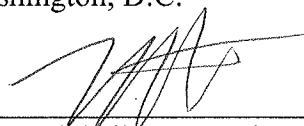


1 via individualized inquiry. Consumers do not always want the latest electronic device or prefer
2 the latest technological feature or characteristic.

3 I declare under penalty of perjury that the foregoing is true to the best of my knowledge
4 and belief. Executed on February 28, 2011 in Washington, D.C.



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Michelle M. Burtis, Ph.D.

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