

# EXHIBIT C

Using Google's online suspension process on 11-6-2009 via plaintiff's email account name hollibeam@yahoo.com plaintiff's were unsuccessful but attempted to suspend the defamatory advertisements from the maps.google.com web site. Plaintiff received three post card pin numbers via US Mail from Google; the pin numbers were required by Google in order to positively verify that it was the owner of the listing attempting to suspend the listings. The pin numbers were then typed into Google's web site upon receipt by Plaintiff to instruct the online program to delete/suspend the business listings. The pin numbers photocopy attached were 61667 ~ 55038 ~ 10461. There are three pin numbers because Plaintiff easily found three advertisements for Plaintiff's businesses on Google.com web pages.

Google Business center:

hollibeam@yahoo.com  
axxxxxxxxx password

three 'Castle Roofing' listings three letters sent Nov. 6th with pin numbers two to remove and one to switch listing address to Auld Court

# Meetings from Google Maps!

Every day, people search on Google Maps for businesses in specific neighborhoods. And now that you've signed up for a Google Maps listing, these potential customers can find you, too.

Here's how to activate your listing:

Br

Castle Roofing  
1440 Military West  
Benicia CA 94510-2451



its status

Google Inc.  
Local Business Center  
1600 Amphitheater Parkway  
Mountain View, CA 94043  
USA

Google  
swr

Go gle

PRESORTED  
FIRST CLASS  
US POSTAGE  
PAID  
BELLMAWR NJ  
PERMIT 701

# Go gle

# Greetings from Google Maps!

Every day, people search on Google Maps for businesses in specific neighborhoods. And now that you've signed up for a Google Maps listing, these potential customers can find you, too.

Here's how to activate your listing:

Castle Roofing  
1440 Military Wes  
Benicia CA 94510

Step 1: Go to [http://www](http://www.google.com)

Step 2: Enter your Google Account

Step 3: Click **Sign in** to

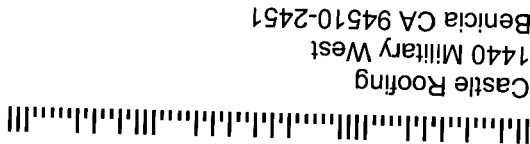
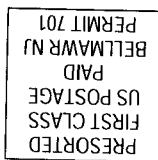
Step 4: Enter your PIN  
PIN: 61667.

We'll display your listing by returning to the Location

If you've received this Account ID listed above any other questions you

Welcome to Google Maps

Sincerely,  
The Google Maps Team



Google Inc.  
Local Business Center  
1600 Amphitheater Parkway  
Mountain View, CA 94043  
USA

# Google

## Greetings from Google Maps!

Every day, people search on Google Maps for businesses in specific neighborhoods. And now that you've signed up, we can find you, too.

Here's how to activate your listing:

Castle Roofing  
1440 Military West  
Benicia CA 94510-2451

- Step 1: Go to <http://www.google.com/local/add>
- Step 2: Enter your Google Account ID
- Step 3: Click **Sign in** to access the Local Business Center.
- Step 4: Enter your PIN beside the appropriate listing and click Go.  
PIN: 55038.

We'll display your listing on Google Maps in about six weeks; you can check its status by returning to the Local Business Center.

If you've received this mail in error, please send the address, PIN and the Google Account ID listed above to [local+pin@google.com](mailto:local+pin@google.com). We'll also be happy to answer any other questions you might have.

Welcome to Google Maps!

Sincerely,  
The Google Maps Team

## Greetings from Google Maps!

Every day, people search on Google Maps for businesses in specific neighborhoods. And now that you've signed up for a Google Maps listing, these potential customers can find you, too.

Here's how to activate your listing:

Castle Roofing  
1440 Military West  
Benicia CA 94510-2451

- Step 1: Go to <http://www.google.com/local/add>
- Step 2: Enter your Google Account ID and password.  
Google Account ID: [hollibeam@yahoo.com](mailto:hollibeam@yahoo.com).
- Step 3: Click **Sign in** to access the Local Business Center.
- Step 4: Enter your PIN beside the appropriate listing and click Go.  
PIN: 55038.

We'll display your listing on Google Maps in about six weeks; you can check its status by returning to the Local Business Center.

If you've received this mailer in error, please send the address, PIN and the Google Account ID listed above to [local+pin@google.com](mailto:local+pin@google.com). We'll also be happy to answer any other questions you might have.

Welcome to Google Maps!

Sincerely,  
The Google Maps Team