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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

MELIAN LABS INC.,  
Plaintiff,  
v.  
TRIOLOGY LLC,  
Defendant.

Case No. 13-cv-04791-SBA (KAW)

ORDER REGARDING 7/31/14 JOINT  
DISCOVERY LETTER

Dkt. No. 51

On July 31, 2014, the parties filed a joint discover letter concerning the sufficiency of Defendant Triology LLC’s responses to Plaintiff Melian Labs, Inc.’s requests for production of documents. (7/31/14 Joint Letter, “Joint Letter,” Dkt. No. 51.)

**I. BACKGROUND**

In this action, Plaintiff Melian Labs, Inc. (“Melian”) seeks a declaratory judgment that its MYTIME website and mobile application does not infringe the alleged MYTIME trademark used by Defendant Triology, LLC (“Triology”), but rather that Triology’s use of MYTIME infringes on Melian’s senior trademark rights. (Compl., Dkt. No. 1.) Triology filed a counterclaim for trademark infringement and related causes of action, as well as for withdrawal of Plaintiff’s trademark application for MYTIME. (Dkt. No. 9.)

Melian operates a service under the MYTIME trademark that allows consumers to schedule appointments online, and through a mobile application, for a variety of local services. Melian launched its services on the Internet under the MYTIME name in December of 2012, at which time Melian rebranded its appointment scheduling website that had been operating under another mark. Triology, an Arizona limited liability company with operations in Australia, claims

1 that it has priority by virtue of its alleged use of the MYTIME mark in U.S. commerce prior to the  
2 March 23, 2013 launch of its mobile application in the iPhone App Store.

3 Melian served its Document Requests on February 14, 2014. (Joint Letter, Ex. 1). Triology  
4 served its written discovery responses on April 9, 2014. (Joint Letter, Ex. B.). On July 7, 2014,  
5 Melian filed a discovery letter seeking to compel supplemental responses. (Dkt. No. 42.) On July  
6 8, 2014, discovery matters in this case were referred to the undersigned, and the parties were  
7 immediately ordered to meet and confer and to file a joint letter if they were unable to resolve all  
8 outstanding disputes without court intervention. (Dkt. No. 44.) On July 31, 2014, the parties filed  
9 a joint letter addressing 17 disputes concerning Triology's responses to Melian's requests for  
10 production of documents.

## 11 II. DISCUSSION

12 Melian contends that Triology's responses to 16 separate requests for production are  
13 deficient, and that Triology has not produced responsive, non-privileged documents per the  
14 agreement of the parties.

### 15 A. Triology's Failure to Produce Documents it has Agreed to Produce

16 Melian contends that Triology has agreed to produce all responsive, non-privileged  
17 documents in response to Request Nos. 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 13, 14, 18, 20, 21, 23, 24, 25,  
18 26, 29, 30, 33-64, 67-69, 71, 72, 76, 77, 79, 80, 81, 82, 83, 85, 86, 89, 90, 97, 98, 99, 100, 103,  
19 104, 105, 106, 107, 108, 111, 114, 115, 116, 117, 118, 121, 123, 125, 126, and 127, but has not  
20 done so. (Joint Letter at 4.) Triology contends that it is producing documents on a rolling basis,  
21 and will continue to supplement its responses in good faith, rendering this discovery dispute is  
22 premature. (Joint Letter at 5.)

23 As an initial matter, Triology has an ongoing obligation under the Federal Rules to  
24 supplement all of its discovery responses. See Fed. R. Civ. P. 26(e). Further, Triology cannot  
25 satisfy its discovery obligation by simply promising that its document production is forthcoming  
26 without a specified date of production. Triology's document production was due, along with its  
27 responses, thirty days after the requests were propounded. This is even more problematic if  
28 Triology has not provided entire categories of documents identified in its Amended Initial

1 Disclosures. (See Joint Letter at 4.) To the extent that the requests are not individually addressed  
2 in this order, Triology shall supplement its responses to all requests above and produce all non-  
3 privileged, responsive documents within 10 days of this order.

4 **B. Request No. 19**

5 Request No. 19 seeks documents relating to Triology’s use of “any advertising or public  
6 relations agency or firm employed by YOU, or on YOUR behalf, to assist in the advertising,  
7 marketing and offering of services under or in connection with the MYTIME FITNESS MARK.”  
8 (Joint Letter at 5.) Plaintiff argues that Triology previously agreed to produce an agreement with  
9 its marketing firm, and then later argued that its representation about using a marketing firm was  
10 incorrect. Triology states that it “handled advertising, marketing and promotion in-house, through  
11 its former employee James Ward,” and that its supplemental responses confirm that it has no  
12 responsive documents. (Joint Letter at 5; Supplemental Resp., “Suppl. Resp.,” Joint Letter, Ex. C  
13 at 8.)

14 Since Triology’s supplemental response to Request No. 19 states that it did not use an  
15 advertising firm and that no representative documents exist, the Court cannot compel production  
16 of documents that do not exist.

17 **C. Request No. 21**

18 Request No. 21 seeks documents relating to Triology’s communications regarding the  
19 development of Triology’s myti.me website and MYTIME FITNESS mobile application. (Joint  
20 Letter at 6.) In its supplemental responses, Triology stated that it would produce all responsive  
21 documents on which it intends to rely in this litigation, including communications, to the extent  
22 that they exist. (Suppl. Resp. at 9.) As of the date of filing, Triology had only produced its  
23 agreement with its design firm, Flipnet Pty. Ltd. (Joint Letter at 7.)

24 Triology’s correspondence with Flipnet is not necessarily privileged, and Triology cannot  
25 withhold all communications without stating specific objections. Further, Triology cannot limit  
26 discovery to those documents that it intends to rely on in this litigation, like it would have in its  
27 Rule 26(a) initial disclosures, because relevancy is a broad standard. Accordingly, Triology must  
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1 supplement its response to this request and produce all responsive, non-privileged documents  
2 within 10 days of this order.

3 **D. Request No. 85**

4 Request No. 85 seeks documents that would show the number of transactions that were  
5 made through Triology’s MYTIME FITNESS mobile application. (Joint Letter at 7.) Triology  
6 states that it “will produce all non-privileged responsive documents in its possession, custody or  
7 control to the extent any are identified after a reasonably diligent search, which is still in process.”  
8 Id. This is insufficient, especially when the fact discovery cut-off in this case, September 15,  
9 2014, is rapidly approaching. Triology must produce all responsive, non-privileged documents  
10 within 10 days of this order. Additionally, Triology has a continuing obligation under Rule 26 to  
11 supplement its responses should other documents be later discovered.

12 **E. Request No. 68**

13 Request No. 68 seeks all advertising and marketing information, including social media  
14 posts from Facebook, Twitter, and LinkedIn. (Joint Letter at 7.) Melian contends that Triology  
15 has produced some content from Facebook, but has not provided content from other social media  
16 platforms, including Twitter, CrunchBase.com, and LinkedIn. Id. Triology states that it has  
17 produced all of its Facebook content, and copies of its advertisements, and that “[m]ore marketing-  
18 related documents may be produced as investigation and discovery are ongoing.” Id.

19 Information regarding the content on these websites is not difficult to produce, and  
20 Triology need only identify those websites where the information is publicly located and only  
21 produce documents containing content that was not, or is no longer, publicly available. Triology  
22 is ordered to supplement its response to this request, and to produce any responsive documents,  
23 within 10 days of this order.

24 **F. Request No. 86**

25 Request No. 86 seeks documents reflecting the content of any websites that have featured  
26 Triology’s MYTIME mark. (Joint Letter at 8.) Plaintiff contends that Triology has refused to  
27 produce all documents. Id. Triology states that it provided Plaintiff with a screen shot of its 2012  
28 website during mediation, and promises to continue to supplement its production with responsive

1 documents. Id. This is again insufficient for the same reasons set forth above. See discussion  
2 supra Part III.D-E. Thus, Triology is ordered to supplement its response to this request, and to  
3 produce any responsive documents, within 10 days of this order.

4 **G. Request No. 87**

5 Request No. 87 seeks documents concerning the users of Triology’s MYTIME FITNESS  
6 offerings in the United States. (Joint Letter at 8.) Plaintiff seeks information concerning Triology’s  
7 U.S. customers, but Triology has refused to produce any documents claiming that “the Australian  
8 Privacy Act and Australian Privacy Principles apply to protect both Australian and U.S.  
9 consumers’ data, as long as the data is stored on Australian servers.” (Joint Letter at 9-10.)  
10 Triology states that its data is stored on Australian servers. Id. at 10. Melian contends that the  
11 protective order is sufficient to address Triology’s concerns, but Triology contends that since  
12 Australian law concerns all personal information, the consumer data at issue is not necessarily  
13 “confidential,” as defined in the protective order. Id.

14 Triology must produce this information. The parties are, therefore, ordered to meet and  
15 confer regarding Triology’s proposed amendments to the stipulated protective order. Melian will  
16 not, however, be required to indemnify Triology in order to obtain U.S. consumer information. In  
17 the interim, if it has not already done so in response to other discovery, Triology must produce  
18 information regarding the number of U.S.-based users and the dates that they registered or created  
19 their accounts within 10 days of this order. This can surely be accomplished without violating  
20 Australian law. If Triology has reason to believe otherwise, it shall submit a brief to the Court  
21 setting forth the legal basis for its belief and reasons why an amended protective order will not  
22 sufficiently address its concerns. Any such brief must be submitted within 7 days of this order.

23 **H. Request No. 88**

24 Request No. 88 seeks documents concerning the businesses that use Triology’s MYTIME  
25 FITNESS mobile application or website in the U.S. to conduct commerce. Triology has refused to  
26 produce any documents on the same privacy grounds it asserted in response to Request No. 87.  
27 Accordingly, the Court orders the parties to meet and confer regarding amendment to the  
28 stipulated protective order. In the interim, Triology shall produce information regarding the

1 number of U.S.-based companies and the dates that they registered or created their accounts within  
2 10 days of this order.

3 **I. Request No. 96**

4 Request No. 96 seeks documents relating to Triology’s beta testing of its MYTIME  
5 FITNESS mobile application, including the number of unique users, the number of invitations  
6 sent, the date of invitations sent, names of people invited, and email addresses. (Joint Letter at 11.)  
7 Melian has agreed to narrow this request to documents showing activities prior to March 23, 2013.  
8 Id. at 12.

9 Triology objects on relevancy grounds and refuses to produce responsive documents. Id.  
10 Triology also notes that Melian has already received a large quantity of this data from Test Flight,  
11 the beta testing company, in response to a subpoena. Id.

12 That Melian has some responsive information obtained by a subpoena does not mean that  
13 the information is complete. Triology’s relevancy objection is not persuasive, as relevancy is a  
14 very broad standard. Thus, Triology is ordered to produce responsive documents concerning the  
15 beta testing that occurred prior to March 23, 2013 within 10 days of this order.

16 **J. Request No. 110**

17 Request No. 110 also seeks documents relating to Triology’s beta testing of its MYTIME  
18 FITNESS mobile application, specifically documents that show features, bugs, and chores tracked  
19 by project management software that have time or date stamps. (Joint Letter at 12.) Melian agreed  
20 to narrow the request to activities prior to March 23, 2013. Id.

21 Triology claims that this information is not relevant to whether a trademark was being used  
22 in commerce. Id. The Court disagrees. This goes to the priority of use issue that is the crux of this  
23 litigation. Triology is, therefore, ordered to produce responsive documents, within 10 days of this  
24 order, concerning the beta testing that occurred prior to March 23, 2013.

25 **K. Request No. 108**

26 Request No. 108 seeks documents relating to Triology’s beta testing of its MYTIME  
27 FITNESS mobile application, specifically documents related to the analytics programs and  
28 products utilized by Triology to measure customer usage. The parties have narrowed the request

1 to data collected prior to March 23, 2013. Triology has agreed to locate and produce the data.  
2 (Joint Letter at 13.) Simply agreeing to locate and produce data does not satisfy Triology's  
3 discovery obligation. Triology must, therefore, produce documents responsive to this request,  
4 limited to data collected prior to March 23, 2013, within 10 days of this order.

5 **L. Request No. 114**

6 Request No. 114 seeks documents relating to the number of visitors to Triology's  
7 MYTIME FITNESS websites. (Joint Letter at 13.) As with Request No. 108, Melian has agreed  
8 to limit the time frame to prior to March 23, 2013. Id. Triology has agreed to provide this  
9 information, but has not yet done so. As with Request No. 108, simply agreeing to produce  
10 information does not satisfy a party's discovery burden. Thus, Triology must produce documents  
11 responsive to this request, limited to data collected prior to March 23, 2013, within 10 days of this  
12 order.

13 **M. Request No. 115**

14 Request No. 115 seeks documents relating to the number of users of Triology's MYTIME  
15 FITNESS mobile app. (Joint Letter at 13.) As with Request Nos. 108 and 114, Melian has agreed  
16 to limit the time frame to prior to March 23, 2013. Id. Triology has agreed to provide this  
17 information, but has not yet done so. As with Request Nos. 108 and 114, agreeing to produce  
18 information does not satisfy a party's discovery burden. Thus, Triology must produce documents  
19 responsive to this request, limited to data collected prior to March 23, 2013, within 10 days of this  
20 order.

21 **N. Request No. 124**

22 Request No. 124 seeks documents that identify Triology's customers or users of Triology's  
23 mobile application/website in the U.S. (Joint Letter at 13-14.) Triology has refused to produce  
24 any responsive documents. (Joint Letter at 14.) Both parties refer to their arguments regarding  
25 Request No. 87. Accordingly, the Court adopts its same rationale, so the parties are ordered to  
26 meet and confer regarding amending the stipulated protective order. In the interim, Triology shall  
27 produce the information regarding the number of users believed to be located in the United States  
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1 within 10 days of this order, which can be accomplished any number of ways, including by self-  
2 reported registrant information or IP address.

3 **O. Request No. 22**

4 Request No. 22 seeks documents relating to Triology’s development of its MYTIME  
5 mobile application, including communications with any software development firm, which Melian  
6 claims is relevant to the question of priority. (Joint Letter at 14.) Specifically, Request No. 22  
7 seeks “All DOCUMENTS that constitute or REFER OR RELATE to the development or creation  
8 of the TRILOGY MYTIME MOBILE APPLICATION, including but not limited to any  
9 COMMUNICATIONS with any software development firm employed by YOU or performing  
10 work on YOUR behalf.” (Joint Letter, Ex. 2 at 8.) Triology contends that the entire inquiry is  
11 irrelevant. (Joint Letter at 15.) The Court disagrees, given that relevancy is such a broad standard,  
12 but, as phrased, the request is overbroad because Triology is a software developer and the request  
13 is not narrowed in respect to time. Accordingly, Triology is not required to supplement its  
14 response to this request, since it objected to the request as overbroad. (See Resp., Joint Letter, Ex.  
15 2 at 16-17.) The parties are, however, ordered to meet and confer regarding a time period, i.e.,  
16 prior to March 23, 2013.

17 **P. Request No. 73**

18 Request No. 73 seeks Triology’s profits and losses for its MYTIME services. (Joint Letter  
19 at 15.) Specifically, Request No. 73 seeks “DOCUMENTS from which YOUR profits and losses  
20 on each of YOUR goods sold or services provided in connection with the MYTIME FITNESS  
21 MARK can be determined.” (Joint Letter, Ex. 3 at 14.) Melian contends that it is seeking U.S.  
22 revenue. (Joint Letter at 15.) The request, however, is not limited to U.S. revenue, as it seeks  
23 documents on all goods or services. Melian further contends that Triology has not provided any  
24 revenue information because “the [mobile application] download is free.” Id. If Plaintiff’s  
25 representation is accurate, this is not a proper basis to withhold documents when the request is  
26 much broader than app sales figures.

27 Triology contends that it has produced all documents responsive in its possession, which it  
28 states is confirmed in its Supplemental Responses. Id. In fact, this is not confirmed, as the



1 supplemental response states that “[t]o the extent this request seeks financial information, Triology  
2 is willing to meet and confer with Melian to develop a mutually agreeable criteria for the  
3 production of relevant financial information.” (Joint Letter, Ex. 3 at 14.) If Triology has only  
4 provided profit and loss statements, and not the underlying financial documents upon which those  
5 statements were created, it has not fully responded. Thus, Triology must supplement its response  
6 to Request No. 73 within 10 days to either state that it has provided all responsive documents or to  
7 produce the responsive documents in its possession that have not been produced.

8 **Q. Request No. 74**

9 Request No. 74 seeks documents sufficient to show Triology’s gross revenues relating to  
10 the MYTIME Fitness Mark. (Joint Letter at 15.) Triology refers to its position for Request No. 73.  
11 Similarly, Triology’s supplemental response did not confirm that it has produced all responsive  
12 documents in its possession. Thus, following the same rationale, Triology is ordered to  
13 supplement its response to Request No. 74 within 10 days of this order and to produce any  
14 documents in its possession that are responsive to this request.

15 **III. CONCLUSION**

16 Consistent with the foregoing, Triology is ordered to supplement its responses to Request  
17 Nos. 21, 85, 68, 86, 96, 110, 108, 114, 115, 73, and 74, and produce responsive documents, within  
18 10 days of this order. Also within 10 days of this order, Triology shall supplement and/or produce  
19 all documents in response to all requests in Part II.A not individually addressed herein.

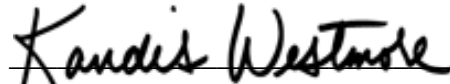
20 Triology is not required to supplement its response to Request Nos. 19 and 22 at this time,  
21 but the parties shall meet and confer to narrow the time period for the documents sought in  
22 response to Request No. 22.

23 The parties shall meet and confer regarding amending the stipulated protective order to  
24 also protect all personal information produced so as not to violate Australian law. (See Request  
25 Nos. 87, 88, 124.) In the interim, Triology shall produce, within 10 days of this order, information  
26 regarding the number of U.S.-based consumers and companies, along with the dates of account  
27 registration and/or creation. Triology shall supplement its responses to Request Nos. 87, 88, and  
28 124 within 5 days of filing the stipulated protective order. If Triology believes that an amended

1 protective order will not address its concerns, Triology shall submit a brief on the issue within 7  
2 days of this order.

3 IT IS SO ORDERED.

4 Dated: August 26, 2014

5   
6 KANDIS A. WESTMORE  
7 United States Magistrate Judge

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