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Admission to St. Paul ("RFA"), attached hereto at Ex. 1. AOL requested, among other things,
that St. Paul admit the "SMARTDOWNLOAD CLAIM" did not involve certain aspects of the
Online Activity Exclusion in the St. Paul policy.

- On August 28, 2006, St. Paul served its Response to AOL's RFAs, attached 3. hereto at Ex. 2. In its Response, St. Paul admitted RFA No. 4, namely, that "the SMARTDOWNLOAD CLAIM does not involve '3rd party advertising.'" See Ex. 2, at p. 4:17-21. St. Paul responded "Admit," as this portion of the Online Activities Exclusion was not the basis for St. Paul's denial of this claim at the time the claim was tendered.
- Based upon arguments plaintiffs now advance in support of their cross-motion for 4. partial summary judgment and in opposition to St. Paul's motion for partial summary judgment, currently pending before this Court, "3rd party advertising" may be an issue and the response to RFA No. 4 should, therefore, be "Deny." Indeed, on February 9, 2007, St. Paul served its Supplemental Response to AOL's RFAs, attached hereto at Ex. 3. In its Supplemental Response, St. Paul amended its response to RFA No. 4, which St. Paul had previously admitted, to "Deny" and explained the basis for its prior admission and this subsequent denial. See Ex. 3, at p. 2:5-23.
- Attached hereto are true and correct copies of excerpts from the following 5. depositions taken in this action:

Exhibit 4: Michele Midwinter, taken September 7, 2006.

Exhibit 5: Dale Evensen, taken on October 4 and November 7, 2006.

Exhibit 6: Daniel Weiss, taken October 5 and November 7, 2006.

Exhibit 7: Michelle Enright, taken on October 6, 2006.

Executed this 29th day of March 2007 in San Francisco, California.

CHRISTOPHER KERBY

Case 5:06-cv-00198-JW Document 125 Filed 03/29/2007 Page 3 of 47

EXHIBIT "1"

Document 125

Filed 03/29/2007

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Case 5:06-cv-00198-JW

PROPOUNDING PARTY: AMERICA ONLINE INC.

RESPONDING PARTY: ST. PAUL MERCURY INS. CO.

SET NO.: ONE [Nos. 1 - 9]

Pursuant to Rule 36 of the Federal Rules of Civil Procedure, Plaintiff America Online Inc. hereby requests that, within thirty (30) days hereof, Defendant St. Paul Mercury Ins. Co. admit the truthfulness of each fact set forth below:

#### **DEFINITIONS AND INSTRUCTIONS**

- A. "NETSCAPE" means Netscape Communications Corp. and all PERSONS acting for, on behalf of, or at the direction of NETSCAPE, including any and all NETSCAPE employees, officers, directors, agents, representatives, contractors, consultants and/or attorneys who acted, in whole or in part, in one or more of those capacities at any time.
- B. "SMARTDOWNLOAD CLAIM" means any demand made by NETSCAPE and/or AOL for insurance coverage in connection with the following actions and/or investigations brought against NETSCAPE and/or AOL: Specht v. Netscape Communications Corp. and American Online, Inc., 00 CIV 4871 (S.D.N.Y.); Weindorf v. Netscape Communications Corp. and America Online, Inc., No. 00 CIV 6219 (S.D.N.Y.); Gruber v. Netscape Communications Corp. and America Online, Inc., No. 00 CIV 6249 (S.D.N.Y.); Mueller v. Netscape Communications Corp. and America Online, Inc., No. 00 CIV 01723 (D.D.C.); and investigation by New York's Attorney General into consumer protection issues associated with Netscape Communicator and/or Smartdownload.
- C. "ST. PAUL POLICY" means policy number TE 09000917 issued by ST. PAUL for the period April 1, 1999 to April 1, 2000, including all declarations and endorsements thereto.
- D. "UNDERLYING LAWSUITS" means the following actions and/or investigations brought against NETSCAPE and/or AOL: Specht v. Netscape Communications Corp. and American Online, Inc., 00 CIV 4871 (S.D.N.Y.); Weindorf v. Netscape Communications Corp. and America Online, Inc., No. 00 CIV 6219 (S.D.N.Y.); Gruber v. Netscape Communications

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Corp. and America Online, Inc., No. 00 CIV 6249 (S.D.N.Y.); Mueller v. Netscape

Communications Corp. and America Online, Inc., No. 00 CIV 01723 (D.D.C.); and investigation by New York's Attorney General into consumer protection issues associated with Netscape

Communicator and/or Smartdownload.

#### REQUESTS FOR ADMISSION

- 1. Admit that the SMARTDOWNLOAD CLAIM does not involve "online activities."
- 2. Admit that the SMARTDOWNLOAD CLAIM does not involve "e-mail services."
- 3. Admit that the SMARTDOWNLOAD CLAIM does not involve "instant messaging services."
- 4. Admit that the SMARTDOWNLOAD CLAIM does not involve "3rd party advertising."
- 5. Admit that the SMARTDOWNLOAD CLAIM does not involve "supplying 3rd party content."
- 6. Admit that the SMARTDOWNLOAD CLAIM does not involve "providing internet access to 3rd parties."
- 7. Admit that, as worded, the ST. PAUL POLICY'S existing "Personal Injury and Advertising Injury Endorsement" (Processing Date 10/05/00) does **not** exclude coverage for the SMARTDOWNLOAD CLAIM.
- 8. Admit that, as worded, the ST. PAUL POLICY'S existing "Personal Injury and Advertising Injury Endorsement" (Processing Date 10/05/00) extends to only the five categories of activities listed, and no others.
- 9. Admit that NETSCAPE'S alleged interception of consumers' allegedly private information (as set forth in the UNDERLYING LAWSUITS) satisfies the following personal

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Document 125

Filed 03/29/2007

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Case 5:06-cv-001<u>98-</u>JW

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#### PROOF OF SERVICE

#### UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA – SAN JOSE DIVISION

I am over the age of 18 and not a party to the within action; I am employed by Abelson | Herron, LLP in the County of Los Angeles at 333 South Grand Avenue, Suite 650, Los Angeles, California, 90071-1559.

On July 24, 2006, I served the foregoing document(s) described as:

#### PLAINTIFF AMERICA ONLINE INC.'S FIRST SET OF REQUESTS FOR ADMISSION TO DEFENDANT ST. PAUL MERCURY INSURANCE COMPANY

The document(s) was served by the following means:

- BY PERSONAL SERVICE I personally delivered the documents to the persons at the addresses listed in the attached service list. (1) For a party represented by an attorney, delivery was made to the attorney or at the attorney's office by leaving the documents in an envelope or package clearly labeled to identify the attorney being served with a receptionist or an individual in charge of the office. (2) For a party, delivery was made to the party or by leaving the documents at the party's residence with some person not less than 18 years of age.
- BY U.S. MAIL I enclosed the document(s) in a sealed envelope or package addressed to the persons at the addresses in the attached service list and placed the sealed envelope or package for collection and mailing, following our ordinary business practices. I am readily familiar with this business's practice for collecting and processing correspondence for mailing. On the said date, it is deposited in the ordinary course of business with the United States Postal Service in a sealed envelope or package with postage fully prepaid.
- BY OVERNIGHT DELIVERY I enclosed the documents in an envelope or package X provided by an overnight delivery carrier and addressed to the persons at the addresses in the attached service list. I placed the envelope or package for collection and overnight delivery at an office or a regularly utilized drop box of the overnight delivery carrier.
- BY MESSENGER SERVICE I enclosed the documents in an envelope or package addressed to the persons in the attached service list and provided them to a professional messenger service for service. (A declaration by the messenger is contained in the Declaration of Messenger below.)
- BY FACSIMILE TRANSMISSION Based on an agreement of the parties to accept service by fax transmission, I faxed the documents to the persons at the fax numbers listed in the attached service list. Our facsimile activity report indicated that all pages were transmitted successfully. No error was reported by the fax machine that I used.
  - BY E-MAIL OR ELECTRONIC TRANSMISSION Based on the court order or an agreement of the parties to accept service by e-mail or electronic transmission, I caused the documents to be sent to the persons at the e-mail addresses listed on the attached service list. I did not receive, within a reasonable time after the transmission, any electronic message or other indication that the transmission was unsuccessful.

I declare under penalty of perjury under the laws of United States of America that the foregoing is true and correct.

Executed on July 24, 2006 at Los Angeles, California.

Soonja Bin

Case 5:06-cv-0019 Document 125 Filed 03/29 Page 9 of 47 SERVICE LIST 1 Netscape Communications Corporation, et al. v. Federal Insurance Company, et al. 2 USDC Case No.: C-06-00198 JW (PVT) 3 Attorney for Defendant Sara M. Thorpe, Esq. ST. PAUL MERCURY INSURANCE COMPANY 4 D. Christopher Kerby, Esq. GORDON & REES LLP 5 Embarcadero Center West 275 Battery Street, Suite 2000 6 San Francisco, CA 94111 Tel: (415) 986-5900 7 Fax: (415) 986-8054 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

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## EXHIBIT "2"

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275 Battery Street, Suite 2000

San Francisco, CA 94111

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Gordon & Rees LLP

#### PRELIMINARY STATEMENT AND GENERAL OBJECTIONS

- ST. PAUL'S objections and responses are based upon information and belief after a diligent search of ST. PAUL'S records relating to the AOL'S claim. ST. PAUL has not yet completed its investigation of the facts pertaining to this action and has not yet completed its discovery or preparation for trial in this action and therefore reserves its right to amend, modify or supplement the objections or responses stated here.
- In providing these responses ST. PAUL does not in any way waive, or 2. intend to waive, but rather intends to preserve and is preserving: (1) all objections as to competency, relevancy, materiality and admissibility; (2) all rights to object on any grounds to the use of any of the supplemental responses here in any subsequent proceedings, including the trial of this or any other action; (3) all objections as to vagueness and ambiguity; and (4) all rights to object on any ground to any further Interrogatories or other discovery requests.
- ST. PAUL objects to AOL'S requests to the extent they seek information 3. that is protected by the attorney-client privilege and/or is attorney work product and/or any other judicially-recognized protection or privilege.
- ST. PAUL objects to AOL'S requests to the extent they purport to require 4. ST. PAUL to supply information which is not within ST. PAUL'S knowledge or in ST. PAUL'S possession, custody or control. ST. PAUL objects to AOL'S requests for information clearly more likely available to AOL through its own information and records or some other party or entities.
- ST. PAUL objects to AOL'S requests to the extent they seek information 5. that is irrelevant to the issues in this litigation to be adjudicated in Phase I of this proceeding and are not reasonably calculated to lead to the discovery of admissible evidence.

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Gordon & Rees LLP

6.	ST. PAUL objects to AOL'S requests to the extent they seek information
containing or	comprising trade secrets, proprietary, or other confidential information, as
such informa	tion is irrelevant to this action and otherwise protected from disclosure.

- ST. PAUL objects to AOL'S requests because they are based upon 7. requests that are poorly worded, vague, ambiguous, unintelligible, overly broad, and contain references that are taken out of context.
- ST. PAUL further objects to AOL'S requests to the extent that they call for 8. information containing legal and/or expert opinions and conclusions.
- ST. PAUL objects to Definition and Instruction A regarding the term "NETSCAPE" and to all interrogatories that apply this definition/instruction on the grounds that they are overly broad, unduly burdensome and attempt to expand ST. PAUL'S obligations beyond those required by the Federal Rules of Civil Procedure. "NETSCAPE" is not defined as described in Definition and Instruction A in this action or in the underlying claims which are the subject matter of this action.
- ST. PAUL objects to Definition and Instruction B regarding the term 10. "SMARTDOWNLOAD CLAIM" and to all interrogatories that apply this definition/instruction on the grounds that they are overly broad, subject ST. PAUL to unreasonable burden and expense and attempt to expand ST. PAUL'S obligations beyond those required by the Federal Rules of Civil Procedure.
- ST. PAUL objects to Definition and Instruction D regarding the term 11. "UNDERLYING LAWSUITS" and to all interrogatories that apply this definition/instruction on the grounds that they are overly broad, subject ST. PAUL to unreasonable burden and expense and attempt to expand ST. PAUL'S obligations beyond those required by the Federal Rules of Civil Procedure.
- Discovery is ongoing. AOL authored the definition of "on-line activities" in 12. the St. Paul Policy to reflect the intentions of the parties. To the extent there is any ambiguity or unintended limitation because of that definition, the definition does not

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Deny.

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#### **REQUEST FOR ADMISSION NO. 6:**

Admit that the SMARTDOWNLOAD CLAIM does not involve "providing internet access to 3rd parties."

#### **RESPONSE TO REQUEST FOR ADMISSION NO. 6:**

Deny.

#### **REQUEST FOR ADMISSION NO. 7:**

Admit that, as worded, the ST. PAUL POLICY'S existing "Personal Injury and Advertising Injury Endorsement" (Processing Date 10/05/00) does not exclude coverage for the SMART DOWNLOAD CLAIM.

#### **RESPONSE TO REQUEST FOR ADMISSION NO. 7:**

Deny.

#### **REQUEST FOR ADMISSION NO. 8:**

Admit that, as worded, the ST PAUL POLICY'S existing "Personal Injury and Advertising Injury Endorsement" (Processing Date 10/05/00) extends to only the five categories of activities listed, and no others.

#### **RESPONSE TO REQUEST FOR ADMISSION NO. 8:**

Deny.

#### **REQUEST FOR ADMISSION-NO. 9:**

Admit that NETSCAPE'S alleged interception of consumers' allegedly private information (as set forth in the UNDERLYING LAWSUITS) satisfies the following personal injury offense in the ST PAUL POLICY: "Making known to any person or organization written or spoken material that violates a person's right of privacy."

#### RESPONSE TO REQUEST FOR ADMISSION NO. 9:

ST. PAUL incorporates by reference its Preliminary Statement and General Objections as though set forth fully here. ST. PAUL objects to this interrogatory as vague and ambiguous and nonsensical, as it fails to set forth all requirements for coverage in the policy, including that the allegation must be for amounts the insured is legally required to pay as damages for personal injury caused by a personal injury

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Case No. C-06-090198 JW (PVT)

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**VERIFICATION** 

I, Judi A. Lamble, declare:

- I am Senior Claim Attorney, Technology Claim, employed by Travelers Indemnity Company and authorized to make this Verification on behalf of St. Paul Mercury Insurance Company, defendant in this lawsuit ("St. Paul").
- I have read St. Paul's RESPONSE TO PLAINTIFF AMERICA ONLINE, 2. INC.' S FIRST SET OF REQUESTS FOR ADMISSION and know the contents thereof. To the extent I have personal knowledge of the matters set forth therein, the same are true and correct. To the extent said matters are a composite of information from a number of individuals or documents or I do not have personal knowledge thereof, I am informed and believe that the information set forth therein for which I lack personal knowledge is true and correct.

I declare under penalty of perjury of the laws of the State of California that the foregoing is true and correct.

Executed this 28th day of August , 2006, in Kanny Cauty

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#### **PROOF OF SERVICE**

Netscape Communications Corp., v. Federal Ins. Co., et al. Case No. C 06 00198 JW

I am a resident of the State of California, over the age of eighteen years, and not a party to the within action. My business address is Embarcadero Center West, 275 Battery Street, Suite 2000, San Francisco, CA 94111. On the date noted below, I served the within document(s):

Defendant St. Paul Mercury Insurance Company's Response To Plaintiff America Online Inc's First Set Of Requests For Admission

- by transmitting via facsimile the document(s) listed above to the fax number(s) set forth below on this date before 5:00 p.m.
- by placing a true copy of the document(s) listed above in a sealed envelope with postage thereon fully prepaid or provided for, at a station designated for collection and X processing of envelopes and packages for mailing with the United States Post Office. addressed as set forth below.
- by placing a true copy of the document(s) listed above in a sealed envelope with postage thereon fully prepaid or provided for, at a station designated for collection and X processing of envelopes and packages for mailing by overnight delivery by FedEx, addressed as set forth below.
- by transmitting via the internet the document(s) listed above to the email address(es) set forth below.

Attys for Plaintiffs: Michael Bruce Abelson, Esq. Leslie A. Pereira ABELSON HERRON LLP 333 South Grand Ave., Suite 650 Los Angeles, CA 90071-1559

mabelson@abelsonherron.com lpereira@abelsonherron.com

(213) 402-1900 ph (213) 402-1901 fax

(Via FedEx)

Attys for Plaintiffs:

Daniel J. Bergeson, Esq. Marc G. Van Niekerk BERGESON, LLP 303 Almaden Blvd., Suite 500 San Jose, CA 95110-2712

dbergeson@be-law.com myanniekerk@be-law.com

(408) 291-6200 ph (408) 297-6000 fax

(Via U.S. Mail)

I am readily familiar with the firm's practice of collection and processing correspondence for mailing. Under that practice it would be deposited with the U.S. Postal Service and Fed Ex on that same day with postage thereon fully prepaid in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date is more than one day after the date of deposit for mailing in affidavit.

I declare under penalty of perjury under the laws of the State of California that the above is true and correct. Executed on August 28, 2006, at San Francisco, California.

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Case No. C-06-090198 JW (PVT)

# EXHIBIT "3"

Document 125

Filed 03/29/2007

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Case 5:06-cv-00198-JW

Filed 03/02/2007

Page 3 of 20

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### **REQUEST FOR ADMISSION NO. 4:**

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advertising."

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## SUPPLEMENTAL RESPONSE TO REQUESTS FOR ADMISSION

## Admit that the SMARTDOWNLOAD CLAIM does not involve "3rd party

#### SUPPLEMENTAL RESPONSE TO REQUEST FOR ADMISSION NO. 4:

Based upon the information provided to St. Paul at the time the class action suits and AG Investigation involving the SmartDownload product were tendered to St. Paul the response was: ADMIT.

St. Paul objects to the consideration of or admission of any information that was not provided to St. Paul at the time the class action suits and AG Investigation involving the SmartDownload product were tendered to St. Paul. Such information is irrelevant and contrary to Virginia and California law. Fed. Rule of Evid. 401, 402. See, e.g., Resource Bankshares Corp. v. St. Paul Mercury Ins. Co., 407 F.3d 631, 636 (4th Cir. 2005) (applying Va. Law); America Online, Inc. v. St. Paul Mercury Ins. Co 347 F.3d 89, 93 (4th Cir. 2003); Waller v. Truck Ins. Exchg., 44 Cal. Rptr.2d 370, 378 (Cal. 1995); Safeco Ins. Co. v. Parks, 19 Cal.Rptr.3d 17, 24-25, 27 (Cal.App. 2004); Haggerty v. Federal Ins. Co., 32 Fed.Appx. 845, 848 (9th Cir. 2002). St. Paul further objects to the term "involve" as vague and ambiguous such that Request for Admission No. 4 cannot be meaningfully answered.

Subject to these objections, St. Paul further responds as follows. Based upon the new information plaintiffs provided during discovery in this coverage lawsuit and in the arguments now being advanced in support of their motion for partial summary judgment, the response to the request is: DENY.

Dated: February 9, 2007

GORDON & REES LLP

Attorneys for Defendant ST. PAUL MERCURY INSURANCE COMPANY

-2-

Case No. C-06-090198 JW (PVT)

DEFENDANT ST. PAUL MERCURY INSURANCE COMPANY'S SUPPLEMENTAL RESPONSE TO PLAINTIFF'S FIRST SET OF REQUESTS FOR ADMISSIONS

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**VERIFICATION** 

I, Aaron Latto, declare:

- I am 2<sup>nd</sup> Vice President, Business Insurance Claim, employed by Travelers Indemnity Company and authorized to make this Verification on behalf of St. Paul Mercury Insurance Company, defendant in this lawsuit ("St. Paul").
- I have read St. Paul's SUPPLEMENTAL RESPONSE TO PLAINTIFF 2. AMERICA ONLINE, INC.' S FIRST SET OF REQUESTS FOR ADMISSION and know the contents thereof. To the extent I have personal knowledge of the matters set forth therein, the same are true and correct. To the extent said matters are a composite of information from a number of individuals or documents or I do not have personal knowledge thereof, I am informed and believe that the information set forth therein for which I lack personal knowledge is true and correct.

I declare under penalty of perjury of the laws of the State of California that the foregoing is true and correct.

Executed this 9th day of February, 2007, in St. Paul, Minnesota.

Document 125

Filed 03/29/2007

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Case 5:06-cv-00198-JW

EXHIBIT "4"

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               UNITED STATES DISTRICT COURT
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              NORTHERN DISTRICT OF CALIFORNIA
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                     SAN JOSE DIVISION
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    NETSCAPE COMMUNICATIONS,
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     et al.
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                  Plaintiffs,
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                                       No. C-06-00198
                                           JW (PVT)
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     FEDERAL INSURANCE
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     COMPANY,
                   Defendant.
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                            September 7, 2006
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                            9:07 a.m.
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                Deposition of MICHELE MIDWINTER, held
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          at the offices of Duval & Stachenfeld, 300
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          East 42nd Street, New York, New York, before
 21
          Laurie A. Collins, a Registered Professional
 22
          Reporter and Notary Public of the State of New
 23
          York.
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2 1 APPEARANCES: 2 3 ABELSON HERRON LLP 4 Attorneys for Netscape Communications 5 and American Online 6 333 South Grand Avenue, Suite 650 7 Los Angeles, California 90071 8 MICHAEL BRUCE ABELSON, ESQ. BY: 9 10 GORDON & REES LLP 11 Attorneys for St. Paul Mercury 12 Insurance Company 13 275 Battery Street, Suite 2000 14 San Francisco, California 94111 15 SARA M. THORPE, ESQ. BY: 16 17 ALSO PRESENT: 18 THOMAS KEIGHLEY, Videographer 19 20 21 22 23 24 25

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THE VIDEOGRAPHER: We're going on the record. Today's date is September 7th, 2006, and the time is approximately 9:07 a.m. This begins the videotaped deposition of Michele Midwinter in the matter of Netscape Communications Corp., et al., as plaintiffs, versus Federal Insurance Company, et al., as defendants. This is under the jurisdiction of the United States District Court for the Northern District of California.

This deposition is being held at the offices of Duval & Stachenfeld, which is 300 East 42nd Street, New York, New York.

My name is Thomas Keighley, legal videographer, with Veritext, New York.

If I could ask counsel to state their appearance for the record.

MR. ABELSON: I am Michael Abelson, counsel for plaintiffs.

MS. THORPE: Sara Thorpe from Gordon & Rees for St. Paul.

THE VIDEOGRAPHER: And if I could ask the court reporter, Laurie Collins, to please swear in the witness.

Midwinter

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- A. Correct.
- Q. And by reason of your -- well, St. Paul in effect adopted the wording, then, that was being proposed by Marsh?
  - A. Yes, we did.
- Q. Let me ask you to take a look at the wording that appears on Exhibit Number 69. As it appears on SP 1935, what's your understanding of each of these categories? Let me start with e-mail services. What's your understanding of e-mail services, as used in the exclusion?
- A. Somebody's e-mail address, being able to send e-mails.
  - Q. Anything else?
  - A. Not that I can think of.
- Q. How about instant messaging service is the next category?
- A. I know there's an ability to when you go into an Internet service provider that you can instant message with buddies, I believe.
- Q. So it's that use of the buddy function type of thing?
  - A. Correct.

330 Midwinter 1 Anything else come to mind? Q. 2 No. 3 Α. How about third-party advertising, Q. 4 what's your understanding of that as used in the 5 exclusion? 6 The pop-up links that come up on the Α. 7 automatic pop-ups. 8 Anything else come to mind? Q. 9 No. Α. 10 How about supplying third-party Q. 11 content, what's your understanding of that term as 12 used in the exclusion? 13 I'm actually not sure what that's Α. 14 referring to. 15 How about the last category, providing 0. 16 Internet access to third parties, what's your 17 understanding of that, as used in the exclusion? 18 Customers that are signing up for AOL's 19 Internet service. It's providing them access to 20 the Internet and their e-mail services and ... 21 Other than as you have explained those 0. 22 five categories, is there any other types of 23 conduct that you believe are covered by the five

categories that are reflected in the exclusion?

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Case 5:06-cv-00198-JW Document 125 Filed 03/29/2007 Page 31 of 47

EXHIBIT "5"

(651) 681-8550 phone 1-877-681-8550 toll free www.johnsonreporting.com

at approximately 9:21 a.m.

						175
1			173			1/3
		_	dvertising injury or personal injury coverage	. /	Δ.	Yes.
Į	1	. а	divertising injury or personal injury coverage	2 (	Q	So then what was the third-party content that
1	2	9	ILIST LIGHT DEGLI CHICAGE COLOR OF CICHES CONTROL OF THE	3	~	was supplied?
ļ	3	5	St. Paul dellies has occurred, coverage for the			Like I say, the allegations were that the
l	4	C	laims is expressly excluded by the above	5		information was secretly gathered by Netscape
Į	5	. 6	SUMPLIED DECORDE RIC ANGRED WANT AND THE			through the use of the download program. To the
ı	6	(	OUT OF AFFICA OFFICE, THE 3, OFFICE SELVICES	6		extent that the plaintiffs were seeking damages
1	7		Do you see that?	7		
Ì	8	Α	T do, ves.	8		because of the program that they were supplied
_	9	Q	So was your opinion that this online activities	9		by Netscape or AOL, the damages might be
-3	10	ų,	exclusions which you quote above precluded	.0		excluded. That's not the primary prong of this
			coverage for this claim?	1		particular exclusion that I was relying on, but
1	11		My conclusion was that even if the coverage	12		I think I recall to the extent that that might
۱ '	12	Α	MA COUNTY AND GIVE CACH II are an in the	13		be applicable, it might be applicable, if that
l	13		digitis tiad been diggered, coverage meaning	14		makes sense.
	14		excluded by this exclusion, which I ammen	15	Q	Then in your analysis the third-party content is
ļ	15		Wildl you are asking me.	16	~	the SmartDownload program?
1	16	Q	MOM, April letter does not sole or express,		Α	It certainly could be.
١	17		EXDIGIT LION AND DELICACO FLOR OLIVINA GOVERNMENT	17		
١	18		EXCIDSION applied to this cigning course ) - a 1	18	Q	content to mean content supplied by America
	19		me how you believed that to apply to this	19		1
ļ	20		claim?	20		Online on behalf of a third party?
1	21	Α	Because the facts and allegations arose out of	21	Α	
ı	22	•	America Online's online activities as defined by	22	Q	
1	23		the endorsement.	23		software products?
1	24		That exclusion it basically defines online	24	Α	
1	•		activities as five different types of	25		whether they are frivolous or not. So to the
١	25		activities as five difference types of			
- 1						
-1	1-		174			176
١			174			
				1		extent that someone were to read the complaint
	1 2		activities. Is that fair to say?	1 2		extent that someone were to read the complaint as arguing that the third party received a
	2		activities. Is that fair to say? Yes.			extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape
	3	Q	activities. Is that fair to say? Yes. Did you make a determination about which of	2		extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape or not, they received that, it was supplied by
	2 3 4	Q	activities. Is that fair to say? Yes. Did you make a determination about which of those five categories were implicated by the	2 3	}	extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape or not, they received that, it was supplied by Netscape or AOL to the third person, and to the
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	2 2 3 4 4 5 5 6 6 7 7 8 8 9 9 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Q A A A A A A A A A A A A A A A A A A A	Yes. Did you make a determination about which of those five categories were implicated by the SmartDownload claim? Yes. Which one or more what did you determine? Primarily providing internet service providing internet access to third parties, potentially supplying third-party content. When you say potentially supplying third-party content, can you tell me what you mean by that? To the extent that the facts and allegations arose out of Netscape's supplying third-party content, the claims will be excluded. How did you see the SmartDownload complaints as potentially supplying third-party content or as	2 3 4 5 6 7 8 1 1 1 1 1	5 5 7 8 9 0 1 1 1 1 1 1 1 1 1 1 1 1	extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape or not, they received that, it was supplied by Netscape or AOL to the third person, and to the extent that the allegations were based on that program that was supplied by them, it might be excluded by this particular exclusion.  Again that wasn't the primary basis. I just remember thinking about it, but the providing internet access to third parties was the primary reason.  Q As to this one, the supplying third-party content, it seems what you are saying if there was a potential that this wouldn't apply, then you would have found coverage otherwise?  A No.  MS. THORPE: Objection.  Mischaracterizes.
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	2 2 3 4 4 5 5 6 6 7 7 8 8 9 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Q Q A A A A A A A A A A A A A A A A A A	activities. Is that fair to say?  Yes.  Did you make a determination about which of those five categories were implicated by the SmartDownload claim?  Yes.  Which one or more what did you determine?  Primarily providing internet service providing internet access to third parties, potentially supplying third-party content.  When you say potentially supplying third-party content, can you tell me what you mean by that?  To the extent that the facts and allegations arose out of Netscape's supplying third-party content, the claims will be excluded.  How did you see the SmartDownload complaints as potentially supplying third-party content or as alleging the supplying of third-party content?  Because the SmartDownload program was a prograp provided by two third-parties users by AOL/Netscape.	2 3 4 5 6 1 1 1 1 1	5 5 7 8 9 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape or not, they received that, it was supplied by Netscape or AOL to the third person, and to the extent that the allegations were based on that program that was supplied by them, it might be excluded by this particular exclusion.  Again that wasn't the primary basis. I just remember thinking about it, but the providing internet access to third parties was the primary reason.  Q As to this one, the supplying third-party content, it seems what you are saying if there was a potential that this wouldn't apply, then you would have found coverage otherwise?  A No.  MS. THORPE: Objection.  Mischaracterizes.  BY MS. PEREIRA:  Q This is an exclusion, isn't it?  A I understand that, yes.
	2 2 3 4 4 5 5 6 6 7 7 8 8 9 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Q A A A A A A A A A A A A A A A A A A A	activities. Is that fair to say?  Yes.  Did you make a determination about which of those five categories were implicated by the SmartDownload claim?  Yes.  Which one or more what did you determine?  Primarily providing internet service providing internet access to third parties, potentially supplying third-party content.  When you say potentially supplying third-party content, can you tell me what you mean by that?  To the extent that the facts and allegations arose out of Netscape's supplying third-party content, the claims will be excluded.  How did you see the SmartDownload complaints as potentially supplying third-party content or as alleging the supplying of third-party content?  Because the SmartDownload program was a program provided by two third-parties users by AOL/Netscape.  So you are saying because what was alleged in	2 3 4 5 6 1 1 1 1 1	5 5 7 8 9 0 1 1 1 1 1 1 1 1 1 1 1 2 1 2 2 2 2 2 2	extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape or not, they received that, it was supplied by Netscape or AOL to the third person, and to the extent that the allegations were based on that program that was supplied by them, it might be excluded by this particular exclusion.  Again that wasn't the primary basis. I just remember thinking about it, but the providing internet access to third parties was the primary reason.  Q As to this one, the supplying third-party content, it seems what you are saying if there was a potential that this wouldn't apply, then you would have found coverage otherwise?  A No.  MS. THORPE: Objection.  Mischaracterizes.  BY MS. PEREIRA:  Q This is an exclusion, isn't it?  A I understand that, yes.  Q So in applying that and making your coverage
	2 2 3 4 4 5 5 6 6 7 7 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	Q Q A A A A A A A A A A A A A A A A A A	activities. Is that fair to say?  Yes.  Did you make a determination about which of those five categories were implicated by the SmartDownload claim?  Yes.  Which one or more what did you determine?  Primarily providing internet service providing internet access to third parties, potentially supplying third-party content.  When you say potentially supplying third-party content, can you tell me what you mean by that?  To the extent that the facts and allegations arose out of Netscape's supplying third-party content, the claims will be excluded.  How did you see the SmartDownload complaints as potentially supplying third-party content or as alleging the supplying of third-party content?  Because the SmartDownload program was a prograp provided by two third-parties users by AOL/Netscape.	2 3 4 5 6 1 1 1 1 1	5 5 7 8 9 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	extent that someone were to read the complaint as arguing that the third party received a SmartDownload product whether it's AOL, Netscape or not, they received that, it was supplied by Netscape or AOL to the third person, and to the extent that the allegations were based on that program that was supplied by them, it might be excluded by this particular exclusion.  Again that wasn't the primary basis. I just remember thinking about it, but the providing internet access to third parties was the primary reason.  Q As to this one, the supplying third-party content, it seems what you are saying if there was a potential that this wouldn't apply, then you would have found coverage otherwise?  A No.  MS. THORPE: Objection.  Mischaracterizes.  BY MS. PEREIRA:  Q This is an exclusion, isn't it?  A I understand that, yes.  Q So in applying that and making your coverage determination, would you not have applied that

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EXHIBIT "6"

		Page 1
1	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA	. ~ 5 ~ .
2	SAN JOSE DIVISION	\$. \$
3		
4	Netscape Communications Corporation, a Delaware	
5	corporation; and America Online, Inc., a Delaware corporation,	
6		
7	Plaintiffs,	
8	vs. No. C-06-00198 JW (PVT)	•
9	Federal Insurance Company, an Indiana corporation;	
10	St. Paul Mercury Insurance Company, a Minnesota	`
11	corporation; Executive Risk Specialty Insurance Company,	
12	a Connecticut corporation; and DOES 1 through 50,	
13	Defendants.	
14		
15.		
16	CONFIDENTIAL PURSUANT TO PROTECTIVE ORDER	
17	* * *	
18	VIDEO DEPOSITION OF DAN WEISS	
19	* * *	
20	(VOLUME I)	
21		
22		
23	Taken before LISA M. PETERSON, on the 5th day of	
24	October 2006 in St. Paul, Minnesota, commencing	
25	at approximately 9:00 a.m.	

Page 2 APPEARANCES 1 2 MS. LESLIE A. PEREIRA, Attorney at Law, 3 Abelson & Herron, LLP, Suite 650, 333 South Grand 4 Avenue, Los Angeles, California, 90071, appeared 5 on behalf of named Plaintiffs. 6 7 MS. SARA M. THORPE, Attorney at Law, 8 Gordon & Rees, LLP, Suite 2000, 275 Battery 9 Street, San Francisco, California, 94111, 10 appeared on behalf of named Defendant St. Paul 11 Mercury Insurance Company. 12 13 ALSO PRESENT: Mr. Joe Mildenberger, Videographer. 14 15 16 17 18 19 20 21 22 23 24 25

1	······································	PROCEEDINGS	Page 5
2			
3		DAN WEISS	
4			
5		A witness in the above-entitled action, after	
6		having been first duly sworn, testifies and	
7		says as follows:	
8			
9		EXAMINATION	
10	-		
11	BY N	MS. PEREIRA:	
12	Q	Good morning, Mr. Weiss. How are you?	
13	Α	Good morning. Fine. Thanks.	
14	Q	As I'm sure you appreciate you are under oath	
15		here today even though we are sitting in a	
16	٠	conference room rather than a court of law. Do	
17		you understand that?	
18	Α	Yes.	
19	Q	Have you been deposed before?	
20	A	Yes.	
21	Q	When have you been deposed?	
22	A	I was deposed in connection with the coverage	
23		litigation between St. Paul and America Online	
24		involving the version 5.0 and 6.0 matters and	
25		then I was also deposed in a personal matter.	

		-	Pa because it involves providing internet access to	ge 124
	1			
	2		third parties.	
	3	Q	In looking at this online activities exclusion,	
	4		it appears to have five different parts to it.	
İ	5		Do you see that?	
	6	A	Yes.	
	7	Q	How would you in terms of you analyzing this	
	8		exclusion, how many different types of	
	9		requirements do you see in this exclusion?	
	10	A	Different types of requirements?	
	11	Q	Or how would you go about determining whether	
	12		this exclusion applied to the SmartDownload	
	13		claim?	
	14		MS. THORPE: How did he?	
	15	ву	MS. PEREIRA:	٠.
	16	Q	Yes.	
	17	Α	At the time I just reviewed the complaints,	
	18		tried to determine whether or not the alleged	
	19		activities in those complaints met the	
	20		definition of online activities deciding whether	
	21		or not it was providing e-mail services, instant	
	22		messaging services, third-party advertising,	
	23		supplying third-party content or providing	
	24		internet access to third parties.	
	25	Q	Did you determine whether the allegations in the	<b>e</b>
	43	¥		

	<u></u>	Page 125
1		SmartDownload complaint constituted online
2		activities?
3	A	Yes. I agreed with Dale's conclusion that the
4		allegations met the definition.
5	Q	What part of the What allegations met which
6		part of this definition?
7		MS. THORPE: Objection. Compound.
8	Α	As I just testified, I believe the allegations
9		taken as a whole in the complaints satisfied the
10		providing internet access to third parties prong
11		of the definition.
12	ву	MS. PEREIRA:
13	Q	So that's the last one here?
14	A	Right.
15	Q	So the first one is providing e-mail services.
16		Did you feel the SmartDownload complaint alleged
17		an injury from providing e-mail services?
18	А	No.
19	Q	Did you feel the SmartDownload complaint alleged
20		an injury from instant messaging services?
21	Α	No.
22	Q	Did you feel the SmartDownload complaint alleged
23		an injury from third-party advertising?
24	A	No.
25	Q	Did you feel the SmartDownload complaint

		_	
	<u></u> ,		Page 126
	1		complaints plural, I guess alleged an injury
	2		from supplying third-party content?
	3	A	No.
	4	Q	So it was only the last prong which is providing
	5		internet access to third parties that you
	6		believe was triggered by the SmartDownload
	7		complaints?
	8	A	That's right.
ļ	9	Q	Can you tell me how you felt that last prong
	10		applied to the SmartDownload claims?
١	11	A	Taking the allegations as a whole in the
	12		underlying complaints it was clear to me that
	13		the only way this information could be the
	14		allegedly private information could be obtained
	15		was through internet access to third parties,
	16		and that's exactly what was being alleged here
	17		is that through access to the internet that
	18		SmartDownload was capturing private information
	19		and transmitting it back to Netscape and AOL.
	20	Q	So do you believe the SmartDownload complaints
	21		alleged that information was intercepted and
	22		transmitted back to AOL and Netscape?
	23	A	Information, yes.
	24	Q	Are you familiar with the SmartDownload
	25		product?
	1		

# EXHIBIT "7"

1 UNITED STATES DISTRICT COURT 1 NORTHERN DISTRICT of CALIFORNIA SAN JOSE DIVISION 2 3 Netscape Communications 4 Corporation, a Delaware corporation; and 5 America Online, Inc., a Delaware corporation, 6 Plaintiffs, 7 No. C-06-00198 JW (PVT) 8 vs. Federal Insurance Company, 9 an Indiana corporation; St. Paul Mercury Insurance 10 Company, a Minnesota corporation; Executive Risk 11 Specialty Insurance Company, a Connecticut corporation; 12 and DOES 1 through 50, 13 Defendants. 14 15 16 17 VIDEO DEPOSITION OF 18 MICHELLE ENRIGHT 19 20 21 22 Taken before LISA M. PETERSON, on the 6th day of 23 October 2006 in St. Paul, Minnesota, commencing 24 at approximately 9:04 a.m. 25

Case 5.00-cv-00196-5vv Document 125	Filed 03/29/2007
1	3
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	1 ***
NORTHERN DISTRICT of CALIFORNIA	2 INDEX
2 SAN JOSE DIVISION	3 EXAMINATION
3	4 Page
T NCESCAPE COMMISSION	5 By Ms. Pereira 5
1 - 1 - 1 - 1 - 1 - 1 - 1	5 2,
America Online, Inc.,	6
6 a Delaware corporation,	7
7 Plaintiffs, 8 vs No. C-06-00198 JW (PVT)	8
	9 ***
9 Federal Insurance Company, an Indiana corporation;	INSTRUCTIONS NOT TO ANSWER
10 St. Paul Mercury Insurance	l1 Page
Company, a Minnesota	12 By Ms. Thorpe 57, 78, 84, 106, 118, 159
11 corporation; Executive RISK	13
1 Specially triggrance company	14
145	15
Defendants.	16 ***
14	17 REQUEST FOR PRODUCTION of DOCUMENTS
	18 Page
16	19 (No requests were made)
17 *** 18 VIDEO DEPOSITION OF	20
19 MICHELLE ENRIGHT	21
20 ***	
21	22
22	23
23 Taken before LISA M. PETERSON, on the 6th day of 24 October 2006 in St. Paul, Minnesota, commencing	24 REFERENCE INDEX
24 October 2006 in St. Paul, Minnesota, commencing 25 at approximately 9:04 a.m.	25 (Attached to back of transcript)
2	4
	***
1 APPEARANCES	1 1
2	2 INDEX
3 MS. LESLIE A. PEREIRA, Attorney at Law,	3 DEPOSITION EXHIBITS
4 Abelson & Herron, LLP, Suite 650, 333 South Grand	4 Exhibit Page
	5 No. 137 108
	6 No. 138 109
6 on behalf of named Plaintiffs.	
7	l
8 MS. SARA M. THORPE, Attorney at Law,	
9 Gordon & Rees, LLP, Suite 2000, 275 Battery	9 No. 149-158 166
10 Street, San Francisco, California, 94111,	10
11 appeared on behalf of named Defendant St. Paul	11
12 Mercury Insurance Company.	12 NOTE: Deposition Exhibit Nos. 137 through 158
	13 were retained by Attorney Leslie A. Pereira and
13 14 ALSO PRESENT: Mr. Joe Mildenberger, Videographer.	
<b>1</b> □ ·	15
15	
16	16
17	17
18	18
19	19
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23	23
24	24
25	25

5	7
	during the meeting with Sara?
2	2 A There might have been a couple e-mails but that
J	would be it.
The state of the s	4 Q Other than meeting with Sara Where was your
2 W Mittless III are apose cheese meanity	5 meeting with Sara?
6 Having been mist duly sworth testines one	6 A At St. Paul Companies. 7 O Did anyone else attend the meeting?
/ Says as follows.	
0	8 A There was someone for a part of it. Judi Lamble 9 was present.
4	0 Q Did anyone else participate in that meeting in
· · · · · · · · · · · · · · · · · · ·	any way?
T DI 1.10° I CIVETA.	12 A No, and I wouldn't consider what Judi did to be
2 Q Good Monand, risk Enrights Memory and S	13 participating.
J Ri. Let hie history you are you sone	14 Q Did she just come in and greet you and say
it represented today in and deposition	15 hello?
D A. 1654	16 A Yes.
IO O WIGHT BUILDS THOUSE.	17 Q Other than meeting with Sara, did you do
L/ /\ 1 C3, 1C 13.	anything else to prepare for your deposition
O C 1124C YOU PICTIOUS! DOO! TOPODOUS	19 today?
	20 A No.
	21 Q Do you understand that we are here today to tall
	22 about the SmartDownload claim?
23 handled for St. Paul?	23 A I do.
24 A No.	24 Q And that pertains to a period of time that you
25 Q Do you understand today that even though we are	25 were employed by St. Paul that right?
certain matters, that you are testifying under oath as if we were sitting in a court of law?  A Yes, I do.  Did you do anything to prepare for your deposition today?	<ul> <li>2 was with St. Paul, yes.</li> <li>3 Q When were you employed by St. Paul?</li> <li>4 A I believe it was 2002, I think, until spring of</li> <li>5 2005.</li> <li>6 Q Prior to your employment with St. Paul what were</li> </ul>
7 A I met briefly with Sara.	7 you doing?
8 Q When did you meet with Sara?	8 A Immediately prior I guess for the whole time
9 A I believe it was Tuesday.	9 prior I was a lawyer with a law firm in
10 Q How long did you meet with Sara?	10 St. Paul in Minneapolis. I'm sorry.
11 A Approximately an hour.	11 Q What law firm was that?
12 Q Did you review any documents when you met with	12 A At the time I was there it was called Zelle &
13 Ms. Thorpe?	13 Larson. The name changed in the last two years
14 A A couple.	14 that I was there. It's currently known as
15 Q What documents did you review?	15 Zelle, Hoffman, Larson & Gette – Larson, Gette
16 A There were a couple pages of handwritten notes	16 & Mason, I think.
and a letter with a copy of an arbitration	17 Q What were you doing when you were employed
18 decision and I think one of the Settlement	18 Zelle Larson? 19 A Handling commercial litigation.
19 Agreements or drafts.	
20 Q Pertaining to the SmartDownload claim?	- <b> </b>
21 A Yes. And both of the larger documents, the	1
22 Settlement Agreement and the arbitration	
23 decision, I mostly just flipped through. It	23 worked at Zelle for a period of time? 24 A Yes.
<ul> <li>24 wasn't a thorough reading of either one.</li> <li>25 Q Are there any other documents that you reviewed</li> </ul>	17.

		77
1		ooking at which is Exhibit 131. In the middle
2		f the page there Mr. Evensen states his opinion
3		hat the SmartDownload claim is also being
4	-	lenied on the basis of the online activities
5	. e	exclusion in the policy.
6		Do you see that?
7		Yes.
8		Did you agree with that determination?
9		I don't have any specific recollection of having
10		ead this letter. If I had disagreed, I would
11	ŀ	nave taken action.
12	Q	If looking at the language of the exclusion now,
13		do you believe that would apply to preclude
14	4	coverage for the SmartDownload daim?
15		MS. THORPE: Objection. She is not
16		going to testify about any opinion she holds in
17		2006. She is here to testify about her claims
18		handling from 2002 to 2005, and her testimony is
19		going to be limited to that.
20		MS. PEREIRA: Are you directing her
21		not to answer my question?
22		MS. THORPE: She can testify as to
23		what she knew, understand, recalls about her
24		daims handling from 2002 to 2005.
25	BY	MS. PEREIRA:
•		

it's one are going to instruct her not to answer, then I would like that on the record. 2

3 BY MS. PEREIRA:

Q Did you work on America Online claims during the entire period that you were employed as a claim 5 handler by St. Paul? 6

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A. There may have been a short period of time before they started, but yes. 8

Q. So for the most part for your two and a half. 9 year period you were working on one or more AOL 10 11 daims?

12 A. Yes.

O And did you have occasion to become familiar. 13 with an online activities exclusion to their 14

15 policy?...

19

20

21

22

78

A Yes. 16 Q What is your understanding about that online 17 18

activities exclusion? MS. THORPE: Objection. Overly broad. I will object if you are asking her about today, what her understanding then was is relevant. I think your question encompasses both. So if you

could be more --23

24 BY MS. PEREIRA:

25 Q At the time you were working on the AOL account,

Q I asked a different question. I asked in looking at this exclusion now if you believe it 2 precludes coverage for the SmartDownload 3 4 daim? MS, THORPE: Objection. She can't 5 6

answer that question.

BY MS. PEREIRA:

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Q Are you going to follow your attorney's 8 9 instruction?

A Was that instruction not to answer? 10 MS. THORPE: Yes. 11

A Yes.

MS. PEREIRA: Sara, if you are going to instruct her, if you could just do it so we have a clear record. That's all I'm trying to develop here. When I ask a question, if you are instructing her in addition to your objection, if you could say that, then I won't have to ask you that each time and she won't have to ask you that each time.

MS. THORPE: I thought I already did a general objection.

MS. PEREIRA: I want to preserve that. I want to make my record clear. So if a question comes up that I want to ask her and

you understood there was an online activities 1 exclusion attached to their policy? 2

A Yes, I did. 3

At the time you worked on the account, what was 4 your understanding about what that exclusion 5

did? 6

A I don't recall what my specific understanding 7 is. I'm also not sure if I had claims that 8

9 implicated it.

Q Do you recall reviewing the online activities 10

exclusion? 11

12 Α Yes.

O Do you have any recollection about the meaning 13 or application of that exclusion? 14

A I wouldn't have thought about it except if I 15 thought it applied or potentially applied to a 16

particular claim, and I don't have any 17

recollection of that. 18

Q So do you have any general recollection about 19 what the substance of that exclusion was? 20

A It's in the letter here in front of me but 21

beyond that, no. 22

Q Prior to having read the letter, did you have 23 any recollection of what that exclusion said or 24 25

did?

81	83
	1 Q I'm going to show you what we previously marked
I A NO.	as Exhibit 132, and this is a March 16, 2001
2 Q Can you review the offline what	3 letter to Dale Evensen at St. Paul from Thomas
in the letter in front of you and tell me what	4 Connell.
4 you believe it means?	5 MS. THORPE: Is there a question
5 MS. THORPE: Object to her giving you	6 pending?
a 2006 opinion. You can ask her about what she	·
7 believed it meant or how she applied it from	the state of the s
8 2002 through 2005 when she worked on this	
9 claim.	9 look at it.
10 MS. PEREIRA: I did ask her that and	10 A Do you want me to read through it?
she said she doesn't recall. So my question now	11 Q Just skim over it, please.
12 is if she can read it in the letter and tell me	12 A Okay, I skimmed through it.
13 what she believes it means.	13 Q Do you recall seeing this letter before?
14 MS. THORPE: No. I won't let her	14 A Sitting here today I don't have any specific
The state of the s	recollection of seeing it, no.
and adopted the second to the second t	16 Q Do you understand this to be a letter by AOL's
	17 counsel challenging St. Paul's denial of
17 back then.	18 coverage for the SmartDownload claim?
18 BY MS. PEREIRA:	19 A That is what it appears to be.
19 Q Can you read the exclusion and tell me if it	20 Q If you can look at page 4 of Mr. Connell's
20 refreshes your recollection about what you	21 letter, Mr. Connell specifically challenges
21 understood that exclusion to mean when you	22 St. Paul's application of the online activities
22 handled AOL claims?	23 exclusion.
23 A I just don't remember thinking about this	
24 when I don't have any memory of thinking	
25 about this when I was handling the AOL claims.	25 A In the carryover paragraph?
82	
1 I can't sit here today and tell you that I	1 Q Yes. He says, "SmartDownload plainly and
2 formed any kind of an opinion about what it was.	2 obviously does not fall into any of the five
3 I may have, but I don't have any recollection of	1 3 Categories may consuder ounce accordes as
4 having done so.	4 defined in the exclusion," and then he continues
5 BY MS. PEREIRA:	5 on to explain why he believes that is so.
Did you furt mad the	6 A Okay.
	7 Q As you sit here today can you tell me whether
1	8 you believe Mr. Connell's comments have any
8 A I did. 9 Q Having read it did that refresh your	9 merit?
9 Q Having read it did that refresh your	10 MS. THORPE: Objection. You can't
10 recollection in any way about the substance of	11 answer that question.
11 the online activities exclusion?	12 BY MS. PEREIRA:
12 A In the sense that it says what these words	13 Q Are you going to follow your attorney's
13 say.	14 instruction?
14 Q Did it cause you to recall anything about your	177
15 applying or considering the online activities	the state of the latter and and are are
16 exclusion while you worked as a claims handler	The same of the sa
17 at St. Paul?	anyone at St. Paul to follow up with Pil. Collice
18 A No, I don't recall claims that implicated this	or America Online about the issues he raised?
19 exclusion.	19 MS. THORPE: Objection. Lacks
20 Q Do you recall having any belief about whether	20 foundation.
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	121 A 1 Washt even at the company at this point in
1 L	22 time, and I haven't looked at the file. I don't
22 exclusion?	lan Imani

23 A I can't specifically recall. I assumed I agreed

with the coverage determinations that had been

made earlier and to that extent would agree.

24

25

23

know.

24 BY MS. PEREIRA:

25 Q Let me show you a document we previously marked