

United States District Court  
Northern District of California

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**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA**

**SELENA MELTON, BY AND THROUGH HER  
GUARDIAN AD LITEM, BEVERLY CANNON  
MOSIER,**

Plaintiff,

vs.

**CALIFORNIA DEPARTMENT OF  
DEVELOPMENTAL DISABILITIES, ET AL.,**

Defendants.

CASE NO. 20-cv-06613-YGR

**ORDER GRANTING MOTIONS TO DISMISS  
WITHOUT PREJUDICE**

Re: Dkt. Nos. 19, 24, 29

Plaintiff Selena Melton, by and through her guardian ad litem Beverly Cannon Mosier, brings this action against defendants California Department of Developmental Services (“DDS” or the “Department”), Regional Center of the East Bay, Inc. (“RCEB”), and Arlene’s Residential Care #3 (“Arleen’s”),<sup>1</sup> for allegedly violating federal and state antidiscrimination laws by placing her with a group home without effective communication aids. Currently pending before the Court are motions to dismiss filed by each of the three defendants, seeking dismissal for lack of subject matter jurisdiction under Federal Rule of Civil Procedure 12(b)(1) and for failure to state a claim under Federal Rule of Civil Procedure 12(b)(6). For the reasons set forth below, the Court **GRANTS** all three motions to dismiss **WITHOUT PREJUDICE**.<sup>2</sup>

<sup>1</sup> In its motion, Arleen’s Residential Care, Inc. states that it has been incorrectly sued as Arlene’s Residential Care #3. As such, the Court will refer to defendant as “Arleen’s.”

<sup>2</sup> RCEB has requested judicial notice of decisions issued by this District and the Eastern District of California. (Dkt. No. 19-3.) Plaintiff has requested judicial notice of administrative hearing decisions against various service agencies, a decision issued by this District, and a legislative analysis of the Department’s 2020-21 budget. (Dkt. Nos. 35, 43.) The Court **GRANTS** these requests for judicial notice as they are unopposed and pertain to matters of public records.

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**I. BACKGROUND**

The complaint alleges as follows:

Plaintiff is a 52-year-old deaf-blind woman who has been diagnosed with a mild intellectual disability, mild cerebral palsy, epilepsy, and anxiety. (Complaint (“Comp.”), Dkt. No. 1, ¶ 8.) She has been deaf since birth and, upon becoming blind in or around 2010, uses Tactile American Sign Language (“ASL”) to communicate. (*Id.* ¶¶ 1, 8.) Tactile ASL is a language in which the receiver places their hands lightly over the signer’s hands to interpret the signs through touch and movement. (*Id.* ¶¶ 1, 12.) As a result of her developmental disabilities, plaintiff has been receiving services administered by the Department pursuant to the California Developmental Disabilities Services Lanterman Act (“Lanterman Act”), California Welfare & Institutions Code (“W.I.C.”), Section 4500 *et seq.* (*Id.* ¶ 9.)

Under this comprehensive statutory scheme, the Department contracts with nonprofit corporations to establish and operate a statewide network of regional centers. W.I.C. § 4620. Regional centers are responsible for determining eligibility, assessing needs, and coordinating the delivery of services for developmentally disabled persons (referred to in the statute as “consumers”). *Id.* If a regional center determines that an individual has a developmental disability and is eligible for services, a planning team, comprised of the individual with the disability, the parents or guardian, one or more regional center representatives, and any other person or entity invited to participate, draws up an individual program plan (“IPP”). *Id.* § 4512(j). The goals and objectives developed through the IPP process should maximize opportunities for the individual to be part of community life, enjoy increased control over her or his life, acquire positive roles in community life, and develop the skills to accomplish the aforementioned. *Id.* § 4646.5(2); *see also id.* § 4646. Regional centers contract with local service providers (referred to in the statute as “vendors”) for the direct delivery of services. *Id.* § 4648.

Plaintiff has been an RCEB client “for close to fifty years.” (Compl. ¶ 23.) In 1994, before plaintiff moved into the group home operated by Arleen’s, the administrator at her previous home recommended to her RCEB caseworker that she be placed in a home where staff could communicate with her by sign language. (*Id.* ¶ 29.) The RCEB caseworker also noted that

1 plaintiff repeatedly requested a home in which residents were deaf and could sign. (*Id.* ¶ 30.)  
2 Despite the recommendation and repeated requests, RCEB placed plaintiff at Arleen’s group  
3 home, where no one on the staff could communicate in ASL or was otherwise “train[ed] on  
4 providing services to a consumer who is deaf-blind.” (*Id.* ¶¶ 31, 46.) As a result, plaintiff “has  
5 lived a home life of almost complete isolation” for decades, causing physical and mental pain and  
6 severe emotional distress. (*Id.* ¶¶ 32, 81, 110, 148, 157, 176.)

7 On September 21, 2020, plaintiff filed this action against defendants for the failure to  
8 provide an ASL interpreter or other communication aids. Plaintiff alleges that “[d]efendants have  
9 systematically denied [her] the auxiliary aides and services to which she is entitled. Without these  
10 supports, she has been deprived of almost all human connection at her group home, of adequate  
11 and equal psychiatric care and the extensive benefits of the programs, services and activities DDS  
12 and RCEB are funded and statutorily mandated to provide.” (*Id.* ¶ 53.) Plaintiff seeks injunctive  
13 relief and damages pursuant to the following causes of action, namely violation of (1) Title II of  
14 the American Disabilities Act (“ADA”) against the Department; (2) Title III of the ADA against  
15 RCEB; (3) Section 504 of the Rehabilitation Act (“Section 504”) against the Department and  
16 RCEB; (4) the Fair Housing Act against Arleen’s; (5) California Government Code Section 11135  
17 against RCEB; (6) the Unruh Civil Rights Act against RCEB and Arleen’s; (7) the California  
18 Disabled Persons Act against RCEB and Arleen’s; and (8) the Elder Abuse and Dependent Adult  
19 Civil Protection Act against RCEB and Arleen’s; and additionally, (9) negligence against RCEB  
20 and Arleen’s.

21 **II. LEGAL FRAMEWORK**

22 **A. FEDERAL RULE OF CIVIL PROCEDURE 12(B)(1)**

23 “Federal courts are courts of limited jurisdiction . . . [and] it is to be presumed that a cause  
24 lies outside this limited jurisdiction.” *Kokkonen v. Guardian Life Ins. Co. of Am.*, 511 U.S. 375,  
25 377 (1994). Under Federal Rule of Civil Procedure 12(b)(1), a defendant may challenge the  
26 plaintiff’s jurisdictional allegations in one of two ways. A “facial” attack accepts the truth of the  
27 plaintiff’s allegations but asserts that they “are insufficient on their face to invoke federal  
28 jurisdiction.” *Safe Air for Everyone v. Meyer*, 373 F.3d 1035, 1039 (9th Cir. 2004). The district

1 court resolves a facial attack as it would a motion to dismiss under Rule 12(b)(6), namely by  
2 determining whether the allegations are sufficient to invoke the court’s jurisdiction while  
3 accepting the plaintiff’s allegations as true and drawing all reasonable inferences in the plaintiff’s  
4 favor. *Pride v. Correa*, 719 F.3d 1130, 1133 (9th Cir. 2013).

5 A “factual” attack, by contrast, contests the truth of the plaintiff’s factual allegations,  
6 usually by introducing evidence outside the pleadings. *Safe Air for Everyone*, 373 F.3d at 1039.  
7 “When the defendant raises a factual attack, the plaintiff must support her jurisdictional allegations  
8 with ‘competent proof’ . . . under the same evidentiary standard that governs in the summary  
9 judgment context.” *Leite v. Crane Co.*, 749 F.3d 1117, 1122 (9th Cir. 2014) (citations omitted).  
10 “The plaintiff bears the burden of proving by a preponderance of the evidence that each of the  
11 requirements for subject-matter jurisdiction has been met.” *Id.* (citation omitted). “[I]f the  
12 existence of jurisdiction turns on disputed factual issues, the district court may resolve those  
13 factual disputes itself.” *Id.* (citations omitted).

14 **B. FEDERAL RULE OF CIVIL PROCEDURE 12(B)(6)**

15 Under Federal Rule of Civil Procedure 12(b)(6), an action may be dismissed for “failure to  
16 state a claim upon which relief can be granted.” Fed. R. Civ. P. 12(b)(6). Dismissal is appropriate  
17 where the complaint lacks a cognizable legal theory or sufficient facts to support a cognizable  
18 legal theory. *Balistreri v. Pacifica Police Dep’t*, 901 F.2d 696, 699 (9th Cir. 1990). The  
19 complaint must allege “more than labels and conclusions, and a formulaic recitation of the  
20 elements of a cause of action will not do.” *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 555 (2007).  
21 When considering a motion to dismiss, a court must accept all material allegations in the  
22 complaint as true and construe them in the light most favorable to plaintiff. *NL Indus., Inc. v.*  
23 *Kaplan*, 792 F.2d 896, 898 (9th Cir. 1986).

24 **C. THE LANTERMAN ACT’S FAIR HEARING PROCESS**

25 The Lanterman Act provides a specified procedure for any issues arising from services  
26 rendered thereunder. In pertinent part, Section 4706 of the California Welfare and Institutions  
27 Code provides that “all issues concerning the rights of persons with developmental disabilities to  
28 receive services under this division shall be decided under this chapter.” W.I.C. § 4706. The

1 statute then delineates the procedure to provide a fair administrative hearing. *Id.* §§ 4710–4712.  
2 Section 4710.5(a) provides that any recipient of services “who is dissatisfied with any decision or  
3 action of the service agency, which he or she believes to be illegal, discriminatory, or not in the  
4 recipient’s or applicant’s best interests, shall . . . be afforded an opportunity for a fair hearing.” *Id.*  
5 § 4710.5(a). The statute also provides means to resolve issues through informal meetings and  
6 mediation prior to an administrative hearing. *Id.* §§ 4710.5–4710.9, 4711.5. If the recipient  
7 chooses a fair hearing, Section 4712.5 provides that each party remains bound by the final  
8 administrative decision and either party may appeal the decision “to a court of competent  
9 jurisdiction.” *Id.* § 4712.5.

10 The Lanterman Act’s “fair hearing procedures are a claimant’s exclusive remedy for  
11 issues relating to the provision of services, which must first be exhausted before seeking judicial  
12 relief in the superior court.” *Harbor Reg’l Ctr. v. Office of Admin. Hearings*, 210 Cal. App. 4th  
13 293, 312 (2012) (internal citations and quotations omitted). “The administrative fair hearing  
14 procedures should be used to resolve any challenge [the plaintiff or their representative] has to the  
15 facility the regional center ultimately may select for [the plaintiff] and the services to be provided  
16 at that facility. The trial court should not resolve any such challenges in the first instance[.]”  
17 *Michelle K. v. Superior Court*, 221 Cal. App. 4th 409, 444 (2013). “It is well settled that if an  
18 administrative remedy is provided by statute, relief must be sought from the administrative body  
19 and such remedy must be exhausted before judicial review of the administrative action is  
20 available. . . . Accordingly, the exhaustion of an administrative remedy has been held  
21 jurisdictional in California.” *Conservatorship of Whitley*, 155 Cal. App. 4th 1447, 1463–64  
22 (2007); *Sierra Club v. San Joaquin Local Agency Formation Com.*, 21 Cal. 4th 489, 510 (1999)  
23 (“The general exhaustion rule remains valid: Administrative agencies must be given the  
24 opportunity to reach a reasoned and final conclusion on each and every issue upon which they  
25 have jurisdiction to act before those issues are raised in a judicial forum.”).

26 **III. ANALYSIS**

27 As currently pleaded, the complaint proceeds on two theories of discrimination: first, that  
28 RCEB placed her in a group home (Arleen’s) without a qualified interpreter or any staff member

1 “train[ed] on providing services to a consumer who is deaf-blind” (*see, e.g.*, Compl. ¶ 46), and  
2 second, that RCEB and the Department lack policies reflecting their obligation to provide effective  
3 communication (*see, e.g., id.* ¶ 59). The Court therefore considers both the specific housing  
4 decision and the systemic failure to accommodate deaf consumers.

5 Defendants each move to dismiss the complaint in its entirety. Among the shared grounds  
6 for dismissal are plaintiff’s failure to exhaust administrative remedies and the failure to bring her  
7 complaint in a timely manner. With respect to individually asserted grounds for dismissal,  
8 defendants argue that the causes of action respectively brought against each one of them fail to  
9 state a claim. The Department separately challenges plaintiff’s standing to bring causes of action  
10 against it. The Court will first address the 12(b)(1) challenges as to exhaustion and standing, then  
11 consider the 12(b)(6) challenges as to timeliness and the sufficiency of the pleadings.

12 **A. 12(B)(1) CHALLENGES**

13 **1. EXHAUSTION OF REMEDIES**

14 Here, it is undisputed that plaintiff did not exhaust the administrative hearings to redress  
15 any of her claims. To the extent that such claims are premised on her placement with Arleen’s  
16 and/or the failure to provide her with specific communication services, they must first be  
17 adjudicated through the Lanterman Act’s fair hearing process before they can be brought to a  
18 court. By the statute’s own terms, complaints regarding services provided pursuant to the  
19 Lanterman Act are subject to the fair hearing process. *See* W.I.C. § 4706(a) (“[A]ll issues  
20 concerning the rights of persons with developmental disabilities to receive services under this  
21 division shall be decided under this chapter[.]”); *see Michelle K.*, 221 Cal. App. 4th at 442 (2013)  
22 (“The Lanterman Act’s administrative fair hearing procedures allow a developmentally disabled  
23 person to challenge any specific decision a regional center or developmental center makes to  
24 reduce, terminate, change, or deny that person services.”). This requirement applies to complaints  
25 about RCEB’s allegedly discriminatory provision of services. *See* W.I.C. § 4710.5(a) (“Any  
26 applicant for or recipient of services . . . who is dissatisfied with any decision or action of the  
27 service agency which he or she believes to be illegal, *discriminatory*, or not in the recipient’s or  
28 applicant’s best interests, shall, upon filing a request within 30 days after notification of the

1 decision or action complained of, be afforded an opportunity for a fair hearing. . . .”) (emphasis  
2 supplied).<sup>3</sup>

3 Thus, plaintiff’s claims, inasmuch as they are based on the particular housing decision in  
4 this case and the attendant failure to provide specific communication aids, are dismissed for failure  
5 to exhaust remedies under the Lanterman Act.<sup>4</sup> This disposition therefore applies to all claims  
6 predicated on the housing-specific theory regardless of which defendants those claims are asserted  
7 against. *See, e.g., Bouslog v. Care Options Mgmt. Plans and Support Servs., LLC*, 459 F. Supp.  
8 3d 1281, 1285 (N.D. Cal. 2020) (dismissing state law claims against caretaker, caretaker’s  
9 employer (service provider), regional center, and Department for caretaker’s abuse since claims  
10 “ar[ose] from services rendered” under Lanterman Act and thus had to be exhausted in fair  
11 hearing process); *Kimiko v. Alta California Regional Center*, No. 19-CV-68, 2020 WL 6146451,

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13 <sup>3</sup> In further support of her argument that she need not pursue her claims in the fair hearing  
14 process, plaintiff cites 17 C.C.R. § 50510(12), which preserves clients’ rights “of access to the  
15 courts . . . [t]o protect or assert any right to which any person with a developmental disability is  
16 entitled.” During the hearing, counsel identified for the first time a potential conflict in the statute.  
17 Curiously, the statute also provides for a different dispute resolution mechanism, the rights-based  
18 complaint process, W.I.C. § 4731, yet none of the parties address the distinction in procedures.  
19 *Compare* W.I.C. §§ 4710–4714 *and* 17 C.C.R. §§ 50900–50992 (fair hearing process), *with*  
20 W.I.C. § 4713 *and* 17 C.C.R. §§ 50500–50550 (complaint process). At this juncture, the Court  
21 declines to analyze an entirely different set of provisions that none of the parties have properly  
22 briefed.

23 <sup>4</sup> Plaintiff argues that the statute’s fair hearing process does not cover the issues raised by  
24 her complaint (which, she argues, concern discrimination, not the provision of services) and thus  
25 she was not required to pursue these claims in a fair hearing. Plaintiff relies on the Supreme  
26 Court’s decision in *Fry v. Napoleon Cmty. Schools*, 137 S. Ct. 743 (2017), for the proposition that  
27 administrative exhaustion is unnecessary when the gravamen of the complaint is unrelated to the  
28 right guaranteed under the statute. In *Fry*, the Court concluded that the plaintiff student, who was  
prohibited from bringing a service dog to school, need not exhaust administrative remedies under  
the Individuals with Disabilities Education Act (“IDEA”) before filing her claims under Section  
504 and the ADA since her claims were unrelated to services guaranteed by the IDEA. The Court  
held that the requirement to exhaust administrative remedies hinges on whether “the gravamen of  
the plaintiff’s suit is something other than the denial of the IDEA’s core guarantee—what the Act  
calls a ‘free appropriate public education.’” *Id.* at 746.

26 Although it is not clear whether *Fry*’s logic extends beyond the IDEA context, even under  
27 that case, the gravamen of plaintiff’s suit here, given the entities who she has sued and the relief  
28 sought from each, is the denial of the Lanterman Act’s core guarantee, the right of persons with  
developmental disabilities to receive services. The complaint itself labels an interpreter as a  
communication or auxiliary service (Compl. ¶¶ 4, 19, 46, 53, 59(i)–(j).)

1 at \*5 (KJM) (E.D. Cal. Oct. 20, 2020) (dismissing state and federal claims against regional center  
2 for lack of supervision leading to plaintiff’s sexual assault since she did not exhaust statute’s  
3 administrative hearing remedy).

4 Accordingly, all causes of action asserted against RCEB and Arleen’s are dismissed, as are  
5 the causes of action against the Department for the individualized decision to house plaintiff in a  
6 home without effective communication services. Although the Court is doubtful that amendment  
7 can cure the jurisdictional defect of these claims against RCEB and Arleen’s, it will allow plaintiff  
8 an opportunity to amend such claims out of an abundance of caution. Claims against the  
9 Department for the systemic failure to accommodate the communication needs of deaf clients are  
10 not subject to the Lanterman Act’s exhaustion requirement.

11 **2. STANDING**

12 The Department separately brings a facial standing challenge, arguing that plaintiff fails to  
13 allege a redressable injury that she suffered as a result of violations of the ADA and Section 504  
14 by the Department. To have standing under Article III of the United States Constitution, plaintiff  
15 must allege sufficient facts to establish that (i) plaintiff suffered an injury, (ii) such injury is  
16 traceable to the defendant’s actions or omissions, and (iii) a favorable decision in the instant case  
17 will address the injury. *Chapman v. Pier 1 Imports (U.S.) Inc.*, 631 F.3d 939, 946 (9th Cir. 2011).

18 Here, the Department disputes the second and third elements. It argues that plaintiff’s  
19 alleged injuries cannot fairly be traced to it since the decision to place plaintiff in a home without  
20 an ASL interpreter was made by RCEB and thus could not have been controlled by the  
21 Department. It further contends that plaintiff’s injuries cannot be redressed by a favorable  
22 decision against it since the Department cannot effectuate plaintiff’s request for an ASL interpreter  
23 or housing transfer and since money damages cannot be recovered due to the state’s Eleventh  
24 Amendment immunity.

25 In light of the Court’s finding regarding exhaustion, the Department’s standing challenge is  
26 moot to the extent it implicates claims arising from the housing decision at issue or the facility’s  
27 failure to provide plaintiff with other *specific* effective communication services. Indeed, the  
28 Department “is without authority under the Lanterman Act to control the manner in which the

1 regional centers provide services or to control their operations.” *See Ass’n for Retarded Citizens*  
2 *v. Dep’t of Developmental Servs.*, 38 Cal. 3d 384, 392 (1985); *see also* Office of the Attorney  
3 General, State of California, Director of the Department of Developmental Services, Opinion No.  
4 79-307, 62 Ops. Cal. Atty. Gen. 229, 233 (1979) (“[T]he Department has no general authority to  
5 control the operations of the regional centers through contract provisions negotiated under [the  
6 Act], although specific statutory exceptions authorize Department contractual control in limited  
7 areas.”).

8           However, to the extent that plaintiff seeks to hold the Department responsible for its  
9 alleged *policymaking* failure to ensure defendants’ compliance with antidiscrimination laws, the  
10 Court finds that plaintiff has standing to assert such claims. Although the Department has no  
11 authority to control the actual manner in which regional centers provide services to clients, the  
12 Department may, as part of its statutory duties, “contractually require that the centers comply with  
13 state and federal non-discrimination and equal opportunity laws.” 62 Ops. Cal. Atty. Gen. at 232  
14 (“Under Government Code sections 11135-11139.5, the Department is required generally to adopt  
15 and enforce regulations preventing discrimination in the programs of the centers.”) (footnote  
16 omitted). “If the [D]epartment finds that any regional center is not fulfilling its contractual  
17 obligations, the [D]epartment shall make reasonable efforts to resolve the problem within a  
18 reasonable period of time with the cooperation of the regional center . . . .” W.I.C. § 4635(b)(1).  
19 If those efforts are unsuccessful, the Department shall issue a letter of noncompliance stating the  
20 noncompliant activities and establishing a specific timeline for the development and  
21 implementation of a corrective action plan. *Id.* § 4635(b)(2). The Department shall approve the  
22 plan and monitor its implementation. *Id.*<sup>5</sup>

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24 <sup>5</sup> More generally, as the court stated in *McCullough v. Dep’t of Developmental Servs.*, No.  
20-CV-2958 (SI), Dkt. No. 38 (N.D. Cal. Oct. 2, 2020):

25           By statute, the DDS is charged with ensuring “the regional centers operate in  
26 compliance with federal and state law and regulation,” including by “tak[ing] all  
27 necessary actions” to secure compliance. Cal. Welf. & Inst. Code § 4434 (a), (b).  
28 Moreover, “[i]f there are identified gaps in the system of services and supports  
consumers for whom no provider will provide services,” DDS is authorized to

1           Thus, plaintiff’s injuries, insofar as they flow from the Department’s failure to ensure  
2 compliance with antidiscrimination laws, not only can be traced to the Department but also can be  
3 redressed by injunctive relief “ordering DDS to implement nondiscriminatory protocols, policies,  
4 and practices for ensuring effective communication for persons who are deaf and deaf-blind, and  
5 to train its employees in its obligation to provide effective communication to recipients.” (Opp. to  
6 Dep’t Mtn. at 11–12 (citing Prayer in Compl.).) Indeed, such systemic relief can only be obtained  
7 from the Department. Moreover, although the Department argues that, under the Eleventh  
8 Amendment, it is immune from suits for damages, the Ninth Circuit has squarely held that Title II  
9 of the ADA validly abrogates sovereign immunity. *See Miranda B. v. Kitzhaber*, 328 F.3d 1181,  
10 1185 (9th Cir. 2003) (declining to disturb Circuit’s “settled precedent” that Congress validly  
11 abrogated sovereign immunity under Title II when intervening Supreme Court precedent  
12 “addressed only Title I of the ADA”). As for the Rehabilitation Act claim, the complaint  
13 adequately alleges that the Department accepts federal funds, thereby waiving sovereign  
14 immunity. (Compl. ¶¶ 21, 96–97.)<sup>6</sup> Accordingly, plaintiff has standing to challenge a systemic  
15 denial of meaningful access to the Department’s services.<sup>7</sup>

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17           provide those services and supports directly. § 4648(g). When DDS finds a  
18 regional center “has violated this requirement, or whenever it appears that any  
19 regional center has engaged in or is about to engage in any act or practice  
20 constituting a violation of any provision of [the Lanterman Act] or any regulation  
21 adopted thereunder, the department shall promptly take the appropriate steps  
22 necessary to ensure compliance with the law[.]” § 4434(c). The director of DDS  
23 also “may issue directives to the regional centers as the director deems necessary  
24 to protect consumer rights, health, safety, or welfare, or in accordance with  
25 Section 4434.” § 4639.6.

23 *Id.* at 1–2 (rejecting standing challenge to class action alleging ADA and Section 504 violations by  
24 Department’s statewide failure to ensure that the thousands of deaf individuals who qualify for  
25 developmental services receive equal access thereto).

25           <sup>6</sup> *See also* Office of the Legislative Analyst, The 2020-21 Budget: Analysis of the  
26 Department of Developmental Services Budget (February 7, 2020) (noting need to ensure  
27 compliance with federal rules in order to receive federal funding), Dkt. No. 43-2.

27           <sup>7</sup> The Department argues that its oversight responsibilities are limited, pointing to *Bouslog*  
28 in which the court granted the Department’s motion to dismiss the ADA and Section 504 claims

1           **B. RULE 12(B)(6)**

2           Following defendants’ 12(b)(1) challenges, the only claims remaining are plaintiff’s ADA  
3 and Section 504 causes of action against the Department for systemic violations thereof.

4                   **1. TIMELINESS**

5           This systemic-violation theory survives the Department’s statute of limitations challenge  
6 as plaintiff alleges that the Department’s “discriminatory conduct is ongoing.” (Compl. ¶¶ 79,  
7 108.)<sup>8</sup> As invoked by plaintiff, “[t]he continuing violations doctrine extends the accrual of a claim  
8 if a continuing system of discrimination violates an individual’s rights up to a point in time that  
9 falls within the applicable limitations period.” *Douglas v. Cal. Dep’t of Youth Auth.*, 271 F.3d  
10 812, 822 (9th Cir. 2001). The continuing violations doctrine applies if the plaintiff alleges “a  
11 systematic policy or practice of discrimination that operated, in part, within the limitations  
12 period.” *Id.* “A systemic violation claim requires no identifiable act of discrimination in the  
13 limitations period, and refers to general practices or policies.” *Id.*; *see also Flowers v. Carville*,  
14 310 F.3d 1118, 1126 (9th Cir. 2002) (“The doctrine applies where there is no single incident that  
15 can fairly or realistically be identified as the cause of significant harm.”)<sup>9</sup> Accordingly, plaintiff’s

16 \_\_\_\_\_  
17 brought by the plaintiff Lanterman Act client for alleged abuse and neglect by her caretaker.  
18 *Bouslog*, 459 F. Supp. 3d at 1286–87. However, that court examined those claims under Rule  
19 12(b)(6), not with respect to standing under Rule 12(b)(1), and concluded that the plaintiff failed  
20 to state a claim against the Department for the failures of a service provider to execute services.  
Thus, *Bouslog* does not support the proposition that a plaintiff lacks standing to assert a claim for  
a systemic failure to ensure compliance with antidiscrimination laws.

21           <sup>8</sup> The ADA cause of action is subject to a three-year limitation period. *See Sharkey v.*  
22 *O’Neal*, 778 F.3d 767, 773 (9th Cir. 2015) (holding that California Civil Procedure Code § 338’s  
23 three-year statute of limitations applies to Title II claim). The Section 504 cause of action has also  
24 been subject to a three-year limitation period, though this point has not been expressly determined.  
25 *See Estate of Stern v. Tuscan Retreat, Inc.*, 725 F. App’x 518, 521 (9th Cir. 2018) (“We need not  
26 conclusively determine the statute of limitations period applicable to the Rehabilitation Act, but  
27 the longest option is California’s three-year provision for ‘[a]n action upon a liability created by  
statute.’ So we use it.”) (citation omitted); *Krushwitz v. Univ. of California*, 599 F. App’x 714,  
715 (9th Cir. 2015) (assuming without deciding that three-year statute of limitations applies to  
28 plaintiff’s Section 504 cause of action).

<sup>9</sup> The continuing violations doctrine does not apply to the suffering of alleged ongoing

1 remaining causes of action, to the extent that they are premised on the Department’s “ongoing”  
2 failure to reasonably accommodate deaf clients, are not time-barred.<sup>10</sup>

3 **2. SUFFICIENCY OF PLEADINGS**

4 The Department additionally moves to dismiss the ADA and Section 504 causes of action  
5 for failure to sufficiently state claims against it. The Department argues, first, that it cannot be  
6 held liable for the actions of RCEB or Arleen’s, and second, that plaintiff “fails to plead facts  
7 showing that [ ] any alleged denial of benefits was based on her disability, or that any such  
8 discrimination was intentional.” (Dep’t Mtn. at 11.) Although the first contention speaks to the  
9 housing-specific theory and is thus moot, the Court agrees with the Department’s second  
10 contention in part.

11 Under both Title II of the ADA and Section 504 of the Rehabilitation Act, plaintiff must  
12 show that she was excluded from participating in or denied the benefits of a program’s services or  
13 otherwise discriminated against. “[C]ompensatory damages are not available under Title II or  
14 [Section] 504 absent a showing of discriminatory intent.” *Ferguson v. City of Phoenix*, 157 F.3d  
15 668, 674 (9th Cir. 1998), *as amended* (Oct. 8, 1998); *see Duvall v. Cty. of Kitsap*, 260 F.3d 1124,  
16 1138 (9th Cir. 2001) (internal citations omitted), *as amended on denial of reh’g* (Oct. 11, 2001).  
17 The Ninth Circuit requires that plaintiff show that the Department acted with “deliberate  
18 indifference,” which requires “both knowledge that a harm to a federally protected right is  
19 substantially likely, and a failure to act upon that . . . likelihood.” *Duvall*, 260 F.3d at 1139.

20 “When the plaintiff has alerted the public entity to [the] need for accommodation (or where the  
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22 effects of alleged past acts of discrimination. *See Knox v. Davis*, 260 F.3d 1009, 1014–15 (9th  
23 Cir. 2001) (“[T]his court has repeatedly held that a mere continuing impact from past violations is  
24 not actionable[.]”) (internal quotation marks and citation omitted). While plaintiff asserts that the  
harm is ongoing, she also alleges that the discriminatory *conduct* is also ongoing.

25 <sup>10</sup> Although the Third Circuit has held that a reasonable accommodation request under the  
26 ADA “is a one-time occurrence rather than a continuing practice, and therefore, does not fit under  
27 the continuing violations theory,” *Mercer v. SEPTA*, 608 F. App’x 60, 63 (3d Cir. 2015), the  
28 California Supreme Court has observed, at least in the employment context, that “reasonable  
accommodation is often an ongoing process rather than a single action.” *Richards v. CH2M Hill, Inc.*, 26 Cal. 4th 798 (2001) (“As with harassment, an instance of an employer’s failure to  
accommodate that in isolation may seem trivial can assume greater significance and constitute a  
greater injury when viewed as one of a series of such failures.”).

1 need for accommodation is obvious, or required by statute or regulation), the public entity is on  
2 notice that an accommodation is required, and the plaintiff has satisfied the first element of the  
3 deliberate indifference test.” *Id.* To meet the second prong, the entity’s failure to act “must be a  
4 result of conduct that is more than negligent, and involves an element of deliberateness.” *Id.*

5 Plaintiff adequately alleges that her exclusion from participation in the Department’s  
6 program was by reason of her disability. The complaint specifically alleges that as a result of the  
7 failure to accommodate her communication needs, plaintiff was denied benefits of the  
8 Department’s services that were provided to other consumers. (Compl. ¶¶ 77(d) (“[a]ffording Ms.  
9 Melton an opportunity to participate in or benefit from DDS or RCEB’s aids, benefits or services  
10 that is not equal to that afforded others”), 90(c) (same).) However, for purposes of alleging  
11 intentional discrimination, her allegations with respect to both notice and failure to act are lacking.  
12 Here, plaintiff alleges “[u]pon information and belief, [that] DDS has been notified a number of  
13 times that there is a state-wide problem of regional centers, including RCEB specifically, not  
14 providing auxiliary aids and services to ensure effective communication for deaf and deaf-blind  
15 consumers.” (*Id.* ¶ 19.) Without more, the complaint fails to allege any facts demonstrating that  
16 the Department was aware of the “state-wide problem” and failed or refused to correct it.<sup>11</sup> The  
17 Court will therefore dismiss plaintiff’s ADA and Section 504 causes of action against the  
18 Department without prejudice and with leave to amend.

19 **IV. CONCLUSION**

20 For the foregoing reasons, the Court **GRANTS** the motions to dismiss of all three defendants  
21 **WITHOUT PREJUDICE.**

22 Plaintiff shall have the opportunity to cure the factual defects underlying her causes of  
23 action against the Department. Out of an abundance of caution, the Court grants plaintiff leave to  
24 plead a theory that exempts her housing-specific claims from the Lanterman Act’s hearing

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26 <sup>11</sup> Indeed, the Lanterman Act’s fair hearing process provides one avenue for alerting the  
27 Department to widespread problems in the system of delivering services to developmentally  
28 disabled individuals. *See* W.I.C. 4712.5(d) (“The department shall collect and maintain, or cause  
to be collected and maintained, redacted copies of all administrative hearing decisions issued  
under this division. . . . The department shall use this information in partial fulfillment of its  
obligation to monitor regional centers . . .”).

1 process, as long as she can do so consistent with Rule 11 obligations. Thus, leave is granted as to  
2 the causes of action against RCEB and Arleen's as well. Accordingly, the Court **DISMISSES** the  
3 complaint in its entirety with **LEAVE TO AMEND**.

4 Plaintiff shall file an amended complaint within twenty-one days of this Order and  
5 defendant(s) shall respond within twenty-one days of the filing.

6 The Order terminates Docket Numbers 19, 24, 29.

7 **IT IS SO ORDERED.**

8 Dated: February 18, 2021

  
YVONNE GONZALEZ ROGERS  
UNITED STATES DISTRICT COURT JUDGE

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