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4 UNITED STATES DISTRICT COURT  
5 NORTHERN DISTRICT OF CALIFORNIA  
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7 JORDAN CHALMERS,

8 Plaintiff,

9 v.

10 DSSV, INC., D/B/A BRIGHTWHEEL

11 Defendant.

Case No. [22-cv-08863-HSG](#)

**ORDER DENYING MOTION TO  
TRANSFER**

Re: Dkt. No. 12

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13 Pending before the Court is Defendant DSSV, Inc.’s Motion to Transfer Venue. Dkt. No.  
14 12. The Court finds this matter appropriate for disposition without oral argument and the matter is  
15 deemed submitted. *See* Civil L.R. 7-1(b). For the reasons discussed below, the Court **DENIES**  
16 the motion.

17 **I. BACKGROUND**

18 Plaintiff Jordan Chambers started working for DSSV, Inc., d/b/a Brightwheel  
19 (“Defendant”) around May 2021 as an inside sales representative promoting Defendant’s  
20 preschool and childcare management software. Dkt. No. 1 ¶¶ 9, 11.

21 On April 27, 2021, Defendant sent Plaintiff an offer letter agreement (“Agreement”)  
22 detailing the terms and benefits of the sales position, which the parties executed the same day.  
23 Dkt. No. 28 at 3–4; Dkt. No. 28–1, Ex. A. The Agreement included a section called  
24 “Interpretation, Amendment and Enforcement,” which specified that in the event of any dispute  
25 between the parties, the Agreement’s terms would be “governed by California law” and that the  
26 parties would “submit to the exclusive personal jurisdiction of the federal and state courts located  
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1 in California.” Dkt. No. 28–1, Ex. A at 3.<sup>1</sup>

2 Throughout his employment with Defendant, which ended around May 2022, Plaintiff  
3 worked remotely from his home in Austin, Texas. Dkt. No. 1 ¶ 9. Later that year, Plaintiff filed a  
4 collective action complaint alleging that Defendant improperly classified him and other similarly  
5 situated employees as “exempt,” and failed to pay them overtime compensation in violation of the  
6 Fair Labor Standards Act, 29 U.S.C. § 216(b). *See* Dkt. No. 1. According to Plaintiff, a total of  
7 ten people (including him) have joined the collective action to date. *See* Dkt. No. 28 at 2, fn. 1.

8 Shortly after Plaintiff filed his complaint in the Northern District of California, Defendant  
9 filed a motion to transfer venue to the Western District of Texas under 28 U.S.C. §§ 1404 and  
10 1406, arguing (without reference to the Agreement) that venue in this district is improper. Dkt.  
11 No. 12. Plaintiff filed an Opposition on February 1, 2023. Dkt. No. 28. Defendant filed a Reply  
12 on February 8, 2023. Dkt. No. 29.

## 13 **II. LEGAL STANDARD**

14 Where an action has been commenced in an improper venue, a court shall, upon hearing of  
15 a timely motion, dismiss the action or, if deemed to be in the interest of justice, transfer it to  
16 different venue where the case could have been properly brought. 28 U.S.C. § 1406. Venue is  
17 proper where (1) “any defendant resides”, (2) “a substantial part of the events or omissions giving  
18 rise to the claim occurred”, or (3) where there is “no district in which an action may otherwise be  
19 brought . . . .” 28 U.S.C. § 1391(b). But objections to proper venue “may be waived through  
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21 <sup>1</sup> Defendant raised blanket evidentiary objections to this and all of Plaintiff’s other Opposition  
22 exhibits in an attachment to its Reply. *See* Dkt. No. 29–1. The Court terminates as moot the  
23 objections raised as to Exhibits B-H of Plaintiff’s Opposition, as the Court did not consider these  
24 materials in reaching its ruling. As to Exhibit A, the Offer Letter Agreement containing the forum  
25 selection clause at issue, the Court overrules Defendant’s objections, as it finds sufficient basis to  
26 consider this document. Defendant has not made a showing that the Agreement – which is  
27 obviously relevant and bears Defendant’s letterhead, discusses company policies, and was signed  
28 by its CEO – should not be relied upon. Furthermore, the Court notes that it was improper for  
Defendant to have even raised these objections in a document separate from its Reply. Under the  
Local Rules, “[a]ny evidentiary and procedural objections to the motion must be contained *within*  
the brief or memorandum.” *See* Civil L.R. 7-3(a) (emphasis added). The Court cautions  
Defendant that moving forward, the Court will require it to fully comply with the Local Rules.

1 consent.” *HDOS Franchise Brands, LLC v. El Paso Hot Dog, LLC*, No. 321CV00201AJBBLM,  
 2 2021 WL 5629923 at \*3 (S.D. Cal. June 29, 2021). In determining whether venue is proper, courts  
 3 may consider evidence outside the pleadings. *See Murphy v. Schneider Nat’l Inc.*, 362 F.3d 1133,  
 4 1137 (9th Cir. 2004).

5 Even where a plaintiff’s chosen venue is proper, a defendant may petition the court for  
 6 transfer to a different district under 28 U.S.C. § 1404. “For the convenience of the parties and  
 7 witnesses, in the interest of justice, a district court may transfer any civil action to any other  
 8 district or division where it might have been brought . . . .” 28 U.S.C. § 1404(a). The moving  
 9 party bears the burden of showing that the transferee district is a “more appropriate forum.” *See*  
 10 *Jones v. GNC Franchising, Inc.*, 211 F.3d 495, 499 (9th Cir. 2000). And the district court has  
 11 broad discretion in deciding whether to transfer an action. *See Ventress v. Japan Airlines*, 486 F.3d  
 12 1111, 1118 (9th Cir. 2007) (“[T]he district court’s decision to change venue is reviewed for abuse  
 13 of discretion. Weighing of the factors for and against transfer involves subtle considerations and is  
 14 best left to the discretion of the trial judge.”) (citations and quotations omitted).

15 In a typical case, the Court engages in a two-step analysis in deciding a motion to transfer  
 16 under 28 U.S.C. § 1404(a). First, it determines “whether the transferee district was one in which  
 17 the action ‘might have been brought’ by the plaintiff.” *Hoffman v. Blaski*, 363 U.S. 335, 343–44  
 18 (1960) (quoting 28 U.S.C. § 1404(a)). If it is, the Court engages in an “individualized, case-by-  
 19 case consideration of convenience and fairness.” *Stewart Org., Inc. v. Ricoh Corp.*, 487 U.S. 22,  
 20 29 (1988) (quoting *Van Dusen v. Barrack*, 376 U.S. 612, 622 (1964)). In this district, courts  
 21 consider a range of private interest factors (such as the plaintiff’s choice of forum and the  
 22 convenience of the parties, witnesses, and evidence) and public interest factors (such as the court’s  
 23 familiarity of each forum with the applicable law, the feasibility of consolidation with other  
 24 claims, any local interest in the controversy, and the cost differential of litigation in the two  
 25 forums). *See, e.g., Jones v. GNC Franchising, Inc.*, 211 F.3d 495, 499 (9th Cir. 2000); *Perez v.*  
 26 *Performance Food Grp., Inc.*, No. 15-cv-02390-HSG, 2017 WL 66874, at \*2 (N.D. Cal. Jan. 6,  
 27 2017).

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1           However, in a case involving a valid forum selection clause, the “calculus changes.”<sup>2</sup> *Atl.*  
2 *Marine Const. Co. v. U.S. Dist. Ct. for W. Dist. of Texas*, 571 U.S. 49, 63 (2013). The forum  
3 selection clause “represents the parties’ agreement as to the most proper forum,” and accordingly  
4 “should be given controlling weight in all but the most exceptional cases.” *Id.* at 63 (quoting  
5 *Stewart Org., Inc.*, 487 U.S. at 33 (KENNEDY, J., concurring)). Among other things, a court  
6 considering a motion to transfer in a case involving a valid forum selection clause “should not  
7 consider arguments about the parties’ private interests,” since, by preselecting a litigation forum,  
8 the parties have waived arguments based on convenience of witnesses, parties, and evidence. *Atl.*  
9 *Marine Const. Co.*, 571 U.S. at 64. As a result, a court may only consider arguments as to the  
10 public interest factors, but “those factors will rarely defeat” a party’s efforts to enforce a valid  
11 forum selection clause. *Id.* This result makes sense because “[t]he enforcement of valid forum  
12 selection clauses, bargained for by the parties, protects their legitimate expectations and furthers  
13 vital interests of the justice system.” *Id.* at 63 (citations and quotations omitted).

14           That said, the strong presumption in favor of a forum selection clause can be overcome in  
15 “exceptional” cases. To prove a case as “exceptional,” a party must show that “(1) the clause is  
16 invalid due to ‘fraud or overreaching,’ (2) ‘enforcement would contravene a strong public policy  
17 of the forum in which suit is brought, whether declared by statute or by judicial decision,’ or (3)  
18 ‘trial in the contractual forum will be so gravely difficult and inconvenient that [the litigant] will  
19 for all practical purposes be deprived of his day in court.” *Gemini Techs., Inc. v. Smith & Wesson*  
20 *Corp.*, 931 F.3d 911, 915 (9th Cir. 2019) (quoting *M/S Bremen v. Zapata Off-Shore Co.*, 407 U.S.  
21 1, 15, 18 (1972)). This is a heavy burden. *Ponomarenko v. Shapiro*, 287 F. Supp. 3d 816, 835  
22 (N.D. Cal. 2018) (citations and quotations omitted.)

23           **III. DISCUSSION**

24           In essence, Defendant asks this Court to find improper the venue where its own agreement  
25 requires Plaintiff to litigate, and to deem the forum selection clause it required Plaintiff to accept  
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27           <sup>2</sup> Under federal law, “[f]orum selection clauses are prima facie valid.” *Manetti-Farrow, Inc. v.*  
28 *Gucci Am., Inc.*, 858 F.2d 509, 514 (9th Cir. 1988) (citing *M/S Bremen v. Zapata Off-Shore Co.*,  
407 U.S. 1, 15 (1972)).

1 unenforceable. The Court declines to do so.

2 **A. Through its Agreement With Plaintiff, Defendants Consented to Litigate in this**  
3 **District, and No Exceptional Circumstances Preclude the Agreement’s**  
4 **Enforcement.**

5 Defendant argues that this case should be transferred to the Western District of Texas  
6 because it was commenced in an improper venue, and because the convenience of the parties and  
7 interests of justice support such a transfer. This argument entirely fails. In its Agreement with  
8 Plaintiff, Defendant already agreed that the California courts are the *only* proper venue for  
9 litigation. Specifically, and as a condition of employment that Defendant imposed on Plaintiff, the  
10 parties consented to “submit to the exclusive personal jurisdiction of the federal and state courts  
11 located in California” should a dispute arise. Dkt. No. 28–1, Ex. A at 3. Plaintiff, though a Texas  
12 citizen, accordingly filed his case here. So Defendant is now in the unusual position of “seek[ing]  
13 to avoid, rather than enforce, the forum selection clause” that it authored. *See HDOS Franchise*  
14 *Brands, LLC*, 2021 WL 5629923 at \*3. Having specifically contracted for venue in California in  
15 its Agreement with Plaintiff, Defendant has waived its right to argue that venue in this district is  
16 improper. *See id.* And having found that Defendant waived objections to litigating in this district,  
17 this Court need not find that venue is independently proper under the federal venue statutes. *See*  
18 *id.* (observing that were it otherwise, “a forum selection clause would never be valid unless, by  
19 chance, the venue specified in the clause happened to satisfy § 1391(b), in which case the forum  
20 selection clause would have been completely unnecessary”) (citations and quotations omitted).  
21 Defendant has agreed that this case must be litigated here, and that is the end of the matter unless  
22 it can prove that this is a rare instance in which the forum selection clause should not be enforced.

23 Defendant fails to do so. Enforcement of a forum selection clause can only be overcome in  
24 “exceptional cases” – but this is not one of them. *Atl. Marine Const. Co.*, 571 U.S. at 64.  
25 Defendant contends that holding the parties to their bargain would contravene California public  
26 policy, warranting non-enforcement. *See Gemini Techs., Inc.*, 931 F.3d at 915. More specifically,  
27 Defendant argues that enforcement of the clause would be “anathema” because California Labor  
28 Code § 925 provides that “an employer shall not require an employee who primarily resides and  
who primarily works in California, as a condition of employment, to agree to . . . adjudicate a

1 claim arising in California outside of California.” Dkt. No. 29 at 3; Cal. Lab. Code § 925(a). This  
2 statute has no immediate bearing on this Plaintiff or the parties’ Agreement, since Plaintiff – the  
3 “employee” – does not “primarily reside[.]” or “work[.]” in California. But Defendant nonetheless  
4 invites the Court to analogize: it argues that “by the same reasoning” underpinning California  
5 Labor Code § 925, Plaintiff, “who primarily resided and worked for [Defendant] in Texas, cannot  
6 be required to adjudicate a claim in California.” Dkt. No. 29 at 3. The Court finds this logic  
7 unpersuasive (not to mention entirely inconsistent with Defendant’s own mandatory forum  
8 selection clause). To the extent California Labor Code § 925(a) conveys a public policy, it is one  
9 that expresses a preference about where *California* resident employees can be required to  
10 adjudicate claims arising out of conduct in this state. This provision is neutral as to how forum  
11 selection clauses binding *nonresident* employees, such as Plaintiff, should be drafted or enforced.  
12 Since Defendant has not pointed the Court to any California public policy relevant to the facts of  
13 this case, the Court declines Defendant’s invitation to extrapolate from the cited statute an  
14 analogous California policy governing agreements with nonresident employees.

15 Defendant does not suggest that the forum selection clause in its own agreement with  
16 Plaintiff is the product of “fraud or overreaching,” and does not argue that litigation in this district  
17 would “deprive” it of its day in court. *See Gemini Techs., Inc.*, 931 F.3d at 915. Nor does it make  
18 a compelling case that the § 1404 public interest factors (such as the familiarity of the forums with  
19 the applicable law, feasibility of claim consolidation, or local interest in the action) outweigh the  
20 private interest factors, which this Court construes in favor of Plaintiff, the party seeking to  
21 enforce the agreement.<sup>3</sup> *See Atl. Marine Const. Co.*, 571 U.S. at 64. As such, the Court

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23 <sup>3</sup> The parties discuss an additional public interest factor considered by many courts: court  
24 congestion. *See* Dkt. No. 12 at 10; Dkt. No. 28 at 10. Defendant argues that because the median  
25 time to from filing to trial is 34.7 months in the Northern District of California and 28.3 months in  
26 the Western District of Texas, this factor weighs “slightly” in favor of litigation in the Western  
27 District of Texas. However, the Court, in its discretion, declines to consider the relative  
28 congestion of the two districts. Comparing court congestion could have the unintended  
consequence of penalizing efficiency by effectively placing more cases in the districts with the  
shortest time to trial. In addition, the Court is somewhat skeptical of the ability of the Court or the  
parties to accurately and meaningfully capture these metrics as of today, which is the only  
timeframe that matters for this purpose. As such, the Court opts not to consider – or to take

1 determines that Defendant has not borne its burden of showing that exceptional circumstances  
2 justify a refusal to enforce the clause, and accordingly denies Defendant's motion to transfer under  
3 28 U.S.C. §§ 1404 or § 1406.

4 **IV. CONCLUSION**

5 The Court **DENIES** the Motion to Transfer Venue. Dkt. No. 12.

6 The Court further **SETS** a telephonic case management conference on October 24, 2023, at  
7 2:00 p.m. All counsel shall use the following dial-in information to access the call:


8 Dial-In: 888-808-6929

9 Passcode: 6064255

10 All attorneys and pro se litigants appearing for a telephonic case management conference  
11 are required to dial in at least 15 minutes before the hearing to check in with the courtroom  
12 deputy. For call clarity, parties shall NOT use speaker phone or earpieces for these calls, and  
13 where at all possible, parties shall use landlines. The Court **DIRECTS** the parties to meet and  
14 confer and submit a joint case management statement by October 17, 2023. The parties should be  
15 prepared to discuss how to move this case forward efficiently.

16 **IT IS SO ORDERED.**

17 Dated: 9/22/2023

18   
19 HAYWOOD S. GILLIAM, JR.  
20 United States District Judge

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judicial notice of – the congestion statistics provided by the parties. See Dkt. No. 12 at 10, fn. 1.