GARY BLACK , HOLLI BLACK 101 Auld Court Green Valley Falls, California 94534 Telephone (707) 373-2960

Plaintiffs are acting:

"In Propria Persona"



# UNITED STATES DISTRICT COURT

for the

## NORTHERN DISTRICT OF CALIFORNIA

GARY BLACK, individually d/b/a Cal Bay Construction and,

HOLLI BEAM-BLACK, individually d/b/a Castle Roofing
Plaintiffs.

vs.

GOOGLE, INCORPORATED et al; and Does 1 through 100 inclusive, Defendants.

Case No.: 4:10-cv-02381-CW

### **OBJECTION**

TO ORDER GRANTING
DEFENDANTS'
MOTION TO DISMISS AND
DENYING AS MOOT PLAINTIFFS'
MOTION FOR JUDGMENT
ON THE PLEADINGS

Notice Of Objection and Objection

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that on August 25, 2010, before the Honorable Claudia Wilken of the United States District Court for the Northern District of California the Plaintiffs have put on file with the Clerk of the Court the following:

" OBJECTION TO THE ORDER GRANTING DEFENDANT"S MOTION TO DISMISS AND DENYING AS MOOT PLAINTIFFS' MOTION FOR JUDGMENT ON THE PLEADINGS "

This objection in it's initial form is filed with the District Court first prior to filing a motion to stay pursuit to Federal Rule; FRAP 8(a)(1)(A); STAY OR INJUNCTION PENDING APPEAL. The rule cites as

follows: (a) Motion for Stay. (1) Initial Motion in the District Court. A party must ordinarily move first in the district court for the following relief: (A) a stay of the judgment or order of a district court pending appeal.

The objection is based upon this filing, the above notice of Objection, the objection itself, the foregoing arguments, all pleadings on file with the clerk for this action, all the filings by the parties on file with the clerk, the Courts records including the final order at issue herein, Judicial Notice, the original complaint, the testimonies, all declarations by the parties, the exhibits on file in this action, and any other proper matters pertinent.

The Plaintiffs acting *pro se* respectfully has great indifference with the Courts Order dated August 13, 2010. The Plaintiffs are asking the Court to acknowledge the specificity below and reverse the Courts order. In short the Plaintiffs believe the order weighs too heavily against law, is biased, and against the constitutional rights of the Plaintiffs.

# Introduction

1.

Plaintiff is attempting to grasp the Courts order and disappointed the Court has not taken a broader view of facts plead (papers) by both parties. First Plaintiff wishes to expose serious underlying bias. For decades contractors, sales schemes, telemarketers, and door to door salespeople have been fair game for authorities and others. Before any Court, credibility is therefore very low for the Plaintiff as is also true in this case; Plaintiff is also acting pro se on a lower academia level than council, and without proper standing in the community according to Defendants pleadings. In light of the heavy bias the Plaintiff is forced to attack the judgment in trial court throughout this objection to regain credibility.

The Plaintiff may be one of the last door-to-door salesman left unscathed in America after 41 years of selling; see: Exhibit 'I' attached to Plaintiffs Declaration entitled "Politics Against A Sea Of Social Economic Change". This is because Plaintiff is honest and does not lie to wit:

## 1.) Bias and Lying

Lying is complicated as demonstrated by the Defendants' in declaration. <u>The Plaintiff had believed</u>

<u>Defendants stipulation had already been filed while Plaintiff was on vacation, per the email attached</u>

within the Defendants declaration. Defendants declaration thereafter declares phone conversations about the stipulation with Plaintiff just prior to his filing a motion to dismiss; this is not true (lying) the Plaintiff thought the stipulation had already been filed as Plaintiff had received them by mail and email. The phone conversation prior to the Defendants filing was simply trying to talk the Plaintiff into using the e-filing system with the Court, in fact Council was emphatic about it which seemed strange to Plaintiff at the time but Plaintiff sees now he was generating needed phone record for the lie.

Also, Plaintiffs stated in pleadings prior to Defendants declaration that the Plaintiff would never have agreed to a motion to dismiss and the Defendant stated in declaration that he would never have agreed only to an answer.

These are true statements by Plaintiffs and Defendants because the only conversation <u>ever</u> with mention of a stipulation was the one original phone call asking Plaintiff for an extension of time to answer. The Plaintiff agreed and told defendants council he would answer the answer. That's it, all the emails, phone calls, and the declaration of the Defendants are a lie and discoverable on the face of the pleadings filed with the clerk. The pleadings/arguments on file reveal Defendants' declaration as a written lie, though a good one, before the Court to avoid a ruling of default. The lie was filed with the court just after Plaintiff rested which was very smart for a lie; the Plaintiff had thought the Court would notice it as <u>it was so very obvious to the Plaintiff and in written argument before the Court</u>.

Plaintiff believes council should be sanctioned for it.

The Courts 'Fair Reading' of the complaint within the order (P. 5; lines 7 - 9) states <u>correctly</u> as follows: "...fair reading of Plaintiffs' complaint demonstrates that they seek to impose liability on Defendant for content created by an anonymous third party."

This is a good read which shows the Plaintiff did not violate any Fed. rules in drafting the complaint, and within a "fair reading" of the complaint the Court should, "...take all material allegations as true and construe them in the light most favorable to the Plaintiff." NL Indus., Inc. v. Kaplan, 792 F. 2d 896, 898 (9th Circuit Court of Appeals, 1986)

The Plaintiffs <u>did</u> more than sufficiently make allegation supported with evidence within the Complaint and Plaintiff's Declaration to demonstrate how the Plaintiffs rights to due process were being violated and his business names were being misused.

The Courts and many others on this issue have some well conditioned biases the Plaintiff addresses with the following attack on judgment in trial court.

# The Objections & Grounds For Reversal

### 2. Bias/Misunderstood

The complaint alleges throughout that the Defendants were using Plaintiff trade names for advertising alongside others without permission (¶ 2, ¶ 4, ¶3 lines 6-10 Pl. Compl. & others). The Court improperly assumes this to be acceptable because the Plaintiff is receiving free advertising from Google. That thinking is unfounded and the Plaintiff believed that alleging they had stolen his identity was sufficient if taken as true by the Court and without the Courts bias.

The problem in this case with stealing Plaintiffs identity for use on line is that it is <u>misrepresentation or false advertising</u>. When consumers call-in to Plaintiffs offices from commercial advertising they are in every case told that Plaintiff will not give them an estimate on their roof project. Of course this makes the public furious and they scream <u>false advertising</u>. Now the Court like others recently, will say Why not accept the free advertising?

All during these proceedings both Plaintiffs has been hammered by Google robot telemarketers trying to sell Plaintiff advertising for their roofing businesses. In particular a company called 'Contractors Exchange' which may be Goggle affiliated/commissioned got extremely upset in trying to get Plaintiff to answer the WHY question, because they were offering free advertising for the Plaintiff and Plaintiff would not tell them why he refused. The BBB is also on commission and was attempting to sell the Plaintiff Google advertising for free during these proceedings; again Plaintiff does not advertise as stated in the complaint, and here is why.

The Plaintiff is a door-to-door salesman and does direct selling by telemarketing, mailings, and canvassing. The Plaintiff will typically run 6 - 9 sales appointments in one day and estimate prospects

roofs. Plaintiff can not accept call ins because sales lead generation is daily and targeted to specific neighborhoods throughout eleven or so different cities. When someone calls Plaintiff's place of business for a roofing estimate it is extremely rare, if ever, that a call in will hit Plaintiffs sales target for that day. Plaintiff considers it a <u>trade secret</u>; now the Court knows why the "Courtesy Advertising" produced by Google is a misrepresentation of Plaintiffs business. Everyday Google advertises Plaintiffs business the Plaintiff is at risk as stated in the complaint. So if the Court believes a free advertisement isn't harmful, the Court now knows it is bias. The seriousness of business identity theft and free advertising as stated throughout the complaint when the complaint is interpreted as truthful is great and the Court should recognize Googles use of Plaintiffs business name as damaging.

### 3. Bias/Misunderstood

The Court seems to think <u>incorrectly</u> that these consumer generated advertisements on Googles web site Pro or Con (¶ 33, Pl. Compl. line 8 pro/con) as stated in the complaint, are business reviews and helpful to the general public. Nothing could be farther from the truth. As stated in Google's pleading "... to help consumers make better choices." The Court and the public believe this is innocent, when in fact it is Google enhancing (¶ 33 38 Pl. Compl.) and <u>soliciting free content</u> from the public for the benefit of Plaintiff or the advertisers that paid Google on the same page (E.R.) with Plaintiffs business listing. ("Courtesy Advertising"). Google does this under the assumption that a business wants their free advertising services when in fact it's a conspiracy for profit (¶ 35 Pl. Compl.) and deceptive to many.

(¶ 33 Pl. Compl.) Plaintiff alleges, that large market forces, such as the defendant Google, Inc., should not enable 'courtesy advertising' that places business and professions at risk without written consent and disclosure of said risk from the parties being advertised. 'Courtesy Advertising' allowing for public defamation or promotion of a business or professional, may as in this case, cause meaningful damage towards others, whether the consumer generated content is anonymous or not, whether pro or con, without a due process.

(¶ 35 Pl. Compl.) "Plaintiff further alleges that the Defendants, Google, Inc., intentionally conspired to cause illegal acts." — "...Defendant, Google, Inc. knew in advance that their programming was hostile, could and does cause harm by *enticing* members of the general public to commit illegal acts, which is now continuing on a business as usual basis."

(¶ 38 Pl. Compl.) "...without the Plaintiff's permission while exaggerating the benefits of a free product to the public at large and fails to disclose to businesses a material relationship where one exists between the public at large and the Plaintiff's business."

If the public comment is positive it drives call ins to Plaintiff which result in <u>false advertising</u> (¶ 17 ¶ 33 Pl. Compl.) and if the comment is negative the Plaintiff <u>losses hundreds of thousands of dollars in sales</u>

6. Google refuses to communicate with Plaintiff (¶ 22 &23 Pl. Compl.)

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7. (¶ 19 Pl. Compl.) Google refuses to allow Plaintiff to remove the 'Courtesy Advertisement' of his name but has programming which purportedly allows it which doesn't work and 1. Negative anonymity on Google takes away Plaintiffs rights as a business to due process (¶ 19 Pl. Compl.) and positive comments cause call-ins which are false advertising; 2. Plaintiffs sales contracts cancel, existing customers turn violent, and Plaintiff can no longer work in the neighborhoods he's worked for the past 19 years or so (¶ 17 Complaint 3. Plaintiff abandons his real name and acquires a Russian namesake because Plaintiff is a new writer being attacked online for his short stories rather than his business activities 4. Six months into the attack, Plaintiff has to sue in Fed. Court to get Google to respond; 5. Plaintiffs lose income (¶ 32 Pl. Compl.) and are emotionally distressed and must work 7. Plaintiff responds as Google admitted to reviewing businesses to help consumers make better choices and admitted to not being responsible for the anonymous third party 9. Plaintiff no longer writes publicly and loses his right to due process of law by Court order; while waiting 24/7 for the next pirate to attack him and review his business. 10. Plaintiffs must look over their shoulder 24/7 daily, to know if they're being robbed or attacked by such programs of "Courtesy Advertising" that do not notify businesses of 5. In A Fair Reading Google Is Denied Immunity For Third Party Content First it was not the intention of Congress when enacting the 47 U.S.C. §230(c) immunity that our American values and constitutional rights as businesses and professionals would be destroyed by Google; The Courts should be inclined to follow the laws as intended by Congress rather than attempting to make or change law from the bench. Anonymity has no place when large market forces attempt advertising schemes which review businesses on line. Anonymity positively by it's mere nature violates the Fifth Amendment of the constitution which entitles Plaintiff's to due process of law Google decided as a deliberate choice to solicit for and allow anonymity, in review of Plaintiffs businesses. This constitutes a collaborative effort between the internet provider and the third-party pirates, making Google liable in part for any actual consumer comments posted which are anonymous

the public from the Google.com web site.

The Plaintiffs believe cases involving anonymity should be adjudicated on a case by case basis giving weight to the decisions, rights, and entitlements of all parties concerned. In this case the Defendants chose to sponsor a program reviewing businesses online (Def. Motion To Dismiss; p. 2, lines 8 - 18)

"The purpose of Google Places is "to help people make more informed decisions about where to go, from restaurants and hotels to dry cleaners and bike shops [.]" Google Places contains listings for millions of hotels, restaurants, and other businesses. Listings typically contain the address and phone number of the listed business. In addition, users of Google Places can write and post reviews of the businesses."

and also chose to allow anonymity which obviously denies Plaintiffs businesses a due process of law as the identity of the party is unknown. Due process of law is provided by the Fifth Amendment to the U. S. Constitution, whereby, no person shall be "deprived of life, liberty, or property, without due process of law." In this instance the Courts must give great recognition to the purpose stated above by Google and Congresses intention with regards to immunity — which certainly was not for Google to violate Plaintiffs constitutional rights.

An "information content provider" is "any person or entity that is responsible, in whole or in part, for the creation or development of information provided through the Internet or any other interactive computer service." 47 U.S.C. Sec. 230(f) (3)

Google can not claim they do not own the entire web page as it is url addressed as Google Maps and Google Places where a business review showing plaintiffs businesses, paid advertising by Plaintiffs competitors, and Google solicited third party advertisements from the public. It is in fact their web page.

The Court should give even greater recognition to Googles <u>choice</u> to deny the Plaintiff's businesses a due process by allowing anonymity and refusing to remove the Plaintiffs from their program.. The Court should recognize this as a <u>hostile attack on the businesses of the Plaintiffs and in violation of the Fifth Amendment due process</u>. The Plaintiff did state a

denial of due process and anonimity within the complaint at ¶ 19 to satisfy the specificity of Fed. R. Civ. P. 8(a) -- "without any due process" in ¶ 19 is a simple statement which means Google had a duty and failed to fulfill it:

"19.) The defamatory business review of Plaintiff's business (¶ 1; Pl. Compl.) is anonymous and unverifiable as to the comments accuracy. In the instant matter, the Plaintiff alleges that said comment was posted on the Defendant, Google, Inc.'s, web site against law as it's without any due process or administrative action and the Defendant, Google, Inc., has not contacted the Plaintiff after repeated attempts by the plaintiff to remedy the on line public comment. The Plaintiff has essentially been ignored by the Defendant; not even a return e-mail."

Plaintiffs also stated within the complaint At ¶'s 53, 54, 55 of the complaint,

- "... Google, Inc., acted negligently in handling the on line business review 'Courtesy Advertising' processes and damaged the Plaintiffs financially and emotionally as a direct result of their negligence."
- "... Google, Inc., was negligent and inflicted injury intentionally upon the Plaintiffs by very bad oversight of the their business review programming."
- "... Google, Inc., was negligent and inflicted injury intentionally upon the Plaintiffs by ignorance of the Plaintiffs many notices to the Defendant, Google, Inc. informing them that Plaintiff was being harmed illegally and was suffering financially as a result thereof."

The Plaintiffs therefore believe an order by the Court granting immunity under 47 U.S.C. §230(c) to the Defendant Google is <u>outrageous</u> as it grants Federal licensure for the Defendants to commit further wrongful acts during Googles <u>choice and course of denying due process of law to Plaintiffs</u> and against law as it was not Congresses intent to deny Constitutional rights with the immunity §230(c).

Again the Courts 'Fair Reading' of the complaint within the order (P. 5; lines 7 - 9) states <u>correctly</u> as follows: "...fair reading of Plaintiffs' complaint demonstrates that they seek to impose liability on Defendant for content created by an anonymous third party."

Plaintiffs seek to hold Google liable for advertising the Plaintiffs business without permission in an unlawful manor which intentionally denys Plaintiffs a due process of law and causes Plaintiffs harm making Google liable to Plaintiff in spite of the allegations that the content might be third party.

The Court should weigh the facts of a case in making a determination as to weather Google should have removed the comment when notified several times that the Plaintiffs were suffering financially on a daily basis; see notices at(Exhibits B, C, D, E, & F attached to the DECLARATION OF GARY BLACK, with exhibits A through L). In examining the facts it may easily be noticed that the Google.com review of Plaintiffs

business constitutes an assassination of Plaintiffs' business with an open unresolved anonymous complaint and that the Plaintiffs notices to Google were very pointed and not shy in exclamation of Plaintiffs businesses being damaged daily. The Decency Act was in part design to allow Internet companies to remove offensive content without becoming the publisher but in this instance Google choose to ignore Plaintiffs demands even though they knew it was denying the Plaintiff a due process. Therefore, Google is responsible for the third party not others because Googles more intelligent than the rest of us.

In a fair weighing of the evidence it's easily noticed that the Plaintiff has sued the Defendant for violation of due process and identity theft (Stealing sales leads) rather than for an unknown party which may not even be a third party. The immunity under 47 U.S.C. §230(c) the Defendants seek and were thereafter awarded by order of the Court (P. 7; lines 23, 24, & 25) can not be granted in this case because the immunity was not designed for anonymity only for third parties. The burden of proof of third party rest with the Defendants as they are the parties seeking the immunity and the Court should not judicially notice an anonymous protected identity without a due process being afforded to the third party if one exist. The instant matter is closed without the Defendants having provided a third party, and the Defendants lie and can not be believed. So the Defendants were simply not diligent and instead relied upon the Courts psychic powers of Judicial Notice.

Therefore the Plaintiffs conclude the Order of the Court granting immunity to the Defendants is biased because the Court wishes to blame someone else for <u>Googles poor choice</u> of allowing anonymity and Googles <u>poor choice</u> of <u>ignoring</u> the Plaintiffs many attempts at resolution - for profit. The Court in this instance should placed the blame where it belongs, squarely on Google.com. and note that the Plaintiff never sued Yahoo or the BBB. Stated within "Plaintiffs Declaration Of Damages" the Plaintiff stated:

"Plaintiffs were forced by Google's market strength to monitor the Google.com web site as Google used Plaintiffs business information publicly for purposes of selling advertising from Oct. 20, 2009 thru about the first week of June 2010. The Plaintiffs did not consent to these acts by Google. Plaintiffs' prospects, detailed below, were able to easily access the Plaintiff's business information from the front page of the Google.com web site not an unknown third party. Plaintiffs were emotionally disturbed and devastated by said access..."

The courts in weighing cases such as this may note the UNIQUE nature of business reviews online or

as in this case "Courtesy Advertising" by Google as being done for <u>profits</u> which differs this case from a simple case of online defamation in that <u>web site owner such as Google profits by taking Plaintiffs identity and profits from anonymous defamation as it helps their paid advertisers take plaintiffs sales leads and prospects, thereby enhancing Googles offer to those other roofers that are paying Google for ad placement with Plaintiffs identity. Google further profits by ignoring defamations because they believe they're immune which is why the Plaintiff could not get a response from Google which constitutes an abuse by google of the immunity statute. Google still says they haven't responded but they confessed in their Motion To Dismiss.</u>

In the instant matter the complaint at (¶ 17; p. 5; ¶ 20 p. 6; and ¶ 22 p. 7) alleges a profit making scheme by Defendants which steals the Plaintiffs sales leads (his prospects) wrongfully, as it's without the Plaintiffs permission and demonstrates that the Defendant Google profits it's paid advertisers and interrupts the Plaintiffs business. These parts of Plaintiffs complaint really have more to do with the identity theft rather than solicited third party advertisements. ¶'s 17, 20, 22 as follows:

17 - "The Plaintiff alleges, the Defendant, Google, Inc., derives advertising revenue as a instant and direct result of the plaintiffs direct telemarketing and door-to-door selling efforts rather than from Defendant's own efforts. The Defendant accomplishes this by allowing what is referred herein as "courtesy advertising" on their business review web site which is posted publicly on line at http://www.google.com. Everyday the Plaintiff prospects door-to-door, canvasses door-to-door, or sends out mailings he/she produces traffic to the Defendants, Google, Inc.'s web site..."

20 - "The Plaintiffs prospect roofing sales using direct selling methods allowed by law; they include telemarketing, direct mail, and canvassing door-to-door. The Defendant Google, Inc. thereafter ambushes and blindsides the plaintiff's business with an on line advertising scheme, referred to herein as "courtesy advertising', while wrongfully benefiting financially on nearly a daily basis from Plaintiff's sales efforts. The Defendant, Google, Inc. benefits financially because prospective clients inquire on line of the Plaintiff's businesses at the Defendant's web site where the prospect is then bombarded by paid advertising from other roofing companies in competition with Plaintiff's business. The Defendant's policy of ignoring the content and nature of the negative anonymous review at issue within this complaint does harm to the Plaintiff in that the negative review sways the Plaintiffs' prospect toward those businesses who have paid the Defendant, Google, Inc., for advertising alongside the 'courtesy advertisement' of Plaintiff's businesses. Once the Plaintiff has spent hard efforts to locate a prospect and identified a need for a prospective customer that otherwise may not have been noticed by a prospective customer the customer is swayed away from the Plaintiff by false statements and misrepresentations by way of consumer generated content on the Defendant, Google, Inc.'s, web site. The plaintiff has tried on several occasions to remove itself from the Defendant's web site without success."

22 - "The defendant, Google, Inc., has refused on multiple occasions throughout the past six months to remove mediate, or even acknowledge damaging advertising directed at the Plaintiffs businesses."

Defendants stated within their 'Motion To Dismiss' (p.11, lines 15, 16, & 17) as follows:

"Google does not owe an impossible-to-fulfill duty to the world to ensure that all speech on the Internet is accurate."

Again that is a <u>choice</u> Google makes to deny they owe a duty and <u>deny Plaintiff a due process of law</u> for profit in reviewing <u>Plaintiffs</u> businesses for the sale of advertising to <u>Plaintiffs</u> competitors. It is a choice Google made because as stated within <u>Plaintiffs</u> Brief (P. 14; lines 19 - 23):

"Google was the only on line program causing the Plaintiffs damages because they would not respond; Yahoo and the BBB were difficult but always communicated and took proper action as Plaintiff's businesses were being attacked on line.

Plaintiffs total bill for damages cited within "Plaintiffs Declaration For Damages" (P. 2; lines 2-3): is \$20, 575,000.00.

## Partial Proposed New Verdict

The previous Courts order has exceeded its' power beyond the U. S. Constitution; the Court upon reconsidering the case now reverses it's order.

The Decency Act; 47 U.S.C. §230(c) was not designed specifically with anonymity in mind because anonymity as discussed, automatically deprives the Plaintiff in this instance an important entitlement of due process of law under the Fifth Amendment. Google made the choice to allow the anonymity in advertising Plaintiffs businesses and the complaint is specific upon the denial of due process of law and Googles use of Plaintiffs identity for the benefit and publicizing of paid advertisers along side Plaintiffs business name without Plaintiffs permission.

Therefore the Court <u>can not</u> grant immunity in this anonymity case without declaring the Decency Act unconstitutional when against a businesses right to due process of law. Cases before the Court involving anonymity on line should be adjudicated on a case by case basis giving weight to the decisions, rights, and entitlements of all parties concerned. In this case the Defendants <u>chose</u> to sponsor a program reviewing Plaintiffs businesses online (Def. Motion To Dismiss; p. 2, lines 8 - 18) as follows:

"The purpose of Google Places is "to help people make more informed decisions about where to go, from restaurants and hotels to dry cleaners and bike shops [.]" Google Places contains listings for millions of hotels, restaurants, and other businesses. Listings typically contain the address and phone number of the listed business. In addition, users of Google Places can write and post reviews of the businesses."

and also chose to allow anonymity which obviously denied the Plaintiffs businesses a due process of law as the identity of the party is unknown, and ignore Plaintiffs many attempts to communicate with

Google. Due process of law is provided by the Fifth Amendment to the U. S. Constitution, whereby, no person shall be "deprived of life, liberty, or property, without due process of law." In this instance the Courts <u>must</u> give great recognition to the purpose stated above by Google and Congresses intention with regards to immunity — 47 U.S.C. §230(c).

Defendants Motion To Dismiss is Denied and Plaintiffs Judgment on the Pleadings is Granted in the amount of \$20,575,000.00.

#### 6. Burden of Proof

Defendants seeking protection under 47 U.S.C. §230(c) must bear a heavy burden of proving their rights to know the 'protected identity' of anonymity outweigh the First Amendment rights of the anonymous party to anonymity. The Courts should not appoint identity as third party to shift liability without a showing of due process when the evidence shows the Plaintiff suspects the Defendant and the Defendant is making money off the anonymity; the bias in this case would be to great as Plaintiffs constitutional rights were clearly violated.

In filing the complaint the Plaintiff suggested that Google was attacking the Plaintiff but Google has never responded to the accusation.

The Plaintiff did not know if in fact there existed a third party but Plaintiff suspected Google in a May 3, 2010 letter, a month prior to this action and also attached it to the Plaintiffs' Declaration. Google, their employees, or sales agents are the Plaintiffs top suspects as the originators of the anonymous content; that is not an accusation but rather the Plaintiff saying they are parties of interest to Plaintiff.

Evidenced within the complaint by DECLARATION OF GARY BLACK (Exhibit 'F') A letter sent to Google on May 3; Excerpts as follows:

"I see now that after writing to your headquarters just last week that I now have another complaint posted on your web site."... "Now I have two complaints the newest is also a blatant lie. Additionally I'm receiving hate mail at my e-mail address I previously used on my Google Account (gerald@raymondavich.com). I know you do not want to here it but all my recent problems lead directly to Google."

The Defendant's never questioned the exhibits in this case nor did they ever respond prior to this action; the letter was sent to them a month prior to filing the complaint and is in the Plaintiffs' Declaration on file with the Clerk. It should also be noted that when a consumer goes to the CSLB or BBB to check on

a contractor most consumers believe the review of the business they're seeking information on is that of the CSLB and BBB. So when companies new to the field enter the arena such as in Googles case they may not wholly understand that many consumers think the comment section of the advertising is in fact Google. The Plaintiff did think it was Google when he first saw it, while in disbelief, but the Plaintiff is old.

The Plaintiff in the DECLARATION OF GARY BLACK (P. 5 ¶ 9):

"On June 10th only about four hours after filing proof of service with the Courts in the instant matter I was telephoned by one Tamara Jih claiming to be in-house from the Google defense team. She first stated, "Do you want to voluntarily dismiss your complaint?", in a somewhat threatening tone then asked if I was aware of the Decency Act. I told her I was and that I supported it. She then informed me that they'd seek all legal fees and cost against me and investigate my on line activities, including items involving my own content which I had previously requested they remove from the Google search. The items I removed from Google were my own recently authored short stories, as well as, a letter to Senators..."

Here's an email excerpt from the DECLARATION OF GARY BLACK (Exhibit 'H') confirming the phone call from the Google defense team:

"Confirming our conversation I am very aware of 230(C), that Google will seek fees and cost against me, and that Google will investigate my online activities on your web site." "...we're not willing to initiate a voluntary dismissal at this time."

Plaintiffs' Declaration was filed prior to the Defendants Motion To Dismiss/Answer. Plaintiff suspected Google of the defamation because their attorney mentioned investigating items Plaintiff removed from Google search. Items removed were numerous, mostly children's short stories. For authors the web crawlers depicted in the short story "Cat Scratches" are vicious little monsters that eat online writers (Declaration Exhibit 'I'). Then of course there was Plaintiff's political letter "Politics Against A Sea Of Social Economic Change" about direct sales and telemarketing in America. All these stories were Federally registered and StoryStalker® is a registered Fed. Trademark, whereby removal was my right and should not have been a connected thought in the phone conversation with Googles defense team, thereby raising my suspicion level even higher that Google was indeed the anonymity as they are the ones profiting from the anonymity - a simple case of following the money.

The Plaintiffs believes the identity behind the anonymity is also unknown to the Court and 'identity protected' under the First Amendment.

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The Courts' judicial notice order identifying the consumer-generated content at issue as third party and entitling Google to immunity under 47 U.S.C. §230(c) is very biased towards the Plaintiffs case as it shifts liability away from the Defendant. The Court should not seek to identify the anonymity in this case where denial of constitutional rights of the Plaintiff are severe. The Court can not know that a third party is behind the anonymity in this case because it could easily be any one of Googles sales agents or employees, a disgruntled employee of either party, or the parties themselves.

The Plaintiffs believe since the Defendants requested the third party immunity under 47 U.S.C. §230(c) that Defendants should be under the burden of proof for their defense rather than in reliance upon the physic powers of the Court. To the Plaintiff this is a risk associated by their choice of allowing anonymity in Plaintiffs name, taking Plaintiff name without permission for advertising purposes, and ignoring the Plaintiff.

Therefore the Courts order granting immunity to Google on the basis of third party content is based upon mere assumption that there exist a third party and unfair to the Plaintiff as it exceeds the Courts powers of Judicial Notice because the Courts not physic.

# 6. Pro Se Litigation

Standards for Procedure within the Court system should not hold the pro se Plaintiffs who are common working people to the strictest of standards on Court rules or lingual acrobatics when against super powers with a battalion of well practiced attorneys.

### 7. Conclusion

The Plaintiff believes the Court should reverse it's order.

Respectfully Submitted,

GARY BLACK, individually plaintiff

Dated: <u>8/25/20(0</u>

Dated: 8) 25/10

HOLLI BEAM-BLACK, individually plaintiff