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United States District Court  
Northern District of California

UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

HSIN LIN,  
Plaintiff,  
v.  
SOLTA MEDICAL, INC.,  
Defendant.

Case No. 21-cv-05062-PJH  
**ORDER RE ADMINISTRATIVE  
MOTIONS TO SEAL**  
Re: Dkt. Nos. 114, 128, 136, 137, 146,  
149, 151

Before the court are the parties' administrative motions to file materials under seal and remove materials from the docket. The matter is fully briefed and suitable for decision without oral argument. Having read the parties' papers and carefully considered their arguments and the relevant legal authority, and good cause appearing, the court hereby rules as follows.

**DISCUSSION**

**A. Legal Standard**

There is a general principle in favor of public access to federal court records. Nixon v. Warner Commc'ns, Inc., 435 U.S. 589, 602 (1978). "[T]he proponent of sealing bears the burden with respect to sealing. A failure to meet that burden means that the default posture of public access prevails." Kamakana v. City & Cnty. of Honolulu, 447 F.3d 1172, 1182 (9th Cir. 2006).

When a request to seal documents is made in connection with a motion, the court must determine whether the parties are required to overcome that presumption with "compelling reasons" or with "good cause." A party seeking to seal materials submitted

1 with a motion that is “more than tangentially related to the merits of the case”—regardless  
2 of whether that motion is “technically ‘dispositive’”—must demonstrate that there are  
3 compelling reasons to keep the documents under seal. Ctr. for Auto Safety v. Chrysler  
4 Grp., LLC, 809 F.3d 1092, 1101–02 (9th Cir. 2016). “That the records are connected to a  
5 Daubert motion does not, on its own, conclusively resolve the issue.” In re Midland Nat.  
6 Life Ins. Co. Annuity Sales Pracs. Litig., 686 F.3d 1115, 1119 (9th Cir. 2012). For  
7 example, the “compelling reasons” standard applies where the “judicial records at issue  
8 were filed ‘in connection’ with pending summary judgment motions.” Id. at 1120 (citing  
9 San Jose Mercury News, Inc. v. U.S. Dist. Ct., 187 F.3d 1096, 1102 (9th Cir. 1999)).

10 “Under this stringent standard, a court may seal records only when it finds a  
11 compelling reason and articulates the factual basis for its ruling, without relying on  
12 hypothesis or conjecture. The court must then conscientiously balance the competing  
13 interests of the public and the party who seeks to keep certain judicial records secret.  
14 What constitutes a ‘compelling reason’ is best left to the sound discretion of the trial  
15 court. Examples include when a court record might be used to gratify private spite or  
16 promote public scandal, to circulate libelous statements, or as sources of business  
17 information that might harm a litigant's competitive standing.” Ctr. for Auto Safety, 809  
18 F.3d at 1096–97 (internal quotation marks and citations omitted).

19 **B. Analysis**

20 **1. Plaintiff’s First Administrative Motion to Consider Whether Another**  
21 **Party's Material Should Be Sealed (Dkts. 114 & 128)**

22 Plaintiff filed an administrative motion to determine whether exhibits 1–4 of  
23 plaintiff’s motion to exclude expert opinion testimony of Dr. Stewart Wang and exhibits 1–  
24 4 of plaintiff’s motion to exclude expert opinion testimony of Frederick Bennett and  
25 Richard Malwitz should be sealed. Dkt. 114. Identifying eight exhibits in total, plaintiff  
26 stated that those exhibits may contain information marked “Confidential” by defendant  
27 pursuant to the stipulated protective order in the case. Defendant timely filed a  
28 responsive statement arguing that redactions are justified only with respect to certain

1 portions of the uncertified, rough draft deposition transcript of Frederick Bennett (found at  
2 Dkt. 114-8 & Dkt. 113-1, Ex. 4).

3 Solta argues that the court should apply the “good cause” standard with respect to  
4 Mr. Bennett’s deposition transcript because it is attached as an exhibit to a nominally  
5 non-dispositive Daubert motion. But Solta explicitly relied on Mr. Bennett’s deposition  
6 testimony in its summary judgment briefing. See Reply, Dkt. 147 at 12. Accordingly, the  
7 compelling reasons standard applies.

8 Solta seeks to seal portions of seven pages of Mr. Bennett’s deposition transcript  
9 because those portions reveal “confidential internal information relating to Solta’s product  
10 development plans and the development of nonreleased products and technologies”.  
11 Dkt. 128 at 4. Upon review, those excerpts clearly reveal highly sensitive details  
12 concerning research and development activities ongoing at Solta that have not been  
13 made public and that pose a clear risk of harming Solta’s competitive standing.

14 Accordingly, the motion to seal pages 47:13–50:12; 51:8–15; and 105:24–106:19  
15 of Mr. Bennett’s deposition transcript is GRANTED. Because defendant concedes that  
16 the remaining seven documents filed under seal should not be sealed, the court DENIES  
17 the motion with respect to those documents.

18 **2. Plaintiff’s Second Administrative Motion to Consider Whether Another**  
19 **Party’s Material Should Be Sealed (Dkts. 136 & 146)**

20 Plaintiff filed an administrative motion to determine whether exhibits 10–19 and 23  
21 to the declaration of Jeremy Pollack in support of plaintiff’s opposition to Solta’s motion  
22 for summary judgment and exhibit 6 to plaintiff’s opposition to Solta’s motion to exclude  
23 the opinions of Dr. Christine Lee should be sealed. Dkt. 136. Plaintiff stated that those  
24 exhibits may contain information marked “Confidential” by defendant pursuant to the  
25 stipulated protective order in the case. Defendant timely filed a responsive statement  
26 arguing that redactions are justified with respect to the entirety of four documents:  
27 exhibits 10, 17, 18, and 19 to the declaration of Jeremy Pollack in support of plaintiff’s  
28 opposition to Solta’s motion for summary judgment.

1 Solta argues that compelling reasons support its request to seal each of the  
2 documents because they contain confidential business information, including information  
3 relating to Solta's products and business processes, that if disclosed could harm Solta's  
4 competitive standing in the marketplace.

5 Upon review, exhibits 10, 17, and 18 are extracted portions of databases used by  
6 Solta to track complaints, product details, incident details, and details about Solta's  
7 internal investigations and processes surrounding reported adverse events. These  
8 materials reveal a tremendous amount of detailed information concerning Solta's internal  
9 process—including the Solta employees involved—for investigating product complaints,  
10 including product and plant evaluations, reportability assessments, and medical  
11 evaluations. The court finds that revealing such an indiscriminate trove of information  
12 describing private and protected internal procedures could foreseeably harm Solta's  
13 standing in the marketplace by giving competitors unfair insight into Solta's product  
14 complaint assessment and investigation practices. Moreover, these materials also  
15 contain an enormous amount of information about third parties, including patients  
16 accessing medical services, and their actions and words that are irrelevant to this  
17 litigation and are independently deserving of privacy. To the extent these documents are  
18 intended to be used as trial exhibits, the parties will be required to implement appropriate  
19 redactions. Accordingly, the motion to seal exhibits 10, 17, and 18 is GRANTED.

20 However, exhibit 19—which Solta seeks to seal in its entirety—is a four-page  
21 internal email chain that Solta argues contains at most two paragraphs of sealable  
22 material. The request is clearly not narrowly tailored. Moreover, Solta fails to identify any  
23 compelling reason to seal even those paragraphs. They reveal basic information about  
24 general trends in adverse burn events reported to the company. Although Solta argues  
25 that the email contains non-public information, that does not constitute a compelling  
26 reason to seal. Because the court cannot discern any business information that might  
27 harm Solta's competitive standing in exhibit 19, the motion to seal is DENIED with  
28 respect to it.

1           **3. Plaintiff's Third Administrative Motion to Consider Whether Another**  
2           **Party's Material Should Be Sealed (Dkts. 149 & 151)**

3           Plaintiff filed an administrative motion to determine whether exhibit 9 to the  
4           declaration of Jeremy Pollack in support of plaintiff's opposition to Solta's motion for  
5           summary judgment should be sealed. Dkt. 149. Plaintiff stated that the exhibit may  
6           contain information marked "Confidential" by defendant pursuant to the stipulated  
7           protective order in the case. Defendant timely filed a responsive statement arguing that  
8           certain redactions are justified. Dkt. 151.

9           The exhibit at issue is the deposition transcript of Sundeep Jain. Solta argues that  
10          certain excerpts contain confidential information pertaining to Solta's business processes,  
11          product investigations, and product development, the release of which could harm Solta's  
12          competitive standing.

13          Solta first seeks to seal pages 32:25–38:13. The excerpt begins with a general  
14          description of Solta's corporate structure and continues to describe a questionnaire sent  
15          following adverse events and photographs of such events. Although this excerpt  
16          contains non-public information, Solta has failed to explain how this particular excerpt  
17          reveals business information that might harm Solta's competitive standing. The motion to  
18          seal this excerpt is DENIED.

19          Solta next seeks to seal pages 39:18–54:20 and 62:2–15. These excerpts discuss  
20          Mr. Jain's conclusions from investigating a complaint. The passages Solta seeks to  
21          redact are lengthy and mostly discuss in general terms Solta's procedures for collecting  
22          and evaluating complaints. The discussions begin at a high level and explain that Solta  
23          collects information related to complaints and records it. Next, details from a particular  
24          complaint are discussed, which include excerpts taken from the publicly available  
25          Thermage CPT System Technical User Manual. To the extent the excerpts reveal  
26          detailed information about the complaint, those details simply mirror information that has  
27          already been publicly revealed by both parties in this litigation: e.g., that another device  
28          was used in addition to the Thermage, that anesthesia was used and is not

1 recommended, and that the patient suffered burns and blisters. Solta does not explain  
2 why there are compelling reasons to seal such information. While the excerpt reveals  
3 that Solta collects and records such information about complaints, that does not disclose  
4 substantial information about Solta's more general internal processes that justify sealing  
5 these excerpts. Moreover, Solta has made no attempt to identify the most sensitive  
6 excerpts with particularity (for example, Solta seeks to seal lengthy summaries of a user  
7 manual), such that its request stands excessively overbroad. Because Solta has failed to  
8 explain how these excerpts reveal business information that might harm Solta's  
9 competitive standing, the motion to seal these excerpts is DENIED.

10 Solta next seeks to seal pages 69:19–106:4 and 111:19–143:24. The first excerpt  
11 explains that Solta has a board whose function is to review quality-related topics for its  
12 products, including complaints. The first dozen pages or more that Solta seeks to seal  
13 discuss only the most general topics and internal processes, none of which can  
14 reasonably be deemed sensitive enough to establish a compelling reason to seal. The  
15 deposition then addresses certain error codes that Solta's devices display to users and  
16 how they function, which as publicly displayed messages do not satisfy the compelling  
17 reasons standard. Solta seeks to seal these records because "this portion includes  
18 quotations from a corrective action plan that details the company's approach to handling  
19 adverse events internally, and quotations from notes from meetings where adverse  
20 events were discussed." Dkt. 151 at 5. While the deposition does include quotes read  
21 from documents discussing Solta's investigations, the general nature of those quotes and  
22 the discussions surrounding them could not foreseeably harm Solta's standing in the  
23 marketplace by giving competitors unfair insight. The same reasoning applies to Solta's  
24 request to seal pages 111:19–143:24. To the extent the 70 pages Solta seeks to seal  
25 include some short passages containing information that might meet the compelling  
26 reasons standard, the court has been unable to locate them and Solta has made no  
27 attempt to identify them with any particularity. Accordingly, its request stands excessively  
28 overbroad and the motion to seal these excerpts is DENIED.

1 Solta next seeks to seal pages 144:22–148:5. This excerpt reveals the  
2 unremarkable conclusion that Solta’s investigations can be more definitive if the actual  
3 device (or data card therein) can be reviewed, and that Solta’s investigations are  
4 necessarily limited if it cannot inspect the actual device or data extracted from it. Solta  
5 has made this argument repeatedly in its publicly filed briefs, and Solta does not explain  
6 why that information should be treated differently when reported by an employee.  
7 Accordingly, the motion to seal this excerpt is DENIED.

8 Solta next seeks to seal pages 149:16–154:23. While it does refer to a specific  
9 Solta document concerning its analysis of potential hazards of a device, this excerpt  
10 contains only a general discussion of the document, and the information revealed is  
11 unremarkable on this court’s review. Solta has failed to explain how this particular  
12 excerpt reveals business information that might harm Solta’s competitive standing, and  
13 the motion to seal this excerpt is accordingly DENIED.

14 **4. Plaintiff’s Motion to Remove an Incorrectly Filed Document (Dkt. 137)**

15 Plaintiff filed a motion to remove the publicly filed exhibit 9 to the declaration of  
16 Jeremy Pollack in support of plaintiff’s opposition to Solta’s motion for summary judgment  
17 (Dkt. 131-1, Ex. 9), which plaintiff argues was incorrectly filed on the public docket. See  
18 Dkt. 137. Plaintiff has since filed a public version of the declaration at issue at docket  
19 number 138 and a sealed version of exhibit 9 accompanying her administrative motion to  
20 seal at docket number 149. Accordingly, plaintiff’s motion to remove Dkt. 131-1 from the  
21 docket is GRANTED.

22 **CONCLUSION**

23 For the foregoing reasons, the parties’ first motion to seal (Dkts. 114 & 128) is  
24 GRANTED IN PART AND DENIED IN PART; the parties’ second motion to seal  
25 (Dkts. 136 & 146) is GRANTED IN PART AND DENIED IN PART; the parties’ third  
26 motion to seal (Dkts. 149 & 151) is DENIED; and plaintiff’s motion to remove docket entry  
27 131-1 from the docket (Dkt. 137) is GRANTED.

28 Specifically, the first motion to seal is GRANTED as to pages 47:13–50:12, 51:8-

1 15, and 105:24–106:19 of Mr. Bennett’s deposition transcript. The motion is DENIED as  
2 to the other materials.

3 The second motion to seal is GRANTED as to exhibits 10, 17, and 18, and  
4 DENIED as to exhibit 19.

5 The third motion to seal is DENIED in full.

6 The parties are directed to file public versions of the materials addressed above,  
7 consistent with this order, no later than February 1, 2025.

8 The CLERK OF COURT IS DIRECTED to remove Dkt. 131-1 from the docket.

9 **IT IS SO ORDERED.**

10 Dated: January 14, 2025

11 /s/ Phyllis J. Hamilton  
12 PHYLLIS J. HAMILTON  
13 United States District Judge  
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