

1 IN THE UNITED STATES DISTRICT COURT
2 FOR THE NORTHERN DISTRICT OF CALIFORNIA

3
4 MANUEL CASTRO,

No. C 13-5330 CW

5 Plaintiff,

ORDER GRANTING
MOTION TO STAY
PROCEEDINGS

6 v.

(Docket No. 19)

7 CINTAS CORPORTATION NO. 3, a
Nevada Corporation,

8 Defendant.

9 _____/

10 Plaintiff Manuel Castro brought this putative class action
11 against his former employer, Defendant Cintas Corporation No. 3,
12 alleging various wage-and-hour violations. Defendant Cintas moves
13 to compel arbitration of Plaintiff's individual claims and to stay
14 these proceedings pending the outcome of that arbitration.
15 Plaintiff opposes the motion. The Court took the matter under
16 submission without oral argument and now grants the motion.

17 BACKGROUND

18 Cintas, a Washington corporation with headquarters in Ohio,
19 provides a variety of specialized services to businesses
20 throughout the United States and Canada. In April 2006, it hired
21 Plaintiff to work as a sales representative at its Gilroy,
22 California location. Plaintiff held that position until Cintas
23 terminated his employment in August 2013. He filed this action in
24 Santa Clara County Superior Court two months later, alleging that
25 Cintas violated various provisions of the California Labor Code by
26 failing to provide its employees with meal and rest breaks,
27 overtime pay, and timely payments of final wages. He also
28 asserted claims against Cintas under California's Unfair

1 Competition Law, Bus. & Prof. Code §§ 17200 et seq., and the
2 Private Attorneys General Act (PAGA), Cal. Labor Code §§ 2698 et
3 seq. Cintas removed the action to federal court in November 2013.

4 One month later, instead of filing an answer or a motion to
5 dismiss, Cintas filed the instant motion to stay. In its motion,
6 it contends that Plaintiff's individual claims are subject to
7 binding arbitration under an agreement which he signed in May
8 2012, while he was a Cintas employee. That agreement, entitled
9 "California Employment Agreement for Sales, Services, and
10 Marketing Personnel," contains the following provision:

11 8. EXCLUSIVE METHOD OF RESOLVING DISPUTES OR
12 DIFFERENCES

13 Should any dispute or difference arise between
14 Employee and Employer concerning whether
15 either party at any time violated any duty,
16 right, law, regulation, public policy, or
17 provision of this Agreement, the parties will
18 confer and attempt in good faith to resolve
19 promptly such dispute or difference. The
20 rights and claims of Employer covered by this
21 Section 8, including the arbitration
22 provisions below, include Employer's claims
23 for damages, as well as reasonable costs and
24 attorneys' fees, caused by Employer's
25 violation of any provision of this Agreement
26 or any law, regulation or public policy. The
27 rights and claims of Employee covered by this
28 Section 8, including the arbitration
provisions below, include Employee's rights or
claims for damages as well as reasonable costs
and attorneys' fees, caused by Employer's
violation of any provision of this Agreement
or any law, regulation or public policy. The
rights and claims of Employee covered by this
Section 8, including the arbitration
provisions below, specifically include but are
not limited to all of Employee's rights or
claims arising out of or in any way related to
Employee's employment with Employer, such as
rights or claims arising under [federal
employment statutes], state or local laws
regarding employment, common law theories such
as breach of express or implied contract,
wrongful discharge, defamation, and negligent

1 or intentional infliction of emotional
2 distress[.] Excluded from the arbitration
3 provisions below in this Section 8 are all
4 unemployment benefits claims, workers'
5 compensation claims, claims for a declaratory
6 judgment or injunctive relief concerning any
7 provision of Section 4 of this Agreement
8 [pertaining to Employee's non-disclosure
9 obligations], and claims not lawfully subject
10 to arbitration

11 If any dispute or difference remains
12 unresolved after the parties have conferred in
13 good faith, either party desiring to pursue a
14 claim against the other party will submit to
15 the other party a written request to have such
16 claim, dispute or difference resolved through
17 impartial and confidential arbitration. The
18 place of arbitration shall be in the county
19 and state where Employee currently works for
20 Employer or most recently worked for Employer.
21 . . . Arbitration under this Agreement will be
22 conducted in accordance with the [American
23 Arbitration Association]'s National Rules for
24 Resolution of Employment Disputes, except if
25 such AAA rules are contrary to applicable
26 state or federal law, applicable law shall
27 govern.

28 Docket No. 21, V. Sharpe Decl., Ex. A, Employment Agreement, at 5.
The agreement also stated that Plaintiff would receive an increase
in pay in exchange for signing the agreement. Id. at 2.
Plaintiff signed the agreement on May 11, 2012. Id. at 7. He had
previously signed another employment agreement with an identical
arbitration provision in May 2011 and signed similar agreements in
April 2010, April 2009, and April 2006. Docket No. 27, V. Vig
Decl. ¶¶ 5-7, Ex. A.

LEGAL STANDARD

Under the Federal Arbitration Act (FAA), 9 U.S.C. §§ 1 et
seq., written agreements that controversies between the parties
shall be settled by arbitration are valid, irrevocable and
enforceable. 9 U.S.C. § 2. A party aggrieved by the refusal of

1 another to arbitrate under a written arbitration agreement may
2 petition the district court which would, save for the arbitration
3 agreement, have jurisdiction over that action, for an order
4 directing that arbitration proceed as provided for in the
5 agreement. Id. § 4; see also Bridge Fund Capital Corp. v.
6 Fastbucks Franchise Corp., 622 F.3d 996, 1005 (9th Cir. 2010)
7 (noting that the party seeking to compel arbitration bears the
8 burden of proving the existence of a valid arbitration agreement
9 by a preponderance of the evidence). The FAA further provides
10 that:

11 If any suit or proceeding be brought in any of
12 the courts of the United States upon any issue
13 referable to arbitration under an agreement in
14 writing for such arbitration, the court in
15 which such suit is pending, upon being
16 satisfied that the issue involved in such suit
17 or proceeding is referable to arbitration
18 under such an agreement, shall on application
19 of one of the parties stay the trial of the
20 action until such arbitration has been had in
21 accordance with the terms of the agreement
22

23 9 U.S.C. § 3. If the court is satisfied "that the making of the
24 arbitration agreement or the failure to comply with the agreement
25 is not in issue, the court shall make an order directing the
26 parties to proceed to arbitration in accordance with the terms of
27 the agreement." Id. § 4. "Unless the parties clearly and
28 unmistakably provide otherwise, the question of whether the
parties agreed to arbitrate is to be decided by the court, not the
arbitrator." AT&T Techs., Inc. v. Commc'ns Workers of Am., 475
U.S. 643, 649 (1986) (citations omitted).

The FAA reflects a "liberal federal policy favoring
arbitration agreements." AT&T Mobility LLC v. Concepcion, 131 S.

1 Ct. 1740, 1745 (2011) (citations and internal quotation marks
2 omitted). A district court must compel arbitration under the FAA
3 if it determines that: (1) there is a valid agreement to
4 arbitrate; and (2) the dispute falls within its terms. Stern v.
5 Cingular Wireless Corp., 453 F. Supp. 2d 1138, 1143 (C.D. Cal.
6 2006) (citing Chiron Corp. v. Ortho Diagnostic Sys., 207 F.3d
7 1126, 1130 (9th Cir. 2000)). However, the FAA "permits agreements
8 to arbitrate to be invalidated by 'generally applicable contract
9 defenses, such as fraud, duress, or unconscionability,' but not by
10 defenses that apply only to arbitration or that derive their
11 meaning from the fact that an agreement to arbitrate is at issue."
12 Concepcion, 131 S. Ct. at 1746; see also Kilgore v. KeyBank, N.A.,
13 673 F.3d 947, 963 (9th Cir. 2012) ("Concepcion did not overthrow
14 the common law contract defense of unconscionability whenever an
15 arbitration clause is involved.").

16 DISCUSSION

17 Plaintiff contends that Cintas lacks the authority to enforce
18 the May 2012 employment agreement because it was not a party to
19 that agreement. He further contends that, even if Cintas has the
20 authority to enforce the agreement, the arbitration provision is
21 not enforceable because it is unconscionable. Finally, Plaintiff
22 argues that, regardless of whether or not the arbitration
23 provision is enforceable, his claims in this action fall outside
24 the scope of the provision. As explained further below, none of
25 these arguments is persuasive.

26 I. Cintas' Authority to Enforce the Employment Agreement

27 Plaintiff asserts that Cintas cannot enforce the employment
28 agreement against him because it was not a party to the agreement.

1 He notes that the first page of the agreement refers to "Cintas
2 Corporation" as the "Employer" -- not Cintas Corporation No. 3,
3 the entity named as a Defendant in this suit and whose name
4 appeared on the paychecks he received when he was a Cintas
5 employee.

6 This argument ignores the first sentence of the agreement,
7 which specifically states that the term "Employer" shall be used
8 to refer not only to Cintas Corporation but also to its "agents,
9 business units, wholly-owned subsidiaries and affiliated
10 companies." Sharpe Decl., Ex. A, at 1. Plaintiff does not
11 dispute that Cintas Corporation No. 3, the entity he has sued, is
12 a wholly owned subsidiary of Cintas Corporation. Accordingly,
13 Cintas Corporation No. 3 may enforce the employment agreement
14 here. See Michaelis v. Schori, 20 Cal. App. 4th 133, 139 (1993)
15 (finding that an "arbitration agreement, although not signed by
16 defendant [] or plaintiff [], nevertheless covers them" because
17 they were made parties to the agreement through a clause binding
18 all agents and associates of the signatory).

19 II. Unconscionability

20 Plaintiff contends that the employment agreement is
21 unconscionable under California law. Cintas denies that the
22 agreement is unconscionable and, further, asserts that the
23 agreement should be governed by Ohio law. Because
24 unconscionability is a question of state law, the Court must
25 resolve the parties' choice-of-law dispute before deciding whether
26 the agreement is unconscionable.

27

28

1 A. Choice of Law

2 Cintas contends that Ohio law governs the employment
3 agreement, citing the following provision of the agreement:

4 THIS AGREEMENT WILL BE INTERPRETED, GOVERNED
5 AND ENFORCED ACCORDING TO THE FEDERAL
6 ARBITRATION ACT AND THE SUBSTANTIVE LAW (NOT
7 INCLUDING CHOICE OF LAW PRINCIPLES OR RULES)
8 OF THE STATE OF OHIO.

9 Sharpe Decl., Ex. A, Employment Agreement, at 5.

10 "Before a federal court may apply state-law principles to
11 determine the validity of an arbitration agreement, it must
12 determine which state's laws to apply. It makes this
13 determination using the choice-of-law rules of the forum state" --
14 in this case, California. Pokorny v. Quixtar, Inc., 601 F.3d 987,
15 994 (9th Cir. 2010) (citing Paracor Fin., Inc. v. Gen. Elec.
16 Capital Corp., 96 F.3d 1151, 1164 (9th Cir. 1996)).

17 "When an agreement contains a choice of law provision,
18 California courts apply the parties' choice of law unless the
19 analytical approach articulated in § 187(2) of the Restatement
20 (Second) of Conflict of Laws . . . dictates a different result.'" Bridge Fund Capital, 622 F.3d at 1002 (quoting Hoffman v. Citibank
21 (S.D.), N.A., 546 F.3d 1078, 1082 (9th Cir. 2008); alteration in
22 original). Under this approach,

23 The law of the state chosen by the parties to
24 govern their contractual rights and duties
25 will be applied . . . , unless either

26 (a) the chosen state has no substantial
27 relationship to the parties or the transaction
28 and there is no other reasonable basis for the
parties' choice, or

(b) application of the law of the chosen state
would be contrary to a fundamental policy of a
state which has a materially greater interest

1 than the chosen state in the determination of
2 the particular issue and which . . . would be
3 the state of the applicable law in the absence
4 of an effective choice of law by the parties.

5 Restatement (Second) of Conflict of Laws § 187(2). The California
6 Supreme Court has recognized that this approach reflects "a strong
7 policy favoring enforcement" of choice-of-law provisions.

8 Nedlloyd Lines B.V. v. Superior Court, 3 Cal. 4th 459, 464-65
9 (1992).

10 Here, Ohio has a direct connection to the parties because
11 Cintas is headquartered there. This is sufficient to establish a
12 "substantial relationship" between the parties and the chosen
13 state. See id. at 467; Restatement (Second) of Conflict of Laws
14 § 187 cmt. f (recognizing that a "substantial relationship" with
15 the chosen state exists where "one of the parties is domiciled or
16 has his principal place of business" there). Further, as other
17 courts have recognized, Ohio's doctrine of unconscionability does
18 not conflict with any "fundamental policy" of California. See
19 Ramirez v. Cintas Corp., 2005 WL 2894628, at *4-*5 (N.D. Cal.)
20 (rejecting plaintiffs' argument that the application of Ohio
21 contract law to an arbitration agreement would "would necessarily
22 violate a fundamental California policy"); Zeif v. Cintas
23 Corporation No. 2, Civil Case No. 13-0413-JVS, Docket No. 17, at 5
24 (C.D. Cal. April 15, 2013) ("Although the exact parameters of
25 unconscionability under Ohio law differ from those of California,
26 they are similar enough such that the Court concludes that Ohio
27 law on unconscionability is not contrary to a fundamental policy
28 of California."). Plaintiff has not identified any conflict
between Ohio's doctrine of unconscionability and a fundamental

1 policy of California. Accordingly, the May 2012 employment
2 agreement -- and Plaintiff's argument that it is unconscionable --
3 must be examined under Ohio law.¹

4 B. Unconscionability under Ohio Law

5 Ohio's "unconscionability doctrine consists of two prongs:
6 '(1) substantive unconscionability, i.e., unfair and unreasonable
7 contract terms, and (2) procedural unconscionability, i.e.,
8 individualized circumstances surrounding each of the parties to a
9 contract such that no voluntary meeting of the minds was
10 possible.'" Jeffrey Mining Prods., L.P. v. Left Fork Mining Co.,
11 143 Ohio App. 3d 708, 718 (2001) (citing Dorsey v. Contemporary
12 Obstetrics & Gynecology, Inc., 113 Ohio App. 3d 75, 80 (1996)). A
13 "plaintiff must prove a quantum of both prongs" to establish that
14 an arbitration agreement is unconscionable. Bozich v. Kozusko,
15 2009 WL 5150264, at *2 (Ohio Ct. App.) ("A party seeking to
16 invalidate an arbitration clause on grounds of unconscionability
17 must establish that the provision is both procedurally and
18 substantively unconscionable.").

19
20
21 ¹ Plaintiff argues that California law should govern the agreement
22 because this Court and the Ninth Circuit have both recently applied
23 California law to determine whether certain arbitration agreements were
24 unconscionable. See, e.g., Correa v. Firestone Complete Auto Care, 2013
25 WL 6173651 (N.D. Cal.) ("Under California law, an arbitration agreement
26 is unenforceable if it is both procedurally and substantively
27 unconscionable." (emphasis added)). The cases he cites, however, are
28 inapposite because the relevant agreements in those case did not contain
choice-of-law provisions and the parties did not dispute that the
agreements were governed by California law. See Pokorny, 601 F.3d at
994 ("Under California law, the choice-of-law rules differ depending on
whether the parties have included a choice-of-law agreement in their
contract."). Furthermore, even if California law did apply, the
arbitration would still be enforceable because Plaintiff has not
established that the agreement was substantively unconscionable, as
explained below.

1 Plaintiff asserts that the May 2012 employment agreement is
2 both substantively and procedurally unconscionable. Although he
3 relies entirely on California law -- and does not cite any Ohio
4 case or statutory law in his brief -- the Court nevertheless
5 considers his general arguments below.

6 1. Substantive Unconscionability

7 Plaintiff contends that the arbitration provision is
8 substantively unconscionable because it lacks mutuality. In
9 particular, he argues that the provision unduly favors Cintas by
10 allowing Cintas to seek declaratory or injunctive relief in a
11 judicial forum if the employee fails to abide by the agreement's
12 non-disclosure requirements.

13 This argument fails for two reasons. First, under Ohio law,
14 "mutuality is not a requirement of a valid arbitration clause if
15 the underlying contract is supported by consideration." Fazio v.
16 Lehman Bros., Inc., 340 F.3d 386, 397 (6th Cir. 2003) (citing
17 Joseph v. MBNA Am. Bank, N.A., 148 Ohio App. 3d 660, 664 (2002)).²
18 As noted above, Plaintiff received a pay raise in exchange for
19 signing the employment agreement. See Sharpe Decl, Ex. A, at 2.
20 Thus, a lack of mutuality is not sufficient to establish that the
21 arbitration provision is substantively unconscionable here under
22 Ohio law. See Raasch v. NCR Corp., 254 F. Supp. 2d 847, 855 (S.D.
23 Ohio 2003) (finding arbitration agreement enforceable even though
24

25 _____
26 ² Plaintiff cites various California cases for the proposition that
27 a lack of mutuality in an arbitration agreement is evidence of
28 substantive unconscionability. However, the Sixth Circuit has
specifically noted that "there is no indication that Ohio courts have
adopted the California rule" regarding mutuality. Fazio, 340 F.3d at
396.

1 it excluded coverage of "disputes over confidentiality, non-
2 compete agreements or intellectual property rights").

3 Second, the arbitration provision is not as one-sided as
4 Plaintiff represents. Plaintiff fails to acknowledge, for
5 instance, that the provision allows employees to avoid binding
6 arbitration for certain claims, such as claims related to workers'
7 compensation and unemployment benefits. Moreover, the clause that
8 Plaintiff highlights -- allowing Cintas to avoid arbitration for
9 claims arising from breaches of confidentiality -- is relatively
10 narrow and limited to a subset of Cintas's potential claims for
11 equitable relief. All of Cintas's potential claims for monetary
12 relief (including those based on employee breaches of
13 confidentiality) remain subject to binding arbitration. In short,
14 the provision provides both parties to the agreement with
15 reasonable, if narrow, exceptions to the general rule that all of
16 their claims must be arbitrated. Thus, even under California law,
17 this provision would not be substantively unconscionable. Luafau
18 v. Affiliated Computer Servs., Inc., 2006 WL 1320472, at *6 (N.D.
19 Cal.) ("Because the agreement does not lack the requisite modicum
20 of bilaterality with regard to claims covered, the Court finds
21 that the coverage of the arbitration agreement is not
22 substantively unconscionable.").

23 Plaintiff next argues that the agreement's choice-of-law
24 clause -- which governs the entire agreement and not just the
25 arbitration provision -- is substantively unconscionable because
26 it selects Ohio, rather than California, as the state whose law
27 governs the agreement. Plaintiff fails to explain how this
28 provision is commercially unreasonable. See Featherstone v.

1 Merrill Lynch, Pierce, Fenner & Smith, Inc., 159 Ohio App. 3d 27,
2 33 (2004) (“When considering substantive unconscionability, a
3 court should determine whether the terms of the contract are
4 commercially unreasonable.”). The choice-of-law provision does
5 not preclude the employee from asserting any claims under another
6 state’s law, as Plaintiff seeks to do here, nor does it require
7 the employee to arbitrate any claims in Ohio. Rather, it requires
8 that the agreement itself be construed under the law of Ohio, the
9 state where Cintas is domiciled. This is not enough to render the
10 entire agreement substantively unconscionable under Ohio law.³
11 Nor would it be enough to render the agreement unconscionable
12 under California law given that the choice-of-law clause itself is
13 enforceable under California law. Nedlloyd Lines, 3 Cal. 4th at
14 467 (recognizing that choice-of-law provisions should be enforced
15 when the chosen state has a connection to the parties, such as
16 “when ‘one of the parties is domiciled’ in the chosen state”
17 (citations omitted)).

18 Finally, Plaintiff argues that the arbitration provision is
19 unconscionable because it improperly shifts the costs of
20 arbitration to the employee. To determine whether the costs of
21 arbitration are substantively unconscionable, Ohio courts engage
22 in a “case-by-case analysis of the individualized deterrent
23 effect” of those costs. Garcia v. Wayne Homes, LLC, 2002 WL
24 628619, at *13 (Ohio Ct. App.). This analysis focuses on the
25 claimant’s “ability to pay the arbitration fees and costs, the
26

27 ³ The situation would be different, of course, if the chosen state
28 lacked any connection to the parties and had been selected to benefit a
specific party.

1 expected cost differential between arbitration and litigation in
2 court, and whether that cost differential is so substantial as to
3 deter the bringing of claims or cause arbitration to be an
4 unreasonable alternative to the judicial forum.'" Moran v.
5 Riverfront Diversified, Inc., 197 Ohio App. 3d 471, 481 (2011)
6 (quoting Garcia, 2002 WL 628619, at *13). Here, the arbitration
7 provision caps the employee's total arbitration costs at three
8 hundred dollars and even provides a fee waiver for indigent
9 employees.⁴ This is less than it would cost the employee to file
10 a complaint in either state or federal court. Accordingly, the
11 arbitration costs imposed on the employee are not so great as to
12 render the arbitration agreement substantively unconscionable
13 under Ohio law. California law would yield the same result. King
14 v. Hausfeld, 2013 WL 1435288, at *18 (N.D. Cal.) (finding
15 arbitration agreement's fee-shifting provision enforceable where
16 it was both "mutual and not unduly burdensome" and did not impede
17 the employee's ability to vindicate his rights in California).

18 _____
19 ⁴ Specifically, the agreement states,

20 Employee's initial share of the arbitration filing
21 fee will not exceed one day's pay or \$100,
22 whichever is less The Arbitrator also
23 will have the authority to award either party
24 appropriate relief, including damages, costs and
25 attorney's fees, as available under relevant laws.
26 In no event, however, will the Arbitrator direct
27 the Employee to pay more than a total of \$200 or
28 two days of Employee's pay, whichever is less,
toward the fees of the Arbitrator and the AAA.
Notwithstanding the above, upon Employee's showing
of indigence, as determined by the Arbitrator
under applicable law, any arbitration fee or cost
that would otherwise be paid by Employee
(including any arbitration fee or cost) shall be
paid by Employer.

Sharpe Decl., Ex. A, at 5-6.

1 2. Procedural Unconscionability

2 Plaintiff contends that the employment agreement was
3 procedurally unconscionable because it was a contract of adhesion
4 presented to him on a take-it-or-leave-it basis as a condition of
5 his continued employment. This argument is not supported by the
6 evidence Plaintiff has submitted.

7 In particular, Plaintiff has not shown that he was forced to
8 sign the agreement as a condition of his continued employment.
9 While he stated in his declaration that he was "required to sign
10 this agreement in order to receive a raise," he never asserted
11 that he needed to sign it in order to keep his job. Docket No.
12 23, M. Castro Decl. ¶ 3. The agreement itself confirms this. It
13 states that Cintas would give Plaintiff a raise for signing the
14 agreement but does not state that he was required to sign as a
15 condition of his continued employment. Sharpe Decl., Ex A, at 2
16 ("As consideration for this Agreement, Employer . . . is
17 increasing Employee's rate of compensation."). Given that
18 Plaintiff was already bound by the terms of an identical agreement
19 which he signed one year earlier, Cintas would have had little
20 incentive to condition his continued employment on the May 2012
21 agreement.

22 In any event, Ohio courts have made clear that merely
23 presenting a standardized arbitration agreement to a party of
24 lesser bargaining power on a take-it-or-leave-it basis is not
25 sufficient to establish procedural unconscionability. Deck v.
26 Miami Jacobs Bus. Coll. Co., 2013 WL 394875, at *5 (S.D. Ohio)
27 (rejecting plaintiffs' argument "that the arbitration clause is
28 procedurally unconscionable because it was provided to them on a

1 'take-it-or-leave-it basis' within a standardized form and thus
2 was an adhesionary clause"); Alexander v. Wells Fargo Fin. Ohio 1,
3 Inc., 2009 WL 2963770, at *3 (Ohio Ct. App.) ("[Plaintiff] argues
4 that the arbitration provision was procedurally unconscionable
5 because it was drafted by only one party and was presented on a
6 'take-it-or-leave-it' basis. This is not sufficient to
7 demonstrate procedural unconscionability."). Rather, to show
8 procedural unconscionability, "there must be some evidence that,
9 in consequence of the imbalance, the party in the weaker position
10 was defrauded or coerced into agreement to the arbitration
11 clause.'" Stachurski v. DirectTV, Inc., 642 F. Supp. 2d 758, 768
12 (N.D. Ohio 2009) (quoting Hawkins v. O'Brien, 2009 WL 50616, at *4
13 (Ohio Ct. App.)). Plaintiff has not presented evidence of fraud
14 or coercion here because his employment was never in jeopardy and
15 he signed an identical agreement a year earlier.

16 Plaintiff next argues that the agreement was procedurally
17 unconscionable because Cintas failed to provide him with a copy of
18 the agreement and the AAA rules incorporated by reference therein.
19 See Castro Decl. ¶ 6. Although this failure offers some evidence
20 of procedural unconscionability,⁵ it does not justify invalidating
21 the arbitration agreement here. As previously noted, Plaintiff
22 signed an identical version of the employment agreement one year
23 earlier and signed similar versions in 2006, 2009, and 2010. All

24 ⁵ See Eagle v. Fred Martin Motor Co., 809 N.E.2d 1161, 1177-78
25 (Ohio Ct. App. 2004) (finding procedural unconscionability where, among
26 other problems, the plaintiff "was not provided with a copy of the
27 arbitration clause or contract"); Jamison v. LDA Builders, Inc., 2013 WL
28 2152748, at *9 (Ohio Ct. App.) (finding evidence of procedural
unconscionability where one party failed to provide a copy of the
arbitration agreement to the other until several months after the
parties signed the agreement).

1 of these documents were kept in his personnel file and he could
2 have asked to review the documents at any time during his
3 employment. Vig Decl. ¶¶ 3-4. Simply put, Plaintiff had multiple
4 opportunities to read the arbitration provision and to request
5 clarification of its terms, both before and after he signed it.
6 This minimizes the procedural unfairness associated with Cintas's
7 failure to provide him with a copy of the agreement and
8 distinguishes this case from those he cites in his brief. See,
9 e.g., Chavarria v. Ralphs Grocery Co., 733 F.3d 916, 923 (9th Cir.
10 2013) (finding an arbitration agreement procedurally
11 unconscionable under California law because defendant-employer
12 failed to provide plaintiff-employee with the terms of its
13 arbitration policy "until her employment orientation, three weeks
14 after the policy came into effect").

15 In sum, the limited evidence of procedural unconscionability
16 that Plaintiff has produced is not sufficient to preclude
17 enforcement of the arbitration provision under Ohio law,
18 especially in light of his failure to show that the agreement
19 itself was substantively unconscionable. See Harrison v.
20 Winchester Place Nursing, 996 N.E.2d 1001, 1009-10 (Ohio Ct. App.
21 2013) (recognizing evidence of procedural unconscionability where
22 "arbitration agreement was 'buried' in the middle of the document
23 and also referenced rules and procedures which were only available
24 online" but nevertheless finding arbitration provision enforceable
25 due to a lack of substantive unconscionability). This outcome
26 would be the same under California law. Pinnacle Museum Tower
27 Ass'n v. Pinnacle Mkt. Dev., LLC, 55 Cal. 4th 223, 247 (2012)
28 (recognizing that substantive and procedural unconscionability

1 must both be present to find an arbitration agreement
2 unconscionable).

3 C. PAGA Claims

4 Plaintiff argues that, even if his other claims must be
5 arbitrated under the agreement, his PAGA claims cannot legally be
6 subject to arbitration. For support, he relies on a recent line
7 of California cases holding that employment agreements which
8 subject an employee's PAGA claims to binding arbitration are
9 unconscionable. See, e.g., Brown v. Ralphs Grocery Co., 197 Cal.
10 App. 4th 489, 494 (2011) ("We also hold that the recent decision
11 of the United States Supreme Court in [Concepcion], holding that
12 California decisional law invalidating class action waivers in
13 consumer arbitration agreements is preempted by the [FAA], does
14 not apply to representative actions under the PAGA.").

15 These cases are inapplicable for the same reasons that all of
16 the other California cases Plaintiff cites are inapplicable: the
17 arbitration agreement must be construed under Ohio law, not
18 California law. Although Plaintiff's claims against Cintas will
19 ultimately be governed by California law, the threshold question
20 of whether or not those claims may be lawfully subjected to
21 binding arbitration is a question of contract law governed by Ohio
22 law. All of the cases Plaintiff cites were decided under
23 California's doctrine of unconscionability under a rule created by
24 California courts. Ohio courts do not appear to follow the same
25 rule regarding the arbitrability of private attorney general
26 actions. See Price v. Taylor, 575 F. Supp. 2d 845, 854 (N.D. Ohio
27 2008) (rejecting plaintiff's argument "that the arbitration
28 agreement is unconscionable because it limits her legal remedies,

1 specifically the ability to bring a class action, join in claims
2 with others, or act as private attorney general”).

3 Even under California law, the question of whether PAGA
4 claims may be subjected to binding arbitration remains unsettled.
5 Plaintiff himself acknowledges that California’s lower courts are
6 divided on whether employment agreements that subject PAGA claims
7 to arbitration are enforceable and the California Supreme Court
8 has recently granted a petition for review to resolve this
9 division.⁶ Iskanian v. CLS Transp. of Los Angeles LLC, 147 Cal. Rptr.
10 3d 324 (2012), granting review of 206 Cal. App. 4th 949 (2012). Thus,
11 even if the arbitration agreement in this case were governed by
12 California law, it is not clear that it would be unconscionable
13 merely because it subjects PAGA claims to binding arbitration.

14 III. Scope of Arbitration Provision

15 Plaintiff asserts that his claims are not subject to binding
16 arbitration because the employment agreement’s arbitration
17 provision “only pertains to the Agreement itself and not to
18 anything outside the Agreement.” Docket No. 23, Pl.’s Opp., at 4.
19 He argues that, because his claims in this suit are not based on
20 the agreement itself -- which, according to Plaintiff, focuses
21 primarily on employees’ non-disclosure obligations -- the claims
22 fall outside the scope of the arbitration provision.

23 This interpretation of the agreement is untenable. The
24 arbitration provision expressly states that it encompasses any
25 dispute arising from the “Employer’s violation of any provision of
26

27 ⁶ This Court previously acknowledged this division among lower
28 courts, without taking a position, in Davis v. Nordstrom, Inc., 2012 WL
4478297, at *7 n.1 (N.D. Cal.).

1 this Agreement or any law, regulation or public policy." Sharpe
2 Decl., Ex. A, at 5 (emphasis added). It also states that it
3 covers the "Employee's rights or claims arising out of or in any
4 way related to Employee's employment with Employer" as well as any
5 "rights or claims arising under . . . state or local laws
6 regarding employment." Id. (emphasis added). This language --
7 which Plaintiff fails to discuss or even acknowledge in his
8 opposition brief -- plainly encompasses the California Labor Code
9 and UCL claims that Plaintiff has asserted in this action. See
10 Zeif, Civil Case No. 13-0413-JVS, Docket No. 17, at 3 (reviewing
11 identical arbitration provision and concluding that plaintiff's
12 California Labor Code claims and UCL claims "clearly fall within
13 the scope of the claims the parties agreed to submit to
14 arbitration"). Accordingly, Plaintiff's claims are subject to
15 arbitration under the employment agreement.

16 CONCLUSION

17 For the reasons set forth above, Defendant's motion to stay
18 (Docket No. 19) is GRANTED. This action is stayed pending
19 arbitration, which must be diligently pursued. Nothing in this
20 order shall be considered a dismissal or disposition of this case
21 and, should further proceedings in this litigation become
22 necessary or desirable, any party may move to restore the case to
23 the Court's calendar. This order administratively terminates this
24 action.

25 IT IS SO ORDERED.

26
27 Dated: 4/11/2014

28

CLAUDIA WILKEN
United States District Judge