of implied covenant claim, punitive  
27 damages based on Defendant's alleged breaches. *Id.* at 8.

28

1 Defendant removed this matter on diversity grounds on April 28, 2009. Now,  
2 Defendant has moved for partial summary judgment on Plaintiff’s claim for punitive damages.  
3 Defendant has not moved for summary judgment as to Plaintiff’s breach of contract or breach  
4 of implied covenant claims.

5 **III. LEGAL STANDARD**

6 Rule 56(c) of the Federal Rules of Civil Procedure authorizes summary judgment if  
7 there is no genuine issue as to any material fact and the moving party is entitled to judgment as  
8 a matter of law. See Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 247-48 (1986). The  
9 moving party bears the initial burden of demonstrating the basis for the motion and identifying  
10 the portions of the pleadings, depositions, answers to interrogatories, affidavits, and admissions  
11 on file that establish the absence of a triable issue of material fact. Celotex Corp. v. Catrett,  
12 477 U.S. 317, 323 (1986). If the moving party meets this initial burden, the burden then shifts  
13 to the non-moving party to present specific facts showing that there is a genuine issue for trial.  
14 Fed.R.Civ.P. 56(e); Celotex, 477 U.S. at 324; Matsushita Elec. Indus. Co. v. Zenith Radio  
15 Corp., 475 U.S. 574, 586-87 (1986).

16 “On a motion for summary judgment, ‘facts must be viewed in the light most favorable  
17 to the nonmoving party only if there is a ‘genuine’ dispute as to those facts.’” Ricci v.  
18 DeStefano, -- U.S. --, 129 S.Ct. 2658, 2677 (2009) (quoting Scott v. Harris, 550 U.S. 372, 380  
19 (2007)). An issue of fact is “material” if, under the substantive law of the case, resolution of  
20 the factual dispute might affect the outcome of the claim. See Anderson, 477 U.S. at 248.  
21 Factual disputes are genuine if they “properly can be resolved in favor of either party.” Id. at  
22 250. Accordingly, a genuine issue for trial exists if the non-movant presents evidence from  
23 which a reasonable jury, viewing the evidence in the light most favorable to that party, could  
24 resolve the material issue in his or her favor. Id. “If the evidence is merely colorable, or is not  
25 significantly probative, summary judgment may be granted.” Id. at 249-50 (internal citations  
26 omitted).

1 **IV. ANALYSIS**

2 Under California law, punitive damages are available to a plaintiff who proves by clear  
3 and convincing evidence that the defendant is guilty of oppression, fraud, or malice. Cal. Civ.  
4 Code § 3294(a). Summary judgment on a claim for punitive damages is proper “when no  
5 reasonable jury could find the plaintiff’s evidence to be clear and convincing proof of malice,  
6 fraud or oppression.” See Hoch v. Allied-Signal, Inc., 24 Cal.App.4th 48, 60-61 (1994). “In a  
7 bad faith action, evidence that the insurer has violated its duty of good faith and fair dealing  
8 does not alone necessarily establish that it has acted with the requisite intent to justify an award  
9 of punitive damages. ... [e]ven if an insurer has acted unreasonably, it need not follow that it  
10 also acted with malice.” Patrick v. Maryland Casualty Co., 217 Cal.App.3d 1566, 1575-76  
11 (internal citations omitted) (upholding grant of summary judgment on plaintiff’s punitive  
12 damages claim even though defendant’s claims handling practices “were shoddy” and “at times  
13 witless and infected with symptoms of bureaucratic inertia and inefficiency,” finding that “we  
14 cannot find liability here for punitive damages based merely upon the insurer’s inept and  
15 negligent handling of a claim”).<sup>1</sup>

16 In support of its motion, Defendant argues that the evidence presented demonstrates that  
17 Plaintiff’s punitive damages claim is without merit. As noted by Defendant, the evidence  
18 shows that, in reaching its claim determination, Defendant considered, over a six year period:  
19 six independent medical evaluations by four doctors; several Claimant Statements and  
20 Attending Physician Statements; two field interviews; and numerous internal clinical  
21 consultant reviews. Eichel Decl. ¶ 29. Moreover, Defendant engaged in correspondence with  
22 Plaintiff and his treating physician, Dr. Levin, throughout the claim process. Also, Defendant  
23 paid Plaintiff benefits totaling \$388,604.07 from December 2001 to March 2008, while it  
24 reviewed Plaintiff’s claim. Id.

25  
26 \_\_\_\_\_  
27 <sup>1</sup> As indicated, Defendant has not moved for summary judgment on Plaintiff’s breach of  
28 contract or breach of implied covenant claims. As such, the analysis and findings herein are  
limited to the issue of whether summary judgment should be granted as to Plaintiff’s punitive  
damages claim.

1 In his opposition, Plaintiff argues that the following facts demonstrate “triable issues of  
2 material fact for a reasonable jury to find that [Defendant’s] conduct warrants punitive  
3 damages”: (1) Defendant should not have relied upon its independent medical examiners  
4 because they did not understand Plaintiff’s occupational duties; (2) Plaintiff “was constantly  
5 being forced to defend himself” to Defendant; (3) Plaintiff asked Defendant for rehabilitation  
6 benefits, and that request was denied; (4) Defendant disregarded the significance of Plaintiff’s  
7 Social Security benefits; (5) Defendant disregarded Dr. Levin’s opinions; and (6) Defendant  
8 failed to consider whether Plaintiff was disabled from his “own occupation,” as that term is  
9 defined by the Policies.

10 As explained below, even viewing the evidence in Plaintiff’s favor, he has failed to  
11 establish that a reasonable jury could find clear and convincing evidence that Defendant acted  
12 with oppression, fraud, or malice in handling Plaintiff’s claim.

13 **A. THE IME REPORTS**

14 Plaintiff argues that Defendant should not have relied upon its independent medical  
15 examiners because they did not understand Plaintiff’s occupational duties. This argument is  
16 refuted by the IME reports, which indicate that the IME doctors reviewed documents in which  
17 Plaintiff described his occupational duties. See e.g., Eichel Decl., Ex. C. at 1062, 3774, 3808.  
18 Also, Dr. Seaman testified that it was his understanding that Plaintiff was an executive recruiter  
19 for high-tech companies, which is the occupation stated on Plaintiff’s claim forms. Dkt. 75-2,  
20 Jain Decl., Ex. C (Seaman Dep. Tr.) at 27:5-14. Dr. Kimmel’s report indicates that, in addition  
21 to receiving occupational information from Plaintiff during the examination, he reviewed  
22 documents that contained occupational information, such as one of Defendant’s field reports, to  
23 obtain an understanding of Plaintiff’s occupational duties. Eichel Decl., Ex. C. at 326-329,  
24 1062. Also, Dr. Kimmel testified that he had an understanding of Plaintiff’s occupational  
25 duties at the time he conducted his assessment. Jain Decl., Ex. B (Kimmel Dep. Tr.) at 108:21-  
26 24.

27 In view of these factors, no reasonable jury could find clear and convincing proof that  
28 Defendant acted with oppression, fraud, or malice in relying on the IME reports.

1           **B.       PLAINTIFF’S ALLEGATION THAT HE WAS “FORCED TO DEFEND HIMSELF”**

2           Plaintiff asserts that he was “forced to constantly defend himself” to Defendant, and that  
3 this factor supports a claim of punitive damages. This argument is unpersuasive because,  
4 under the Policies, Plaintiff was required to provide proof of his disability. Eichel Decl., Exs.  
5 A and B. Furthermore, Plaintiff continued to provide Defendant with expected return to work  
6 dates that never materialized. Indeed, Plaintiff’s initial return to work date was April 2002.  
7 The evidence does not support the conclusion that Defendant acted with oppression, fraud, or  
8 malice in continuing to assess Plaintiff’s claim of disability and readiness to return to work. To  
9 the contrary, Defendant was responding to the vacillating nature and fluidity of Plaintiff’s  
10 projections.

11           **C.       PLAINTIFF’S REQUEST FOR VOCATIONAL ASSISTANCE**

12           Plaintiff asserts that, during the claim process, he “made multiple requests for assistance  
13 under the Rehabilitation Benefits of the Policies,” which Defendant improperly rejected. Plf.’s  
14 Opp. at 11. The Rehabilitation Benefits provision in Policy LAN660597 provides: “while you  
15 are receiving the Total Disability Benefit, we will consider participating in a rehabilitation  
16 program. The program may be at your request or we may suggest it. ...” Eichel Decl., Ex. A.  
17 at 0025. A similar policy provision is found in Policy LAD015365: “While the Insured is  
18 receiving Disability Benefit, you may request or we may suggest participation in a  
19 rehabilitation program designed to help him return to work ... [i]f we determine that such a  
20 program is appropriate ....” *Id.*, Ex. B at 0011.

21           Of note, Plaintiff concedes that “it was in [Defendant’s] sole discretion to offer benefits  
22 under these terms.” Plf.’s Opp. at 11. Plaintiff has offered no suggestion that, in determining  
23 that this discretionary benefit was inappropriate, Defendant acted with oppression, fraud, or  
24 malice. Therefore, this argument fails to support Plaintiff’s punitive damages claim.

25           **D.       PLAINTIFF’S SOCIAL SECURITY BENEFITS**

26           Next, Plaintiff argues that Defendant disregarded the significance of Defendant’s Social  
27 Security Benefit award in evaluating his claim. However, Plaintiff has not offered any  
28 evidence that Defendant acted with oppression, fraud, or malice in finding that Plaintiff’s

1 receipt of Social Security benefits, when viewed in light of other factors, failed to establish  
2 Plaintiff's disability. As noted by Defendant, the Social Security information provided by  
3 Plaintiff did not include any medical information past 2004, so as to inform his claim of an  
4 ongoing disability.

5 **E. DR. LEVIN'S OPINIONS**

6 Plaintiff also argues that punitive damages are appropriate because Defendant  
7 "intentionally disregarded" Dr. Levin's opinions. Yet, the evidence demonstrates that  
8 Defendant had multiple communications with Dr. Levin and involved him in the claim process.  
9 Defendant ultimately disagreed with Dr. Levin, in view of the reports of its independent  
10 medical examiners. Plaintiff has offered no evidence sufficient to demonstrate that Defendant  
11 acted with oppression, fraud, or malice in rejecting Dr. Levin's opinions. Nor has Plaintiff  
12 offered any authority for his proposition that an insurer necessarily acts with oppression, fraud,  
13 or malice by failing to follow the opinion of a treating physician.

14 **F. PLAINTIFF'S OWN OCCUPATION**

15 Finally, Plaintiff summarily asserts that Defendant failed to consider whether he "was  
16 unable to perform the material and substantial duties of an Executive Recruiter in the high  
17 technology industry with reasonable continuity." Plf.'s Opp. at 20. With this argument,  
18 Plaintiff simply restates his position that Defendant should have relied upon Dr. Levin, who  
19 opined that Plaintiff could not return to any occupation. Again, the evidence does not show, in  
20 a clear and convincing fashion, that Defendant acted with oppression, fraud, or malice in  
21 disagreeing with Dr. Levin. As indicated above, the evidence supports the conclusion that  
22 Defendant's independent medical examiners – which Defendant relied upon in making its  
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1 claim determination – had an understanding of Plaintiff’s duties as an Executive Recruiter. As  
2 such, this argument also fails to support Plaintiff’s punitive damages claim.<sup>2</sup>

3 **V. CONCLUSION**

4 For the above stated reasons, Defendant’s Motion for Partial Summary Judgment as to  
5 Plaintiff’s punitive damages claim is GRANTED. This Order terminates Docket 42.

6 IT IS SO ORDERED.

7 Dated: December 3, 2010

  
8 SAUNDRA BROWN ARMSSTRONG  
9 United States District Judge

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<sup>2</sup> As a final matter, Plaintiff argues that Defendant should not be granted summary judgment because Defendant “has a long history of unfairly denying claims.” Plf.’s Opp. at 16. In support of that argument, Plaintiff submits with his opposition brief a Regulatory Settlement Agreement (“RSA”) allegedly entered into by Defendant in 2004, in response to an examination by the California Department of Insurance regarding Defendant’s (as well as forty-eight other insurance department’s) claim handling policies. Dkt. 63, Ex. A. Defendant moves to strike this document under Federal Rule of Evidence 401 as being irrelevant. Defendant’s motion to strike is GRANTED. Plaintiff has failed to explain how this document is relevant to the factual circumstances surrounding Defendant’s handling of Plaintiff’s claim, or to the question of whether Defendant’s actions constitute oppression, fraud, or malice. Furthermore, Plaintiff has accompanied his opposition brief with a thirty-eight page declaration from Mary Fuller, a disability insurance specialist, who offers various opinions regarding Defendant’s handling of Plaintiff’s claim. Dkt. 63. However, nowhere in his brief does Plaintiff cite to, or predicate his arguments on, Ms. Fuller’s declaration. Defendant has also moved to strike Ms. Fuller’s declaration as being irrelevant. As Plaintiff has entirely failed to rely on Ms. Fuller’s declaration in opposing Defendant’s summary judgment motion, Defendant’s motion to strike the Fuller declaration is GRANTED.