

EXHIBIT C

Name/Company	Class Member	GilardiClassID	Notes	Date Reiceived
Joy A. Reed	YES	GGLE117638763	No Account Number; No Dates	On or Before July 14, 2009
Greg Smith c/o Cheri P. Smith Melvin-Smith Learning Center of Sacramento	YES	GGLE119577192	No Account Number; No Dates	On or Before July 14, 2009
Etsuko Hasegawa	YES	GGLE110947965	No Account Number; No Dates	On or Before July 14, 2009
Guidance Helicopters	YES	GGLE118020348 GGLE120333781		On or Before July 14, 2009
Mike Hazard	YES	GGLE115079988	No Account Number	On or Before July 14, 2009
MarketPlace Innovations, LLC Philip E. Landau	YES	GGLE120622708		On or Before July 14, 2009
Clinical Trials & Surveys Group (C-TASC) Bruce W. Thompson, Chairman	PROBABLE MATCH	GGLE115403270	No Account Number; No Dates	On or Before July 14, 2009
Icksoo Shin	MATCHING EMAIL ADDRESS	GGLE119951744	No Account Number; No Dates	On or Before July 14, 2009
Margaryta Savytska	YES	GGLE115481360	No Account Number; No Dates	On or Before July 14, 2009
Beauty Queen Management Juel Daisi Pollard	YES	GGLE114033100	No Account Number; No Dates	On or Before July 14, 2009
www.GIDogTags4u.com Hiller Engraving	YES	GGLE117185297	No Account Number; No Dates	On or Before July 14, 2009
Brook Advertising & Public Relations Cindy Tannewitz	YES	GGLE115931374		On or Before July 14, 2009
W.N.McKenna, Ltd dba Gaswatch.info C. Robert Murray, Jr.	YES	GGLE111548207		On or Before July 14, 2009
Ronald Strickland	PROBABLE MATCH	GGLE121190631		On or Before July 14, 2009

Name/Company	Class Member	GilardiClassID	Notes	Date Reiceived
Engineering Systems Technology, Inc Henry Borja	YES	GGLE120661487		On or Before July 14, 2009
Kauffman's Fruit Farm and Market Lonnie Kauffman	YES	GGLE115706702		On or Before July 14, 2009
Gregg Matshushima	YES	GGLE113002198		On or Before July 14, 2009
Lloyd Standish	YES	GGLE118587496		On or Before July 14, 2009
Lump Sum Solutions Diane Bennett	YES	GGLE116191595		On or Before July 14, 2009
Joe Hayes	YES	GGLE117213592		On or Before July 14, 2009
Oneupweb Lisa Wehr	YES	GGLE110720898		On or Before July 14, 2009
Tom's Incense Tom L Newlin	YES	GGLE117303214	No Account Number; No Dates	On or Before July 14, 2009
Aubri Webb	YES	GGLE110949240		On or Before July 14, 2009
Salim Ibrahim	YES	GGLE113086405		On or Before July 14, 2009
The David Law Firm Jonathan David S. Bradley Cooper	YES	GGLE111096500		On or Before July 14, 2009
Lee Bieker	YES	GGLE118934706	No Account Number, No Dates	On or Before July 14, 2009
Dolores Sweney	YES	GGLE121468648	No Account Number, No Dates, Claims Accout was Fraudulent	On or Before July 14, 2009
Dennis Aaberg	YES	GGLE120607954	No Email Address	On or Before July 14, 2009

Name/Company	Class Member	GilardiClassID	Notes	Date Reiceived
Chronometry Company International Chronometry Astronautics Advanced Robotic Systems Genebank High Security Genetics Richard Ward Custer	YES	GGLE113040103		On or Before July 14, 2009
MLI Network LLC Robert Baker	YES	GGLE119364350		On or Before July 14, 2009
International Adoption Center Ann Wrixon Ryan Schwab	YES	GGLE113574159 GGLE118882501 GGLE119973993		On or Before July 14, 2009
Loysen + Kreuthmeier Karen Loysen Peter Kreuthmeier	YES	GGLE115334929	No Account Number, No Dates, Claims Accout was Fraudulent	On or Before July 14, 2009
MEG Financial Michael Gray Jr.	YES	GGLE117448484		On or Before July 14, 2009
Garret Bockhorst	YES	GGLE119792654		On or Before July 14, 2009
International Food And Wine Consultants Inc Mary Beth Clark	YES	GGLE121030375		On or Before July 14, 2009
Bien C Hernandez Jr	YES	GGLE119908288	No Account Number	On or Before July 14, 2009
Shepler Billy Hopkins	YES	GGLE117833949		On or Before July 14, 2009
Roy Huft	YES	GGLE113080563	Printed Email. No Signature	On or Before July 14, 2009
Clover Sites, Inc James Elliston Benjamin Rugg	YES	GGLE116073835		On or Before July 14, 2009

Name/Company	Class Member	GilardiClassID	Notes	Date Reiceived
AJ Riggins Search Group Bernard B Long	YES	GGLE110047948	No Account Number, No Dates, No Email Address	On or Before July 14, 2009
Family Products, LLC Jim Bilen	YES	GGLE114376342		On or Before July 14, 2009
Michael O'Connell	YES	GGLE114330261		On or Before July 14, 2009
Debra Cooley	YES	GGLE115050947		On or Before July 14, 2009
Juanita Crispens	YES	GGLE111065788	No Account Number, No Dates, Claims Account was Fraudulent	On or Before July 14, 2009
Jill M. Anderson	YES	GGLE116962702		On or Before July 14, 2009
Federal Tax Resolution LLC Douglas Myser	YES	GGLE118304508		On or Before July 14, 2009
Ascentive LLC Adam Schran	YES	MULTIPLE	Appears to be Third Party Account Holder	On or Before July 14, 2009
Burgess Sprint Inc dba Excal Michael King	YES	GGLE119780281	No Account Number	On or Before July 14, 2009
eSurmountable LLC Lonny Meinecke	YES	GGLE118439039		On or Before July 14, 2009
CF Dominicana Cigars, Inc Dennis Briganti	YES	GGLE120052723		On or Before July 14, 2009
Cameron Barholomew Gaston Jr.	YES	GGLE110587535		On or Before July 14, 2009
Gifts of Encouragement, Inc. Marnie Swedberg	YES	GGLE113791184	No Account Number	On or Before July 14, 2009
Ruth Kelsen	YES	GGLE112330337	No Account Number, No Dates, Claims Account was Fraudulent	On or Before July 14, 2009

Name/Company	Class Member	GilardiClassID	Notes	Date Reiceived
Brandon Pulido	YES	GGLE115466914	No Account Number, No Dates. Sent by fax.	On or Before July 14, 2009
Assistech Special Needs Oliver Simoes	YES	GGLE119979690	No Account Number, No Dates, No Email Address Sent by fax.	On or Before July 14, 2009
Cliptomania James R. Santo	YES	GGLE119767595	No Account Number, No Dates	On or Before July 14, 2009
Michael Rocco	YES	GGLE113659138	No Dates	On or Before July 14, 2009
Metzler / Payden Vlad Milev Edward Garlock, Esq.	YES	GGLE119591446	No Account Number	On or Before July 14, 2009
Savin Kent	YES	GGLE110334343	No Account Number, No Dates	On or Before July 14, 2009
Lawrence W. Brooks	YES	GGLE114097354	No Account Number. No Dates. Identifies himself as a reseller.	On or Before July 14, 2009
Wildcat Technology Solutions Joseph Messina	YES	GGLE1-1031020-7	No Account Number, No Dates Multiple Emails. One Active.	On or Before July 14, 2009
Orsus E Stewart Ashford	YES	GGLE116938240	Received July 15, 2009	July 15, 2009
Orcas Hotel Larua Tidwell	YES	GGLE116590490 GGLE119094507	No Account Number, No Dates. Sent by fax. Received July 15, 2009	July 15, 2009
Glenda Bartolome	YES	GGLE1-1746506-0	ID# 687-255-0388, No Dates Received July 16, 2009	July 16, 2009

Name/Company	Class Member	GilardiClassID	Notes	Date Reiceived
HostRocket.com John Reyes Brendan Brader	YES		11 Account Numbers with Dates Received July 16, 2009	July 16, 2009
Brittany Smuts	YES	GGLE1-1263678-9	No Account Number, No Dates Received July 20, 2009	July 20, 2009

Total Received by Mail as of July 14, 2009: 61
Total Received by Mail: 66

July 10, 2009

I would like to be
excluded from this class
action. Case No. C 05-03649 JW
PVT

Joy Reed
jreed@gorge.net
Adwords acct # ?
1040 Pomona Street
The Dalles OR 97058
Dates ?

Joy A. Reed

CLRB Hanson LLC et al. v. Google Class Action Settlement

c/o Gilardi & CO. LLC

P.O. Box 808054

Petaluma, CA 94975-8054

July 8, 2009

Dear CLRB Hanson LLC,

This is a request to be EXCLUDED from the class action suit against Google, Case No. C 05-03649 JW PVT. I am Cheri P. Smith, the widow of Greg Smith. My husband owned the Melvin-Smith Learning Center of Sacramento. He died on Feb. 19, 2008 and the business no longer exists.

As his heir I DO NOT want to participate in this suit. My email address is cpsmith48@gmail.com, I do NOT have any knowledge of the AdWords account number, my mailing address is 5445 Wildflower Circle, CA 95608, and I do NOT know the dates of the AdWords Advertiser.

Again, please EXCLUDE Greg Smith, deceased, and the Melvin-Smith Learning Center of Sacramento, no longer functioning, from your suit. This is of no interest to me.

Thank you for your consideration in this matter.

A handwritten signature in cursive script that reads "Cheri P. Smith". The signature is written in black ink and is positioned above the printed name.

Cheri P. Smith

Dear Sir or Madam:

Please exclude my name from the Class and Settlement.

I stopped using Google Adwards advertising long time ago.

I do not keep Adwords account number.

Etsuko Hasegawa

114 W. 238th St. 5G Bronx, NY. 10463

joy.eh@hotmail.com

Etsuko H. 7/6/2009



Guidance Helicopters, Inc.
6565 Crystal Lane
Prescott, AZ 86301

June 25, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
C/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

To Whom It May Concern,

RE: Request for exclusion from the class in the case of CLRB Hanson Industries, LLC d/b/a Industrial Printing, and Howard Stern vs. Google, Inc.

Guidance Helicopters, Inc. would like to be excluded from the class in the case against Google, Inc. regarding Adwords advertising, case number C 05-03649 JW PVT. We have been advertising with Google Adwords from November 5, 2008 to present and have not yet had any problems with our campaign. Our Google Adwords account number is 556-749-3078. Please exclude our company from the class and any other further action with this case. Please also email us with a confirmation that Guidance Helicopters, Inc. has been excluded from the class.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelly McShane", is written over a horizontal line.

Kelly McShane
For: John Stonecipher
President/CEO
Guidance Helicopters, Inc.
kelly@guidancehelicopters.com

July 9, 2009

Mike Hazard
2908 Broken Willow Circle
Las Vegas, NV 89117

Adwords account ID # - 414-520-0282

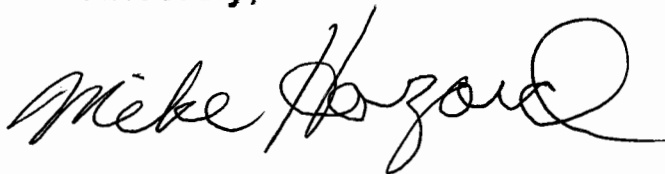
CLRB Hanson Industries, LLC, et al v Google, Inc.
Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Subject: Case Number C 05-03649 JW

To Whom it May Concern:

I was a Google Adwords advertiser from July 2007 until July of 2008 and am writing to request exclusion from the above mentioned case number C 05-03649 JW. I do not wish to be a part of this lawsuit.

Sincerely,

A handwritten signature in black ink that reads "Mike Hazard". The signature is written in a cursive, flowing style with a large, prominent loop at the end of the last name.

Mike Hazard

702-376-4859



June 29, 2009

CLRB Hanson LLC et al.
v. Google Class Action Settlement
c/o Gilardi & Co. LLC
PO Box 808054
Petaluma, CA 9495-8054

Re: Case No. C 05-3649 JW PVT

To Whom It May Concern:

This is in response to legal document we received regarding the class action against Google, Inc. We are opting out of the settlement. The information you have requested to opt out of the settlement is listed below.

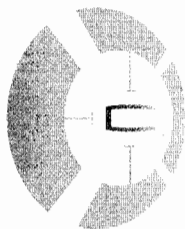
Phillip E. Landau
MarketPlace
719 N. 17th Street
St. Louis, MO 63103-1714
E-mail: phillip.landau@market-pl.com
Adword Account #: 951-012-6082
AdWords Advertiser: MarketPlace Innovations, LLC

Thank you for your attention to this matter.

Sincerely,

Phillip E. Landau
Secretary-Treasurer

PEL/laf



C T A S C
CLINICAL TRIALS & SURVEYS CORP

July 7, 2009

CLRB Hanson LLC et al. v. Google
Class Action Settlement
c/o Gilardi & Co. LLC
PO Box 808054
Petaluma, CA 94975-8054

Subject: Exclusion from the Class and Settlement
Google AdWords Suit
Case No. C 05-03649 JW PVT

To Whom It May Concern:

I am writing this letter to inform you that I and my company, Clinical Trials & Surveys Corp. (C-TASC), wish to opt out of this class and the resulting settlement.

Sincerely yours,

Bruce W. Thompson, PhD
Chairman of the Board & President

Scientific integrity. Statistical expertise. Software innovations.

Icksoo Shin
4520 Commons Dr #101
Annandale, VA 22003
icksoo@hotmail.com

To Whom It May Concern,

July 9, 2009

I wish to be excluded from the class of CLRB Hanson LLC et al. v. Google Class Action Settlement. I can't provide adwords' account number because I performed the campaign for a short period of time(12. 2005 ~ 3. 2006 – not sure exact dates) when I worked in the previous company and don't have login ID and password for the account anymore.

Sincerely,

A handwritten signature in black ink, appearing to read 'Icksoo Shin', written over a horizontal line.

Icksoo Shin

Margaryta Savytska
27 Taft Hill Park #7
Boston, MA 02131

July 5, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi et Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Dear Sir or Madam:

I, Margaryta Savytska, wish to be excluded as plaintiff in the above-captioned matter. Please be advised that I have been identified as a member of this class in error and have not made advertisement purchases from defendant Google, although I am aware that my credit card has been fraudulently used to make such purchases. Kindly remove my name from the class of plaintiffs in this action.

Thank you.

Very truly yours,



Margaryta Savytska

Title: EXCLUSION OF GOOGLE CLASS SETTLEMENT

Date: July 9, 2009 6:27 PM

Category: OPT OUT

Tags:

RE: Exclusion from the Class and Settlement (CLRB Hanson LLC et al. v. Google Action Settlemento

To Whom It May Concern:

I am writing to opt out of the class action settlement against Google AdWords. To my knowledge I never a Google AdWords Advertiser so I believe that should not be included in this settlement. My information regarding this issue is located below.

Juel Daisi Pollard
Beauty Queen Management
269 S. Beverly Drive, Ste 1312
Beverly Hills, CA 90212

Best Regards,

A handwritten signature in black ink, appearing to read "Juel Daisi Pollard", written in a cursive style.

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

CLRB HANSON INDUSTRIES, LLC d/b/a INDUSTRIAL
PRINTING, and HOWARD STERN, on behalf of themselves
and all others similarly situated,

Plaintiffs,

vs.

GOOGLE, INC.

Defendant.

Case No. C 05-03649 JW PVT

**NOTICE OF PENDENCY AND PROPOSED
SETTLEMENT OF CLASS ACTION AND SETTLEMENT HEARING**

**TO: ALL PERSONS OR ENTITIES RESIDING IN THE UNITED STATES WHO HAVE PAID GOOGLE FOR
ADVERTISING PURSUANT TO GOOGLE'S ADWORDS PROGRAM WHO (A) BECAME ADWORDS
ADVERTISERS BETWEEN JUNE 1, 2005 AND FEBRUARY 28, 2009, INCLUSIVE, AND WHO WERE
CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (B) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (C) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (D) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (E) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (F) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (G) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (H) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (I) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (J) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (K) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (L) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (M) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (N) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (O) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (P) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (Q) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (R) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (S) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (T) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (U) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (V) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (W) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (X) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (Y) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;
OR (Z) PAUSED THEIR ADWORDS ADVERTISING CAMPAIGNS ON ANY DAY DURING THE SAME BILLING
PERIOD THAT THEY WERE CHARGED MORE THAN THEIR PER DAY DAILY BUDGET ON ANY DAY DURING THAT TIME PERIOD;**

www.GIDogTags4u.com

Custom Engraving & Gifts

★★★★★★★★

Hiller Engraving

PO Box 966 • Frazer, PA 19355

7-7-09

EXCLUSI
SET FOR
JULY 14, 2

A. Pu
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the Court. All explanation of how each class member's contribution will be determined is set forth in the proposed Plan of Allocation which is summarized in Part VI of this Notice below.

C. Statement of Potential Outcome of the Case

Google has denied, and continues to deny, each and all claims of wrongdoing against it and continues to assert defenses thereto, and has expressly denied any wrongdoing or legal liability out of any of the conduct alleged in the Action. Google denies that Representative Plaintiffs or the Class have suffered any damages or are entitled to any restitution. Representative Plaintiffs considered that there was a substantial risk that they and the Class might not have prevailed on their claims and that there were risks that they and the Class could have recovered substantially less than the settlement amount, if the case had been litigated to judgment.

The settlement was reached only after the parties conducted arduous arm's-length negotiations over a period of two months. Representative Plaintiffs' Counsel have determined that the settlement was fair, reasonable and adequate and in the best interest of the Class.

D. Statement of Attorney's Fees and Expenses and Representative Plaintiffs' Incentive Compensation Awards Sought

Representative Plaintiffs' Counsel for the Class intend to apply for: attorneys' fees of not more than \$5,000,000, plus a proportionate share of the interest earned on the Settlement Proceeds, for reimbursement of expenses incurred in connection with the prosecution and settlement of this litigation, not to exceed \$250,000; and for an incentive compensation award to the two Representative Plaintiffs, not to exceed \$20,000 each.

HTS MAY BE AFFECTED BY
YOU MAY BE ENTITLED TO
ED HEREIN.

ONTAIN THE INFORMATION
ISTRATOR ON OR BEFORE

ERS

Order of the Court, dated May 12, 2009 ("Order") has been certified as a class action. You may have under the proposed settlement an expression of any opinion by the court as to the fairness or adequacy of the

Words Credits, have been created

of Allocation to be approved by the court. The purposes of the settlement is set forth

PLEASE DIRECT ALL QUESTIONS TO THE CLAIMS ADMINISTRATOR BY VISITING
WWW.ADWORDSCUSTOMERSETTLEMENT.COM OR BY EMAIL AT CLAIMS@ADWORDSCUSTOMERSETTLEMENT.COM



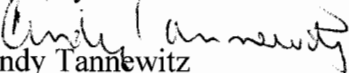
July 29, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Case No. C05-03649 JW PVT

I am requesting exclusion from the class settlement. My name is Cindy Tannewitz, and I am the Corporate Secretary at Brook Advertising & Public Relations. The e-mail account address for our Google Ad Words account is hollyg@brookadvertising.com. Our Account ID number is 177-241-2131. We did multiple ad campaigns between March, 2008, and ended our most recent campaign at the end of May, 2009. The mailing address is 15455 San Fernando Mission Blvd, Ste 400, Mission Hills, CA, 91345.

Sincerely



Cindy Tannewitz

Corporate Secretary
Brook Advertising & Public Relations



July 7, 2009

Claims Administrator
CLRB Hanson LLC et al. v. Google
Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Re: W.N. McKenna, Ltd. d/b/a Gaswatch.info
E-mail Address: william@gaswatch.info
Google AdWords Account Number: 123-103-0843
Mailing Address: 2075 S. University Blvd.
Apt. D130
Denver, CO 80210
Dates as AdWords Advertiser: September 16, 2005 to June 29, 2009

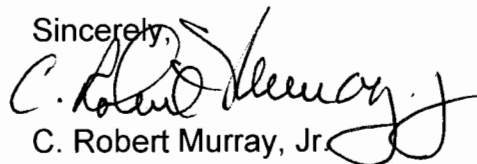
Dear Sirs:

Please be advised that this firm represents the above-described AdWords advertiser. Pursuant to Section VIII of the Notice of Pendency and Proposed Settlement of Class Action and Settlement Hearing dated June 9, 2009 you are hereby advised that our client and AdWords advertiser, W.N. McKenna, Ltd. d/b/a Gaswatch.info has elected to opt out of and be excluded from the proposed class, the class action, and the proposed settlement. Please make the necessary changes in your records to reflect our client's decision.

Kindly acknowledge receipt of this correspondence by causing the enclosed copy to be signed and returned to us in the enclosed, stamped and self-addressed envelope.

Thank you.

Sincerely,



C. Robert Murray, Jr.

CRM/mm
Enclosures as indicated
cc: W.N. McKenna, Ltd.

July 6, 2009

Settlement of Class Action and Settlement Hearing

Plaintiff: CLRB Hanson LLC d/b/a Industrial Printing, and Howard Stern,
on behalf of themselves and all others similarly situated,

Defendant: Google Inc.

Case Number: C 05-03649 JW PVT
Filed: May 12, 2009

Court: United States District Court for the Northern District of California
Office: United State Court House
County: San Jose
Presiding Judge: Hon. James W. Ware

The Honorable James W. Ware
Courtroom 8
280 South First Street,
San Jose, CA 95113

Dear Representative's:

Subject: ("**Opt Out**") CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC

In regards to: Class action against defendant Google Inc. ("Google") for violation (1) Breach of Contract, (2) Breach of the Implied Covenant of Good Faith and Fair Dealing; (3) Violation of Cal. Bus. & Prof Code § 17200, et seq. ("UCL"); (4) Violation of Cal Bus. & Prof Code § 17500, et seq. ("FAL"); and (5) Unjust Enrichment.

.....

Adwords Account number – 402-911-9379
Adwords Advertiser running dates- 02/01/2004-09/01/2007

Ronald Strickland
Email address: Ronlove7@gmail.com

Mr. Ronald Strickland is requesting for exclusion from the Class. Mr. Strickland supports Google defense and find no fault in its services. Thank you for your concern.

Best regards,



Ronald Strickland
1117 Thompkins Lane
Virginia Beach, VA 23464
(757) 305-8589

07-06-09

I Ronald J Strickland wish to be
excluded from the class involving
CLRB HANSON LLC et al. v Google
Class Action Settlement

CASE NO. C 05-03649 JW PVT.

ADWORDS AccT# 402-9119379

Ronald Strickland
1117 Thompkins Ln
Virginia Beach, VA 23464

EMAIL: RONIOVE7@Gmail.com

DATES I USED Adwords: 02-01-04 -

09-01-07

Ronald Strickland



Engineering Systems Technology, Inc.

2400 WEST 84th Street, Suite 9

Hialeah, Florida 33016

Tel.: (305) 823-7444 • Fax: (305) 823-0553

6/29/09

TO: CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gildardi @ Co. LLC

From: Henry Borja

Email: henry@estfl.com

Adwords Account Number: 233-536-2210

Mailing Address:
2400 West 84th St, Unit 9
Hialeah, FL 33016

AdWords Advertiser: November 21 2002 – Present

I Henry Borja, wish to be excluded from the Class Action and Settlement Hearing, again GOOGLE, Inc. (case number C 05-03649 JW PVT)

Sincerely,

A handwritten signature in black ink, appearing to be "HB" followed by a flourish, is written over the word "Sincerely," and the name "Henry Borja".

Henry Borja



*“Bird-in-Hand Brand”
Orchard Products Since 1915*

2009-06-17

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

To Whom It May Concern:

Kauffman's Fruit Farm wishes to be excluded from the Class in the above referenced case.
Following is our Google account information:

- Account registered to Lonnie Kauffman and/or Kauffman's Fruit Farm
- Account email lonnie@kauffmansfruitfarm.com
- Adwords account 612-516-3223
- Adwords customer since 2008-08-05

Regards,

Lonnie Kauffman

Website Admin

June 14, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 990
Corte Madera, California 94976
Attn: Claims Administrator

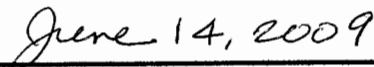
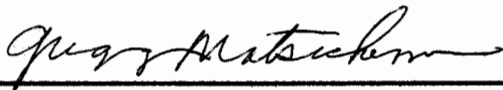
Dear Claims Administrator

Subject: Request Exclusion from CLRB Hanson LLC et al.v. Google
Class Action Settlement

Name: Gregg Matsushima
Email Address: gmatsushima@hawaiiantel.net
ADWords Account Number: 898-982-4329
Mailing Address: 1209 13th Ave. Honolulu, Hawaii 96816
Dates of my Adwords Account: October 8, 2008 to November 16, 2008

With this letter of notification, I am requesting that I be **EXCLUDED** from the
subject CLRB Hanson LLC et al.v. Google Class Action Settlement.

Thank you,



Gregg Matsushima

Date

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

June 13, 2009

Sirs:

I do not wish to be part of your class action suit against Google. Please EXCLUDE me. I have been a Google adwords advertiser since 2003 (I believe) up through the present. My Google adword account number is **168-324-4970**.

Sincerely,

Lloyd Standish

Lloyd Standish

mailing address:

Lloyd Standish
3355 Owl Slick Road
Cornville, AZ 86325

Email:

lloyd@crnatural.net

Diane Bennett
Lump Sum Solutions
Lumpsumsolutionsdb@hotmail.com
108 Circle Drive
Greenville, PA 16125

June 17, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Re: Customer ID:505-509-1782

Dear Gentlemen/Madame

I wish to be excluded from the class action settlement with Google. I have been an advertiser with Google Adwords since April of 2008 until now. At the time of the change over from monthly to daily, I have had my ad campaign on pause. This means there has been no charges to me from Google.

Thank you for your letter of notification. I wish you the best in making Google perform fair business practices.

Sincerely,



Diane Bennett
Owner/Operator

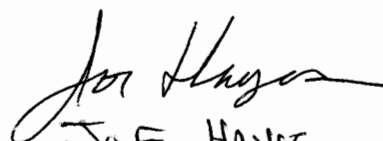
6/16/09

CLRB HANSON LLC et al v. GOOGLE CLASS ACTION SETTLEMENT
c/o GILARDI & Co., LLC
PO BOX 808054
PETALUMA CA 94975-8054

TO WHOM IS MAY CONCERN:

PLEASE EXCLUDE ME FROM THE HANSON vs. GOOGLE CLASS ACTION SETTLEMENT. GOOGLE HAS BEEN VERY CLEAR IN HOW THEY CHARGE. EVERYONE IS TOLD THAT CAMPAIGNS ARE 3-6 HOURS BEHIND IN ANALYTICS AND CHARGES ALSO DAILY SPENDING LIMITS ARE SUBJECT TO 10% UP OR DOWN DUE TO THIS.

SO PLEASE REMOVE ME FROM ANY CLASS ACTION AGAINST GOOGLE.


JOE HAYES

jhayes101@embargmail.com

ad word acc. # 359-433-6288

dates - JUNE 12, 2008 - JUNE 12, 2009

June 16, 2009

Oneupweb
13561 S West Bayshore Drive
Suite 3000
Traverse City, MI 49684

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

To whom it may concern;

Let this letter serve as notice of intent to be excluded from the Class and Settlement as they relate to the case of CLRB Hanson LLC et al. v. Google.

The pertinent details of the affected account are as follows:

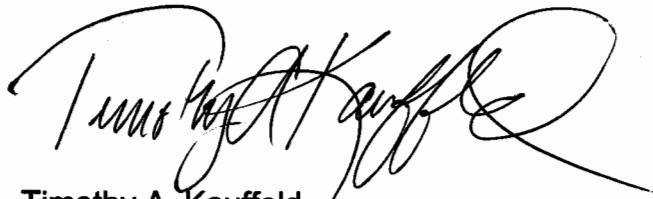
Lisa Wehr
info@oneupweb.com
514-059-7392

13561 S. West Bayshore Drive
Traverse City, MI 49684

A still active account created on September 12, 2005

As Director of Operations at Oneupweb (a privately owned company belonging to Ms. Wehr), I am authorized to make this formal request on her behalf.

Sincerely,



Timothy A. Kauffold
Director of Operations
Oneupweb

Tom L Newlin
1519 Mammoth Dr
St. Paul MO 63366
tom@silexmo.com

To: The Rich Lawyers and the Rich Google

Exclude me from the "class", I am pursuing
other legal action against Google Adwords at
this time.

DBA's: Tom's Incense, The Eclectic Collection, NewLine Enterprises

Tom Newlin

Regarding Case No. C 05-03649 JW PVT

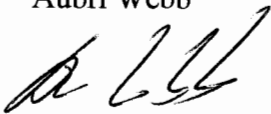
To Whom it May Concern,

I, Aubri Webb, completely disagree with the foundation of this suit and appreciate how Google has handled my account, allowing my account to go over the daily budget amount by as much as 120% to ensure that my ad got accurate placement, while attempting to average out my daily usage. I also appreciate that my daily budget request was respected for the hours I had my account active as it would have been my choice to pause the ad instead of change my daily budget to account for the time the ad was paused. The daily budget was based on how much I wanted to spend per day, not how many hours my ad was running in that day.

Here is my account number which I only offer for use in Excluding me from this suite and I do not give permission for my information to be shared.

Aubri Webb
aubriwebb@hotmail.com
Account # 893-427-9572
4250 Yukon Ave
Simi Valley, CA 93063
Account active June 26th, 2008 until the present
I hereby request to be excluded from the Class

Aubri Webb



if any questions, call 909-636-4601

To:

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

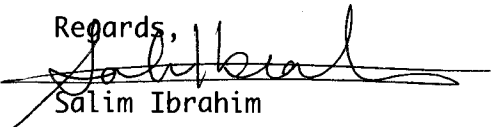
From:

Salim Ibrahim
22 Crestview Dr
West Springfield, MA 01089

EXCLUSION FROM THE CLASS & SETTLEMENT

I was an Adwords Advertiser between March 1, 2007 - March 31, 2007. As a member of the class, I wish to be excluded from the Class and excluded from the Settlement. Thank you.

Regards,


Salim Ibrahim

Email: salim.31@gmail.com
Customer ID: 972-172-0984

22 Crestview Dr
West Springfield, MA 01089

413-248-7546

Jonathan David (TX, CA)
S. Bradley Cooper (TX)



The David Law Firm

"Defeating today's Goliaths"®

Stuart B. Lewis (TX)
Rola Hart (TX)
D. Carl Money (TX, NY)
Andrew L. Whitehead (TX)
Ryan C. Leggiero (TX, CO)

June 22, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Re: Customer ID: 826-910-3280

Sir/Madam:

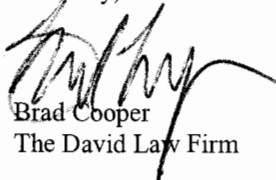
The David Law Firm, AdWords Account 826-910-3280, wishes to be excluded from the Class.

We have been an AdWords Advertiser from February 20, 2002 to present.

Please do not include us in the Class for this settlement, *CLRB Hanson LLC et al. v. Google* Class Action Settlement.

My name is Brad Cooper. My email address is bradc@thedavidlawfirm.com

Sincerely,



Brad Cooper
The David Law Firm

Lee Bieker
1485 Simms St.
Golden, Colorado 80401

To:
CLRB Hanson LLC et al. V Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma CA 94975-8054

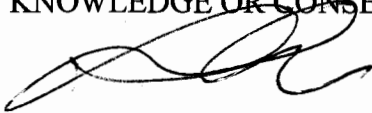
Certified Mail
7006 0100 0005 1909 0051

TO WHOM IT MAY CONCERN

September 29, 2009

I am not interested in being a party to any class action suit.
Kindly take me OFF your list and remove my name from any current or future actions in this matter.
If I was ever a participant in any "GOOGLE'S ADWORDS PROGRAM", I do not remember it. I do not remember any or what email address was used, account numbers or dates.

I STONGLY OBJECT TO USING MY NAME IN ANY LAWSUIT WITHOUT MY PREVIOUS
KNOWLEDGE OR CONSENT.



Lee Bieker
1485 Simms St.
Golden, Colorado 80401

5283 Lincoln Hwy
Bucyrus OH 44820
rsweney@Columbus.rrv.com

June 29, 2009

Guardic Co LLC

P.O. Box 808054

Petaluma CA 94975-8054

Sirs: Re: Google Class Action Settlement

I do not believe I am a member of the Class, therefore, I request exclusion.

My only knowledge of Google Adwords were fraudulent (2) entries on my credit card account which were handled by my credit card company to my satisfaction and at no expense to me.

Sincerely
Dolores Sweney

Date: 6-27-2009

I choose to be excluded from the class action lawsuit Case No. C 05-03649 JW PVT against
GOOGLE, INC.

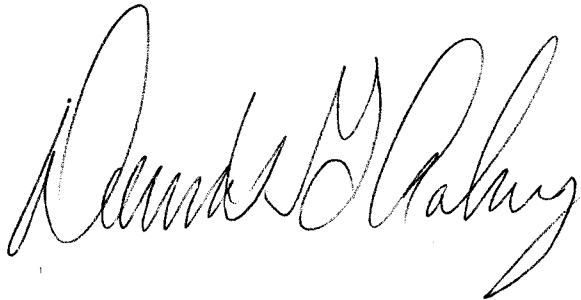
Name & address:

Dennis G Aaberg
11631 Douglas Drive N
Champlin, MN 55316

AdWords account number:

992-510-7984

From March 2008 through June 2009.

A handwritten signature in cursive script, appearing to read "Dennis G Aaberg", written in black ink.

To: CLRB Hanson LLC et al. v. Google, [Inc.] Class Action

c/o Gilardi & Company LLC

P.O. Box 808054

Petaluma, California 94975-8054

From: Richard Ward Custer

Director and D.B.A.

Chronometry Company International // C.C.I.F. // Milt Basilica.net/com/info/et al.

2451 S.W. 172nd Street

Burien, Washington 98166

206-244-4949

Date June 27, 2009

In re: EXCLUSION Notification in United States District Court ; Northern District of California , San Jose
Division: Cause Number: C 05-03649 JW PVT

Google Adwords Account Number : Richard W. Custer // 'Happy' / ethnotic password: 8b2b21ej

E-mail Address [not current]: richardwcuster@miltbasilica.net

Account Period: 2005 – 2006.

Statement: I wish to 'Opt-Out' of United States District Court ; Northern District of California , San Jose
Division: Cause Number: C 05-03649 JW PVT [Class Action] and this decision to 'Opt-Out' reflects the
collective legal position of both Richard Ward Custer and all associable entities, businesses, concerns
and other potential interests of the Chronometry Company International to include Chronometry
Astronautics, Advanced Robotic Systems and Genebank High Security Genetics.

Signed: Richard W. Custer

X 

Date: June 27, 2009

CC: General Counsel: Chronometry Company International/ Geometro Holding Company TM-CH

MLI Network LLC

Attn: Robert Baker
12778 S. Crater Terrace
Floral City, FL 34436

T 352 344-5991

bjbaker.fl@gmail.com

June 28, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
% Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Dear CLRB Hanson LLC et al. v. Google Class Action Settlement,

I wish to be excluded from the Class in the Google Class Action Settlement. Here is the other information you require:

Name: Robert Baker

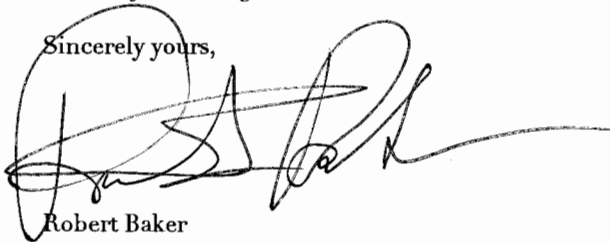
Mailing Address: 12778 S. Crater Ter, Floral City, FL 34436

AdWords Account Number: 525-343-4600

Dates with Google: October 25, 2002 through June 28, 2009

Email: bjbaker.fl@gmail.com

Sincerely yours,

A handwritten signature in black ink, appearing to be 'Robert Baker', written over a horizontal line.

Robert Baker



INDEPENDENT ADOPTION CENTER

professional / licensed / nonprofit

July 1, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

To Whom It May Concern:

Please exclude the Independent Adoption Center, and the accounts held by Ann Wrixon and Ryan Schwab from the CLRB Hanson LLC et al. v. Google Class Action Settlement. The information corresponding to the Google Adwords accounts to be excluded is as follows:

1. Account #: 860-668-8039
Name: Ann Wrixon
Email: awrixongrants@adoptionhelp.org
Address: 391 Taylor Blvd., Suite 100
Pleasant Hill, CA 94523
Dates of account: 6/27/2007 - present
2. Account #: 172-410-8690
Name: Ann Wrixon
Email: awrixon@adoptionhelp.org
Address: 391 Taylor Blvd., Suite 100
Pleasant Hill, CA 94523
Dates of account: 4/16/02 - present
3. Account #: 760-823-1529
Name: Ryan Schwab
Email: rschwab@adoptionhelp.org
Address: 391 Taylor Blvd., Suite 100
Pleasant Hill, CA 94523
Dates of account: 1/29/2009 - present

Thank you,

Ann Wrixon

Ryan Schwab

Independent Adoption Center • (800) 877-6736 • www.adoptionhelp.org

Atlanta - 3774 La Vista Road, Suite 100, Tucker, GA 30084 • **Indianapolis** - 5162 E. Stop 11 Road, Suite 1, Indianapolis, IN 46237 • **Los Angeles** - 5777 W. Century Blvd., Suite 1450, L.A., CA 90045 • **Raleigh** - 184 Wind Chime Court, Suite 101, Raleigh, NC 27615 • **San Francisco** - 391 Taylor Blvd., Suite 100, Pleasant Hill, CA 94523

26 June 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement

c/o Gilardi & Co. LLC

P.O. Box 808054

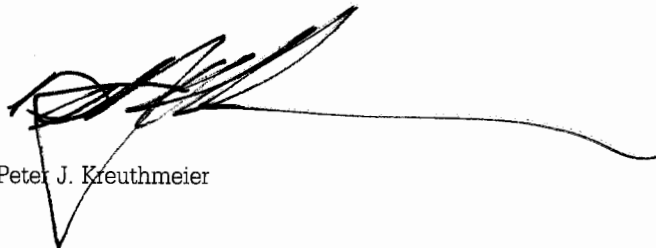
Petaluma, CA 94975-8054

Re: Exclusion from the Class and Settlement

Dear Sirs:

Any payments made to Google by my credit card company were not authorized by me, and are, in fact, the result of fraud. A series of AdWords charges took place on my account about 18-24 months ago, was reported by me as fraudulent, and the charges were ultimately reversed. I am not aware of any further actions or investigations on the part of my credit card company against the AdWords Advertiser or Google. I also have no further information on this person's account number or email address. Given the situation, it would be inappropriate for me to participate in your Class or Settlement in any way. Please count me as excluded.

Sincerely,



Peter J. Kreuthmeier

KAREN LOYSEN, AIA, PRINCIPAL
PETER KREUTHMEIER, PRINCIPAL

TEL 412.924.0006 FAX 412.924.0007
5115 PENN AVENUE PITTSBURGH, PA 15224
LK-ARCHITECTS.COM

MEG



FINANCIAL

TRUE DIRECTION FOR LIFE

Member



MDRT®

196 EAST NINE MILE ROAD, SUITE D
PENSACOLA, FL 32534
PHONE: (877) 583-3955
FAX: (877) 577-3757
WWW.MEGFINANCIAL.COM

6/27/09

Michael E. Gray, Jr.

MEG Financial

5/17/2004 - 6/27/09 Adwords Advertiser

Customer ID: 751-445-6029

michael@termland.com or michaelg@megfinancial.com

Mailing Address:

196 E. Nine Mile Road Suite D

Pensacola FL 32534

Please exclude me from the Cross action
Settlement as I was not charged more
than my daily max and therefore had no
damages under this Settlement.

Michael Gray Jr.

Michael Gray Jr.

I do not want to be a member of the Settlement Class in Google INC. v. Plaintiffs. I understand that I will not be eligible to any benefits of the settlement or to object to the settlement and that it will be my responsibility to pursue any claims I may have, if I so desire, on my own and at my expense.

My name is Garret Bockhorst, my email address is garretmcp@hotmail.com, my AdWords account number is 919-431-2341, mailing address is 39 Davis Rd., Troy, MO 63379, and I used AdWords Advertiser on dates October 22, 2005 to April 17, 2006.

Garret Bockhorst

INTERNATIONAL FOOD AND WINE CONSULTANTS, INC.

Mary Beth Clark
President

July 2, 2009

Opt-out

Add word #

367-925-2749

from 2017 to 5/31/2018.

Thank you,

Mary Beth Clark.

marybethclark@verizon.net.

July 6 2009

CLRB Hanson LLC et al
v Google Class Action Settlement
c/o Kilardi & Co LLC
PO Box 808054
Petaluma CA 94975-8054

Dear Sirs:

I want to exclude myself from this class
action suit.

My name is Bien C Hernandez Jr. My email
address is bchernjr@yahoo.com. I live at 1062
W Bryn Mawr Ave Apt 418, Chicago IL
60660-4602. I was an AdWords advertiser in
June 2005 but I cannot remember my AdWords
account number.

Please exclude me from this suit.

Sincerely,

BCHernandezJr

Bien C Hernandez Jr

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

6/30/2009

Subject: Requesting Exclusion from Google Class Action Settlement

I am requesting in writing, a statement to please remove our Ad-Words account as a member of the class action settlement. Below is the required information you've requested to be excluded from the class action.

Name: Billy Hopkins

Email Address: advertising2003@sheplers.com

Ad-Words Account Number: 323-472-3390

Mailing Address: Sheplers
Attn: Billy Hopkins
6501 W. Kellogg
Wichita, KS 67209

Dates as Ad-Words Advertiser : 5/13/2003 – Still an Active Ad-Words Advertiser

If you require more information please email me at the above email address.

Thank you,



Billy Hopkins
Sheplers Inc.

Main Identity

From: <johuft@bis.midco.net>
To: <johuft@bis.midco.net>
Sent: Thursday, July 02, 2009 10:15 AM
Subject: google acct

Roy Huft
4172 W Arlington Dr
Bismarck, ND. 58503

My email address: sales@bis.midco.net
My account:
Customer ID:551-591-3625

The approx: date I have been an advertiser
The years of 2007 to 2009 approx:

I am opting out of this settlement.

7/2/2009



June 30, 2009
Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

To Whom it May Concern:

Clover Sites, Inc and directors James Elliston and Benjamin Rugg wish to be excluded from the Class and Settlement between CLTB HANSON INDUSTRIES, LLC d/b/a INDUSTRIAL PRINTING, and HOWARD STERN (Case No. C 05-03649 JW PVT) and Google, Inc.

Account# 259-576-2631
Company: Clover Sites, Inc.
Contact: Ben Rugg - adwords@cloversites.com
3713 Alamo Street, Suite 101
Simi Valley, CA 93063
AdWords Advertiser: June 1, 2008 - Present

Sincerely,

James Elliston, *Vice President*

A handwritten signature in black ink, appearing to be "J. Elliston", with a long horizontal stroke extending to the right.

Ben Rugg, *President*

A handwritten signature in black ink, appearing to be "B. Rugg", with a stylized, looped design.

T 805 527 8900
E contact@cloversites.com
W cloversites.com
A 3713 alamo street, suite 101
simi valley, california 93063



June 29, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Regarding: Case N. C 05-03649 JW PVT

Dear Sirs,

This letter is formal notice to remove Bernard Long and AJ Riggins Search Group from the afore mentioned Class Action case number C 05-03649 JW PVT. We did not request nor wish to be part of this action and hereby instruct you to exclude us from any further participation. The requested information of email address and AdWords account number will not be provided.

A handwritten signature in black ink, appearing to read 'Bernard B Long'.

Bernard B Long

President
AJ Riggins Search Group
5005 Greenville Ave., Suite 125
Dallas, Texas 75206

July 2, 2009

SENT VIA FIRST CLASS MAIL

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Re.: Request for Exclusion from Class Action and Settlement

To Whom It May Concern:

I formally request to be excluded from this Class Action, Case No. C 05-03649 JW PVT.

Name: Jim Bilen - Family Products, LLC
Email Address: jbilen@familyproductsllc.com
Account Nos.: 725-065-7594
Mailing Address: 7030 Hayvenhurst Ave.
Van Nuys, CA 91406
Advertisement Dates: March 20, 2006 to Present (July 2, 2009)

Please do not hesitate to contact me if you have any questions regarding this letter.

Sincerely,

Family Products, LLC

A handwritten signature in black ink, appearing to read "Jim Bilen". The signature is fluid and cursive, with the first name "Jim" and last name "Bilen" clearly distinguishable.

By Jim Bilen
Its Account Administrator

July 2, 2009

SENT VIA FIRST CLASS MAIL

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Re.: Request for Exclusion from Class Action and Settlement

To Whom It May Concern:

I formally request to be excluded from this Class Action, Case No. C 05-03649 JW PVT.

Name : Michael O'Connell
Email Address : moconnell@familyproductsllc.com
Account No. : 304-380-2486
Mailing Address : 14087 Eaton Hollow Ave.
: Moorpark, CA 93021
Advertisement Dates : April 13, 2007 to Present (July 2, 2009)

Please do not hesitate to contact me if you have any questions regarding this letter.

Sincerely,



Michael O'Connell

June 29, 2009

Dear Sirs,

I am requesting exclusion from the class action settlement, *CLRB Hanson LLC et al. v. Google* Class Action Settlement.

Debra Cooley
210 Blue Meadow Circle
Kathleen, GA 31047
Me.onlybetter@gmail.com
Adwords acct: 437-229-1282
Active from **May 14, 2008 to Dec 1, 2008**

Thank you.

A handwritten signature in cursive script that reads "Debra C Cooley". The signature is written in dark ink and is positioned below the typed name and contact information.

I opt out. Juanita Crispens
of your own choice at your own expense. You are not required to retain your own counsel, but if you choose to do so, such counsel must file an appearance on your behalf on or before July 14, 2009, and must serve copies of such appearance on the attorneys listed below.

B. If you do not wish to remain a member of the Class, you may exclude yourself from the Class by following the instructions below. Persons who exclude themselves from the Class will NOT receive any share of the Settlement Proceeds and will NOT be bound by the Settlement.

C. If you object to the Settlement, the Plan of Allocation, or to Representative Plaintiffs' Counsel's application for attorney's fees and expenses and for an incentive compensation award for Representative Plaintiffs, and if you do not exclude yourself from the Class, you may present your objections by following the instructions below.

VIII. EXCLUSION FROM THE CLASS AND SETTLEMENT

Each member of the class shall be bound by all determinations and judgments in this Action concerning the Settlement, whether favorable or unfavorable, unless such person files a written request for exclusion by first-class mail so that it is actually received by the Claims Administrator on or before July 14, 2009. Your rights against Google will be affected by this Settlement.

To be effective, any request for exclusion from the Class must be in writing and must include the name, email address, AdWords account number, and mailing address of the person seeking to opt out, the dates that the person was an AdWords Advertiser, and a statement that the person wishes to be excluded from the Class, and must be signed by or on behalf of the person so requesting exclusion and sent via first-class mail to:

The Google Ads were charged to me in error on my credit card. I disputed the charge and it was reversed.

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma CA 94975-8054

*Juanita Crispens
1371 Pleasant Valley Rd
Westminster, MO 64095
chevelle1968@aol.com
(Never an AdWords customer.)*

IX. SETTLEMENT HEARING

At the Settlement Hearing, the Court will determine whether to finally approve this Settlement and dismiss the Action and the claims of Representative Plaintiffs and the Class. The Settlement Hearing may be adjourned from time to time by the Court without further written notice to the Class.

At the Settlement Hearing, any Class member who has not filed a proper request for exclusion from the Class may appear in person or by counsel and be heard to the extent allowed by the Court in opposition to the fairness, reasonableness and adequacy of the Settlement, the Plan of Distribution, or the application of Representative Plaintiffs' Counsel for an award of attorney's fees and expenses and for an incentive compensation award to Representative Plaintiffs, *provided, however*, that in no event shall any person or entity be heard in opposition to the Settlement, the Plan of Distribution, or Representative Plaintiffs' Counsel's application for attorney's fees and expenses and for an incentive compensation award to Representative Plaintiffs, and in no event shall any paper or brief submitted by any such person be accepted or considered by the Court, unless, the objection is filed with the Court and served on Representative Plaintiffs' Counsel and Google's Counsel so that it is received no later than July 14, 2009. Any such objection shall include all briefs or other papers to be considered by the Court, and must include the name and address of the person and the dates that the person was an AdWords Advertiser, and must be served to Representative Plaintiffs Counsel at the following addresses:

LESTER L. LEVY
WOLF POPPER LLP
845 Third Avenue
New York, NY 10022

RACHEL S. BLACK
SUSMAN GODFREY L.L.P.
1201 Third Avenue, Suite 3800
Seattle, WA 98101

DARALYN DURIE
Durie Tangri Lemley Roberts & Kent
332 Pine Street, Suite 200
San Francisco, CA 94104

and said objections, papers and briefs must be filed with the Clerk of the Court, showing due proof of service upon Representative Plaintiffs' Counsel and counsel for Google.

X. ATTORNEY'S FEES AND EXPENSES

At the Settlement Hearing, or at such other time as the Court may direct, Representative Plaintiffs' Counsel will apply to the Court for an award of attorney's fees from the Settlement Proceeds in an amount not exceeding \$5,000,000, plus a proportionate share of the interest earned on the Settlement Proceeds, and for reimbursement of their costs and expenses, not to exceed \$250,000; and for an incentive compensation award to the two Representative Plaintiffs, not to exceed \$20,000 each. Representative Plaintiffs' Counsel, without further notice to the Class, may subsequently apply to the Court for fees and expenses incurred in connection with administering this Settlement and distributing the Settlement proceeds to the members of the Class.

XI. FURTHER INFORMATION

For a more detailed statement of the matters involved in this Action, reference is made to the pleadings, to the Settlement Agreement, to the Orders entered by the Court and to the other papers filed in the Action, which may be inspected at the Office of the Clerk of the United States District Court for the Northern District of California, San Jose Division, United States Courthouse, 280 South 1st Street, San Jose, California, 95113, during regular business hours.

ALL INQUIRIES CONCERNING THIS NOTICE BY CLASS MEMBERS SHOULD BE MADE TO THE CLAIMS ADMINISTRATOR. PLEASE DO NOT CONTACT THE COURT OR THE CLERK'S OFFICE FOR INFORMATION.

Dated: June 9, 2009

James W. Ware
UNITED STATES DISTRICT JUDGE

July 3, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P O Box 808054
Petaluma, CA 94975-8054

Re: Jill M. Anderson
298 Marigold Ln
Weems, VA 22576-2016
Email Address: jill@andersonbay.com
Adwords Account No. 199-906-9219
Dates of Adwords Advertising: May 21, 2004 to present

Case No. C 05-03649 JW PVT

Dear Sirs,

I wish to be excluded from the Class.

Sincerely,

A handwritten signature in black ink, appearing to read "Jill M. Anderson", with a long horizontal flourish extending to the right.

Jill M. Anderson

FEDERAL TAX RESOLUTION LLC
2528 58TH St. S.W., Suite 100
Everett, Wa. 98203
1-888-689-7861

6/27/09

Dear Gilardi,

This shall serve as formal notice of Federal Tax Resolution LLC's desire to opt out of this Class Action Tort. Please exclude us from this action. The name of the LLC is Federal Tax Resolution, my name is Douglas Myser, 100% owner of Federal Tax Resolution, authorized to make this decision, the e mail address for Federal Tax Resolution is info@federaltaxresolution.com , the adwords account number is 174-062-0620, we have been an AdWords Advertiser going back to 2003, prior to the dates of fraud in this tort, and currently have a John Does 1-20 Tort of our own with Google, as such we wish to be excluded from this tort. The mailing address of Federal Tax Resolution is 2528 58th St. S.W., Suite 100. Everett, Wa. 98203.

Best Regards,



Douglas Myser

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Ascentive LLC
201 Spring Garden St.
Suite 400
Philadelphia PA, 19123

Dear Sir or Madam,

Ascentive LLC requests that they be excluded from the Class for the CLRB Hanson LLC et al. v. Google Class Action Settlement. Ascentive is a limited liability company organized and existing under the laws of Delaware with its principal place of business at 201 Spring Garden Street, Philadelphia, Pennsylvania, 19123. Ascentive participated in the Google AdWords program from December 2003 to February 2009.


Below is the related account information including the Client Account name, Customer ID and Email address for all Ascentive Google AdWords accounts tied the Ascentive My Client Center.

My Client Center Email: Google@ascentive.com
My Client Center Customer ID: 258-805-3225

Client Accounts	Customer ID	Email
Dutch PPC	7955173180	google2@ascentive.com
English Australian PPC	1473469525	google4@ascentive.com
English SpeedScan Banner Campaigns	5754867572	google7@ascentive.com
English US PPC	1343847135	google6@ascentive.com
French PPC	6628790325	google3@ascentive.com
German PPC	7506408119	tmcmahon@ascentive.com
Italian PPC	3177205725	google1@ascentive.com
Spanish PPC	6115964372	spanishascentive@gmail.com
T - Open Account	2186303574	google5@ascentive.com
Z - Inactive US Be Aware PPC	6570320529	beaware@gregmarsden.com
Z - Inactive US Scan & Sweep 2 PPC	8131304172	scansweep2@gregmarsden.com
Z - Inactive US Scan & Sweep PPC	2102310214	scansweep@gregmarsden.com
Z - Inactive US Speed Scan PPC	1412660072	speedscan@gregmarsden.com

Please confirm receipt of this request for exclusion to Google@ascentive.com and Alexis.Arena@flastergreenberg.com

Thanks you for your assistance,



Adam Schran
CEO
Ascentive LLC

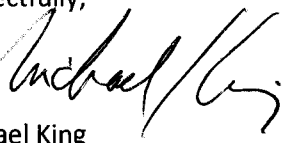
July 7, 2009

CLRB Hanson LLC v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P. O. Box 808054
Petaluma, CA 94975-8054

Dear Sirs:

I wish to be excluded from the class action suit against Google. I used Google AdWords between May 2005 and March 2006. I do not have my AdWords account number.

Respectfully,



Michael King
Burgess Spring Inc. (dba Excal)
P. O. Box 1154
Niwot, CO 80544
miking11@comcast.net

To:

CLRB Hanson LLC et al v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Dear Sir/Mme,

I am writing to request exclusion from the class action suit against Google by the above entity. My current information is:

Lonny Meinecke
1918 Skyline Dr
Lemon Grove, CA 91945
(619) 825-5344
muffit55@cox.net

My previous business information, which used Google Adwords was the following:

eSurmountable, LLC
245 Weatheridge Dr
Jackson, TN 38305
lmeinecke@esurmountable.com
Customer ID: 724-079-2043

Please note the eSurmountable entity above is now closed, and you may only reach me at my home address and number in Lemon Grove, CA as noted above. I am not exactly certain of the full dates I used Google Adwords, but I believe it included the period from 11/2005 to 1/2006 (I have a few receipts), perhaps a few months in addition before or after as well.

To restate, please exclude me from the class action suit against Google.

Sincerely,

Lonny Meinecke



07/06/2009



July 7, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

*Adwords Account Name: CF Dominicana Cigars, Inc.
Dennis Briganti*

*E-mail address: Cfcigars@gmail.com
dennis@cfcigars.com*

Adwords account number / Customer ID: 346-490-4999

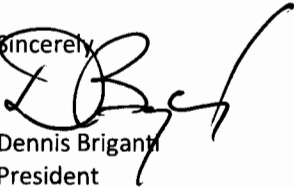
*Mailing addresses for "opt out":
CF Dominicana Cigars
800 E. Charleston Blvd.
Las Vegas, NV 89104*

*CF Dominicana Cigars
Dennis Briganti
2511 Jamboree Road
Raleigh, NC 27613*

Date Adwords account started: Sept. 17, 2004 to present

To Whom It May Concern,

This letter is a written confirmation by CF Dominicana Cigars, Inc., and Dennis Briganti that we wish to be excluded from this Class settlement.

Sincerely,


Dennis Briganti
President
CF Dominicana Cigars, Inc.
888.467.8400, fax: (917)386-2686

Hello,

My name is Cameron Bartholomew Gaston Jr. I would like to be excluded from the Google Class Action settlement.

My email address: cggemcan@aol.com


My AdWords account number/ID: 216-632-7590

Dates I advertised: April 2008 - June 2008

My name: Cameron B. Gaston, Jr

Mailing address: 2598 Forrester Ct
Lithia Springs, GA 30122

Sincerely,

Cameron B. Gaston 

Please exclude me from Case No. C 05-03649 JW PVT

Customer ID:995-423-7490
Gifts of Encouragement, Inc.
375 N. Stephanie St. · Suite 1411
Henderson, NV 89014-8909

I have been a Google AdWords customer
Since July 17, 2007.

A handwritten signature in black ink, appearing to read "Marnie Swedberg", with a long, sweeping horizontal line extending to the right.

Marnie Swedberg
info@marnie.com

Ruth Kelsen
921 N. 8th Place
Sturgeon Bay, WI
54235-1143

To Whom It May Concern:

I have received your mailing re: a class action law suit against Google, Inc.. I have never purchased Google AdWords, but someone fraudulently used my credit card to perform the transaction. The credit card, Target Visa, never left my possession, so it is a major mystery how it could have been used in a transaction in CC (?Culver City or Crescent City?) California. I have enclosed a copy of my Target bill and the letter from Target corporation, resolving the matter. I, therefore, have no AdWords account number and I was never an AdWords advertiser. Please exclude me from the class action law suit and any future mailings.

Ruth M. Kelsen
920-743-1256



8461L

Account Number: 4352-3734-0860-9250

RUTH M KELSEN

Statement Closing Date: **December 3, 2006**

Page 2 of 2

Purchases

Nov. 9	TARGET	STURGEON BAY, WI	\$50.87
Nov. 18	GOOGLE *ADWORDS	CC, CA	732.40
Nov. 21	GOOGLE *ADWORDS	CC, CA	537.62
Sub-total Purchases			\$1,320.89
Total Purchases & Advances			\$1,320.89

Finance Charges

Days in Billing Period: 30

Balance Type	Daily Periodic Rate	Corresponding Annual Percentage Rate	Average Daily Balance	Periodic FINANCE CHARGE	Transaction FINANCE CHARGE
Purchases	0.03627%	13.24%	\$0.00	\$0.00	\$0.00
Cash	0.06915%	25.24%	\$0.00	\$0.00	\$0.00

Total **FINANCE CHARGES:** \$0.00Actual **ANNUAL PERCENTAGE RATE:** 0.00%

Your periodic rate(s) and corresponding Annual Percentage Rate(s) for purchases and cash advances may vary.

Special Announcements and Exclusive Offers**Spend your holiday brilliantly!**

Just spend \$250 or more on your REDcard at Target or Target.com from November 1 to December 24, and get a 10% off bonus certificate in January. Now that's brilliant!

* Some restrictions apply. See Target.com/redcard for details.

*Omar - Fraud prevention
Nancy - Minneapolis*

Subject: Dispute Resolved
Account: 4352-3734-0860-9250

Dear Ruth Kelsen,

We've credited your account the disputed amount, \$1270.02, and closed our investigation into your dispute. This amount includes unauthorized charges, finance charges and any related fees. We've closed this account to help keep your credit safe.

Thanks for your help in this investigation.

Give us a call at 1-888-755-5856 to let us know if there's anything else we can do to help.

Sincerely,
Target Account Services, Target Financial Services
Target Financial Services is an affiliate of Target National Bank

12626 Jester Lane
Jacksonville, FL, 32225
July 10, 2009

Andrew
Claims Administrator
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma CA 94975-8054

Dear Andrew,

Hi Andrew. I just received the e-mail about the exclusion from the class and settlement. I don't have the information of the AdWords account number and the dates I was actually using AdWords. Here is the information I can provide:

Name: Brandon Pulido

E-mail: pulido.brandon@yahoo.com

Mailing Address: 12626 Jester Ln., Jacksonville, FL, 32225

I would like to be excluded from the Class.

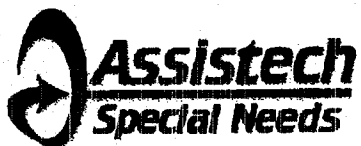
Please contact me via e-mail or mail if you have any other questions.

Thank you.

Sincerely,



Brandon Pulido



2738 N. Campbell Avenue, Tucson, AZ 85719
Telephone 866-674-3549 Fax 520-883-3172

7/14/2009

CLRB Hanson LLC et al. vs. Google Class Action Settlement
c/o Gilardi & Co, LLC
P.O. Box 808054
Petaluma, CA 94975-8085

Fax 415-461-0412

Dear Gilardi & Co:

Please exclude my name from the above-named class action lawsuit
against Google.

Best regards,

A handwritten signature in black ink, appearing to read "Oliver Simoes".

Oliver Simoes,
Assistech Special Needs

July 15, 2009

RE: Case No. C 05-03649 JW

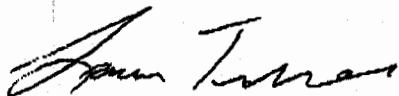
Dear Alyson:

Thank you for your response regarding my inquiry of July 13, 2009 about this case.

I am requesting that the Orcas Hotel not be a part of this case. I have no idea what dates we were AdWords advertisers or what our account number was, and not able to track that information down. I am unaware of any wrong doing on Google's part.

My husband and I are the owners of Orcas Hotel. Our mailing address is POB 369, Orcas, WA 98280. My e-mail is laura@orcashotel.com.

Thank you.

A handwritten signature in cursive script, appearing to read "Laura Tidwell".

Laura Tidwell

Cliptomania®
Clip and Non-Pierced Earrings
on the Internet

James R. Santo
Marketing Manager

P.O. Box 148,
Ellettsville, IN 47429-0148
Tel 812-935-8855
Fax 812-935-8856

I hereby request exclusion from the class action lawsuit Case No. C 05-03649 JW PVT against Google, Inc to preserve my future rights in other matters.

Sincerely,

James R Santo

James R. Santo

July 10, 2009

jim@hoosierlrc.com

606-472-7420

PO Box 148

Ellettsville, IN 47429

7/10/09

Please exclude me from your lawsuit
against Google. Although I cancelled my
AdWords account because they went over
my daily limit, I didn't know how to
prove it AND you never responded to
my email concerning the matter.

Thanks,

Michael Rocco

trailofstones@yahoo.com

AdWords Customer ID #: 282-794-8127

500 Pecan St. Apt. 82A
Korunkoung, NY 11779



July 10, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co., LLC
P.O. Box 808054
Petaluma, CA 94975-8054

To Whom It May Concern:

Please exclude the following account as a member of the class for the class-action lawsuit CLRB HANSON INDUSTRIES, LLC d/b/a INDUSTRIAL PRINTING, and HOWARD STERN, vs Google, Inc., Case No. C 05-03649 JW PVT, currently pending in the United States District Court, Northern District of California, San Jose Division:

Name: Vlad Milev (Metzler/Payden)

E-mail address: vmilev@metzlerpayden.com

AdWords account number: n/a

Mailing address: 333 South Grand Ave, 32nd Floor, Los Angeles, CA 90071

Period: October 3, 2005 to October 10, 2005

As a General Counsel and Corporate Secretary of Metzler/Payden LLC, I am authorized to act on behalf of the aforementioned account on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Edward Garlock".

Edward Garlock, Esq.
General Counsel and Secretary

July 10, 2009

To Whom It May Concern,

I would like to be excluded in the
Class Action Settlement against Google.

Savin Kent
24 Home Street
Apt. #2
Beverly, MA 01915

As for my email address and my account
number for Adword, I do not remember. But
these are all the possible email address I
used:

Azng84@Yahoo.Com
Khmagirl84@Yahoo.Com
Savin.Kent@Erickson.Com } These are the same
SKent@Ericksonmail.Com } email address but was
changed by the company

I only used adword a couple of times but
quit shortly after, in which I do not think
this settlement concerns to me. Thank You.

Sincerely,
SAVIN KENT

Savin Kent

7/13/09



Please exclude **Orsus** and **E Stewart Ashford** from the Google Class Action Settlement.

Customer 397-010-5623

December 3, 2008 - present

vendor@orsusmgmt.com

2807 Neuse Blvd, Ste 13

New Bern, NC 28562

2807 Neuse Boulevard, Suite 13
New Bern, NC 28562-2816
252.649.0410
800.853.2765 fax


E. Stewart Ashford
E Stewart Ashford

Greetings, sirs;

I am writing you requesting
exclusion from the case
against Google with its
Ad Words campaign, case
No. C05-03649 JW, because when
I utilized AdWords I was
a reseller, -the CLRB
Hanson Industries, LLC, et al v
Google, Inc. case. Unfortunately
I have not heard back from
~~claims@customersettlement.com~~ claims@adwords.
customersettlement.com yet
with the pertinent information you
require; i.e., my Google
AdWords account #, the dates

Lawrence W. B. B.

WildCat Technology Solutions

A division of WildCat Development, Inc. 

25345 Avenue Stanford, Suite 201
Santa Clarita, California 91355
Voice / Fax: 661-257-9250

July 10, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
PO Box 808054
Petaluma, CA 94975-8054

Dear Sir or Madam:

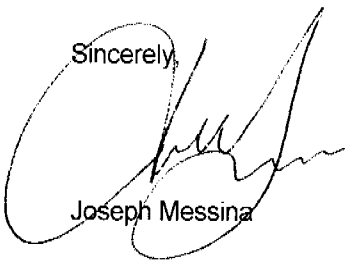
Please exclude Wildcat Development, Inc. and/or Joe Messina from the class action against Google.
Dates of service and AdWords account numbers are not available due to the age of the account.

Address any future correspondence to:

23890 Copperhill Drive, #144
Valencia, CA 91354

Email: jmessina@wildcat.la (current active)
Or: jmessina@wildcatdevelopment.com (prior)
Or: jmessina@thewildcatgroupinc.com (prior)
Or: jmessina@wcd.la (prior)

Sincerely,



Joseph Messina

Request for Exclusion From The Class And Settlement
CLRB Hanson LLC et al vs. Google Class Action Settlement

Dear Sir,

I got your mail yesterday, Saturday, July 11, 2009. I found it on our staircase. I believe the mailman dropped it in the wrong mailbox and whoever got it just left it on the staircase for the addressee (the undersigned) to find.

I will mail this on Monday, the 13th of July. I would also like to request for an extension of time as I saw that your deadline for the receipt of this Letter of Exclusion is on the 14th.

My Name is Glenda Bartolome. My email address is boombicbart@gmail.com. I do not remember my AdWord Account Number as I never really used it much. However, my Customer ID # is 687-255-0388. My Mailing Address is 395 3rd St., Apt. 3-L, Jersey City, NJ 07302.

Again, I registered for Google Adword in December 2007, if I'm not mistaken, but I never really actively used it. I really have no recollection anymore of the dates I was with AdWord. Actually, the AdWord for my website has been in "Paused" status a long time already. I think I spent not more than \$5.00 (Five Dollars) for trying it. Probably even less. I have actually forgotten about it until now.

I would like to formally request that I be excluded from this Class Action and Settlement you have against Goggle.

Thank you very much for your concern.

Respectfully,


Glenda Bartolome

July 11, 2009



HostRocket.com

ADVANCED MARKETING SOLUTIONS

5 Corporate Drive
Clifton park, New York 12065

July 10, 2009

CLRB Hanson LLC et al. v. Google Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, California 94975-8054

Re: CLRB Hanson LLC et al. v. Google (the "Action")

Dear Claims Administrator:

By copy of this letter, we hereby request exclusion from the settlement class in the Action with regard to all accounts previously or currently active with Google. These accounts include, but are not limited to, the following:

<u>Account No.</u>	<u>Email Address</u>	<u>Billing Name</u>	<u>Dates</u>
346-376-3538	marketing@voipadnetwork.com	John Reyes/Brendan Brader	05/09/05 – Present
148-374-9435	VoIPRankings@voipadnetwork.com	John Reyes	08/23/06 – Present
499-807-6535	BroadbandPhoneService@voipadnetwork.com	John Reyes/Brendan Brader	08/22/06 – Present
195-703-9435	VoIPProviderReviews@voipadnetwork.com	John Reyes	09/28/06 – Present
403-272-9090	BestVoIPProviders@voipadnetwork.com	John Reyes/Brendan Brader	10/21/06 – Present
937-127-6531	Top10VoIPProviders@voipadnetwork.com	John Reyes/Brendan Brader	10/21/06 – Present
684-314-1039	IPPhoneProvider@voipadnetwork.com	John Reyes	12/05/06 – Present
517-877-0582	morehouse.joc@voipadnetwork.com	John Reyes/Brendan Brader	09/26/06 – Present
353-547-7884	joc.morehouse@hrnoc.net	Brendan Brader	09/26/06 – Present
572-642-2888	vtwhite@hostrocket.com	John Reyes	01/02/07 – Present
136-933-8535	joc.morehouse@vtwhite.com	John Reyes	10/01/07 – Present.

Should you require anything further, do not hesitate to contact us.

Very Truly Yours,

John Reyes

CC: Todd Ritschdorff, Phillips Lytle LLP

Brittany Smuts
209 West Lake Street
LaGrange, Indiana 46761

To Whom it May Concern:

I received information about my inclusion in a class action settlement against Google AdWords. I never purchased an ad from Google or any other site. My credit card information was stolen to purchase this ad. I filed a claim with Visa, and they gave me a full reimbursement. Visa pursued canceling the Google ad from that point on. Therefore, I do not have an AdWords account number or dates that I was an AdWords advertiser. I also expect to be excluded from the Class.

Brittany Smuts
Brittany Smuts
basmut@ballstate.bsu.edu

EXCLUSIONS SENT VIA EMAIL

Name/Company	Class Member	GilardiClassID	Notes	Received
sh@bedgetac.com Shane	There is a matching Email Address	GGLE112527386	Sent via email. No Account Number, No Dates, No Signature	June 11, 2009
Kemper Brothers Holding Oliver Kemper	YES	GGLE115825876	Sent via email. No Account Number, No Dates, No Signature	June 17, 2009
Tim Alexander	Unable to verify	Multiple Names w/No Address	Sent via email. No Account Number, No Dates, No Signature	June 17, 2009
Robert Porterfield	YES	GGLE1-1800657-4	Sent via email. No Account Number, No Dates, No Signature	June 27, 2009
Cathy Clark	Unable to verify		Sent via email. No Account Number, No Dates, No Signature Claims Account was Fradulent	June 30, 2009
Rosemary Jones	YES	GGLE1-1070865-0	Sent via email. No Account Number, No Dates, No Signature	June 30, 2009
Shelley Hernandez	YES	GGLE1-1809322-1	Sent via email. No Account Number, No Dates, No Signature	July 3, 2009
Brandon Pulido	YES	GGLE1-1546691-4	Sent via email. No Account Number, No Dates, No Signature	June 30, 2009
Mikalai Christiakou	YES	GGLE1-1312466-8	Sent via email. No Account Number, No Dates, No Signature	June 27, 2009
Steven P. Hurtado	YES	GGLE1-2117760-0	Sent via email. No Account Number, No Dates, No Signature	July 11, 2009
Laura Tidwell Orcas Hotel	YES	GGLE1-1659049-0 GGLE1-1909450-7	Sent via email. No Account Number, No Dates, No Signature	July 14, 2009
adwords.google@rchv.com	Email Match - Kelly Chien	GGLE1-1519599-6	Sent via email. No Account Number, No Dates, No Signature	June 16, 2009
John Romanoff	Unable to Verify		Sent via email. No Account Number, No Dates, No Signature	July 2, 2009
Vicki Lowe	YES	GGLE1-1821285-9	Sent via email. No Account Number, No Dates, No Signature	July 7, 2009
Simon Sullivan	YES	GGLE1-1212193-2	Sent via email. No Account Number, No Dates, No Signature	July 22, 2009

Total Timely Requests Sent Via Email: 14
Total Late Requests Sent Via Email: 1

Bullshit.

If You notified me by e-mail, then I can respond via e-mail ~ therefore I am notifying you by e-mail. and I am not jumping through hoops for anyone to keep my or the entity you sent the e-mail to's rights. I am telling you the settlement in not fair to me or the entity you sent the email to and we want and will be excluded.

Exclude me and whatever entity you sent the e-mail to from this settlement.

thanks

shane

From: Claims [mailto:claims@adwordscustomersettlement.com]
Sent: Tuesday, June 16, 2009 2:17 PM
To: Shane
Subject: Re: CLRB Hanson LLC et al. v. Google Class Action Settlement

To exclude yourself from the settlement, you must send a letter by mail saying that you want to be excluded from the *CLRB Hanson Industries, LLC, et al v Google, Inc.* Case No. C 05-03649 JW. Be sure to include your name, email address, AdWords account number, and mailing address of the person or entity seeking to request exclusion, the dates that the person or entity was AdWords Advertiser, and a statement that the person or entity wishes to be excluded from the class and it must be signed on behalf of the person or entity requesting exclusion. This exclusion request must be received by July 14, 2009.

CLRB Hanson Industries, LLC, et al v Google, Inc. Class Action Settlement
c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

You cannot exclude yourself on the phone or by email.

Cordially,
Maya
Claims Administrator
Gilardi & Co LLC
San Rafael, CA 94901

This transmission is intended only for the addressee, and may contain privileged and/or confidential information. If you are not the intended recipient, please do not use, disseminate, or copy this material. If you have received this transmission in error, please notify us immediately by telephone (415) 461-0410, return this transmission, and delete or destroy any copies (digital or paper)

>>> Shane <sh@budgetac.com> 6/11/2009 12:33 PM >>>
We would like to opt out and request for exclusion from the class.

Mail Message



Mail

Properties

From: "JCB | Jesus will come back" <info@jwcb.net> Wednesday - June 17, 2009 4:39 PM**To:** ""Claims"" <claims@adwordscustomersettlement.com>**Subject:** AW: Re: AW: CLRB Hanson LLC et al. v. Google Class Action Settlement**Attachments:** Mime.822 (144331 bytes) [\[View\]](#) [\[Save As\]](#)

I tell you something i have no account with this email address on google Adword. I am not interested in any of you lawsuits i will not write you a letter or do soemthing else wasting my time with your Lawsuite stuffs.

You cannot ad me in an Settlement which we have nothing to do with.

I will do nothing and now do not bother me anymore with your lawyer stuff

Kindest Regards,
Oliver Kemper

JWCB
by Kemper Brothers Holding LLC
11309 Scenic View Lane
Orlando, Florida 32821
USA

Phone: 407-239-4191
Fax: 407-239-3629
Cell: 407-361-7832
Skype: 407-278-5548
Mail: info@jwcb.net
D-U-N-S Number 80-138-6371

Mail Message



Mail

Properties

From: Tim Alexander

<wiregrassadvertising@gmail.com>

Wednesday - June 17, 2009 11:14 AM

To: Claims <claims@adwordscustomersettlement.com>**Subject:** Re: CLRB Hanson LLC et al. v. Google Class Action Settlement**Attachments:** Mime.822 (85290 bytes) [\[View\]](#) [\[Save As\]](#)

You included me by email. Please send me postage to exclude myself from this frivolous suit.

On Wed, Jun 17, 2009 at 1:11 PM, Claims <claims@adwordscustomersettlement.com> wrote:

Thank you,

To exclude yourself from the settlement, you must send a letter by mail saying that you want to be excluded from the *CLRB Hanson Industries, LLC, et al v Google, Inc.* Case No. C 05-03649 JW. Be sure to include your name, email address, AdWords account number, and mailing address of the person or entity seeking to request exclusion, the dates that the person or entity was AdWords Advertiser, and a statement that the person or entity wishes to be excluded from the class and it must be signed on behalf of the person or entity requesting exclusion. This exclusion request must be received by July 14, 2009.

CLRB Hanson Industries, LLC, et al v Google, Inc. Class Action Settlement

c/o Gilardi & Co. LLC
P.O. Box 808054
Petaluma, CA 94975-8054

Mail Message



Mail

Properties

From: <bobport@aol.com>

Saturday - June 27, 2009 5:00 PM

To: <claims@adwordscustomersettlement.com>**Subject:** Notice of Proposed Settlement Case #C 05-03649 JW PVT**Attachments:** Mime.822 (2454 bytes) [\[View\]](#) [\[Save As\]](#)

Gentlemen:

I am in receipt of a notice of proposed settlement regarding the Google AdWords class action lawsuit and would like to know how my name got on the list of potential claimants.

I have never been a customer nor ever used the services of AdWords and thus should not be a party to any litigation as I have no interest in the litigation.

I believe my name may have mistakenly been included within the class because a few years ago Google AdWords had improperly or mistakenly billed my credit card for charges that were never incurred. That matter was settled with Google and the charges reversed after Google investigated and found the billings were in error.

I would hope you will correct your records to reflect that I am not a member of the class, nor do I have any claim under any settlement that may be approved by the court.

Thank You

Robert Porterfield

Mail Message



Mail

Properties

From: Cathy Clark <cathyclark97303@comcast.net>

Tuesday - June 30, 2009 4:23 PM

To: <claims@adwordscustomersettlement.com>**Subject:** Case No. 05-03649 JW PVT**Attachments:** Mime.822 (3200 bytes) [\[View\]](#) [\[Save As\]](#)

We received the information on this settlement and had a couple of questions.

We were never subscribers to AdWords. A person fraudulently used our credit card in May 2008 to run up large bills. That card was reported and canceled on June 4, 2008. The bank did not hold us liable for the \$1685.08 that was charged. A copy of the bank statement and response can be made available to you upon request.

On the notice we received regarding the settlement, the name was "Kevin Dress". That is not our last name. It may be the pseudonym of the person who perpetrated the fraud.

We know we have no claim to any settlement from Google AdWords. Our bank may have a claim, so the information is being delivered to them.

Cathy Clark
cathyclark97303@comcast.net
503-932-1731

Mail Message



Mail

Properties

From: <rjones5622@aol.com>

Tuesday - June 30, 2009 4:29 PM

To: <claims@adwordscustomersettlement.com>**Subject:** Questions about the Class Action**Attachments:** Mime.822 (3151 bytes) [\[View\]](#) [\[Save As\]](#)

Good Morning,

You somehow have sent me the Settlement of Class Action between CLRB INDUSTRIES, LLC d/b/a INDUSTRIAL PRINTING, and HOWARD STERN vs GOOGLE, INC by mistake.

I have never contracted with Google for Adwords and have no idea how my name showed up on your mailing list.

Would you please remove it.

Thank you,

Rosemary Jones
5622 S 77th East Ave
Tulsa, OK 74145-7826

An Excellent Credit Score is 750. [See Yours in Just 2 Easy Steps!](#)

Mail Message



Mail

Properties

From: Shelly Hernandez <hdezsh@yahoo.com>

Friday - July 3, 2009 11:07 AM

To: <claims@adwordscustomersettlement.com>**Subject:** Adwords Settlement**Attachments:** Mime.822 (3374 bytes) [\[View\]](#) [\[Save As\]](#)

My name is Shelly Hernandez. I would like to be removed from the 'Class' but I do not know my account number and I no longer use the email address that I opened the account with, it used to be hershell11415@yahoo.com. My mailing address is 212 S Kraemer Blvd #1908, Placentia CA 92870. What should I do?

Mail Message



Mail

Properties

From: Brandon Pulido <pulido.brandon@yahoo.com>

Tuesday - June 30, 2009 8:06 PM

To: <claims@adwordscustomersettlement.com>**Subject:** Exclusion**Attachments:** Mime.822 (3506 bytes) [\[View\]](#) [\[Save As\]](#)

Dear Claims Administrator,

Hi! I have just received the settlement of class action and settlement hearing in the mail. I see the requests for exclusion from the class and the information I must have to obtain exclusion. Unfortunately, I don't remember the adwords account number, the e-mail address I used for that account, and the dates I actually used google adwords. How would I be able to be excluded in the settlement?

Please help.

Thank you.

Brandon Pulido

pulido.brandon@yahoo.com

Sent: Saturday, June 27, 2009 12:19 PM
From: Nicholas Chistiakov Nicholas.chistiakov@gmail.com.
To: claims@adwordscustomersettlement.com
Subject: Class Member Removal Request

Hello,

i'm just received overly offensive looking correspondence request,

it is correct,

that i had an adwords account active in around first half 2007, registered under the name Mikalai Chystsiakou.

unfortunately, i no longer have an access to this account, and I can't recover any records.

therefore

- 1) Mikalai Chystsiakou, was at the time legal name
- 2) account record is lost
- 3) it could have been nicolai.chistiakov@gmail.com either nicholas.chistiakov@gmail.com either any other e-mail i had used
- 4) 180 Bay 14th Street, 3 floor, Brooklyn, NY 11214, USA

in my behalf i must add, that i had not noticed any overcharges, only one of my concerns was blocking of my ad in a short period after it was launched, but it might have been a result of overlimit bidding from business competition, and i don't have any supporting information.

there was very short period of active time and too small amount on the account,

i'm strictly do not support named claim against Google and DENY any assosiations of MIKALAI CHYSTSIAKOU with pursuants of the claim

Regards,

Nicholas Chistiakov

Mail Message



Mail

Properties

From: <shur857075@bellsouth.net>

Saturday - July 11, 2009 8:00 AM

To: <Claims@adwordscustomersettlement.com>**Subject:** Exclusion**Attachments:** Mime.822 (3550 bytes) [\[View\]](#) [\[Save As\]](#)

To Whom it May Concern:

A notice of the the intended settlement, case no. C 05-03649 JW PVT arrived for my son, Steven P. Hurtado at the end of this past week. It is too late to notify you via postal mail to have him excluded from this settlement. The purpose of my email is to notify you that he is deceased. If a copy of his death certificate is needed, please let me know. He died several years ago.

Thank you in advance for your time and deleting your records concerning this.

Suzanne Hurtado
Mother of the deceased

Dear Alyson,
 What is your fax number and I will fax the signed letter, as today is the 14th.
 Thanks
 Laura

----- Original Message -----

From: [Claims](#)

To: [Laura Tidwell](#)

Sent: Tuesday, July 14, 2009 9:49 AM

Subject: Re: Case C 05-03649 JW PVT

Dear Laura Tidwell,

Thank you for your response.

To exclude yourself from the settlement, you must send a letter by mail saying that you want to be excluded from the *CLRB Hanson Industries, LLC, et al v Google, Inc.* Case No. C 05-03649 JW. Be sure to include your name, email address, AdWords account number, and mailing address of the person or entity seeking to request exclusion, the dates that the person or entity was AdWords Advertiser, and a statement that the person or entity wishes to be excluded from the class and it must be signed on behalf of the person or entity requesting exclusion. This exclusion request must be received by July 14, 2009.

CLRB Hanson Industries, LLC, et al v Google, Inc. Class Action Settlement
 c/o Gilardi & Co. LLC
 P.O. Box 808054
 Petaluma, CA 94975-8054

You cannot exclude yourself on the phone or by email.

Should you have any further questions, or should you need to update your contact information, please feel free to continue to contact us at this electronic address. Thank you.

Cordially,

Alyson
 Claims Administrator
 Gilardi & Co, LLC
 San Rafael, CA 94901

>>> "Laura Tidwell" <laura@orcashotel.com> 7/13/2009 5:25 PM >>>

We respectfully request that the Orcas Hotel not be a part of the class action case against Google.

Thank you.

Laura Tidwell
 Owner-Orcas Hotel

Mail Message



Mail

Properties

From: <adwords.google@rchv.com>

Tuesday - June 16, 2009 4:30 PM

To: Claims <claims@adwordscustomersettlement.com>**Subject:** Re: CLRB Hanson LLC et al. v. Google Class Action Settlement**Attachments:** Mime.822 (38364 bytes) [\[View\]](#) [\[Save As\]](#)

No, but you can, and you will. This is not an option nor is it up for discussion. I should never have been included in this action without my explicit permission. You added me; you will exclude me. Period.

- adwords.google@rchv.com

Claims wrote:

- > Thank you,
- >
- > *To exclude yourself from the settlement*, you must send a letter by
- > mail saying that you want to be excluded from the /CLRB Hanson
- > Industries, LLC, et al v Google, Inc. // /Case No. C 05-03649 JW. Be
- > sure to include your name, email address, AdWords account number, and
- > mailing address of the person or entity seeking to request exclusion,
- > the dates that the person or entity was AdWords Advertiser, and a
- > statement that the person or entity wishes to be excluded from the class
- > and it must be signed on behalf of the person or entity requesting
- > exclusion. This exclusion request must be received by July 14, 2009.
- >
- > /CLRB Hanson Industries, LLC, et al v Google, Inc. /Class Action Settlement
- > c/o Gilardi & Co. LLC
- > P.O. Box 808054
- > Petaluma, CA 94975-8054
- >
- > You cannot exclude yourself on the phone or by email.
- >

Mail Message



Mail

Properties

From: John and Diana <jdlr@roadrunner.com>

Thursday - July 2, 2009 4:50 AM

To: <claims@adwordscustomersettlement.com>**Subject:** Claim status**Attachments:** Mime.822 (1285 bytes) [\[View\]](#) [\[Save As\]](#)

Good morning,

Today I received information regarding the case against Google for advertising billing practices.

The advertisements paid to Google using my name were made fraudulently on my credit card, and I was not responsible for the charges. I am therefore not eligible to be part of this class action.

Please let me know if there is anything else I need to do to be removed from this list. Thank you.

John Romanoff
11420 Parkside Road
Chardon, OH 44024

Mail Message



Mail

Properties

From: "Vicki Lowe" <lowevg1@verizon.net>

Tuesday - July 7, 2009 10:09 AM

To: <CLAIMS@ADWORDSCUSTOMERSETTLEMENT.com>**Subject:** Potential Problem re: your request**Attachments:** Mime.822 (12037 bytes) [\[View\]](#) [\[Save As\]](#)

Dear Claims Administrator,

I received your notice for the CLRB Hanson LLC et. al. v. Google (ADWORDS) Class Action Settlement, etc.

My bed and breakfast business closed in March 2006 at which point I left Wash, DC and moved to Florida to care for a parent.

The marketing company that took care of all my advertising says they no longer have any record of my account.

They indicated that their recent computer system upgrade resulted in a loss of closed accounts of past clients records.

All the people I dealt with for marketing my business no longer work there.

The company is Blizzard Internet Marketing in Glenwood Springs, Colorado.

I have asked them to do a more in depth search.

They agreed to search again but do not believe they will be able to find my Google ADWORDS account number.

As Blizzard took care of all my internet advertising, I paid them directly and never had any personal contact with Google.

I wish to be excluded from the claim but doubt I will be able to supply the Google account number. My letter to you will include all the other info you requested.

Please let me know if it is ok to leave out the account number.

Kind regards,

Mail Message



Mail

Properties

From: Simon Sullivan <simsull@gmail.com>

Wednesday - July 22, 2009 1:29 PM

To: <claims@adwordscustomersettlement.com>**Subject:** FW: [#80950155] (SPAM: 5.42) Did not sign up for an AdWordsaccount**Attachments:** Mime.822 (7196 bytes) [\[View\]](#) [\[Save As\]](#)

To whom it may concern,

My name is Simon Sullivan, and I am writing on behalf of myself and Laurel Bestock (my wife).

We received a legal notice outlining the Notice of Pendency and Proposed Settlement of Class Action and Settlement Hearing in July while we were out of town. I understand that the deadline for Exclusion from this legal matter has passed, but I would like to request exclusion anyway for the following extenuating circumstance:

Due to identity theft against our credit card in 2006, a Google AdWords account was opened in my wife's name without our knowledge and against our wishes. Once we became aware of the identity theft, we immediately requested that Google shut down the account and cease charging our credit card, which they did.

I ask that we be excluded from the Class Action proceedings, as we were never voluntarily account-holders with Google AdWords.

Please see below for the e-mail thread between Google AdWords and myself concerning this matter.

Thank you for your time and understanding,

Simon M. Sullivan