

1                                    IN THE UNITED STATES DISTRICT COURT  
2                                    FOR THE NORTHERN DISTRICT OF CALIFORNIA

3  
4    PHYLLIS WEHLAGE on her behalf and  
5    on behalf of others similarly  
6    situated,

7                                    Plaintiffs,

8                                    v.

9    EMPRES HEALTHCARE INC., et al.,

10                                  Defendants.  
11

No. C 10-5839 CW

ORDER GRANTING  
MOTION TO FILE  
AMENDED COMPLAINT  
AND GRANTING IN  
PART MOTION TO  
DISMISS

12                                  This case is based upon Plaintiff Phyllis Wehlage's  
13    allegations in her First Amended Complaint (1AC) that Defendant  
14    Evergreen Lakeport, the operator of a skilled nursing facility  
15    (SNF), failed to disclose or concealed from her the fact that it  
16    did not maintain minimum state-required nurse staffing hours and  
17    thus violated California Health and Safety Code section 1430(b),  
18    California's Unfair Competition Law (UCL), Cal. Bus. & Prof. Code  
19    § 17200 et seq., and California's Consumers Legal Remedies Act  
20    (CLRA), Cal. Civ. Code § 1750 et seq. Plaintiff Wehlage moves for  
21    leave to file a Second Amended Complaint (2AC) to: (1) name as  
22    defendants the operators of the SNFs that were dismissed in the  
23    Court's May 25, 2011 Order; (2) name as a defendant Evergreen at  
24    Salinas, LLC dba Katherine Healthcare Center (Evergreen Salinas),  
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1 the operator of a SNF that is part of the same Evergreen chain,<sup>1</sup>  
2 and (3) name as plaintiffs and class representatives eleven  
3 individuals, or their successors-in-interest or guardians  
4 (proposed Plaintiffs), who resided at the SNFs whose operators she  
5 wishes to sue. Defendant Evergreen Lakeport and the proposed  
6 Defendants oppose the motion to amend and move to dismiss the CLRA  
7 damages claim for failure to notify proposed Defendants and to  
8 dismiss the fraud-based CLRA and UCL claims for lack of  
9 particularity. The motions were taken under submission and  
10 decided on the papers. Having considered all the papers filed by  
11 the parties, the Court grants the motion for leave to amend and  
12 grants in part the motion to dismiss.

14 BACKGROUND

15  
16 In the Court's May 25, 2011 Order addressing Plaintiff  
17 Wehlage's original complaint, it dismissed without leave to amend  
18 the claims against the operators of the SNFs that it defined as  
19 the Evergreen Entities because Plaintiff Wehlage did not have

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20 <sup>1</sup> In a footnote in her motion, Plaintiff Wehlage identifies  
21 the twelve proposed Defendants as: Evergreen at Lakeport, LLC  
22 (Evergreen Lakeport); Evergreen at Arvin, LLC (Evergreen Arvin);  
23 Evergreen at Bakersfield, LLC (Evergreen Bakersfield); Evergreen  
24 at Springs Road, LLC (Evergreen Springs Road); Evergreen at Chico,  
25 LLC (Evergreen Chico); Evergreen at Heartwood Avenue, LLC  
26 (Evergreen Heartwood Avenue); Evergreen at Tracy, LLC (Evergreen  
27 Tracy); Evergreen at Gridley, LLC (Evergreen Gridley); Evergreen  
28 at Petaluma, LLC (Evergreen Petaluma); Evergreen at Oroville, LLC  
(Evergreen Oroville); Evergreen at Fullerton, LLC (Evergreen  
Fullerton); and Evergreen at Salinas, LLC (Evergreen Salinas).  
However, as discussed below, she has not included Evergreen  
Salinas, Evergreen Fullerton or Evergreen Chico in the caption of  
her 2AC.

1 standing to sue any entity except Evergreen Lakeport, where she  
2 had resided. Subsequently, Plaintiff Wehlage filed a 1AC in which  
3 she re-named as Defendants the Evergreen Entities named in her  
4 original complaint, named two new Evergreen Entities as Defendants  
5 and named ten individuals as Plaintiffs and class representatives  
6 who resided at SNFs operated by each of the proposed Defendants.  
7 In its October 31, 2011 Order, the Court held that Plaintiff  
8 Wehlage had improperly amended her complaint without the written  
9 consent of Defendants or leave of the Court and dismissed the  
10 claims re-stated against the Evergreen Entities and dismissed the  
11 claims by the newly added plaintiffs. Also, in the October 31,  
12 2011 Order, the Court dismissed Plaintiff Wehlage's CLRA and UCL  
13 claims against Evergreen Lakeport because her allegations failed  
14 to disclose the role of any specific Defendant in the intentional  
15 nondisclosure or concealment of the nursing staff violations.  
16 Plaintiff Wehlage was granted leave to amend to allege that  
17 Evergreen Lakeport failed to disclose or intentionally concealed  
18 material facts from Plaintiff Wehlage.  
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21 DISCUSSION

22 I. Motion for Leave to Amend

23 A. Legal Standard

24 1. Leave to Amend

25 Under Rule 15(a) of the Federal Rules of Civil Procedure,  
26 leave of the court allowing a party to amend its pleading "shall  
27 be freely given when justice so requires." Leave to amend lies  
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1 within the sound discretion of the trial court, which discretion  
2 "must be guided by the underlying purpose of Rule 15--to  
3 facilitate decisions on the merits rather than on the pleadings or  
4 technicalities." United States v. Webb, 655 F.2d 977, 979 (9th  
5 Cir. 1981). Rule 15(a)'s policy of favoring amendments to  
6 pleadings thus should be applied with "extreme liberality." Id.;  
7 DCD Programs, Ltd. v. Leighton, 833 F.2d 183, 186 (9th Cir. 1987).  
8

9 The Supreme Court has identified four factors relevant to  
10 whether a motion for leave to amend should be denied: undue  
11 delay, bad faith or dilatory motive, futility of amendment and  
12 prejudice to the opposing party. Foman v. Davis, 371 U.S. 178,  
13 182 (1962). The Ninth Circuit holds that these factors are not of  
14 equal weight, and that delay alone is an insufficient ground for  
15 denying leave to amend. Webb, 655 F.2d at 980. Rather, the court  
16 should consider whether the proposed amendment would cause the  
17 opposing party undue prejudice, is sought in bad faith, or  
18 constitutes an exercise in futility. DCD Programs, 833 F.2d at  
19 186.  
20

21 Prejudice typically arises where the opposing party is  
22 surprised with new allegations which require more discovery or  
23 will otherwise delay resolution of the case. Acri v.  
24 International Ass'n of Machinists & Aerospace Workers, 781 F.2d  
25 1393, 1398-99 (9th Cir. 1986). The party opposing the motion  
26 bears the burden of showing prejudice. DCD Programs, 833 F.2d at  
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1 186; Beeck v. Aqua-Slide 'N' Dive Corp., 562 F.2d 537, 540 (8th  
2 Cir. 1977).

3 2. Joinder of Parties

4 Rule 20(a)(1) and (2) permits the joinder of new plaintiffs  
5 and new defendants in one action if: (1) the rights to relief  
6 asserted arise "out of the same transaction, occurrence, or series  
7 of transactions or occurrences; and (2) any question of law or  
8 fact common to all plaintiffs and defendants will arise in the  
9 action." Coughlin v. Rogers, 130 F.3d 1348, 1350 (9th Cir. 1997).

10 Rule 20(a)(3) provides, "Neither a plaintiff nor a defendant need  
11 be interested in obtaining or defending against all the relief  
12 demanded. The court may grant judgment to one or more plaintiffs  
13 according to their rights, and against one or more defendants  
14 according to their liabilities."

15 Rule 20 "is to be construed liberally in order to promote  
16 trial convenience and to expedite the final determination of  
17 disputes, thereby preventing multiple lawsuits." League to Save  
18 Lake Tahoe v. Tahoe Reg'l Planning Agency, 558 F.2d 914, 917 (9th  
19 Cir. 1977) (citing Mosley v. Gen. Motors Corp., 497 F.2d 1330 (8th  
20 Cir. 1974)). "'Under the rules, the impulse is toward  
21 entertaining the broadest possible scope of action consistent with  
22 fairness to the parties; joinder of claims, parties and remedies  
23 is strongly encouraged.'" League, 558 F.2d at 917 (quoting United  
24 Mine Workers of Am. v. Gibbs, 383 U.S. 715, 724 (1966)). Once the  
25 two requirements of Rule 20(a) are met, "a district court must  
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1 examine whether permissive joinder would 'comport with the  
2 principles of fundamental fairness' or would result in prejudice  
3 to either side." Coleman v. Quaker Oats Co., 232 F.3d 1271, 1296  
4 (9th Cir. 2000).

5 In order to show a "series of transactions or occurrences," a  
6 plaintiff does not need to seek the same relief against each  
7 defendant. Stone Age Foods v. Exch. Bank, 1997 U.S. Dist. LEXIS  
8 4641, at \*6 (N.D. Cal.) (citing Kuechle v. Bishop, 64 F.R.D. 179,  
9 180 (N.D. Ohio 1974)). All that a plaintiff must show is that  
10 there is some systematic pattern or logical relationship  
11 connecting the tortious conduct of each defendant. Mosely, 497  
12 F.2d at 1333.

14 B. Analysis

15 1. Rule 15

16 Evergreen Lakeport and proposed Defendants argue that the  
17 motion to add new parties should be denied because Plaintiff  
18 Wehlage unreasonably delayed more than one year before attempting  
19 to add the new parties despite knowing about the facts and the  
20 parties she now seeks to add. Defendants argue that this delay is  
21 prejudicial to them due to increased costs and further delay in  
22 defending another amended complaint and that, "but for Wehlage's  
23 bad faith, the parties could have confronted these issues six  
24 months ago."  
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26  
27 Defendants' argument regarding prejudice is unpersuasive.  
28 From the time Plaintiff Wehlage filed her original complaint, she

1 has attempted to name the operators of Evergreen SNFs in addition  
2 to Evergreen Lakeport as Defendants. The fact that the claims  
3 against the operators of these additional SNFs were dismissed  
4 previously does not foreclose these entities from properly being  
5 added as Defendants now. Because Plaintiff Wehlage previously  
6 named these entities, neither they nor Evergreen Lakeport will be  
7 surprised by new allegations or by new discovery. Furthermore,  
8 although the case is over one year old, it is early in the  
9 proceedings because, according to Plaintiff Wehlage, no formal  
10 discovery has commenced, and the Court has not held a case  
11 management conference or issued a pre-trial scheduling order.  
12 Neither Evergreen Lakeport nor the proposed Defendants explain how  
13 a six month delay, this early in the proceedings, in adding claims  
14 addressing the same allegations and issues contained in Plaintiff  
15 Wehlage's original complaint, would cause undue prejudice.  
16 Furthermore, although Defendants claim that Plaintiff Wehlage  
17 delayed in bad faith, they provide no evidence or argument  
18 supporting this accusation.

21 Defendants argue that, even if amendment is allowed to add  
22 the Evergreen Entities that Plaintiff named in her original  
23 complaint, she should not be allowed to join Evergreen Salinas,  
24 Evergreen Chico or Evergreen Fullerton because these entities were  
25 not parties to the original complaint. Defendants argue that,  
26 because these three Evergreen Entities did not receive prior  
27 notice of the allegations brought against them in the proposed  
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1 2AC, they are subject to more prejudice than the originally named  
2 Evergreen Entities. Defendants also point out that Evergreen  
3 Chico and Evergreen Fullerton are identified as defendants in the  
4 2AC, but Plaintiff Wehlage has failed to seek leave to join them  
5 or to include them in the caption of the 2AC.

6 Plaintiff Wehlage responds that Evergreen Salinas had notice  
7 of the allegations in the 2AC because it is part of the group of  
8 SNF operators that comprise the Evergreen Entities that are  
9 proposed Defendants in this case and it is a defendant in  
10 Grenzebach v. EHC Management LLC., et al., No. 11-cv-00197-MCE-DAD  
11 (E.D. Cal.), a pending class action in the Eastern District of  
12 California which is based on similar factual allegations of  
13 understaffing and concealment of material facts and asserts the  
14 same causes of action asserted here. The Court finds that  
15 Evergreen Salinas had sufficient prior notice of the allegations  
16 asserted here and no undue prejudice has been caused by any delay  
17 in naming it as a defendant in this action. However, because  
18 Evergreen Salinas is not named in the caption of the 2AC, Wehlage  
19 must file a Third Amended Complaint (3AC) that includes Evergreen  
20 Salinas in the caption.

23 In regard to Evergreen Chico and Evergreen Fullerton,  
24 Plaintiff points out that she named them in her 1AC and 2AC and  
25 listed them in footnote one in her motion for leave to amend as  
26 two of the entities that she sought to add. However, Plaintiff  
27 indicates that, due to an oversight, in the body of her motion for  
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1 leave to amend, she stated that she only sought to add the  
2 Evergreen Entities dismissed from the initial complaint, which did  
3 not include Evergreen Chico and Evergreen Fullerton.

4 The Court finds that Plaintiff Wehlage's failure to include  
5 Evergreen Chico and Evergreen Fullerton in the body of her motion  
6 seeking leave to amend is not determinative. Defendants' argument  
7 that these entities will suffer undue prejudice because of this  
8 oversight is not well-taken. Because Evergreen Chico and  
9 Evergreen Fullerton were named in the 1AC, they had prior notice  
10 of the claims asserted against them in the 2AC and cannot claim  
11 undue prejudice due to delay. However, as noted above, Evergreen  
12 Chico and Evergreen Fullerton are not included in the caption of  
13 the 2AC. If Plaintiff Wehlage wishes to sue them, she must file a  
14 3AC and include Evergreen Chico and Evergreen Fullerton in the  
15 caption.  
16

17  
18 Accordingly, the Court grants Plaintiff Wehlage's motion to  
19 add the Proposed Evergreen Entities she lists in her motion for  
20 leave to amend. She must file a 3AC to include Evergreen Salinas,  
21 Evergreen Chico and Evergreen Fullerton in the caption.

22 B. Joinder Under Rule 20(a)

23 Plaintiff Wehlage seeks joinder of individuals who resided at  
24 the Evergreen SNFs other than Evergreen Lakeport so that the 2AC  
25 will include at least one resident or former resident of each  
26 Evergreen Entity named as a defendant. She argues that joinder is  
27 proper under Rule 20(a) because all claims are based upon proposed  
28

1 Defendants' deficient nurse staffing hours which they  
2 intentionally concealed or failed to disclose so that each  
3 proposed Plaintiff's claims and proposed Defendant's defenses  
4 arise out of the same transaction, occurrence or series of  
5 transactions or occurrences. As support, Plaintiff Wehlage points  
6 to ¶ 39 in her 2AC, which alleges, among other things, that:  
7 (1) the parent entities exert substantial control over the day-to-  
8 day operations of the Evergreen Entities, including those  
9 decisions affecting nurse staffing; (2) ECH Management initiates  
10 and approves the budget for each facility; (3) a centralized  
11 computer system reports each Evergreen Entity's staffing level and  
12 calculates actual labor hours versus budgeted labor hours; and  
13 (4) all Evergreen Entities use the same admission agreement.  
14

15 Defendants argue that whether any individual proposed  
16 Defendant failed to provide adequate nurse staffing hours and  
17 failed to disclose this fact depends upon the individual actions  
18 of each proposed Defendant's personnel. They contend that,  
19 because the analysis for liability and damages must be  
20 individualized to the precise circumstances within each proposed  
21 Defendant's SNF, the claims of each proposed Plaintiff and the  
22 defenses of each proposed Defendant do not arise from the same  
23 series of transactions or occurrences. They also argue that  
24 Plaintiff Wehlage impermissibly relies on allegations directed at  
25 the EmpRes Entities, the claims against which were dismissed by  
26 the Court in its May 25 and October 31, 2011 Orders.  
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1 Defendants' argument that the proposed Defendants are  
2 independent organizations ignores Plaintiff Wehlage's allegations  
3 that there is an interrelationship between the Evergreen Entities  
4 stemming from their connection to the EmpRes Entities. Although  
5 the Court dismissed the claims against the EmpRes Entities, it did  
6 not strike the allegations about the interrelationship between the  
7 EmpRes Entities and the Evergreen Entities. And, even if the  
8 circumstances giving rise to proposed Plaintiffs' claims differ  
9 from those giving rise to Plaintiff Wehlage's claims, "'absolute  
10 identity of all events is unnecessary' for the purposes of joinder  
11 under Rule 20(a)." Hill v. R+L Carriers, Inc. 2011 U.S. Dist.  
12 LEXIS 54873, \*6 (N.D. Cal.) (citing Mosley, 497 F.2d at 1333).

14 "Rule 20(a) permits all reasonably related claims for relief by  
15 . . . different parties to be tried in a single proceeding." Id.

17 Further, as provided in Rule 20(a)(3), joinder is permissible  
18 even if the liability of each defendant and the damages awarded to  
19 each plaintiff will differ. See e.g., Greeley v. Walters, 2011  
20 U.S. Dist. LEXIS 28917, \*15-16 (D. S.D.) (permitting joinder based  
21 on allegations of similar conduct by defendants regarding  
22 independent but closely related real estate transactions);  
23 Singleton v. Adick, 2010 U.S. Dist. LEXIS 47506, \*8 (D. Ariz.)  
24 (permitting joinder although some of the specific facts related to  
25 certain employees' wages might differ). The 2AC contains  
26 sufficient allegations to satisfy Rule 20's requirement that the  
27 proposed Plaintiffs' right to relief and proposed Defendants'

1 defenses arise out of the same series of transactions or  
2 occurrences.

3 Adjudication of the Evergreen Entities' claims would also  
4 entail common questions of law and fact. Defendants do not  
5 dispute that the legal issues for proposed Plaintiffs' claims are  
6 the same, nor could they, because Plaintiff Wehlage and the  
7 proposed Plaintiffs assert the same three claims against all  
8 proposed Defendants. And whether proposed Defendants violated  
9 Plaintiff Wehlage's and the proposed Plaintiffs' rights under  
10 California Health and Safety Code section 1430(b), the CLRA and  
11 the UCL claims will entail similar factual questions such as the  
12 number of hours nurses worked at each proposed Defendant and  
13 whether this fact was disclosed to each proposed Plaintiff.  
14 Although the personnel and the particular circumstances giving  
15 rise to each claim at each proposed Defendant's facility may  
16 differ, the particular inquiry will be similar.

17  
18  
19 Finally, Defendants argue that joinder of these parties will  
20 not promote justice or judicial efficiency or reduce expense  
21 because mini trials would be needed to adjudicate the issues as to  
22 each proposed Defendant. This would increase the risk of juror  
23 confusion and potentially result in the jury improperly imputing  
24 liability to particular Defendants. This argument is without  
25 merit. Every case involving multiple defendants requires  
26 consideration of each defendant's liability separately. The  
27 allegations in this case are not so complex as to confuse a jury  
28

1 or result in an improper verdict. The Court finds that no party  
2 will suffer prejudice from the joinder of proposed Plaintiffs and  
3 proposed Defendants and that joinder comports with the principles  
4 of fundamental fairness.

5 Accordingly, Plaintiff Wehlage's motion for leave to amend  
6 her complaint to join additional defendants and plaintiffs is  
7 granted.

8  
9 II. Motion to Dismiss

10 A. Legal Standard

11 A complaint must contain a "short and plain statement of  
12 the claim showing that the pleader is entitled to relief." Fed.  
13 R. Civ. P. 8(a). On a motion under Rule 12(b)(6) for failure to  
14 state a claim, dismissal is appropriate only when the complaint  
15 does not give the defendant fair notice of a legally cognizable  
16 claim and the grounds on which it rests. Bell Atl. Corp. v.  
17 Twombly, 550 U.S. 544, 555 (2007). In considering whether the  
18 complaint is sufficient to state a claim, the court will take all  
19 material allegations as true and construe them in the light most  
20 favorable to the plaintiff. NL Indus., Inc. v. Kaplan, 792 F.2d  
21 896, 898 (9th Cir. 1986). However, this principle is inapplicable  
22 to legal conclusions; "threadbare recitals of the elements of a  
23 cause of action, supported by mere conclusory statements," are not  
24 taken as true. Ashcroft v. Iqbal, 556 U.S. 662, 129 S. Ct. 1937,  
25 1949-50 (2009) (citing Twombly, 550 U.S. at 555).

1 B. Analysis

2 Defendants move to dismiss the CLRA claim because they did  
3 not receive proper notice and they move to dismiss the CLRA and  
4 UCL claims because Plaintiff Wehlage's fraud-based allegations  
5 lack the required specificity.

6 1. Notice of CLRA Claims

7 Plaintiff Wehlage brings claims under the CLRA for injunctive  
8 relief and for damages.

9 Under the CLRA, thirty days or more prior to the commencement  
10 of "an action for damages," the consumer shall notify the  
11 defendant of the particular alleged violations of California Civil  
12 Code section 1770, and demand that the defendant correct, repair,  
13 replace, or otherwise rectify those violations. Cal. Civ. Code  
14 § 1782(a). The notice must be in writing and must be sent by  
15 certified or registered mail, return receipt requested. Id.

16 However, an action for "injunctive relief" brought under  
17 section 1770 may be commenced without compliance with the notice  
18 requirements. Cal. Civ. Code § 1782(d). If a complaint seeks  
19 only injunctive relief, not less than thirty days after it has  
20 been filed and, after compliance with the thirty day notice  
21 requirement under section 1770(a), the consumer may amend the  
22 complaint without leave of the court to include a request for  
23 damages. Id.

24 The CLRA's notice requirement is not jurisdictional, but  
25 compliance with the requirement is necessary to state a claim.  
26

1 Outboard Marine Corp. v. Superior Court, 52 Cal. App. 3d 30, 40-41  
2 (1975). "[T]he clear intent of the [CLRA] is to provide and  
3 facilitate pre-complaint settlements of consumer actions wherever  
4 possible and to establish a limited period during which such  
5 settlement may be accomplished." Id. at 41; Laster v. T-Mobile  
6 USA, Inc., 407 F. Supp. 2d 1181, 1195-96 (S.D. Cal. 2005)  
7 (describing statutory policy of fostering early settlement of  
8 disputes). A "literal application of the notice provisions" is  
9 the only way to accomplish the CLRA's purposes. Outboard Marine,  
10 52 Cal. App. 3d at 41.

11  
12 Paragraph 89 of the proposed 2AC alleges, "Despite receipt of  
13 written notice and an opportunity to cure the violations alleged  
14 herein pursuant to Civil Code section 1782(a), defendants have  
15 failed to provide any remedy or appropriate relief for the CLRA  
16 violations within the statutory 30-day time period."<sup>2</sup> Defendants  
17 state that they are unaware of any notice provided to them by  
18 anyone other than Plaintiff Wehlage, who the Court has held lacks  
19 standing to sue any Evergreen Entity, other than Evergreen  
20 Lakeport, at whose facility she resided. They contend that,  
21 because only a consumer can allege a CLRA violation, a letter  
22  
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24 <sup>2</sup> Paragraph 89 of the proposed 2AC states that Plaintiffs  
25 seek CLRA damages against seven Evergreen Entities (Chico,  
26 Gridley, Arvin, Oroville, Springs Road, Tracy and Petaluma), as  
27 well as Evergreen Lakeport. There is no allegation that Evergreen  
28 Salinas, Evergreen Fullerton, Evergreen Bakersfield and Evergreen  
Heartwood received notice.

1 served by Plaintiff Wehlage on an Evergreen Entity, other than  
2 Evergreen Lakeport, does not constitute effective notice.<sup>3</sup>

3 Plaintiff Wehlage responds that notice from herself to all  
4 eight Evergreen Entities is sufficient because section 1781 of the  
5 CLRA authorizes actions asserted on behalf of similarly situated  
6 individuals. However, section 1781 does not specifically provide  
7 that a plaintiff without standing to sue a prospective defendant  
8 under the CLRA may provide that entity proper notice of CLRA  
9 violations. Plaintiff Wehlage provides no authority that supports  
10 the theory that a person with no standing to sue can provide  
11 adequate notice.  
12

13 On the other hand, Defendants cite Stearns v. Select Comfort  
14 Retail Corp., 2009 WL 1635931, \*15 (N.D. Cal.), which stated that,  
15 even if the defendant was put on notice by customer complaints,  
16 "the CLRA does not provide that notice may be provided on behalf  
17 of the aggrieved consumer by third parties." However, in Stearns,  
18 although there were customer complaints, there was no letter that  
19 properly put the defendant on notice of claims asserted under the  
20 CLRA.  
21

22 The CLRA defines consumer as "an individual who seeks or  
23 acquires, by purchase or lease, any goods or services for  
24 personal, family or household purposes." Cal. Civ. Code  
25

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26 <sup>3</sup> California Civil Code section 1780 provides that any  
27 consumer may bring an action under the CLRA. California Civil  
28 Code section 1782 provides that the consumer shall provide notice  
to the person who allegedly violated the CLRA.



1 § 1761(d). As this Court previously held, because Plaintiff  
2 Wehlage was a consumer only of the services offered by Evergreen  
3 Lakeport, she lacked standing to sue any other Evergreen Entity.  
4 It follows that a person who lacks standing to sue cannot put an  
5 entity on notice of CLRA claims against it. As a result, the CLRA  
6 claims against all Evergreen Entities, with the exception of  
7 Evergreen Lakeport, must be dismissed for lack of notice.

8  
9 Plaintiffs request that, if the Court finds that Plaintiff  
10 Wehlage's notice is deficient, the CLRA injunctive relief claims  
11 be allowed to stand, and that they be allowed to amend to add  
12 damages claims after proper CLRA notice is provided. In Keilholtz  
13 v. Superior Fireplace Co., 2009 WL 839076, \*3 (N.D. Cal.), this  
14 Court noted that there was a difference of opinion as to whether a  
15 premature claim for damages under the CLRA required dismissal with  
16 or without prejudice. In Keilholtz, the Court cited Dietz v.  
17 Comcast Corp., 2006 WL 3782902, \*5 (N.D. Cal.), where the  
18 plaintiff brought a CLRA claim for injunctive relief and damages  
19 but failed to provide proper notice, and the court dismissed the  
20 damages claim without prejudice on the ground that the legislature  
21 specifically contemplated that an action seeking injunctive relief  
22 could be amended to include a damages claim after the thirty-day  
23 notice period had run. Id. (citing Dietz, 2006 WL 3782902 at \*5).  
24 In Keilholtz, the Court also noted Laster v. T-Mobile USA, Inc.,  
25 407 F. Supp. 2d 1181, 1195-96 (S.D. Cal. 2005), where the court  
26 dismissed a CLRA damages claim with prejudice because the  
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1 plaintiff failed to comply with notice requirements. In  
2 Keilholtz, the Court was persuaded that Dietz presented the  
3 better-reasoned analysis, dismissed the CLRA damages claim without  
4 prejudice, and granted leave to amend to include a request for  
5 damages once the plaintiffs could show compliance with section  
6 1782(d) and the thirty day notice period.

7  
8 A California appellate case, Morgan v. AT & T Wireless  
9 Servs., Inc., 177 Cal. App. 4th 1235, 1261-62 (2009), supports the  
10 decision in Keilholtz to dismiss with leave to amend. In Morgan,  
11 the plaintiffs filed a second amended complaint seeking damages  
12 and injunctive relief under the CLRA but did not provide proper  
13 notice. The court denied the defendant's motion to dismiss the  
14 CLRA claim with prejudice based on improper notice, explaining  
15 that the notice requirement "exists in order to allow a defendant  
16 to avoid liability for damages if the defendant corrects the  
17 alleged wrongs within 30 days after notice, or indicates within  
18 that 30-day period that it will correct those wrongs within a  
19 reasonable time." Id. at 1261. The court explained further, "A  
20 dismissal with prejudice of a damages claim filed without the  
21 requisite notice is not required to satisfy this purpose.  
22 Instead, the claim must simply be dismissed until 30 days or more  
23 after the plaintiff complies with the notice requirements. If,  
24 before that 30-day period expires, the defendant corrects the  
25 alleged wrongs or indicates it will correct the wrongs, the  
26 defendant cannot be held liable for damages." Id.

1 As in Keilholtz, the Court is persuaded by the reasoning  
2 articulated in Dietz, and now in Morgan. Plaintiffs' damages  
3 claims are dismissed without prejudice and they are granted leave  
4 to amend to include such claims once they can show they have  
5 complied with the notice requirements of section 1782(d) and the  
6 thirty day notice period has passed.

7  
8 2. Specificity Regarding CLRA and UCL Fraud-Based Claims

9 In the October 31, 2011 Order, the Court held that the fraud-  
10 based CLRA and UCL claims were deficient under Federal Rule of  
11 Civil Procedure 9(b) because none of Plaintiff's allegations  
12 indicated the role of any specific Defendant in the intentional  
13 non-disclosure or concealment of the nurse staffing violations.  
14 The Court granted Plaintiff leave to amend to cure this  
15 deficiency, if she truthfully could do so. Plaintiff corrects  
16 this deficiency in paragraph 80a-1 of the proposed 2AC. Each  
17 subsection of paragraph 80 identifies a specific proposed  
18 Defendant and alleges that entity failed to disclose or concealed  
19 material information from a specific proposed Plaintiff. This is  
20 sufficient to remedy the deficiency noted by the Court.  
21 Defendants' argument that these allegations are still insufficient  
22 is unpersuasive.

23  
24 Defendants also argue that paragraph 86 is generic as to  
25 materiality and paragraphs 87 and 88 are generic as to Plaintiffs'  
26 knowledge and detrimental reliance, so that the CLRA and UCL  
27  
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1 claims sounding in fraud still fail to meet Rule 9(b)'s  
2 specificity requirements.

3 Paragraph 86 alleges:

4 The facts concealed and/or not disclosed by each of the  
5 defendants are material. Each of the Facilities is labeled  
6 and held out to the consuming public as a "skilled nursing  
7 facility," which necessarily means the Facility will comply  
8 with applicable nurse staffing requirements. The named  
9 plaintiffs, class members and reasonable consumers would have  
10 considered the defendants' failure to meet the minimum and  
adequate nursing staffing requirements to be important (if  
not critical) in deciding whether to enter into the subject  
transactions and reside in defendants' Facilities. . . . Had  
the true facts concerning the understaffed conditions at the  
Facilities been disclosed, the named plaintiffs and class  
members would not have agreed to reside at the Facilities.

11 Paragraph 86, together with the preceding allegations in  
12 paragraph 80a-1, is sufficient to allege materiality and  
13 detrimental reliance with the required specificity.

14 Therefore, Defendants' motion to dismiss the CLRA and UCL  
15 fraud-based claims based on lack of specificity is denied.

16  
17 CONCLUSION

18 For the foregoing reasons, Plaintiff Wehlage's motion for  
19 leave to file the 2AC is granted. However, the 2AC must be  
20 amended to include in its caption all the parties she wishes to  
21 name as Defendants. Plaintiff Wehlage shall file a 3AC within  
22 three days from the date of this order. Defendants' motion to  
23 dismiss the CLRA damages claims for lack of notice is granted.  
24 Plaintiffs are granted leave to amend to include claims for  
25 damages once they can show they have complied with the notice  
26 requirements of section 1782(d), the thirty day notice period has  
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passed and Defendants did not correct or agree to correct the  
alleged violation.

A case management conference is scheduled for Wednesday,  
March 21 at 2:00 pm.

IT IS SO ORDERED.

Dated: 2/6/2012

  
\_\_\_\_\_  
CLAUDIA WILKEN  
United States District Judge