

1                                    IN THE UNITED STATES DISTRICT COURT  
2                                    FOR THE NORTHERN DISTRICT OF CALIFORNIA

3  
4 GINA LYONS and JERRY LYONS, on  
5 behalf of themselves and all  
6 others similarly situated,

7                                    Plaintiffs,

8                                    v.

9 BANK OF AMERICA, NA and BAC HOME  
10 LOANS SERVICING, LP, a wholly  
11 owned subsidiary of Bank of  
12 America,

13                                    Defendants.

No. C 11-1232 CW

ORDER GRANTING IN  
PART DEFENDANTS'  
MOTIONS TO DISMISS  
AND TO STRIKE

14                                    This case arises out of Plaintiffs Gina and Jerry Lyons'  
15 residential mortgage and related foreclosure by Defendants Bank of  
16 America, NA and BAC Home Loans Servicing (together, BOA).  
17 Defendants move to dismiss Plaintiffs' First Amended Complaint  
18 (1AC) and to strike, under Federal Rules of Civil Procedure 12(f)  
19 and 23(d)(1)(D), certain allegations in the 1AC. Plaintiffs have  
20 filed an opposition. The motions were taken under submission to  
21 be decided on the papers. Having considered all the papers filed  
22 by the parties, the Court grants in part Defendants' motion to  
23 dismiss, grants Defendants' motion to strike the class allegations  
24 under Rule 23(d)(1)(D) and grants in part Defendants' motion to  
25 strike under Rule 12(f).

26                                    The factual background is provided in the August 15, 2011  
27 Order Granting in Part Defendants' Motion to Dismiss. In that  
28 order, the Court found three of Plaintiffs' claims to be

1 cognizable, dismissed several claims with prejudice and dismissed  
2 six claims with leave to amend. Plaintiffs timely filed their IAC  
3 in which they allege six claims: (1) breach of contract;  
4 (2) breach of the covenant of good faith and fair dealing;  
5 (3) fraud; (4) negligent representation; (5) false advertising  
6 under California Business and Professions Code section 17500;<sup>1</sup> and  
7 (6) violations of California Business and Professions Code section  
8 17200.

9 DISCUSSION

10 I. Motion To Dismiss

11 A. Legal Standard

12 A complaint must contain a "short and plain statement of the  
13 claim showing that the pleader is entitled to relief." Fed. R.  
14 Civ. P. 8(a). Dismissal under Rule 12(b)(6) is appropriate only  
15 when the complaint does not give the defendant fair notice of a  
16 legally cognizable claim and the grounds on which it rests. Bell  
17 Atl. Corp. v. Twombly, 550 U.S. 544, 555 (2007). In considering  
18 whether the complaint is sufficient to state a claim, the court  
19 will take all material allegations as true and construe them in  
20 the light most favorable to the plaintiff. NL Indus., Inc. v.  
21 Kaplan, 792 F.2d 896, 898 (9th Cir. 1986). However, this  
22 principle is inapplicable to legal conclusions; "threadbare  
23 recitals of the elements of a cause of action, supported by mere  
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26 <sup>1</sup> Plaintiffs do not oppose Defendants' motion to dismiss  
27 their claim for false advertising under California Business and  
28 Professions Code section 17500. Therefore, the Court grants  
Defendants' motion to dismiss this claim.

1 conclusory statements," are not taken as true. Ashcroft v. Iqbal,  
2 129 S. Ct. 1937, 1949-50 (2009) (citing Twombly, 550 U.S. at 555).

3 B. Contract Claims

4 In the lAC, Plaintiffs allege that Defendants breached three  
5 different contracts: (1) the original mortgage agreement; (2) an  
6 oral contract to enter into a loan modification agreement; and  
7 (3) the loan modification agreement.

8 To assert a cause of action for breach of contract, a  
9 plaintiff must plead: (1) the existence of a contract; (2) the  
10 plaintiff's performance or excuse for non-performance; (3) the  
11 defendant's breach; and (4) damages to the plaintiff as a result  
12 of the breach. Armstrong Petrol. Corp. v. Tri-Valley Oil & Gas  
13 Co., 116 Cal. App. 4th 1375, 1391 n.6 (2004). The prevention of  
14 performance by one party to the contract excuses performance by  
15 the other party. Lortz v. Connell, 273 Cal. App. 2d 286, 290  
16 (1969).

17 The formation of a contract requires an offer and acceptance.  
18  
19 Brown v. California State Lottery Comm'n, 232 Cal. App. 3d 1335,  
20 1339 (1991). "An offer is the manifestation of willingness to  
21 enter into a bargain, so made as to justify another person in  
22 understanding that his assent to that bargain is invited and will  
23 conclude it." Donovan v. RRL Corp., 26 Cal. 4th 261, 271 (2001).  
24 "The terms of an offer must be met exactly, precisely and  
25 unequivocally for its acceptance to result in the formation of a  
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28

1 binding contract." Marcus & Millichap Real Estate Inv. Brokerage  
2 Co. v. Hock Investment Co. 68 Cal. App. 4th 83, 89 (1998).

3 1. Breach of the Original Loan Agreement

4 In the August 15, 2011 Order, the Court dismissed this claim  
5 because Plaintiffs had failed to allege that they were up-to-date  
6 on their loan payments when Defendants initiated foreclosure  
7 proceedings. In their 1AC, Plaintiffs allege the following. On  
8 February 26, 2009, they were current on their loan payments when  
9 they contacted Defendants to request a loan modification. 1AC  
10 ¶ 196. Defendants instructed Plaintiffs that they would be  
11 eligible for a loan modification only if they were three months in  
12 arrears on loan payments. 1AC ¶ 197. Plaintiffs told Defendants  
13 that they did not want to default on their loan, but Defendants  
14 said, a second time, that Plaintiffs would not be eligible for a  
15 loan modification unless they were three months in arrears. 1AC  
16 ¶ 199-200. In accordance with Defendants' instructions,  
17 Plaintiffs did not make the next three payments on their loan.  
18 1AC ¶ 201. After three months, Plaintiffs attempted to make their  
19 monthly payment, but Defendants would only accept payment for the  
20 total owed for the three months plus late fees and would not  
21 accept payment for one month. 1AC ¶ 202-03. At the same time,  
22 Plaintiffs applied for a loan modification from Defendants. 1AC  
23 ¶ 205. Plaintiffs faxed to Defendants all the documentation  
24 Defendants requested, but Defendants said, on multiple occasions,  
25 that the documents were not received or were incomplete. 1AC  
26  
27  
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1 ¶ 207-08. During this time, Defendants made harassing collection  
2 calls to Plaintiffs about their unpaid loan payments, even though  
3 Plaintiffs were applying for a loan modification. 1AC ¶ 209. On  
4 September 15, 2009, Plaintiffs received a Notice of Default from  
5 Defendants, and, on December 16, 2009, Plaintiffs received a  
6 Notice of Trustee's Sale set for April 20, 2010. 1AC ¶ 210-11.

7  
8 These allegations are sufficient to state a claim for breach  
9 of the loan agreement because Plaintiffs claim that they attempted  
10 to perform under the loan agreement, but were thwarted by  
11 Defendants.

12 Defendants argue that these allegations are still  
13 insufficient to state a breach of contract claim because the deed  
14 of trust securing Plaintiffs' loan provides that forbearance or  
15 modification by the lender does not release the borrower from any  
16 obligations or constitute a waiver of the lenders' rights or  
17 remedies. They characterize Plaintiffs' claim as an allegation  
18 that Defendants waived their right to collect the full amount of  
19 the loan. However, Plaintiffs explain that their claim is that  
20 Defendants, by instructing Plaintiffs to stop making payments so  
21 that they would qualify for a loan modification, gave up any right  
22 to charge late fees and to foreclose during the time necessary to  
23 qualify for the modification.  
24

25  
26 Parties may, by their conduct, waive a provision in a  
27 contract where evidence shows that was their intent. Biren v.  
28 Equality Emergency Medical Gp., Inc. 102 Cal. App. 4th 125, 141

1 (2002); Olyaie v. General Elec. Capital Bus. Asset Funding Corp.,  
2 217 Fed. Appx. 606, 609 n.2 (9th Cir. 2007). The allegations in  
3 the 1AC are sufficient to claim that Defendants intended to waive  
4 provisions in the deed of trust relating to late fees and  
5 foreclosure proceedings during the time that Plaintiffs were  
6 applying for a loan modification.

7  
8 Therefore, Defendants' motion to dismiss this claim is  
9 denied.

## 10 2. Oral Agreement For Loan Modification

11 In the August 15, 2011 Order, the Court found that Plaintiffs  
12 had sufficiently alleged a claim for breach of an oral loan  
13 modification agreement. Defendants request that the Court take a  
14 second look at this claim based upon two written documents they  
15 submit: (1) Plaintiffs' July 6, 2010 application for the Home  
16 Affordable Modification Program (HAMP); and (2) an August 28, 2010  
17 document informing Plaintiffs that they had been approved for the  
18 three-month trial period plan (TPP) under the HAMP.<sup>2</sup> Defendants  
19 argue that the application indicates that the information  
20 Plaintiffs provide would be used to evaluate their eligibility for  
21 a loan modification, so that Plaintiffs were informed that there  
22 was no guarantee that they would receive a loan modification.  
23

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24  
25 <sup>2</sup> Defendants request that the Court take judicial notice of  
26 the July 6, 2010 HAMP application and the August 28, 2010 TPP  
27 document. The Court grants this request on the grounds that the  
28 1AC refers to these documents, they are central to Plaintiffs'  
claim and no party questions their authenticity. See Marder v.  
Lopez, 450 F.3d 445, 448 (9th Cir. 2006).

1 Defendants' argument is unpersuasive. Plaintiffs allege that  
2 they first spoke with Defendants regarding a loan modification in  
3 December, 2008 and that, on February 26, 2009, Defendants  
4 "instructed Plaintiffs that they would only be eligible for a loan  
5 modification if they were three months in arrears on mortgage  
6 payments." 1AC ¶ 197. According to the 1AC, this was the start  
7 of a long process in which Plaintiffs complied with all of  
8 Defendants' requests in order to obtain the loan modification. It  
9 was during this time that the parties entered into the oral loan  
10 modification agreement. The HAMP application is dated July 6,  
11 2010, over one year after Plaintiffs began the loan modification  
12 process. Arguably, when Plaintiffs received the written HAMP  
13 application and the August 28, 2010 TPP agreement, they may have  
14 understood that Defendants were repudiating the alleged oral loan  
15 modification agreement. However, the written documents do not  
16 disprove Plaintiffs' allegations that the parties earlier reached  
17 an oral agreement for a loan modification.  
18  
19

20 Therefore, Defendants' renewed motion to dismiss this claim  
21 is denied.

### 22 3. Written Loan Modification Agreement

23 In their 1AC, Plaintiffs allege that they entered into a  
24 "binding modification agreement" with Defendants which provided a  
25 modified payment schedule and, before Plaintiffs could make the  
26 first payment, Defendants increased the required payment to an  
27 amount that Plaintiffs could not afford. 1AC ¶¶ 254-56. In their  
28

1 opposition to the motion to dismiss, Plaintiffs clarify that the  
2 "binding modification agreement" allegation refers to the August  
3 28, 2010 TPP agreement which, they argue, was a contract which  
4 Defendants breached.

5 Defendants argue that the August 28, 2010 document merely  
6 extended an offer to Plaintiffs to participate in the TPP and,  
7 because Plaintiffs did not accept it by making the modified  
8 payments, a contract was not formed. Defendants' argument ignores  
9 Plaintiffs' allegations that, before the due date for the first  
10 payment, Defendants increased the amount due to a sum that  
11 Plaintiffs could not afford. Plaintiffs allege that their  
12 payments under the original loan agreement were \$3,033 per month.  
13 Because they could not afford these payments, they sought a loan  
14 modification to reduce them. The original TPP document set  
15 monthly payments of \$2,463.78, which would have provided  
16 Plaintiffs with the relief they sought. The first payment of  
17 \$2,463.78 was due on October 1, 2010. However, on September 7,  
18 2010, almost an entire month before Plaintiffs were scheduled to  
19 make their first payment, Defendants increased the TPP payment to  
20 \$3,666.10. On September 13, 2010, Defendants increased the  
21 payment to the even higher amount of \$3,824.14.

22 The TPP document states:

23 We are pleased to tell you that you are approved to  
24 enter into a trial period plan under the Home Affordable  
25 Modification Program. This is the next step toward  
26 qualifying for more affordable and sustainable mortgage  
27  
28



1 payments. . . . Remember, there are no fees associated with  
2 this program.

3 It also states:

4 To accept this offer you must make new monthly "trial  
5 period payments" in place of your normal monthly mortgage  
6 payment. Send in your monthly trial period payments . . . as  
7 follows:

8 1st payment: \$2,463.78 by 10/1/10  
9 2nd payment: \$2,463.78 by 11/1/10  
10 3rd payment: \$2,463.78 by 12/1/10

11 The first paragraph informed Plaintiffs that they were  
12 approved for the TPP. It may be construed as a contract for a  
13 temporary loan modification. The second paragraph could be read  
14 as an offer to enter into a permanent loan modification, which  
15 Plaintiffs could accept by sending in the \$2,463.78 modified  
16 payments by October 1, 2010, November 1, 2010 and December 1,  
17 2010.

18 Construction of the TPP agreement as a binding contract for a  
19 temporary loan modification is supported by Plaintiffs'  
20 allegations that they had been negotiating with Defendants for  
21 over one a half years for approval to enter the TPP and that they  
22 complied with all of Defendants' instructions in order to qualify  
23 for the TPP, including sending and resending financial information  
24 and allowing their loan to go three months into arrears. See  
25 Ansanelli v. JP Morgan Chase Bank, N.A., 2011 WL 1134451, at \*4  
26 (N.D. Cal.) (plaintiffs' expenditure of time and energy to make  
27 financial disclosures in furtherance of the agreement, which they  
28 would have not been required to do under the original contract,

1 constitutes consideration). The fact that Plaintiffs complied  
2 with all of Defendants' requests could be construed as an  
3 acceptance of the offer for the TPP and consideration. Thus,  
4 Defendants allegedly breached the TPP contract when, on September  
5 7, 2010 and again on September 13, 2010, they increased the amount  
6 of the loan payments, excusing Plaintiffs' further performance.  
7 Under these circumstances, the Court concludes that Plaintiffs'  
8 allegations are sufficient to state a breach of contract claim.  
9 Defendants' motion to dismiss this claim is denied.  
10

11 C. Breach of the Covenant of Good Faith and Fair Dealing

12 The implied covenant of good faith and fair dealing  
13 supplements "the express contractual covenants, to prevent a  
14 contracting party from engaging in conduct that frustrates the  
15 other party's rights to the benefits of the agreement." Waller v.  
16 Truck Ins. Exchange, Inc., 11 Cal. 4th 1, 36 (1995). The covenant  
17 thus prevents a contracting party from taking an action which,  
18 although technically not a breach, frustrates the other party's  
19 right to the benefit of the contract. Love v. Fire Ins. Exchange,  
20 221 Cal. App. 3d 1136, 1153 (1990). "Absent that contractual  
21 right, however, the implied covenant has nothing upon which to act  
22 as a supplement, and should not be endowed with an existence  
23 independent of its contractual underpinnings." Id.  
24

25 As discussed above, Plaintiffs have successfully alleged that  
26 Defendants breached the original loan agreement, an oral loan  
27 modification agreement and the TPP agreement. The allegations in  
28

1 the 1AC that, after Plaintiffs stopped making payments on their  
2 loan for three months to become eligible for Defendants' loan  
3 modification program, Defendants refused to accept monthly  
4 payments from Plaintiffs and initiated foreclosure proceedings, is  
5 sufficient to state a claim for breach of the implied covenant.  
6 Likewise, the allegation that Defendants breached the TPP  
7 agreement by raising the monthly payment to an amount they knew  
8 that Plaintiffs could not afford, is sufficient to state a claim  
9 for breach of the implied covenant of the oral agreement and the  
10 TPP agreement.  
11

12 D. Fraud and Negligent Misrepresentation

13 In their original complaint, Plaintiffs alleged (1) that  
14 Defendants' statement that Plaintiffs had to be three months in  
15 arrears before they would be eligible for a loan modification was  
16 false, (2) that Defendants knew it was false but said it to induce  
17 Plaintiffs to default on their loan so Defendants would reap  
18 greater fees in the servicing of the loan, and (3) that Plaintiffs  
19 relied on Defendants' misrepresentation to their detriment. In  
20 the August 15, 2011 Order, the Court found that these allegations  
21 were insufficient to meet Rule 9(b)'s heightened pleading  
22 requirement because Plaintiffs failed to allege who made the  
23 statement, what was false or misleading about it and why it was  
24 false. The Court also found that Plaintiffs had not alleged  
25 justifiable reliance.  
26  
27  
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1 In their 1AC, Plaintiffs again allege that "Defendants  
2 instructed Plaintiffs that they would only be eligible for a loan  
3 modification if they were three months in arrears on mortgage  
4 payments." 1AC ¶ 197. This allegation fails to state a claim for  
5 fraud and negligent misrepresentation for the same reasons given  
6 in the August 15, 2011 Order. Plaintiffs' argument that they are  
7 not required to provide more specificity because the facts lie in  
8 the knowledge of the opposing party is unpersuasive. The  
9 deficiencies are not merely by whom or when the allegedly  
10 fraudulent statement was made, but what was false about the  
11 statement and how Plaintiffs were justified in relying upon it.

12  
13 Therefore, Defendants' motion to dismiss the fraud and  
14 negligent misrepresentation claims is granted. Because Plaintiffs  
15 have been given an opportunity to amend these claims, dismissal is  
16 without leave to amend.

17  
18 E. Unfair Competition Law

19 The California Unfair Competition Law (UCL), Cal. Bus. &  
20 Prof. Code § 17200 et seq., prohibits "any unlawful, unfair or  
21 fraudulent business act or practice and unfair, deceptive, untrue  
22 or misleading advertising." Because section 17200 is written in  
23 the disjunctive, it establishes three types of unfair competition.  
24 Davis v. Ford Motor Credit Co., 179 Cal. App. 4th 581, 593 (2009).  
25 Therefore, a practice may be prohibited as unfair or deceptive  
26 even if it is not unlawful and vice versa. Podolsky v. First  
27 Healthcare Corp., 50 Cal. App. 4th 632, 647 (1996).  
28

1 1. Unlawful Business Practices

2 In the August 15, 2011 Order, the Court found that Plaintiffs  
3 had stated an unlawful business practices claim based on the fact  
4 that they had stated a claim for breach of an oral loan  
5 modification agreement. In the lAC, Plaintiffs have also stated  
6 claims for breach of the original loan agreement and breach of the  
7 TPP agreement. Under the reasoning in the August 15, 2011 Order,  
8 Plaintiffs state an unlawful business practices claim based on the  
9 breach of all three agreements.  
10

11 2. Unfair Business Practices

12 In the August 15, 2011 Order, the Court adopted the unfair  
13 business practices standard enunciated in Camacho v. Automobile  
14 Club of Southern California, 142 Cal. App. 4th 1394, 1403 (2006),  
15 which applies three factors to determine if a practice is unfair:  
16 (1) the injury must be substantial; (2) the injury must not be  
17 outweighed by any countervailing benefits to consumers or  
18 competition; and (3) the injury must be one that the consumer  
19 could not reasonably have avoided.  
20

21 The Court found that Plaintiffs had failed to state an unfair  
22 business practices claim because they could have avoided injury if  
23 they had made timely mortgage payments. However, the allegations  
24 in the lAC are that Plaintiffs were current on their mortgage  
25 payments when they temporarily stopped paying them to become  
26 eligible for a loan modification and that, when they tendered  
27 their monthly payments to Defendants once again, Defendants  
28

1 rejected them. Thus, Plaintiffs allegedly attempted to avoid  
2 injury but were thwarted from doing so by Defendants. These  
3 allegations are sufficient to allege a claim under the unfairness  
4 prong of the UCL.

### 5 3. Fraudulent Business Practices

6 In the August 15, 2011 Order, the Court dismissed this claim  
7 because the allegations upon which it was based lacked the  
8 required particularity. Plaintiffs have not remedied this  
9 deficiency. Therefore, this claim is dismissed without leave to  
10 amend.

## 11 II. Motion to Strike Under Rule 12(f)

### 12 A. Legal Standard

13 Defendants move to strike the factual background allegations  
14 in the 1AC on the ground that they are generalized, conclusory  
15 allegations of wrongdoing that have no bearing on Plaintiffs'  
16 right to relief. Plaintiffs argue that the factual background  
17 allegations are not scandalous or impertinent and are relevant to  
18 understanding how the mortgage-lending industry works.

19 Pursuant to Federal Rule of Civil Procedure 12(f), the court  
20 may strike from a pleading "any redundant, immaterial, impertinent  
21 or scandalous matter." The purpose of a Rule 12(f) motion is to  
22 avoid spending time and money litigating spurious issues.

23 Fantasy, Inc. v. Fogerty, 984 F.2d 1524, 1527 (9th Cir. 1993),  
24 rev'd on other grounds, 510 U.S. 517 (1994). Matter is immaterial  
25 if it has no essential or important relationship to the claim for  
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1 relief plead. Id. Matter is impertinent if it does not pertain  
2 and is not necessary to the issues in question in the case. Id.  
3 Motions to strike are disfavored because they are often used as  
4 delaying tactics and because of the limited importance of  
5 pleadings in federal practice. Bureerong v. Uvawas, 922 F. Supp.  
6 1450, 1478 (C.D. Cal. 1996). They should not be granted unless it  
7 is clear that the matter to be stricken could have no possible  
8 bearing on the subject matter of the litigation. Colaprico v. Sun  
9 Microsystems, Inc., 758 F. Supp. 1335, 1339 (N.D. Cal. 1991).

11 The Court finds that most of the factual background  
12 allegations are neither impertinent nor scandalous and denies the  
13 motion to strike on these grounds. However, the following are not  
14 relevant to any of Plaintiffs' original or amended claims:

15 (1) allegations regarding documenting and processing foreclosures,  
16 ¶¶ 23-49; and (2) allegations regarding Congressional hearings and  
17 reports, ¶¶ 101-92. These allegations are stricken. Defendants'  
18 motion to dismiss under Rule 12(f) is granted in part.

20 III. Motion to Strike Under Rule 23(d)(1)(D)

21 Defendants move, under Federal Rule of Civil Procedure  
22 23(d)(1)(D), to strike the class allegations because Plaintiffs  
23 have failed to allege an ascertainable class. Plaintiffs respond  
24 that they have clearly identified a class and reserve the right to  
25 redefine the class prior to a motion for class certification.

27 The granting of motions to strike class allegations before  
28 discovery and in advance of a motion for class certification is

1 rare. Cholakyan v. Mercedes-Benz USA, LLC, \_\_ F. Supp. 2d \_\_,  
2 2011 WL 2682975, \*21 (C.D. Cal.). However, the court has  
3 authority to do so if the complaint demonstrates that a class  
4 action cannot be maintained. Tietsworth v. Sears, 720 F. Supp. 2d  
5 1123, 1146 (N.D. Cal. 2010). To constitute an ascertainable  
6 class, class members must have suffered an injury, without which  
7 they have no standing to sue. Id. at 1146-47.

8  
9 Plaintiffs define their proposed class, in relevant part, as  
10 follows:

11 All persons who are or have been obligors on notes and/or  
12 mortgages, and/or whose spouses or domestic partners have  
13 been obligors on notes and/or mortgages, on property located  
14 in the United States serviced by BOA, and/or one of its named  
servicers within six years of the date of the original  
complaint.

15 1AC ¶ 232.

16 Because the proposed class includes many members who have not  
17 been injured, it is not certifiable. The motion to strike the  
18 class allegations on this ground is granted, with leave to amend.

19 CONCLUSION

20  
21 Based on the foregoing, Defendants' motion to dismiss is  
22 granted in part. The following claims are dismissed without leave  
23 to amend: (1) fraud; (2) negligent misrepresentation; (3) false  
24 advertising; and (4) unlawful competition based upon fraudulent  
25 business practices. The following claims have been found  
26 cognizable: (1) breach of the original loan agreement, an oral  
27 loan modification agreement and the TPP agreement; (2) breach of  
28



1 the implied covenant based on these contracts; and (3) unlawful  
2 competition based on unlawful and unfair business practices.  
3 Defendants' motion to strike under Rule 12(f) is granted in part  
4 and their motion to strike under Rule 23(d)(1)(D) is granted.  
5 Dismissal of the class allegations is with leave to amend. If  
6 Plaintiffs wish to amend the class allegations, they must file an  
7 amended complaint within seven days from the date of this order.  
8 A case management conference will be held on February 22, 2012 at  
9 2 pm.  
10

11 IT IS SO ORDERED.

12  
13 Dated: 12/16/2011

14   
15 CLAUDIA WILKEN  
16 United States District Judge  
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