

EXHIBIT F

From: hollibeam@yahoo.com

To: Google, Inc.

May 3, 2010

Hello,

I see now that after writing to your headquarters just last week that I now have another complaint posted on your web site. The first posting which I've detailed below from October I've tried having remove but you've obviously opted to leave it up there. I believe it crosses the line and is criminal just as if someone were saying they took their children to a restaurant and the children died of food poisoning the next day when in fact they did not. That would be criminal as it goes directly to the proprietors right to be in business and is malicious.

---

Poor Follow-up - Won't repair leaky roof

By hcsfu - Oct 20, 2009

Having had my roof re-roofed by CalBay Construction which is now Castle Roofing & Construction, and then finding that they did such a poor job and my roof leaked from the beginning of rains in 2008, they still have not repaired my roof and it still leaks after a year and a half. They say they will fix it but changing names from Calbay Construction to Caslte Roofing & Construction should have tipped me off that I may never get my roof repaired. This company says it will fix my roof but all I get is excuses. After 18 months you would think they would fix it. CalBay Construction may no longer exist but the new company Castle Roofing & Construction as the new entity needs to come out and fix my roof. I find this to be totally unsatisfactory work and would not recommend this company (Caslte Roofing & Construction) to anyone. They just do not know how to fix a bad roof job.

---

Now I have two complaints the newest is also a blatant lie. Additionally I'm receiving hate mail at my e-mail address I previously used on my Google Account (gerald@raymondavich.com). I know you do not want to here it but all my recent problems lead directly to Google. I'm preparing a complaint as I said in my letter to your home office. I should have it completed by the end of the week. If these two malicious postings are still on your web site by the time I'm finished, I file it.

As I said in my letter I do not want your advertising (so called courtesy listing) for my businesses online.

Gary Black & Holli Beam/Black d/b/a Cal Bay Construction & Castle Roofing