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3 UNITED STATES DISTRICT COURT
4 FOR THE NORTHERN DISTRICT OF CALIFORNIA
5 OAKLAND DIVISION
6

7 JAMIE J. MORRIS and KATIE MORRIS,

8 Plaintiffs,

9 vs.

10 BANK OF AMERICA, successor due to the
11 acquisition of Countrywide Home Loans aka
12 BAC Home Loans Servicing, LP and
13 FEDERAL NATIONAL MORTGAGE
14 ASSOCIATION aka FANNIE MAE,

15 Defendants.

Case No: C 09-02849 SBA

**ORDER GRANTING
DEFENDANTS' MOTION TO
DISMISS SECOND AMENDED
COMPLAINT**

16 Plaintiffs Jamie J. Morris and Katie Morris bring the instant action against BAC
17 Home Loans Servicing, LP ("BACHL") and Federal National Mortgage Association
18 ("FNMA"), alleging federal claims under the Truth in Lending Act ("TILA") and the Real
19 Estate Settlement Procedures Act ("RESPA"), and supplemental state law causes of action
20 under California's Unfair Competition Law ("UCL") and for breach of the implied
21 covenant of good faith and fair dealing. The parties are presently before the Court on
22 Defendants' motion to dismiss, or alternatively, to strike portions of Plaintiffs' Second
23 Amended Complaint ("SAC"), pursuant to Federal Rule of Civil Procedure 12(b)(6) and
24 12(f), respectively. Having read and considered the papers filed in connection with this
25 matter and being fully informed, the Court hereby GRANTS the motion to dismiss as to
26 Plaintiffs' federal claims and declines to assert supplemental jurisdiction over Plaintiffs'
27 state law causes of action. The Court, in its discretion, finds this matter suitable for
28 resolution without oral argument. See Fed. R. Civ. P. 78(b); N.D. Cal. Civ. L.R. 7-1(b).

1 **I. BACKGROUND**

2 The following facts are based on the allegations of the SAC, which are presumed
3 true for purposes of this motion. On June 10, 2007, Plaintiffs financed their home in
4 McKinleyville, California, through Greenpoint Mortgage Funding, Inc. (“Greenpoint”).¹
5 SAC ¶ 12. The loan amount of \$311,000 was memorialized in a Promissory Note and
6 secured by a Deed of Trust on their property. *Id.* Ex. A. According to Plaintiffs,
7 Greenpoint, as the lender, was obligated under the TILA to provide them with two copies
8 each of a completed Notice of Right to Cancel at or before the closing. *Id.* ¶¶ 25-26.
9 However, the two copies of such notice provided to Plaintiffs allegedly did not specify the
10 requisite dates for certain events. *Id.* Ex. B at 3.

11 On or about December 5, 2008, Plaintiffs, through counsel, sent a certified letter,
12 styled as a Qualified Written Request (“QWR”) under RESPA, addressed to Greenpoint
13 and BACHL (then known as Countrywide Home Loans Servicing, LP). *Id.* ¶ 23 and Ex. B.
14 In the QWR, Plaintiffs demanded copies of various loan documents, accused Greenpoint
15 and BACHL of having violated TILA by failing to provide completed copies of a Notice of
16 Right to Cancel, and demanded rescission of their loans. *Id.* Ex. B at 3. Plaintiffs offered
17 to “settle this rescission issue” by proposing that they agree either to modify the loan terms
18 or to rescind the loan entirely. *Id.* Plaintiffs warned that if Greenpoint and BACHL refused
19 their proposal, they would declare the loan rescinded. *Id.* at 3-4. The QWR asserted that
20 the deadline under RESPA to acknowledge receipt of the QWR was “11/2/2009”² and that
21 the deadline to “answer” was “2/27/2009.” *Id.* at 1. Plaintiffs allege that “BACHL did not
22 acknowledge receipt within the statutory 20 day period nor [did it] provide an answer
23 within 60 business days.” SAC ¶ 71. However, Plaintiffs allege that “BACHL did
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26 ¹ The SAC alleges that the Promissory Note is now owned by FNMA. SAC ¶ 82.

27 ² The reference to “11/2/2009” appears to have been a typographical error, and that
28 Plaintiffs actually intended to indicate “1/2/2009,” which is twenty business days from
December 5, 2008, not excluding holidays.

1 respond on March 6, 2009....” Id. ¶ 72.³ A copy of BACHL’s response is attached as
2 Exhibit E to the SAC.

3 A. **PROCEDURAL HISTORY**

4 On June 25, 2009, Plaintiffs filed the instant action in this Court against Defendants
5 Bank of America, as the successor of BACHL, as the loan servicer, and FNMA, as the
6 owner of the loan.⁴ After Defendants filed a motion to dismiss the Complaint, Plaintiffs
7 filed a First Amended Complaint (“FAC”) on October 14, 2009, against the same parties.
8 The FAC alleged five claims for: (1) violation of TILA; (2) violation of RESPA;
9 (3) violation of California’s UCL; (4) breach of the implied covenant of good faith and fair
10 dealing (against FNMA only); and (5) slander of credit.

11 Defendants filed a motion to dismiss the FAC, which the Court granted in part, and
12 denied in part. See 3/3/10 Order, Dkt. 29. As to Plaintiff’s TILA claim, the Court
13 dismissed Plaintiff’s damages claim as time-barred, but declined to dismiss their claim for
14 rescission. Id. at 8. The Court dismissed Plaintiff’s RESPA claim insofar as it was based
15 on Defendants’ refusal to rescind, as “[m]atters pertaining to rescission are not within the
16 scope of [RESPA].” Id. at 10. The only aspect of the RESPA claim which the Court found
17 potentially viable was Plaintiffs’ request for documents relating to the servicing of their
18 loan. Id. However, the Court noted that it was unclear from the conclusory allegations
19 presented whether they were complaining that the Defendants “provided no response to
20 their request or that Defendants provided a response that was, in Plaintiffs’ view,
21 insufficient under RESPA.” Id. at 10-11. The Court dismissed this aspect of Plaintiffs’
22 RESPA claim with leave to amend. As to the remaining state law causes of action, the
23 Court dismissed the UCL and breach of the implied covenant claim with leave to amend,
24 and dismissed the slander of credit claim with prejudice. Id. at 11-13.

25
26 ³ Plaintiffs’ property was foreclosed upon and sold on June 15, 2010. Supp. Req. for
27 Judicial Notice, Ex. A, Dkt. 54.

28 ⁴ Defendants contend, and Plaintiffs do not dispute, that BACHL was erroneously
sued as Bank of America.

1 Plaintiffs filed their SAC on March 9, 2010, in response to which Defendants filed a
2 motion to dismiss or strike. Dkt. 31. After numerous delays, Plaintiffs finally filed their
3 opposition to the motion on December 7, 2010. Dkt. 52. The motion is now fully briefed
4 and ripe for adjudication.

5 **II. LEGAL STANDARD**

6 A complaint may be dismissed under Rule 12(b)(6) for failure to state a claim if the
7 plaintiff fails to state a cognizable legal theory, or has not alleged sufficient facts to support
8 a cognizable legal theory. Balistreri v. Pacifica Police Dep't, 901 F.2d 696, 699 (9th Cir.
9 1990). To survive a motion to dismiss for failure to state a claim based on deficient
10 pleading, a complaint must satisfy the notice pleading requirements of Federal Rule of Civil
11 Procedure 8, which requires that the complaint include a “short and plain statement of the
12 claim showing that the pleader is entitled to relief.” Fed.R.Civ.P. 8(a)(2); see also
13 Swierkiewicz v. Sorema N.A., 534 U.S. 506, 508 (2002).

14 When considering a Rule 12(b)(6) motion, a court must take the allegations as true
15 and construe them in the light most favorable to plaintiff. See Knievel v. ESPN, 393 F.3d
16 1068, 1072 (9th Cir. 2005). However, “the tenet that a court must accept as true all of the
17 allegations contained in a complaint is inapplicable to legal conclusions. Threadbare
18 recitals of the elements of a cause of action, supported by mere conclusory statements, do
19 not suffice.” Ashcroft v. Iqbal, --- U.S. ---, 129 S.Ct. 1937, 1949 (2009). “While legal
20 conclusions can provide the complaint’s framework, they must be supported by factual
21 allegations.” Id. at 1950. Those facts must be sufficient to push the claims “across the line
22 from conceivable to plausible[.]” Id. at 1951 (quoting Bell Atl. Corp. v. Twombly, 550
23 U.S. 544, 557 (2007)). Ultimately, the allegations must “give the defendant fair notice of
24 what the ... claim is and the grounds upon which it rests.” Twombly, 550 U.S. at 555
25 (internal quotations and citation omitted).

26 “If a complaint is dismissed for failure to state a claim, leave to amend should be
27 granted unless the court determines that the allegation of other facts consistent with the
28 challenged pleading could not possibly cure the deficiency.” Schreiber Distrib. Co. v. Serv-

1 Well Furniture Co., 806 F.2d 1393, 1401 (9th Cir. 1986). Leave to amend is not required
2 where permitting further amendment to the pleadings would be futile. See Deveraturda v.
3 Globe Aviation Sec. Servs., 454 F.3d 1043, 1049-50 (9th Cir. 2006).

4 **III. DISCUSSION**

5 **A. TILA**

6 TILA “requires creditors to provide borrowers with clear and accurate disclosures of
7 terms dealing with things like finance charges, annual percentage rates of interest, and the
8 borrower’s rights.” Beach v. Ocwen Fed. Bank, 523 U.S. 410, 412 (1998). Among other
9 things, TILA provides a right to rescind a loan transaction “until midnight of the third
10 business day following the consummation of the transaction or the delivery of the
11 information and rescission forms required under this section together with a statement
12 containing [the required material disclosures.]” 15 U.S.C. § 1635(a); 12 C.F.R.
13 § 226.23(b). The failure to comply with TILA’s disclosure requirements may give rise to a
14 claim for rescission. See 15 U.S.C. § 1635(a) (“when a loan made in a consumer credit
15 transaction is secured by the borrower’s principal dwelling, the borrower may rescind the
16 loan agreement if the lender fails to deliver certain forms or to disclose important terms
17 accurately.”).⁵

18 Section 1635(b) set forth the mechanics for the tender or return of money or property
19 following a notice of rescission. This section provides, in relevant part, that “[u]pon the
20 performance of the creditor’s obligations under this section, the obligor shall tender the
21 property to the creditor....” 15 U.S.C. § 1635(b). Under the plain language of TILA, the
22 creditor’s obligation to rescind precedes the borrower’s obligation to tender. See
23 Yamamoto v. Bank of New York, 339 F.3d 1167, 1170 (9th Cir. 2003) (“The statute adopts
24 a sequence of rescission and tender that must be followed unless the court orders otherwise:
25 within twenty days of receiving a notice of rescission, the creditor is to return any money or
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27 ⁵ TILA also provides for the imposition of damages. 15 U.S.C. § 1640(a). The
28 Court previously dismissed Plaintiffs’ claim for damages under TILA in its prior ruling on
Defendants’ motion to dismiss. See 3/3/10 Order at 8.

1 property and reflect termination of the security interest; when the creditor has met these
2 obligations, the borrower is to tender the property.”). However, the Ninth Circuit
3 recognized in Yamamoto that the district court has the “discretion to condition rescission
4 on tender by the borrower of the property he had received from the lender.” 329 F.3d at
5 1171 (internal quotation marks and citation omitted). Such discretion is based on
6 “consideration [of] all the circumstances including the nature of the violations and the
7 borrower’s ability to repay the proceeds.” Id. at 1173.

8 The Ninth Circuit has not yet reached the issue of whether Yamamoto imposes an
9 obligation on the plaintiff to allege in his pleadings that he is willing and able to meet the
10 tender requirement in the event the loan at issue is rescinded. District courts within this
11 Circuit have reached different conclusions; some have required a plaintiff to plead the
12 present ability to tender the loan proceeds in order to survive a motion to dismiss, while
13 others have declined to impose such a requirement. See Kakogui v. Amer. Brokers
14 Conduit, No. C 09-4841 JF, 2010 WL 1265201, at *4 (N.D. Cal. Mar. 30, 2010) (collecting
15 cases) (Fogel, J.). This Court has previously concluded that a plaintiff seeking rescission
16 under TILA must allege a present ability and willingness to tender, but has rejected the
17 notion that a heightened pleading standard applies to such allegations. See Olivera v. Am.
18 Home Mortg. Servicing, Inc., 689 F.Supp.2d 1218, 1224 (N.D. Cal. 2010) (Armstrong, J.).
19 Requiring a plaintiff to “allege either the present ability to tender the loan proceeds or the
20 expectation that they will be able to tender within a reasonable time” is appropriate because
21 “[i]t makes little sense to let the instant rescission claim proceed absent some indication
22 that the claim will not simply be dismissed at the summary judgment stage after needless
23 depletion of the parties’ and the Court’s resources.” Romero v. Countrywide Bank, N.A.,
24 --- F. Supp. 2d ---, 2010 WL 2985539 (N.D. Cal. July 27, 2010) (Fogel, J.).

25 In the instant case, Plaintiffs allege that “[they] are ready, willing and able to tender
26 upon knowing the amounts required to tender, including offsets for damages as pled herein,
27 by a combination of a refinance, personal cash reserves and assistance from family.” Id.
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1 ¶ 44.⁶ At the same time, however, other allegations in the SAC establish that Plaintiffs, in
2 fact, have no present ability to tender or a reasonable likelihood that they will be able to do
3 so in the foreseeable future. Specifically, Plaintiffs expressly condition their ability to
4 tender on obtaining an offset to the amount owed on the promissory note based on damages
5 recovered in this action. SAC ¶¶ 42, 44. It is unclear, however, what damages Plaintiffs
6 anticipate obtaining, given that the Court previously dismissed their TILA damages claim
7 with prejudice, and has now dismissed their RESPA claim, as well. Moreover, Plaintiffs
8 admit that “their ability to tender will require a refinance,” *id.* ¶ 41 (emphasis added), but
9 that their ability to obtain refinancing is, at best, tenuous in light of the “declining market,”
10 *id.* ¶ 43. In view of the fact that Plaintiffs’ purported willingness and ability to tender is
11 conditioned upon receiving an offset of likely non-existent damages and their equally
12 unlikely ability to refinance their property, the Court concludes that Plaintiffs’ TILA claim
13 is subject to dismissal for failure to sufficiently allege their ability and willingness to
14 tender.

15 B. RESPA

16 RESPA imposes certain disclosure obligations on loan servicers who transfer or
17 assume the servicing of a federally related mortgage loan. 12 U.S.C. § 2605(b). Among
18 those duties is the obligation to respond to a QWR submitted by a borrower. 12 U.S.C.
19 § 2605(e). Regulations promulgated under RESPA define a QWR as follows:

20 [A] qualified written request means a written correspondence
21 (other than notice on a payment coupon or other payment
22 medium supplied by the servicer) that includes, or otherwise
23 enables the servicer to identify, the name and account of the
24 borrower, and includes a statement of the reasons that the
borrower believes the account is in error, if applicable, or that
provides sufficient detail to the servicer regarding information
relating to the servicing of the loan sought by the borrower.

25 24 C.F.R. § 3500.21(e)(2); see also 12 U.S.C. § 2605(e)(1)(B).

26 _____
27 ⁶ Although Plaintiffs have not significantly altered their allegations regarding tender,
28 the arguments proffered by Defendants challenging the sufficiency of such allegations are
different—and far more persuasive—than those presented in their prior motion to dismiss
the FAC.

1 “[T]he servicer shall provide a written response acknowledging receipt of the
2 correspondence within 20 days (excluding legal public holidays, Saturdays, and Sundays)
3 unless the action requested is taken within such period.” Id. § 2605(e)(1)(A). “Not later
4 than 60 days (excluding legal public holidays, Saturdays, and Sundays) after the receipt
5 from any borrower of any [QWR],” the servicer must conduct an investigation; if the
6 servicer determines that the account is in error, the servicer must make appropriate
7 corrections to the borrower’s account and notify the borrower of the correction in writing.
8 Id. § 2605(e)(2)(A). A violation of the foregoing provisions entitles an individual to seek
9 “any actual damages to the borrower as a result of the failure[.]” Id. § 2605(f)(1). Where
10 the servicer’s violation is the result of a “pattern or practice of noncompliance,” the
11 individual may also recover “additional damages... in an amount not to exceed \$1,000.”
12 Id.

13 In its prior ruling, the Court dismissed Plaintiffs’ RESPA claim with leave to amend
14 to specify whether they were claiming that BACHL failed to respond to QWR, or whether
15 the response to the QWR was substantively insufficient. See 3/3/10 Order at 10-11. In
16 their SAC, Plaintiffs clarify that their RESPA claim is based on the timeliness of BACHL’s
17 responses. SAC ¶ 71 (“[BACHL] did not acknowledge receipt within the statutory 20 day
18 period nor provide an answer within 60 business days.”). Although RESPA deadlines for
19 acknowledging receipt and answering a QWR are triggered by the date the loan servicer
20 *receives* the request, there is no allegation in the SAC as to *when* BACHL received
21 Plaintiffs’ QWR. Nonetheless, it is plain from the face of the pleadings that Defendants did
22 not violate RESPA.

23 As noted, a loan servicer has sixty days, “*excluding legal public holidays, Saturdays,*
24 and Sundays,” from receipt of a QWR to submit its response. 12 U.S.C. § 2605(e)(2)(A)
25 (emphasis added). Here, Plaintiffs allege that they sent their QWR by certified mail on
26 December 5, 2008. SAC ¶ 77. Though the SAC does not specify when Defendants
27 received the letter, it is reasonable to presume that, at the earliest, they received the letter on
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1 December 6, 2008—the day after it was mailed.⁷ Sixty days from December 6, 2008,
2 excluding weekends *and* legal holidays, is March 6, 2009, which is precisely when the SAC
3 alleges that BACHL responded to the QWR. *Id.* ¶ 72. Plaintiffs’ assertion that the
4 response deadline fell on February 27, 2009, is based on their failure to take into account
5 the intervening holidays falling on Christmas (December 25, 2008), New Years Day
6 (January 1, 2009), Martin Luther King’s Birthday (January 21, 2009) and President’s Day
7 (February 18, 2009). Tellingly, Plaintiffs fail to respond to Defendants’ contentions
8 regarding this issue. Thus, based on the allegations presented, the Court concludes that
9 Defendants’ response to Plaintiffs’ QWR was timely.⁸

10 Even if Plaintiffs had alleged a plausible RESPA violation, they have failed to allege
11 that they suffered actual damages. The Court previously ruled that “[a]bsent factual
12 allegations suggesting that Plaintiffs suffered actual damages, Plaintiffs’ RESPA claim is
13 insufficiently pled and subject to dismissal.” 3/3/10 Order at 10; see also See Haun v. Don
14 Mealy Imports, Inc., 285 F. Supp.2d 1297, 1303 (M.D. Fla. 2003) (“Because Plaintiff does
15 not sufficiently allege actual damages [resulting from the TILA violation], he fails to state a
16 claim and Defendants’ motions to dismiss are granted as to this claim.”). The SAC fails to
17 rectify this deficiency. Though not entirely clear, Plaintiffs now appear to allege that as a
18 result of BAC’s alleged violation of RESPA, they suffered “negative credit reporting and
19 the filing of foreclosure....” SAC ¶ 75. However, Plaintiffs fail to allege any facts to
20 establish a nexus between BAC’s alleged failure to acknowledge receipt of the QWR or
21 BAC’s alleged one-week delay in responding to the QWR caused Plaintiffs to suffer any
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23 ⁷ The presumption that BACHL received the letter the day after it was mailed is
24 particularly generous to Plaintiffs given that courts typically presume receipt three days
25 after mailing. See Payan v. Aramark Mgmt. Servs. Ltd. P’ship, 495 F.3d 1119, 1125 (9th
Cir. 2007) (applying presumption that an EEOC right to sue letter was received three days
after it was mailed).

26 ⁸ Although it is unclear whether Defendants, in fact, acknowledged receipt of the
27 QWR, it is clear that Plaintiffs also miscalculated that deadline as well. Taking into
28 account for the Christmas holiday and New Years Day, the deadline should have been
identified as January 6, 2009, as opposed to January 2, 2009. In any event, Plaintiffs have
failed to allege any damages resulting from the alleged lack of such acknowledgment.

1 injury. To the contrary, Plaintiffs’ injury, if any resulted from BAC’s decision not to
2 rescind the loans—which, as this Court previously ruled— simply is not actionable under
3 RESPA. 3/3/10 Order at 10 (“matters pertaining to rescission are not within the scope of
4 section 2605(e)”)⁹.

5 In sum, Plaintiffs have failed to allege facts sufficient to establish a violation of
6 RESPA. But even if they had, Plaintiffs have still failed to sufficiently allege that they
7 suffered any damages as a result of such violation. Since further amendment to the
8 pleadings would be futile, Plaintiffs’ second claim under RESPA is dismissed without leave
9 to amend.

10 **C. SUPPLEMENTAL STATE LAW CAUSES OF ACTION**

11 Plaintiffs’ remaining claims under the UCL and for breach of the implied covenant
12 of good faith and fair dealing are based upon state law. When the federal claims that served
13 as the basis for jurisdiction are eliminated, either through dismissal by the court or by a
14 plaintiff amending his or her complaint, federal courts may decline to assert supplemental
15 jurisdiction over the remaining state law causes of action. See 28 U.S.C. § 1367(c)(3); Acri
16 v. Varian Assocs., Inc., 114 F.3d 999, 1000 (9th Cir. 1997) (court may sua sponte exercise
17 its discretion and dismiss state law claims under 28 U.S.C. § 1367(c)). Given the lack of
18 any remaining federal claims, coupled with the early stage of the litigation, the Court
19 exercises its discretion and dismisses Plaintiffs’ state law causes of action without prejudice
20 to submitting such claims in a state court action. See Carnegie-Mellon Univ. v. Cohill, 484
21 U.S. 343, 351(1988) (“When the single federal-law claim in the action was eliminated at an
22 early stage of the litigation, the District Court had a powerful reason to choose not to
23 continue to exercise jurisdiction.”); c.f., Harrell v. 20th Century Ins. Co., 934 F.2d 203, 205
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25 _____
26 ⁹ Nor have Plaintiffs alleged any facts sufficient to obtain statutory damages, which
27 requires a showing of a “pattern or practice of non-compliance” with RESPA. 12 U.S.C.
28 § 2605(f)(1). Even if BACHL violated RESPA twice by not acknowledging receipt of
Plaintiffs’ December 5, 2008 letter and sending its response a week late, two violations are
insufficient to establish a pattern or practice of non-compliance. See McLean v. GMAC
Mortgage Corp., 595 F.Supp.2d 1360, 1365 (S.D. Fla. 2009).

1 (9th Cir. 1991) (“it is generally preferable for a district court to remand remaining pendant
2 claims to state court.”).

3 **IV. CONCLUSION**

4 For the reasons set forth above,
5 IT IS HEREBY ORDERED THAT:

6 1. Defendants’ motion to dismiss the SAC is GRANTED as to Plaintiffs’ first
7 claim under TILA and second claim under RESPA, which are dismissed without leave to
8 amend. The Court declines to assert supplemental jurisdiction over Plaintiffs’ remaining
9 state law causes of action, which are dismissed without prejudice to presenting them in
10 state court.

11 2. The Clerk shall close the file and terminate any pending matters.

12 IT IS SO ORDERED.

13 Dated: January 25, 2011


SAUNDRA BROWN ARMSYRONG
United States District Judge

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